City of Newcastle
Ground Information App

Introduction

The City of Newcastle (CN) Ground Info App is a one-stop-shop enabling sporting associations and clubs, CN staff and licensed user groups to effectively determine whether a ground should be open or closed.

ACCESSING THE APP & IT'S FEATURES

ACCESSING THE APP & IT'S FEATURES

To access the app you must:
Have a mobile or tablet device
Have an internet connection (3G/4G/WiFi)

AND GO TO
http://grounds.newcastle.nsw.gov.au/

The App contains:
Sidebar Menu
Search for grounds
An 'All Grounds' button
A 'My Grounds' button

ALL GROUNDS

ALL GROUNDS

Accessing 'All Grounds' either from the home screen or the menu (≡) will reveal a list of all playing fields located within the Newcastle LGA.
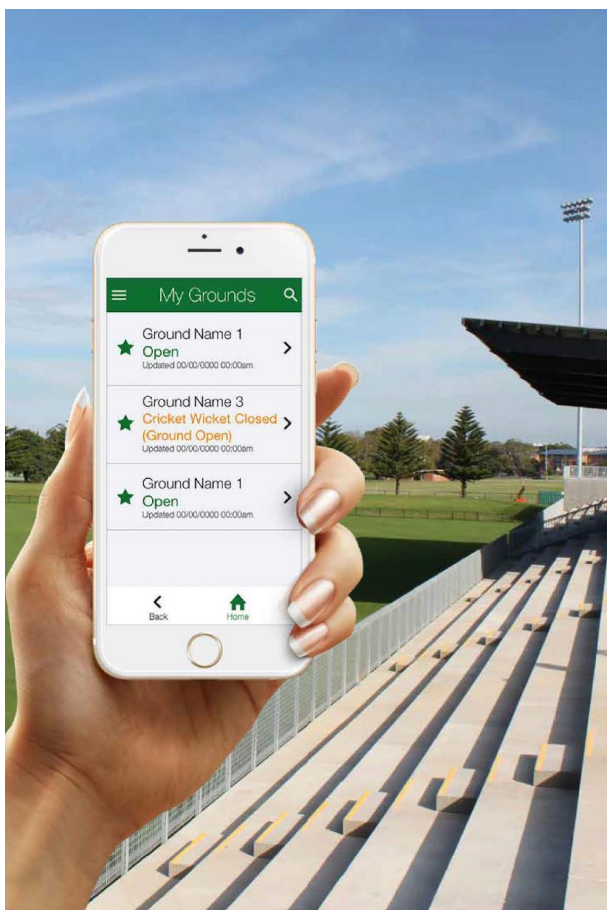
The list is presented in an alphabetical order and presents the user with options to:

- View ground status' by the ground name
- See when the ground's status was last updated
- Favourite a ground to provide quick access in the future
- A 'Home' & 'Back' button for ease of navigation

Digging deeper into the information of a ground by pressing '>' reveals:

- Ground status
- See when the ground's status was last updated
- Favourite a ground to provide quick access in the future
- A 'Home' & 'Back' button for ease of navigation
- A map of the ground
- Navigation plugged into your device's own GPS

MY GROUNDS

MY GROUNDS

Accessing 'My Grounds' either from the home screen or the menu will reveal a list of all playing fields located within the Newcastle LGA that a user has favourited.
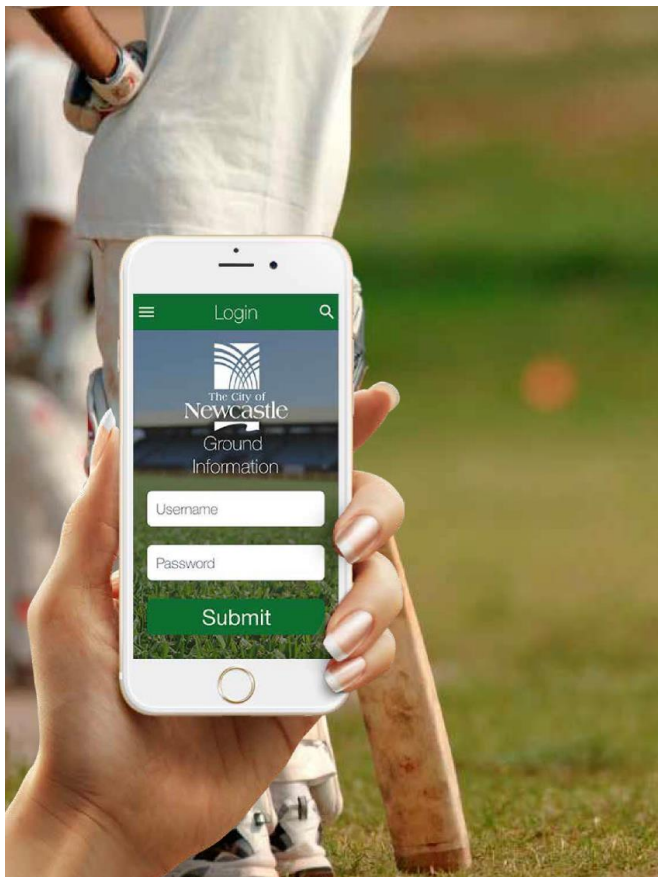
Showing a similar, personalised list to 'All Grounds', the list is presented in an alphabetical order and presents the user with options to:

- View ground status' by the ground name
- See when the ground's status was last updated
- Favourite a ground to provide quick access in the future
- A 'Home' & 'Back' button for ease of navigation

Digging deeper into the information of a ground by pressing '>' reveals:

- Ground status
- See when the ground's status was last updated
- Favourite a ground to provide quick access in the future
- A 'Home' & 'Back' button for ease of navigation
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ACCESSING A GROUND - LOGIN

ASSESSING A GROUND - LOGIN

To access the Grounds Assesment area, a user must be logged in. The log in screen can be found in the side menu by pressing ☰ and selecting Assess Grounds

The App will ask you to enter in your username and password which has been previously provided by Newcastle City Council

To reset your passwords, get access to more grounds or extend your license time please contact Council's Parks Support Officer or Sports Liaison Officer.

Once logged in, a new button will appear on your home screen called 'Assess Grounds'.

To Assess a particular ground:

- Press Assess Grounds
- Select Your Ground
- Choose Sports Assess

ACCESSING A GROUND – THE FORM

ASSESSING A GROUND - THE FORM

Once logged in and you have selected a ground and have chosen sports assess you will be presented with the ground assessment form.

This form will ask you 3 questions (4 if the ground has a cricket wicket installed).

- Water present on the turf surface
- Water present on cricket wicket
- Ground Soft and Pliable
- Turf coverage

The form will ask you to add notes to your assessment as well as asking you to attach a photo. Adding photos to a form is mandatory and you can add up to 3 photos per form

Once complete press 'Submit'. The App will then determine based on your answers whether a ground should be 'Open', 'Closed' or whether just the "Cricket Wicket" should be closed.

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ACCESSING A GROUND – THE FORM

SUPPORT

City of Newcastle Facilities & Recreation is your first line of support for:

- Password resets
- Access to assess grounds
- Extension of your license period to cover finals, knock out comps or additional training times
- Update your contact information

To get in touch with City of Newcastle, please contact

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