

**City of
Newcastle**

Shortland Local Centre

Engagement report - June 2020

July 2020

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1. Background

At the City of Newcastle (CN) Council meeting on 27 November 2018, Councillors resolved to have a public domain plan prepared for Shortland Local Centre under the Local Centres Public Domain Infrastructure Renewal Program. In April 2019, CN met with Shortland businesses to gain feedback on key issues in the area.

In June 2020, CN invited Shortland residents and visitors to share their views on:

- Pedestrian and cycling access and safety in the area
- Traffic management
- Parking times and zones
- The 'look and feel' of the area
- Crime and antisocial behaviour.

The feedback captured in June 2020 will help CN develop a design for Shortland Local Centre and inform future placemaking activities. Construction will commence in the 2020/21 financial year.

2. Engagement activities

Consultation ran between 15 – 29 June 2020. The key outcomes sought were:

- Confirm issues for improvement, which will feed into the Shortland Local Centre concept design
- Raise broad community awareness (suburb-wide) about the local centre upgrades
- Understand what the community most values about the Local Centre.

Feedback from the community was captured predominantly via an online survey. However, some community members provided feedback via downloadable PDF surveys and written email correspondence.

CN Civil Services Coordinator, Andrew Wood, spoke to local businesses in person during the consultation period and called community members in person where requested.

3. Marketing and communications

During the consultation period a communications campaign was implemented to raise awareness of the upgrades set for Shortland Local Centre and to promote opportunities for the community to provide feedback via an online survey. The aim of the campaign was to encourage active participation of Shortland residents and visitors. The communication materials are available in **Appendix 1: Communications**.

The online survey was promoted through the following channels:

- Have Your Say website
- CN website home page
- Shortland Local Centre website
- Targeted Facebook campaign
- Onsite signage and posters at Shortland Local Centre
- Direct email to Newcastle Voice stakeholders
- Distribution of flyers to surrounding residents.

4. Key findings

During the consultation period, CN received:

- 277 completed online surveys
- 6 downloadable PDF surveys
- 4 written submissions.

The results of the online and PDF surveys are outlined in this chapter. The full survey format can be found in **Appendix 2: Online survey format and PDF survey**.

De-identified written submissions can be found in **Appendix 5: Written submissions**.

Online survey results

A total 277 community members completed the Shortland Local Community Centre online survey between 15 – 29 June 2020. The online findings are outlined below.

Respondents were asked the following question:

Please rank in order of priority the following aspects of your neighbourhood centre that you would most like to see improved. (1 = highest priority, 8 = lowest priority.)

The top three priorities identified by the community are:

- Improving the look and feel of the area (31%)
- Pedestrian safety, access and connectivity (23%)
- Reducing crime and antisocial behaviour (15%).

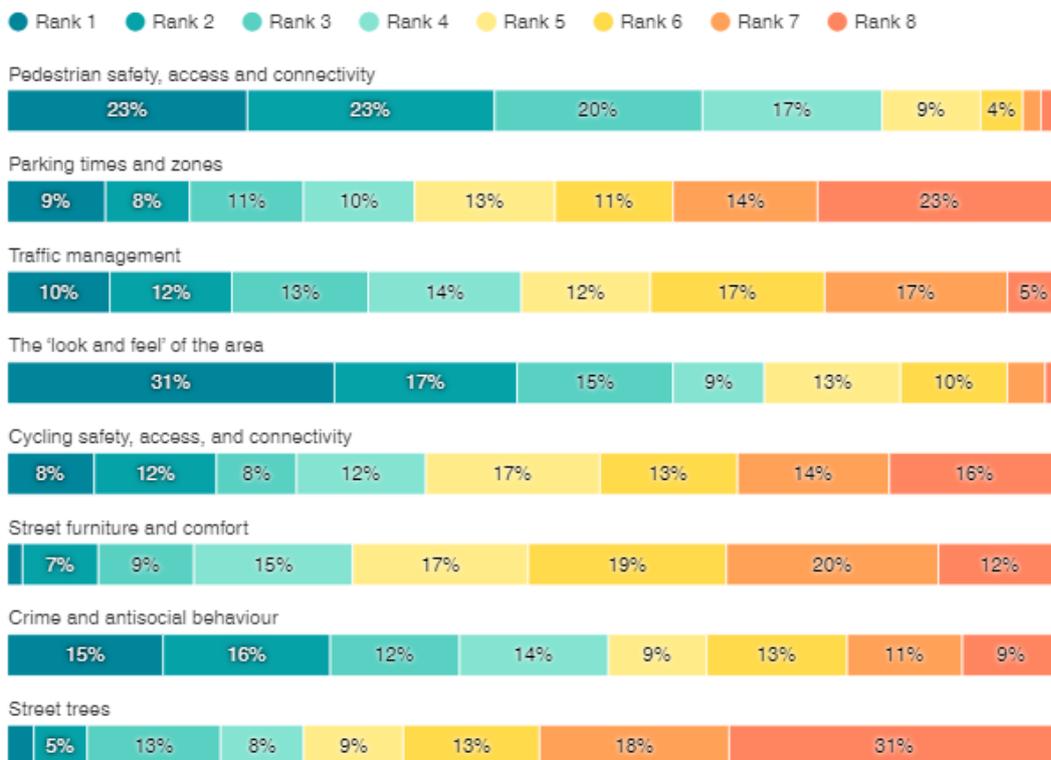


Figure 1: Rank in order of priority the following aspects of your neighbourhood centre that you would most like to see improved

What are the top three things you most value about Shortland Local Centre?

More than half of respondents (60%) commented that the current local small businesses in Shortland are an asset to the community. This was followed by respondents commenting on the convenience of the local centre as an option for shopping/services (32%). The community atmosphere is also an aspect that residents and visitors' value about Shortland Local Centre (28%).

For the full list of responses, please see **Appendix 3: Online findings - what do you most value about Shortland Local Centre?**

Top ten responses

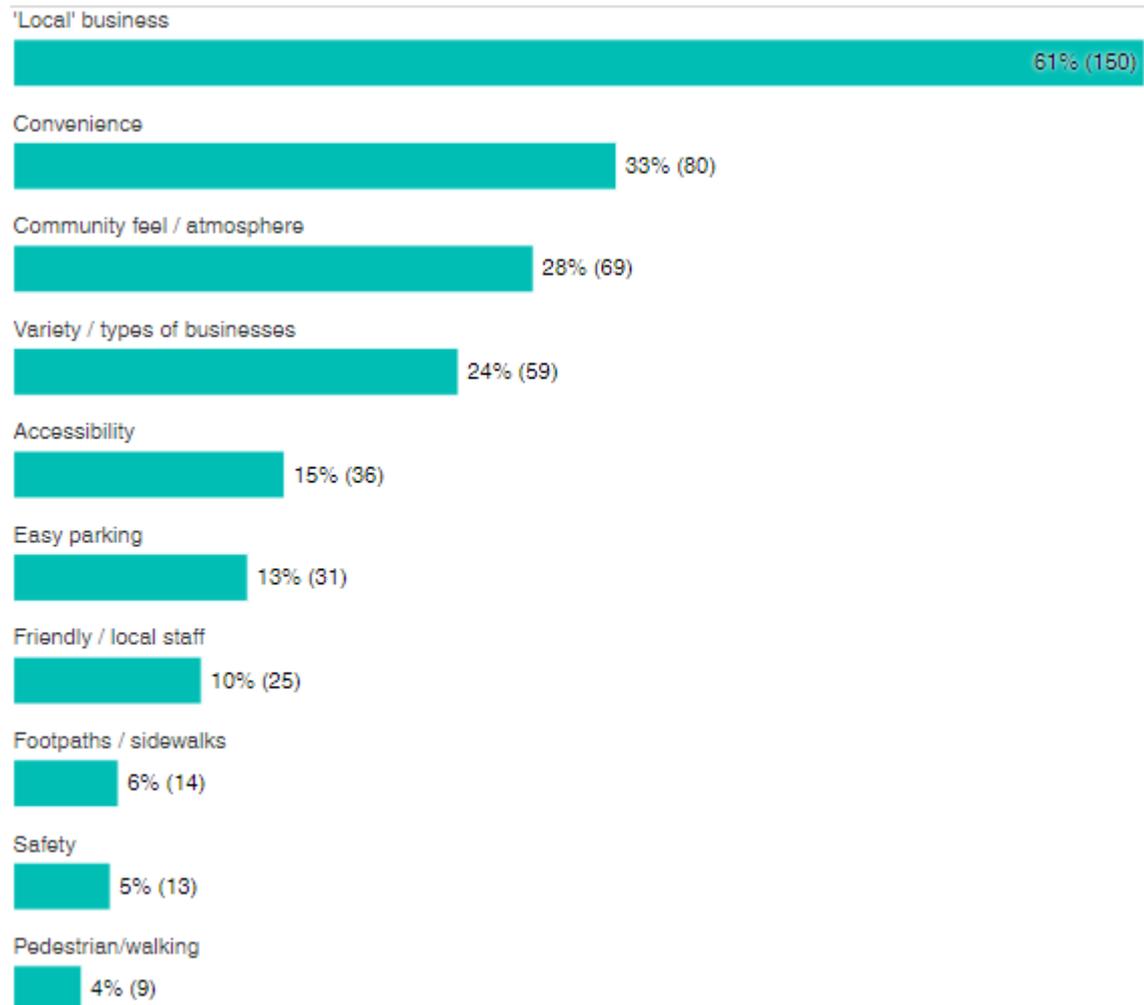


Figure 2: What are the top three things you most value about Shortland Local Centre?

What do you want to see more of?

Parking was the key concern for 36% of respondents, particularly in relation to the on-street parking occupied by residents who live in high-rise developments. Respondents (27%) said they would like to see a general refresh to the look and feel of the area, as well as the introduction of a local grocer (21%) and sit-down restaurant/café (21%).

For the full list of responses, please see **Appendix 4: Online findings - what do you want to see more of?**

Top ten responses

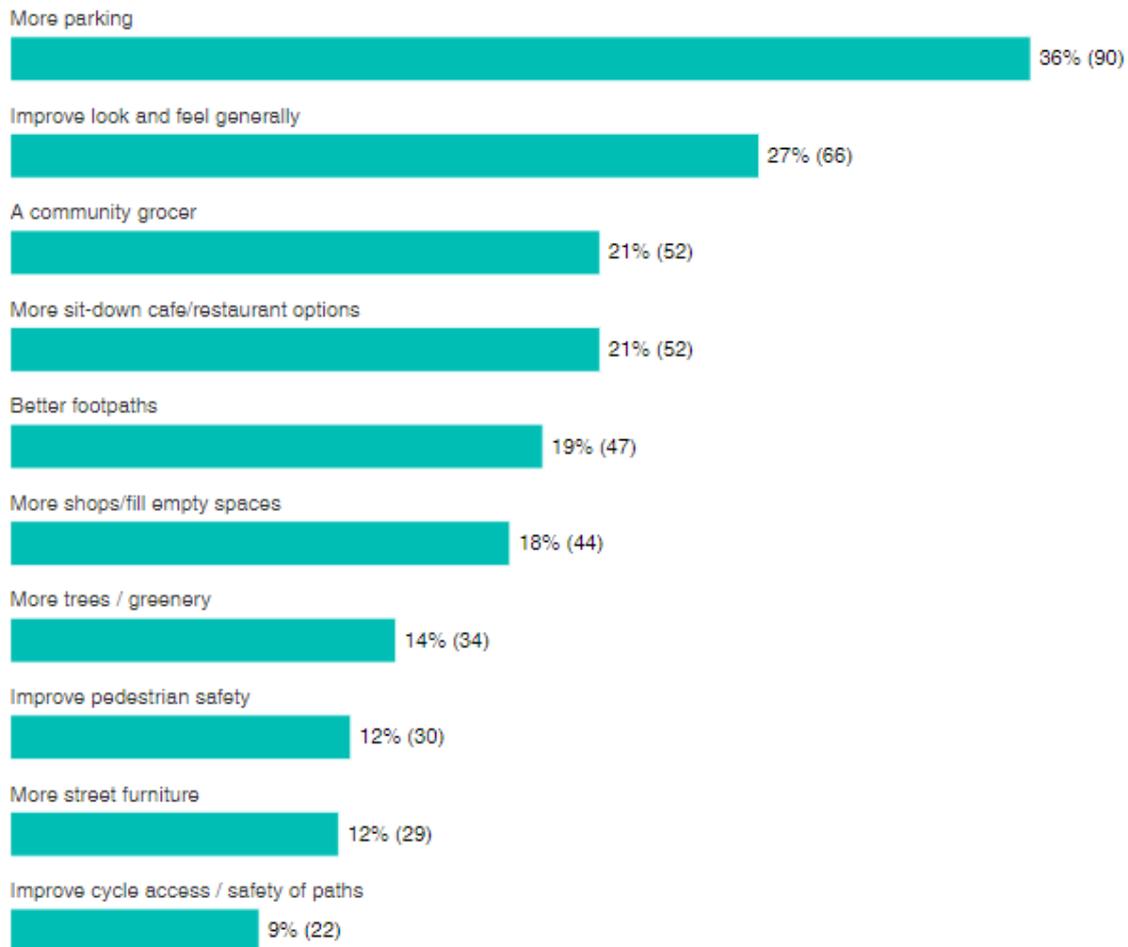


Figure 3: What do you want to see more of?

PDF survey findings

Five pdf surveys were submitted to Council via email and one was submitted via post.

Please rank in order of priority the following aspects of your neighbourhood centre that you would most like to see improved. (1 = highest priority, 8 = lowest priority.)

Two out of three submissions placed pedestrian safety, access and connectivity as the highest priority, as reflected in the online survey results. This was followed by a third of submissions who nominated traffic management.

What are the top three things you most value about Shortland Local Centre?

Similarly to the online surveys completed, feedback showed respondents valuing the local shops as well as Shortland's community 'feel' and proximity to facilities such as the inner city bypass.

Responses (n= 5)

Table 1: What are the top three things you most value about Shortland Local Centre?

Chemist, butcher, Post Office and paper shop.
Pharmacy, butcher, newsagency.
The local pharmacy, Andy's Takeaway and Post Office.
Location & access to the Local shopping centre Proximity to Newcastle Inner City Bypass Rural charm of Shortland.
Proximity to natural and man-made facilities (e.g., Wetlands Centre, University of Newcastle, inner-city bypass, future RVRT and related cycleways). Retention of local charm (needs to retain its positive vibe, and not be over-developed). Could develop as a mini tourist hub - cafes, bike shops, tourist information displays - capitalising on proximity to transport, cycleways, wetlands, golf course, university, etc.

What do you want to see more of?

Similarly to the online surveys completed, feedback showed respondents would like to see improvements to parking (including availability and facilities), improved cycleway connections, better footpaths a grocery shop and improved traffic flow/traffic calming.

Responses (n= 6)

Table 2: What do you want to see more of?

Traffic lights at the corner of Bardia Road and Sandgate road Shortland. More parking available at the shops. Less trucks on Sandgate road – major problems.
A small grocery shop. Fruit and vegetable shop. Safer access from road on to street shops (too steep for elderly).
Footpaths. Make the main streets all level. Not only on Sandgate Road but in Mawson Street and Marton Street. More able for older people to walk without worrying about falling over. More police. Parking only on one side of the road on Hanson Place. Better traffic management; too many speeding vehicles!

Better parking facilities

A local supermarket

Lots more street trees

Cycleway connection Tarro to Newcastle University NOT via Shortland Local centre (lots of room between property boundary & noise walls on Newcastle Inner City Bypass

Pedestrian connection between Shortland north & Shortland south AWAY from Sandgate Road

While the proposed Shortland Local Centre upgrade covers only a small area, it is important to view Shortland as a Local Hub - facilitating connectivity to a range of natural and man-made facilities (see above). In effect, Shortland will be the south-eastern gateway to the Richmond Vale Rail Trail (RVRT) - with the potential to attract large numbers of visitors. It will also potentially be a cycleways hub, connecting the Shortland to Tarro section of the RVRT (an active transport priority) to the Wetlands Centre, University of Newcastle, and the wider cycleways network. Preparing for the opportunities that will arise, and freshening up the Local shopping area (signage, tourism promotion, toilet and rest stop facilities, bike facilities, modest accommodation, etc) are all part of the desired upgrade mix.

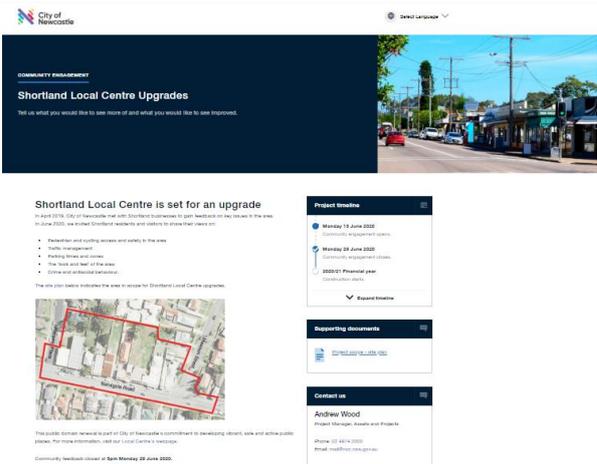
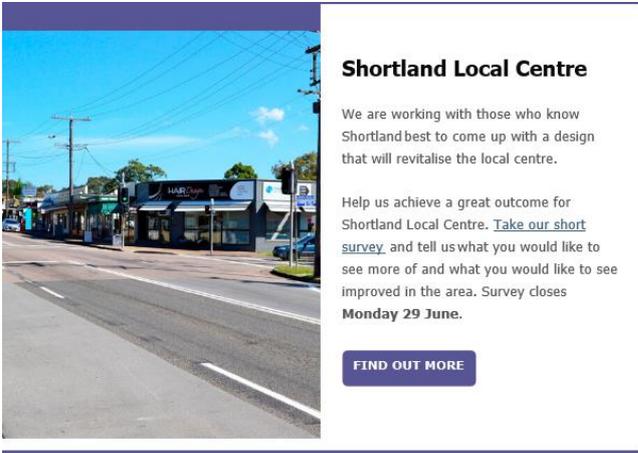
5. Next Steps

Community feedback will be reviewed by the Project Team to develop the final designs for Shortland Local Centre. Construction will commence in the 2020/21 financial year. Keep an eye on the Shortland Local Centre webpage for future updates.

<https://newcastle.nsw.gov.au/Council/News/Local-Centres-Program/Shortland-Local-Centre>

6. Appendix

Appendix 1: Communications

Type	Detail
<p>City of Newcastle homepage tile</p> 	<p>Between 21 – 29 June 2020.</p>
<p>Have Your Say (HYS) webpage</p> 	<p>867-page views between 15 – 29 June 2020.</p>
<p>Newcastle Voice email</p> 	<p>Sent on the 23 June to 2485 subscribers</p>

CN Facebook post targeted people living in Shortland area.



Total reach 7,370 users
199 click throughs to the website.
23 comments
13 shares

HYS Facebook group post



Posted on the 15 June
2 comments
1 share

Flyer design

400 distributed to residents and
100 to local businesses



Shortland Local Centre is set for an upgrade

Tell us what you would like to see more of and what you would like to see improved.

Have your say

In April 2019, City of Newcastle met with Shortland businesses to gain feedback on key issues in the area.

We now invite all Shortland residents and visitors to share their views on:

- Pedestrian and cycling access and safety in the area
- Traffic management
- Parking times and zones
- The 'look and feel' of the area
- Crime and antisocial behaviour

Your feedback will help us develop a design for Shortland Local Centre and inform future placemaking activities.

Get involved

Share your ideas and feedback – take our online survey.
Have your say before Monday 29 June.
Contact City of Newcastle on 4976 2000 or mail@ccnsw.gov.au

newcastle.nsw.gov.au/your say

Have your say

City of Newcastle

Corflute/poster design

Distributed at Local Centre between 16 – 29 June 2020



Shortland Local Centre is set for an upgrade

Tell us what you would like to see more of and what you would like to see improved.

We want to hear from you about:

- Pedestrian and cycling access and safety in the area
- Traffic management
- Parking times and zones
- The 'look and feel' of the area
- Crime and antisocial behaviour

Your feedback will help us develop a design for Shortland Local Centre and inform future placemaking activities.

Get involved

Share your ideas and feedback – take our online survey.
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newcastle.nsw.gov.au/your say

Have your say

City of Newcastle

Appendix 2: Online survey format and PDF survey

Online survey format

Shortland Local Centre Upgrades – introduction.

Shortland Local Centre is set for an upgrade Tell us what you would like to see more of and what you would like to see improved. Your feedback will help us develop a design for Shortland Local Centre and inform future placemaking activities. This survey will take approximately 5 minutes. Feedback closes at 5pm Monday 29 June 2020. Click NEXT to begin.

Please rank in order of priority the following aspects of your neighbourhood centre that you would most like to see improved. (1 = highest priority, 8 = lowest priority.)

(Number of Ranks: 8)

Pedestrian safety, access and connectivity

Parking times and zones

Traffic management

The 'look and feel' of the area

Cycling safety, access, and connectivity

Street furniture and comfort

Crime and antisocial behaviour

Street trees

What are the top three things you most value about Shortland Local Centre?

Open Ended:

What are the top three things you would like to see more of in Shortland Local Centre?

Open Ended:

What is your age? (Single response only)

16-19

20-24

25-29

30-34

35-39

40-44

45-49

50-54

55-59

60-64

65-69

70-74

75+

Prefer not to say

What is your gender?

Male

Female

Transgender/Intersex/Other

Prefer not to say

Do you live inside Newcastle Local Government Area?

Yes

No

Don't know

Survey Logic: If not a resident

What is your suburb?

Open Ended:

End Survey

Thank you for completing this survey.

Survey Logic: If live in Newcastle LGA

Which suburb do you live in?

(Single Choice Question : Drop Down)

Adamstown

Adamstown Heights

Mayfield

Mayfield East

Bar Beach	Mayfield West
Beresfield	
Birmingham Gardens	Merewether
Blackhill/ Lenaghan	Merewether Heights
Broadmeadow	Minmi
Callaghan	New Lambton
Carrington	New Lambton Heights
Cooks Hill	Newcastle (CBD)
Elmore Vale	Newcastle East
Fletcher	Newcastle West
Georgetown	North Lambton
Hamilton	Rankin Park
Hamilton East	Sandgate
Hamilton North	Shortland
Hamilton South	Stockton
Hexham	Tarro
Islington	The Hill
Jesmond	The Junction
Kooragang	Tighes Hill
Kotara	Wallsend
Lambton	Warabrook
Maryland	Waratah
Maryville	Waratah West
	Wickham

End Survey

Thank you for completing this survey.

PDF survey format

Page 1

Survey



City of
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Shortland Local Centre is set for an upgrade

Tell us what you would like to see more of and what you would like to see improved.

Comment on the back of this page and leave in the box provided.





Page 2



Have your say
before Monday
29 June.



City of
Newcastle

Please rank in order of priority the following aspects of your neighbourhood centre that you would most like to see improved.
(1 = high priority – 8 = lowest priority)

- Pedestrian safety, access and connectivity
- Parking times and zones
- Traffic management
- The 'look and feel' of the area
- Cycling safety, access, and connectivity
- Street furniture and comfort
- Crime and antisocial behaviour
- Street trees

Please list the top three things you most value in the area.

Please list the top three things you would like to see more of in the area.

Thank you for your feedback!
If you have questions, please contact City of Newcastle on 4974 2000 or mail@ncc.nsw.gov.au
newcastle.nsw.gov.au/yoursay

Appendix 3: Online findings - what do you most value about Shortland Local Centre?

Total counts:

Tag	Count	Percentage
'Local' business	150	61.48%
Convenience	80	32.79%
Community feel / atmosphere	69	28.28%
Variety / types of businesses	59	24.18%
Accessibility	36	14.75%
Easy parking	31	12.70%
Friendly / local staff	25	10.25%
Footpaths / sidewalks	14	5.74%
Safety	13	5.33%
Pedestrian/walking	9	3.69%
Access to food	5	2.05%
None	5	2.05%
Access to petrol	5	2.05%
Shorty Hotel	5	2.05%
Clean and tidy	3	1.23%
Cycle shared paths	3	1.23%
School	3	1.23%
Church	2	0.82%
Open feel	2	0.82%
Opening hours	2	0.82%
Parks	2	0.82%
Proximity	2	0.82%
Proximity to uni	2	0.82%
sporting	2	0.82%
Availability of shops	1	0.41%
Covered areas	1	0.41%
Crawtchie Creek Reserve	1	0.41%
Good lighting	1	0.41%
Low - rise	1	0.41%
Public Transport	1	0.41%
Shelter	1	0.41%
Wetlands centre	1	0.41%
Wide streets	1	0.41%

Appendix 4: Online findings - what do you want to see more of?

Total counts:

Tag	Count	Percentage
More parking	90	36.29%
Improve look and feel generally	66	26.61%
A community grocer	52	20.97%
More sit-down cafe/restaurant options	52	20.97%
Better footpaths	47	18.95%
More shops/fill empty spaces	44	17.74%
More trees / greenery	34	13.71%
Improve pedestrian safety	30	12.10%
More street furniture	29	11.69%
Improve cycle access / safety of paths	22	8.87%
More Police - reduce anti-social behaviour	21	8.47%
Traffic calming measures	21	8.47%
Better management of street rubbish and bins	15	6.05%
Enforce parking and traffic regulations	15	6.05%
Improve traffic flow	13	5.24%
More community activities	13	5.24%
A Doctor	11	4.44%
Better lighting	11	4.44%
Children's playground	9	3.63%
Communal outdoor space	9	3.63%
Improve feeling of safety	7	2.82%
Maintenance of green areas	7	2.82%
Less high-rise development	6	2.42%
More security cameras	6	2.42%
Bike racks	5	2.02%
Cycle connection between uni and local centre	5	2.02%
Improve road surface	5	2.02%
Better accessibility into shops	4	1.61%
Less trucks	4	1.61%
Street art	4	1.61%
A gym	3	1.21%
Bike pump track	3	1.21%
Remove massage parlour	3	1.21%
Things for kids to do	3	1.21%
A restaurant	2	0.81%
Bus shelters	2	0.81%
Disability parking	2	0.81%
Uniform street awnings	2	0.81%
More flexible opening hours	1	0.40%

More public transport	1	0.40%
More street bins	1	0.40%
Water bubblers	1	0.40%
Other	1	0.40%

Appendix 5: Written submissions

Written submissions from the public are included below and have been de-identified.

Individual

- Shortland Shopping Centre garbage bins in front of the shopfronts should be emptied more frequently. Often the garbage is hanging from the bins - days ahead of collection, we walk our dogs through this area daily and have observed this for years.
- The Council should get with the times, all the new developments on the eastern side of Sandgate Road should have had industrial size bins within the boundaries of each property. Please come and take a drive along Sandgate Road the day before and a few days after Garbage Collection day and you will observe that the bins sit on the footpath and on the roadway between the cars parked on the public road due to the lack of parking on the development sites.
- On the corner of Vale Street and Sandgate Road from the lights on the southern side of the footpath heading to the University and Golf Course there is a Cattle Pad, we call the rut, where the Uni students have to negotiate the mud and unfinished footpaths. This is due to the work from the gas company and the waterboard when developing the Aveo Retirement Village and Golf Course redevelopment. Perhaps some of the money from all the ongoing development sites could fund the completion of a safe and accessible footpath for a high foot traffic area.
- [REDACTED] it is time for the road to be resurfaced from Moore Street to Sandgate Road as it is in a disgraceful state. Since 1988 when the Newcastle Link Road was finished, and the signs of the main road disappeared nothing has been done.

Individual

- I would like to see a load limit introduced for Sandgate Road. Too many large trucks, many with dog trailers are using Sandgate Road instead of the A37 bypass road. This is particularly dangerous, especially on garbage collection days, when rubbish bins are placed on the roadway outside the parked cars on the southern side of the road.
- Install a "left turn only" sign at the intersection of Marton Street and Sandgate Road to avoid traffic congestion at peak times. Traffic trying to turn right is held up by the Sandgate Road traffic, preventing any other vehicle turning left. If someone needs to turn right at this intersection, they only have to use a little thought and turn left and do a "U" turn at the nearby roundabout, or travel down Mawson Street to the traffic lights. This has been a problem since the concrete pedestrian island was installed in the middle of the road.
- Make Mawson Street a one-way street (west to east) during weekdays from say 8.30 A.M. to 5.30 P.M. This street is particularly dangerous during this time, with hospital traffic parked both sides of the road, and bus and truck traffic.
- Instigate a local ordinance that rubbish bins must be removed from the kerbside the day after rubbish collection. I believe that some Sydney councils have this ordinance, whereby people are fined for leaving their bins out longer than 24 or 48 hours. The southern side of Sandgate Road is starting to resemble a third world country, with bins left out the front of flats for weeks. The flat residents seem to be temporary residents and take no pride in the appearance of the area. Other rubbish is left piled up on the kerbside outside some flats for weeks. This also occurs outside other flats in the area.
- Impose a moratorium on the building of any more flats in Shortland. The proliferation of flats in the area has caused a steady erosion of the previous way of life and increased the incidence of anti-social behaviour.

- Ensure property developers provide more than one carpark for each future flat built in the area. The carpark should be able to be used by someone who has the necessary co-ordination and driving skills to park a vehicle larger than a Nissan Micra in it. Currently, it seems that the residents of each flat in the area have two or more vehicles, which are left parked in surrounding streets, since very few of the residents are willing or able to park a vehicle in it.
- Extend timed parking along Sandgate Road from the Mawson Street intersection to Vale Street and enforce the current regulations a bit more enthusiastically.
- Get someone from council to come and inspect Sandgate Road on a Wednesday rubbish collection day to see the absolute disgrace with all the rubbish bins clogging the southern side of the roadway. It certainly wouldn't be permitted in Merewether!

Individual

- The project scope has been minimised presumably to keep costs down.
 - However, it excludes K&M Mechanical & the two service stations & other properties in between. While the existing scope seems to be based on Zoning B1 (Neighbourhood centre) the chemist from LEP2012 is zoned R2 as are the aforementioned properties. Therefore, zoning should not be a consideration.
 - In addition, there are two schools & two Churches (Also zoned R2) in the immediate vicinity which are a part of the local centre. Why are these not included?
 - The existing scope precludes the eastern footpath from any improvements. Why?
 - No thought has been given for business opportunities that may arise from initiatives fronting the east side apartments.
- The Tarro – Newcastle University off-road pathway is currently planned to go through the Shortland local centre which is a mistake.
 - The pathway could only go on the east side fronting the apartments as the west side would have to many pedestrian (Children) & cyclist conflicts. Which precludes the purpose of a pathway through the local centre to access businesses. (Separated by Sandgate Road which is extremely hard for pedestrians to cross during peak hours).
 - Has Council told business owners of the proposal to put the pathway though the local centre?
 - A far better alignment for the pathway is to cross Sandgate Road at K&M Mechanical then via the accessway between east side property boundaries & the motorway noise walls/guardrail.
- Gateway approach – The current project scope means motorists vision / sight distance is limited to when they approach:
 - Northbound to after they pass the crest at Vale Street
 - Southbound after rounding the corner to Mawson Street.
 - Clearly this limited approach is unsuitable to give sufficient time to signal to drivers a changed traffic environment at the local centre. Hence the reason to include the other properties (Churches, schools, servo's & Mechanical repair shop). Otherwise the vista will give the appearance of a mean & nasty afterthought to our local centre.
- Tree Planting – The eastern footpath is excluded from the scope thus any tree planting would need to be on Sandgate Road as the existing footway will presumably need to be retained for the pathway full width. Blisters in Sandgate Road will limit access & parking to east side apartments, thus probably no improvements on the east side verge?
 - Tree planting & street furniture on the west side only will give a lop-sided view to the local centre.

- Garbage bins – There is a continuing problem of waste collection from the east side apartments approaching 100+ bins which now become a traffic hazard during the southbound morning peak hour. Waste collection needs to be consolidated to 1 or 2 bins per complex.
- Parking – Limited on-street parking precludes longer stay parking for businesses (E.g. grocery store, butcher, hairdresser, chemist) where passing motorists & locals seek to pick-up from a secure parking space way from through traffic.
 - With cooperation from business owners an opportunity exists to create off-street parking and access roadway between Mawson Street & Hansen Close behind the west side shops.
- Blisters within the roadway to provide seating, trees & outdoor eating etc will need to be located so as not to impede vehicle access to on-street parking. And conflict between kerb side eating & passenger access to/from vehicles will need to be managed sensitively.

Business owner

- I am a business owner In Shortland [REDACTED]
We have major problems with cars parking all day out the front of [REDACTED] which is very inconvenient too my elderly customers as that have too park down the street and walk up Also a lot of people park out the front of [REDACTED] too go too Pie shop across the road Miller's pie bar ,and if there are no parks they don't stop which is bad for all businesses, the map looks like it doesn't come down the road all the way to include [REDACTED] shops Limited parking times would be great for everyone in our area during business hours. Thanks for listening.

Appendix 6: Qualitative responses

What are the top three things you most value about Shortland Local Centre?

Responses
Shops (especially Post office, chemist, hairdresser & bakery); village-like feeling; proximity to university
<p>1 High level of service offered by anchor businesses - pharmacy, post office/newsagency, butcher, hairdresser and mechanic. What's missing is a good, sit-down coffee shop as a destination.</p> <p>2 Compact shopping area with spacious footpaths, 3 tuckeroos and 1 seat.</p> <p>3 Area feels safe and relaxed.</p> <p>Top 3 things I would like to see more of.</p> <p>3 Planning for cycleway connectivity</p> <p>Part of the proposed Richmond Vale Rail Trail runs across Hexham Swamp to Shortland following the water pipeline corridor and would logically emerge at Mawson Street. This cycleway will need to connect with the cycleway running up the western side of the university ending at Vale Street. A shared path running on the eastern side of Sandgate Road between Mawson and Vale could provide that connection.</p>
<p>Convenience</p> <p>small local shop owners</p> <p>Community</p>
<p>local business</p> <p>easy to walk to</p> <p>covered areas</p>
<p>The variety of local businesses.</p> <p>The availability of on-street parking.</p> <p>The footpath.</p>
<p>The semi-rural location. Needs to be Kept. Less development of multiple story units.</p> <p>2. The Crawtchie Creek Reserve. Needs to be kept.</p> <p>3. The public transport and close proximity of the Railway.</p> <p>4. The Wetlands Centre!!!</p>
<p>The friendly neighbourhood feel with the local business - butcher, pharmacy, newsagent, takeaway, etc. The proprietors of the pharmacy have really enlivened the local shopping precinct since they took over.</p> <p>The pride most people show in their local area.</p> <p>The fact that most of the local inhabitants are friendly and approachable.</p>
shops
It is a handy location to pick up essentials, though parking is always a problem. As a cyclist as well as a car driver, I would like to be able to cycle there to shop and enjoy the experience.
<p>1. variety of local businesses e.g. newsagent, post office service, butcher, coffee shop, takeaway, chemist, hairdresser</p> <p>2. rapport with community business owners.</p> <p>3 ease of parking</p>
<p>- Pharmacy, post office, butcher, takeaway shops are all so great to have close by</p> <p>- It is kept clean and tidy</p> <p>- walking distance to a lot of Shortland residents.</p>
Local village feel, long term locals, community vibe.
<p>The convenience and close proximity to local residents.</p> <p>The Chinese take away restaurant, Chemist, fish and chip shop newsagent and butcher.</p>

Pharmacy Fast food Coffee shops
The Chemist, Newsagent, Butchers
Local businesses and amenities - local market Access to safe shared cycle and pedestrian footpaths - safe/effective commute area to congregate - town square
Local businesses Post office Meeting place
Friendliness of the people who have the shops. Easy access on the school side, as there are footpaths. The people.
I value it as a local hub for our community. It has handy services such as a chemist, post office, butcher and hair salon.
Availability, neighbourhood connection, local business'
Friendly local business
Sense of community, supporting small businesses, friendly shop owners
Local Businesses.
1 - community feeling 2 - accessibility 3 - togetherness
butcher-chemist-newsagent
Convenience of local (for me) shops Friendly atmosphere
Small shops that can be accessed by locals Convenient location A sense of place having 'always been there'
The Shortland Hotel, the Butcher, The coffee shop (Kaffeine)
1 Pedestrian Safety - At the moment there is a problem with the lights on the far side of the road It needs to be 'levelled'. I can't safely approach it with my electric scooter because it is not level. It has already tipped the scooter over and needs to be suitably fixed. 2/3 At the moment it is just a disconnected group of shops. It would be good if it felt like a connected space, and also with comfortable street furniture
I make use of the post office, the hairdresser, Andy's Fish and chips and the butcher. Occasionally use the coffee shop, and Tasty Asia. I love that I can walk there and get to know all the faces behind the counter.
Food Food Food
The local chemist Newsagent & post office Butcher
The pharmacy is fabulous. A local grocer would be super beneficial too.
The People The Pub The service stations
Shortland Hotel Church Petrol Station
Post-office
The wide streets are great
Convenience, friendly residents and stores.
Convenience, ease of parking, range of shops

1. Its convenience 2. Post office, 3. butcher,
local shops knowing local shop keepers community
1. Community spirit 2. The local Post-Office 3. The local bakery
being able to walk to local shops supporting local business
Friendly store owners mostly, easy parking (even if not straight out front you only need to go down the street a bit), Close to home
Safety, parking to access the shops, community
It's not attractive enough to really like
Fish and chip shop
Newsagent, chemist and butchers all are essential businesses
It has a good range of shop options
Having availability to local shops. Being able to sometimes walk to centre, instead of having to look for parking. Being able to support local businesses.
Good local family owned businesses that provide convenience and quality. Butchers Andy's takeaway Pharmacy
Food, long opening hours, and lots of flowers
City planning Conducive atmosphere Low crime rate
Accessibility Open areas
It is not crowded, easy to park and friendly local people on the stores
Existing businesses: The pharmacy, the convenience store, post office/newsagent, Andy's takeaway The shelter from sun/heat and rain. Shortland gets hot! (especially if you walk to shops) Easy quick parking.
Fish and chip shop Pie shop
1)That the neighbourhood shops provide competitive / diverse services for local needs and convenience - this will reduce reliance on private transport to other out of area centres. We have predominately an aging demographic here, so keeping these services are important. The place is pretty run down and tired to put it nicely - I can't say I value much else with the existing centre if I'm honest.
The post office. The wetlands centre. The fact that one of the local drug dealing households recently left the Main Street.
It is great to be able to pick up things locally and not have to go to Jesmond or Wallsend where parking has become increasingly difficult over the last few years
Not the locals. The bakery is pretty good As is the kebabery

Convenience Position
The grocery store that used to be open That there's food nearby It's location
It looks old and uninviting. Traffic is very heavy and fast and must be slowed. High noise and difficulty crossing the road. Traffic calming is a must, and a pedestrian crossing or else crossover is essential near the takeaway store. Pathways are old and ugly and uneven and general streetscape could look much better. Lighting is extremely poor including under the awnings areas. Some good kerb profiles (nice wide kerb section) and landscape management with lighting (and I know I ranked trees last but good planting could really help). I don't see seating and other street furniture as really helping but 1 or 2 won't hurt.
Close to all shops, friendly shop keepers, great atmosphere
The local business people, sports teams, landscape
Post Office. It is close to walk.
local shopping access variety of local shops accessibility
I appreciate having a local chemist, post office and cafe
1. Has some a good range of shops for when trips to Shopping centres is not needed. 2. Centrally located, walking distance. 3. All of one side of the street, ease of access.
Easy to park
Access to basic community needs Great community feel Ability to support small business
Takeaway shop Parking available Range of stores
Parking HOMEOWNERS local people in business
The excellent coffee shop, the bakery, and the butcher
Living in Hansen place it's great to have all of the local shops within walking distance
Access to local businesses from the street that aren't in a massive centre suburbs away
Having access to post office, butcher and takeaway options
The small business owners at places like the chemist, butcher, cafe, baker and post office know their local customers - small town feel within a larger city. The strip is a bit of a community hub, where locals tend to meet and socialise.
1. Community services
The variety of shops that are accessible from the footpath.
The chemist The post office
Convenience, supporting local businesses, feeling part of the community
Majority of necessities are there Easy access Close by
The bike path access, the post office and the news agency.

A Suburb of general community interest and concern. It is a region, proud of being WARD 4 - It now needs a concerted effort by the Council, to herald its presence, by continual refinement of the status of the Suburb.
Remove the traffic lights and replace them with a roundabout. I live west of the centre and I have to drive to the bypass roundabout to legally turn around
SHOPPING IS HANDY ESPECIALLY THE CHEMIST DISAPPOINTED WE LOST OUR GENERAL STORE BUT WE HAVE A LAUNDROMAT!!
Walking distance to affordable shopping. Friendly competition in the area. A better looking main street.
The coffee shop does the best coffee! I like the convenience of having a chemist and post office just around the corner.
Community safety friendliness
Andy's takeaway, easy to park and no parking time limit
Petrol station Pharmacy Post Office
Modern features
It is handy to walk to as a lot of elderly people live in the area, just a pity that the footpaths are not complete in Marton and Mawson Streets.
Local butcher, newsagent, chemist, hairdresser, and takeaway shops.
Pharmacy. Shorty Pub. Close by.
-It's close by to where I live -allows me to get some necessities after work without having to go out of my way -it's part of the community
Local community feeling Good food Enthusiastic pharmacist with a vision to improve the local precinct
1. Sense of Community 2. The cultural diversity 3. The amenities
1. Shops 2. Cafe 3. Proximity to uni
Easy access Has the essentials Parking is fine
Friendly local businesses Local jobs Close to home
The width of the paths, if they were any narrower there would be people getting bowled over by kids on pushbikes on the daily. The shops and the staff
Local businesses, ease of access (footpaths etc) and parking availability
The pharmacy
quaint handy area close to lots of things
Closeness of shops, relatively quiet pedestrian atmosphere, University access
Schools Services Sporting Grounds

<p>It's a lovely little bunch of shops where everybody is friendly. Convenience is a great thing. Well-lit at night</p>
<p>Andy's take away seven eleven the butcher</p>
<p>Quiet. Central to city and highway.</p>
<p>1. convenience of essential services (post office)</p>
<p>Fantastic little community. I love to support local. But many times I think I will just pop in to one of the local businesses there's no parking spots. Also, garbage bin days are a major issue with parking or dangerous hazards to driver's</p>
<p>Convenience, shopping local, friendly staff</p>
<p>Food Many dogs walk around Post office</p>
<p>Pharmacy, cafe and hairdresser</p>
<p>It feels safe, contemporary and community spaces</p>
<p>Easy parking, variety of useful shops and sidewalks.</p>
<p>The ability for community activities.</p>
<p>Convenience and close to home Good, community feel in shops Don't have to go to a shopping centre</p>
<p>good small business support Not nameless and faceless all main services</p>
<p>Local businesses, ease of access and variety of stores and facilities.</p>
<p>Small business</p>
<p>The fish and chip shop has been there for as long as I have been alive, and all the owners have been amazing. Definitely needs to stay. The chemist is very handy as we have quite a lot of elderly people in Shortland that need access to this service. The butchers are also a great business that I have been using forever and my parents have been using for 30 years.</p>
<p>Convenience Aesthetics Ped safety</p>
<p>Shortland has a strong community network. Safety of people in Shortland Supporting local business</p>
<p>The accessibility to pop into smaller shops</p>
<p>Convenience Type of Shops Availability of parking</p>
<p>Need more off street parking and less development around. The suburb is getting taken over by investors for uni accommodation. The streets are full of parked cars parking any way they can get a park. Have a caravan and can't get it through the cars parked opposite each other in the street coz it's (the road) too narrow. Moore St and Vale St are very dangerous with cars parked on bends making it extremely hard to pass safely.</p>

The chemist, the post office, and the proximity to my house. Aside from that I never go there as there are a lot of anti-social loiterers
Having sufficient access to services i.e. Parking Safety for shop owners and community Community feeling
Fuel Food Post office
I value the newsagent/post office, local pharmacy and butcher.
It's great now there is a little coffee shop. It's my local shopping centre, just around the corner. It has a community vibe.
local community for health, mental and close. Car culture will run these small shops broke
Ease of access and variety of locally owned businesses
Accessible All shops are friendly, and community based Usually can find a car spot
Service- Product Easy access
Newsagent service stations butcher
Having access to chemist, newsagent and butcher
I grew up in Shortland the shopping centre has always sustained the local community. There have been a diverse range of businesses over the years. The current amount of infrastructure no longer supports the local centre. Most days you are lucky to be able to get a park. These parks are regularly taken up by the tenants in units across the road not allowing for shoppers to access the shops. I love the community everyone knows each other. Shopkeepers are always friendly.
Small businesses, familiar vendors, ease of parking
The local shops. Sense of community.
- friendly people / service - variety of places
Variety of shops Parking outside stores
Community feel Shops Ease of access
The Post office Very close by, I can walk there is about 2 mins I can't think of a 3rd, I rarely use these shops
The local businesses
Practical & relevant businesses for example, the chemist, butcher, takeaway, the post office/newsagent, coffee shop. This encourages friendly foot traffic which in turn discourages antisocial behaviour. Wide accessible footpaths that are easy to navigate with our pram and children. The feeling of safety when in the Local Centre. I can only speak of daytime, but I have rarely come across anything or anyone to make me uncomfortable being there with my young children.
Its condensed with a variety of options Its easy to park along the street for quick stops Path is wide

The local. Content
Different types of retailers from other main streets
The local shops are owned by locals The footpaths are wide and spacious Its central to Shortland
Small locally owned businesses. Good variety of business types Close to home
Supporting local business
1) The “community” mind of the shops as they support local sporting clubs 2) The ease of navigating the shops, being all on the same side 3) The fact that the footpath is relatively smooth and even
- Supporting local businesses without having to go to a big shopping centre. - Convenience - Coffee Shop
The pharmacy, bakery & Chinese
Food Services Access
Having a cafe, wetlands centre and hairdresser. Having easy parking in front of these places.
Shorty Hotel, Petrol station/s, Great chemist - easy to park close by and drop in, also convenient opening hours Shorty Hotel, Accessible petrol station
Butchers, newsagents/post office and chemist
All really good local shops Walking distance Friendly
Having nearly everything I need in the one area and not having to go to a big shopping centre
Andy's take away, the newsagent and the Australia post box
The valuable local small business owners and the services they provide us. We have an old-fashioned neighbourhood feel. Let's encourage that! No more multi-unit blocks on main street. As above!!! It's takes up parking and access for those who need to and want to shop at local business. How can we access it when the entire street is taken up by uni students parking on the street?
Andy's takeaway Free parking Post office boxes
Friendly local shop keepers Community connectivity Proximity to home
Love Andy's Takeaway. Free parking Good lighting
•The footpath and traffics signal which allow us to access the business • The feeling of safety's and securing when entering and exiting the shops •more parking
Local businesses, ease of access,
Love the accessibility of the post office

Central location to the community The shops are diverse, food, chemist, butcher etc
I love how it's local and all business are great you can definitely tell it needs an upgrade to make it look fresher.
I value the local business owners. I enjoy having a chemist, butcher and newsagent
It is important for communities to have a shopping village in their suburb Local business support Convenience for locals
All shops being close to each other Having a post office And the chemist I personally don't use the shop area often, as its not overly convenient unless you don't need much other than attending the post office or chemist or food and coffee.
Shops, church, school
Friendly service Close to so much Quality business
The businesses already there. They are small independents that know their customers. The tree lined streets are starting to look nice There are more businesses than services (other than post inside newsagent which is really handy). Most shopping centres these days are being filled with retail chains and services. They are all the same
The community, Tuxford Park and it used to be our quiet streets but it's being destroyed by the endless amount of units being approved and built, it's impossible to park near the shops and the bins are left out in the road all day, people in the units are always dumping rubbish in the streets and leaving it and nothing is done.
1. Accessibility 2. Variety of shops 3. Wide footpath
Post office Schools Garages
The wonderful little shops.
Local independent businesses and minimal 'services'. It's got that small town feel and friendliness but needs a facelift.
Pharmacy Butcher Fish and chip shop
local local local
Local businesses
Convenient. Small local businesses. Friendly, personal service
Cafes, safety and shops
Nice shops
It is very local, and everyone knows one another There is a lot of future potential with the space Plenty of Old rundown places that can be redeveloped and repaired
The local business
Convenience of a pharmacy, local butcher and newsagent (post office)

Pharmacy Butcher News agency
Can park and easily walked the shops. Have good essential shops - butcher, newsagent/post office, chemist, takeaway and coffee. All shop owners are lovely and community minded.
1. Convenience to have lots of things we need close by. 2. Locally owned and operated businesses. 3. Diversity.
Easy parking Post office Convenient on way to work
Local accessibility to essential services such as post office without needing to go to a shopping Centre as such Access to essential items such as food without needing to go to a large shopping centre. Supporting local businesses.
Access to a variety of services Tidy street scape Supporting local business owners
Small business Community feel Friendly atmosphere
The business owners are really nice Easy parking near the shops. Keeping the area clean and tidy. Cleanliness in general.
The friendliness of the people and the shop owners. Also convenience. The ease of access to most.
1. That it's within walking distance and supports local small business. 2. Brings locals together 3. Lots of specialty stores
Convenient
the convenience of products and services available to the area Family friendly atmosphere
Convenient, great customer service, a mixture of business and services
The services available Convenience The community feeling
Important services like chemist and post office
Variety of facilities, convenience, walking distance from Aveo Village (Shortland Waters)
Quick stop location on the way home from work and school pick up. Good selection of shops for locals to get essentials. Pretty easy to get a park
Accessibility, community culture, shop Owners
I like being able to access the local small businesses and supporting small.
I used to love the little grocery store for extras I needed quickly. Now the fish and chip shop is the best.
The butcher The newsagent The chemist
Friendly shops Conveniently located together
Local community, local business and parks
Ease of access and the community feel.

The chemist newsagent and butcher
Ease of Access Close to home
Variety of shops that are offered and flexible opening hours.
Friendliness community spirit safety
We love having facilities but it's so busy we worry about the children. There is nowhere to cycle safely.
Pharmacy is excellent. Provides exceptional services, and friendly staff. Not built up. Friendly, relaxing local environment. Andy's fish and chips shop is also tops.
Convenient shopping/retail Ease of access Not build up/ busy
For convenience, having a small shopping centre close to where I live Would value the shopping centre more if it wasn't such an eyesight
Ease of access. 'Small suburb' vibe. Access to essential services.
There is nothing there to value...It is dead and feels ghetto as hell.
Chemist newsagent butcher
Convenient Local people
Shortland Community Pharmacy Shortland Hair Design Shortland Newsagent and Post Office
A new grocery store needs to be encouraged. The strip is dated. A bit more greenery would be nice.
Small business owners Convenient Local feel
Accessibility to local shops - Reid's Butcher, Hairdresser etc Variety of shops
Access to a variety of shops. Easy walk and accessible Traffic flow into surrounding streets
Relatively easy access to post office and hairdresser Food options
The availability of services already there- pharmacy open 7 days is fantastic, butcher and newsagent. Pedestrian crossing in between the lights and public school is good.
Locally owned Safe Proximity
The "local community" feel. Locals look after each other. The local hotel is a family friendly environment. The local shops value their local community. The streets which don't have units built in them. The larger roads continue to build more and more units, creating overcrowding. I love the smaller streets which have only houses built, and no units. I would be very disappointed to see this dwindle away and become a completely unit filled area. The natural spaces. So far Shortland has managed to avoid the invasion of the Indian Miners. I would love to see council planting only native trees indigenous to the area. It would be a travesty to see the local wildlife taken over by these introduced, and invasive pests which have the ability to devastate native species.

Parking
Appeal
Safety

What are the top three things you would like to see more of in Shortland Local Centre?

Responses

Improved tidiness of the local area, the bins need to be emptied more frequently in the shopping precinct. Concrete in front of shop fronts needs to be frequently cleaned and water blasted if it is not going to be replaced, if it is replaced ongoing maintenance will help the overall appearance of the area.

Police presence
Less crime
Available parking near shops and school
Crossing safety
Less speeding drivers less trucks through school zones

Median strips being mowed and maintained, rubbish being taken away (there have been old TVs and furniture on median strips for ages), residents taking their bins in.

1 Reduce speed limit on Sandgate Road to 40kph between Vale St and Mawson St.
Build traffic calming nodes at Mawson St and Hansen Place.
Install a raised pedestrian crossing on Sandgate Road near Hansen Place or Bardia Rd.
Design for kids to ride safely to local primary schools that "bookend" Shortland.

2 Improve the look and feel of the area.
Population density has increased over the last 15-20 years while amenity has not. Unit development and conversion of houses to maximise no. of students accommodated has increased parking pressure and littering. Household goods are constantly dumped on footpath. We need seating including at bus stops, bike racks, plantings, attractive, safe paving and art works like murals of wetland birds. Massage parlour not a good look where kids pass each day.

Better rubbish removal and management of wheelie bins from residential dwellings on Sandgate road opposite Shortland Local Centre
Better and safer footpaths
Better Lighting

trees
places to sit
slow the traffic

Footpaths.
Public seating.
Beautification.

Further development of the Crawtchie Creek Reserve and Green Areas to keep our Rural Locality.

2. More of a Police presence to monitor destruction of public facilities like the Reserve and monitoring of people using our locality as a drag race roadway and using our Reserve for dirt bike riding

3. Update our Main Central area whilst not removing our town atmosphere.

More pride in the local area by temporary residents who live in the flats which seem to be proliferating in the area. The eastern side of Sandgate Road is starting to resemble a third world country, with rubbish bins left out on the kerbside instead of stored inside the property.

Restrictions put on property developers to provide more than one car park per flat. Most residents of the flats seem to have two or more vehicles, which are left parked on the street, clogging the local streets.

More enforcement of parking and traffic regulations

More bicycle access and bike lanes connecting the University to Shortland and Hexham

I would like to have bicycle access from the University cycleway to connect to the Shortland Local Centre then on to the proposed Shortland to Tarro Trail which will eventually link to the Richmond Vale Rail Trail.

1. more local business e.g. fruit & veg shop, bakery, basic groceries
2. Bike racks and cycle friendly access to shops
3. greenery.

- More shops – it was very sad to see the local grocer close down. Perhaps a sit-down cafe

- More parking and fix traffic congestion. 40km speed limit.

- Fresh painting of the buildings, make it more modern and cleaner.

Modernise/facelift shop fronts, outdoor eating facilities, paved or modernised footpaths with small plant areas,

I would like to see the area have a major facelift, to give it more of a modern village feel and a sense of uniformity.

Get rid of the massage parlour!! and the uniform shop. Put a greengrocer / convenience store there instead. A healthy cafe would be great too.

The car park at the back of the hairdresser to be upgraded and enlarged somehow.

Grocery shops/Fresh food

Cafes

Parking

Footpaths zebra crossings another set of traffic lights near the chemists

Safer shared bike/pedestrian path

Better parking for local business patrons - safer off-street style parking

Improvement of the Local market/town square feel - safer and more welcoming place to congregate

Safe shared pedestrian/cycling dual lane on one side of the road

Improved parking for businesses

Better areas to congregate outside day or night

Footpaths on the opposite side of the school.

Easier access at crossings.

More variety, trees, flowerpots, flower gardens.

More lighting at night.

1. A restaurant

2. More visually appealing

3. Bicycle path connectivity

More parking, upgraded stores, pedestrian safety

Speed humps

Signs for the traffic lights to warn people

Better parking

Better footpaths

Better lights in front of shops

Speed limit dropped to 40.

Diversity, improved parking (i.e. no more large apartment complexes that offer limited parking so all the parking for the businesses is taken over by residents), safer paths
cafes, grocery stores and dedicated bicycle paths.
1 - shopping options (bring back a grocer!) 2 - more places to sit/have lunch 3 - better more modern aesthetic (currently looks old and run down)
doctors-grocery
Street trees Parking
Shade trees Bubblers A Community Centre
Trees, pedestrian crossings and updates store fronts.
I don't know HOW but it needs to feel welcoming (not disconnected).
Nothing about the local centre is cyclist friendly. I ride to work through there every day. There is nowhere to ride safely or lock up bikes securely. The traffic is heavy and impatient. Lots of opening car doors and very little room unless you take up a full lane on the road. I have had several near misses and I refuse to let my kids ride on that road - way too dangerous. It's sad to see the high turn-over of some of the shops. There should be more incentive for businesses to occupy the empty shops before they get trashed. The shop fronts and footpaths are generally run down and in poor repair. The car park behind the butchers is sub-standard.
Food Food Food
Doctors surgery Supermarket
Fix the footpaths in the surround streets from Marsden and Marton Street, there a lot of young families who like to walk and pushing prams on the road is a nightmare.
Street Art Street Furniture More Parking
Safer cycling access to University Drive Clean up Better variety of shops
Small Cafe
Safer traffic practices. Pulling out of the 7/11 can be very unsafe. It can also be hard to find a park.
More local businesses and restaurants, safer public space for shopping and dining. Children's playground and park near shops
Fruit and veg shop, outdoor seating areas, and improve the "look and feel" of the strip.
1. Coffee shop open of a weekend, 2. nice seating area to eat the takeaway options available, 3. Fresh produce store
parking times changed and enforced so parking from units do not take parking from shops as units and off street are taking over all areas of Shortland people held more accountable from units putting rubbish on footpaths it is disgusting look for a main local centre more police patrols as anti-social behaviour have increased in Shortland

<ol style="list-style-type: none"> 1. More parking 2. More shops 3. More community activities
<ol style="list-style-type: none"> 1. More Security cameras 2. Better paths/seating 3. Outside cafe seating area
More parking, upgrade to vale st for parking and road surface
Pretty it up. Make it look like a local centre area (identity). Improve traffic flow
Considering the fact that there are houses in Mawson street, owned by the private hospital, why are they not turning those blocks into parking lots for their employees who are parking on the street for the whole of the day, making it impossible for people wanting to use the businesses in the street ,to get parking.
<ol style="list-style-type: none"> 1. A Sandgate Road safe crossing put in at the southern end of shopping area at Hansen Pl. corner. 2. All the shop awnings need to be cohesive in look and style to improve visual appearance and give a sheltered walk in front of all the shops. 3. Marked car parking spaces with footpath garden extensions into the parking area for tree plantings along the road on the shopping side.
<p>The need for more parking is imperative. I would like to see additional pedestrian crossings. The centre and surrounds need a good 'clean up'. The overgrown grass on roadsides needs looking at as well as cracked areas on concrete. Although it is probably just outside the centre area, throw out materials from rentals are often left for long periods outside units, creating great a negative appearance for Shortland. Many parts do not even have accessible footpaths.</p>
<p>Cycleway Traffic management Footpaths</p>
<p>Movie theatre More amenities like restaurants and hotels Traffic orders</p>
<p>More lighting. More public seating More greenery</p>
cycle ways, cafes with terraces and pedestrian ways
<p>More greenery: Lawns, plants, trees, raised garden beds, a community herb garden would be fantastic! Community space: Seating/benches to rest and relax while enjoying food and beverage. Could include a U-shaped plaza/seating area central to surrounding shops with a water feature/fountain. Play equipment for kids. If more open space is created, it could be an opportunity for weekend markets! I'm imagining: Overhead fairy lights, takeaway food, street food vendors, café's, milk bar. If Shortland Local Centre was made to be more of a destination, I would expect long-term parking spots to be available (would not use paid parking though)</p>
Better foot paths. More parking. Roads repaired in the area

- 1) Given the older demographic, we need wide even footways (the current ones are gaped / uneven and feel dirty) and consistent sized awnings for bad weather events. I often see older residents looking for protection from the sun/rain - they too often have significant mobility issues and are quite fragile on frames (there likely residents for 40+ years).
- 2) Soft landscaping and well-integrated seating - the existing infrastructure is old, often unclean and the centre being built adjacent to a regional road feels harsh and dirty - with this high volume of vehicle movements there to is a heightened risk of pedestrian strike.
- 3) The shop facades should be part funded by Council to be revitalised or redevelopment incentives afforded to facilitate the provision of new commercial spaces.

Police cracking down on local gangs. Trucks not delivering to Shortland being required to use the bypass. More trees in the Main Street.

There is no social or gathering space in the centre itself. There is so much land behind some of the shops in Sandgate road that it would be fantastic if this land could be utilised for parking or other shops and to have a mini shopping centre that could be accessed from Hansen place or Mawson St. There are now so many more people living within walking distance of the shopping area due to medium density development in Sandgate road and Mawson st, more food offerings could be viable when they might not have been in the past. Anything to

Not the locals.

The bakery get bigger

More kebabs

More green spaces

Somewhere to get groceries without having to go to Jesmond
Somewhere to take small children safely like a Cafe or play place
Street art or art

1. Traffic calming (including line markings) and pedestrian crossover
2. New footpath and kerb and gutter

Timed parking, clean up sidewalks, more businesses in empty shops

More businesses, better parking, more for kids to do.

An outdoor area to hang out.

A nice coffee place.

A supermarket.

better paving

trees

lighting

A sit-down cafe, small grocer or supermarket, footpaths

1. A grocer
2. Wider footpath
3. Public sitting space

Security/safety features, less crime, street upgrade

Parking and safe pedestrian access

A nicer and cleaner area with seating

Child friendly so traffic management that road is so unsafe

More shops and modern buildings. Better support from police. Too many kids carrying on and stealing things which is sad.

Three new shops. The join can't my fixed

Nicer streetscape

Off-road cycleway

More shops

<p>A LOCAL supermarket Doctors surgery Cafe / Dining areas</p>
<p>Less drunk and drug affected bogans walking the streets</p>
<p>Bustling cafe Good coffee Really good coffee</p>
<p>The current speed limit is meant to be 50 kph however the traffic rarely slows to that ... in the Shortland local centre area the speed limit needs to be reduced to 40 ... too many pedestrians near misses due to traffic speed</p>
<p>Less closed businesses (more assistance for them before they shut?) More assistance for "look and feel" of older shopfronts like the general store floor that's a little.. Used. Better footpaths I guess for a third.</p>
<p>Convenience store Dine in cafe Collectables / antiques store</p>
<p>I'd like to see more of a police presence, there has been an increase in crimes such as vandalism, car theft, robberies noted in the community Facebook group. I'd like better traffic controls in place especially for turning right out of Hansen Place. I'd like to see increased monitoring of dumped household goods; rubbish being left lying around etc on the main road. It's to the point where you can't walk your dogs in the area because there is too much junk. Increases always coincide with university breaking up.</p>
<ol style="list-style-type: none"> 1. Medical services 2. Pedestrian and bicycle access 3. Control of antisocial behaviour
<p>Save cycling paths, on the inside of parked cars.</p>
<p>Cafes with more seating open on weekends. Accessibility most stores have a step up or down into their store. More services</p>
<p>More trees/landscaping Safety for cyclists, particularly young riders</p>
<p>Safety since it is a hot spot for crime More local businesses New designs</p>
<p>More room and respect for cyclists. At the moment cars park in the bike path and sometimes takes up the full width and people put their bins in the middle of the bike paths. There needs to be a separate lane for the bike path (just paint it green like everywhere else in town) and the parking lot so it's more obvious that it's meant for everyday bike commuters as well as cars (Not just cars). It's a very simple solution but it should have a huge improvement on bike safety.</p>
<p>Necessity for disciplined parking along Sandgate Road, Hansen Place and other streets, to ensure security of residential parking. Hansen Place seems rent- [a- space for those, who have no residential affinity. Hansen Place is a limited street, with no continuance -. Again - upgrading of pedestrian safety. Too many people are being injured, whilst ambulating along irregular walking pathing. An interest in the future of the local Wetlands. Establishing and supporting Chamber of Commerce adjunct, to support commercial viability. A reassessment of the current authorisation of an Adult commercial presence. Local schools are nearby.</p>
<p>parking spaces. Pedestrian crossing moves to the centre and a means to U-turn i.e. roundabout.</p>

<p>GENERAL STORE CLEANING UP ALL THE RUBBISH DUMPED AROUND THE AREA FROM RENTAL PROPERTIES</p>
<p>Kids indoor play area Supermarket Restaurants</p>
<p>I want the chemist and post office to stay. A small grocery shop would be good, like an IGA. The foot paths could be improved.</p>
<p>Cafes</p>
<p>Lights for pedestrians at night, this area is already good though.</p>
<p>Police patrolling Grocery store Bakery</p>
<p>Modern features with new shopfronts</p>
<p>Footpaths leading to the area</p>
<p>Independent grocer, better parking, general spruce up</p>
<p>IGA with reasonable price of items. Cafe with courtyard. Gym.</p>
<p>More parking, even just a small parking lot for public use would be good a crosswalk on the other end of the street the return of a general good store</p>
<p>Vacant shops being utilised Revamp shop facades so that there is a common theme and giving some unification New paving in shopping zones</p>
<ol style="list-style-type: none"> 1. More shops 2. More cafes. 3. KFC
<ol style="list-style-type: none"> 1. Aesthetic environment (trees, street furniture, ...) 2. Bicycle infrastructure 3. Shops
<p>Refurbished street frontage Public seating</p>
<p>More concrete paths in the area leading to the shops and the repair of uneven and damaged existing paths in the area Current paths in the area are inadequate and are in despair, they need upgrading for safety of pedestrians and in particular children that are walking and riding on the road as there is no concrete path just uneven ground which is slippery and boggy after rain</p>
<p>Something for the kids or teens in the area, I think a lot of trouble comes about from board kids. I have lived here in Shortland for my entire life, as a teenager in the nineties we had a half-built BMX track and it was a hit. Was never finished and had rocks and jagged concrete out the top but we were there most days. Parking is a real problem, there has been housing built that seems you would be doing well to park a wheel barrow in the garage, the residents have to park on the street. I do understand the housing is a separate issue and outside of council hands, but if council had some plans for parking it would be great. A drive past the shops on Sandgate Road on a Wednesday morning (garbage day) would give you a good idea of the crowding of bins and cars, a real accident waiting to</p>
<p>An eat in cafe, more local businesses, a more modern and inviting look and feel</p>

Coffee shops
More shops
More small businesses, proper separated cycleways, cultural activities
Restaurants/Eateries Play areas for kids/skatepark/cycle path Better parking options for services esp. on main road due to residents
1. More Seating 2. Traffic needs to be slowed down 3. More attention to common lawn and garden, a few more trees wouldn't go astray.
nail salon Coles Gloria jeans café op shop
Bike tracks. Better parking management. More services.
1. local supermarket 2. community centre 3. increase in police presence (Police station at Wallsend)
Parking Safer pedestrian access. Especially around the school zone, it's downright dangerous even for adults. Another convenient store that was there before. Not highly overpriced
More variety of shops, more parking, beautifying the area
A small local shopping centre for groceries would be good. A bit like the shopping centre in Warabrook - one-stop shop: groceries, food options, pharmacy, doctor's clinic, hairdresser, even a petrol station.
Dogs Post office deliver packages to you properly Krispy Kremes at 7 eleven always
Opening hours could be broader
Saturday and weekend 'life' - cafe open on the weekend. Park and green spaces. Local shops.
Nicer aesthetic of buildings, more trees and a grocery store.
- Less through traffic - Improve look of it - trees, benches etc, wider walkways, all of that kind of stuff - Rough kids riding their bikes around like crazy people
1. A Mall, walking and cycling region devoid of vehicles. 2. No traffic at all. 3. Newcastle's first vehicle free residential and shopping centre.
Would love a coffee shop! Need a local grocer. Improved parks and outdoor areas
Easier parking Pedestrian crossing Cleaner fresher area
parking re-do footpath general groceries
More shops and businesses such as cafes and restaurants, quick and easy free street parking, new and updated shop fronts.
Parking

Less units in the whole of Shortland would be great but the number of units in the Main Street is ridiculous as well as they have no parking, so they take up all the parking for people needing the shops.

A clean up of the shops would be good, I think most of the businesses should stay as 90% of them are required. But they just need a clean-up.

Some more social places like a bigger coffee shop maybe would want people to spend more time there.

Beautification
Parking review

1. More Concrete Walking area in Shortland. There is a shortage of footpath. And the lawns and parks all have Bindis. Can't walk the dogs in summer.

2. Community Events in Shortland to support the wetland centre

3. Something for the youth to do. There are some naughty kids around and they are bored.

Improved traffic management and visibility. It is often difficult navigating the intersection where there is a drive thru bottlo and the petrol station

Parking
Grocery shop
Street furniture

More no standing signs near busy intersections

Roads and footpaths repaired where needed

Police patrols

Cafes with eating areas, Street art, nice trees

Community based activities - markets/fresh produce etc.

Grocery store/mini market

Nice outdoor space to spend time either having a coffee/catching up with friends

Better parking
Better lighting
Better footpaths

Adequate safe parking, community centre and local doctors' surgery.

It never feels safe walking there with my kids. The road is very busy, and cars go much faster than 50km/hr. There are no fences to improve the safety or speed bumps to slow down cars.

It would be great if parking could be revised so it's easier to stop in.

All the shops need a lift! Not sure if council can fix that though.

There are always lots of local kids around, but this area doesn't give them much of a space to be in. A facelift would be nice for the whole strip.

CycleSafeNetwork.org

SpaceForHealth

Less cars

More eateries and walking paths/cycling tracks

More aesthetically pleasing with more trees, better walking paths and a bit more parking

Supermarket/mini market

Gym

Beautician

Put no right turn sign at butcher corner on Sandgate road as pedestrians crossing the cnr of Mawson and Sandgate road often have close calls with cars turning right into Mawson street, trying to beat the lights. This corner is used by school children morning and afternoon. There is no red arrow to stop cars turning while pedestrians are crossing.

Doctor surgery, grocer,

I would like to see more parking options and time limitations, new paths for safer pedestrian usage. I'd also like the old trees removed and new planter boxes installed but not like Wallsend they lost too many parking spots.
Whatever is done you can't lose any parking spots.

A new grocer/small store, an eat in cafe, more greenery and benches

Street gardens.

Street trees.

A glorious streetscape.

- seating

- trees

- something to improve aesthetic

1) Parking!

2) Bike safety and racks

3) Footpaths to the school.... especially along Marton Street between king street & Sandgate Road! Also complete the path from the Cumberland retirement village exit near the crossing!

Bike paths

Safe feeling

More shops

A supermarket would be handy if there's room

Additional parking. Parking is fairly limited on the shops side and it can be difficult to cross the road if parking on the residential side of Sandgate rd.

Safe parking

Street appeal

More relevant businesses that are positive for the area and encourage pedestrian traffic. There's too many empty shop fronts and peculiar choices like a Thai Massage place - how is that good for our little community?

Better suited parking on both sides of the road. Especially the residential side. There are never spaces available if you're driving from the direction of Shortland Public which forces you to navigate a u turn somewhere -usually dangerously.

Disability access/pram access into shops. Besides the chemist, each shop has a step to navigate as you enter.

Grocery items

Variety of food options more lunch based

Colour

More activities

A proper Cafe

A small picnic area for dining with take away food

A small grocery store again

Parking issues fixed - need to make sure that cars from units do not take up all the parking. Only approve developments that have onsite parking. Keep 1 hour and 15minute parking zones.

Cyclists removed from the road area. It is much too narrow to pass them. Not sure how this would be possible and retaining the parking spaces which are already limited.

One or two seats would be nice as there are a number of takeaway shops that people wait outside of.

Facilities- greater range of shops

Better parking

Better look

1) Parking spaces in the shopping area

2) Pedestrian crossing to allow easier access to shops from parking on the opposite side of the road

3) Wider variety of shops

- More street signs to block parking turning left from Bardia Road onto Sandgate Road. It's extremely hard in morning peak hour to get out with cars trying to turn left and right in the morning traffic. University students block the intersection, parking to close to the corner affecting the traffic flow. I travel at 6.30am in the morning and get stuck for 10 minutes trying to turn out. It is very frustrating.

- More on street parking. Townhouses across the road and university students block the parking making it hard to get a park early morning and late afternoon.

- Coffee shop open on weekends.

A cafe
A nicer strip for the local centre I.e some pots with plants
A mini grocer

Food retailers
Parking
Waiting benches

Grocery shop
Bakery
Bargain shop

More Cafe-style eating options, more cohesion (it just feels like a smattering of small disconnected stores), maybe a small community centre of some sort?

A Cafe open on weekends with seating available.
Something like an ice cream/gelato shop - with seating.
Fitness studio

Cafes, doctor surgery, small supermarket

More walkways
Parking
Better look

Better look and feel, more convenience, better parking
Less cars in the apartments aloud to park there, we need to make it so when shops open it is for 30 min parking only

Parking. More shops. Nicer looking facades of the buildings

Parking!!!!!!Council keep approving all these unit blocks, but they don't have adequate parking spaces or facilities. This parking then spills onto the street and doesn't enable local services to be accessed easily. Where is the disability allocated parking? I am a local with a disability and have no allocated parking other than side street of chemist. We need more in main street

This parking issue goes beyond the main street with parking issues and over populating of rentals all over Shortland.

Security and less vandalism and unsavoury behaviour. We have a high number of cars getting burnt out, drug houses and break ins. More police presence is needed.

Have I mentioned parking so we can access our local businesses??

Free Parking
Cafe with seating
Kids area

More parking /Effective parking time zone
Load limit to stop the truck bypass it has become
Improved footpath and furniture

A nice cafe, with seating and an environment that is nice for sitting in for an hour for a chat with a friend.

More parking (current parking is often over filled due to all the units on Sandgate Rd.)
Cleaner Street sides (is there anything that can be done about all the rubbish bins that constantly line the road?)

<ul style="list-style-type: none"> •Improved footpaths and better parking to allow access to the local centre •Safety for customers and business during all times of the day and night- more lighting •The feel and look of the area which will allow business to see more customers and more business opening up in the area
Better police presence (currently inadequate), better health services (e.g. GP clinic), general revitalisation of the area
Cafe
Footpath seating for the cafes Less heavy truck traffic
Cleaner/fresh I'd love an updated path connecting all shoos as they are cracked and lifted Even a cover alone all shop fronts so don't get wet
Bike racks, trees, footpaths that go all around Shortland (e.g. none at the end of Marsden Street) wall/street art
Spend more time in our community Connection for the community Variety of stores
I'd like to see more foot paths in the area nothing worse than trying to push a pram on the grass, also the parks could use an upgrade and extensions. More parking and more shops I personally don't go to the shops at Shortland as there isn't much there.
Parking, trees, cleanliness and safety
Cafe to be able to sit and have a coffee or quick lunch Doctors medical centre Nail spa
Coffee shops and places to sit. A great kid's playground. Parking. Nail those two and you will draw the locals away from Jesmond and Wallsend. Our demographic is elderly, young families and students. We all love coffee and sitting down watching the kids play. THERE ARE NO PLAY AREAS AT ANY OTHER NEARBY SHOPPING CENTRE!
Better footpaths and roads not full of potholes being patched up all the time, some bus shelters and better parking. Improved police presence as well as too much crime happening. Security cameras and better lighting.
<ol style="list-style-type: none"> 1. Longer parking 2. Footpaths maintained - cleanliness & even footing 3. Local shop - for general groceries e.g. Milk, flour etc
Off street parking No standing zones Wider streets
Mawson Street, extremely dangerous. Narrow road, parking on both sides as hospital staff and visitors use the street. Cars cutting the corner as they turn the bend. Buses etc. Should be one way.
Businesses not services that everyone can utilise and enjoy. More parking.
Police Buses A mini mart because the old one just recently closed
no parking meters no parking meters no parking meters
something to slow traffic!! So many cars are hit on Sandgate road, traffic flies through. Our car has been hit TWICE.

Parking. Another pedestrian crossing near chemist. Speed hump, 40 zone.
Grocer, cafes and shops
Streetscape and appearance need to be improved; general area very dilapidated
Let's be honest, it's a real dump at the moment. Shortland pubs renovations look incredible and 7/11 is strong, but there is a huge number of old buildings or unused spaces that could be redone so well. We need more of a shop front culture like Mayfield that gets people to come to our streets and suburb - with so many students around its perfect potential to build into a Newtown sort of space. I would like to see more community-based activities. Why do we not have a community garden or community park? There is so much space.
Parking! Seating and better footpaths for people
More parking Security CCTV to help police with local crime Shop front upgrades to look and feel new and valued.
Supermarket /grocer Doctors Police station
Shopfronts modernised across all shops. Better restricted parking times to stop unit dwellers parking there. Flattening of concrete path
1. Less vacant shops. 2. Updated signage and renovating of existing shops e.g. The fish and chip shop is actually very good but to look at it, is not very appealing. 3. Places for people to gather together. ** speed limit should be 40 to slow traffic**
Softer street scape Update to older shop fronts Street seating
Grocer Medical Centre More parking
Uniform and refreshed shop fronts Weekend options such as cafes to bring some socialisation to the area Review of rubbish bin situation and pick up scheduling for the many unit blocks on Sandgate rd. Bins end up on the street unsafely and the garbage truck pick up at peak time often leads to dangerous traffic situations.
More shops Easier access New paths
More footpaths and less potholes in the roads, updated park facilities. Bus shelters.
More parking. Camera's and a few more seats.
1. More local small business such as a fruit shop 2. There is Kaffiene and Millers Pies that both serve coffee & food but an actual cafe where you can sit down would be great. 3. More things for youths to do. They walk the streets at night.
Parking Shops
Disability access. Two group homes of 10 people have recently moved into the area and access to the local community is limited. Need better 'footpaths' and wheelchair access to the shops.
Parking Green spaces gardens trees areas to sit and enjoy coffee with community Community engagement opportunities etc

Stop Anti-social behaviour - graffiti and kids riding unregistered motor bikes
clean and better presentation
More trees and gardens
Nice furniture
It had a nicer look
Pedestrian crossings, off street parking, facilities for older residents (including safety measures)
A more family friendly parking situation. More shops and variety of shops.
Grocery shop, seating, spaces to gather
Parking!!
It needs a makeover/fresher look and even paths.
Lighting, the strip is very dark and unsafe at night, there are a few businesses open late at night.
I think some cafes and places for eat breakfast would do amazingly in the area however the shops are too small right now.
Another grocery store would also be amazing.
More shops
Better shops
Trees
Enforce the parking limit
Even sidewalks connecting with the park, hospital and school
More police presence with a neighbourhood watch
Footpaths and I'd like to see the Shortland walking track start that is planned for where the old pipeline was taken out , and definitely more bins , the main street is ok but there's a park in blanch street that has no bins and there is only 1 bin sometimes there is no bin at Tuxford park there should be more to encourage the grubs that can't be bothered carrying home there rubbish there's always plenty on the ground.
Footpaths in the greater Shortland area.
Parking. They have been to many units built across the road with no parking therefore the residents park in the Main Street and you cannot pull up to go into the shops
Street scaping
More trees
Street furniture
Cleaned up, looks very shabby.
Would love an iga we have a lot of elderly and Jesmond and Wallsend or Mayfield are hard to get to for them
More parking. A designated cycle stop. Cleaner and fresher.
A decent cafe (got that) but with a space to eat and have a nice meal.
Realistic timed parking. The residents in the units take up the street parking, making it difficult to "pop" into the post office
Parking availability
Dedicated cycling path/paint (especially with car doors opening)
Pedestrian crossing closer to pub
Garbage bins outside shops collected regularly
Stop residents/tenants dumping their stuff
All over the nature strips which makes the area look like a tip
Refreshing look for shops, footpaths, some trees & furniture
Grocery store.
Curb side clean up (there is always rubbish piled on the path for curb-side collection which never comes).
Community events.
Just make it so I actually feel safe walking around there at night. More lights, cameras etc.

<p>More safety parking, Units are in such a terrible place stop more units going up. Need to slow down traffic</p>
<p>Grocery Store Bread shop</p>
<p>Car parking area behind all the shops. Speed humps to slow down the traffic. Truck size limits on Sandgate Road.</p>
<p>Café with seats Grocery shop Large pot plants like in Mayfield or Lambton</p>
<p>better parking Better traffic flow.....if I park on sand gate Rd and then want to drive the opposite way, I need to take a long trip to be able to turn around Updated look and feel</p>
<p>Parking on the main road with all the units is troublesome More shops, less empty shop fronts. Pretty shop fronts. Lighting at night-time.</p>
<p>Look and feel to be improved Traffic flow and pedestrian access.</p>
<p>Food options and space to enjoy them, rather than just take away options and nowhere nearby to eat Freshen up the aesthetic appearance - it looks quite run down Better cycling facilities along Sandgate Rd - the existing cycleway on the road is often taken up by parked cars and bins forcing you onto the road or onto the footpath</p>
<p>Another pedestrian crossing between lights on Sandgate road and Catholic school.</p>
<p>More off-street Parking Bicycle and foot paths Cafe or local grocer</p>
<p>Easier parking access and traffic flow management to make it easier to get in and out. It's the number one thing affecting me using the area more is it's not easy to park or access</p>
<p>More indigenous native plantings. Improved pathways. Less unit approval.</p>
<p>Better Parking arrangements. More monitoring of car parking (some cars are parked for days) A more appealing looking street.</p>