

ATTACHMENTS DISTRIBUTED UNDER SEPARATE COVER

- 8.1 ADOPTION OF DELIVERING NEWCASTLE 2040**
- Attachment A:** 2023-2024 Delivering Newcastle 2040
Attachment B: 2023-2024 Fees and Charges Register
Attachment C: Public Exhibition Report
- 8.2 ADOPTION OF INLAND POOLS STRATEGY 2043**
- Attachment A:** Inland Pools Strategy 2043
Attachment B: Inland Pools Strategy 2043 – Engagement Report
Attachment D: City of Newcastle Aquatics Community Survey – 2020 (Micromex Research)
- 8.3 PUBLIC EXHIBITION OF DRAFT COMMUNITY ENGAGEMENT STRATEGY**
- Attachment A:** Draft Community Engagement Strategy
- 8.7 ADOPTION OF PLANNING PROPOSAL, DRAFT DEVELOPMENT CONTROL PLAN AND DRAFT PLANNING AGREEMENT FOR 23 MEREWETHER STREET AND 8 LINGARD STREET, MEREWETHER, LINGARD PLANNING PROPOSAL**
- Attachment A:** Planning Proposal – Lingard Hospital Precinct
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- 8.9 MARCH QUARTERLY BUDGET REVIEW**
- Attachment A:** March Quarterly Budget Review
- 8.10 QUARTERLY PERFORMANCE REPORT ON THE 2022-2026 DELIVERY PROGRAM**
- Attachment A:** Quarterly Performance Report on the 2018-2022 Delivery Program
- 8.11 EXECUTIVE MONTHLY PERFORMANCE REPORT**
- Attachment A:** Executive Monthly Performance Report – April 2023

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CCL 23/05/23 – ADOPTION OF DELIVERING NEWCASTLE 2040

- 8.1
- | | |
|----------------------|-------------------------------------|
| Attachment A: | 2023-2024 Delivering Newcastle 2040 |
| Attachment B: | 2023-2024 Fees and Charges Register |
| Attachment C: | Public Exhibition Report |

delivering **NEWCASTLE 2040**

Delivery Program 2022-2026
Operational Plan 2023-2024



**City of
Newcastle**

Acknowledgement of Country

City of Newcastle (CN) acknowledges its Local Government Area (LGA) sits within the Country of the Awabakal and Worimi peoples.

We acknowledge that Country for Aboriginal peoples is an interconnected set of ancient relationships. We acknowledge the custodianship of the Awabakal and Worimi peoples and the care and stewardship they have performed in this place since time immemorial.

We recognise the history of truth that acknowledges the impact of invasion and colonisation on Aboriginal and Torres Strait Islander people and how this still resonates today.

Enquiries

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A message from our Lord Mayor

In our second year of *Delivering Newcastle 2040*, we are building on our reimagined vision for Newcastle through the priorities identified by more than 5,000 members of our community.

Our shared vision is underpinned by core values of inclusion, environmental sustainability and justice for Aboriginal and Torres Strait Islander people, while supporting local jobs growth and business innovation.

It also includes a commitment to the United Nations' Sustainable Development Goals, a macro blueprint for peace and prosperity that we're championing at a grassroots level.

A key focus of this budget is balancing the need for ongoing financial sustainability while maintaining a high level of essential community services. With this in mind, we will deliver our largest annual investment in public infrastructure, with more than \$137 million earmarked for capital works projects.

City infrastructure renewal is a priority, with \$4.2 million towards the replacement of the Boscawen Street Bridge to reduce the risk of flooding in the Wallsend CBD; \$6.9 million towards our continued revitalisation of our local town centres, including the Hunter Street Mall and New Lambton; and \$7.5 million towards citywide road resurfacing.

Our list of projects extends across the city, with investments in community infrastructure, facilities and services that will help renew and reinvigorate Newcastle as we continue to build an inclusive, liveable and sustainable city for all Novocastrians.

Highlights of the 2023–2024 budget include:

\$23.7 million for upgrades to local roads, footpaths and bridges, including \$3.65 million along essential roads in Wallsend

\$41 million for the delivery of our key city-shaping initiatives, which includes the expansion of the Newcastle Art Gallery; the continued delivery of the remediation of the former landfill at Astra Street in Shortland; and the construction of an organics facility to compost food and garden waste and a materials recovery facility to increase our capabilities for recycling and reuse of waste products

\$19.6 million for new and improved parks, playgrounds, sporting and aquatic facilities, including \$5 million towards new playgrounds at Foreshore Park and Gregson Park

\$13.5 million for environmental sustainability, including \$1.5 million towards street tree planting

\$7.5 million to improve inland pools and ocean baths across the LGA, including the Newcastle Ocean Baths stage one upgrade and the Lambton Pool grandstand upgrade in time for the 2023–2024 swim season

\$7.18 million towards planning and protecting our coastline

\$4.9 million on stormwater upgrades to address localised flooding

\$3.6 million on cycleways, including \$0.8 million on Parkway Avenue roundabout bypasses

\$2 million to continue works to beautify and improve access along Bathers Way.

These projects are fundamental to improving the way we work and live, as well as ensuring we continue to be an attractive destination for visitors and investment.

I would like to thank our dedicated staff, the elected Councillors and everyone in the community who has supported and contributed to this ambitious vision for Newcastle.

Together we are transforming our city to make Newcastle an even better place to live.

Councillor Nuatali Nemes

Lord Mayor of Newcastle



A message from our Chief Executive Officer

Each financial year, City of Newcastle provides the community with a detailed outline of the commitments and projects we will strive to undertake during the next 12 months to continue the pursuit of our goal – that is, ensuring Newcastle is a liveable, sustainable, inclusive global city.

During 2023–2024, we will invest almost \$377 million into our city, delivering key services and infrastructure that will bring our community's vision to life. With the support of the elected Council, we continue to earn respect as an innovative organisation with a strong focus on the future of Newcastle, its economy and its people.

Our record \$137 million infrastructure program continues to deliver essential projects for the benefit of our community, including \$41 million dedicated towards key city-shaping projects. Highlights include the continued upgrade of the Newcastle Ocean Baths, the continued remediation of the former landfill site at Shortland, the much-anticipated expansion of the Newcastle Art Gallery, work on the all-abilities playground and water park at Foreshore Park, and the replacement of the Boscawen Street Bridge in Wallsend.

We continue to follow the roadmap provided in our Community Strategic Plan by delivering on initiatives and actions set out in existing strategies and plans, including our Economic Development Strategy, Climate Action Plan, Destination Management Plan, Cycling Plan, Parking Plan and Customer Experience Strategy.

We are also developing new strategies that will help us deliver on the priorities most important to our community, including the Social Infrastructure Strategy, Newcastle Environment Strategy and Social Strategy.

CN is not immune to the unprecedented levels of inflationary pressures and high cost of living impacting many in our community. However, through prudent financial management, CN will improve our surplus budget to \$6.9 million in 2023–2024. Our current and future budget surpluses will not only provide funding for the unforeseen, but also savings for future projects in our city.

CN continues to advocate for grants that support Newcastle despite the NSW Government's inability to determine whether our LGA should be eligible for regional or metropolitan grants. Too often this ends up meaning that we are in fact eligible for neither. We will also continue to develop relationships with Venues NSW and music and sporting promoters to create opportunities for boosting our local economy, creating jobs and placing Newcastle on the world stage.

Newcastle Airport is forecasting a positive result over the next 12 months. As a 50% shareholder, CN will benefit from expansion of the Airport's runway and terminal, which will establish Newcastle as an international gateway by the end of 2024, in addition to the growing list of domestic routes that are driving significant economic and social benefits.

I take this opportunity to thank our staff for their dedication to creating our strategic plan and delivering its outcomes, as well as our elected Councillors for their willingness to partner with our executive managers and directors. Our city is incredibly fortunate to be supported by a workforce that is wholly committed to ensuring Newcastle's liveability continues to make us a place we can be truly proud of.

Jeremy Bath
Chief Executive Officer

Our global commitment

Sustainable Development Goals

We are committed to contributing toward the achievement of the United Nations' Sustainable Development Goals (SDGs). We have adopted the SDGs and New Urban Agenda as cornerstones for our planning.

In September 2015, Australia was one of 193 countries to commit to the SDGs. These goals provide a global roadmap for all countries to work towards a better world for current and future generations.

To ensure we continue to support our community's vision for a liveable, sustainable, inclusive global city, it is important that we apply this global framework.

These global goals are significant and will take time to achieve; however, it is important to recognise the steps we are taking to progress these goals. This is our third year reporting against the SDGs and it is our intention to continually improve our contribution to achieving these global standards.



SDG	SDG and how it is addressed by CN
	Goal 3. Ensure healthy lives and promote well-being for all CN has a strong focus on the health and wellbeing of the community. We are working in partnership with the health and community sector on identified local priorities, such as mental health and overall wellbeing, while promoting healthy lifestyles.
	Goal 4. Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all CN supports opportunities and initiatives that help to build the educational basis for lifelong learning. From early childhood programs at the library through to vocational education and training support for workers, we are focused on improving the inclusivity and equity of education and training to support community outcomes.
	Goal 5. Achieve gender equality and empower all women and girls CN promotes opportunities to recognise and celebrate the rights of women and girls to fully participate across the spectrum of political, economic and public life.
	Goal 8. Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all CN encourages equal opportunities for all by actively considering inclusivity across our program design. Our strategies and programs support innovative, productive enterprises that provide decent job creation and promote local culture, economy and products.
	Goal 9. Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation CN is taking action to build the resilience of our city's infrastructure. We are consistently identifying and promoting inclusive, sustainable solutions to modern challenges in new and responsive ways.
	Goal 10. Reduce inequality within and among countries CN is progressively achieving greater equality by identifying and eliminating inequalities of outcomes through appropriate legislation and policies, and through the way we operate and interact in our community and beyond. We provide direct investment and promote social, economic and political inclusion through action and initiatives.
	Goal 11. Make cities and human settlements inclusive, safe, resilient and sustainable SDG 11 is considered the local government-driven goal and our work in creating a sustainable city is extensive. CN commits to building a sustainable city through initiatives and advocacy in housing; transport and natural heritage; waste, green and public space; and the deliberate planning of our city using local materials.
	Goal 12. Ensure sustainable consumption and production patterns CN aims to move towards more sustainable patterns of consumption and production, including reviewing and improving on waste and natural resource use.
	Goal 13. Take urgent action to combat climate change and its impacts CN is leading in many aspects of climate change policy, strategy and planning. We are working to mobilise and improve our capacity and that of our community through education, awareness-raising and strategies for climate change mitigation, adaptation, impact reduction and early warning. We are building and transitioning to green jobs and encouraging sustainable, inclusive growth of climate-aware enterprise.
	Goal 14. Conserve and sustainably use the oceans, seas and marine resources for sustainable development With some of the best beaches in the world, Newcastle values its coastline, and CN recognises our responsibility to ensure its conservation, resilience and restoration. The need to sustainably manage marine resources for the use of our community is integral to our future, as is the positioning of Newcastle as an international tourist destination.
	Goal 15. Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss Protecting the natural assets, green space and biodiversity of our region is an important part of CN's work. We have mobilised resources towards management, conservation and planning to ensure biodiversity and sustainable ecosystems.
	Goal 16. Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels CN seeks to be inclusive, participatory and representative in all our decision-making. Our continuous improvement processes focus on our effectiveness, accountability and transparency with public access to information.
	Goal 17. Strengthen the means of implementation and revitalize the Global Partnership for Sustainable Development CN has a strong focus on building and maintaining partnerships for the progress of the SDGs. Through formal and informal partnerships, we are able to best effect change on behalf of our community and to mobilise resources and expertise for the good of Newcastle. In building partnerships, we build our community.

Newcastle at a glance

Our population

Newcastle population 2021

169,317

Population by 2041

202,049

Greater Newcastle population 2021

604,115

Population by 2041

773,825

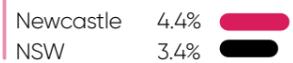
Estimated annual population growth rate 1%



Median age



Aboriginal and Torres Strait Islander population



Born overseas



Speak a language other than English



134 different languages spoken at home – most widely spoken included Mandarin, Macedonian, Italian, Greek, Arabic AND languages spoken with greatest need for translation included Arabic, Mandarin, Swahili, Persian/Dari and Tibetan.

81km of watercourses

91 bushland parcels totalling 5.1 million m²

113,048 street and park trees

42 inland cliffs totalling 3.6km

5.7km bushland tracks and trails

21 coastal cliff lines totalling 3.5km

14km coastline

10 beaches

65 wetlands

33 community spaces (20 CN-owned)

41 cultural spaces (8 CN-owned)

Live



House make-up

- lone person households
- couples with children
- couples without children
- one-parent families
- group households

52 suburbs

Average household size **2.34** people

Internet access at home **80.85%**

33% of dwellings are medium or high density

29% of residents fully own their home; **30.3%** have a mortgage; **34.5%** are renting

Play



2 ocean baths

5 aquatic centres

6 patrolled beaches

8 lifeguard facilities

17 off-leash dog areas

4 outdoor exercise facilities

14 community gardens

14 libraries (11 CN-owned)

6 surf clubs

250 recreation parks

972km pathways

147 sporting grounds

63 sports venues

15 grandstands

13 BMX/skate parks

134 playgrounds (that contain either a playground or exercise equipment)

Work



Income by households (per week)

- low income < \$886
- lower to middle income \$887 to \$1,824
- middle to upper income \$1,825 to \$3,134
- high income earners \$3,135+
- haven't stated their income

Top 3 industry sectors by employment

health care & social assistance – creating **20,293** jobs

Education and training – creating **9,789** jobs

Retail trade – creating **8,803** jobs

102,800 jobs in Newcastle

49% live within LGA

Median weekly household income **\$1,802**

Unemployment rate **3%**

53.5% journey to work by car

36,331 businesses

30% of the Hunter's developed industrial space

80% of the Hunter's office space

Invest



1 airport

1 holiday park

1 waste and resource recovery centre

125 early education and childcare centres (10 CN-owned)

62 primary and secondary education facilities

\$1.1 billion value of building approvals (2020–2021)

\$18.4 billion Gross Regional Product

4.63 million annual visitors (2019)

\$2 billion value of city-owned assets

\$48 million received in grants and subsidies (2021–2022)

11 tertiary education facilities

Who we are

Two voices; one vision

The Elected Council and The Administration

The Elected Council

A popularly elected Lord Mayor and 12 councillors make up the elected Council. The Newcastle LGA is divided into 4 wards, with each ward represented by 3 councillors who are elected for a 4-year term (this term will be shorter due to COVID-19 election delays). Council elections were postponed in 2020 due to COVID-19 and held in December 2021.

Under the *Local Government Act 1993*, councillors have a responsibility to:

Be an active and contributing member of the governing body

Make considered and well-informed decisions as a member of the governing body

Participate in the development of the integrated planning and reporting framework

Represent the collective interests of residents, ratepayers and the local community

Facilitate communication between the local community and the governing body

Uphold and represent accurately the policies and decisions of the governing body

Make all reasonable efforts to acquire and maintain the skills necessary to perform the role of a councillor.

A councillor represents residents and ratepayers, provides leadership and guidance to the community, and facilitates communication between the community and CN. Council meets every second, third and fourth Tuesday of the month from February to November and as required in December.

The Administration

The Administration is organised into 4 Directorates and a Business Unit, each with a range of responsibilities. Our Directorates have been established as a reflection of the 4 Themes of *Newcastle 2040* to enhance the direct alignment from duties to outcomes.

The Chief Executive Officer (CEO) leads the administrative arm of CN. Reporting to the elected Council, Jeremy Bath is responsible for the efficient and effective operation of CN, and for ensuring the decisions of the elected Council (lead by Lord Mayor Cr Nuatali Nelmes) are implemented.

Advisory Committees and Standing Committees

Advisory Committees are established under Council's Code of Meeting Practice to provide advice to the elected Council on matters of strategic significance, and to provide advice to CN on implementation of relevant matters aligned to *Newcastle 2040*. Advisory Committees may make recommendations to Council or a Committee of Council, but no functions are delegated to them by Council.

The 4 Strategic Advisory Committees are:

Infrastructure Advisory Committee

Strategy and Innovation Advisory Committee

Community and Culture Advisory Committee

Liveable Cities Advisory Committee

CN's Standing Committees are:

Guraki Aboriginal Advisory Committee

Access Inclusion Advisory Committee

Youth Council

Asset Advisory Committee

Public Art Reference Group

In addition, CN's Audit and Risk Committee provides independent assurance and assistance to CN on risk management, governance and external accountability requirements.

Elected members



Cr Nuatali Nelmes
Lord Mayor (Labor)



Cr Declan Clausen
Deputy Lord Mayor (Labor)



Cr John Mackenzie
(Greens)



Cr John Church
(Independent)



Cr Carol Duncan
(Labor)



Cr Jenny Barrie
(Liberal)



Cr Charlotte McCabe
(Greens)



Cr Peta Winney-Baartz
(Labor)



Cr Margaret Wood
(Labor)



Cr Katrina Wark
(Liberal)



Cr Deahna Richardson
(Labor)



Cr Elizabeth Adamczyk
(Labor)



Cr Callum Pull
(Liberal)

Newcastle LGA – wards

The Newcastle LGA is divided into 4 wards, with each ward represented by 3 councillors who are elected for a 4-year term (this term will be shorter due to the 2021 election being delayed due to COVID-19).

Ward 1

- Carrington
- Cooks Hill (part)
- Islington
- Maryville
- Mayfield
- Mayfield East
- Mayfield West
- Newcastle
- Newcastle East
- Newcastle West (part)
- Stockton
- The Hill
- Tighes Hill
- Warabrook
- Wickham

Ward 2

- Adamstown
- Adamstown Heights
- Bar Beach
- Broadmeadow
- Cooks Hill (part)
- Hamilton
- Hamilton East
- Hamilton South
- Kotara (part)
- Merewether
- Merewether Heights
- Newcastle West (part)
- The Junction

Ward 3

- Birmingham Gardens
- Callaghan
- Georgetown
- Jesmond
- Hamilton North
- Kotara (part)
- Lambton
- New Lambton
- New Lambton Heights
- North Lambton
- Rankin Park
- Wallsend (part)
- Waratah
- Waratah West

Ward 4

- Beresfield
- Black Hill
- Elernore Vale
- Fletcher
- Hexham
- Lenaghan
- Maryland
- Minmi
- Sandgate
- Shortland
- Tarro
- Wallsend (part)



Our organisation

CN employs a diverse group of over 1,300 talented people with varying skills and expertise who are responsible for providing services and facilities to more than 169,000 people living in the Newcastle LGA.

In 2022, CN performed a review of its structure to ensure it is appropriately designed to meet the commitments and objectives of our Community Strategic Plan, Newcastle 2040.



Chief Executive Officer
Jeremy Bath

Executive Director & Manager Waste Services



Alissa Jones

Executive Director Planning & Environment



Michelle Bisson (interim)

Planning, Transport & Regulation

Environment & Sustainability

Executive Director City Infrastructure



Joanne Rigby

Assets & Facilities

Civil Construction & Maintenance

Project Management Office

Executive Director Corporate Services



David Clarke

Finance, Property & Performance

Information Technology

Legal & Governance

Customer Experience

People & Culture

Executive Director Creative & Community



Lynn Duffy (acting)

Media, Engagement, Economy & Corporate Affairs

Museum Archive Libraries & Learning

Community & Recreation

Civic Services

Art Gallery

Our vision

Our vision is that Newcastle is a liveable, sustainable, inclusive global city.



Our values

Our values - Cooperation, Respect, Excellence and Wellbeing (CREW) - guide the day-to-day activities and behaviour of our staff and underpin the culture of our organisation.

Our values were reviewed and updated in 2019 to ensure that they remain reflective of our culture and the way in which we work and behave, as individuals and as an organisation.

CREW

Cooperation

We work together as an organisation, helping and supporting each other



Respect

We respect diverse views and opinions and act with integrity



Excellence

We strive for quality and improvement in everything we do



Wellbeing

We develop a safe and supportive environment





Our plan

About Delivering Newcastle 2040

Integrated Planning and Reporting (IPR)

What is IPR?

IPR requirements for local government were introduced in 2009. They arose from the notion that all council planning should originate from a sound understanding of the community's expectations around priorities and service levels. The IPR framework comprises a series of interrelated documents that provide a consistent, integrated approach to community planning across all NSW local councils, while also ensuring alignment with regional and state priorities.

Why is IPR important?

CN operates in an increasingly complex environment, with responsibilities under more than 50 different pieces of legislation and direct relationships with over 20 NSW and Commonwealth Government agencies. The IPR framework allows CN to navigate these complexities in a meaningful and purposeful way, and to:

- Integrate community priorities into strategies and plans
- Support our community and stakeholders to play an active role in shaping the future of their community
- Articulate the community's vision and priorities
- Assign resourcing to support delivery of our vision and priorities, while also balancing aspirations with affordability
- Maintain accountability and transparency through regular monitoring and reporting.

Our IPR framework



Delivering Newcastle 2040

Our commitment to the community

The Delivery Program is a statement of commitment to the community from our newly elected Council. It translates the community's visions and priorities into clear actions, and is the primary reference point for all activities undertaken by Council during its term of office. It allows Council to determine what is achievable over the next 4 years, what the priorities are, and how programs will be scheduled.

The Operational Plan (including annual budget) is CN's action plan for achieving the community's priorities outlined in *Newcastle 2040* and the Delivery Program. An Operational Plan is prepared each year and adopted by Council. It identifies the projects, programs and actions that CN will deliver over a 12-month period commencing from 1 July.

Monitoring our Delivery Program - Newcastle 2040

Our progress towards our priorities

Key indicators and measures help us understand how well CN is performing. They also allow for evidence-based decision-making to inform other stages in our planning cycle.

Service Indicators
The high-level impact of CN's service delivery on our city and community

Program and Service Measures
The impact of our individual services and programs

Involving our community

Newcastle 2040 has been developed through an extensive engagement process undertaken throughout 2020–2021.

The focus of this process was to listen to the needs and aspirations of our community to determine our future priorities based on our strengths, challenges and opportunities.

5,440 people and stakeholders across our community were involved in shaping our vision and priorities.

[**5,440** ]
People contributed



450
Values surveys completed



550
N2040 survey responses



1,000
What We Heard survey responses

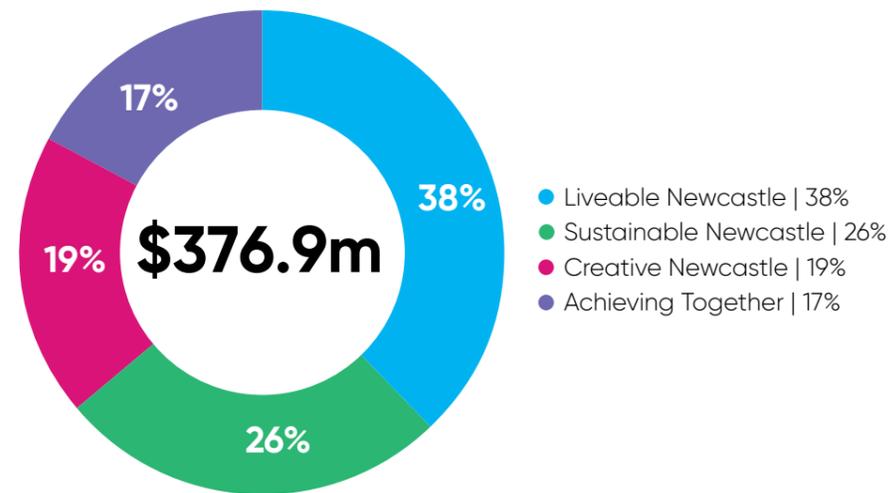


400
Online vision wall entries



Highlights for 2023-2024

Expenditure by Newcastle 2040 themes



We manage
\$2.2 billion worth of infrastructure assets

We will spend
\$376.9 million on community services | \$137.3 million on infrastructure projects

We forecast
a \$6.9 million net operating surplus

We will deliver
267 projects | 217 actions

Key projects

Deliver key strategies and plans:

- Cycling Plan
- Parking Plan
- Climate Action Plan
- Economic Development Strategy
- Local Social Strategy (draft)
- Sustainable Waste Strategy

- Environment Strategy (future draft)
- Social Infrastructure Strategy (future draft)
- Waste Strategy
- Destination Management Plan
- Community Engagement Strategy

- Boscawen Street Bridge renewal**
- Foreshore Park, Newcastle all-abilities playground and water park upgrade**
- Remediation of the Astra Street Landfill in Sandgate**
- Commitment to tree planting**
- \$1 million Grants and Sponsorships Program**
- Sporting facility upgrades at Darling Street Oval, Passmore Oval, Myer Park and Lugar Park**

- Expansion of Newcastle Art Gallery**
- Local Centre upgrades • Orchardtown Road, New Lambton**
- Hunter Street Mall upgrade - Stage 9**
- Stockton coastal works**
- Newcastle Ocean Baths upgrade**
- Bathers Way South Newcastle upgrade**

Works program summary



\$41.2 million
City-shaping projects
for projects including the Newcastle Art Gallery expansion, the remediation of the former Astra Street landfill site at Sandgate and the Organics and Materials Recovery Facility at the Summerhill Waste Management Centre



\$22.3 million
for libraries, the Art Gallery, parks, our swimming pools, civic venues, economic development, recreation and sport



\$6.4 million
for improved information technology and corporate systems



\$26.5 million
for roads, bridges, footpaths, public toilets, retaining walls and community buildings



\$5 million
for cycleways and transport



\$5 million
to improve our stormwater pipes and other assets



\$9.2 million
for our coastline, and our city and urban centre revitalisation



\$13.5 million
towards caring for our environment and an upgrade at Blackbutt Reserve

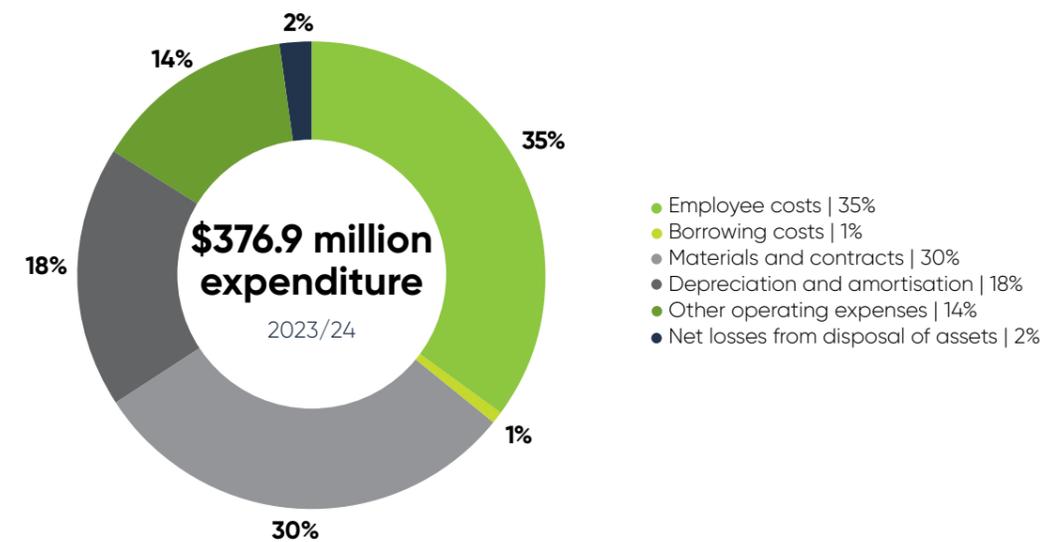
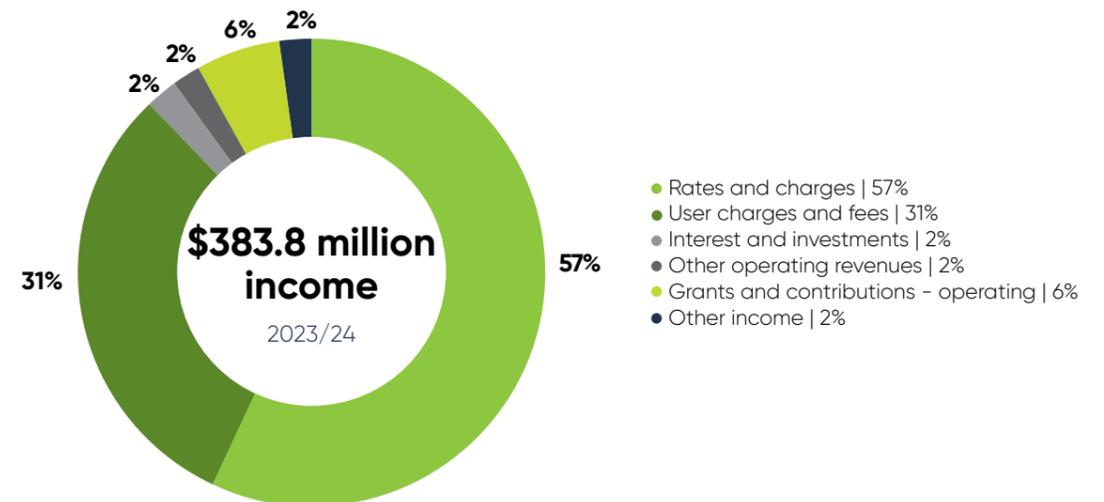


\$4.4 million
for Waste management



\$3.8 million
to replace ageing Fleet

Funding summary





Delivering 2040



Newcastle 2040 plan on a page

The following commitments underpin everything we do:

- Aboriginal and Torres Strait Islander peoples and culture
- Our planet
- Inclusion
- Supporting local
- Innovation
- Social justice principles



1. Liveable



2. Sustainable



3. Creative



4. Achieving Together



1.1 Enriched neighbourhoods and places

- 1.1.1 Great spaces
- 1.1.2 Well-designed places
- 1.1.3 Protected heritage places



1.2 Connected and fair communities

- 1.2.1 Connected communities
- 1.2.2 Inclusive communities
- 1.2.3 Equitable communities
- 1.2.4 Healthy communities



1.3 Safe, active and linked movement across the city

- 1.3.1 Connected cycleways and pedestrian networks
- 1.3.2 Road networks
- 1.3.3 Managed parking
- 1.3.4 Effective public transport



1.4 Innovative and connected city

- 1.4.1 Emerging technologies
- 1.4.2 Digital inclusion and social innovation



2.1 Action on climate change

- 2.1.1 Towards net zero emissions
- 2.1.2 Know and share our climate risk
- 2.1.3 Resilient urban and natural areas



2.2 Nature-based solutions

- 2.2.1 Regenerate natural systems
- 2.2.2 Expand the urban forest
- 2.2.3 Achieve a water-sensitive city



2.3 Circular economy

- 2.3.1 Design out waste
- 2.3.2 Localised supply chain and sustainable procurement



3.1 Vibrant and creative city

- 3.1.1 Vibrant events
- 3.1.2 Bold and challenging programs
- 3.1.3 Tourism and visitor economy
- 3.1.4 Vibrant night-time economy



3.2 Opportunities in jobs, learning and innovation

- 3.2.1 Inclusive opportunities
- 3.2.2 Skilled people and businesses
- 3.2.3 Innovative people and businesses



3.3 Celebrating culture

- 3.3.1 Nurture cultural and creative practitioners
- 3.3.2 Promote Newcastle as a major arts and cultural destination
- 3.3.3 Culture in everyday life



3.4 City-shaping partnerships

- 3.4.1 Optimise city opportunities
- 3.4.2 Advocacy and partnerships



4.1 Inclusive and integrated planning

- 4.1.1 Financial sustainability
- 4.1.2 Integrated planning and reporting
- 4.1.3 Aligned and engaged workforce



4.2 Trust and transparency

- 4.2.1 Genuine engagement
- 4.2.2 Shared information and celebration of success
- 4.2.3 Trusted customer experience



4.3 Collaborative and innovative approach

- 4.3.1 Collaborative organisation
- 4.3.2 Innovation and continuous improvement
- 4.3.3 Data-driven decision-making and insights

Informing strategies

Informing strategies help to deliver community aspirations. They provide specific, detailed guidance on how we will achieve the objectives and priorities of *Newcastle 2040*.

Inclusive - a place for everyone



1. Liveable



2. Sustainable



3. Creative



4. Achieving Together

Local Social Strategy (draft)



The Local Social Strategy acknowledges that some groups in Newcastle are more likely to be excluded from social, economic and political opportunities due to discrimination and other access barriers. Therefore, this strategy focuses on enabling priority communities and groups to be involved in all aspects of life in Newcastle.

Environment Strategy (future draft)



Our Environment Strategy will help us regenerate our urban and natural environments so that their value, connectivity and health continue to grow.

Economic Development Strategy



Our Economic Development Strategy aims to empower, retain and attract people with skills, strengthening existing economic opportunities and creating new ones.

Customer Experience (CX) Strategy (internal)



Our plan for a better customer experience. Our CX strategy aims to flip the power from CN to the customer, building lifelong trust.

Social Infrastructure Strategy (future draft)



Social infrastructure refers to places and spaces of a communal, human or social nature. Our Social Infrastructure Strategy is about providing access to community activities and services and bringing our people together.

Sustainable Waste Strategy



The Sustainable Waste Strategy sets a vision for reducing waste, increasing recycling rates, strengthening the economy and creating new jobs within Newcastle over the next 20 years.

Destination Management Plan



The Destination Management Plan identifies the key strategies and actions to develop Newcastle's visitor economy and tourism marketing opportunities.

Resourcing Newcastle 2040



Resourcing Newcastle 2040 outlines how to best manage our assets and infrastructure, plan for replacement and ensure that adequate funding and skills are available for service delivery and operations.

Local Strategic Planning Statement



This statement sets out our planning priorities to achieve our vision and guide our land use planning over the next 20 years.

Workforce Development Strategic Plan 2022-2026



Resourcing Newcastle 2040 outlines how to best manage our assets and infrastructure, plan for replacement and ensure that adequate funding and skills are available for service delivery and operations.

Funding our 4-year delivery

4-year financials

current year adopted budget
 draft budget (year 1)
 forecast budget (years 2-4)

Income Statement	Current	Year 1	Year 2	Year 3	Year 4
	2022/23	2023/24	2024/25	2025/26	2026/27
	\$'000	\$'000	\$'000	\$'000	\$'000
Income from continuing operations					
Rates and annual charges	208,307	219,236	224,078	231,589	237,879
User charges and fees	102,132	117,640	139,117	151,257	156,568
Interest and investment revenue	3,359	9,315	8,895	5,174	6,358
Other revenues	10,356	9,341	10,619	15,651	16,054
Grants and contributions provided for operating purposes	16,687	21,220	21,197	21,726	22,270
Grants and contributions provided for capital purposes	33,762	38,626	15,354	16,096	16,449
Other income	6,039	7,089	14,624	21,026	21,994
Total income from continuing operations	380,642	422,467	433,884	462,519	477,572
Expenses from continuing operations					
Employee benefits and on-costs	125,271	131,648	143,717	149,468	153,139
Borrowing costs	3,773	4,039	3,829	3,483	3,134
Materials and services	104,359	112,483	118,090	126,697	130,664
Depreciation and amortisation	63,407	69,601	73,307	82,550	89,338
Other expenses	44,650	52,147	70,155	70,169	71,872
Net losses from the disposal of assets	4,149	7,002	8,321	9,261	10,441
Total expenses from continuing operations	345,609	376,920	417,419	441,628	458,588
Operating result from continuing operations	35,033	45,547	16,465	20,891	18,984
Net operating result for the year before grants and contributions provided for capital purposes	1,271	6,921	1,111	4,795	2,535



Wallsend Train Station, Wallsend

Better service delivery

Our plan for continuous improvement

Continuous improvement was introduced as a requirement for local government in the revised IPR framework in 2022, and focuses on ways to better meet the community's expectations around priorities and service levels.

What does this mean for CN?

Continuous improvement is a vital process for CN to ensure our services are:



Appropriate

CN's services meet current and future community needs and wants.



Effective

CN delivers targeted, better-quality services in new ways.



Efficient

CN improves resource use and redirects savings to finance new or improved services.



Quality

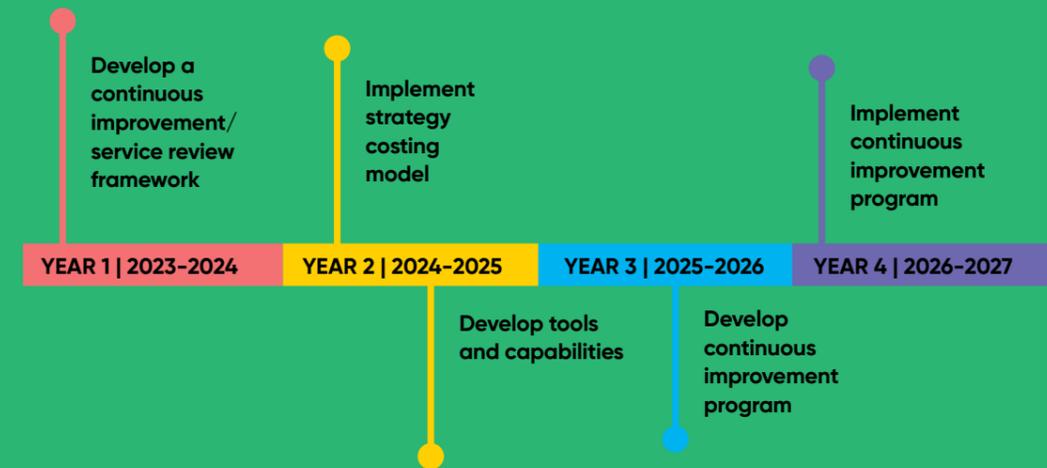
CN provides services and assets to a standard guided by our community.

Why is this important?

The key benefits of continuous improvement and service reviews include:

- Alignment of services with community needs
- Higher-quality service provision
- Cost savings and income generation
- Increased efficient use of resources
- Partnerships and networks with other local governments and service providers
- Increased capacity of staff to respond to the changing needs of the community
- Staff working cooperatively across departments
- A more systematic approach to understanding future community needs.

What will CN do?



Summerhill Waste Management Centre



Liveable Newcastle

Our neighbourhoods are safe and thriving, with diverse and equitable housing and social and urban infrastructure that supports local living.

Our public places bring people together for active living and social connection. We plan for areas of identified growth and change.

We support the 15-minute neighbourhood concept, where the things we want and need are nearby and easy to access.

Our city is walkable, connected by safe roads and accessible parking, and options for active transport are available, enabling access to services and facilities.

Our community is connected and equitable, and everyone is valued. We use innovation and technology and promote health, wellbeing and equal opportunities to increase residents' quality of life.

- 1.1 Enriched neighbourhoods and places
- 1.2 Connected and fair communities
- 1.3 Safe, active and linked movement across the city
- 1.4 Innovative and connected city



Civic Precinct overlooking the Visitor Information Centre, Civic Theatre and Town Hall Clock Tower

Our commitment to the community

We have made a commitment to working together with our community, stakeholders and partners to create a liveable Newcastle, supported by the following services, assets, strategies, plans and key initiatives.

Total funding for 2023-2024



Services



Library services



Digital services & innovation projects



Strategic planning



Open spaces & city greening



Regulatory services



Aquatic services



Facility management & city presentation



Parking services



Development assessment



Community facilities, programs & partnerships



Transport, traffic & local roads



Construction & building trades

Assets

1 holiday park

972km shared pathways

11 libraries

850km roads

250 smart poles

134 playgrounds

250 recreational parks

147 sporting grounds

127 transport shelters

17 off-leash dog areas

15 community halls & centres

2 ocean baths
5 inland swimming pools

Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Liveable Newcastle.



Local Social Strategy (draft)



Social Infrastructure Strategy (future draft)



Local Strategic Planning Statement 2020-2040

Supporting strategies and plans

- Disability Inclusion Action Plan 2022-2026
- Cycling Plan 2021-2030
- Parking Plan 2021-2030
- Local Housing Strategy 2020-2040
- Heritage Strategy 2020-2030
- Strategic Sports Plan 2020-2030

Key initiatives

- Local Centre upgrades
- Foreshore Park upgrade
- Playground Improvement Program
- Newcastle Ocean Baths upgrade
- Principal Pedestrian Network and Walking Plan
- Boscawen Street Bridge replacement at Wallsend

Service indicators

Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

The area's heritage is well conserved *

Good access to parks, natural areas and open spaces in my local area *

Public transport is adequate and accessible for my needs *

Good access to community facilities, such as libraries and community halls *

Sporting facilities and active lifestyle opportunities in the area meet my needs *

Feel part of the local community *

Newcastle is welcoming of diversity *

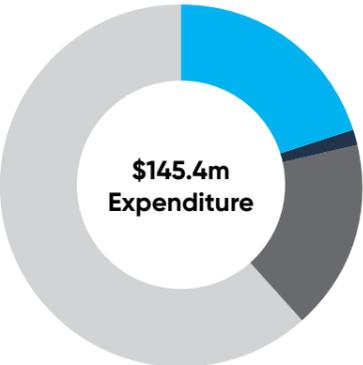
Social infrastructure index score: % of residents that live within 800m of community facilities, public transport, recreation facilities and green space (Source: CN Geographic Information System [GIS] mapped data)

% of houses that are walkable on footpaths within 800m of a local centre (Source: CN GIS mapped data)

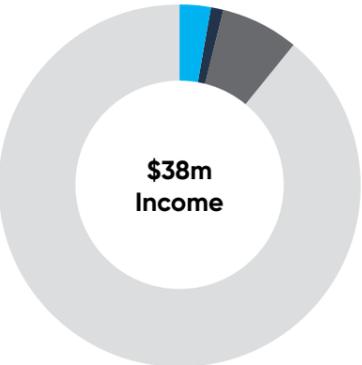
* Source: CN's Liveability and Wellbeing survey

How we will achieve our priorities

Liveable priorities against total budget



- Enriched neighbourhoods and places
- Connected and fair communities
- Safe, active and linked movement across the city
- Total Budget



- Enriched neighbourhoods and places
- Connected and fair communities
- Safe, active and linked movement across the city
- Total Budget

Works program highlights



- Liveable | 46%
- Sustainable | 32%
- Creative | 17%
- Achieving Together | 5%

Some of our key projects relating to Liveable Newcastle:

- Foreshore Park, Newcastle, all-abilities playground and water park
- Newcastle Ocean Baths (Stage 1), pools and lower promenade upgrade project
- Boscawen Street Bridge, Wallsend, replacement
- Roads, various locations, resurfacing
- East End Public Domain Plan, Hunter Street Mall (Perkins Street to Brown Street), Sub-stage 9, revitalisation
- Longworth Avenue, Wallsend, road renewal
- Cottage Creek Bridge, Newcastle, replacement
- Gregson Park, Hamilton, playground
- Memorial Drive, The Hill, road embankment

For a full list of the works program, see Appendix p148.



Priority 1.1 Enriched neighbourhoods and places

Places are well planned to be meaningful, engaging and accessible to all. Sustainable, healthy and inclusive streets, open spaces, and neighbourhood centres with unique character and heritage are important. We value public places supported by planned infrastructure that bring people together for active living and social connection. Pride in the culture and heritage of our city enhances our sense of identity.



Measures



1.1.1 Great spaces

ACTION	STRATEGY/BAU	SERVICE UNIT
Assist Transport for NSW in the maintenance and asset renewal of regional and state roads to create and enhance welcoming entrances to the city	BAU	Civil Construction & Maintenance
Work towards the launch of a world-class building expansion in late 2024 and renewed Newcastle Art Gallery identity in the lead-up	Strategy	Art Gallery
Continue public programming and engagement with local community	BAU	Art Gallery
Provide aquatic facilities to meet community needs and industry requirements	BAU	Community & Recreation Services
Support safe use of beaches and baths through professional lifeguard services	BAU	Community & Recreation Services
Provide and maintain active and passive open spaces to promote the wellbeing of the community	BAU	Community & Recreation Services
Implement Social Infrastructure Strategy and plan for healthy and vibrant community centres	BAU	Community & Recreation Services
Facilitate the operation of community centres and halls for use by the community	BAU	Community & Recreation Services
Plan parks and recreation facilities that support inclusivity, health and wellbeing, safety and liveability	BAU	Community & Recreation Services
Provide and maintain sportsgrounds and supporting services to appropriate standards that meet community needs	BAU	Community & Recreation Services
Provide venues and spaces across the service unit's facilities for hire by the community	BAU	Museum Archive Libraries & Learning
Deliver recreational and educational opportunities and expand community learning at Blackbutt Reserve	BAU	Environment & Sustainability
Build on relationships with Local Area Land Councils	BAU	Planning, Transport & Regulation

BAU: business as usual
 Strategy: actions that deliver against CN's strategies

1.1.2 Well-designed places

ACTION	STRATEGY/ BAU	SERVICE UNIT
Provide a responsive, high-quality facility management service across the organisation to meet service level standards	BAU	Assets & Facilities
Undertake building asset condition inspection and reporting to identify and implement maintenance action plans, asset standards, gap analysis and long-term capital upgrade program	BAU	Assets & Facilities
Provide responsive building trade services to ensure high-quality facilities management for CN's facilities and assets to meet service level standards	BAU	Assets & Facilities
Develop and implement asset management processes to guide delivery of services for CN's built and civil infrastructure	BAU	Assets & Facilities
Deliver retaining wall program, including inspections, design and renewal implementation to meet service level standards	BAU	Assets & Facilities
Plan, design and implement remaining sections of Bathers Way	BAU	Project Management Office
Apply appropriate design principle considerations and standards to public domain infrastructure project design	BAU	Project Management Office
Continue to deliver Local Centres Public Domain Program to foster new growth in urban centres	BAU	Project Management Office
Implement Property Portfolio Strategy to sustainably manage property assets	BAU	Finance, Property & Performance
Deliver parks and recreation facilities that support inclusivity, health and wellbeing, safety and liveability with construction of new assets and renewal of existing assets	BAU	Community & Recreation Services
Deliver improvements that are focused on inclusion	BAU	Museum Archive Libraries & Learning
Carry out renewal and maintenance of assets and facilities to ensure they are fit for purpose	BAU	Museum Archive Libraries & Learning
Deliver a high standard of development outcomes for the built environment, including efficient determination of applications	BAU	Planning, Transport & Regulation
Prepare updated Newcastle Development Control Plan	BAU	Planning, Transport & Regulation
Participate in government planning reform and implement required changes to internal processes	BAU	Planning, Transport & Regulation
Implement Housing Strategy and continue to develop Affordable Housing Contribution Scheme	Strategy	Planning, Transport & Regulation
Implement initiatives through Local Strategic Planning Statement and facilitate delivery of actions	Strategy	Planning, Transport & Regulation
Prepare and facilitate delivery of Broadmeadow Place Strategy	Strategy	Planning, Transport & Regulation

1.1.3 Protected heritage

ACTION	STRATEGY/ BAU	SERVICE UNIT
Ensure operation of heritage assets (City Hall and Civic Theatre) meets conservation goals and is legislatively compliant	BAU	Civic Services
Plan and manage community land as per Local Government Act 1993 and Crown Land Management Act 2016	BAU	Community & Recreation Services
Increase local community understanding and participation to conserve, enhance and celebrate Newcastle's heritage places	BAU	Planning, Transport & Regulation

Priority 1.2 Connected and fair communities

Connected and fair communities value all people and embrace diversity. We are respectful of culture and work towards inclusion to achieve a sense of belonging for all. We promote health, wellbeing, digital inclusion and equal opportunities to improve quality of life.



1.2.1 Connected communities

ACTION	STRATEGY/BAU	SERVICE UNIT
Maintain and deliver community information and data sources to support community development within the city	BAU	Community & Recreation Services
Drive campaigns, education and awareness-raising initiatives that support community inclusion, liveability and belonging and speak to Local Social issues	BAU	Community & Recreation Services

1.2.2 Inclusive communities

ACTION	STRATEGY/BAU	SERVICE UNIT
Implement Inclusion, Diversity and Equity Strategy (2023-2027)	Strategy	People & Culture
Implement identified actions within the Disability Inclusion Action Plan (2022-2026)	BAU	Community & Recreation Services

Measures



1.2.3 Equitable communities

ACTION	STRATEGY/ BAU	SERVICE UNIT
Embed Sustainable Development Goals across the LGA through support, advocacy and strategic alignment of CN activities	BAU	Finance, Property & Performance
Govern and support Grants and Sponsorship Program and support grant governance across the organisation	BAU	Finance, Property & Performance
Build capacity within the community to improve the quality of grant applications and funded activities within the LGA	BAU	Finance, Property & Performance
Implement Reconciliation Action Plan (2022–2025)	Strategy	People & Culture
Undertake social research, analysis and advocacy that supports the community	BAU	Community & Recreation Services
Facilitate projects and programs that support and build capacity of the community sector	BAU	Community & Recreation Services
Facilitate targeted partnerships that contribute to socio-economic inclusion outcomes for the people of Newcastle	BAU	Community & Recreation Services
Coordinate fair and equitable licensing of public spaces with positive customer experience	Strategy	Media, Engagement, Economy & Corporate Affairs

1.2.4 Healthy communities

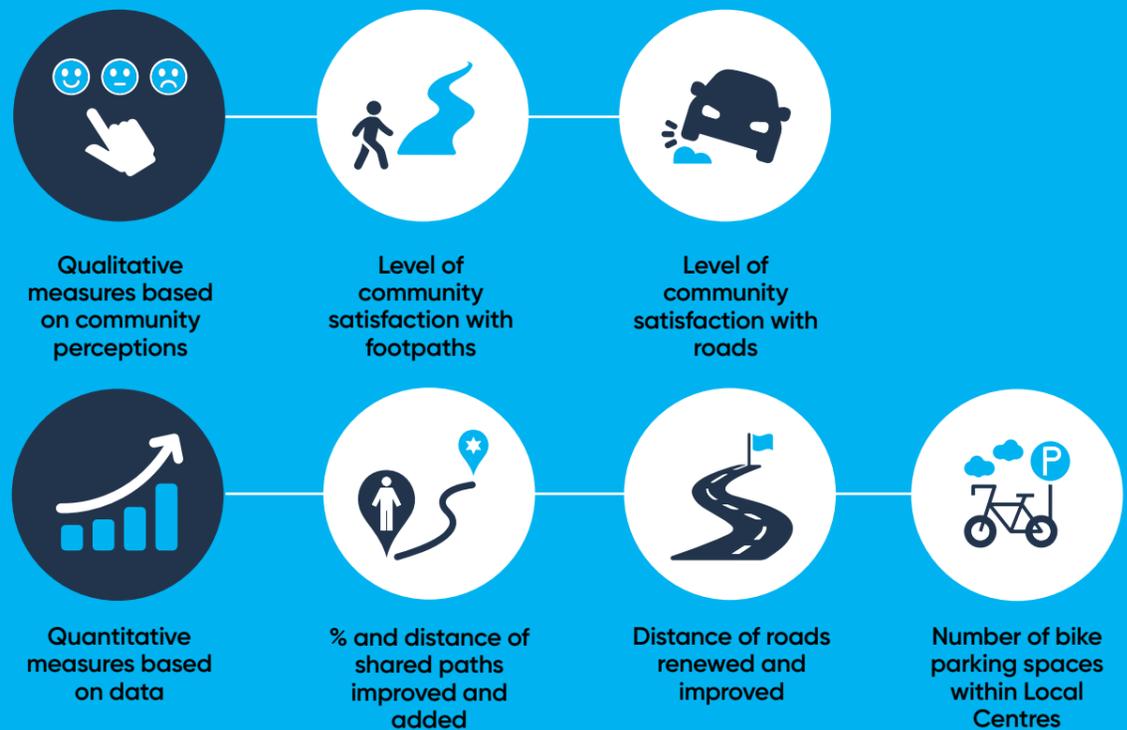
ACTION	STRATEGY/ BAU	SERVICE UNIT
Deliver programs for maintenance, renewal and upgrade of existing stormwater infrastructure	BAU	Assets & Facilities
Maintain city and coastline assets to a high standard of cleanliness for community and visitors	BAU	Assets & Facilities
Promote water safety awareness that supports community wellbeing and continue to develop and deliver initiatives to increase awareness	BAU	Community & Recreation Services
Undertake Social Impact Assessment on identified development as part of Development Assessment process	BAU	Community & Recreation Services
Facilitate community programs to meet objectives of Local Social Strategy	BAU	Community & Recreation Services
Facilitate cemetery operations and management in Minmi, Stockton and Beresfield	BAU	Community & Recreation Services
Promote and encourage use of recreation parks and facilities for community health and wellbeing through a variety of channels	BAU	Community & Recreation Services
Deliver high-quality childcare and early childhood education services to families in Beresfield and surrounds that is responsive, fit for purpose and meets legislative and statutory requirements	BAU	Museum Archive Libraries & Learning
Provide animal management services, including education of the community and enforcement of regulations	BAU	Planning, Transport & Regulation
Carry out a broad range of compliance activities, including patrols, inspections, investigations and education, to protect public safety, the environment and public amenity	BAU	Planning, Transport & Regulation

Priority 1.3 Safe, active and linked movement across the city

Moving across the city with ease is important to the liveability of Newcastle. Diverse transport options, active travel and safe roads play a major role in keeping us physically connected to work, leisure and services. Active transport becomes the preferred transport method for the people of Newcastle. Every time someone rides or walks to work, to university, to the beach or to the local shops instead of using a car means less congestion, less noise, less pollution and better streetscapes for people.



Measures



1.3.1 Connected cycleways and pedestrian networks

ACTION	STRATEGY/BAU	SERVICE UNIT
Ensure projects incorporate objectives in the Disability Inclusion Action Plan (2022–2026) to enable safe and active movement across the city	BAU	Assets & Facilities
Deliver improvements to existing infrastructure to accommodate better pedestrian connectivity and accessibility across the LGA's network of footpaths, shared paths and cycleways	BAU	Civil Construction & Maintenance
Undertake forward planning based off data-driven projections and manage effective delivery of investment in transport infrastructure in alignment with strategic goals under the Transport Program (Parking, Pedestrian, Cycling, Traffic Management)	Strategy	Planning, Transport & Regulation
Upgrade, expand and connect cycling facilities (in accordance with the Safe System approach), including shared paths, dedicated cycleways, bike parking and on-road provision	BAU	Planning, Transport & Regulation

1.3.2 Road networks

ACTION	STRATEGY/BAU	SERVICE UNIT
Develop and implement road rehabilitation and resurfacing programs to meet service level standards	BAU	Assets & Facilities
Deliver bridge program, including inspections, design and renewal to meet service level standards	BAU	Assets & Facilities
Schedule and deliver routine inspection program for building and civil infrastructure asset condition	BAU	Assets & Facilities
Deliver Capital Works Program for civil infrastructure renewal and replacement in line with community needs and nominated targets for roads and drainage assets, and proactively manage maintenance of existing road infrastructure	BAU	Civil Construction & Maintenance

1.3.3 Managed parking

ACTION	STRATEGY/ BAU	SERVICE UNIT
Enforce legislation related to parked vehicles, as delegated to CN under the Roads Act 1993 and Local Government Act 1993	BAU	Planning, Transport & Regulation
Manage all areas with on-street parking restrictions, including paid parking areas, assets, services and signage, and undertake strategic approach to paid parking elements, rates and innovation in smart parking	BAU	Planning, Transport & Regulation

1.3.4 Effective public transport

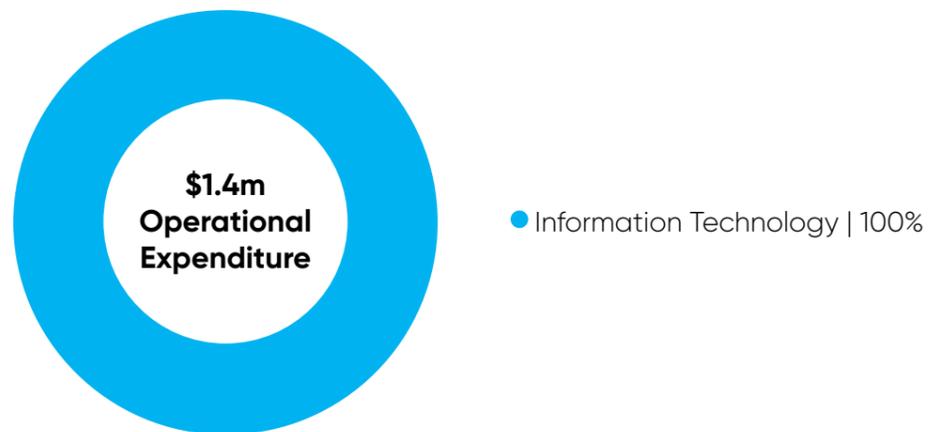
ACTION	STRATEGY/ BAU	SERVICE UNIT
Develop Transport Stop Renewal and Upgrade Program	BAU	Assets & Facilities
Develop and promote effective traffic and transport management, information and strategy, including coordination with transport stakeholders on strategic transport outcomes and promotion of modal shift and active transport	Strategy	Planning, Transport & Regulation



Joslin Street, Kotara, Local Centre upgrade

Priority 1.4 Innovative and connected city

A city that confidently harnesses innovation and technology will ensure increased quality of living for all. We consider digital infrastructure in our planning and development to future-proof our city and local centres. We utilise digital infrastructure and emerging technologies to better identify and service community needs, improve efficiency and increase city amenity.



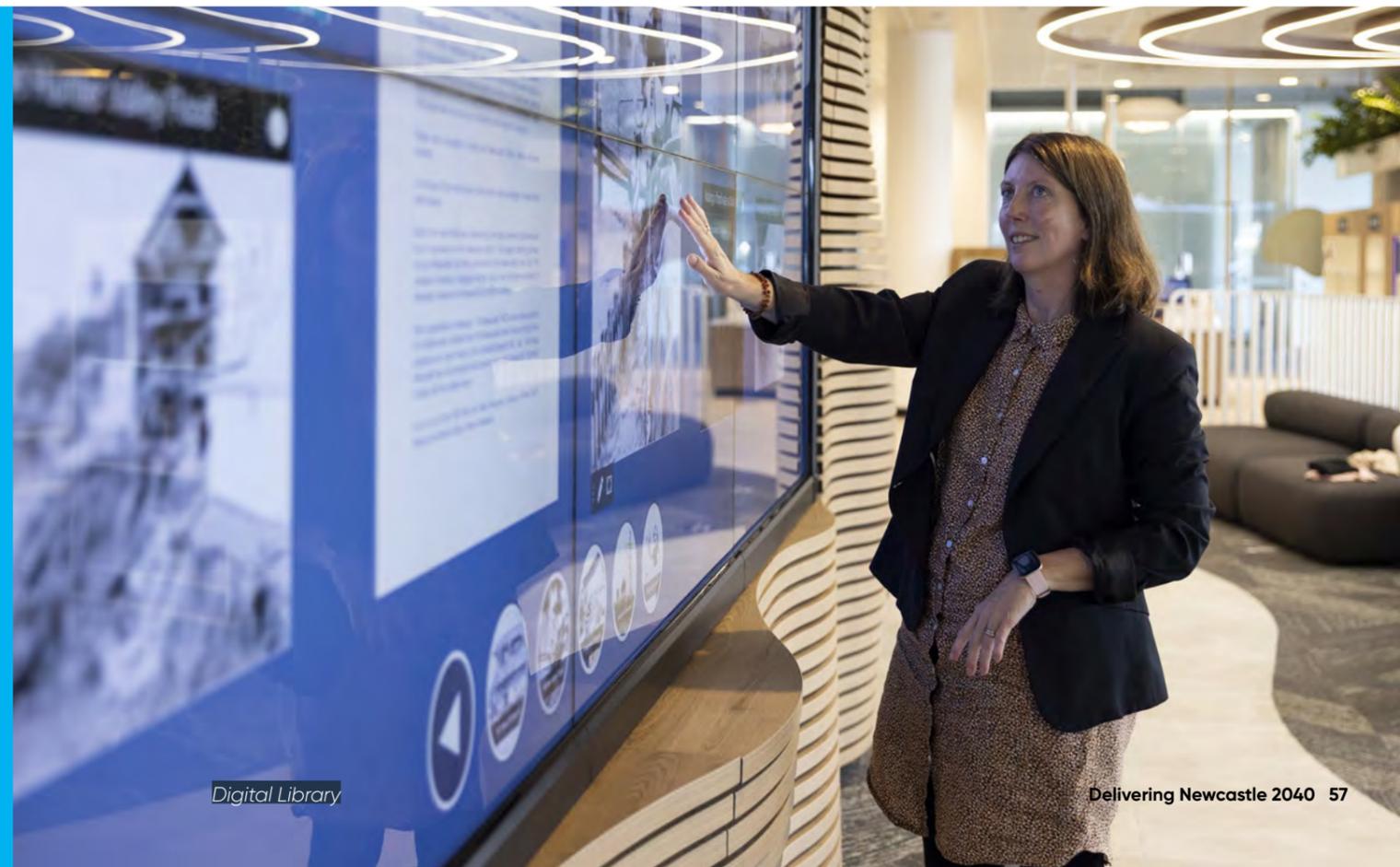
1.4.1 Emerging technologies

ACTION	STRATEGY/BAU	SERVICE UNIT
Continue to mature and enhance Spatial Digital Twin to include more of the city's natural, built and social environments and facilitate better planning, service delivery and outcomes for the city	BAU	Information Technology
Evolve smart city data and platforms, including sensors, IoT networks, data platforms and apps to inform decision-making	BAU	Information Technology

1.4.2 Digital inclusion and social innovation

ACTION	STRATEGY/BAU	SERVICE UNIT
Establish a fully resourced virtual library and seamless online membership experience	Strategy	Museum Archive Libraries & Learning
Create and improve digital experiences and focus on Science, Technology, Engineering and Maths (STEM) and Robotics to provide inclusive access and exposure to current and future technologies	BAU	Museum Archive Libraries & Learning
Provide access to technology and Wi-Fi for research and recreation to increase participation in a digital society and reduce social isolation	BAU	Museum Archive Libraries & Learning

Measures





Sustainable Newcastle

Our environment sustains our community, economy, health and wellbeing. It is at the heart of all that we do.

Our city acts on climate change to achieve net zero emissions and build resilience in our community, infrastructure and natural areas.

We protect, enhance and connect our green and blue networks, and we are transforming our city through circular economy solutions.

- 2.1 Action on climate change
- 2.2 Nature-based solutions
- 2.3 Circular economy

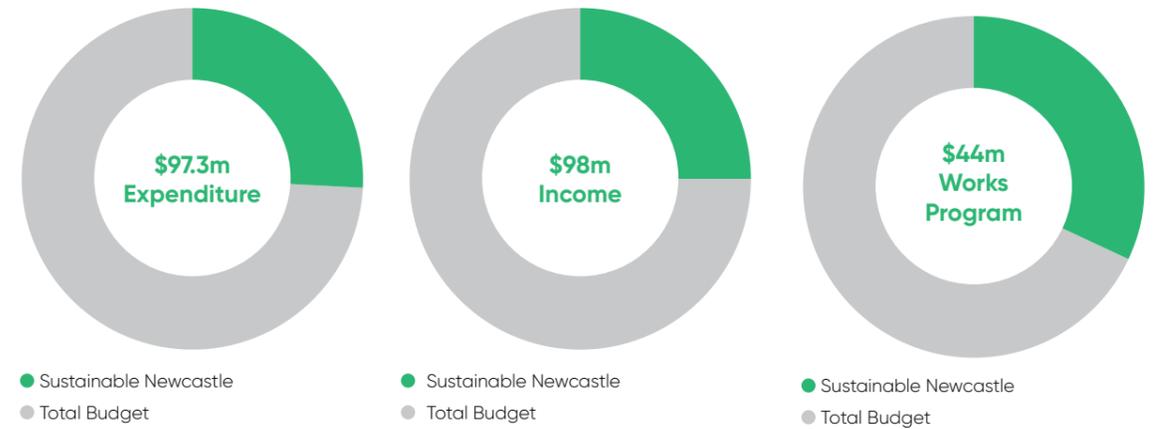


Hunter Wetlands

Our commitment to the community

We have made a commitment to working together with our community, stakeholders and partners to create a sustainable Newcastle, supported by the following services, assets, strategies, plans and key initiatives.

Total funding for 2023-2024



Services

 Sustainability programs	 Natural area/ bushland services
 Waste collections & cleaning services	 Landfill operations
 Resource recovery & recycling	 Education programs
 Commercial & internal waste	 Innovation & futures
 Asset services	 Fleet management

Assets

81km waterways	113,048 street & park trees
91 bushland parcels	65 wetlands
5.7km bushland tracks & trails	2 ocean baths
3.5km coastal cliff line	10 beaches
8.7km river walls	3.7km sea walls
14km coastline	1 waste & resource recovery centre
1 solar farm	14,500 solar panels

Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Sustainable Newcastle.



Environment Management Strategy (future draft)



Sustainable Waste Strategy

Supporting strategies and plans

- Cycling Plan 2021-2030
- Climate Action Plan 2021-2025
- Local Strategic Planning Statement 2020-2040
- Stockton Coastal Management Program 2020
- Extended Stockton Coastal Management Program (future draft)
- Newcastle Southern Beaches Coastal Management Program (future draft)
- Hunter Estuary Coastal Management Program (future draft)

Key initiatives

- Circular Economy Plan
- Food Organics and Green Organic (FOGO) Facility
- Tree planting commitment
- Fleet Transition Plan

Service indicators

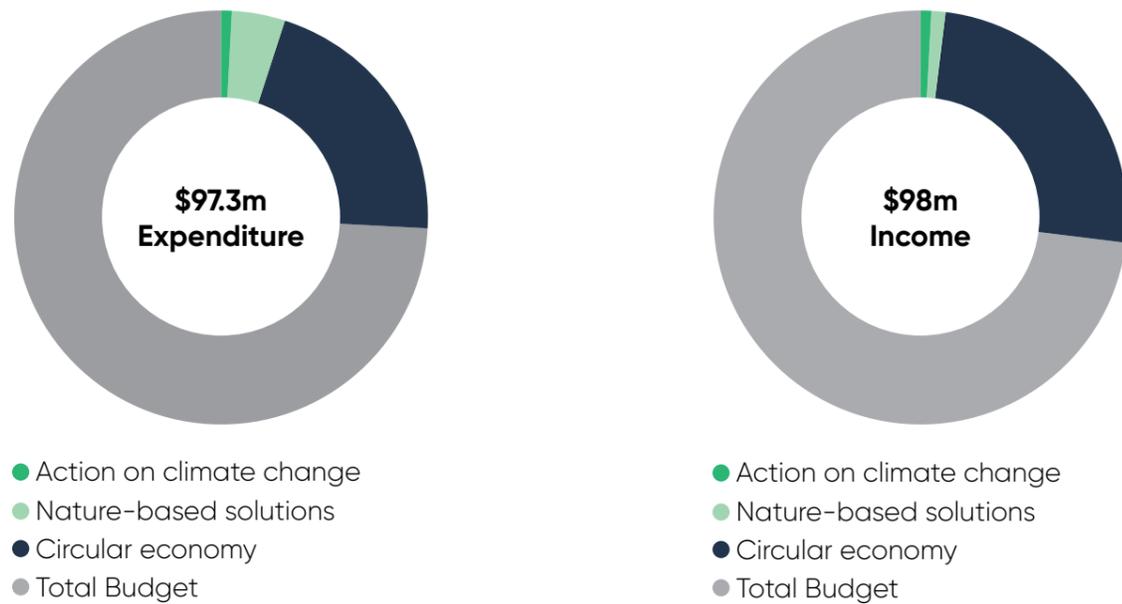
Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

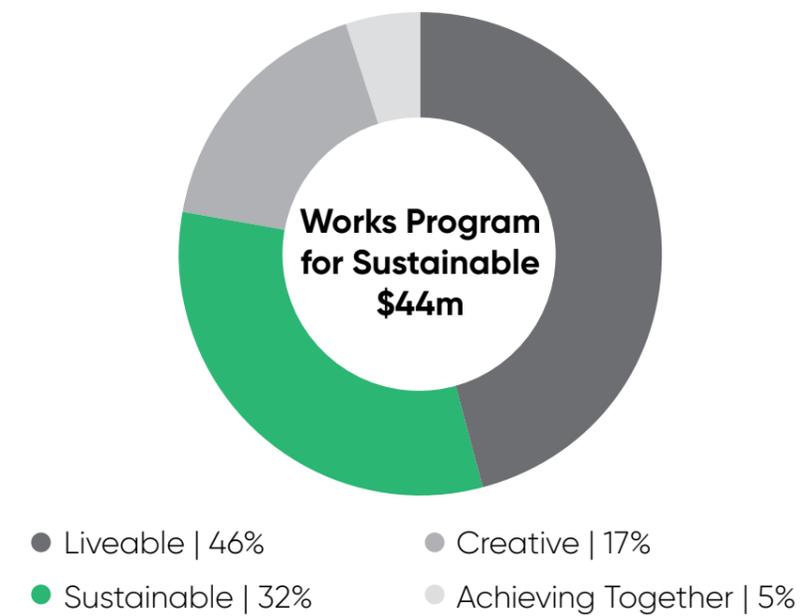
- CN operational greenhouse gas emissions (Source: CN data)
- CN uptake and support of electric vehicles (Source: CN data)
- Road and open parkland canopy cover (Source: CN GIS mapped data)
- CN operational water consumption (Source: Hunter Water)
- Use of local suppliers (Source: CN data)
- Municipal waste diversion from landfill (Source: CN data)

How we will achieve our priorities

Sustainable priorities against total budget



Works program highlights



Some of our key projects relating to Sustainable Newcastle:

- Astra Street, Sandgate, remediation of historic landfill site
- Fleet Replacement Program
- South Mitchell Street Seawall and Dalby Oval, Stockton, buried protection structures
- Stormwater and leachate management, design and review of existing pond integrity
- Mitchell Street seawall, Stockton, Zone 3 repair
- Street tree planting, various locations
- Drainage, Mayfield East (George Street and Selwyn Channel), design, construct and clearing
- Stockton Surf Life Saving Club seawall, Zone 1 maintenance

For a full list of the works program, see Appendix p148.



Priority 2.1 Action on climate change

We respond to the climate emergency by committing to net zero emissions and preparing for risks from increasing temperatures, storms, coastal erosion, flooding and bushfires. Decisions we make build resilient communities, infrastructure and natural areas.



Measures



2.1.1 Towards net zero emissions

ACTION	STRATEGY/BAU	SERVICE UNIT
Power future Summerhill Waste Management Centre infrastructure and operations through renewable energy	Strategy	Waste Services
Deliver priority actions from Climate Action Plan (2021–2025)	Strategy	Environment & Sustainability

2.1.2 Know and share our climate risk

ACTION	STRATEGY/BAU	SERVICE UNIT
Improve our knowledge of the risks of climate change on our urban and natural environments and our community	BAU	Environment & Sustainability
Lead long-term Behaviour Change Program to improve diversion of waste from landfill	Strategy	Waste Services

2.1.3 Resilient urban and natural areas

ACTION	STRATEGY/BAU	SERVICE UNIT
Deliver coastal management program for Newcastle LGA	Strategy	Environment & Sustainability
Deliver flood risk management program for Newcastle LGA	Strategy	Environment & Sustainability
Integrate climate-resilient species and successional planting into urban forest improvement program	BAU	Environment & Sustainability

BAU: business as usual
 Strategy: actions that deliver against CN's strategies

Priority 2.2 Nature-based solutions

We manage and enhance our blue, green and natural spaces for biodiversity, recreational amenity and human wellbeing through education and engagement of our local community. We strengthen our blue and green grid through sustainable, integrated management that is adaptable to current and future risks. We regenerate our natural systems and work towards zero pollution through collaboration with our community and industry partners.



Measures



2.2.1 Regenerate natural systems

ACTION	STRATEGY/BAU	SERVICE UNIT
Review and update natural asset registers to support improved strategic and operational planning	BAU	Environment & Sustainability
Deliver projects that improve the health and condition of our natural assets and protect and enhance the natural environment	BAU	Environment & Sustainability
Deliver environmental education and volunteering programs to enhance community stewardship of our natural environment	BAU	Environment & Sustainability

2.2.2 Expand the urban forest

ACTION	STRATEGY/BAU	SERVICE UNIT
Deliver street and park tree replacement program to expand the city's urban forest	BAU	Environment & Sustainability
Commence development of blue and green grid mapping for Newcastle LGA	BAU	Environment & Sustainability

2.2.3 Achieve a water-sensitive city

ACTION	STRATEGY/BAU	SERVICE UNIT
Partner with external stakeholders to implement stormwater management and water quality improvements across the city	BAU	Environment & Sustainability

Priority 2.3 Circular economy

Through our transition to a circular economy, we design out waste, creating new opportunities and technologies in our local economy, promoting renewable products and sustainable infrastructure, and rethinking our use of resources as a circular flow.



Measures



Qualitative measures based on community perceptions



Level of community satisfaction with green waste collection



Level of community satisfaction with greening and tree preservation



Quantitative measures based on data



Tonnes of waste material recovered

2.3.1 Design out waste

ACTION	STRATEGY/BAU	SERVICE UNIT
Regularly measure our community's impact and identify opportunities for improvement	Strategy	Waste Services
Mitigate environmental impacts of managing all material waste streams received	Strategy	Waste Services

2.3.2 Localised supply chain and sustainable procurement

ACTION	STRATEGY/BAU	SERVICE UNIT
Create and develop secure long-term local resource recovery options	Strategy	Waste Services
Collaborate with other Hunter Councils, State and Federal Governments, industry experts and universities to explore and promote circular innovation	Strategy	Waste Services
Ensure works program will incorporate local suppliers and sustainable procurement where financially responsible	BAU	Finance, Property & Performance
Showcase local suppliers and support circular economy with 85% of menu items from within the catchment of the Hunter Joint Organisation	BAU	Civic Services
Provide a unique retail space that showcases local artists and producers	BAU	Media, Engagement, Economy & Corporate Affairs



Creative Newcastle

Our city is vibrant, inclusive and creative. Newcastle is a destination known for its culture, heritage, entertainment and innovative ideas.

We are excited about the city's opportunities in the areas of jobs, education and the economy.

Multiculturalism, Aboriginal culture, diverse communities and the arts are celebrated. Locals and visitors gather for events and cultural experiences, and to feel part of the community.

Newcastle is driven by city-shaping partnerships that enhance our opportunities and attract people to live, play and invest in our city.

3.1 Vibrant and creative city

3.2 Opportunities in jobs, learning and innovation

3.3 Celebrating culture

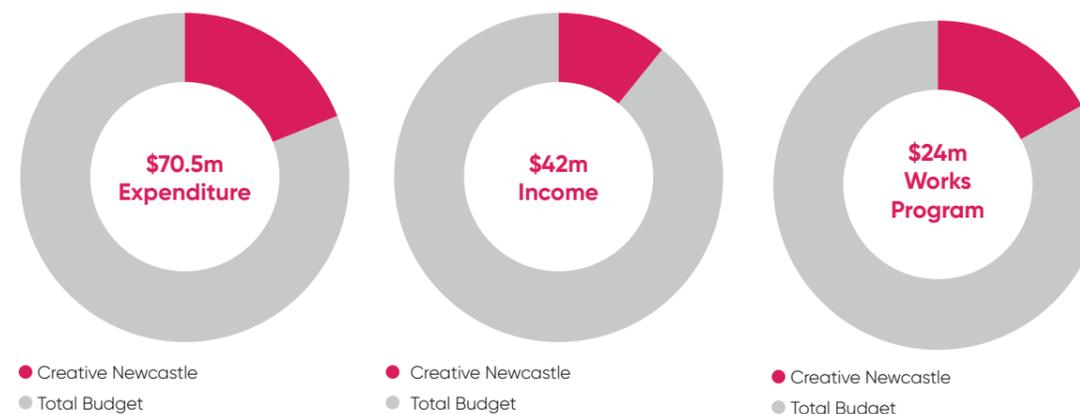
3.4 City-shaping partnerships



Our commitment to the community

We have made a commitment to working together with our community, stakeholders and partners to shape a creative Newcastle, supported by the following services, assets, strategies, plans and key initiatives.

Total funding for 2023-2024



Services

 Art Gallery	 Museum
 Civic Theatre & Playhouse	 Visitor Information Centre
 Newcastle Venues	 Libraries & learning
 Marketing	 City events
 Tourism	 Economic development
 Business development	

Assets

176 public art, fountains and monuments	1 airport
1 Art Gallery	41 cultural spaces
150 public Wi-Fi network access points	1 Visitor Information Centre
1 Civic Theatre & Playhouse	1 City Hall
1 Digital Library	1 Museum

Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Creative Newcastle.



Economic Development Strategy 2021-2030

Supporting strategies and plans

- Destination Management Plan 2021-2025
- Disability Inclusion Action Plan 2022-2026
- Cultural Precinct Masterplan 2022

Key initiatives

- Art Gallery expansion
- New Annual Festival
- Tourism destination management
- Cultural activation
- Digital prospectus

Service indicators

Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

There are meaningful employment opportunities across Newcastle (Source: CN Liveability and Wellbeing survey)

Newcastle is a good place to start or grow a business (Source: CN Liveability and Wellbeing survey)

Newcastle has a thriving arts and culture scene (Source: CN Liveability and Wellbeing survey)

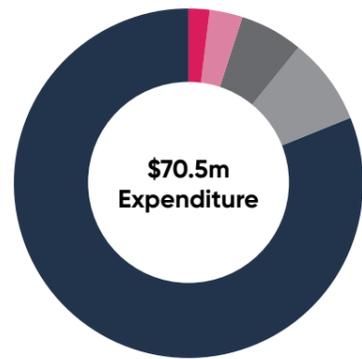
Newcastle offers a diverse range of events and activities (Source: CN Liveability and Wellbeing survey)

Return on investment on events (Source: CN data)

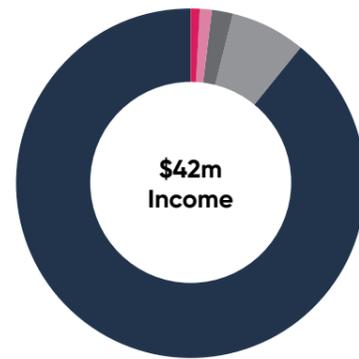
Value of building approvals (Source: CN data)

How we will achieve our priorities

Creative priorities against total budget

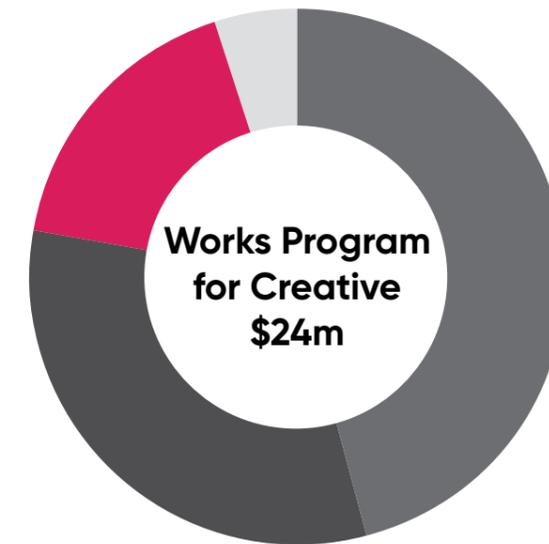


- Vibrant and creative city
- Opportunities in jobs, learning and innovation
- Celebrating culture
- City-shaping partnerships
- Total Budget



- Vibrant and creative city
- Opportunities in jobs, learning and innovation
- Celebrating culture
- City-shaping partnerships
- Total Budget

Works program highlights



- Liveable | 46%
- Sustainable | 32%
- Creative | 17%
- Achieving Together | 5%

Some of our key projects relating to Creative Newcastle:

- ____ Newcastle Art Gallery, expansion
- ____ Library resources, various locations
- ____ Economic development, Imagine Newcastle (a digital prospectus)
- ____ Economic development, Skilled People priority
- ____ Newcastle After Dark program
- ____ Newcastle Art Gallery, works of art
- ____ Art and monuments in roads, citywide, structural inspection
- ____ Economic development, city analytics and intelligence
- ____ Newcastle Art Gallery, cultural asset preservation

For a full list of the works program, see Appendix p148.



Priority 3.1 Vibrant and creative city

We are a vibrant city, actively shaped by our culture, heritage, entertainment and bold ideas. We are a welcoming city, activated day and night with diverse offerings. We are a visitor and events destination with a rich art, culture and foodie scene and accessible nature-based and coastal experiences.



Measures



3.1.1 Vibrant events

ACTION	STRATEGY/BAU	SERVICE UNIT
Plan and develop launch of a new artistic program of temporary exhibitions	BAU	Art Gallery
Present offsite programming that foreshadows the reopening program	BAU	Art Gallery
Attract business events to City Hall from outside the LGA	BAU	Civic Services
Deliver Event Sponsorship Program and Strategic Events Partnership Program to create vibrant spaces for community and visitors and support Newcastle's visitor economy	Strategy	Media, Engagement, Economy & Corporate Affairs
Deliver New Annual, CN's flagship arts and cultural event	BAU	Media, Engagement, Economy & Corporate Affairs
Develop and deliver updated Events Plan aligned with Destination Management Plan (2021-2025)	Strategy	Media, Engagement, Economy & Corporate Affairs

3.1.2 Bold and challenging programs

ACTION	STRATEGY/BAU	SERVICE UNIT
Plan and prepare an opening and ongoing artistic program that is inclusive, representative and reflects the strength and diversity of global artistic expression	BAU	Art Gallery
Present the best of international, national and local live performances across a broad arts spectrum	BAU	Civic Services
Deliver Major Events Program including New Year's Eve and Anzac Day	BAU	Media, Engagement, Economy & Corporate Affairs
Develop and deliver a program of permanent, travelling, temporary and community exhibitions for and about Newcastle	BAU	Museum Archive Libraries & Learning
Deliver engaging, diverse and inclusive programs that support, connect and reflect our community	BAU	Museum Archive Libraries & Learning

BAU: business as usual
 Strategy: actions that deliver against CN's strategies

3.1.3 Tourism and visitor economy

ACTION	STRATEGY/BAU	SERVICE UNIT
Develop a Masterplan for Stockton Beach Holiday Park that promotes Newcastle's tourism and visitor economy and ensures financial sustainability	BAU	Finance, Property & Performance
Lead sustainable growth of Newcastle's visitor economy as identified in the Newcastle Destination Management Plan (2021–2025)	Strategy	Media, Engagement, Economy & Corporate Affairs
Manage Newcastle's destination brand Seek Off Beat	Strategy	Media, Engagement, Economy & Corporate Affairs
Maintain destination digital consumer assets, including Visit Newcastle website and Business Events website, as well as print promotions such as City Guide, self-guided itineraries and maps	Strategy	Media, Engagement, Economy & Corporate Affairs
Increase awareness of Newcastle as a premier regional business events destination and secure high-yielding business events that support Newcastle's visitor economy	Strategy	Media, Engagement, Economy & Corporate Affairs
Enhance digital engagement for CN's corporate and social sites	BAU	Media, Engagement, Economy & Corporate Affairs
Provide complimentary support to visitor economy businesses and large-scale events	BAU	Media, Engagement, Economy & Corporate Affairs
Support tourism industry to enhance visitor experience in Newcastle	BAU	Media, Engagement, Economy & Corporate Affairs

3.1.4 Vibrant night-time economy

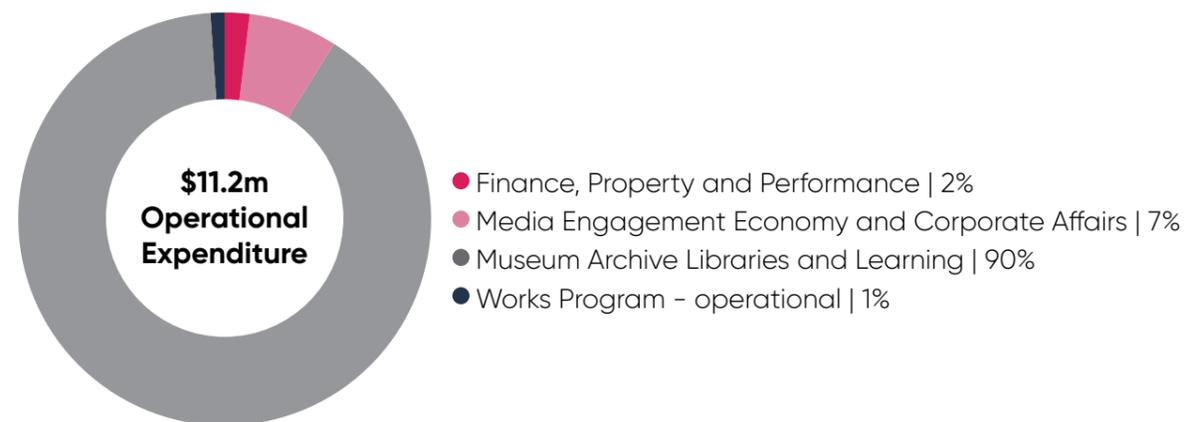
ACTION	STRATEGY/BAU	SERVICE UNIT
Support projects to understand, increase and enhance venue diversity at night	Strategy	Media, Engagement, Economy & Corporate Affairs
Deliver place activation and continue to develop and advocate for strategic policy and planning to enable, enhance and support night-time economy and live music	Strategy	Media, Engagement, Economy & Corporate Affairs



Beaumont Street, Hamilton

Priority 3.2 Opportunities in jobs, learning and innovation

We are excited about opportunities for work, education and lifelong learning, now and into the future. These opportunities will result in skilled and innovative people in our city.



3.2.1 Inclusive opportunities

ACTION	STRATEGY/BAU	SERVICE UNIT
Design and deliver member-responsive, diverse, entertaining, innovative and educational library collections	BAU	Museum Archive Libraries & Learning

3.2.2 Skilled people and businesses

ACTION	STRATEGY/BAU	SERVICE UNIT
Implement New Move community program and leverage to drive engagement, talent attraction and advocacy	BAU	Media, Engagement, Economy & Corporate Affairs
Deliver economic and workforce development programs and resources at our libraries to improve employment and productivity outcomes	BAU	Museum Archive Libraries & Learning

3.2.3 Innovative people and businesses

ACTION	STRATEGY/BAU	SERVICE UNIT
Deliver programming that supports attraction and development of startup/scaleup businesses	Strategy	Media, Engagement, Economy & Corporate Affairs

Measures



Qualitative measures based on community perceptions



Level of community satisfaction with economic development



Quantitative measures based on data



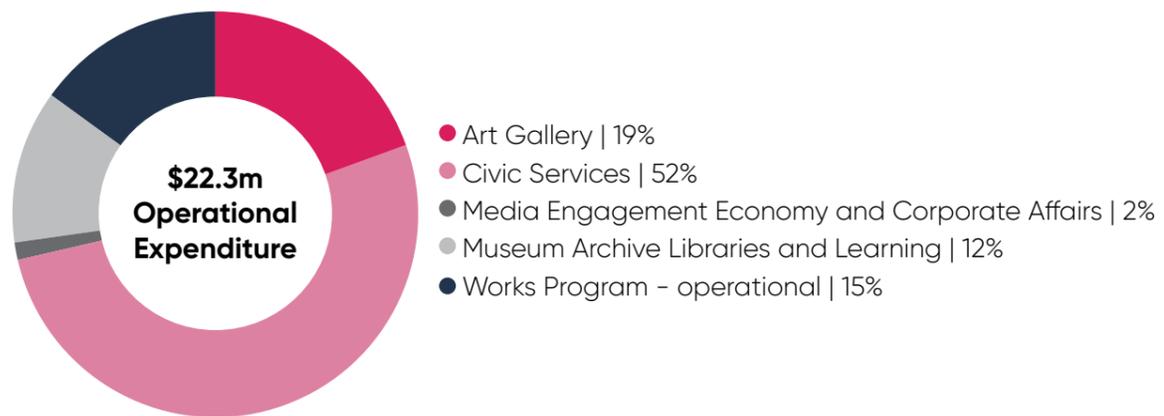
Number of Newskills training projects and number of participants



Number of users of Landing Pad startups/scaleups considering relocation to Newcastle

Priority 3.3 Celebrating culture

Culture is an essential part of Newcastle, valued for its contribution to people’s lifelong learning and wellbeing and to the city’s identity and economy. We recognise the richness of our heritage and our diverse backgrounds, and the traditional knowledge that this brings. Our industrial heritage is activated through creative expression. Celebrating culture and the institutions that support it helps to unite and educate locals and visitors alike.



Measures



3.3.1 Nurture cultural and creative practitioners

ACTION	STRATEGY/BAU	SERVICE UNIT
Present accessible and inclusive range of free or low-cost activities to build new audiences	BAU	Civic Services
Manage, conserve and digitise cultural collections, ensuring adherence to relevant policies and procedures	BAU	Museum Archive Libraries & Learning
Provide sector development support for Newcastle and the Hunter Region's network of volunteer and community-initiated museums, historical societies and Keeping Places	Strategy	Museum Archive Libraries & Learning

3.3.2 Promote Newcastle as a major arts and cultural destination

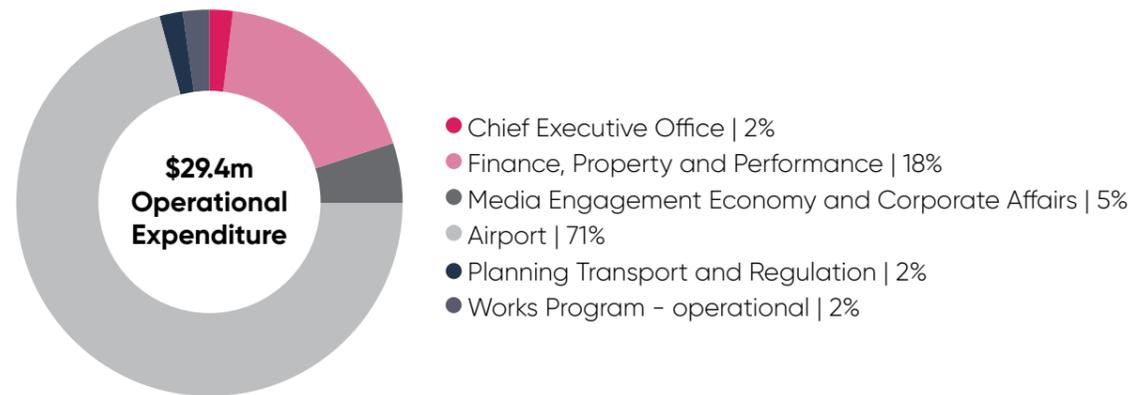
ACTION	STRATEGY/BAU	SERVICE UNIT
Attract new and existing audiences from across the state, nation and globe and deepen engagement with art and artists through public and educational programming	BAU	Art Gallery
Prepare the Gallery's permanent collection for long-term public displays within the expanded Newcastle Art Gallery	BAU	Art Gallery
Deliver NewSkills program to provide support for training initiatives that address skills gaps and areas of economic transformation	Strategy	Media, Engagement, Economy & Corporate Affairs

3.3.3 Culture in everyday life

ACTION	STRATEGY/BAU	SERVICE UNIT
Collaborate with internal CN partners to deliver cultural activities of community benefit	BAU	Civic Services
Maintain community access to physical and digital cultural collections for the purposes of research, entertainment and education	BAU	Museum Archive Libraries & Learning
Enhance and expand cultural collections through the acceptance of relevant heritage material, ensuring adherence to relevant policies and procedures	BAU	Museum Archive Libraries & Learning

Priority 3.4 City-shaping partnerships

Newcastle is driven by city-shaping partnerships that enable success and attract people to live and invest in our city. We leverage the growth sectors of the new economy to allow the city to think globally and act locally. We retain Newcastle’s unique identity while embracing innovation and change that will unlock the city’s potential.



Measures



Qualitative measures based on community perceptions



Level of community satisfaction with management of residential development



Quantitative measures based on data



Number of DAs determined



Reduction in backlog of undetermined DAs

3.4.1 Optimise city opportunities

ACTION	STRATEGY/BAU	SERVICE UNIT
Develop and maintain a digital platform aimed at raising the profile of Newcastle’s economic development opportunities	BAU	Media, Engagement, Economy & Corporate Affairs

3.4.2 Advocacy and partnerships

ACTION	STRATEGY/BAU	SERVICE UNIT
Develop and implement rolling 12-month Government Relations Roadmap that articulates forthcoming advocacy actions	Strategy	Media, Engagement, Economy & Corporate Affairs
Support the operation of Newcastle’s 4 Business Improvement Associations	Strategy	Media, Engagement, Economy & Corporate Affairs
Establish a monthly newsletter to local businesses	Strategy	Media, Engagement, Economy & Corporate Affairs



Achieving Together

Our people come together to collaborate, share ideas and opportunities, and co-create positive change for our organisation and city.

Our culture is one of trust and understanding, where honest conversations empower our people, customers and community. We value diverse perspectives and deliver what we promise.

Our strength is growing our capability to manage community and customer expectations and continuously improve our service delivery.

4.1 Inclusive and integrated planning

4.2 Trust and transparency

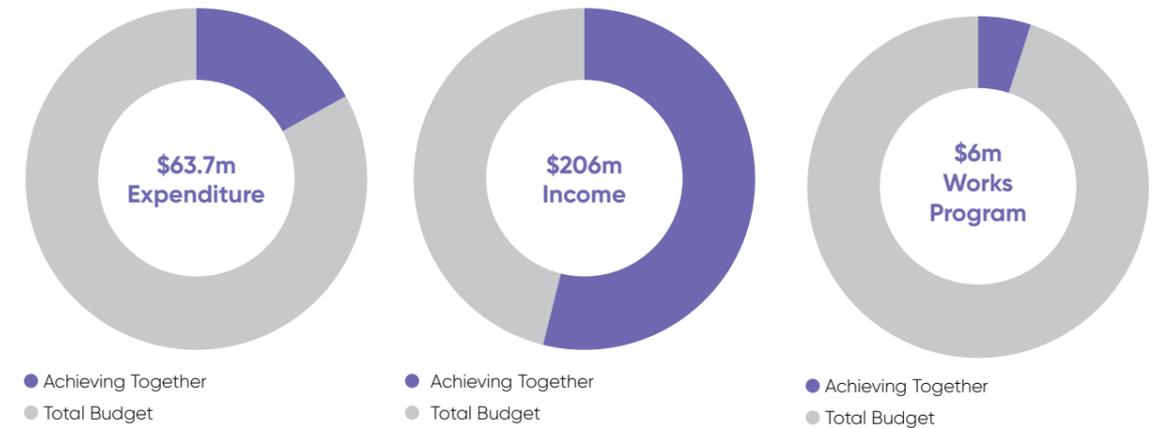
4.3 Collaborative and innovative approach



Our commitment to the community

We have made a commitment to Achieving Together with our community, stakeholders and partners with the support of the following services, assets, strategies, plans and key initiatives.

Total funding for 2023-2024



Services

- Procurement & contracts
- Corporate planning & performance
- Corporate finance
- Rates & debt management
- Legal services
- Governance
- Records & information
- Audit & risk
- Information technology
- Media & stakeholder relations
- Customer experience
- People & culture

Assets

- 1,300 CN staff
- 7 informing strategies within N2040
- \$2.2 billion total value of assets
- 4 Strategic Advisory Committees
- 169,317 residents
- 304 volunteers
- 1 Customer Service Centre
- 1 Have Your Say engagement site
- 13 Lord Mayor & councillors
- 1 Guraki Aboriginal Advisory Committee
- 1 Newcastle Youth Council
- 1 Audit & Risk Committee

Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Achieving Together Newcastle.



Supporting strategies and plans

- Inclusion, Diversity & Equity Strategy 2023-2027
- Disability Inclusion Action Plan 2022-2026
- Aboriginal Employment Strategy 2021
- Reconciliation Action Plan 2021-2024

Key initiatives

- Our people
- Financial sustainability
- Customer Experience Transformation Program
- Digital transformation

Service indicators

Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

Trust in CN (Source: CN's Liveability and Wellbeing survey)

Overall performance (Source: CN's Community Satisfaction survey)

Operating performance ratio *

Own source operating revenue ratio *

Unrestricted current ratio *

Debt service cover ratio *

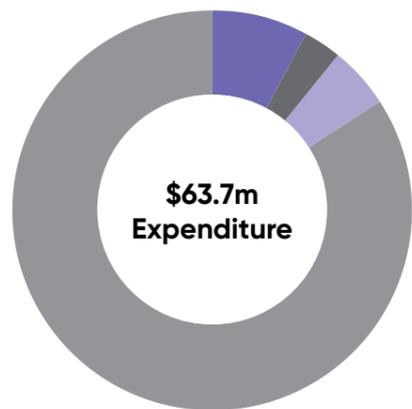
Rates and annual charges outstanding percentage *

Cash expense cover ratio *

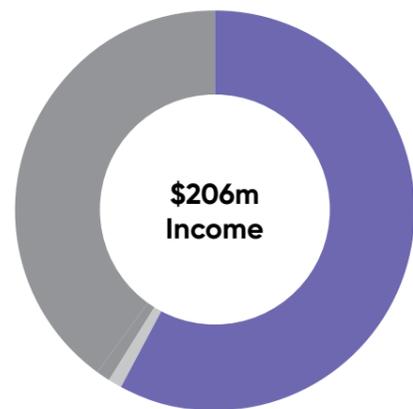
* Source: CN's financial statements

How we will achieve our priorities

Achieving Together priorities against total budget

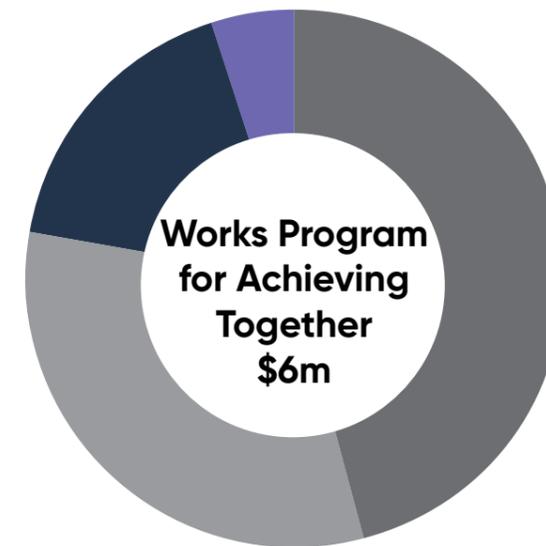


- Inclusive and integrated planning
- Trust and transparency
- Collaborative and innovative approach
- Total Budget



- Inclusive and integrated planning
- Trust and transparency
- Collaborative and innovative approach
- Total Budget

Works program highlights



- Liveable | 46%
- Sustainable | 32%
- Creative | 17%
- Achieving Together | 5%

Some of our key projects relating to Achieving Together:

- Migrate Technology One from Ci to CiA
- Computing hardware refresh
- Information security and privacy
- Directorate technology initiatives
- Technology foundations
- Data enablement
- Geographic Information System (GIS)
- Kentico content management system upgrade
- Customer experience
- Employee experience

For a full list of the works program, see Appendix p148.



Priority 4.1 Inclusive and integrated planning

Considered, holistic planning is crucial to the city's future growth – locally, regionally and globally. We use evidence-based decision-making for the development of our policies and strategies and undertake research to understand the trends and issues affecting our community.



Measures



4.1.1 Financial sustainability

ACTION	STRATEGY/BAU	SERVICE UNIT
Lead prudent and proactive financial management across the organisation that ensures a positive financial legacy	BAU	Finance, Property & Performance
Ensure timely and accurate management of accounts payable, stores and logistics, purchasing procedures and financial authorisations to provide both internal and external customers with a high level of service	BAU	Finance, Property & Performance
Ensure rates and charges for the financial year are levied and collected in accordance with relevant legislation, while also incorporating rates assistance provisions	BAU	Finance, Property & Performance
Provide effective management of investment portfolio to maximise return within our policy and risk framework	BAU	Finance, Property & Performance
Increase ticket sales and optimise financial returns, including through use of a range of commercial models for venue hires and partnerships	BAU	Civic Services
Operate commercial function and event venues to full capacity and maximise profit	BAU	Civic Services

4.1.2 Integrated planning and reporting

ACTION	STRATEGY/BAU	SERVICE UNIT
Protect Summerhill Waste Management Centre and its operations through judicious planning and preservation to ensure a multigenerational asset for our community and customers	Strategy	Waste Services
Coordinate and report on the Capital Works Program	BAU	Project Management Office
Develop Delivering Newcastle 2040 and quarterly reports through inclusive, Integrated Planning and Reporting and collaboration across the organisation	BAU	Finance, Property & Performance
Build awareness across councillors and the community around Newcastle 2040 and its impact on the work we do in response to community needs	BAU	Finance, Property & Performance
Integrate Newcastle 2040's vision and priorities into all that we do, through structured and supported planning and monitoring and reporting activities across CN	BAU	Finance, Property & Performance
Build awareness and capabilities around Integrated Planning and Reporting and strategic planning with a corporate online hub	BAU	Finance, Property & Performance
Manage CN's privacy management obligations	BAU	Legal & Governance
Deliver ongoing best practice improvements and embed Corporate Governance Framework	BAU	Legal & Governance

BAU: business as usual
 Strategy: includes actions that deliver against CN's strategies

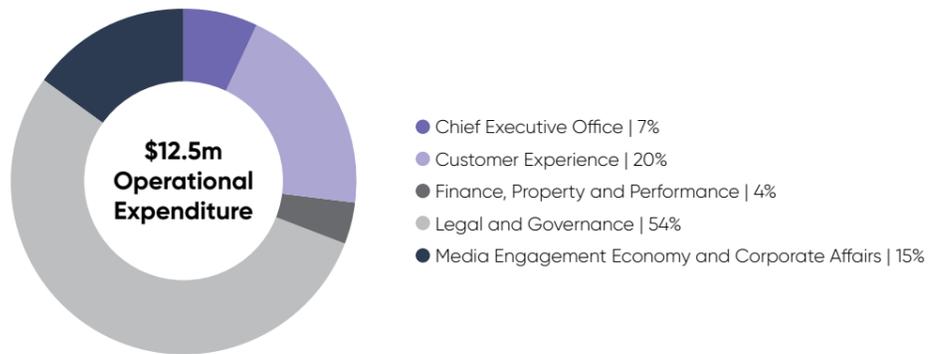
4.1.3 Aligned and engaged workforce

ACTION	STRATEGY/ BAU	SERVICE UNIT
Ensure a robust safety management system is in place	Strategy	Waste Services
Embed a Behavioural Safety Program to create an environment where safer choices become second nature	Strategy	Waste Services
Build trust with our people by understanding their concerns and commitments, and providing regular 2-way constructive feedback	Strategy	Waste Services
Develop and implement a Psychological Claims and Injury Management Pathway	BAU	People & Culture
Develop and implement an end-to-end process for managing return to work	BAU	People & Culture
Develop and deliver Safety Education Program	Strategy	People & Culture
Review and assess Work Health and Safety Management System to ensure it remains fit for purpose	Strategy	People & Culture
Embed a resource-to-risk approach to SWP service delivery	BAU	People & Culture
Continue to develop and deliver Safety Culture Program	Strategy	People & Culture
Build CN's employer brand	BAU	People & Culture
Build resource planning capability and ensure resourcing is aligned with Newcastle 2040 objectives	BAU	People & Culture
Implement Remuneration Governance Framework	BAU	People & Culture



Priority 4.2 Trust and transparency

Our culture encourages empathy, understanding and willingness to help each other. We have trust and confidence in the leadership of our city and work together to create better outcomes for our customers and community. Our culture values integrity and accountability and encourages open, transparent decision-making. We promote our opportunities and celebrate our stories.



4.2.1 Genuine engagement

ACTION	STRATEGY/BAU	SERVICE UNIT
Deliver information to the community to enable active participation in CN's decision-making process	Strategy	Media, Engagement, Economy & Corporate Affairs
Deliver best practice engagement that is inclusive and accessible	Strategy	Media, Engagement, Economy & Corporate Affairs
Deliver best practice community engagement services that build trust in the process	Strategy	Media, Engagement, Economy & Corporate Affairs
Ensure delivery of engaging communications and promotional campaigns to promote services and offerings	Strategy	Museum Archive Libraries & Learning
Regularly engage with, listen to and encourage participation of stakeholders	Strategy	Waste Services
Provide important and relevant updates to stakeholders regarding development, planning and regulations	BAU	Planning, Transport & Regulation
Develop and implement Cultural Strategy 2016-2019	Strategy	People & Culture

Measures



Engaging with the community at Harmony Day, Jesmond

4.2.2 Shared information and celebration of success

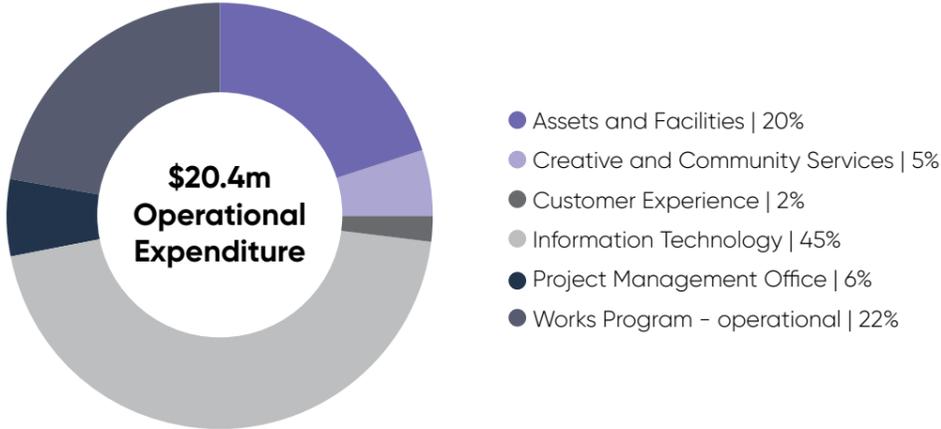
ACTION	STRATEGY/ BAU	SERVICE UNIT
Develop and implement communication campaigns using a range of channels and media to support achievement of strategic priorities	BAU	Media, Engagement, Economy & Corporate Affairs
Identify high-risk projects and ensure strategic communication and stakeholder management plans are in place to manage risks to reputation	BAU	Media, Engagement, Economy & Corporate Affairs
Deliver impactful centralised marketing programs to improve commercial and community outcomes for major events, key projects, CN cultural institutions and corporate marketing through integrated planning and strategic partnership	BAU	Media, Engagement, Economy & Corporate Affairs
Foster a positive reputation and community goodwill by effective management of the CN brand	BAU	Media, Engagement, Economy & Corporate Affairs
Celebrate our achievements through our Annual Report	BAU	Finance, Property & Performance
Review the performance of CN using comparison analysis of local government and collaborate to improve processes	BAU	Finance, Property & Performance
Maintain and deliver best practice information management including access, storage and release of information	BAU	Legal & Governance
Deliver ongoing best practice improvements and embed Enterprise Risk Management Framework	BAU	Legal & Governance
Implement Leadership Capability Framework and facilitate Leadership Development Program	Strategy	People & Culture

4.2.3 Trusted customer experience

ACTION	STRATEGY/ BAU	SERVICE UNIT
Oversee corporate website content, including homepage curation and coordination of the editor/champion network	BAU	Media, Engagement, Economy & Corporate Affairs
Develop and deliver a Digital Marketing Strategy to increase online profile and presence	Strategy	Media, Engagement, Economy & Corporate Affairs
Ensure site and services can be effectively utilised by customers	Strategy	Waste Services
Embed a customer-led culture through continual feedback and planning	Strategy	Waste Services
Ensure reliable and efficient operations by removing variation from processes, making them absolutely predictable	Strategy	Waste Services
Provide regular and meaningful communications to both internal and external customers around customer experience improvement initiatives and customer satisfaction/success indicators	BAU	Customer Experience
Manage and expand Voice of the Customer Program to ensure effective operation of closed-loop feedback	BAU	Customer Experience
Deliver complaints-handling management and reporting	BAU	Customer Experience
Continue to provide high-quality, responsive customer service delivery to the community via phone, digital and counter channels	BAU	Customer Experience
Design customer-centred experiences, digitised services and ways of working to empower customers and employees	Strategy	Customer Experience
Embed a trusted customer experience and a collaborative approach with both internal and external stakeholders through best practice property management	BAU	Finance, Property & Performance
Deliver business partnering excellence by building on a foundation of trust and recommending solutions that sustainably enable CN's strategic priorities	BAU	Information Technology
Implement business partnering and consistent project management to facilitate delivery of CN's strategic priorities	BAU	Information Technology
Develop and implement information security operations to manage and audit IT governance and meet legislation and regulatory compliance requirements	BAU	Information Technology
Provide timely advice and representation in high-risk legal matters supporting the delivery of strategic objectives	BAU	Legal & Governance
Provide an exceptional visitor experience for all customers and stakeholders	BAU	Civic Services
Develop and maintain high-quality customer experiences and satisfaction	BAU	Museum Archive Libraries & Learning

Priority 4.3 Collaborative and innovative approach

We build strong relationships where knowledge is exchanged. Effective collaboration between our people, community, businesses, industry and government is essential. Innovative services and ways of working empower our people and community, and continuously improve our service delivery.



4.3.1 Collaborative organisation

ACTION	STRATEGY/BAU	SERVICE UNIT
Explore and deliver partnerships, delivery models and funding opportunities based on greatest benefit for community and customers	Strategy	Waste Services
Support delivery of Capital Works Program through the provision of survey, design, planning, project and program management	BAU	Project Management Office
Strengthen CN's crisis and emergency management capabilities	BAU	Legal & Governance
Maintain a best practice internal audit function in compliance with legislative requirements and Office of Local Government guidelines	BAU	Legal & Governance
Support delivery of CN functions through provision of event services for meetings and civic events	BAU	Civic Services

Measures



4.3.2 Innovation and continuous improvement

ACTION	STRATEGY/ BAU	SERVICE UNIT
Establish data analytics service under City Intelligence Program, aimed at providing evidence-based insights to the business community	Strategy	Media, Engagement, Economy & Corporate Affairs
Digitise customer services to enhance and improve self-service capabilities	Strategy	Waste Services
Embed a business system where culture, systems, processes and infrastructure align to deliver continuous improvement and excellence	Strategy	Waste Services
Continuously develop leaders and teams to effectively utilise improvement systems, processes and tools	Strategy	Waste Services
Maintain operational fleet and plant to provide cost-effective, safe, fit-for-purpose, legislatively compliant assets that support the needs of internal customers in delivering services to the community	BAU	Civil Construction & Maintenance
Develop and implement Business Excellence Framework and continuous improvement program through a holistic Service Review program of work	BAU	Finance, Property & Performance
Drive cost savings and improved customer service levels through growth in use of electronic rates emailing platform	BAU	Finance, Property & Performance
Undertake Service Review of land transactions and other dealings to implement innovation and continuous improvement	BAU	Finance, Property & Performance
Continue optimisation of Human Resource Information System (TechOne)	BAU	People & Culture
Expand Employee Listening Strategy and engagement with staff	Strategy	People & Culture
Pursue best practice service delivery through a process of continuous improvement and investments in technology	BAU	Civic Services
Identify process improvements to optimise processing timeframes and continue to improve customer experience	BAU	Planning, Transport & Regulation

4.3.3. Data-driven decision-making and insights

ACTION	STRATEGY/ BAU	SERVICE UNIT
Review and improve data management system to ensure strong data governance and intelligent business reporting	Strategy	Waste Services
Manage, improve and refine fleet assets through strategic planning, data-driven decision-making, alignment with CN's sustainability goals and legislation to meet service requirements	BAU	Assets & Facilities
Develop a Property Investment Strategy that is underpinned by data-driven decision-making and financial sustainability	BAU	Finance, Property & Performance
Deliver digital transformation of CN services by leading development of platforms and processes to maximise benefit of digital investments	BAU	Information Technology
Create a data-led organisation where business intelligence actively informs decision-making and future strategy development	BAU	Information Technology
Deliver needs-based solution architecture that directly links to CN's priorities, objectives and governance requirements	BAU	Information Technology
Establish safety and wellbeing KPIs	Strategy	People & Culture
Automate Performance and Development process	BAU	People & Culture
Develop an organisation position matrix and critical skills inventory	BAU	People & Culture
Build digital literacy for digital enablement	BAU	People & Culture



Supporting 2040

Works program 2023-2024

PORTFOLIO / PROGRAM	2023/24
City Infrastructure - Assets & Facilities	\$35,262,500
Bridges	\$7,780,000
Buildings - Council Support Services	\$260,000
Fleet Replacement	\$3,825,000
Footpaths	\$1,160,000
Parking Infrastructure	\$300,000
Public Toilets	\$150,000
Retaining Walls	\$140,000
Road Rehabilitation	\$7,240,000
Road Resurfacing	\$7,500,000
Roadside Furniture	\$1,982,500
Stormwater System	\$4,925,000
City Infrastructure - Revitalisation	\$9,216,000
City Centre	\$5,620,000
Coastal	\$2,300,000
Urban Centres	\$1,296,000
City Shaping	\$41,160,000
Astra St Remediation	\$14,000,000
Art Gallery Expansion	\$22,500,000
Summerhill	\$4,660,000
Corporate Services	\$6,400,000
Core Systems Development & Maintenance	\$5,600,000
Digital Enablement	\$800,000
Creative & Community Services	\$22,333,920
Aquatics	\$1,450,000
Newcastle Ocean Baths	\$6,000,000
Art Gallery	\$150,000
Civic Venues / Civic Services	\$920,000
Community Buildings	\$348,920
Economic Development	\$475,000
Museum / Libraries / Historic Fort Scratchley	\$745,000
Recreation & Sport	\$12,245,000
Planning & Environment - Environment & Sustainability	\$13,508,000
Blackbutt Reserve	\$1,050,000
Bushland & Watercourses	\$1,810,000
Coast, Estuary & Wetlands	\$8,009,000
Flood Planning	\$304,000
Street & Park Trees	\$1,660,000

PORTFOLIO / PROGRAM	2023/24
Sustainability & Climate	\$675,000
Planning & Environment - Transport	\$5,000,000
Cycleways	\$3,610,000
Local Area Traffic Management (LATM)	\$1,140,000
Pedestrian Access and Mobility Plan (PAMP)	\$250,000
Waste Services	\$4,375,000
Waste Management	\$4,375,000
Grand Total	\$137,255,420



Wallsend Active Hub

Special Rate Variations

2015 Special Rate Variation

The 2015 Special Rate Variation (SRV) was approved by IPART (Independent Pricing and Regulatory Tribunal of NSW) in May 2015 for a SRV over 5 years to 2019-2020.

The 2015 SRV has concluded and is not part of the 2023-2024 budget; however, we will continue to report on it until 2025.

The revenue raised by the 2015 SRV has been critical in ensuring we achieve financial sustainability, as indicated by our forecast budget surplus for 2023-2024 and beyond.

It has also allowed us to accelerate the completion of our priority projects and our Capital Works Program as well as fund critical infrastructure renewal projects.

Resourcing Newcastle 2040

Our resources to deliver Newcastle 2040

Newcastle 2040 defines our long-term community aspirations and sets the vision for the next 10+ years. However, successful delivery of **Newcastle 2040** to our community relies on financial, asset and workforce planning undertaken as part of **Resourcing Newcastle 2040**.



Resourcing Newcastle 2040 is an integral part of the IPR framework and provides a clear picture on how we plan to resource delivery.

Our planning for *Resourcing Newcastle 2040* is aligned with the community's vision for the future, as well as the planning process and implementation of *Delivering Newcastle 2040*. Our resourcing is transparent with clear accountability for delivery, bringing together CN's 3 interrelated plans in relation to resources. These plans facilitate how to best manage our assets and infrastructure, plan for replacement and ensure that adequate funding and skills are available for service delivery and operations.

Resourcing Newcastle 2040 consists of:

- Our People - Workforce Development Strategic Plan
- Our Assets - Asset Management Planning
- Our Finance - Long-Term Financial Plan



Workforce Development Strategic Plan

This plan forecasts how we will meet workforce resourcing and capability requirements to deliver on our priorities and objectives.

The focus areas outlined in the Workforce Development Strategic Plan will have significant impact on the way we deliver our services to the community, highlighting the importance of strategic workforce planning and engagement. The key priorities of our plan are:

1. Strengthen our workplace culture
2. Invest in our people to grow and excel
3. Build the CN employer brand
4. Be future ready.

Over the next 4 years, CN will continue to build capability as a thriving, people-centric organisation as we work to improve service levels sustainably and within approved budgetary and resource allocations.

Asset Management Planning

This plan enables sustainable and cost-effective management of our city's infrastructure to deliver on our priorities and objectives.

We manage over \$2 billion of infrastructure assets in a cost-effective manner to deliver services to our communities. Asset management covers roads, footpaths, buildings, drainage, waste management, parks and environment, as well as fleet and plant management.

Our asset planning is driven by 10 key asset management objectives:

1. Align service delivery expectations with available funding to achieve sustainable management of all required supporting assets
2. Identify levels of funding required to achieve a sustainable Capital Works Program and assess the implications of different funding levels on levels of service
3. Adjust resources and invest in building capacity to deliver works programs
4. Ensure renewal and maintenance required to minimise life-cycle costs and maintain agreed level of service is fully funded and reportable
5. Use Service Asset Plans to coordinate decision-making regarding levels of service and implement relevant strategies and plans
6. Only approve new services and/or assets where the full life-cycle cost of doing so has been evaluated and appropriate supporting budget allocations made
7. Capture and improve asset data and service information
8. Align asset management activities with *Newcastle 2040*
9. Ensure accountability, responsibility and reporting requirements for assets are established, relevant, clearly communicated and implemented
10. Incorporate environmental sustainability into delivery of services.

Asset planning includes an Asset Management Policy, Asset Management Strategy and Asset Management Plan.

Long-Term Financial Plan

This plan informs decision-making by modelling known financial impacts. It captures the financial implications of asset management and workforce planning to help us deliver on our priorities and objectives while ensuring long-term financial sustainability.

Our Long-Term Financial Plan includes a financial forecast for a minimum of 10 years and is reviewed annually. The financial forecasts are driven by our priorities and objectives from *Newcastle 2040*, key metrics, assumptions and inputs, and core information contained within *Delivering Newcastle 2040*, Asset Management Strategy, Service Asset Plans and Workforce Development Strategic Plan.

Our commitment to delivering our objectives to our community while achieving sound financial management is guided by key financial objectives as outlined in the *Local Government Act 1993*:

1. Spending should be responsible and sustainable, aligning revenue and expenses
2. Invest in responsible and sustainable infrastructure for the benefit of the local community
3. Carry out effective financial and asset management
4. Consider intergenerational equity in financial management.

Building on these core objectives, CN has identified further objectives required to strengthen long-term financial sustainability:

1. Maintain regular net operating surpluses
2. Renew and maintain assets within a sustainable range
3. Maintain a strong cash and liquidity position
4. Foster a financial legacy of being prudent and responsible.

Rate Information

This section of the report forms part of CN's Revenue Policy and includes information on the proposed rates and charges structure, as well as general information about rates and charges for the 2023–2024 year.

Current year rate increase

The 2023–2024 budget is based on total 2022–2023 General Income from ordinary and special rates being increased by a total of 3.7%. This increase is permitted for CN as set by the Independent Pricing and Regulatory Tribunal (IPART).

An estimated gross ordinary rate income of approximately \$179.9 million is proposed to be raised in 2023–2024.

The breakdown of estimated ordinary rate income and number of properties per category is as follows:

	NUMBER OF PROPERTIES	GROSS RATE YIELD 2023/24 \$(000s) SPECIAL VARIATION
Ordinary rates		
Residential	67,389	115,014
Farmland	9	24
Business (including sub-categories)	5,018	64,871
Total Properties/Gross Ordinary Rate Income	72,416	179,909

Although CN's total General Income from rates will increase in accordance with the IPART increase of 3.7%, individual rates will vary depending on the newly assessed land value (as referenced below) of each property.

General revaluation of properties

All land within the Newcastle LGA was revalued in 2022 as part of the 3-year valuation cycle undertaken by the NSW Valuer General. These new land values are known as base date 1 July 2022 land values and are indicative of the market conditions at that date. These land valuations will apply for rating purposes from 1 July 2023 and are a major factor used in determining the level of rates all landowners will pay.

CN's total rate income is pegged by IPART, who determine the percentage by which all councils can increase their total rate income over the previous year. Variations in land value through the revaluation process have no effect on the total rate income of councils. Individual assessments, however, will vary depending on the movement in land value in relation to the average change in land value within each rate category. Generally, if the value of an individual parcel of land has increased by more than the average increase across the LGA, the rates will increase. If the property value increase is lower than average, the 2023–2024 rates will decrease. As there is a significant range in valuation changes, individual properties could vary substantially in rates payable.

The outcome of the general revaluation has been a wide variation in land valuation changes throughout the LGA. In the residential category, the range of average land value movements per suburb varies from 74% to 28%, with the business category per suburb ranging from 144% to 27%. The average movements across the LGA for each rate category and grouped sub-category are as per the table below:

CATEGORY/SUB-CATEGORY	AVERAGE LAND VALUE INCREASE
Residential	45%
Business	61%
Farmland	35%
Major Commercial	22%
Major Industrial	62%

Rating structure

We continue to acknowledge the importance of rate income as a funding source. However, this must be balanced against community sensitivity to rate increases, having regard to these 2 principles of equity:

The extent to which those who receive the benefits of CN's services also pay for those services

The extent to which those who pay for CN's services have the ability to pay for those services.

Accordingly, CN proposes a rating structure containing the following:

For residential ratepayers, a structure based on the continued use of a 50% base amount will ensure both of the above principles are addressed

The Business category structure is proposed to include the use of a range of sub-categories. This will ensure that large-scale users and beneficiaries of CN's infrastructure continue to maintain rating contributions relative to the level of benefit these businesses receive.

Additionally, no changes are proposed to the structure of the Farmland category from that used in 2022–2023.

Both the Business and Farmland categories and Business sub-categories continue to be structured on the use of a minimum amount. The proposed minimum amount for 2023–2024 will be \$1,176.70 – this is the 2022–2023 minimum amount of \$1,134.70 extended by the total rate increase of 3.7%. However, the Mayfield West Storage Units sub-category will be based on a reduced minimum of \$588.35.

CN's 6 special rates are proposed to continue to be based on an ad valorem rate only. In line with legislation, special rates must be levied based on benefit to the ratepayer. To address this benefit principle, these 6 special rates are further dissected to form 17 individual rates. The purposes of the special rates proposed to be levied for the 2023–2024 rating cycle are:

Hunter Street Mall	Defraying the costs of continuing additional horticultural and cleaning services and street furnishings
Mayfield business district	Defraying the additional costs of promotion, beautification and development of the Mayfield business district
Hamilton business district	Defraying the additional costs of promotion, beautification and development of the Hamilton business district
Wallsend business district	Defraying the additional costs of promotion, beautification and development of the Wallsend business district
New Lambton business district	Defraying the additional costs of promotion, beautification and development of the New Lambton business district
City Centre business district	Defraying the additional costs of promotion, beautification and development of the City Centre benefit area.

Specific details of Council's proposed 2023–2024 rating structure, inclusive of special rates, ad valorem, minimum rates and base amounts, are shown below in Table 1.

Table 1 – Proposed Rating Structure for Special Variation

RATE	MINIMUM RATE	AD VALOREM AMOUNT IN CENTS	BASE AMOUNT	ESTIMATED GROSS RATE YIELD - 2023/24	
	\$		\$ % of Total Rates	\$	
Ordinary Rates					
Residential	Nil	0.163251	853.36	50	115,013,847
Farmland	\$1,176.70	0.226575	Nil	Nil	23,884
Business	\$1,176.70	1.013997	Nil	Nil	47,210,332
Business Sub-Categories					
Major Commercial Shopping Centre – Kotara	\$1,176.70	4.302395	Nil	Nil	1,720,958
Major Commercial Shopping Centre – Jesmond	\$1,176.70	3.462694	Nil	Nil	675,225
Major Commercial Shopping Centre – Waratah	\$1,176.70	3.830839	Nil	Nil	475,024
Major Commercial Shopping Centre – Wallsend	\$1,176.70	4.310374	Nil	Nil	478,451
Major Commercial Shopping Centre – The Junction	\$1,176.70	2.948649	Nil	Nil	253,879
Major Commercial Shopping Centre – Inner City	\$1,176.70	0.940369	Nil	Nil	253,900
Major Commercial Shopping Centre – Inner City – East	\$1,176.70	1.269487	Nil	Nil	96,100
Suburban Shopping Centre – Hamilton	\$1,176.70	1.363555	Nil	Nil	65,996
Suburban Shopping Centre	\$1,176.70	2.456441	Nil	Nil	226,729

RATE	MINIMUM RATE	AD VALOREM AMOUNT IN CENTS	BASE AMOUNT	ESTIMATED GROSS RATE YIELD - 2023/24	
Suburban Shopping Centre – Inner City	\$1,176.70	1.544077	Nil	Nil	128,158
Suburban Shopping Centre – Mayfield	\$1,176.70	1.643699	Nil	Nil	202,175
Kotara – Homemaker's Centre	\$1,176.70	0.946484	Nil	Nil	324,590
Kotara – Homemaker's Centre - South Zone	\$1,176.70	1.553338	Nil	Nil	352,608
Kooragang Industrial Coal Zone	\$1,176.70	1.346175	Nil	Nil	737,042
Kooragang North Industrial Coal Zone	\$1,176.70	2.007323	Nil	Nil	1,646,005
Kooragang Industrial Centre – Walsh Point	\$1,176.70	1.431819	Nil	Nil	2,325,761
Kooragang Industrial Centre	\$1,176.70	1.262646	Nil	Nil	1,156,877
Mayfield West Storage Units	\$588.35	1.317984	Nil	Nil	51,451
Mayfield West Industrial Centre	\$1,176.70	0.703175	Nil	Nil	28,127
Mayfield North Heavy Industrial Centre	\$1,176.70	0.795261	Nil	Nil	680,505
Mayfield North Industrial Centre	\$1,176.70	1.067220	Nil	Nil	538,653
Mayfield North Industrial Centre – Future Development	\$1,176.70	1.246126	Nil	Nil	411,221
Carrington Industrial Port and Coal Zone	\$1,176.70	2.553828	Nil	Nil	1,034,300
Carrington Industrial Centre	\$1,176.70	1.447440	Nil	Nil	1,569,778
Carrington Industrial Port Operations Use	\$1,176.70	1.879549	Nil	Nil	930,565
Broadmeadow Industrial Centre	\$1,176.70	2.107581	Nil	Nil	180,620
Hexham Industrial Centre	\$1,176.70	1.013997	Nil	Nil	1,116,079
Total Ordinary Rates					\$179,908,840
Special Rates					
City Centre – City East	Nil	0.173994	Nil	Nil	191,256
City Centre – Darby Street	Nil	0.039820	Nil	Nil	36,403
City Centre – City West (Close Zone)	Nil	0.060939	Nil	Nil	265,195
City Centre – City West (Distant Zone)	Nil	0.030469	Nil	Nil	16,588
City Centre – Tower	Nil	0.173994	Nil	Nil	184,956
City Centre – Mall	Nil	0.173994	Nil	Nil	99,616
City Centre – Civic (Close Zone)	Nil	0.090390	Nil	Nil	111,429
City Centre – Civic (Distant Zone)	Nil	0.045195	Nil	Nil	6,737
Hunter Mall	Nil	0.134450	Nil	Nil	72,444
Mayfield Business District	Nil	0.068342	Nil	Nil	85,389
Hamilton Business District – Zone A	Nil	0.123164	Nil	Nil	100,117
Hamilton Business District – Zone B	Nil	0.061582	Nil	Nil	36,287
Hamilton Business District – Zone C	Nil	0.030791	Nil	Nil	14,740
Wallsend Business District – Zone A	Nil	0.278793	Nil	Nil	122,128
Wallsend Business District – Zone B	Nil	0.139397	Nil	Nil	15,909
Wallsend Business District – Zone C	Nil	0.209095	Nil	Nil	23,210
New Lambton Business District	Nil	0.072397	Nil	Nil	16,343
Total Special Rates					\$1,398,747

Please note: the above ad valorem, base amounts and estimated yields may vary as a result of the future processing of supplementary valuations and rate exemption applications.

The following tables illustrate the Ordinary Rates payable using the proposed 2023–2024 rates payable. Details for both Residential and Business ratepayers using a range of the new base date 1 July 2022 land values are shown.

Estimated Residential Rates Payable

NEW LAND VALUE	2023/24 ESTIMATED RATES PAYABLE
\$150,000	\$1,098.24
\$200,000	\$1,179.86
\$300,000	\$1,343.11
\$400,000	\$1,506.36
\$500,000	\$1,669.62
**\$520,039	\$1,702.33
\$600,000	\$1,832.87
\$700,000	\$1,996.12
\$800,000	\$2,159.37
\$900,000	\$2,322.62
\$1,000,000	\$2,485.87
\$1,100,000	\$2,649.12
\$1,200,000	\$2,812.37

** Average Residential Land Value

The above amounts stated do not include amounts payable for stormwater and waste management service charges or the Hunter Catchment Contribution rate.

Estimated Business Rates Payable

LAND VALUE	2023/24 ESTIMATED RATES PAYABLE
\$100,000	\$1,176.70
\$200,000	\$2,027.99
\$300,000	\$3,041.99
\$400,000	\$4,055.99
\$500,000	\$5,069.99
\$600,000	\$6,083.98
\$700,000	\$7,097.98
\$800,000	\$8,111.98
\$900,000	\$9,125.97
**\$949,911	\$9,632.07
\$1,000,000	\$10,139.97
\$2,000,000	\$20,279.94
\$2,500,000	\$25,349.93
\$3,000,000	\$30,419.91

** Average Business Land Value

The above amounts stated do not include amounts payable for stormwater and waste management service charges or the Hunter Catchment Contribution rate.



Joslin Street, Kotara, Local Centre upgrade

Waste management service charges

CN is required by legislation to levy annual charges for the provision of waste management services. These charges relate to the services provided for both domestic and non-domestic waste management.

Domestic Waste Management Service Charge (DWMS)

Section 496 of the *Local Government Act 1993* requires CN to make and levy an annual charge for the recovery of costs for providing domestic waste management services. The full year estimated DWMS charges for the current and proposed 2023–2024 year are:

2022/23	2023/24
\$460.00	\$507.00

Business Waste Management Service Charge (BWMS)

Section 501(1) permits Council to make and levy an annual charge for the provision of waste management services to properties categorised as Business. The full-year estimated BWMS charges for the current and proposed 2023–2024 year are:

2022/23	2023/24
\$276.77	\$298.00

Stormwater Management Service Charge (SMSC)

The proposed SMSC for 2023–2024 will continue to fund an enhanced stormwater-related works and services program. Incomes from the SMSC for the current and proposed 2023–2024 year are:

2022/23	2023/24
\$2,360,000	\$2,410,000

The proposed 2023–2024 SMSC for residential properties is \$25 per eligible property, excepting residential strata units where an annual charge of \$12.50 is applicable. These charges are unchanged from those levied in 2022–2023. Charges do not apply to vacant land, land categorised as Farmland or land exempt from rates in terms of Sections 555 or 556 of the *Local Government Act 1993*. Additionally, land held under a lease for private purposes granted under the *Housing Act 2001* or the *Aboriginal Housing Act 1998* is also exempt from the charge.

In respect of land categorised as Business, the proposed 2023–2024 SMSC for non-strata properties will be \$25 per 350m² of site area, capped at \$5,000. Business strata units will be structured in the same manner, but each lot's contribution will be based on the individual lot's unit entitlement.

However, where a business property's stormwater is not discharged to a stormwater pipeline that is reliant on a downstream network that CN has a proportion of the ownership of and maintenance responsibility for, a lower SMSC will be levied on that property. This charge will be \$12.50 per 350m² of site area, capped at \$2,500.

Income from the charge will be spent on both capital projects and recurrent expenditure, including:

Planning, construction and maintenance of drainage systems, including pipes, channels, retarding basins and waterways receiving urban stormwater

Planning, construction and maintenance of stormwater treatment measures, including gross pollution traps and constructed wetland

Planning, construction and maintenance of stormwater harvesting projects

Monitoring of flows in drains and creeks to assess effectiveness

Stormwater education programs

Inspection of commercial and industrial premises for stormwater pollution prevention

Cleaning up of stormwater pollution incidents (charge can fund a proportion)

Water quality and aquatic ecosystem health monitoring of waterways, to assess the effectiveness of stormwater pollution controls (charge can fund a proportion).

Rebates to eligible pensioners

Section 575 of the *Local Government Act 1993* provides for eligible pensioners to receive reductions in ordinary rates and DWMS charges. This mandatory rebate provides for a reduction of 50% on the aggregate of these rates and domestic waste charges, up to a maximum of \$250. Rebates are granted on an annual or quarterly proportionate basis. The retrospective granting of the statutory pensioner reduction to eligible pensioners is limited to the current year and 5 previous years, subject to the provision of proof of eligibility by the applicant. Additionally, where the pensioner leaves the property due to age, ill health or incapacitation, the rebate may still apply. However, this is on the condition that occupation of the property remains unchanged from when the pensioner left the property, i.e. no additional person occupies the property after the eligible pensioner ceases occupation. In this case the reduction will apply for one year from the date the pensioner left the property.

Rates assistance provisions

We have considered the Office of Local Government's Debt Management and Hardship Guidelines and have ensured there are a range of options available to manage ratepayer debt and respond to genuine hardship. CN's own Debt Management Guidelines recognise that ratepayers and debtors may experience financial hardship in some circumstances in paying rates and annual charges. Ratepayers will be eligible for consideration for hardship assistance in paying their overdue rates, annual charges and interest where:

They are unable to pay rates, charges, fees or accrued interest when due and payable for reasons beyond their control

Payment when due would cause them hardship.

Ratepayers are encouraged to seek assistance as soon as practical to do so by contacting our Debt Management Team on 02 4974 2128.

The following rate assistance options are proposed to be available for the 2023–2024 rating year:

Negotiation of flexible payment options including weekly, fortnightly and monthly instalments as well as other tailored plans

Financial planning and counselling through our appointed welfare agencies

Financial assistance through our appointed welfare agencies of \$65 per rate instalment

Exemption of eligible pensioners from interest charges where the net rates and charges are paid in full in the current year or suitable arrangements are entered into for payment in a subsequent year

Write-off of accrued interest

Deferral of rates and charges against the estate.

CN may request a ratepayer to complete an Application for Hardship Rate Relief prior to providing any assistance.

CN may also request reasonable evidence of hardship including details of assets, income, liabilities, expenses and such other information required to make an informed decision.

Each individual request for assistance will be considered on its own merits. Factors to be considered may include, but are not limited to, the capacity of the ratepayer to pay, personal circumstances including illness or domestic violence, and the ratepayer's payment history.

Ratepayers may also access support services to help resolve legal or financial issues and/or to assist in negotiating arrangements to manage debt. Community legal centres and financial counsellors may also assist people in resolving debt issues by providing free, tailored expert advice. Solicitors from these centres or Legal Aid can provide legal advice and assistance to ratepayers. Financial counsellors also provide a mix of social, financial and paralegal advice and advocacy on debt issues.

Details of where to go for support services are:

Financial Advice www.moneysmart.gov.au/managing-debt

Legal Aid Service (legal advisors) www.legalaid.nsw.gov.au

Community legal centres www.clcns.org.au

Aggregation of values

All storage lots and car spaces within a residential strata plan are categorised as Residential land where the storage lots and car spaces are used in conjunction with a residential unit being located in the same or adjoining strata plan/scheme, and are used by the occupier of the unit.

In accordance with Sections 548A and 531B of the Act, CN will allow the aggregation of the rateable values of separately titled car and/or storage lots within a strata plan with an occupiable unit to enable an aggregated rate to be levied. CN will aggregate only where:

The lots are used in conjunction with the occupiable unit, by the occupier of the unit

All lots are within the same or adjoining strata plan, or strata scheme, or the occupiable unit is within reasonable proximity to the storage lot and car space

The lots are not leased out separately

All lots to be aggregated are in the same ownership.

The onus is on the ratepayer to make a written request to CN for aggregation of strata lots.

Use of land values on newly created property

Upon registration of a plan of subdivision or consolidation with the Registrar General, CN will rate the property(s) within the plan from the registration date of the new Deposited or Strata Plan.

Categorisation Changes – All requests for review must be in writing. Where CN reviews a category in accordance with Section 523 of the *Local Government Act* and as a result of the review a category change occurs, any adjustment to the ratepayer's assessment will be affected from the date of receipt of the request to review the rate category. Where the request is received by a purchaser prior to transfer of the title, the date of effect will be the date of transfer. However, where a ratepayer receives their annual rates and charges notice and requests a review of their rate category prior to the first instalment due date (i.e. 31 August of that year), the date of effect of the category change will be the start of the rating year as indicated on the rates and charges notice. In all cases an explanatory letter will be forwarded to the ratepayer.

Exemption Application – Ratepayers may apply for exemption from rates and/or charges in accordance with Sections 554–556 of the *Local Government Act*. While Section 574 of the Act states that any appeal against a rate must be made within 30 days of the service of the notice, CN will allow an application for exemption to be considered at any time. All applications must be in writing. Should CN agree with the application, the commencement date of the exemption will be from the date of receipt of the application. However, consideration as to the commencement of the exemption may, in extenuating circumstances, be based on:

CN's knowledge of the commencement of the approved use of the property

If an owner can prove that the use of the property commenced prior to the application date (via documentary evidence) CN may consider backdating the exemption approval.

Revenue Policy

Statement of business activities

CN manages the following Category One businesses defined as having income in excess of \$2 million.

Waste Management	Waste Management provides disposal facilities for domestic, commercial and industrial waste streams, construction and demolition waste separation, and green waste stockpiling and processing. The centre also has a small vehicle receipt centre and an on-site resource recovery and recycling operation.
Waste Management Collection Services	CN provides a weekly domestic and commercial waste collection service, weekly 'drop-off' centres for the collection of green waste and a quarterly kerbside green waste collection service, together with servicing of street, park and beach litter bins and a 6-monthly kerbside bulk waste pickup.
Civic Theatre/ Playhouse	The Civic Theatre and Playhouse are live performance and entertainment venues generating income from ticket sales and commissions, facility hire fees and food and beverage services. Community-based not-for-profit organisations based in the Newcastle LGA are supported through discounted facility hire fees. The venue promotes a continuous schedule of local, national and international productions.
Stockton Beach Holiday Park	Stockton Beach Holiday Park is minutes away from the centre of Newcastle City and generates income from the hiring of a range of accommodation options.

Statement of fees and charges

Under Section 608 of the Act, CN may charge and recover an approved fee for any service it provides, other than a service proposed or provided on an annual basis which is covered by an annual charge (Sections 496 and 501).

Services for which CN may charge a fee include:

Supply of services and products

Giving information

Providing a service in connection with the exercise of CN's regulatory function (e.g. applications, inspections, certificates)

Allowing admission to buildings.

Fees and charges made under Section 608 of the Act are classified according to the following pricing basis:

Full Cost Recovery (F)	CN recovers all direct and indirect costs of the service (including depreciation of assets employed).
Partial Cost Recovery (P)	CN recovers less than the full cost. The reasons for this may include community service obligations and legislative limits.
Statutory Requirements (S)	Price of the service is determined by legislation.
Market Pricing (M)	Price of the service is determined by examining alternative prices of surrounding service providers.
Zero Cost (Z)	Some services may be provided free of charge and the whole cost determined as a community service obligation.
Rate of Return (R)	This would include Full Cost Recovery as defined above in addition to a profit margin to factor in a return to CN for assets employed. CN's policy for determining fees to be charged is that all CN fees and charges not subject to statutory control are to be reviewed on an annual basis, prior to finalisation of the annual operating budget.

In applying the above pricing basis to fees made under Section 608 of the Act, CN considers the following factors as outlined in Section 610D of the Act:

The cost to CN of providing the service – the Full Cost Recovery method is used as a benchmark in this instance. This includes any debt and servicing costs, depreciation and maintenance associated with the provision of the service

The price suggested for that service by a relevant industry body or in a schedule of charges published from time to time by the Division of Local Government

The importance of the service to the community – this is considered in determining any potential community service obligations or community benefit, particularly under a Partial Cost Recovery or Zero Cost method

Any factors specified in the *Local Government (General) Regulation 2005* or other applicable legislation

Other factors not specifically mentioned under Section 610D of the Act that may also be considered include:

- whether services are being supplied on a commercial basis as part of a defined CN business
- the capacity of the user to pay
- market prices.

All fees and charges not included in the Division 81 GST-free schedule will attract GST at the current rate of 10%. CN's 2023–2024 Fees and Charges document is bound as a separate report.

Established categories for reduction or waiving of fees

Section 610E of the Act allows CN to waive payment of or reduce a fee in a particular case if it is satisfied that the case falls within a category of hardship or any other category that CN has determined.

CN has determined that fees may be waived or reduced in the following categories:

Category one – financial hardship	<p>CN may reduce or waive fees in cases where the applicant provides evidence that the payment of the fee will impose significant financial hardship.</p> <p>Each application will be considered on its merits on a case-by-case basis. In determining eligibility on the basis of significant hardship, CN will:</p> <ol style="list-style-type: none"> 1. Apply a criteria commensurate with the value of the fee requested to be waived 2. Require the applicant to provide reasonable proof of financial hardship, which may include details of assets, income and living expenses, a letter from a recognised welfare agency or financial counsellor confirming financial hardship and/or medical certificate and other information required to make a valid assessment.
Category 2 – charity	<p>CN may reduce or waive fees in cases where the applicant is a registered charity and the fee is for a service that will enable the provision of charitable services to CN's community.</p>
Category 3 – illness or death	<p>CN may reduce or waive fees in cases where the applicant provides evidence that the charge was incurred because of:</p> <ol style="list-style-type: none"> 1. Serious illness of a customer or the customer's immediate family member 2. Serious accident involving the customer or the customer's immediate family member 3. Death of a customer or the customer's immediate family member; in determining eligibility on the basis of illness or death, CN will require the customer to present: <ol style="list-style-type: none"> a) Medical certificate or b) Statutory declaration.
Category 4 – large commercial waste operators	<p>CN may reduce fees for commercial customers that have committed to dispose (at SWMC) either:</p> <ul style="list-style-type: none"> • > 5,000 tonnes per annum of soil classified as General Solid Waste • > 15,000 tonnes per annum of mixed General Solid Waste.
Category 5 – Civic Services commercial operators	<p>CN may reduce or waive fees relating to commercial operators providing they provide a positive net benefit to the community, and in line with competitive neutrality principles</p>

Application and assessment

For the waiving or reduction of fees, applicants must apply to CN in writing (using CN's standard form). CN Officers with delegated authority will assess and make determinations on requests for the waiver or reduction of fees in accordance with the following principles:

Compliance with relevant legislation

Fairness, consistency and equity

Transparency.

Equitable pricing methodology

The equitable pricing methodology has been progressively updated and applied to service delivery throughout the organisation. For subsequent budget cycles, the application of activity-based cost management principles has facilitated a better understanding of service delivery costs and assisted in the fees and charges determination process.

Charges for work on private land

It is not CN's practice to conduct work on behalf of private persons or bodies unless competitive tenders have been sought. CN applies competitive neutrality considerations when quoting as part of such tenders. CN has, on occasion, become involved in special one-off private works such as kerb and guttering for new estate development, where it is CN's practice to recover full costs. It is likely that CN will continue to tender for some private works in order to benchmark its performance.

Asset rationalisation and property asset disposal

CN has worked collaboratively across all business units to produce a framework and set of criteria by which CN property assets can be assessed to determine if they are considered surplus to current and future requirements. Assets determined through this process to be surplus to CN's requirements will be considered for sale subject to the support of the elected Council. This process is known as the Asset Review and Implementation Plan (ARIP).

A key outcome of the ARIP is the identification of opportunities to rationalise under-utilised assets in order to apply the funds to a more useful purpose.

CN's policy for use of funds from property asset disposals is to allocate net proceeds to the Works Program Specific Projects. The reserve is used to fund identified existing projects, strategic property acquisitions and preliminary disposal costs.

Assets identified in the ARIP as potentially suitable for rationalisation and disposals are initially reported to CN's Asset Advisory Committee. Recommendations to acquire or dispose of property assets are endorsed by this committee prior to consideration by the Council at an Ordinary Meeting.

Restricted Cash Policy

Restricted and Allocated Cash are funds that have been set aside from operating and capital incomes for the future funding of CN expenditure. From an accounting perspective, the value of these funds is reconciled against the combined balance of Cash, Cash Equivalents, and Investments on the Statement of Financial Position. Balances are not available for use for purposes other than those to which they are apportioned; however, Internal Allocations can be reassigned at the discretion of Council.

Purpose of Restricted and Allocated Cash

CN maintains cash restrictions and allocations to:

Ensure sustainability and responsible financial management through consistent identification, administration and usage of funds subject to CN's control

Ensure transparency and focus on achieving strategic goals via identification, measurement and monitoring of restricted and allocated cash requirements and available balances

Ensure that for those funds that have been received for a specific future purpose, CN establishes and maintains restricted and allocated cash balances that account for that income

Establish requirements around the restricted and allocated cash categories required by CN, their purpose, the priorities, the target balance, ongoing balance maintenance and the tracking and disclosure of performance against benchmark (value held against value required)

Ensure CN retains financial flexibility to respond to external shocks.

Application and assessment

CN is committed to the application of the Restricted Cash Policy in accordance with the following principles:

Regulation and legislation: The Policy operates in accordance with the relevant legislative regulatory requirements.

Accountability and transparency: The Policy provides a framework for transparency and a system of accountability.

Strategic objectives: The Policy provides a framework to ensure that discretionary funds are reserved in alignment with the priorities and stated strategic objectives of CN.

Restricted and allocated cash categories

Total cash, cash equivalents and investments are classified into one of 3 restriction classifications:

External Restrictions: Funds subject to legal requirements that govern their usage. Money of this kind is to be held in the form of a compliant investment as per CN's prevailing Investment and Borrowing Policy.

Internal Allocations: Funds that are not subject to legal requirements that govern their usage. These are funds set aside by a resolution of Council for future obligations and maintained at CN's discretion to ensure sound financial management. Money of this kind is to be held in the form of a compliant investment as per CN's prevailing Investment and Borrowing Policy.

Unrestricted: A balance of funds subject to neither External Restrictions nor Internal Allocations that can be utilised to provide support of CN's operations. Money of this kind is to be held in the form of a compliant investment as per CN's prevailing Investment and Borrowing Policy.

CN restrictions and allocations

Specific individual restriction and allocation categories that facilitate prudent financial management of CN's cash, cash equivalents and investments are as follows:

External Restrictions

Unexpended Grants: 100% of cash grants received but not spent during the year is treated as restricted funds.

Developer Contributions: 100% of cash developer contributions received but not yet expended in accordance with the applicable deed or contributions plan.

Contributions to Specific Works: 100% of contributions provided to CN by third parties that are yet to be expended on the project/s for which they were provided.

Domestic Waste Management: Funds restricted for investment into service delivery and capital improvements for Domestic Waste Management.

Bequests and Donations: 100% of cash bequests received by CN explicitly tied to the funding of specified projects are preserved in accordance with the conditions attached within the underlying agreement.

Special Benefit Rates: 100% of the special rate income received but not yet spent for the relevant business districts.

Rawson Crown Land Reserve: As a Crown Land Reserve Trust manager, CN must apply proceeds from activities on Rawson Reserve. Any cash surplus will be restricted for the future provision of projects within this specific Crown Land Reserve.

Building Better Cities (BBC): Surplus funds are managed under the terms of the relevant deed by CN's BBC Housing Management and Development Committee. Funds are to be applied in accordance within the program, strategy and provisions of the Deed.

Deferred Salary Scheme: 100% of participant funds received by CN but not yet allocated to CN employees. The deferred salary scheme is a 5-year scheme whereby participants electing to join the scheme will defer part of their salary for the first 4 years of the scheme and will be paid the deferred salary in the fifth year.

Childcare Sinking Fund: 100% of the income received but not yet spent in accordance with the specific contractual arrangements.

Community Facilities Fund: Equal to the surplus funds returned to CN (in accordance with conditions outlined in Community Facility management agreements). To be used for the completion of significant upgrade projects to eligible Community Facilities within the LGA.

Internal allocations

Works Program - New and Upgrade: Maintain a cash provision set aside to make contributions towards future new and upgrade projects aligned to the strategic objectives of CN.

Works Program - Specific Projects: Maintain a cash balance equal to the funds restricted by a resolution of CN to be applied to the provision of a specific future project of works.

Works Program - Infrastructure Agreed Level of Service: Maintain a cash provision to contribute towards the combined capital and operational expenditure required to bring CN's assets up to an agreed level of service.

Waste Management - Remediation Provision: Cash provision retained to provide full defeasance of CN's present obligation to remediate the Summerhill Waste Management Facility and Astra Street Landfill (this asset is no longer in use).

Employee Leave Entitlements: Maintain a cash provision to fund a proportion of leave obligations equal to employee benefits provisions deemed as current but not expected to be settled within the next 12 months.

Unexpended Loans: 100% of loan funds received but not yet expended on the project/s for which the funds were provided.

Superannuation - Defined Benefits: Trustee-advised obligation specific to CN to restore the Fund to a satisfactory financial position to comply with the regulatory standards set by the Australian Prudential Regulation Authority.

Self Insurance Claims: Value equal to any shortfall between the actuarially estimated value of outstanding claims and the value of security held by the State Insurance Regulatory Agency (SIRA). Additionally, the value of any non-cash security provided to SIRA will also be allocated, as security is subject to redemption at short notice and resultantly a specific purpose reserve is prudent to maintain.

Local Committees and Childcare: Equal to the consolidated funds attributable to each of the respective bodies.

Unrestricted

Maintain a balance of no less than one month's worth of CN's payments from cash flow for operating and financing activities.

Internal loans

An internal loan from an Internal Allocation is a funding option permitted by the Office of Local Government NSW that can be considered by CN to finance projects instead of borrowing externally. This funding option is not considered as borrowings for the purposes of Audited Financial Statements or financial covenant reporting.

An internal loan can only be considered where:

The category borrowed from is classified as an Internal Allocation

The cash funds in the restrictions are not required over the period of the loan

The cash funds in the Internal Allocation are not required over the period of the loan

A rate of interest applies that is at least equal to that as detailed within the Measurement section of the prevailing Investment and Borrowing Policy. The rate of interest should consider the risk profile of the underlying project and be adjusted accordingly if deemed appropriate

A disciplined repayment plan is established with an agreed repayment schedule.



Appendix

How to read DN2040

DN2040 links back to N2040 themes, priorities and objectives. See page 30-31 for an overview.

Our commitment to the community

These pages identify the 4-year Delivery Program functions identified in the Resourcing Strategy to implement *Newcastle 2040*, including:

- Funding
- Services
- Assets
- Informing strategies
- Service indicators
- Key initiatives

How we will achieve our priorities

These pages identify projects, programs and actions we will undertake within the financial year 2023-2024. Includes our works program, operational expenditure, measures and actions.

Funding by theme and priority

Breakdown of total income and expenditure by theme priorities and operational expenditure by priority.

Works program by theme

Lists key projects from the works program by N2040 theme.

Works program by priority

Lists the works program by N2040 priority, showing how much will be spent in each program.

Measures

Measures for each priority help us understand how well we are performing and allow for evidence-based decision-making to inform other stages in our planning cycle.

Actions

The actions we will undertake during 2023-2024 by N2040 outcome. Rows marked 'Strategy' indicate actions that will deliver against our strategies while those marked BAU indicate which actions are business as usual.

Measures

Key indicators and measures help us understand how well CN is performing. They also allow for evidence-based decision-making to inform other stages in our planning cycle.



Service and program measures
The impact of our individual services and programs

KEY FOR BASELINE DATA	
<i>All baseline data is 2020-2021 unless otherwise stated</i>	
*New measure	New measure means targets will be set after 12 months of data collection.
**Satisfaction reasoning	A mean score above 3.0 indicates more satisfaction than dissatisfaction within the community. CN aims for satisfaction with these assets and services. A mean score above 3.5 indicates high satisfaction. CN aims for higher satisfaction for these higher-performing assets and services.

N2040 THEME: LIVEABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
1.1 Enriched neighbourhoods and places	<ul style="list-style-type: none"> Level of community satisfaction with sportsground usage Level of community satisfaction with beaches and beach facilities Level of community satisfaction with parks and recreational areas Number of community seasonal sport bookings Parks usage and attendance Beach usage and attendance Pools usage and attendance 	<ul style="list-style-type: none"> **Greater than 3.5 **Greater than 3.5 **Greater than 3.5 *New measure *New measure Maintain Increase by 5%
1.2 Connected and fair communities	<ul style="list-style-type: none"> Number of awareness-raising initiatives relating to inclusion Library program, event and exhibition attendance Visits to Library physical service points Level of community satisfaction with Libraries Number of Home Library Service items/members Number of Library loans 	<ul style="list-style-type: none"> *New measure Increase by 5% Increase by 5% **Greater than 3.5 Increase by 5% Increase by 5%

N2040 THEME: LIVEABLE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> 3.8 4.0 3.7 114 *New measure 1,411,258 336,703 	<p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>CN is responsible for the development, maintenance and management of many community assets including parks, gardens, playgrounds and ovals, beaches and pools, to name just a few. Within these spaces there may be a number of facilities including BBQs, fitness and play equipment, toilets, walking tracks, irrigation systems and water features.</p> <p>This data provides insight into how people use our city over time and informs decision-making that responds to current and future needs and behaviours of our community.</p>	<ul style="list-style-type: none"> CN - Satisfaction Survey CN - Satisfaction Survey CN - Satisfaction Survey CN - Booking System CN data CN data BlueFit Report
<ul style="list-style-type: none"> *New measure 54,964 263,495 4.0 25,000/277 769,329 	<p>These insights help us understand the needs of our audiences to support more effective planning, engagement and design outcomes for our program, events and exhibitions.</p> <p>CN is responsible for the management and maintenance of many community assets across the LGA, including libraries. Within these spaces there may be a number of facilities, services and programs. This data provides insight into how people use our libraries over time and informs decision-making that responds to current and future needs and behaviours of our community.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>The Home Library Service is for anyone who isn't physically able to make it to a branch because of a disability, illness or limited mobility. This insight helps us understand the needs of our community and plan our programs for the future, but also highlights the important of connection outside of our assets.</p> <p>As gateways to knowledge and culture, libraries play a fundamental role in society. The resources and services they offer create opportunities for learning, support literacy and education, and help shape the new ideas and perspectives that are central to a creative and innovative society. This data provides insight into how people use our libraries over time and informs decision-making that responds to current and future needs and behaviours of our community.</p>	<ul style="list-style-type: none"> CN data CN - Library data CN - Library data CN - Satisfaction Survey CN - Library data CN - Library data

N2040 THEME: LIVEABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
1.3 Safe, active and linked movement across the city	<ul style="list-style-type: none"> Level of community satisfaction with footpaths Level of community satisfaction with roads % and distance of shared paths improved % and distance of shared paths added Distance of roads new and improved Number of bike parking spaces within local centres 	<ul style="list-style-type: none"> **Greater than 3 **Greater than 3 TBA TBA TBA TBA
1.4 Innovative and connected city	<ul style="list-style-type: none"> Number of heritage collection items digitised Number of Pay by Phone parking transactions Number of customer service webchats Customer satisfaction with webchat conversations Number of e-Library loans Level of community satisfaction with the city's innovation 	<ul style="list-style-type: none"> 10,000 per annum Increase by 10% Increase by 10% Maintain above 90% TBA **Greater than 3.5

N2040 THEME: LIVEABLE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> 3.1 3.2 TBA TBA TBA TBA 	<p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>Walking and cycling are basic, affordable and clean forms of travel available to almost all ages and groups in society. In Newcastle, though private cars are the dominant mode for commuting and, indeed, all trip purposes, the large majority of trips involve distances that could reasonably be undertaken by walking or cycling. Coupled with large areas of relatively flat topography and Newcastle's favourable climate, potential for mode substitution is high, and this indicator assesses the perceived walkability and cycle-friendly nature of our city.</p>	<ul style="list-style-type: none"> CN - Satisfaction Survey CN - Satisfaction Survey CN data CN data CN data CN data
<ul style="list-style-type: none"> 67,027 items 851,827 2,727 91% TBA 3.5 	<p>For more than 60 years the Library has been committed to collecting and documenting the story of Newcastle and the Hunter. Over that time the Library has acquired an extensive and important collection of books, documents, archives, maps, pictures and photographs that document the story of Newcastle. The Library has a number of collections that feature rare, unique and notable items. Many of the items in these collections have come to the Library through the generous donations of members of the community. Key to accessing this information is the use of new digital technologies to make old information more widely accessible and able to be reused.</p> <p>Increased digital uptake will support improvements in living standards, ensuring we remain globally competitive and are well positioned to protect our interests. Greater adoption of digital technology in a secure and trusted environment is one of the drivers of liveability.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	<ul style="list-style-type: none"> CN - Library data CN data CN data CN data CN data CN - Satisfaction Survey

N2040 THEME: SUSTAINABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
2.1 Action on climate change	<ul style="list-style-type: none"> Installed lighting to be LED CN reduction in electricity use Number of EV chargers available to the community Level of community satisfaction with climate action 	<ul style="list-style-type: none"> 100% of all installed lighting to be LED by 2025 30% reduction by 2025 All key sites throughout the city **Greater than 3
2.2 Nature-based solutions	<ul style="list-style-type: none"> Tree vacancies identified in Tree Asset Management System (TAMS) Number of plants used in urban forest planting (CN open space) annually Level of community satisfaction with the city's wetlands and estuary Level of community satisfaction with greening and tree preservation Level of community satisfaction with the city's bushland and waterways 	<ul style="list-style-type: none"> 85% of vacancies to be planted by 2045. 100% of vacancies to be planted by 2060 (TAMS) 4 areas per annum **Greater than 3.5 **Greater than 3.5 **Greater than 3.5

N2040 THEME: SUSTAINABLE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> 5,000 20.8% progress to date 4 public EV charging sites (7 chargers, 11 charging bays) 3.2 	<p>LED lighting produces less waste light and more useful lumens than other lighting technologies. By replacing all the lighting in our LGA with LEDs, we will see as much as a 60% to 70% improvement in our overall energy efficiency.</p> <p>Saving electricity reduces energy costs, as well as how much carbon dioxide is released into the atmosphere.</p> <p>Transport emissions play a significant role in our city's carbon emissions, as well as air and noise pollution, which will be reduced through the uptake of electric vehicles.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	<ul style="list-style-type: none"> TBA Ironbark Sustainability snapshotclimate.com.au CN data CN - Satisfaction Survey
<ul style="list-style-type: none"> 63,000 vacant tree spots at 31/01/2022 (TAMS) reducing by effective 500 p.a. 4 areas per annum 3.6 3.4 3.5 	<p>The overall performance of tree planting needs to be a comparison between the trees planted vs the trees being removed within the same timeframe to be a true record. Vacancies are measured because when vacancies reduce, there is a net gain in trees.</p> <p>Native plants play a very important role in our ecosystems. They are more favourable for supporting local wildlife and have evolved for survival. Consequently, they tend to be more naturally adapted to local growing conditions and often require fewer inputs (for example, fertiliser or water) for successful establishment, and this can mean reduced maintenance.</p> <p>CN plays a role in the provision of green, blue and wild spaces for the health and enjoyment of the community. Community satisfaction with these spaces is examined in the annual satisfaction survey with the aim to increase satisfaction scores year on year. Our community should be satisfied with the environmental assets and services that CN provides.</p>	<ul style="list-style-type: none"> TAMS CN data CN - Satisfaction Survey CN - Satisfaction Survey CN - Satisfaction Survey

N2040 THEME: SUSTAINABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
2.3 Circular economy	<ul style="list-style-type: none"> • Tonnes of waste material recovered • Level of community satisfaction with green waste collection • Level of community satisfaction with greening and tree preservation 	<ul style="list-style-type: none"> • *New measure • **Greater than 3.5 • **Greater than 3.5

N2040 THEME: SUSTAINABLE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> • 31,928.77 tonnes • 3.7 • 3.7 	<p>Reducing waste conserves space in our landfills and reduces the need to build more landfills, which take up valuable space and are a source of air and water pollution.</p> <p>By reducing our waste, we are also conserving our resources. Resources like aluminium, petroleum and trees are all used to make new materials such as cans, plastic bags and paper packaging. Less energy is used to recycle materials as opposed to creating new materials. The manufacturing of consumer goods is a process that consumes a lot of energy, so by limiting the amount of new resources required, a large amount of energy can be saved.</p> <p>By recycling, reusing and reducing the amount of waste we have, we are helping to build a more sustainable future for all. We only have a limited amount of natural resources on this planet and a limited capacity to process waste, so it's important to do our part each day towards a better future.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>Local businesses are the lifeblood of our community. Supporting local businesses creates jobs, reduces carbon footprints, injects money into the local economy and promotes a sense of community. CN commits to the preference of local businesses when considering the acquisition of goods and services.</p>	<ul style="list-style-type: none"> • CN data* • CN - Satisfaction Survey • CN - Satisfaction Survey <p><i>* Includes kerbside collection, bulk waste and drop-off</i></p>

N2040 THEME: CREATIVE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
3.1 Vibrant and creative city	<ul style="list-style-type: none"> Number of events delivered Number of event licences processed/actioned Number of ticketed attendees at Civic Theatre Number of attendees at City Hall Growth in business tourism Level of community satisfaction with promotion of tourism Level of community satisfaction with entertainment and events Number of social media followers across all CN platforms (quarterly) Social media reach on the CN corporate channel only (quarterly) 	<ul style="list-style-type: none"> Increase by 10% Increase by 10% Increase by 10% Increase by 10% *New measure **Greater than 3.5 **Greater than 3.5 *New measure Increase by 5%
3.2 Opportunities in jobs, learning and innovation	<ul style="list-style-type: none"> Number of Newskills training projects and number of participants Number of users of the Landing Pad. Startups/scaleups considering relocating to Newcastle Level of community satisfaction with economic development Deliver programs to promote and enhance reading culture 	<ul style="list-style-type: none"> *New measure *New measure **Greater than 3.5 TBA

N2040 THEME: CREATIVE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> 252 (2021/22) 462/240 92,260 8,999 \$219m (2019) 3.6 3.7 285,846 (Q1 2022) 225,259 (Q1 2022) 	<p>Success begins with getting to know your audience members – what motivates them, what makes them engage or disengage. Tailoring your event design to create meaningful, personal connections with attendees will ultimately help you drive behaviour change and create value for your business.</p> <p>An event is recognised as having a low, medium, high or major impact based on numbers of attendees. Minor: 1 to 250, Low: 250 to 2,500, Medium: 3,000 to 6,000, High: 6,500 to 10,000, Major: 10,000 to 25,000 + Multiple Venues.</p> <p>Events and performances are a key component of developing a sense of community and pride, generating economic growth, accentuating natural and man-made assets, and giving the city its identity, both regionally and nationally.</p> <p>In addition to being one of the key drivers of the tourism industry's development, the business events sector is an important generator of income, employment, innovation and investment. Individual LGA profiles are no longer available; consequently Newcastle data is incorporated into Hunter Region data.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>We use social media to engage and communicate with our community. We can measure how people are interacting with us and if our message resonates with them. We can also use social media to learn from our customers and community about how we can improve their experience. 'Reach' provides a meaningful measure, as it looks at how many individual people actually engage with our social media.</p>	<ul style="list-style-type: none"> Ungerboeck Ungerboeck CN data CN data CN data CN - Satisfaction Survey CN - Satisfaction Survey CN data CN data
<ul style="list-style-type: none"> *New measure *New measure 3.5 TBA 	<p>We are focused on the growth of our local skills base, an increase in skilled migration to Newcastle and the embedding of inclusive practices in all actions of local business. Newcastle will effectively establish a skills-based labour market.</p> <p>We are a city that embraces and cultivates innovation. Business and industry are confident to experiment and collaborate to create new growth. Entrepreneurship is encouraged and the resources needed to create change are plentiful. Newcastle is a city where anyone can nurture an idea into a globally scaleable business.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	

N2040 THEME: CREATIVE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
3.3 Celebrating culture	<ul style="list-style-type: none"> Level of community satisfaction with Art Gallery and programs Level of community satisfaction with Civic venues Level of community satisfaction with Museum Physical attendance at Art Gallery outreach programs Number of artists celebrated (Art Gallery) Museum ticketed attendees 	<ul style="list-style-type: none"> **Greater than 3.5 **Greater than 3.5 **Greater than 3.5 *New measure *New measure Increase by 5%
3.4 City-shaping partnerships	<ul style="list-style-type: none"> Number of DAs determined Number of DAs approved Level of community satisfaction with management of residential development 	<ul style="list-style-type: none"> Maintain Maintain **Greater than 3

N2040 THEME: CREATIVE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> 3.7 3.7 3.7 *New measure *New measure 105,745 	<p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>Over the next 2 years the Art Gallery will modify some of the ways it connects with the community, while its physical space is being upgraded. This change will lead to increased outreach programs. To capture the Art Gallery's impact on how we celebrate culture, outreach programs will be measured by number of people attending.</p> <p>We aim to reinforce the links between artistic creations and society, encourage greater awareness of the diversity of artistic expressions and highlight the contribution of artists to sustainable development.</p> <p>Events and performances are a key component of developing a sense of community and pride, generating economic growth, accentuating natural and man-made assets, and giving the city its identity, both regionally and nationally.</p>	<ul style="list-style-type: none"> CN - Satisfaction Survey CN - Satisfaction Survey CN - Satisfaction Survey CN data CN data Camms
<ul style="list-style-type: none"> 1,645 1,309 3.2 	<p>Development Applications (DAs) are a merit-based assessment conducted directly through CN.</p>	<ul style="list-style-type: none"> CN data CN data CN - Satisfaction Survey

N2040 THEME: ACHIEVING TOGETHER		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
4.1. Inclusive and integrated planning	<ul style="list-style-type: none"> Level of community satisfaction with CN's long-term planning and vision for the city Level of community satisfaction with CN's overall performance Decrease first year employee turnover rate Increase Indigenous workforce representation Increase our workplace engagement result 	<ul style="list-style-type: none"> **Greater than 3 **Greater than 3.5 12.5% 4% 7.2%
4.2 Trust and transparency	<ul style="list-style-type: none"> Number of resolutions, total and resolved Level of community satisfaction with CN's response to community needs Number of compliments received at CN Number of complaints received at CN 	<ul style="list-style-type: none"> Greater than 80% **Greater than 3.5 Maintain higher compliments than complaints
4.3 Collaborative and innovative approach	<ul style="list-style-type: none"> Number and value of community grants Number of processes completed within Promapp Number of staff trained in process mapping Level of community satisfaction with involvement in council decision-making 	<ul style="list-style-type: none"> Increase by 5% *New measure *New measure **Greater than 3

N2040 THEME: ACHIEVING TOGETHER		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> 3.3 3.7 14% 3% 7% 	<p>During engagement for <i>Newcastle 2040</i>, the community told us that considered and long-term planning should be a key focus area to ensure our vision of a liveable, sustainable and inclusive global city is obtained. Community views on the success of CN to plan long-term are gained through the annual satisfaction survey with the aim to increase satisfaction scores year on year.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>This data provides insights into our people. A strong culture attracts talent that fits into our organisation better and helps keep them on board longer. People who feel like they are where they belong are more likely to stay, which means higher retention rates and lower turnover and increases overall wellbeing for both individuals and communities.</p>	<ul style="list-style-type: none"> CN - Satisfaction Survey CN - Satisfaction Survey Human Resource Information System (HRIS) Engagement Survey
<ul style="list-style-type: none"> 227 total/191 completed 3.4 288 compliments/122 complaints 	<p>Council resolutions are decisions made at Council to take action; this measure provides insights into how many resolutions happen at Council and how many are completed within the year.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>A key responsibility of CN is to respond to community needs. The community perception of this response is gained through the annual satisfaction survey and indicates the success of CN in this space.</p>	<ul style="list-style-type: none"> CN data CN - Satisfaction Survey CN data CN data
<ul style="list-style-type: none"> \$585,110 *New measure *New measure 3.2 	<p>CN collaborates with numerous government organisations, businesses, community groups and individuals to deliver positive outcomes for the Newcastle community. Our Community Grants provide a number of funding opportunities to support initiatives that contribute to the social, cultural, environmental and economic life of the city.</p> <p>Measuring process improvements is important because it allows us to see whether the actions we take are actually helping CN thrive and become more efficient over time.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	<ul style="list-style-type: none"> CN data CN data - Promapp CN data - Promapp CN - Satisfaction Survey

Works program

N2040 THEME: LIVEABLE NEWCASTLE						
PRIORITY	PORTFOLIO	PROGRAM	PROJECT			
1.1 Enriched neighbourhoods and places	City Infrastructure - Assets & Facilities	Buildings - Council Support Services	Building structures survey, various locations Engineering advice, general			
		Public Toilets	Waratah Park, toilet block demolition and replacement			
		Roadside Furniture	Local Centres, various locations, furniture renewal and maintenance			
	City Infrastructure - Revitalisation	City Centre	Christmas tree, Newcastle, installation and removal Civic Precinct Public Domain Plan, Hunter Street East End Public Domain Plan, Hunter Street Mall (Perkins Street to Brown Street), Sub-stage 9, revitalisation Place Activation Initiatives (signage) West End Public Domain Plan – Stage 2 (Cycleway) Wickham Public Domain Plan, implementation plan			
			Coastal	Bathers Way, King Edward Park Bathers Way, signage strategy Bathers Way, South Newcastle Coastal Building Revitalisation Plan Coastal Revitalisation, King Edward Park, planning		
				Urban Centres	Local Centres, Georgetown, renewal Local Centres, Orchardtown Road, New Lambton, upgrade Local Centres, various locations, establishment maintenance Local Centres, various locations, Facade Improvement Scheme Local Centres, various locations, feasibility (road surface) Streets as Shared Spaces (SaSS), Darby Street, trial activation	

N2040 THEME: LIVEABLE NEWCASTLE					
PRIORITY	PORTFOLIO	PROGRAM	PROJECT		
1.1 Enriched neighbourhoods and places (continued)	Creative & Community Services	Aquatics	Inland pools, Minor Infrastructure Renewal Program Lambton Pool, grandstand upgrade Lambton Pool, staged facility upgrade and replacement (pavilion) Newcastle Ocean Baths, upgrade project (Stage 1), pools upgrade Newcastle Ocean Baths, upgrade project (Stage 2), pavilion upgrade		
			Civic Venues / Civic Services	City Hall, refurbish operational areas City Hall, storage City Hall, fire safety works Civic Theatre, refurbish operational areas Civic Theatre, replace Playhouse seating Civic Theatre, replace technical equipment Civic Theatre, reupholster 50 seats in Stalls and Dress Circle Civic Theatre, upgrade air conditioning units Fort Scratchley Function Centre, flooring replacement	
				Community Buildings	Alice Ferguson Community Centre, Merewether, refurbishment/renewal
		Museum / Libraries / Historic Fort Scratchley		Historic Fort Scratchley, Old Guardhouse, salt and moisture levels	
		Recreation & Sport		Darling Street Oval, Hamilton South, grandstand upgrade Fenced off-leash dog areas Floodlight Renewal Program Foreshore Park, Newcastle, all-abilities playground and water park Gregson Park, Hamilton, playground Park Accessibility Improvement Program, Brickworks Park, Wallsend Passmore Oval, Wickham, grandstand upgrade Plans of Management Review Playground Shade Program, Brickworks Park, Wallsend Smith Park, Hamilton North, field renovation Sportsgrounds, various locations, renew sub-surface drainage and irrigation systems Sportsgrounds, various locations, renewal of lighting poles Thomas Percy Oval, Waratah West, fencing Western Corridor Active Hub, Federal Park, Wallsend	
				Planning & Environment - Environment & Sustainability	Blackbutt Reserve

N2040 THEME: LIVEABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
1.3 Safe, active and linked movement across the city	City Infrastructure - Assets & Facilities	Bridges	Boscawen Street Bridge, Wallsend, renewal
			Bridges and large culverts, Smith Road, Elmore Vale, repairs
			Bridges, various locations, inspection and load rating
			Chinchen Street Bridge, Islington, renewal
			Cottage Creek Bridge, Newcastle, replacement
			Nelson Street Bridge, Wallsend, renewal
			Pedestrian bridges, various locations, handrail replacement
			Pedestrian bridges, Waratah and Jesmond Parks
			Pedestrian bridges, Watkins Road, Elmore Vale, renewal
		Footpaths	Cycleways, various locations, line marking and signage program
			Fernleigh Track, stairs
			Footpaths, various locations, connectivity
Footpaths, various locations, minor renewal			
Honeysuckle Drive, Newcastle, footpath reinstatement			
Parking Infrastructure	Throsby Creek, Wickham to Maryville, shared pathway renewal		
	Union Street, Wickham, footpath upgrade		
	Warabrook Wetland Reserve, Warabrook, shared path renewal		
	William Street, Tighes Hill, footpath rehabilitation		
Retaining Walls	Off-street car parks, Regent Street, New Lambton, minor renewal		
	Off-street car parks, Regent Street, New Lambton, resurfacing		
	Off-street car parks, various locations, furniture renewal		
	Parking meters, various locations, replacement		
	Perkins Street, Newcastle, retaining wall renewal		
	Retaining walls, various locations, renewal		
	Spruce Street, North Lambton, batter protection repair		

N2040 THEME: LIVEABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
1.3 Safe, active and linked movement across the city (continued)	City Infrastructure - Assets & Facilities	Road Rehabilitation	Corona Street, Hamilton East, reconstruction
			Duncan Close, Elmore Vale, turning facility
			Fern Street, Islington, road reconstruction
			Harriet Street, Waratah, reconstruction
			Hope Street, Wallsend, road renewal
			Howell Street, Kotara, road reconstruction
			Howell Street, Kotara, road rehabilitation
			Lambton Road (Alma Rd to Avondale Rd), New Lambton, road rehabilitation
			Lexington Parade, Adamstown Heights, road embankment
			Longworth Avenue, Wallsend, road renewal design
			Madison Drive, Adamstown Heights, road renewal
			Margaret Street, Merewether, water main renewal
			Mathieson Street, Carrington, road renewal design
			Memorial Drive, The Hill, road embankment
			Menkens Lane, The Hill, road rehabilitation
			Minmi Road, Wallsend, intersection upgrade
			Minmi Road, Wallsend, road upgrade
			Old Maitland Road, Hexham, road renewal
			Pride Avenue, Lambton, road renewal design
			Road and laneway dedication, various locations
			Samdon Street, Hamilton, road renewal design
			Shamrock Street, Hexham, renewal
			Tyrone Road, New Lambton, reconstruction
			Unnamed laneway, Morehead Street, Lambton, renewal and upgrade
			Vera Street, Waratah West, road rehabilitation
			Wall Lane, North Lambton, road rehabilitation
			Woodward Street, Merewether, road and embankment
			Workshop Way, Newcastle, road renewal and upgrade

N2040 THEME: LIVEABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
1.3 Safe, active and linked movement across the city (continued)	City Infrastructure - Assets & Facilities	Road Resurfacing	Roads, various locations, pavement and road roughness testing Roads, various locations, resurfacing Roads, various locations, site preparation
		Roadside Furniture	Albert Street, Wickham, traffic calming devices Bathers Way, various locations, furniture renewal and maintenance Bathers Way, various locations, lighting renewal Bulkara Street, Wallsend, guardrail and footpath Charlestown Road, Kotara, fence renewal and footpath Fernleigh Track, furniture renewal and maintenance Honeysuckle Promenade, Newcastle, lighting renewal Northcott Drive, Kotara, rail overbridge fencing Roadside furniture, various locations, renewal Smart poles, various locations, inspection and maintenance Smart poles, various locations, renewal Street lighting, various locations, assessment Street lighting, various locations, renewal Transport stops, various locations, upgrade Transport stops, Young Street (Turton Road to Parkview Street), Georgetown, upgrade

N2040 THEME: LIVEABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
1.3 Safe, active and linked movement across the city (continued)	Transport	Cycleways	Cycleways Program, Chatham Road and Clyde Street, Hamilton North Cycleways Program, Chinchin Street, Islington, Scholey Street to Maitland Road (Islington Park) Cycleways Program, cycleways education and promotion Cycleways Program, cycleways investigation and development Cycleways Program, Glebe Road, Adamstown to Newcastle West Cycleways Program, H23 Overpass to Mordue Parade Cycleways Program, Hunter Street Trial Cycleway, National Park Street, Newcastle West to Ivy Street, Islington Cycleways Program, Lambton Park to Croudace Street Cycleways Program, Maud Street (University to City Centre Cycleway) Cycleways Program, Mayfield Precinct, feasibility study and concept design Cycleways Program, Parkway Avenue to Honeysuckle Foreshore, Newcastle West Cycleways Program, Parkway Avenue, Hamilton South, roundabout bypasses Cycleways Program, Richmond Vale Rail Trail Cycleways Program, Shortland to Tarro cycleway Cycleways, various locations, program management
		Local Area Traffic Management (LATM)	Cooks Hill, various locations, LATM, design and construction of traffic calming devices Croudace Road at Garsdale Avenue, LATM, intersection upgrade Glebe Road and Park Avenue, Adamstown, LATM, traffic control signals LATM, various locations, traffic modelling, studies and program support
		Pedestrian Access and Mobility Plan (PAMP)	LATM, PAMP, minor works PAMP, principal pedestrian network projects, design and construction
1.4 Innovative and connected city	Planning & Environment - Environment & Sustainability	Sustainability & Climate	Smart Move Newcastle



N2040 THEME: SUSTAINABLE NEWCASTLE				
PRIORITY	PORTFOLIO	PROGRAM	PROJECT	
2.1 Actions on climate change	City Infrastructure - Assets & Facilities	Buildings - Council Support Services	Rooftop Solar Upgrade Program	
		Fleet Replacement	Fleet Replacement Program	
	Planning & Environment - Environment & Sustainability	Coast, Estuary and Wetlands	Barrie Crescent, Stockton, buried protection structures	
			Hunter Estuary Coastal Management Program, preparation	
			King Street, Stockton, breakwater protection structure	
	Flood Planning	Sustainability & Climate	Mitchell Street seawall, Stockton, Zone 3 repair	
Newcastle South Seawall, rehabilitation				
Seawalls, various locations, monitoring and works				
South Mitchell Street Seawall and Dalby Oval, Stockton, buried protection structures				
City Shaping	Citywide	Southern Beaches Coastal Management Program		
		Stockton coast, coastal emergency works		
		Stockton riverwall, Stages 6-9, design and construct		
			Stockton Surf Life Saving Club seawall, Zone 1 maintenance	
			Flash Flood Alert Service, operation and maintenance	
			Flood education campaign	
			Flood studies, update to 2019 Australian Rainfall and Runoff methodology	
			Hunter Water Drainage Network, amplification	
			Major flood evacuation routes, upgrade	
			Sea and groundwater level monitoring, various locations	
			Climate Action Program	
			Electric vehicle trial, pool car replacement	
			Energy savings projects	
			Astra Street, Sandgate, remediation of landfill	

N2040 THEME: SUSTAINABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
2.2 Nature-based solutions	Planning & Environment - Environment & Sustainability	Bushland and Watercourses	Aries Way Reserve, Elernmore Vale, creek rehabilitation Blackbutt Reserve, New Lambton, bushland regeneration Bushfire assessment and management Bushland reserves, various locations, bushland regeneration Community education, various locations, environment rehabilitation worksites Creeks, various locations, rehabilitation Environment Strategy Environmental Management System, development and implementation Environmental project delivery support Inland cliffline, Waratah West, rehabilitation Ironbark Creek, various locations, rehabilitation, Stages 5-7 Jesmond bushland, rehabilitation Maryland Creek, Maryland, rehabilitation Natural asset management systems, development Natural assets, various locations, condition investigations Natural Connection – Newcastle's Healthy Catchments Program North Lambton Catchment, drainage and creek design Waterdragon Creek, Kotara Park, riparian rehabilitation Wentworth Creek, Wallsend, rehabilitation, Stage 1
		Coast, Estuary and Wetlands	Astra Street Endangered Ecological Community Action Plan Coastal cliffline, Kilgour and Nobbys, rehabilitation and stabilisation Coastal cliffline, various locations, rehabilitation monitoring Coastal, various locations, revegetation Coastline, various locations, dune preservation and restoration Hunter River foreshore, Stockton, revegetation Jersey Road, Sandgate, wetland rehabilitation Lloyd Street Reserve, Merewether, littoral rainforest restoration Market Swamp Wetland, Warabrook, rehabilitation design and construct Stockton Beach, sand nourishment Stockton Coastal Management Plan, development Wetlands, various locations, rehabilitation design and construct

N2040 THEME: SUSTAINABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
2.2 Nature-based solutions (continued)	Planning & Environment - Environment & Sustainability	Flood Planning	Minmi Road, Fletcher, detention basin and dam safety works and monitoring
		Street & Park Trees	Community urban forest program, various locations Gateways to Newcastle, various locations, tree planting Living Streets Campaign, various locations Park and street tree life extension program, various locations Street tree planting, various locations Street verge gardens, various locations Trees, various locations, audit for all attributes Trees, various locations, inspection and monitoring
2.3 Circular economy	City Shaping	Summerhill Waste Management Centre (SWMC)	SWMC, construction of operational area and relocation of organics processing, concrete storage and recycling activities SWMC, materials recovery facility SWMC, materials recovery facility and organics processing facility, bulk earthworks SWMC, organics facility
	Waste Services	Waste Management	Domestic bins, various locations, repair, replacement, new deliveries and upgrades Public place bins, various locations, replacement and upgrades Stormwater and leachate management, design and review of existing pond integrity SWMC, Cell 10, landfill design and construction SWMC, landfill rehabilitation program SWMC, new access road SWMC, site upgrades

N2040 THEME: CREATIVE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
3.1 Vibrant and creative city	City Infrastructure - Assets & Facilities	Roadside Furniture	Banner holders, Newcastle CBD, removal
	Creative & Community Services	Economic Development	Newcastle After Dark program
3.2 Opportunities in jobs, learning and innovation	Creative & Community Services	Economic Development	Economic development, Skilled People priority
		Museum / Libraries / Historic Fort Scratchley	Library resources
3.3 Celebrating culture	City Infrastructure - Assets & Facilities	Roadside Furniture	Art and monuments in roads, citywide, structural inspection
		Citywide	Newcastle Art Gallery, expansion
	Creative & Community Services	Art Gallery	Newcastle Art Gallery, cultural asset preservation Newcastle Art Gallery, works of art
		Museum / Libraries / Historic Fort Scratchley	Newcastle Museum, paving replacement
3.4 City-shaping partnerships	Creative & Community Services	Economic Development	Economic development, city analytics Economic development, digital prospectus

N2040 THEME: ACHIEVING TOGETHER			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
4.2 Trust and transparency	Corporate Services	CX Strategy	CX Strategy implementation
	Information Technology	Core Systems Development & Maintenance	Asset management CiA migration Computing hardware refresh Directorate Technology initiatives Enterprise risk Geographic Information System (GIS) Information security and privacy Kentico content management system upgrade Technology foundations
			Digital Enablement

Legislation checklist

REQUIREMENT	ACT REFERENCE	SECTION	PAGE NO
Delivery Program (DP)			
The DP outlines the council's commitment about what it intends to do towards the achievement of the CSP goals during its term of office, and what its priorities will be	Guidelines DP Introduction	Delivering 2040	28
The DP is the single point of reference for all principal activities undertaken by the council during its term of office	Guidelines DP Introduction	Our commitment to the community	28-103
All plans, projects, activities and funding allocations of the council are directly linked to the DP	Guidelines DP Introduction	Delivering 2040	28
A council must have a DP detailing the principal activities to be undertaken by the council to perform its functions (including implementing the strategies set out in the CSP) within the limits of the resources available under the Resourcing Strategy	S404	Our commitment to the community	28-103
		Resourcing N2040	109
The council must establish a new DP after each ordinary election of councillors to cover the principal activities of the council for the 4-year period commencing on 1 July following the election	S404	Adopted by Council in June 2022	N/A
The DP includes a method of assessment to determine the effectiveness of each principal activity in achieving the objectives	EE4.6	Our commitment to the community - service indicators	41, 61, 73, 89
The DP was adopted by 30 June following the council's election	EE4.1	Adopted by Council in June 2022	N/A
The DP must demonstrate the council's commitment to the community to perform all of its functions (including implementing the strategies set out in the CSP) by outlining the activities for which it is responsible over the term of the council, including how those activities will be prioritised, and how the council will measure and evaluate their implementation	EE4.2	Our commitment to the community	28-103
To encourage continuous improvement across the council's operations, the DP must identify areas of service that the council will review during its term, and how the council will engage with the community and other stakeholders to determine service level expectations and appropriate measures	EE4.3	Better service delivery	36-37
The DP must address ongoing improvement to the efficiency, productivity, financial management and governance of the council	EE4.4	Supporting 2040	104
		Finding our 4-year delivery	34
The DP must directly address the objectives and strategies of the CSP and identify the principal activities that the council will undertake to meet the objectives and implement the strategies (councils must ensure that the principal activities cover the full range of council functions and operations)	EE4.6	Our commitment to the community	28-103

REQUIREMENT	ACT REFERENCE	SECTION	PAGE NO
Delivery Program (DP) (continued)			
The DP must allocate high-level responsibilities for each activity or set of activities. Where the council has an oversight role for a CSP strategy but is not the key delivery agent, the DP should include activities which reflect the role the council will play in relation to the strategy, and how it will monitor its delivery	EE4.7	Our commitment to the community	28-103
Financial estimates for council's budget position for the 4-year period must be included in the DP	EE4.8	Finding our 4-year delivery	34
When preparing its DP, the council must consider the priorities and expected levels of service expressed by the community during the engagement process	EE4.5	Proposed exhibition dates 30 March to 27 April 2023	N/A
The draft DP was exhibited for public comment for a minimum of 28 days, and public submissions were accepted and considered before the final DP was adopted	EE4.10	Proposed exhibition dates 30 March to 27 April 2023	N/A
The council must post a copy of its DP on the council's website within 28 days after the plan is adopted	EE4.11	TBA	N/A
The DP is reviewed each year by the council when preparing its Operational Plan	EE4.12	TBA	N/A
Where an amendment to the DP is proposed, it must be included in a council business paper which outlines the reasons for the amendment. The matter must be tabled and resolved to be noted at that meeting and must be considered by the council at its next meeting (i.e. time must be set aside for the amendment to be considered)	EE4.13	TBA	N/A
Where significant amendments are proposed, the DP must be re-exhibited as per EE4.10	EE4.14	TBA	N/A
Operational Plan (OP)			
The council must have an OP that is adopted before the beginning of each financial year, detailing the activities and actions to be undertaken by the council during that year to achieve the DP commitments	S405	Draft to be adopted by Council at the May 2023 Council meeting	N/A
The OP must be prepared and adopted annually as a separate document that details the work that will be done in support of the DP. It must directly address the activities outlined in the DP and identify projects, programs or actions that the council will undertake within the financial year towards addressing these	EE4.15	How we will achieve our priorities	28-103
The OP must include council's Statement of Revenue Policy for the year covered by the OP	EE4.20	Supporting 2040	104

REQUIREMENT	ACT REFERENCE	SECTION	PAGE NO
Operational Plan (OP) (continued)			
The draft OP was publicly exhibited for at least 28 days, and public submissions were accepted and considered before the final OP was adopted	EE4.25	Proposed exhibition dates 30 March to 27 April 2023	N/A
A map showing those parts of the LGA to which various rates will apply (including each category and subcategory of the ordinary rate and each special rate included in the OP) must be available on the council's website and available for public inspection at its office (and any other places it determines) during the exhibition of the OP	EE4.27	Supporting 2040	104
The OP was published on the council's website within 28 days of its adoption	EE4.26	TBA	N/A
Where significant amendments are proposed to the OP, it must be resubmitted to council for adoption	EE4.28	TBA	N/A
The Statement of Revenue Policy must be included in an OP and must include the following statements: A statement containing a detailed estimate of the council's income and expenditure A statement with respect to each ordinary rate and each special rate proposed to be levied A statement with respect to each charge proposed to be levied A statement of the types of fees proposed to be charged by the council and, if the fee concerned is a fee to which Division 3 of Part 10 of Chapter 15 of the Act applies, the amount of each such fee A statement of the council's proposed pricing methodology for determining the prices of goods and the approved fees under Division 2 of Part 10 of Chapter 15 of the Act for services provided by it, being an avoidable costs pricing methodology determined by the council A statement of the amounts of any proposed borrowings (other than internal borrowing), the sources from which they are proposed to be borrowed and the means by which they are proposed to be secured	EE4.21	Supporting 2040	104

REQUIREMENT	ACT REFERENCE	SECTION	PAGE NO
Operational Plan (OP) (continued)			
The Annual Statement of Revenue Policy may include a note that the estimated yield from ordinary rates is subject to the specification of a percentage variation by the Minister if that variation has not been published in the Gazette when public notice of the Annual Statement of Revenue Policy is given	Note to Statement of Revenue Policy	Supporting 2040	104
The Statement of Revenue Policy with respect to an ordinary or special rate proposed to be levied must include the following particulars: The ad valorem amount (the amount in the dollar) of the rate Whether the rate is to have a base amount and, if so: - The amount in dollars of the base amount - The percentage, in conformity with section 500 of the Act, of the total amount payable by the levying of the rate, or, in the case of the rate, the rate for the category or sub-category concerned of the ordinary rate, that the levying of the base amount will produce The estimated yield of the rate In the case of a special rate – the purpose for which the rate is to be levied The categories or sub-categories of land in respect of which the council proposes to levy the rate	EE4.22	Supporting 2040	122
The statement with respect to each charge proposed to be levied must include the following particulars: The amount or rate per unit of the charge The differing amounts for the charge, if relevant The minimum amount or amounts of the charge, if relevant The estimated yield of the charge In relation to an annual charge for the provision by the council of coastal protection services (if any) – a map or list (or both) of the parcels of rateable land that are to be subject to the charge	EE4.23	Supporting 2040	104
The statement of fees and the statement of the pricing methodology need not include information that could confer a commercial advantage on a competitor of the council removed	EE4.24	Supporting 2040	104
The OP must directly address the activities outlined in the DP and identify projects, programs or actions that the council will undertake within the financial year towards addressing these	EE4.15	Delivering 2040 - How we will achieve our priorities	28-103
The OP allocates responsibilities for each project, program or action	EE4.16	Delivering 2040 - How we will achieve our priorities	28-103
With respect to service reviews identified in the DP (see EE4.3), the OP must specify each review to be undertaken in that year	EE4.17	Delivering 2040 - Better service delivery	36-37
The OP must identify suitable measures to determine the effectiveness of the projects, programs and action undertaken	EE4.18	Delivering 2040 - Measures	28-103
The OP includes a detailed budget for the actions to be undertaken in that year	EE4.19	Delivering 2040	28-31

Glossary

COMMUNITY LAND Land classified as community land must be kept for use by the general community. All community land must be regulated by a Plan of Management, which may apply to one or more areas of land.

CN City of Newcastle.

CROWN LAND Land that is owned by the NSW Government but managed on its behalf by Council.

CX STRATEGY Our plan for a better customer experience. Our CX strategy aims to flip the power from the institution to the customer, building lifelong trust.

DA Development Application.

DCP Development Control Plan.

DIAP The Disability Inclusion Action plan will act as a roadmap to guide CN's actions and establish strategies to ensure we create an inclusive community for all people who live, visit and work in Newcastle.

DELIVERY PROGRAM A strategic document with a minimum 4-year outlook, which outlines the key strategies the organisation will undertake to achieve its desired outcomes. (Note: this is a legislative requirement.)

FINANCIAL YEAR The financial year we are reporting on in this document is the period from 1 July 2023 to 30 June 2024.

GIS Geographic Information System.

IPART Independent Pricing and Regulatory Tribunal.

LGA Local Government Area.

LIVEABILITY AND WELLBEING SURVEY The Liveability and Wellbeing survey is conducted to help benchmark key measures and track themes within the Newcastle 2040 Community Strategic Plan, measure quality of life and liveability within Newcastle, and understand trust towards CN.

NEWCASTLE 2040 (N2040) Newcastle 2040 is our integrated Community Strategic Plan, which provides clear strategic direction for the long term and identifies the main priorities, aspirations and future vision of the community.

DELIVERING NEWCASTLE 2040 (DN2040) Delivering Newcastle 2040 is our combined Delivery Program and Operational Plan, and translates the community's visions and priorities into clear actions. It is the primary reference point for all activities undertaken by Council during its term of office.

OPERATIONAL PLAN A document with a one-year outlook that outlines the key activities to be undertaken to achieve the desired outcomes set out in the Community Strategic Plan. (Note: this is a legislative requirement.)

PARTNERING A structured approach to working together with other parties to achieve a mutually beneficial outcome.

PERFORMANCE The results of activities and progress in achieving the desired outcomes over a given period of time.

RATE PEGGING The percentage limit by which a council may increase the total income it will receive from rates. The percentage is set each year by the NSW Minister for Local Government.

RISK MANAGEMENT A discipline for developing appropriate procedures to reduce the possibility of adverse effects from future events.

SRV Special Rate Variation.

SUSTAINABLE DEVELOPMENT Development that meets the needs of the present generation without compromising the capacity of future generations to meet their needs.

SDGs Sustainable Development Goals.

TARGET A goal to be reached by a specific date, which may be higher than the forecasted performance. It aims to continually improve performance.

newcastle.nsw.gov.au

delivering **NEWCASTLE 2040**

Fees and Charges 2023-2024



**City of
Newcastle**

Acknowledgement of Country

City of Newcastle (CN) acknowledges its Local Government Area (LGA) sits within the Country of the Awabakal and Worimi peoples.

We acknowledge that Country for Aboriginal peoples is an interconnected set of ancient relationships. We acknowledge the custodianship of the Awabakal and Worimi peoples and the care and stewardship they have performed in this place since time immemorial.

We recognise the history of truth that acknowledges the impact of invasion and colonisation on Aboriginal and Torres Strait Islander people and how this still resonates today.

Enquiries

For information about this document contact:

City of Newcastle
PO Box 489, Newcastle NSW 2300
newcastle.nsw.gov.au

Statement of fees and charges

Under Section 608 of the Act, CN may charge and recover an approved fee for any service it provides, other than a service proposed or provided on an annual basis which is covered by an annual charge (Sections 496 and 501).

Services for which CN may charge a fee include:

Supply of services and products

Giving information

Providing a service in connection with the exercise of CN's regulatory function (eg applications, inspections, certificates)

Allowing admission to buildings.

Fees and Charges made under Section 608 of the Act are classified according to the following pricing basis:

Full Cost Recovery (F)	CN recovers all direct and indirect costs of the service (including depreciation of assets employed).
Partial cost Recovery (P)	CN recovers less than the Full Cost. The reasons for this may include community service obligations and legislative limits.
Statutory Requirements (S)	Price of the service is determined by Legislation.
Market Pricing (M)	The price of the service is determined by examining alternative prices of surrounding service providers.
Zero Cost (Z)	Some services may be provided free of charge and the whole cost determined as a community service obligation.
Rate of Return (R)	This would include Full Cost Recovery as defined above in addition to a profit margin to factor in a return to CN for assets employed. CN's policy for determining fees to be charged is that all CN fees and charges not subject to statutory control are to be reviewed on an annual basis, prior to finalisation of the annual operating budget.

In applying the above pricing basis to fees made under Section 608 of the Act, CN considers the following factors as outlined in Section 610D of the Act:

The cost to CN of providing the service – the Full Cost Recovery method is used as a benchmark in this instance. This includes any debt and servicing costs, depreciation and maintenance associated with the provision of the service

The price suggested for that service by a relevant industry body or in a schedule of charges published, from time to time by the Division of Local Government

The importance of the service to the community – this is considered in determining any potential community service obligations or community benefit particularly under a Partial Cost Recovery or Zero Cost method

Any factors specified in the Local Government (General) Regulation 2005 or other applicable legislation

Other factors not specifically mentioned under Section 610D of the Act that may also be considered include:

Whether services are being supplied on a commercial basis as part of a defined CN business

The capacity of the user to pay

Market prices.

All fees and charges not included in the Division 81 GST free schedule will attract GST at the current rate of 10%. CN's 2023-2024 Fees and Charges document is bound as a separate report.

Established categories for reduction or waiving of fees

Section 610E of the Act allows CN to waive payment of or reduce a fee in a particular case if it is satisfied that the case falls within a category of hardship or any other category that CN has determined.

CN has determined that fees may be waived or reduced in the following categories:

Category one - financial hardship	<p>CN may reduce or waive fees in cases where the applicant provides evidence that the payment of the fee will impose significant financial hardship.</p> <p>Each application will be considered on its merits on a case-by-case basis. In determining eligibility on the basis of significant hardship, CN will:</p> <ol style="list-style-type: none"> 1. Apply a criteria commensurate with the value of the fee requested to be waived; 2. Require the applicant to provide reasonable proof of financial hardship which may include details of assets, income and living expenses, a letter from a recognised welfare agency or financial counsellor confirming financial hardship and/or medical certificate and other information required to make a valid assessment.
Category two - charity	<p>CN may reduce or waive fees in where the applicant is a registered charity and the fee is for a service that will enable the provision of charitable services to CN's community.</p>
Category three - illness or death	<p>CN may reduce or waive fees in cases where the applicant provides evidence that the charge was incurred because of:</p> <ol style="list-style-type: none"> 1. Serious illness of a customer or the customer's immediate family member; 2. Serious accident involving the customer or the customer's immediate family member; 3. Death of a customer or the customer's immediate family member; and in determining eligibility on the basis of illness or death, CN will require the customer to present: <ol style="list-style-type: none"> 1. Medical certificate; or 2. Statutory declaration.
Category four - Large Commercial Waste Operators	<p>CN may reduce fees for Commercial Customers that have committed to dispose (at SWMC) either:</p> <ul style="list-style-type: none"> • > 5,000 tonnes per annum of soil classified as General Solid Waste; or • > 15,000 tonnes per annum of mixed General Solid Waste
Category five - Civic Services commercial operators	<p>CN may reduce or waive fees relating to commercial operators providing they provide a positive net benefit to the community, and in line with competitive neutrality principles.</p>

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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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City Of Newcastle

City Infrastructure

Civil Construction & Maintenance

Local Roads

Works Within Road Reserve

Installation of rail, pipe, wire, or cable in, on, or over a public road or place		\$300 minimum	per km or part thereof per annum	N	P
Permit fee for Road Opening – incl Public utilities, Private Contractors, etc.	\$160.00	\$168.00	up to 2 inspections	N	P
Permit Fee is additional to restoration charges.					
Additional Inspection Fee	\$102.00	\$107.00	each additional inspection	N	P
Additional Inspection Fee applies if additional inspections are required due to: - i scale of the works ii programming of the works iii failure to comply with Council's approval conditions.					
Driveway Crossing	\$242.00	\$254.00	up to 2 inspections	N	P
Additional Inspection Fee	\$102.00	\$107.00	each additional inspection, or for each additional driveway	N	P
Additional Inspection Fee applies if additional inspections are required due to: - i scale of the works ii programming of the works iii failure to comply with Council's approval conditions. OR If there is multiple driveways at one location, the additional inspection fee is per additional driveway.					

Restoration Charges

Carriageways – Gravel or Earth	\$139.00	\$146.00	m2	N	P
Carriageways – Gravel or Earth	\$301.00	\$316.00	minimum	N	P
Carriageways – Asphaltic Concrete	\$388.00	\$407.00	m2 - for < 10m2	N	P
Carriageways – Asphaltic Concrete	\$566.00	\$594.00	minimum	N	P
Carriageways – Concrete		POA	> 10m2 restoration to be carried out at cost	N	P
Footways – Gravel or Earth		POA	any restoration at full cost	N	P
Footways – Asphaltic Concrete	\$257.00	\$270.00	m2 - for < 10m2	N	P
Footways – Asphaltic Concrete	\$490.00	\$514.00	minimum	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Restoration Charges [continued]

Footways – Asphaltic Concrete		POA	> 10m2 restoration to be carried out at cost	N	P
Footways – Concrete	\$422.00	\$443.00	m2	N	P
Footways – Concrete	\$570.00	\$598.00	minimum	N	P
Footways – Brick Paving	\$348.00	\$365.00	m2 plus cost of new pavers	N	P
Any pavers removed to be returned to The City of Newcastle Works Depot.					
Brick Paving	\$570.00	\$598.00	minimum	N	P
Any pavers removed to be returned to The City of Newcastle Works Depot.					
Concrete Driveways – 100 mm thick R.C.	\$422.00	\$443.00	m2	N	P
Concrete Driveways – 100 mm thick R.C.	\$570.00	\$598.00	minimum	N	P
Concrete Driveways – 125 mm thick R.C.	\$460.00	\$483.00	m2	N	P
Concrete Driveways – 125 mm thick R.C.	\$592.00	\$622.00	minimum	N	P
Concrete Driveways – 150mm thick R.C.	\$474.00	\$498.00	m2	N	P
Concrete Driveways – 150mm thick R.C.	\$611.00	\$642.00	minimum	N	P
Kerb and Gutter – Restoration	\$328.00	\$344.00	per L/m or part thereof	N	P
Kerb and Gutter – Kerb Restoration for 100mm Pipe	\$451.00	\$474.00	each	N	P
Driveway Construction		POA	restoration to be carried out at cost	N	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Corporate Services

Finance, Property & Performance

Rates & Debt Management

Certificates

Certificate - Section 603	Approved fee as determined by legislation		per certificate	N	S
Certificate – 24 hour Service Fee – Priority Production	\$87.00	\$87.00	per certificate	N	F

Overdue Rates

Interest on unpaid Rates and Charges	maximum fee as determined by Legislation and Council resolution		simple interest per annum	N	S
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Supply of Miscellaneous Rates Information

Counter / Telephone enquiries	\$33.00	\$35.00	per property	N	F
Written reply required	\$61.00	\$64.00	per property	N	F
Information supplied requiring searches of old rate and valuation records	\$113.00	\$119.00	per 1/2 hour or part thereof	N	F

Extraction of Rates Data

Copy of rate notices (not for receipting purposes)	\$29.70	\$31.20	per copy	N	F
Copy of rate notices (not for receipting purposes) served by email	\$16.60	\$17.45	per copy	N	F

Administration Charges

Refund processing fee	\$40.95	\$43.00	per rate assessment	N	F
Certificate – Section 603 – Re-emailing	\$19.70	\$19.70	per email batch	N	F
Notice of Discontinuance and Consent Orders	\$62.00	\$62.00	per notice	N	F

Contracts Management

Supply of Miscellaneous Information

Tender Documents	\$40.60	\$42.65	0 - 150 pages each	N	P
Charges apply to open (advertised) tenders only.					
Tender Documents	\$121.95	\$128.05	> 150 pages each	N	P
Charges apply to open (advertised) tenders only.					
Tender Documents with A3, A2, A1 plans and colour pictures	POA		rates will vary depending on the size of the document	N	F
Charges apply to open (advertised) tenders only.					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Supply of Miscellaneous Information [continued]

TenderLink (online tender documents) Documents less than 150 pages or <100MB	\$0.00	\$0.00		N	Z
TenderLink (online tender documents) Documents over 150 pages or >100MB		POA	rates will vary depending on the size of the document	N	F

Corporate Finance

Administration Charges

Dishonoured cheque fee - paid via Australia Post Billpay	\$39.79	\$39.79	per dishonour	N	F
Dishonoured cheque fee - paid via City of Newcastle	\$12.29	\$12.29	per dishonour	N	F
Dishonoured direct debit fee	\$19.40	\$19.40	per dishonour	N	P
Stop payment cheque fee	\$38.05	\$38.05	per cheque	N	P
Merchant Service Fee recoupment fee	0.75% of transaction value		per credit card transaction (incl GST if applicable)	Y	P

Publications

Policy documents	\$1.45	\$1.55	per page	N	P
Fee not applicable when issued in accordance with Statutory requirements					
Printed Copy of Financial Statements	\$28.85	\$28.85	per copy of Financial Statements	N	P

Property Services

Roads

Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)

Other costs associated with consent are to be borne by the applicant (e.g. surveys, legal fees, valuations, title searches etc.)

Initial Application Fee (includes 2 hours research and referrals)	\$360.00	\$378.00	per application	N	P
Contract Preparation Fee, up to 2 hours	\$360.00	\$378.00	per contract	N	P
Contract Preparation Fee, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road) [continued]

Consent Fee for occupation in the road reserve (Pipes, conduits etc)	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the encroachment area. Minimum \$1,000		per consent	N	M
in perpetuity subject to Section 140 of the Roads Act					
Consent Fee for occupation on the road reserve (Retaining wall, parking etc)	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the encroachment area. Minimum \$1,000		per consent	N	M
in perpetuity subject to Section 140 of the Roads Act					
Consent Fee for occupation over the road reserve (Balconies)	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the encroachment area. Minimum \$1,000		per consent	N	M
Council has the discretion to reduce the fee on a case by case basis where the development relates to a heritage item or is within a heritage conservation area and the proposed balcony is consistent with the heritage conservation principles.					
Consent Fee for occupation over the road reserve (Awning)	NIL		per consent	N	M
in perpetuity subject to Section 140 of the Roads Act					
Administration of new s.138 consent Deed of Indemnity where the applicant changes due to change in property ownership	\$0.00	\$94.50	per application	N	P
Consent Fee for occupation in the road reserve (Voids under Road Reserve)	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the encroachment area. Minimum \$1,000		per consent	N	P
In perpetuity subject to Section 140 of the Roads Act					
Where part or all of the encroachment is certified as a non-habitable room, the Fee will be reduced by 50% for the non-habitable area. Where part or all of the encroachment is for asset maintenance purposes only, the Fee will be reduced by 100% for the maintenance area.					

Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)

Other costs associated with consent are to be borne by the applicant (e.g. surveys, legal fees, valuations, title searches etc.)

Initial Application Fee (includes 2 hours research and referrals)	\$360.00	\$378.00	per application	Y	P
Contract Preparation Fee, up to 2 hours	\$360.00	\$378.00	per contract	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads) [continued]

Contract Preparation Fee, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	Y	P
Lease Fee for occupation of the road reserve	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the encroachment area multiplied by a yield of 6% per annum, pro rated. Minimum \$1,000		per event	Y	M

Closure and Sale of a Public Road

Other costs associated with closure and sale are to be borne by the applicant (e.g. surveys, legal fees, valuations, title searches etc.)

Initial Application Fee (includes 5 hours research and referrals)	\$900.00	\$945.00	per application	N	P
Closure Administration Fee, up to 15 hours	\$2,700.00	\$2,835.00	per application	N	P
Contract Preparation Fee, up to 4 hours	\$720.00	\$756.00	per contract	N	P
Closure & Contract Preparation Fee, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	N	P

Council owned and managed land and buildings

Property Management and Leasing

Lease means lease, licence or other estate

Contract Preparation Fee (terms less than 5 years), up to 4 hours	\$720.00	\$756.05	per contract	Y	P
Includes 4 hours Council staff time (Non-Refundable)					
Contract Preparation Fee (terms greater than 5 years), up to 5.5 hours	\$990.00	\$1,039.50	per contract	Y	P
Includes 5.5 Hours Council staff time (Non-Refundable)					
Contract Preparation Fee in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	Y	P
Contract Variation, Sub-Lease or Assignment Preparation Fee, up to 4 hours	\$720.00	\$756.05	per contract	Y	P
Includes 4 hours Council staff time					
Contract Variation, Sub-Lease or Assignment Preparation Fee, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	Y	P
Owner's Consent Fee, up to 6 hours	\$540.00	\$567.00	per consent	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Property Management and Leasing [continued]

Owner's Consent Fee, in excess of set hours	\$90.00	\$94.00	per additional hour or part thereof	Y	P
Key Replacement Fee	\$85.45	\$89.75	per request	Y	P
Land Classification – Confirmation Letter	\$42.80	\$44.95	per property	N	P
Land Register Extract – per entry	\$42.80	\$44.95	per entry	N	P
Lease renewal on substantively the same terms up to 2 hours	\$0.00	\$416.00	per event	Y	P
Contract Preparation Fee Lease (terms less than 1 years), up to 2 hours	\$0.00	\$416.00	per contract	Y	P
Enquiry for leasing CN land or buildings (includes 2 hours research and referrals)	\$0.00	\$416.00	per event	Y	P

Temporary Occupation of Council Land for Construction Works

Other costs associated with application are to be borne by the applicant (e.g. surveys, legal fees, valuations, title searches etc.)

Initial Application Fee (includes 1 hour research and referrals)	\$180.00	\$189.00	per application	N	P
Contract Preparation Fee, up to 2 hours	\$360.00	\$378.00	per contract	N	P
Contract Preparation Fee, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	N	P
Lease Fee for temporary access across CN land/public domain, restricting access to the public	\$50/lineal metre per annum, pro rated. Minimum \$500		per event	N	P
Lease Fee for temporary occupation of CN land/public domain, restricting access to the public	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the site area multiplied by a yield of 6% per annum, pro rated. Minimum \$1,000		per event	N	P

Dealings with Other Interests and Estates

Other costs associated with application are to be borne by the applicant (e.g. surveys, legal fees, valuations, title searches etc.)

"No Objection" concurrence on the part of the local council, including but not limited to applications for Possessory Title, Release of Easement/Caveat etc (s.45(d)(5) Real Property Act)	\$540.00	\$567.00	per application	Y	P
Initial application for variation or extinguishment of a Covenant, Caveat or Easement where CN has an interest in the dealing (includes 2 hours research and referrals)	\$360.00	\$378.00	per application	Y	P
Administration Fee for variation or extinguishment of a Restrictive Covenant, Caveat or Easement	\$360.00	\$378.00	per contract	Y	P
Administration Fee for variation or extinguishment of a Restrictive Covenant, Caveat or Easement, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Dealings with Other Interests and Estates *[continued]*

Initial application for Easement, Covenant or Caveat on Council Land (includes 6 hours research and referrals)	\$1,080.00	\$1,134.00	per application	Y	P
Administration Fee for Easement, Covenant or Caveat on Council Land, up to 8 hours	\$1,440.00	\$1,512.00	per contract	Y	P
Administration Fee for Easement, Covenant or Caveat on Council Land, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	Y	P
Compensation Fee for Easement, Covenant or Caveat on Council Land	Market Value of the dealing Last year fee Market Value of the easement		per easement	Y	M

Sale of Council land to an adjoining owner (adjoining owner initiated)

Initial Application Fee (includes 2 hours research and referrals)	\$0.00	\$416.00	per application	N	P
Administration Fee, up to 6 hours	\$0.00	\$1,247.50	per event	Y	P
Contract Preparation Fee, up to 4 hours	\$0.00	\$831.50	per contract	Y	P
Sale Administration & Contract Preparation Fee, in excess of set hours	\$0.00	\$208.00	per additional hour or part thereof	Y	P

Ancillary Property Services

External Consultancy Services

Strategic Property Advice per hour – Compulsory acquisition advice, Negotiations etc.	\$213.55	\$189.00	per hour	Y	P
Property Matters per hour – Statutory advice in relation to road closures, footway dining and reclassification etc.	\$170.85	\$189.00	per hour	Y	P
Property Administration per hour	\$85.45	\$94.50	per hour	Y	P

Fees to Other Parties

All public notification and advertising associated with property matters will be at cost incurred to Council		full cost	per instance	Y	P
Ancillary costs associated with an application covered by Fees and Charges for Property Services, including but not limited to preparation of plans and instruments for registration of dealings, valuations, consultant fees, statutory costs and disbursements		At cost	per application	Y	P

Sale of Scattered Lots - General

Investigation Fee Includes up to 3.5 hours Council staff time (non-refundable)	\$256.20	\$378.00	per request	Y	P
Investigation Fee – hours in excess of Council staff time	\$171.00	\$189.00	per hour	Y	P
Administration Fee up to 5 hours Includes up to 5 hours Council staff time (non-refundable)	\$853.90	\$945.00	per property	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Sale of Scattered Lots - General [continued]

Administration Fee – Hours in excess Council staff time	\$171.00	\$189.00	per hour	Y	P
Includes up to 5 hours Council staff time (non-refundable)					
Requests for Deeds of Variation up to 5 hours	\$853.90	\$945.00	per request	Y	P
Includes up to 4 hours Council staff time					
Requests for Deeds of Variation – Hours in excess of Council staff time	\$171.00	\$189.00	per hour	Y	P

Legal & Governance

Legal Services

Legal Work

Hourly rate for work undertaken by legally qualified staff (excluding litigation)	\$113.70	\$119.40	per hour	Y	P
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Information Management

Subpoena to Attend Court

Conduct money where attendance required at a Court or tribunal	at cost based on officer's position		per hour	N	F
Travel expenses	at cost or, if private vehicle used, at ATO's rates		per instance	N	F
Accommodation	at cost		per instance	N	F
Sustenance	at cost		per instance	N	F

Subpoena to Produce Documents

Searching and compiling documents – Non-legally qualified staff	\$63.05	\$66.20	per hour	N	P
Searching and compiling documents – Legally qualified staff	\$113.70	\$119.40	per hour	N	P
Late fee if served less than seven calendar days before production required	\$129.15	\$135.60	per instance	N	P
Courier's costs		at cost	per instance	N	F
Postage		at cost	per instance	N	F
Copying expenses (where third party outside of Legal & Governance Business Unit completes copying)		at cost	per instance	N	F

Formal Access to Information Applications

Refer to GIPA Act

Formal application	\$30.00	\$30.00	per application	N	S
Internal review	\$40.00	\$40.00	per application	N	S
Processing fee (if applicable)	\$30.00	\$30.00	per hour	N	S

Access to Information - Other

Photocopies – A4 or A3 Black and white only	\$1.40	\$1.50	per page	N	P
Photocopies – A4 or A3 Colour	\$1.90	\$2.00	per page	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Access to Information - Other [continued]

Provision of information electronically	\$31.05	\$32.60	per hour (one hour minimum charge)	N	P
Copying expenses (where third party outside of Legal Services completes copying)		at cost	per instance	N	F
Courier's costs		at cost	per instance	N	F
Postage		at cost	per instance	N	F

Customer Experience

Customer Service Centre

Photocopies/Printing – A4 or A3 black and white only (including compiling information into a new form)	\$1.40	\$1.50	per page	Y	F
Photocopies/Printing – A4 or A3 colour only (including compiling information into a new form)	\$1.95	\$2.05	per page	Y	F
Service charge	\$64.05	\$67.25	per half hour	Y	F

Information Technology

Geospatial Information Services

Geographical Information Services

Provision of Geospatial Professional Services	\$250.00	\$262.50	per hour	N	P
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GIS Digital Data

Spatial data extraction fee		POA	per request	N	P
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Colour Plotting, Scanning & Map Production Services

These charges relate to labour & consumables associated with printing only conditions. All handling & packaging costs will be charged to the client as an additional fee

Print costs on bond paper (90gsm), Line Work (Only)	\$34.00	\$35.50	per AO sheet	N	P
Print costs on bond paper (90gsm), Line Work (Only)	\$16.50	\$17.50	per A1 sheet	N	P
Print costs on bond paper (90gsm), Line Work (Only)	\$8.50	\$9.00	per A2 sheet	N	P
Line Work &/or Photos/Colour blocks	\$57.00	\$60.00	per AO sheet	N	P
Line Work &/or Photos/Colour blocks	\$28.50	\$30.00	per A1 sheet	N	P
Line Work &/or Photos/Colour blocks	\$14.50	\$15.00	per A2 sheet	N	P

Media Surcharge

These charges relate to labour & consumables associated with printing only conditions. All handling & packaging costs will be charged to the client as an additional fee

Specialty papers – photogloss (170gsm)	\$22.50	\$23.50	per AO sheet	N	P
Specialty papers – photogloss (170gsm)	\$11.50	\$12.00	per A1 sheet	N	P
Specialty papers – photogloss (170gsm)	\$5.50	\$6.00	per A2 sheet	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Large Format Scanning

These charges relate to labour & consumables associated with printing only conditions. All handling & packaging costs will be charged to the client as an additional fee

Large Format Scan > 5 scans less 30%	\$34.00	\$35.50	per AO, A1 or A2 sheet	N	P
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3D Computer Modelling of Proposed Developments in Newcastle CBD

Administration charge for a 3D model not satisfying Council's requirements for lodgement, submitted by the applicant – with the exception of complex developments which will be POA.	\$682.00	\$716.00	per instance	N	P
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This fee will be in addition to the DA fee.

For Council to develop the 3D model to meet Council's requirements – with the exception of complex developments which will be POA.	\$250.00	\$262.50	per hour	N	P
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Amendment to the DA involving resubmission of a 3D model not meeting Council's requirements – with the exception of complex developments which will be POA.	\$682.00	\$716.00	per instance	N	P
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Supply of Miscellaneous Information

Photocopies – A4 or A3 Black and white only	\$1.40	\$1.50	per page	N	P
Service Charge (including compiling information into a new form)	\$59.10	\$62.10	per 1/2 hour	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Creative & Community Services

Media Engagement, Economy & Corporate Affairs

Events Management

Mass Gathering Security Measures	full cost recovery		per event	Y	F
Application Fee – applies to Environment/Health/Community Education/Commemorative related events hosted by a volunteer/Charity/NFP entity	Zero		per event, must not be charging fee to attend or making a profit	Y	Z
Amendment of Event Authorisation – Commercial/Private (includes wedding ceremonies)	\$46.60	\$48.95	per reissue	Y	P
Amendment of Event Authorisation – Community (Charity/NFP)	\$23.30	\$24.45	per reissue	Y	P
Key Bond	\$181.00	\$190.00	per event/activity	N	M
Low Level Security Bond	\$2,132.00	\$2,239.00	per event/activity (e.g. market)	N	M
Medium Level Security Bond	\$5,330.00	\$5,596.00	per event/activity (e.g. carnival, circus)	N	M
High Level Security Bond	\$15,991.00	\$16,791.00	per event/activity (e.g. concert)	N	M
Bump In/Bump Out Usage fee	50% of the below related usage fee		per day	Y	M
Local Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$16.00	\$17.00	per hour, 1-2,500 pax	Y	M
Local Low Impact Usage fee – Community (Charity/NFP)	\$8.00	\$8.00	per hour, 1-2,500 pax	Y	M
Local Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$111.00	\$117.00	per day (8+hrs), 1-2,500 pax	Y	M
Local Low Impact Usage fee – Community (Charity/NFP)	\$57.00	\$60.00	per day (8+hrs), 1-2,500 pax	Y	M
Local Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$95.00	\$100.00	per hour, 2,500-6,000 pax	Y	M
Local Medium Impact Usage fee – Community (Charity/NFP)	\$48.00	\$50.00	per hour, 2,500-6,000 pax	Y	M
Local Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$661.00	\$694.00	per day (8+hrs), 2,500-6,000 pax	Y	M
Local Medium Impact Usage fee – Community (Charity/NFP)	\$337.00	\$354.00	per day (8+hrs), 2,500-6,000 pax	Y	M
Local High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$195.00	\$205.00	per hour, 6,000+ pax	Y	M
Local High Impact Usage fee – Community (Charity/NFP)	\$87.00	\$91.00	per hour, 6,000+ pax	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Local High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$1,199.00	\$1,259.00	per day (8+hrs), 6,000+ pax	Y	M
Local High Impact Usage fee – Community (Charity/NFP)	\$611.00	\$642.00	per day (8+hrs), 6,000+ pax	Y	M
District Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$25.00	\$26.00	per hour, 1-2,500 pax	Y	M
District Low Impact Usage fee – Community (Charity/NFP)	\$13.00	\$14.00	per hour, 1-2,500 pax	Y	M
District Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$173.00	\$182.00	per day (8+hrs), 1-2,500 pax	Y	M
District Low Impact Usage fee – Community (Charity/NFP)	\$88.00	\$92.00	per day (8+hrs), 1-2,500 pax	Y	M
District Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$102.00	\$107.00	per hour, 2,500-6,000 pax	Y	M
District Medium Impact Usage fee – Community (Charity/NFP)	\$52.00	\$55.00	per hour, 2,500-6,000 pax	Y	M
District Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$711.00	\$747.00	per day (8+hrs), 2,500-6,000 pax	Y	M
District Medium Impact Usage fee – Community (Charity/NFP)	\$362.00	\$380.00	per day (8+hrs), 2,500-6,000 pax	Y	M
District High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$319.00	\$335.00	per hour, 6,000+ pax	Y	M
District High Impact Usage fee – Community (Charity/NFP)	\$163.00	\$171.00	per hour, 6,000+ pax	Y	M
District High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$2,232.00	\$2,344.00	per day (8+hrs), 6,000+ pax	Y	M
District High Impact Usage fee – Community (Charity/NFP)	\$1,138.00	\$1,195.00	per day (8+hrs), 6,000+ pax	Y	M
Regional Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$35.00	\$37.00	per hour, 1-2,500 pax	Y	M
Regional Low Impact Usage fee – Community (Charity/NFP)	\$18.00	\$19.00	per hour, 1-2,500 pax	Y	M
Regional Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$246.00	\$258.00	per day (8+hrs), 1-2500 pax	Y	M
Regional Low Impact Usage fee – Community (Charity/NFP)	\$126.00	\$132.00	per day (8+hrs), 1-2500 pax	Y	M
Regional Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$110.00	\$116.00	per hour, 2,500-6,000 pax	Y	M
Regional Medium Impact Usage fee – Community (Charity/NFP)	\$56.00	\$59.00	per hour, 2,500-6,000 pax	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Regional Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$771.00	\$810.00	per day (8+hrs), 2500-6000 pax	Y	M
Regional Medium Impact Usage fee – Community (Charity/NFP)	\$393.00	\$413.00	per day (8+hrs), 2500-6000 pax	Y	M
Regional High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$457.00	\$480.00	per hour, 6,000+ pax	Y	M
Regional High Impact Usage fee – Community (Charity/NFP)	\$233.00	\$245.00	per hour, 6,000+ pax	Y	M
Regional High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$3,202.00	\$3,362.00	per day (8+hrs), 6,000+ pax	Y	M
Regional High Impact Usage fee – Community (Charity/NFP)	\$1,632.00	\$1,714.00	per day (8+hrs), 6,000+ pax	Y	M
Application Fee – Commercial/Private (non-refundable)	\$134.55	\$141.30	per event	Y	P
Applies to events on road reserves and footpaths, public rallies, street parties, equipment, banners, and flag poles.					
Application Fee – Not for Profit / Charity (non-refundable)	\$67.25	\$70.60	per event	Y	P
Applies to events on road reserves and footpaths, public rallies, street parties, equipment, banners, and flag poles.					
Application Fee – applies to environment/health/community education related events hosted by a volunteer/charity/NFP/Government entity	\$0.00	\$0.00	per event, must not be charging fee to attend or making a profit	N	Z
Commercial Assessment Fees – High Impact	\$668.95	\$702.40	per application	Y	M
Commercial Assessment Fees – Medium Impact	\$334.45	\$351.20	per application	Y	M
Commercial Assessment Fees – Low Impact	\$167.25	\$175.60	per application	Y	M
Bond – Road Reserve/Footpath – Commercial, High Impact	\$6,210.00	\$6,520.00	per application	N	F
Bond – Road Reserve/Footpath – Commercial, Medium Impact	\$3,105.00	\$3,260.00	per application	N	F
Bond – Road Reserve/Footpath – Commercial, Low Impact	\$1,035.00	\$1,087.00	per application	N	F
Bond – Road Reserve/Footpath – Community (Charity/NFP/Government)	\$103.50	\$108.70	per event/ activity, applicable based on previous event history	N	P
Usage fee environment/health/community education related events hosted by a volunteer/charity/NFP/Government entity	\$0.00	\$0.00	per event, must not be charging fee to attend or making a profit	Y	P
Determined at Council's discretion					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Road Reserve Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$24.85	\$26.10	per hour, 1-2,500 pax, minimum charge two hours	Y	P
Road Reserve Low Impact Usage fee – Community (Charity/NFP/Government)	\$12.75	\$13.40	per hour, 1-2,500 pax, minimum charge two hours	Y	P
Road Reserve Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$173.25	\$181.90	per day (8+ hours), 1-2,500 pax	Y	P
Road Reserve Low Impact Usage fee – Community (Charity/NFP)	\$88.40	\$92.80	per day (8+ hours), 1-2,500 pax	Y	P
Road Reserve Medium Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$101.55	\$106.65	per hour, 2,500-6,000 pax	Y	P
Road Reserve Medium Impact Usage fee – Community (Charity/NFP)	\$51.95	\$54.55	per hour, 2,500-6,000 pax	Y	P
Road Reserve Medium Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$710.65	\$746.20	per day (8+ hours), 2,500-6,000 pax	Y	P
Road Reserve Medium Impact Usage fee – Community (Charity/NFP)	\$362.15	\$380.25	per day (8+ hours), 2,500-6,000 pax	Y	P
Road Reserve High Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$319.00	\$334.95	per hour, 6,000+ pax	Y	P
Road Reserve High Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$2,231.95	\$2,343.55	per day (8+ hours), 6,000+ pax	Y	P
Road Reserve High Impact Usage fee – Community (Charity/NFP)	\$1,137.55	\$1,194.45	per day (8+ hours), 6,000+ pax	Y	P
Bump In/Out Fees	50% of the above calculated fee		per event	Y	P
Commercial Usage Fee – Flag Poles and Banners	\$22.45	\$23.55	per pole per week	Y	P
Community/Not for Profit Usage Fee – Flag Poles and Banners	\$11.25	\$11.80	per banner per week	Y	P
CN Sponsored/Supported Events – Flag Poles and Banners Usage Fee	\$0.00	\$0.00	per banner per week	N	Z
Amendment Fee – Commercial/Private (includes wedding ceremonies)	\$44.90	\$47.15	per reissue	Y	P
Amendment Fee – Community (Charity/NFP)	\$22.45	\$23.55	per reissue	Y	P
Security Patrol of Event		full cost	per patrol	Y	F
Water Access (if meter available)	\$3.70	\$3.90	per kilolitre	Y	P
Water Access	\$11.25	\$11.80	per day	Y	F
Electrical Access – Single Phase	\$64.00	\$67.00	per day	Y	P
Electrical Access – Three Phase	\$188.00	\$197.00	per day	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Events Management [continued]

Public Notifications - Administration Fee	\$134.55	\$141.30	per application	Y	P
Public Notifications - Letterbox Drops, Signage, Advertising		full cost	per occasion	Y	F
Equipment Hire – High Impact Events	\$853.90	\$896.60	per application	Y	P
Equipment Hire Bond – High Impact Events	\$1,552.50	\$1,630.15	per application	N	P
Equipment Hire – Medium Impact Events	\$543.35	\$570.50	per application	Y	P
Equipment Hire Bond – Medium Impact Events	\$776.25	\$815.05	per application	N	P
Equipment Hire – Low Impact Events	\$0.00	\$0.00	per application	Y	Z
Equipment Hire Bond – Low Impact Events	\$388.15	\$407.55	per application	N	P
Service Fee - Onsite Events staff		staff rate	per hour	Y	P

Events Management Non-Compliance

Application related documentation not provided within 7 days of request - Commercial/Private (including wedding ceremonies)	\$261.30	\$274.35	per breach	Y	P
Application related documentation not provided within 7 days of request - Community (Charity/NFP)	\$130.60	\$137.15	per breach	Y	P
Late Application Fee (<3 days notice) (non-refundable)	\$261.30	\$274.35	per event	Y	P
Late Application Fee (<3 days notice) Charities/NFP/Schools (non-refundable)	\$130.60	\$137.15	per event	Y	P
Late Application Fee – Commercial/Private (including wedding ceremonies)	\$261.30	\$274.35	<3 days notice	Y	P
Late Application Fee – Community (Charity/NFP)	\$130.60	\$137.15	<3 days notice	Y	P
Breach of Licence Conditions	\$569.25	\$597.70	per breach	Y	P
Event/Activity Promotion without approval	\$402.40	\$422.50	per occasion	Y	P
Unlicensed Event/Activity	\$402.40	\$422.50	per occasion	Y	P
Keys not returned	\$569.25	\$597.70	per licence	Y	P
Storage of containers, sheds or other structure without approval	\$569.25	\$597.70	per occasion	Y	P
Installation of signage without approval	\$569.25	\$597.70	per occasion	Y	P
Damage to facilities/grounds		full cost recovery	per occasion	Y	F
Clean up and Park Services – Weekdays (Business Hours)	\$300 or full cost recovery, whichever is greater		per site	Y	F
Clean up and Park Services – After Hours	\$300 or full cost recovery, whichever is greater		per site	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Major Commercial Events

More than 5,000 pax in total and fenced + ticketed and less than 50% of park/space occupied

Application fee	\$500.00	\$525.00	per event	Y	P
Non-refundable, required to commence review of application					
Booking fee	\$1,000.00	\$1,050.00	per event	Y	P
Required to secure booking of public space following assessment of application. Non-transferrable to change of dates or locations. Not applicable where CN has requested change. One contingency date allowed per booking, non-transferrable.					
Bond	\$20,000.00	\$21,000.00	per event	N	P
Total - includes the key bond					
Usage fee	\$4,000.00	\$4,200.00	per day	Y	P
Per day - inclusive of water, power and road closure administration fee (not inclusive of waste services). For 5 days or more, by negotiation.					
Bump in/out	\$2,000.00	\$2,100.00	per day	Y	P
Per day - inclusive of water and power. For 10 days or more, by negotiation.					

More than 5,000 pax in total and fenced + ticketed and more than 50% of park/space occupied

Application fee	\$500.00	\$525.00	per event	Y	P
Non-refundable, required to commence review of application					
Booking fee	\$1,000.00	\$1,050.00	per event	Y	P
Required to secure booking of public space following assessment of application. Non-transferrable to change of dates or locations. Not applicable where CN has requested change. One contingency date allowed per booking, non-transferrable.					
Bond		By negotiation	per event	N	P
Total - includes the key bond					
Usage fee		By negotiation	per day	Y	P
Per day - inclusive of water, power and road closure administration fee (not inclusive of waste services).					
Bump in/out		By negotiation	per day	Y	P

Newcastle Visitor Information Centre

Venue hire includes venue and staffing within the Visitor Information Centre building and southern platform.

In-centre promotional opportunities		100.00-500.00	per event	Y	M
Site fees - pop up events		15% of turnover	per event	Y	M
Visitor Information Centre - Charity/Not for Profit	\$433.00	\$455.00	Mon-Fri 5-10pm only	Y	M
Visitor Information Centre - Commercial/Private	\$666.00	\$699.00	Mon-Fri 5-10pm only	Y	M
Visitor Information Centre - Charity/Not for Profit	\$835.00	\$877.00	Saturday 5-11pm only	Y	M
Visitor Information Centre - Commercial/Private	\$1,284.00	\$1,348.00	Saturday 5-11pm only	Y	M
Visitor Information Centre - Charity/Not for Profit	\$824.00	\$865.00	Sunday 5-10pm only	Y	M
Visitor Information Centre - Commercial/Private	\$1,269.00	\$1,332.00	Sunday 5-10pm only	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Museum Archive Libraries & Learning

Newcastle Museum

Newcastle Museum Venue Hire, and associated Staff Rates and Equipment Hire - please refer to Civic Services Venue Hire (incorporating all Newcastle Venues).

Exhibitions & Audience Engagement

BHP Sound and Light Show	\$80.00	\$84.00	per show	Y	P
Workshop or Training (maximum charge)	\$205.00	\$215.00	per person	Y	P
Individual maximum charge					
Set Time Program (maximum charge)	\$78.00	\$82.00	per person	Y	P
Outreach Program – Booked group (maximum charge)	\$205.00	\$215.00	per show = 2 classes, additional class on negotiation	Y	P
Travel mileage for outside LGA	\$0.72	\$0.72	per km	Y	P
Exhibition Hire fee		POA	per exhibition	Y	F
Out of area service per diem	\$175.00	\$175.00	daily rate	Y	F

Guided Tours

Individual tour (maximum charge)	\$18.00	\$18.00	per person	Y	P
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Fort Scratchley

Tunnel Tours – Adult	\$13.50	\$14.20	per person	Y	P
Tunnel Tours – Children 4 – 14yrs	\$7.50	\$7.90	per person	Y	P
Kids under 4yrs are free					
Tunnel Tours – Family (2 Adults, 2 Children)	\$35.00	\$36.80	per person	Y	P
Tunnel Tours – Concession	\$9.00	\$9.50	per person	Y	P
Site and Tunnel Tours – Adult	\$17.50	\$18.40	per person	Y	P
Site and Tunnel Tours – Children 4 – 14yrs	\$9.00	\$9.50	per person	Y	P
Kids under 4yrs are free					
Site and Tunnel Tours – Family (2 Adults, 2 Children)	\$40.00	\$42.00	per person	Y	P
Site and Tunnel Tours – Concession	\$10.00	\$10.50	per person	Y	P
Cruise Ship Group Rates – per person (maximum charge)	\$40.00	\$42.00	per person	Y	M
Includes 30 min. Newcastle & site presentation and booklet; 15 per group in tunnels					

Collection Management

Loan preparation service fee	\$282.00	\$282.00	per loan	Y	P
Freight & Crating service fee		POA		Y	P

Staff Rates

Monday-Friday	\$51.00	\$51.00	per hour (minimum 2hrs)	Y	F
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Staff Rates [continued]

Saturday	\$69.00	\$69.00	per hour (minimum 2hrs)	Y	F
Sunday, Public Holidays, Overtime	\$89.00	\$89.00	per hour (minimum 2hrs)	Y	F

Libraries & Learning

The Library may from time to time offer retail products for sale. Prices for these items will be advertised at the time of sale.

Overdue and Lost Stock Fees

Lost and Damaged Lending Stock items	Full replacement cost or cost of purchase whichever is higher; plus \$10 processing fee.	replacement / reinstatement cost	N	M
Includes \$10 processing administration processing fee				
Lost and Damaged reference or stack stock items	Full replacement cost or cost of purchase whichever is higher; plus \$26 processing fee.	Replacement / Reinstatement cost	N	M

Printing, Photocopying & Micrographic Copying Services

B&W – A3	\$0.40	\$0.40	per copy	Y	P
B&W – A4	\$0.20	\$0.20	per copy	Y	P
Colour – A3	\$2.20	\$2.30	per copy	Y	P
Colour – A4	\$1.10	\$1.15	per copy	Y	P

Inter Library Loans

ILL charge – Copy from resource	calculated on individual basis	normal ILL charge (dependant on source of ILL) plus \$5 per 25 pages	Y	P
ILL charge – Express	calculated on individual basis	normal ILL charge (dependant on source of ILL) plus \$33	Y	P
2 hour turnaround				
ILL charge – International	calculated on individual basis	normal ILL charge (dependant on source of ILL) plus \$49	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Inter Library Loans [continued]

ILL charge – Rush Request		calculated on individual basis	normal ILL charge (dependant on source of ILL) plus \$16.50	Y	P
24 hour turnaround					
Non-reciprocal Libraries	\$30.00	\$32.00	per request	Y	P
Min Fee of \$19.00 for digital copy, additional charges will apply if item exceeds 25 pages. Flat fee of \$29.00 for mailed items.					
Reciprocal Libraries	\$12.20	\$12.80	per request	Y	P

Makerspace

3D Printing - Kevlar, Carbon Fibre and Fibreglass	\$8.50	\$8.95	per hour (minimum Charge 1 hour)	Y	P
3D Printing - Standard materials	\$4.50	\$4.70	per hour (minimum Charge 1hr)	Y	P

Exam Invigilation

Exam Invigilation	\$85.00	\$89.25	per hour (minimum charge of 2hrs) plus any applicable room hire fees	Y	F
Fee for exam supervision only. Please refer to venue hire for room charges.					

Digitisation Services

Newcastle LGA Community		calculated on individual basis	\$9.00 for first 1-25 pages plus \$2 for each additional 25 pages per 25 pages	Y	P
Commercial/ Government/ Corporate and Non Newcastle LGA		calculated on individual basis	\$18.00 for first 1-25 pages plus \$4 for each additional 25 pages	Y	P
Bulk Digitisation Services and Community Heritage Collaborations are calculated on an individual basis		Price on Application	each	Y	P

Libraries Administration

Venue Hire

Digital Library - Hire of Council Chamber area			Price on Application	Y	P
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Venue Hire *[continued]*

Digital Library - Podcast Room - Recording / Conference / Meeting / Green Screen Hire - Commercial	\$52.00	\$55.00	Per Hour	Y	M
Digital Library - Podcast Room - Recording / Conference / Meeting / Green Screen Hire - Non-Commercial	\$25.00	\$26.00	Per Hour	Y	M
After Hours Security Bond	\$380.00	\$399.00	per function	N	P
The Libraries Manager reserves the right to require and charge for the use of personnel for opening, closing and security purposes during the hire period if used outside of normal opening hours. Additional cleaning costs may also apply. No GST applicable on Security bond unless forfeited.					
After hours usage by the hour (Applies to Hire outside staffed operating hours))	\$150.00	\$158.00	Additional costs per hour for after hours access	Y	P
The Libraries Manager reserves the right to require and charge for the use of personnel for opening, closing and security purposes during the hire period if used outside of normal opening hours. Additional cleaning costs may also apply. No GST applicable on Security bond unless forfeited.					
Setup and/or Pickup	\$72.50	\$76.15	per hour (or part thereof)	Y	P
War Memorial Cultural Centre - Conference Room – Commercial/Government (Staffed operating hours only)	\$80.00	\$84.00	per hour	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Conference Room – Non-Commercial (Staffed operating hours only)	\$50.00	\$52.50	per hour	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Meet 1 – Commercial/Government (Staffed operating hours only)	\$500.00	\$525.00	per day	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Meet 1 – Commercial/Government (Staffed operating hours only)	\$80.00	\$84.00	per hour	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Meet 1 – Non-Commercial (Staffed operating hours only)	\$310.00	\$326.00	per day	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Meet 1 – Non-Commercial (Staffed operating hours only)	\$50.00	\$52.00	per hour	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Lovett Gallery – Conditions apply	\$460.00	\$483.00	per hire	Y	P
Non-Commercial launches incl local authors and exhibitions	\$90.00	\$94.00	per hire + cost of catering	Y	P
War Memorial Cultural Centre - Meet 2 – Commercial/Government (Staffed operating hours only)	\$27.00	\$28.00	per hour	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Meet 2 – Non-Commercial (Staffed operating hours only)	\$20.00	\$21.00	per hour	Y	P
Additional hours incur hourly rate.					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
New Lambton Library - Meeting Room – Commercial/ Government (Staffed operating hours only)	\$26.00	\$27.00	per hour	Y	P
Additional hours incur hourly rate.					
New Lambton Library - Meeting Room – Non- Commercial (Staffed operating hours only)	\$20.00	\$21.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi-Function & Heritage Room – Commercial/Government (Staffed operating hours only)	\$135.00	\$142.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Heritage Room – Commercial/ Government (Staffed operating hours only)	\$55.00	\$58.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Heritage Room – Non Commercial (Staffed operating hours only)	\$25.00	\$26.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi Function Room – Commercial/Government (Staffed operating hours only)	\$555.00	\$583.00	per day	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi Function Room – Commercial/Government (Staffed operating hours only)	\$90.00	\$94.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi Function Room – Non- Commercial (Staffed operating hours only)	\$350.00	\$368.00	per day	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi Function Room – Non- Commercial (Staffed operating hours only)	\$60.00	\$63.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi-Function & Heritage Room – Commercial/Government (Staffed operating hours only)	\$750.00	\$788.00	per day	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi-Function & Heritage Room – Kitchen Cleaning Fee – User pays on invoice	\$30.00	\$32.00	per hire	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi-Function & Heritage Room – Non-Commercial (Staffed operating hours only)	\$490.00	\$514.00	per day	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi-Function & Heritage Room – Non-Commercial (Staffed operating hours only)	\$80.00	\$84.00	per hour	Y	P
Additional hours incur hourly rate.					
Venue Hire other than items listed above	Price on Application		Price on Application	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Adult Activities

Nominated Library Information or educational program fees - Adult	\$4.00	\$4.00	per person non-member	Y	P
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Children & Youth

Children's Activities

Nominated Library Information or educational program fees - Children	\$2.00	\$2.00	per person non-member	Y	P
On-site education with Pepper the Robot			Price on Application	Y	P
"10 minute a day" brochure bundle	\$40.00	\$42.00	pkt 100	Y	P
Workshops, events or other programs			per person - minimum	Y	P

Local History

Local History Research

Digitised Imaging: Photo, Graphic, Picture	\$24.00	\$25.00	per image on disk	Y	P
Online Training		Full cost	per hour	Y	P
Research – Commercial/Government	\$93.00	\$98.00	per hour - 1st 20 minutes free	Y	P
Include client interview & consultation, planning, database searching, editing and abstracting					
Research – Non-Commercial	\$47.00	\$49.00	per hour - 1st 20 minutes free	Y	P
Include client interview & consultation, planning, database searching, editing and abstracting					

Monographs

Local History Monographs		Price on application	each	Y	P
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Reproduction Fees

Advertising, Brochures, Calendars	\$122.00	\$128.00	per image B&W	Y	P
Décor (Hotels offices etc.& display)	\$122.00	\$128.00	per image	Y	P
Internet Reproduction – Commercial	\$122.00	\$128.00	no time period specified	Y	P
Pictures held by Local History section Newcastle Region Library		Price on Application	commercial use - per image	Y	P

Beresfield Child Care Centre

Long Day Care - 10.5 hour session	\$119.00	\$125.00	per child per day Ducklings and Koalas Rooms	N	M
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Long Day Care - 9 hour session	\$117.00	\$123.00	per child per session Ducklings and Koalas Rooms	N	M
Long Day Care - 10.5 hour session	\$116.00	\$122.00	per child per day Investigator s and Researcher s rooms	N	M
Long Day Care - 9 hour session	\$114.00	\$120.00	per child per session Investigator s and Reasearcher s Rooms	N	M
Long Day Care – Planned Absence - 10.5 hour session	\$59.50	\$62.50	per child per day Ducklings and Koalas Rooms	N	M
Planned absence fee available for children who will be away from the centre. 2 weeks notice is required and this fee is only applicable to absences in one week increments up to a maximum of 2 weeks where a child is absent for all of the enrolled days in a week (Monday to Friday)					
Long Day Care – Planned Absence - 9.5 hour session	\$58.50	\$61.50	per child per session Ducklings and Koalas Rooms	N	M
Planned absence fee available for children who will be away from the centre. 2 weeks notice is required and this fee is only applicable to absences in one week increments up to a maximum of 2 weeks where a child is absent for all of the enrolled days in a week (Monday to Friday)					
Long Day Care – Planned Absence - 10.5 hour session	\$58.00	\$61.00	per child per day Investigator s and Researcher s rooms	N	M
Planned absence fee available for children who will be away from the centre. 2 weeks notice is required and this fee is only applicable to absences in one week increments up to a maximum of 2 weeks where a child is absent for all of the enrolled days in a week (Monday to Friday)					
Long Day Care – Planned Absence - 9.5 hour session	\$57.00	\$60.00	per child per day Investigator s and Researcher s rooms	N	M
Planned absence fee available for children who will be away from the centre. 2 weeks notice is required and this fee is only applicable to absences in one week increments up to a maximum of 2 weeks where a child is absent for all of the enrolled days in a week (Monday to Friday)					
Administration Fee	\$40.00	\$40.00	per child per year	N	P
Late pickup fee	\$11.00	\$15.00	first 5 mins or part thereof	N	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Beresfield Child Care Centre [continued]

Late pickup fee	\$1.10	\$1.20	per minute after first 5 minutes	N	M
Enrolment Deposit	\$110.00	\$116.00	per child	N	M
Hat	\$10.00	\$10.00		Y	P
If child attends centre without suitable head covering, they will be supplied with a hat at listed cost for Sun Safety protection					
Security access card deposit	\$21.00	\$22.00	per card	N	P
Laundry Fee	\$6.00	\$6.30	per child	N	M
Administration Fee – Late Payment	\$12.50	\$13.20	per child	N	M

Community & Recreation

Aquatic Services

Beresfield Swimming Centre

Single Admission	\$3.00	\$3.15	per person	Y	P
Children (Under 3 Years)	\$0.00	\$0.00	per person	Y	Z
Companion Card holders	\$0.00	\$0.00	per person	Y	Z
Pensioners	\$2.40	\$2.50	per person	Y	P
Bulk Entry (groups over 20 patrons)	\$2.40	\$2.50	per person	Y	P
Spectator Fee (Learn to Swim Programs & coaching)	\$0.00	\$0.00	per person	Y	P
Family Daily Admission	\$10.20	\$10.70	per family	Y	P
Family applies to two adults (parents/partners) and their dependent children under age 18 years. Evidence of family unit may be requested (e.g. Medicare card).					
Family Full Season	\$360.00	\$378.00	per family	Y	P
Tickets are non refundable and valid in the season purchased only. Family applies to two adults (parents/partners) and their dependent children under age 18 years. Evidence of family unit may be requested (e.g. Medicare card).					
Family – 1/2 Season	\$221.00	\$232.00	per family	Y	P
Tickets are non refundable and valid in the season purchased only. Family applies to two adults (parents/partners) and their dependent children under age 18 years. Evidence of family unit may be requested (e.g. Medicare card).					
Individual Full Season	\$171.00	\$180.00	per person	Y	P
Tickets are non refundable and valid in the season purchased only.					
Individual – 1/2 Season	\$104.00	\$109.00	per person	Y	P
Tickets are non refundable and valid in the season purchased only.					
Pensioner Family Full Season	\$224.00	\$235.00	per family	Y	P
Tickets are non refundable and valid in the season purchased only. Family applies to two adults (parents/partners) and their dependent children under age 18 years. Evidence of family unit may be requested (e.g. Medicare card).					
Pensioner Family – 1/2 Season	\$145.00	\$152.00	per family	Y	P
Tickets are non refundable and valid in the season purchased only. Family applies to two adults (parents/partners) and their dependent children under age 18 years. Evidence of family unit may be requested (e.g. Medicare card).					
Pensioner Individual Full Season	\$118.00	\$124.00	per person	Y	P
Tickets are non refundable and valid in the season purchased only.					
Pensioner Individual – 1/2 Season	\$76.00	\$80.00	per person	Y	P
Tickets are non refundable and valid in the season purchased only.					
Lane Hire (min 7 swimmers per lane)	\$10.20	\$10.70	per hour	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Beresfield Swimming Centre [continued]

Pool Inflatable Hire	\$98.00	\$103.00	per hour	Y	P
Pool Inflatable Hire may be subject to minimum hours.					
Additional Lifeguard	\$60.00	\$63.00	per hour	Y	P
Request from groups that require a lifeguard above the current service level. Minimum of 2 hours required.					
Cleaning and Damage to Centre	full cost plus 10%		per occasion	Y	P

Cemeteries

Perpetual Interment Right (Burial Licence)

Perpetual Interment Right – Monumental Plot (Wallsend & Stockton Cemeteries only)	\$1,697.00	\$1,782.00	per plot	Y	F
Perpetual Interment Right – Lawn Beam (Wallsend & Stockton Cemeteries only)	\$1,750.00	\$1,838.00	per plot	Y	F
Perpetual Interment Right - Niche space (Wallsend & Stockton Cemeteries only)	\$685.00	\$719.00	per plot	Y	F
Perpetual Interment Right - Memorial Garden (Wallsend Cemetery only)	\$743.00	\$780.00	per plot	Y	F
Perpetual Interment Right - At Need Plot - Non-Standard	\$2,334.00	\$2,451.00	per plot	Y	F
Transfer of Perpetual Interment Right	\$117.00	\$123.00	per transfer	N	F
Transfer of Perpetual Interment Right (with Order for Interment Permit application or Monumental Works Permit application)	\$42.00	\$44.00	per transfer	N	F
Transfer to be completed where deceased is the current Interment Right Holder					
Reissue of a Perpetual Interment Right	\$42.00	\$44.00	per transfer	N	F
Late Administration Fee - Perpetual Interment Right (<5 business days)	\$0.00	\$63.60	per plot	Y	F

Order for Interment Permit (Burial Permit)

Order for Interment – Burial	\$477.00	\$501.00	per interment	N	F
Now includes soil removal fee					
Order for Interment – Burial - with sand back fill (Wallsend Cemetery only)	\$642.00	\$674.00	per interment	N	F
Includes removal of all additional soil					
Order for Interment – Ashes into burial plot	\$255.00	\$268.00	per interment	N	F
Reissue of an Order for Interment Permit	\$42.00	\$44.00	per enquiry	N	F
Late Administration Fee - Order for Interment (<2 business days)	\$0.00	\$63.60	per interment	Y	F

Niche Wall - Wallsend Cemetery

Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) without Service	\$626.00	\$657.00	per plaque (8 lines)	Y	F
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) with Service	\$732.00	\$769.00	per plaque (8 lines)	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Niche Wall - Stockton Cemetery

Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) without Service	\$691.00	\$726.00	per plaque (8 lines)	Y	F
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) with Service	\$796.00	\$836.00	per plaque (8 lines)	Y	F

Niche Wall - Additional Fees

Extra Line of Inscription	\$75.00	\$79.00	per line	Y	
Inclusion of Engraved Emblem or Motif	\$100.00	\$105.00	per emblem	Y	F
Inclusion of Ceramic Photo/Perpetual Flower on Plaque	\$180.00	\$189.00	per item	Y	F
Inclusion of Gold Text on Plaque (Wallsend Cemetery only)	\$200.00	\$210.00	per plaque	Y	F
Memorial Plaque - End of Niche Wall (no niche space)	\$424.00	\$445.00	per plaque (5 lines)	Y	F
Memorial Plaque - Memorial Butterfly Tree (Wallsend Cemetery only)	\$424.00	\$445.00	per plaque	Y	F
Removal of Ashes from Niche Wall	\$360.00	\$378.00	per removal	Y	F

Memorial Garden - Wallsend Cemetery

Order for Interment - Ashes into Memorial Garden (includes plinth, installation, & interment of ashes)	\$881.00	\$925.00	per plot	Y	F
Extra Line of Inscription	\$75.00	\$79.00	per line	Y	F
Inclusion of Engraved Emblem or Motif	\$100.00	\$105.00	per emblem	Y	F
Inclusion of Ceramic Photo/Perpetual Flower on Plinth	\$180.00	\$189.00	per emblem	Y	F
Inclusion of Gold Text on Plinth	\$200.00	\$210.00	per plaque	Y	F
Removal of Ashes from Memorial Garden Suite	\$360.00	\$378.00	per removal	Y	F

Monument Fees

Permission to erect full monument with piers now includes soil removal	\$287.00	\$301.00	per plot	N	F
Permission to erect head headstone – with piers now includes soil removal	\$265.00	\$278.00	per plot	N	F
Permission to erect headstone on Lawn Beam (Wallsend & Stockton Cemeteries only)	\$265.00	\$278.00	per plot	N	F
Restoration/Additional Inscription	\$265.00	\$278.00	per plot	Y	F
Unapproved monument fee Monument erected without permission, in the wrong location or not in line with approved plans	\$424.00	\$445.00	1st Offence	N	F
Unapproved monument fee Monument erected without permission, in the wrong location or not in line with approved plans	\$743.00	\$780.00	2nd Offence	N	F
Unapproved monument fee Monument erected without permission, in the wrong location or not in line with approved plans	\$1,379.00	\$1,448.00	3rd Offence	N	F

Additional Fees

Exhumation Fee	\$663.00	\$696.00	per exhumation	Y	F
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Additional Fees [continued]

Permit to Undertake Work	\$180.00	\$189.00	each	N	F
Information Retrieval Fee	\$58.00	\$61.00	per enquiry	N	F
Non-scheduled Inductions	\$75.00	\$79.00	per session	N	F
For site inductions requested outside scheduled sessions.					
Introduction of new cemetery products/services (garden, wall, plot & memorial bench) subject to size, type of material and installation costs		POA	per item	Y	F

Community Centres & Halls

The below fees relate to all community facilities.

Cancellation Fee (<5, >2 full business days notice)		50% Hire Fee	per booking	Y	P
Cancellation Fee (<2 full business days notice)		100% Hire and Cleaning Fee	per booking	Y	P
Cleaning Fee	\$99.60	\$104.60	per function	Y	P
Cleaning Fee applicable to all Casual hire and where food & drink served					
Storage Fee – locked cupboard	\$11.00	\$11.60	per cupboard per month	Y	P
Facility Hire – Key Bond (non-refundable if key lost)	\$110.00	\$110.00	per booking	N	P
Facility Hire – Security Bond (Regular hire - Low Risk)	\$200.00	\$200.00	per not for profit/low risk booking	N	P
Facility Hire – Security Bond (Casual hire - Low risk)	\$300.00	\$300.00	per booking	N	P
Facility Hire – Security Bond (Casual or regular hire - High Risk)	\$600.00	\$600.00	per high risk booking	N	P
Late Booking Fee (<10 full business days)	\$0.00	\$63.60	per booking	Y	P
General Hire - can include Hall, Meeting, Office or Storage space		POA	per 1hr session	Y	P
For hire of a Community Facility site other than those specifically listed below.					

Small Halls (40-60 people)

Includes: Beresfield Community Hall, Carrington Community Centre, Elmore Vale Community Hall, Henderson Park Hall, Henry Park Hall, Minmi Progress Hall, Tarro Community Hall.

Charity / Not for Profit - Main Hall	\$11.00	\$11.50	per 1hr session	Y	P
Commercial / Private Hire - Main Hall	\$16.50	\$17.40	per 1hr session	Y	P

Medium Halls (70-90 people)

Includes: Adamstown Community Hall, Elmore Vale Community Centre, Jesmond Neighbourhood Centre, Maryland Multipurpose Centre (Neighbourhood and Conference Buildings), New Lambton Community Centre (Savoy Room), Warabrook Community Centre.

Charity / Not for Profit - Main Hall	\$16.50	\$17.30	per 1hr session	Y	P
Commercial / Private Hire - Main Hall	\$32.20	\$33.90	per 1hr session	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Large Halls (100-200 people)

Includes: Alice Ferguson Community Centre, Fletcher Community Centre, New Lambton Community Centre (Main Hall), Wallsend Pioneer's Memorial Hall.

Charity / Not for Profit - Main Hall	\$19.80	\$20.70	per 1hr session	Y	P
Commercial / Private Hire - Main Hall	\$39.00	\$41.00	per 1hr session	Y	P

Half Hall

Includes: Alice Ferguson Community Centre ONLY.

Charity / Not for Profit - Half Hall	\$8.00	\$8.40	per 1hr session	Y	P
Commercial / Private Hire - Half Hall	\$27.50	\$28.90	per 1hr session	Y	P

Smaller Meeting Rooms (<10 people)

Includes: Alice Ferguson Community Centre, Fletcher Community Centre (Smaller), New Lambton Community Centre (Cromwell Room).

Charity / Not for Profit - Meeting Room	\$8.80	\$9.20	per 1hr session	Y	P
Commercial / Private Hire - Meeting Room	\$14.30	\$15.10	per 1hr session	Y	P

Larger Meeting Rooms (10-40 people)

Includes: Elmore Vale Community Centre, Fletcher Community Centre (Larger), Jesmond Neighbourhood Centre, Maryland Multipurpose Centre, Warabrook Community Centre, Wallsend Railway Goods Shed.

Charity / Not for Profit - Meeting Room	\$11.00	\$11.50	per 1hr session	Y	P
Commercial / Private Hire - Meeting Room	\$16.50	\$17.40	per 1hr session	Y	P

Office Spaces

Includes: All venues, where available.
Capped at 8 hours.

Charity / Not for Profit - Office	\$3.00	\$3.10	per 1hr session	Y	P
Commercial / Private Hire - Office	\$8.00	\$8.40	per 1hr session	Y	P

Kitchen

Includes: Alice Ferguson Community Centre, Mayfield Senior Citizens Centre, Beresfield Community Hall.

Commercial / Private Hire - Kitchen Only	\$29.70	\$31.20	per 1hr session	Y	P
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Senior Citizens

Includes: Mayfield Senior Citizens Centre (Main Hall or Meeting Room).

Charity / Not for Profit - Main Hall	\$22.30	\$23.30	per 1hr session	Y	P
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Senior Citizens [continued]

Commercial / Private Hire - Main Hall	\$36.90	\$38.80	per 1hr session	Y	P
Charity / Not for Profit - Meeting Room	\$16.50	\$17.30	per 1hr session	Y	P
Commercial / Private Hire - Meeting Room	\$23.10	\$24.30	per 1hr session	Y	P

Open Space Services

Beaches, Park Reserves & Sporting Facilities - PT

Personal/ Group Fitness Training Licence, Parks/ Sportsgrounds/ Beach	\$600.00	\$630.00	per quarter	Y	P
Surf, Stand Up Paddleboard and/or Kite Surfing Licences	\$913.00	\$959.00	per year	N	P
Install and Operate Surf Webcam Licence	\$0.00	\$0.00	per year	N	Z

Beaches, Park Reserves & Sporting Facilities - Sport

Application Fee (>15 days notice) (non-refundable)	\$135.00	\$142.00	fee applies to all sporting applications	Y	P
Application Fee – Charities/Not For Profit/Schools (non-refundable)	\$68.00	\$72.00	fee applies to all sporting applications	Y	P
Late Application Fee (<15 days) (non-refundable)	\$256.00	\$269.00	applications received by council less than 15 days prior to the date of the event.	Y	P
Late Application Fee (<15 days) – Charities/Not For Profit/Schools (non-refundable)	\$128.00	\$135.00	applications received by council less than 15 days prior to the date of the event.	Y	P
Beach Reserve Usage fee – Hourly Sport Casual (Senior)	\$17.00	\$18.00	per hour	Y	P
Beach Reserve Usage fee – Daily Sport Casual (Senior)	\$62.00	\$65.00	per day	Y	P
Beach Reserve Usage fee – Hourly Sport Casual (Junior & Schools)	\$8.00	\$8.00	per hour	Y	P
Beach Reserve Usage fee – Daily Sport Casual (Junior & Schools)	\$26.00	\$27.00	per day	Y	P
City of Newcastle services (site inspection, cleaning, support services, ground works) / hour		full cost		Y	F
Mimumum charge of 4 hours afterhours/ weekends					
Reissue of Licence Agreement	\$34.50	\$37.00	per reissue	Y	F
Key Bond (non refundable if key is lost)	\$185.00	\$194.00		N	P
Key cutting		Full cost	per key	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Beaches, Park Reserves & Sporting Facilities - Sport [continued]

Key/Lock Replacement where Facility is required to be rekeyed		Full cost		Y	F
Additional Mowing – All Codes	\$169.00	\$177.00	per field per hour	Y	P
Additional linemarking (by request): – All Codes		Full cost	per occasion	Y	P
Goal Posting (exchange by request)	\$163.00	\$210.00	per exchange	Y	P
Floodlight fee	\$3.30	\$3.45	per light per hour	Y	P
Floodlights fee – lights left on	\$192.00	\$202.00	per occasion	Y	P
Canteen Rights – Regional, district and local fee	\$627.00	\$658.00	per season	Y	P
Canteen Rights – Regional, district and local fee	\$171.00	\$180.00	per day	Y	P
Canteen Rights – Regional, district and local fee	\$43.00	\$45.00	per hour	Y	P
Regional Seasonal (full)	\$4,847.00	\$5,090.00	per season	Y	P
1 x playing Surface, 2 x dressing sheds and 1 canteen (2 nights training and 1 day competition field, 2 nights training and 1 day competition dressing sheds, seasonal canteen)					
Regional Seasonal	\$3,888.00	\$4,082.00	per season	Y	P
1 x playing surface (2 nights training and 1 day competition field)					
Regional – Playing Surface Only	\$141.00	\$148.00	per day (seasonal)	Y	P
Regional – Playing Surface Only	\$215.00	\$280.00	per day (casual)	Y	P
Regional – Playing Surface Only	\$37.00	\$39.00	per hour (seasonal)	Y	P
Regional - Playing Surface Only	\$0.00	\$72.00	per hour (casual)	Y	P
Regional – Playing Surface Only – Commercial use	\$67.00	\$108.00	per hour	Y	P
Regional – Playing Surface Only – Commercial use	\$251.00	\$328.00	per day	Y	P
Regional – Playing Surface and Cricket Wicket Curation (new)	\$459.00	\$482.00	per day	Y	P
Regional – Playing Surface and Cricket Wicket Curation (reuse)	\$123.00	\$129.00	per day	Y	P
Regional – Playing Surface Only – Training Nets & Wickets	\$27.00	\$28.00	per wicket per hour	Y	P
Regional – Dressing Sheds – Seasonal user	\$62.00	\$65.00	per day	Y	P
Dressing Sheds (per 2 sheds)					
Regional – Dressing Sheds – Seasonal user	\$15.00	\$16.00	per hour	Y	P
Dressing Sheds (per 2 sheds)					
Regional – Dressing Sheds – Casual user	\$91.00	\$96.00	per day	Y	P
Dressing Sheds (per 2 sheds)					
Regional – Dressing Sheds – Casual user	\$23.00	\$24.00	per hour	Y	P
Dressing Sheds (per 2 sheds)					
Regional Facility Cleaning		Full cost	per occasion	Y	F
District Senior Seasonal (full)	\$3,107.00	\$3,300.00	per season	Y	P
1 x playing surface, 2 x dressing sheds and 1 canteen (2 nights training and 1 day competition field, 2 nights training and 1 day competition dressing sheds, seasonal canteen)					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
District Senior Seasonal	\$2,236.00	\$2,400.00	per season	Y	P
1 x playing surface (2 nights training and 1 day competition field)					
District Junior Seasonal (full)	\$2,097.00	\$2,300.00	per season	Y	P
1 x playing surface, 2 x dressing sheds and 1 canteen (2 nights training and 1 day competition field, 2 nights training and 1 day competition dressing sheds, seasonal canteen)					
District Junior Seasonal	\$1,161.00	\$1,300.00	per season	Y	P
1 x playing surface (2 nights training and 1 day competition field)					
District – Playing Surface Only – Senior Fee	\$83.00	\$87.00	per day (seasonal)	Y	P
District – Playing Surface Only – Junior & School Fee	\$44.00	\$46.00	per day (seasonal)	Y	P
District – Playing Surface Only – Senior Fee	\$106.00	\$111.00	per day (casual)	Y	P
District – Playing Surface Only – Junior & School Fee	\$55.00	\$58.00	per day (casual)	Y	P
District – Playing Surface Only – Senior Fee	\$28.00	\$29.00	per hour	Y	P
District – Playing Surface Only – Junior & School Fee	\$19.00	\$20.00	per hour	Y	P
District – Playing Surface Only – Commercial use	\$44.00	\$46.00	per hour	Y	P
District – Playing Surface Only – Commercial use	\$177.00	\$186.00	per day	Y	P
District – Dressing Sheds – Seasonal user	\$43.00	\$45.00	per day	Y	P
Dressing Sheds (per 2 sheds).					
District – Dressing Sheds – Seasonal user	\$11.00	\$12.00	per hour	Y	P
Dressing Sheds (per 2 sheds).					
District – Dressing Sheds – Casual user	\$62.00	\$65.00	per day	Y	P
Dressing Sheds (per 2 sheds).					
District – Dressing Sheds – Casual user	\$16.00	\$17.00	per hour	Y	P
Dressing Sheds (per 2 sheds).					
Local Senior Seasonal (full)	\$2,264.00	\$2,500.00	per season	Y	P
1 x playing surface, 2 x dressing sheds and 1 canteen (2 nights training and 1 day competition field, 2 nights training and 1 day competition dressing sheds, seasonal canteen)					
Local Senior Seasonal	\$1,413.00	\$1,600.00	per season	Y	P
1 x playing surface (2 nights training and 1 day competition field)					
Local Junior & School Seasonal (full)	\$1,507.00	\$1,700.00	per season	Y	P
1 x playing surface, 2 x dressing sheds and 1 canteen (2 nights training and 1 day competition field, 2 nights training and 1 day competition dressing sheds, seasonal canteen)					
Local Junior & School Seasonal	\$615.00	\$850.00	per season	Y	P
1 x playing surface (2 nights training and 1 day competition field)					
Local – Senior Fee	\$45.00	\$60.00	per day (seasonal)	Y	P
Local – Junior & School Fee	\$19.50	\$25.00	per day (seasonal)	Y	P
Local – Senior Fee	\$65.00	\$80.00	per day (casual)	Y	P
Local – Junior & School Fee	\$27.00	\$37.00	per day (casual)	Y	P
Local – Senior Fee	\$18.00	\$20.00	per hour	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Beaches, Park Reserves & Sporting Facilities - Sport [continued]

Local – Junior & School Fee	\$8.50	\$10.00	per hour	Y	P
Local – Commercial use	\$31.00	\$42.00	per hour	Y	P
Local – Commercial use	\$114.00	\$130.00	per day	Y	P
Local – Dressing Sheds – Seasonal user	\$34.00	\$36.00	per day	Y	P
Dressing Sheds (per 2 sheds)					
Local – Dressing Sheds – Seasonal user	\$8.50	\$9.00	per hour	Y	P
Dressing Sheds (per 2 sheds)					
Local – Dressing Sheds – Casual user	\$46.00	\$48.00	per day	Y	P
Dressing Sheds (per 2 sheds)					
Local – Dressing Sheds – Casual user	\$13.00	\$14.00	per hour	Y	P
Dressing Sheds (per 2 sheds)					
Netball Courts – Senior Fee	\$30.00	\$32.00	per court per day	Y	P
Netball Courts – Senior Fee	\$10.00	\$10.50	per court per hour	Y	P
Netball Courts – Junior & School Fee	\$17.00	\$18.00	per court per day	Y	P
Netball Courts – Junior & School Fee	\$4.50	\$4.70	per court per hour	Y	P
Sportsground Function Room/ Club Hall per season	\$1,225.00	\$1,290.00	per season (once/per week)	Y	P
Sportsground Function Room/ Club Hall per day	\$360.00	\$378.00	per day	Y	P
Sportsground Function Room/ Club Hall per half day	\$190.00	\$200.00	per half day	Y	P
Sportsground Function Room/ Club Hall per hour	\$52.00	\$55.00	per hour	Y	P

Public Reserve, Temporary Access

Memorials/ Donation of Furniture		Full cost	per occasion	N	F
Temporary Access over Community Land – Application Fee (non-refundable)	\$131.00	\$138.00	per application	Y	P
Late Application Fee (<15 days) (non-refundable)	\$257.00	\$270.00		N	M
Late Application Fee (<15 days) – Charities/Not For Profit/Schools (non-refundable)	\$128.00	\$135.00	applications received by council less than 15 days prior to the date of the event.	N	M
Temporary Access over Community Land – Security Bond	\$1,301.00	\$1,366.00	per application	N	P
Temporary Access over Community Land – Damage to Grounds / facilities		full cost	full cost recovery following ground assessment	Y	F
Key Bond (non refundable if key is lost)	\$186.00	\$195.00	per application	N	P
Community Land Access Fee – Resident Access	\$132.00	\$139.00	per day	N	P
Community Land Access Fee – Contractor access to Residential Properties	\$257.00	\$270.00	per day	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Public Reserve, Temporary Access [continued]

Community Land Access Fee – Contractor access to Construction Site	\$414.00	\$435.00	per week	N	P
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Non-compliance, Sport, Events & Community Land Access

Breach of Licence Conditions (includes promotion of event/activity without approval)	\$549.00	\$549.00	per occasion	Y	R
Use of Sportsground/Park/Beach out of season, without approval/licence, closed or in wet weather (Including Personal Training, Surf Schools, Stand Up Paddleboard Operators, Schools & Associations)	\$1,100.00 + FCR Last year fee \$610.00 + FCR		1st offence (plus full cost recovery of damage following ground assessment)	Y	R
Use of Sportsground/Park/Beach out of season, without approval/licence, closed or in wet weather (Including Personal Training, Surf Schools, Stand Up Paddleboard Operators, Schools & Associations)	\$1,900.00 + FCR Last year fee \$1100.00 + FCR		2nd offence (plus full cost recovery of damage following ground assessment)	Y	R
Use of Sportsground/Park/Beach out of season, without approval/licence, closed or in wet weather (Including Personal Training, Surf Schools, Stand Up Paddleboard Operators, Schools & Associations)	\$3,500.00 + FCR Last year fee \$1,500.00 + FCR		3rd offence and ongoing (plus full cost recovery of damage following ground assessment)	Y	R
Storage of containers, sheds or other structure without approval	\$549.00	\$549.00	per year	Y	R
Installation of signage without approval	\$549.00	\$549.00	per occasion	Y	R
Damage to facilities/grounds		FCR + GST		Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Civic Services

The Not for Profit (NFP) rate applies to registered incorporated not-for-profit organisations or charities, presenting events with community benefit or cultural purpose where the organisation is based in the LGA or can clearly demonstrate a reinvestment back into the LGA community. Does not apply to any other organisation or commercial purpose.

Charity rates as they apply to Charity Balls and Civic Theatre are applicable to registered charities only and will be applied upon proof of ACNC Registered charity tick.

Venue hire:

1/2 Day Hire = up to 5 event hours plus 1 hour bump in.

Full Day Hire = more than 5, less than 8 event hours, plus 1 hour bump in.

Additional hours are charged pro-rata.

Hire inclusions vary between venues and will be advised at the time of quoting or on enquiry.

DA limitations may apply.

Regular Hirer discount applicable to base fee (venue hire)

Guided Tours

City Hall/Civic Theatre

Guided Tours and Educational Programs	10.00-150.00	per person	Y	P
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Newcastle City Hall

Meeting Room: One of Mulubinba, Newcastle Room 1, Lord Mayor's Reception Room, Council Chamber

School formal package: Includes catering, decorations, DJ entertainment, venue hire and staffing. Price varies in accordance with guest numbers and catering selection. Available mid-week only.

Wedding package: Includes catering, venue hire and staffing. Price varies in accordance with guest numbers and catering selection.

Delegate package: Full day includes venue hire, basic AV, continuous tea & coffee, morning tea, lunch and afternoon tea. Half day includes venue hire, basic AV, morning OR afternoon tea and lunch. Minimum 40 people.

Minimum catering spends apply on Friday and Saturday events.

Venue Hire for Live Performance is charged at the published hire rate, or 11.5% of the net box office, whichever is greater. Venue Hire includes the use of Concert Hall, Cummings Room, Mulubinba Room and Backstage Area for a period of 8 hours + 1 hour bump out. The fee includes setup according to Box Office seating plan and use of Meyer sound system.

A surcharge per performance applies where a Live Performance booking has no interval or a significant restriction is otherwise placed on the venues usual ability to generate revenue from the theatre bar. This does not apply to childrens shows.

Friday and Saturday performances include hire of the full venue.

Standard Rates

Meeting Room - Charity/Not for Profit	\$245.00	\$257.00	1/2 day hire Mon-Fri	Y	M
Meeting Room - Commercial/Private Hire	\$350.00	\$368.00	1/2 day hire Mon-Fri	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Meeting Room - Charity/Not for Profit	\$400.00	\$420.00	Full day hire Mon-Fri	Y	M
Meeting Room - Commercial/Private Hire	\$565.00	\$593.00	Full day hire Mon-Fri	Y	M
Meeting Room - Charity/Not for Profit	\$500.00	\$525.00	1/2 day hire Sat	Y	M
Meeting Room - Commercial/Private Hire	\$710.00	\$745.00	1/2 day hire Sat	Y	M
Meeting Room - Charity/Not for Profit	\$745.00	\$782.00	Full day hire Sat	Y	M
Meeting Room - Commercial/Private Hire	\$1,065.00	\$1,118.00	Full day hire Sat	Y	M
Meeting Room - Charity/Not for Profit	\$585.00	\$614.00	1/2 day hire Sun	Y	M
Meeting Room - Commercial/Private Hire	\$830.00	\$872.00	1/2 day hire Sun	Y	M
Meeting Room - Charity/Not for Profit	\$900.00	\$945.00	Full day hire Sun	Y	M
Meeting Room - Commercial/Private Hire	\$1,225.00	\$1,286.00	Full day hire Sun	Y	M
Banquet Room - Charity/Not for Profit	\$365.00	\$383.00	1/2 day hire Mon-Fri	Y	M
Banquet Room - Commercial/Private Hire	\$515.00	\$541.00	1/2 day hire Mon-Fri	Y	M
Banquet Room - Charity/Not for Profit	\$605.00	\$635.00	Full day hire Mon-Fri	Y	M
Banquet Room - Commercial/Private Hire	\$865.00	\$908.00	Full day hire Mon-Fri	Y	M
Banquet Room - Charity/Not for Profit	\$615.00	\$646.00	1/2 day hire Sat	Y	M
Banquet Room - Commercial/Private Hire	\$880.00	\$924.00	1/2 day hire Sat	Y	M
Banquet Room - Charity/Not for Profit	\$955.00	\$1,003.00	Full day hire Sat	Y	M
Banquet Room - Commercial/Private Hire	\$1,365.00	\$1,433.00	Full day hire Sat	Y	M
Banquet Room - Charity/Not for Profit	\$700.00	\$735.00	1/2 day hire Sun	Y	M
Banquet Room - Commercial/Private Hire	\$1,000.00	\$1,050.00	1/2 day hire Sun	Y	M
Banquet Room - Charity/Not for Profit	\$1,065.00	\$1,118.00	Full day hire Sun	Y	M
Banquet Room - Commercial/Private Hire	\$1,525.00	\$1,601.00	Full day hire Sun	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$750.00	\$788.00	1/2 day hire Mon-Fri	Y	M
Concert Hall & Cummings Room - Commercial/Private Hire	\$1,070.00	\$1,124.00	1/2 day hire Mon-Fri	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$1,230.00	\$1,292.00	Full day hire Mon-Fri	Y	M
Concert Hall & Cummings Room - Commercial/Private Hire	\$1,730.00	\$1,816.00	Full day hire Mon-Fri	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$1,285.00	\$1,349.00	1/2 day hire Sat	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Concert Hall & Cummings Room - Commercial/ Private Hire	\$1,830.00	\$1,922.00	1/2 day hire Sat	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$1,970.00	\$2,068.00	Full day hire Sat	Y	M
Concert Hall & Cummings Room - Commercial/ Private Hire	\$2,815.00	\$2,956.00	Full day hire Sat	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$1,450.00	\$1,522.00	1/2 day hire Sun	Y	M
Concert Hall & Cummings Room - Commercial/ Private Hire	\$2,070.00	\$2,174.00	1/2 day hire Sun	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$2,190.00	\$2,300.00	Full day hire Sun	Y	M
Concert Hall & Cummings Room - Commercial/ Private Hire	\$3,130.00	\$3,286.00	Full day hire Sun	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$365.00	\$383.00	1/2 day hire Mon-Fri	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$515.00	\$541.00	1/2 day hire Mon-Fri	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$605.00	\$635.00	Full day hire Mon-Fri	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$865.00	\$908.00	Full day hire Mon-Fri	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$615.00	\$646.00	1/2 day hire Sat	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$880.00	\$924.00	1/2 day hire Sat	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$955.00	\$1,003.00	Full day hire Sat	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$1,365.00	\$1,433.00	Full day hire Sat	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$700.00	\$735.00	1/2 day hire Sun	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$1,000.00	\$1,050.00	1/2 day hire Sun	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$1,065.00	\$1,118.00	Full day hire Sun	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$1,525.00	\$1,601.00	Full day hire Sun	Y	M
Entire City Hall - Charity/Not for Profit	\$2,715.00	\$2,851.00	Full day hire Mon-Fri	Y	M
Entire City Hall - Commercial/Private Hire	\$3,870.00	\$4,064.00	Full day hire Mon-Fri	Y	M
Entire City Hall - Charity/Not for Profit	\$3,570.00	\$3,748.00	Full day hire Sat	Y	M
Entire City Hall - Commercial/Private Hire	\$5,095.00	\$5,350.00	Full day hire Sat	Y	M
Entire City Hall - Charity/Not for Profit	\$3,900.00	\$4,095.00	Full day hire Sun	Y	M
Entire City Hall - Commercial/Private Hire	\$5,565.00	\$5,843.00	Full day hire Sun	Y	M
School Formal Package (choice of room)	79-98 per person		Mon-Thurs only 2-11pm	Y	M
Wedding Package (choice of room)	125-195 per person		Mon-Fri	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Standard Rates [continued]

Wedding Package (choice of room)	125-195 per person		Saturday	Y	M
Live Performance Hire - Concert Hall - Charity/Not for Profit	\$1,550.00	\$1,628.00	Monday - Thursday only	Y	M
Live Performance Hire - Concert Hall - Commercial/ Private Hire	\$2,220.00	\$2,331.00	Monday - Thursday only	Y	M
Live Performance Hire - Concert Hall - Charity/Not for Profit	\$2,500.00 - \$3,650.00 Last year fee \$2,225.00 - \$3,570.00		Friday / Saturday	Y	M
Whole of venue rate applies					
Live Performance Hire - Concert Hall - Commercial/ Private Hire	\$3,250.00 - \$5,150.00 Last year fee \$3,200.00 - \$5,095.00		Friday / Saturday	Y	M
Whole of venue rate applies					
Live Performance Hire - Concert Hall - Charity/Not for Profit	\$2,515.00	\$2,641.00	Sunday	Y	M
Live Performance Hire - Concert Hall - Commercial/ Private Hire	\$3,595.00	\$3,775.00	Sunday	Y	M
Secretarial Space	50% of Meeting room rates		all standard rates ranges	Y	M
Subject to availability. Only available for conferences.					

Delegate Package - City Hall	55-67 per person Last year fee 53-65 per person		1/2 day hire Mon-Fri	Y	M
Delegate Package - City Hall	69-82 per person Last year fee 68-80 per person		Full day hire Mon-Fri	Y	M
Delegate Package - City Hall	67-80 per person Last year fee 65-75 per person		1/2 day hire Sat	Y	M
Delegate Package - City Hall	79-99 per person Last year fee 78-95 per person		Full day hire Sat	Y	M
Delegate Package - City Hall	71-87 per person Last year fee 70-85 per person		1/2 day hire Sun	Y	M
Delegate Package - City Hall	90-110 per person Last year fee 90-105 per person		Full day hire Sun	Y	M

Promotional Rates

Venue Promotion rate	25% discount on standard rates	all standard rates ranges	Y	M
Regular hirer discount	10% discount on standard rates	all standard rates ranges	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Promotional Rates [continued]

Charity Ball NFP rate - Concert Hall & Cummings Room	25% discount on full day rate	Full day hire Mon-Sat	Y	M
For registered charities only, holding catered fundraising ball. Minimum catering spend applies Not available Sundays				
Early meeting finish pre 9am / Late meeting start post 5pm	Pro-rata room rate	all standard rates ranges (minimum 3hrs)	Y	M

Fort Scratchley

The parade grounds are not available for hire during normal operating hours for Fort Scratchley Historic Site. Hire Fee listed is for up to 2 hours. Additional hours pro-rata.

Events at Fort Scratchley must cease by 10pm Sunday-Thursday, and midnight Friday and Saturday.

Delegate package: Full day includes venue hire, basic AV, arrival tea & coffee, morning tea, lunch and afternoon tea. Half day includes venue hire, basic AV, morning OR afternoon tea and lunch. Minimum 40 people.

Standard Rates

Parade Ground - Charity/Not for Profit	\$505.00	\$530.00	Mon-Fri	Y	M
Parade Ground - Commercial/Private Hire	\$635.00	\$667.00	Mon-Fri	Y	M
Parade Ground - Charity/Not for Profit	\$580.00	\$609.00	Saturday	Y	M
Parade Ground - Commercial/Private Hire	\$715.00	\$751.00	Saturday	Y	M
Parade Ground - Charity/Not for Profit	\$665.00	\$698.00	Sunday	Y	M
Parade Ground - Commercial/Private Hire	\$790.00	\$830.00	Sunday	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$365.00	\$383.00	1/2 day hire Mon-Fri	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$520.00	\$546.00	1/2 day hire Mon-Fri	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$605.00	\$635.00	Full day hire Mon-Fri	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$865.00	\$908.00	Full day hire Mon-Fri	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$615.00	\$646.00	1/2 day hire Sat	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$880.00	\$924.00	1/2 day hire Sat	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$955.00	\$1,003.00	Full day hire Sat	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$1,365.00	\$1,433.00	Full day hire Sat	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$700.00	\$735.00	1/2 day hire Sun	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$1,000.00	\$1,050.00	1/2 day hire Sun	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$1,065.00	\$1,118.00	Full day hire Sun	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$1,525.00	\$1,601.00	Full day hire Sun	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Standard Rates [continued]

Barracks - North & South - Charity/Not for Profit	\$335.00	\$352.00	1/2 day hire Mon-Fri	Y	M
Barracks - North & South - Commercial/Private Hire	\$475.00	\$499.00	1/2 day hire Mon-Fri	Y	M
Barracks - North & South - Charity/Not for Profit	\$460.00	\$483.00	Full day hire Mon-Fri	Y	M
Barracks - North & South - Commercial/Private Hire	\$655.00	\$688.00	Full day hire Mon-Fri	Y	M
Barracks - North & South - Charity/Not for Profit	\$480.00	\$504.00	1/2 day hire Sat	Y	M
Barracks - North & South - Commercial/Private Hire	\$685.00	\$719.00	1/2 day hire Sat	Y	M
Barracks - North & South - Charity/Not for Profit	\$700.00	\$735.00	Full day hire Sat	Y	M
Barracks - North & South - Commercial/Private Hire	\$1,000.00	\$1,050.00	Full day hire Sat	Y	M
Barracks - North & South - Charity/Not for Profit	\$565.00	\$593.00	1/2 day hire Sun	Y	M
Barracks - North & South - Commercial/Private Hire	\$805.00	\$845.00	1/2 day hire Sun	Y	M
Barracks - North & South - Charity/Not for Profit	\$815.00	\$856.00	Full day hire Sun	Y	M
Barracks - North & South - Commercial/Private Hire	\$1,160.00	\$1,218.00	Full day hire Sun	Y	M
Fort Scratchley Grounds - Wedding Ceremony	\$635.00	\$667.00	Mon-Fri	Y	M
Only available with reception booking at Barracks or Fort Scratchley Function Centre					
Fort Scratchley Grounds - Wedding Ceremony	\$715.00	\$751.00	Saturday	Y	M
Only available with reception booking at Barracks or Fort Scratchley Function Centre					
Fort Scratchley Grounds - Wedding Ceremony	\$790.00	\$830.00	Sunday	Y	M
Only available with reception booking at Barracks or Fort Scratchley Function Centre					
Delegate Package - Fort Scratchley	55-67 per person Last year fee 53-65 per person		1/2 day hire Mon-Fri	Y	M
Delegate Package - Fort Scratchley	69-82 per person Last year fee 68-80 per person		Full day hire Mon-Fri	Y	M
Delegate Package - Fort Scratchley	67-80 per person Last year fee 65-75 per person		1/2 day hire Sat	Y	M
Delegate Package - Fort Scratchley	79-99 per person Last year fee 78-95 per person		Full day hire Sat	Y	M
Delegate Package - Fort Scratchley	71-87 per person Last year fee 70-85 per person		1/2 day hire Sun	Y	M
Delegate Package - Fort Scratchley	90-110 per person Last year fee 90-105 per person		Full day hire Sun	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Promotional Rates

Regular hirer discount	10% discount on standard rates	all standard rates ranges	Y	M
Venue Promotion rate	25% discount on standard rates	all standard rates ranges	Y	M
Early meeting finish pre 9am / Late meeting start post 5pm	Pro-rata room rate	all standard rates ranges (minimum 3hrs)	Y	M

Wheeler Place and Museum Lawn

Events held in Wheeler Place and Museum Lawn attract both a licence fee and a service fee which varies according to the nature and duration of the event. Staff charges may also apply, for instance if your event requires vehicular access or set up of equipment.

Exclusive use is not guaranteed.

Entire site includes both Wheeler Place North and South. 50% applies to one of either Wheeler Place North OR South.

There are minimal fees for free events that do not involve any sales, but a licence fee is always payable. For applicable licence fees, please refer to the Media Engagement, Economy & Corporate Affairs section in this document.

Any damage must be paid for, regardless of the type of event.

Service Fee - Using up to 50% of site - Commercial event	\$66.00	\$69.00	per hour (min 2hrs)	Y	M
Service Fee - Using up to 50% of site - Non commercial event	\$59.00	\$62.00	flat fee	Y	M
Service Fee - Entire site - Commercial event	\$137.00	\$144.00	per hour (min 2hrs)	Y	M
Service Fee - Entire site - Non commercial event	\$59.00	\$62.00	flat fee	Y	M
Service Fee - Using up to 50% of site - Commercial event	\$438.00	\$460.00	per day	Y	M
Service Fee - Using up to 50% of site - Non commercial event	\$117.00	\$123.00	per day	Y	M
Service Fee - Entire site - Commercial event	\$876.00	\$920.00	per day	Y	M
Service Fee - Entire site - Non commercial event	\$117.00	\$123.00	per day	Y	M
Service Fee - Using up to 50% of site - Commercial event	\$1,912.00	\$2,008.00	per week	Y	M
Service Fee - Using up to 50% of site - Non commercial event	\$235.00	\$247.00	per week	Y	M
Service Fee - Entire site - Commercial event	\$3,824.00	\$4,015.00	per week	Y	M
Service Fee - Entire site - Non commercial event	\$235.00	\$247.00	per week	Y	M
Event installation assistance		staff rate	per event (min 4hrs)	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Civic Theatre

Venue Hire for Live Performance is charged at the published hire rate, or 11.5% of the net box office, whichever is greater.

Venue Hire fees for Live Performance events do not include staff. An Entertainment Industry Service Fee is charged at the rate determined by Live Performance Australia.

Ground Floor Lounge Bar & Foyer, First Floor Promenade Room & Balcony & Promenade Foyer may be hired independently from the theatre. Hire rates provide for the usual, existing setup, and do not include AV or staff.

Shared access rates are subject to availability, and are applicable only when there are multiple bookings occurring on one day.

Our Dance School package includes 6.5 hours of occupancy and staffing for rehearsal, plus 6 hours of occupancy and staffing for performance, standard in-house lighting, sound, staging and AV equipment, broadcast allowance, Industry Service Fee, and St Johns Ambulance. Package is only available for Sunday - Thursday performances and rehearsals. The Dance School Package document provides more details.

A surcharge of \$500 per performance applies where a Live Performance booking has no interval or a significant restriction is otherwise placed on the venues usual ability to generate revenue from the theatre bar. This does not apply to childrens shows.

An additional cleaning fee will be charged when post show cleaning cannot be completed in the usual time, for instance if there is use of glitter or confetti.

Maximum backstage capacities apply and additional venue hire fees will be applicable for additional spaces required.

Standard Rates

Auditorium & Stage (Sunday – Tuesday) - Charity/Not for Profit	\$2,336.00	\$2,453.00	per day 0500 - 0459	Y	M
Auditorium & Stage (Sunday – Tuesday) - Commercial/Private Hire	\$3,339.00	\$3,506.00	per day 0500 - 0459	Y	M
Auditorium & Stage (Wednesday – Saturday) - Charity/Not for Profit	\$3,349.00	\$3,516.00	per day 0500 - 0459	Y	M
Auditorium & Stage (Wednesday – Saturday) - Commercial/Private Hire	\$4,783.00	\$5,022.00	per day 0500 - 0459	Y	M
Auditorium & Stage (Weekly) - Charity/Not for Profit	\$16,352.00	\$17,170.00	per week	Y	M
Runs from Monday-Sunday, which may be varied by agreement					
Auditorium & Stage (Weekly) - Commercial/Private Hire	\$23,359.00	\$24,527.00	per week	Y	M
Runs from Monday-Sunday, which may be varied by agreement					
Auditorium & Stage (Performance rehearsals/bump-in/bump-out) - Charity/Not for Profit	\$1,636.00	\$1,718.00	per day 0500 - 0459	Y	M
Rehearsal rate applicable Sun-Thurs only , which may vary by agreement					
Auditorium & Stage (Performance rehearsals/bump-in/bump-out) - Commercial/Private Hire	\$2,336.00	\$2,453.00	per day 0500 - 0459	Y	M
Rehearsal rate applicable Sun-Thurs only , which may vary by agreement					
Auditorium & Stage Shared Access Rate - Charity/Not for Profit	\$1,324.00	\$1,390.00	Sunday-Tuesday	Y	M
Auditorium & Stage Shared Access Rate - Commercial/Private Hire	\$1,891.00	\$1,986.00	Sunday-Tuesday	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Standard Rates [continued]

Auditorium & Stage Shared Access Rate - Charity/Not for Profit	\$1,897.00	\$1,992.00	Wednesday-Saturday	Y	M
Auditorium & Stage Shared Access Rate - Commercial/Private Hire	\$2,711.00	\$2,847.00	Wednesday - Saturday	Y	M
Surcharge - loss of income due to bar operation restrictions	\$2.10	\$2.20	per patron	Y	M

Promotional Rates

Short access rate - Charity / Not for Profit	\$650.00	\$682.00	3hrs hire	Y	M
No performance / no audience. Only bookable 4 weeks out.					
Short access rate - Commercial/Private Hire	\$736.00	\$773.00	3hrs hire	Y	M
No performance / no audience. Only bookable 4 weeks out.					
Dance School Package	\$13,396 - \$18,200		per event	Y	M
Regular hirer discount	10% discount on standard rate		all standard rates ranges	Y	M

Short lead time - booking within 10 weeks of event date

Auditorium & Stage	30% discount on standard rates		all standard rates ranges	Y	M
Ground Floor Lounge Bar & Foyer only - Charity/Not for Profit	\$235.00	\$247.00	5hrs hire	Y	M
Ground Floor Lounge Bar & Foyer only - Commercial/Private Hire	\$333.00	\$350.00	5hrs hire	Y	M
First Floor Promenade Room/Balcony only - Charity/Not for Profit	\$195.00	\$205.00	5hrs hire	Y	M
First Floor Promenade Room/Balcony only - Commercial/Private Hire	\$279.00	\$293.00	5hrs hire	Y	M
First Floor Promenade Foyer (including Promenade Room and Balcony) - Charity/Not for Profit	\$235.00	\$247.00	5hrs hire	Y	M
First Floor Promenade Foyer (including Promenade Room and Balcony) - Commercial/Private Hire	\$333.00	\$350.00	5hrs hire	Y	M

Civic Playhouse

A surcharge may be levied where a bar service is requested by the hirer, but the performance attracts very low attendance.

Standard Rates

Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	\$449.00	\$471.00	per day 0500 - 0459	Y	M
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	\$641.00	\$673.00	per day 0500 - 0459	Y	M
Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	\$1,480.00	\$1,554.00	per week Mon-Fri	Y	M
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	\$2,113.00	\$2,219.00	per week Mon-Fri	Y	M
Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	\$1,792.00	\$1,882.00	per week Mon-Sat	Y	M
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	\$2,559.00	\$2,687.00	per week Mon-Sat	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Standard Rates [continued]

Surcharge - loss of income due to low attendance	Food Service/Bar staff rate (minimum 4hrs)	per performance	Y	M
Low attendance = less than 100 people				

Promotional Rates

Regular hirer discount	10% discount on standard rates	all standard rates ranges	Y	M
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Short lead time - booking within 4 weeks of event date

Playhouse (includes Dressing room and Foyer)	30% discount on standard rates	all standard rates ranges	Y	M
Playhouse Foyer only - Charity/Not for Profit	\$154.00	\$162.00	per day 0700-1700	Y M
Playhouse Foyer only - Commercial/Private Hire	\$219.00	\$230.00	per day 0700-1700	Y M

City Administration Centre

Staffing costs will be charged in addition to Venue Hire.

Function Area - Charity/Not for Profit	\$349.00	\$366.00	Mon-Fri 4hrs or less	Y	M
Function Area - Commercial/Private Hire	\$500.00	\$525.00	Mon-Fri 4hrs or less	Y	M
Function Area - Charity/Not for Profit	\$666.00	\$699.00	Mon-Fri between 4-8hrs	Y	M
Function Area - Commercial/Private Hire	\$949.00	\$996.00	Mon-Fri between 4-8hrs	Y	M
Function Area - Charity/Not for Profit	\$454.00	\$477.00	Saturday 4hrs or less	Y	M
Function Area - Commercial/Private Hire	\$650.00	\$682.00	Saturday 4hrs or less	Y	M
Function Area - Charity/Not for Profit	\$817.00	\$858.00	Saturday between 4-8hrs	Y	M
Function Area - Commercial/Private Hire	\$1,167.00	\$1,225.00	Saturday between 4-8hrs	Y	M
Function Area - Charity/Not for Profit	\$535.00	\$562.00	Sunday 4hrs or less	Y	M
Function Area - Commercial/Private Hire	\$764.00	\$802.00	Sunday 4hrs or less	Y	M
Function Area - Charity/Not for Profit	\$951.00	\$999.00	Sunday between 4-8hrs	Y	M
Function Area - Commercial/Private Hire	\$1,359.00	\$1,427.00	Sunday between 4-8hrs	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Newcastle Museum

Museum Exhibition Spaces: 5-10pm hire only. Includes one space only of Newcastle Story, Under the Earth Ball, BHP Gallery, Foyer.

Availability of the exhibition spaces for hire is limited.

All functions must cease by 10:00pm Sunday-Thursday (Pack-up cessation time 11:00pm); Cease by 11:00pm Friday & Saturday (Pack-up cessation time 12 midnight).

Standard Rates

Museum Theatre - Charity/Not for Profit	\$300.00	\$315.00	1/2 day hire Mon-Fri	Y	M
Museum Theatre - Commercial/Private Hire	\$465.00	\$488.00	1/2 day hire Mon-Fri	Y	M
Museum Theatre - Charity/Not for Profit	\$500.00	\$525.00	Full day hire Mon-Fri	Y	M
Museum Theatre - Commercial/Private Hire	\$765.00	\$803.00	Full day hire Mon-Fri	Y	M
Museum Theatre - Charity/Not for Profit	\$535.00	\$562.00	1/2 day hire Sat	Y	M
Museum Theatre - Commercial/Private Hire	\$825.00	\$866.00	1/2 day hire Sat	Y	M
Museum Theatre - Charity/Not for Profit	\$825.00	\$866.00	Full day hire Sat	Y	M
Museum Theatre - Commercial/Private Hire	\$1,265.00	\$1,328.00	Full day hire Sat	Y	M
Museum Theatre - Charity/Not for Profit	\$615.00	\$646.00	1/2 day hire Sun	Y	M
Museum Theatre - Commercial/Private Hire	\$945.00	\$992.00	1/2 day hire Sun	Y	M
Museum Theatre - Charity/Not for Profit	\$930.00	\$976.00	Full day hire Sun	Y	M
Museum Theatre - Commercial/Private Hire	\$1,425.00	\$1,496.00	Full day hire Sun	Y	M
Museum Exhibition Spaces - Charity/Not for Profit	\$450.00	\$472.00	Mid Week 5-10pm only	Y	M
Museum Exhibition Spaces - Commercial/Private Hire	\$695.00	\$730.00	Mid Week 5-10pm only	Y	M
Museum Exhibition Spaces - Charity/Not for Profit	\$875.00	\$919.00	Saturday 5-11pm only	Y	M
Museum Exhibition Spaces - Commercial/Private Hire	\$1,340.00	\$1,407.00	Saturday 5-11pm only	Y	M
Museum Exhibition Spaces - Charity/Not for Profit	\$860.00	\$903.00	Sunday 5-10pm only	Y	M
Museum Exhibition Spaces - Commercial/Private Hire	\$1,325.00	\$1,391.00	Sunday 5-10pm only	Y	M
Museum Exhibition Spaces - Charity/Not for Profit	\$450.00	\$472.00	Mondays - 5hrs hire	Y	M
Museum Exhibition Spaces - Commercial/Private Hire	\$695.00	\$730.00	Mondays - 5hrs hire	Y	M
Museum Lawn - Charity/Not for Profit	\$505.00	\$530.00	4hrs hire Mon-Fri	Y	M
Museum Lawn - Commercial/Private Hire	\$635.00	\$667.00	4hrs hire Mon-Fri	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Standard Rates [continued]

Museum Lawn - Charity/Not for Profit	\$580.00	\$609.00	4hrs hire Sat	Y	M
Museum Lawn - Commercial/Private Hire	\$715.00	\$751.00	4hrs hire Sat	Y	M
Museum Lawn - Charity/Not for Profit	\$665.00	\$698.00	4hrs hire Sun	Y	M
Museum Lawn - Commercial/Private Hire	\$800.00	\$840.00	4hrs hire Sun	Y	M

Promotional Rates

Venue Promotion rate	25% discount on standard rates	all standard rates ranges	Y	M
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Additional Services

Fees charged on ticket sales are based on the value of the ticket, and the method of calculation will be published on the Civic Theatre website and may be reviewed from time to time.

The cost of St Johns ambulance officers will be on charged to the hirer. Security may be required at the Theatre management's discretion and will also be on charged to the hirer.

Function cancellation fees may be refunded where another booking is secured which replaces the cancelled booking, less an administration charge of \$50.

For non – ticketed venue hire, the remainder of the deposit payment is due 14 days prior to the event commencement date.

Attendance Fee (where performance/event presented by City of Newcastle)	0.00-500.00	per ticket	Y	M	
Price is set by a case-by-case assessment of: the cost of service delivery, market competition, and the ability to attract adequate usage of the service.					
Fee for onsale of complimentary ticket	2 x face value of ticket	per ticket	Y	M	
Technical Equipment: Consumables, Hired Equipment or Services	cost plus 15%		Y	F	
	Last year fee cost plus 11%				
Late Provision of Production Requirements (within 28 days)	\$115.00	\$125.00	per day	Y	M
Programs and Merchandising Commission	12% total sales		Y	M	
	Last year fee 11% total sales				
Programs and Merchandise Commission - sale by client / third party	15% total sales		Y	M	
	Last year fee 11% total sales				
Marketing Services	cost plus 15%	per performance	Y	F	
	Last year fee cost plus 11%				
Ticket Service Fees	Up to 10.00	per ticket	Y	M	

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Additional Services [continued]

Provision of First Aid service	cost plus 12%		per performance	Y	F
	Last year fee cost plus 11%				
Security	cost plus 12%		per performance	Y	F
	Last year fee cost plus 11%				
Additional Room Hire after initial hire period	pro-rata		per hour	Y	M
Pro-rata hourly rate based on the facility hire					
Deposit - Functions and Live Performance Bookings (up to \$5,000)	100% of total venue hire up to \$5,000		per event	Y	M
Deposit - Functions and Live Performance Bookings (\$5,000 - \$10,000)	\$5,000.00	\$5,000.00	per event	Y	M
Deposit - Functions and Live Performance Bookings (\$10,000 - \$40,000)	\$10,000.00	\$10,000.00	per event	Y	M
Deposit - Functions and Live Performance Bookings (\$40,000 and over)	25% of total venue hire		per event	Y	M
Bond - Live Performance Bookings	Minimum \$500, up to 100% of full venue hire		per event	N	M
Live Performance - no interval surcharge	\$500.00	\$525.00	per performance	Y	P
Payment for damages – Hirer or their contracted supplier	cost plus 12%		per event	Y	M
	Last year fee cost plus 11%				
Room set-up changes for functions	100 plus staff costs		per change	Y	M
Centrepiece hire (minimum of 6)	\$35.00	\$37.00	per centrepiece	Y	M
Additional labour charge applicable					
Chair covers (installed)	\$6.50	\$7.00	per cover	Y	M
Cocktail Table Cover (installed)	\$0.00	\$6.00	per unit	Y	M
Coloured napkins	\$0.00	\$2.00	per unit	Y	M
Surcharge on additional dietary requirements	\$0.00	\$100.00	per event	Y	M
Additional Cleaning	staff rate		per hour	Y	M
Function Cancellation Fees – 0-3 days from event	full venue hire plus catering		per event	Y	M
Function Cancellation Fees – 4-21 days from event	50% venue hire plus catering		per event	Y	M
Function Cancellation Fees – 22-270 days from event	50% venue hire		per event	Y	M
Function Cancellation Fees – >270 days from event	\$100.00	\$100.00	per event	Y	M
Live Performance Cancellation Fees – <180 days from event	Deposit forfeit plus ticketing fees incurred plus staff charge to process refunds (min 4hrs)		per show or season	Y	M
Live Performance Cancellation Fees – >180 days from event	\$250.00 plus ticketing fees incurred plus staff charge to process refunds		per show or season	Y	M
	Last year fee 250 plus ticketing fees incurred plus staff charge to process refunds				

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Additional Services [continued]

Food and Beverage delivery fee	\$50.00	\$52.00	per delivery	Y	M
Only available within 5km radius of City Hall					

Equipment Hire

Wireless Microphone Handheld OR Transmitter	\$57.00	\$60.00	per day	Y	M
Wireless Microphone Handheld OR Transmitter	\$171.00	\$180.00	3 - 7 days	Y	M
Wireless Headset Microphone & Transmitter	\$79.00	\$83.00	per day	Y	M
Wireless Headset Microphone & Transmitter	\$236.00	\$248.00	3 - 7 days	Y	M
DPA headset microphone only	\$60.00	\$63.00	per day	Y	M
DPA headset microphone only	\$180.00	\$189.00	3 - 7 days	Y	M
Projector 12k Panasonic	\$500.00	\$525.00	per day	Y	M
Projector 12k Panasonic	\$1,500.00	\$1,575.00	3 - 7 days	Y	M
Projector 12k Panasonic & Screen	\$800.00	\$840.00	per day	Y	M
Projector 12k Panasonic & Screen	\$2,400.00	\$2,520.00	3 - 7 days	Y	M
Screen with Drapes	\$300.00	\$315.00	per day	Y	M
Screen with Drapes	\$900.00	\$945.00	3 - 7 days	Y	M
Meyer Sound System – Civic Theatre	\$474.00	\$498.00	per day	Y	M
Meyer Sound System – Civic Theatre	\$1,422.00	\$1,493.00	3 - 7 days	Y	M
Outdoor Sound System – City Hall	\$57.00	\$75.00	per day	Y	M
Outdoor Sound System – City Hall	\$171.00	\$180.00	3 - 7 days	Y	M
Meyer Audio UPM Delay System – Civic Theatre	\$120.00	\$126.00	per day	Y	M
Meyer Audio UPM Delay System – Civic Theatre	\$360.00	\$378.00	3 - 7 days	Y	M
Meyer Audio Truss System - Civic Theatre	\$120.00	\$126.00	per day	Y	M
Meyer Audio Truss System - Civic Theatre	\$360.00	\$378.00	3 - 7 days	Y	M
Meyer 900LFC Subwoofer system - Civic Theatre	\$120.00	\$126.00	per day	Y	M
Meyer 900LFC Subwoofer system - Civic Theatre	\$360.00	\$378.00	3 - 7 days	Y	M
Foldback Split	\$0.00	\$250.00	per day	Y	M
Foldback Split	\$0.00	\$750.00	3 - 7 days	Y	M
Laptops – Windows	\$73.00	\$77.00	per day	Y	M
Laptops – Windows	\$220.00	\$231.00	3 - 7 days	Y	M
Laptops – Macbook Pro with Qlab	\$112.00	\$118.00	per day	Y	M
Laptops – Macbook Pro with Qlab	\$335.00	\$352.00	3 - 7 days	Y	M
Flatscreen LCD with Stand	\$112.00	\$118.00	per day	Y	M
Flatscreen LCD with Stand	\$335.00	\$352.00	3 - 7 days	Y	M
Piano Grand Piano (Steinway) – City Hall	\$291.00	\$306.00	per day	Y	M
Piano Grand Piano (Steinway) – City Hall	\$871.00	\$915.00	3 - 7 days	Y	M
Piano Yamaha C5 – Civic Theatre	\$151.00	\$159.00	per day	Y	M
Piano Yamaha C5 – Civic Theatre	\$453.00	\$476.00	3 - 7 days	Y	M
Stage Extension - City Hall	\$350.00	\$368.00	per event	Y	M
Hazer Unique	\$89.00	\$93.00	per day	Y	M
Hazer Unique	\$267.00	\$280.00	3 - 7 days	Y	M
Vision Mixer	\$73.00	\$77.00	per day	Y	M
Vision Mixer	\$220.00	\$231.00	3 - 7 days	Y	M
Follow Spot	\$60.00	\$63.00	per day	Y	M
Follow Spot	\$180.00	\$189.00	3 - 7 days	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Equipment Hire [continued]

Follow Spot Operator		Staff Rate	Min 4 hours	Y	P
Additional Flip Chart pads		cost plus 12%	each	Y	F
		Last year fee cost plus 11%			
Photocopies - A4 or A3 Black and white only	\$1.40	\$1.47	per page	Y	P
First 10 pages free of charge					
Photocopies - A4 or A3 Colour	\$1.90	\$2.00	per page	Y	P
First 10 pages free of charge					
LMRR Piano	\$0.00	\$150.00	per day	Y	M
Uplighting (installed)	\$0.00	\$450.00	per day	Y	M

Staff Rates

Staff rates of pay for Live Performance have risen due to a range of factors including increased operating costs and a change of Award coverage. Live Performance hirers are contracted to pay the rate in effect at the date of the performance. For Live Performance hire clients with tickets already on sale at 1 July 2023, the maximum % increase to hourly rates for staff from 22/23 financial year rates will be 25%.

All staff are charged for a minimum of 4 hours on any shift.

125% penalty rate applies to Live Performance and Food & Beverage staff working on Saturday.

150% penalty rate applies to Commissionaires working on Saturday, and to all staff on overtime for first 2 hours of overtime.

200% penalty rate applies to overtime beyond 2 hours and work on Sundays and public holidays.

For functions and events, additional staff charges may be incurred for venue set up where this has to happen outside of normal operating hours (Monday to Friday 9am – 5pm).

The number of Customer Experience / Venue and event staff are determined by venue management, on a ratio of approximately 1 staff member per 100 patrons / guests.

If technical support is required for functions and events, this will incur charges for technical staff time.

Venue Staff: Commissionaire, Security, Customer Experience (FOH), Food Service/Bar

Monday – Friday	\$59.00	\$65.00	per hour (minimum 4hrs)	Y	F
125% penalty	\$0.00	\$81.25	per hour (minimum 4hrs)	Y	F
150% penalty/Overtime	\$90.00	\$97.50	per hour (minimum 4hrs)	Y	F
200% penalty/Overtime	\$90.00	\$130.00	per hour (minimum 4hrs)	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Venue Staff: Venue Set-up, Cleaning

Monday-Friday	\$55.00	\$63.00	per hour (minimum 4hrs)	Y	F
125% penalty	\$0.00	\$78.75	per hour (minimum 4hrs)	Y	F
150% penalty/Overtime	\$75.00	\$96.25	per hour (minimum 4hrs)	Y	F
200% penalty/Overtime	\$97.00	\$126.00	per hour (minimum 4hrs)	Y	F

Technical Staff

Monday - Friday	\$62.00	\$70.00	per hour (minimum 4hrs)	Y	F
125% penalty	\$0.00	\$87.50	per hour (minimum 4hrs)	Y	F
150% penalty/Overtime	\$96.00	\$105.00	per hour (minimum 4hrs)	Y	F
200% penalty/Overtime	\$96.00	\$140.00	per hour (minimum 4hrs)	Y	F

Ticketing, Merchandise Sales Staff

Monday - Friday	\$59.00	\$68.00	per hour (minimum 4hrs)	Y	F
125% penalty	\$0.00	\$85.00	per hour (minimum 4hrs)	Y	F
150% penalty/Overtime	\$90.00	\$102.00	per hour (minimum 4hrs)	Y	F
200% penalty/Overtime	\$90.00	\$136.00	per hour (minimum 4hrs)	Y	F

Newcastle Art Gallery

Staff Rates

Staff charges may be levied setup for functions outside of Monday-Friday 0900-1700. The number of staff required for each function depends on operational factors and event patronage at an estimated ration of 1:100. Additional staff charges apply for technical support. Penalties apply to daily labour recovery rate when a staff member works in excess of 8 hours (charged at Sunday/Overtime rate)

Monday-Friday	\$51.00	\$54.00	per hour (minimum 2hrs)	Y	F
Saturday	\$69.00	\$72.00	per hour (minimum 2hrs)	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Staff Rates [continued]

Sunday, Public Holidays, Overtime: Art Gallery Assistant	\$89.00	\$89.00	per hour (minimum 2hrs)	Y	F
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Exhibitions & Public Programs

Public Programming / Exhibition Events inc. artist talks, performances, etc.		0.01-200.00	per ticket	Y	P
Travel mileage for outside LGA	\$0.72	\$0.78	per km	Y	P

Collection Management

Loan preparation service fee (1-5 items)	\$282.00	\$290.00	per loan	Y	P
Loan preparation service fee (6 or more items)	\$562.00	\$578.00	per loan	Y	P
Freight & Crating service fee		POA		Y	P
Image hire fee	\$165.00	\$165.00	per image	Y	F
Exhibition Hire fee		POA	per exhibition	Y	F
Out of area service per diem	\$175.00	\$184.00	daily rate	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Planning & Environment

Planning, Transport & Regulation

Refund of Fees

- Consideration will be given to a written request for a refund of a particular fee or charge paid to City of Newcastle. Any refund will be proportionate to the extent of administrative and professional works carried out at the date of the request.
- Where an application is withdrawn prior to determination and City of Newcastle considers it appropriate, a partial refund of development application fees may occur as per cl253 of the *Environmental Planning and Assessment Regulations 2021* and the *Local Government Act 1993*.

Lower Hunter & Greater Newcastle Commission

Provision of staff, facilities or other assistance and technical support as may be required to assist the commission in exercising its functions	Actual cost of engagement + 10% management fee		Price on Application	N	F
Administrative support for Councils response to Lower Hunter and Greater Newcastle Commission	\$170.00	\$179.00	per hour (minimum charge 1 hour)	N	P

Business Support Team

Searching/Scanning/Copying Historical Development Application Documentation

Searching for any archived plans held by Council in connection with development applications or similar, for the owners of a property or for others authorised by an owner of a property, and for copying of available plans and/or specifications

Development Applications Dated Prior to 1 July 2010

In connection with a residential (single dwellings and/or dual occupancy) development application prior to 1 July 2010	\$44.00	\$48.00	processing fee	N	P
In connection with multi-unit residential development application prior to 1 July 2010	\$50.00	\$55.00	processing fee	N	P
Urgency fee for residential and non-residential dwellings within seven (7) days	\$155.00	\$165.00	per application	N	P
In connection with non-residential development application prior to 1 July 2010 up to four (4) separate development applications	\$75.00	\$83.00	processing fee	N	P
In connection with non-residential development application prior to 1 July 2010 - five (5) or more separate development applications	\$145.00	\$160.00	processing fee	N	P

Development Applications Dated Post 1 July 2010

In connection with residential development (single dwelling and/or dual occupancy) with internal floor plans included	\$44.00	\$48.00	processing fee	N	P
In connection with multi-unit residential development with internal floor plans included	\$50.00	\$55.00	processing fee	N	P
Urgency fee for residential and non-residential dwellings within seven (7) days	\$155.00	\$165.00	per application	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Developer Contributions

Refund Development Contributions where historical records are not required to be searched	\$75.00	\$82.00	per refund	N	P
Refund Development Contributions involving searches of historical records	\$170.00	\$187.00	per hour (minimum charge 1 hour)	N	P

Certificate Regarding Notices/Orders

Certificate as to outstanding Notices and/or Orders	\$310.00	\$340.00	per certificate	N	P
Certificate as to outstanding Notices and/or Orders - Urgency fee	\$105.00	\$110.00	per certificate	N	P

Planning Certificates

Section 10.7(2) Planning Certificate	\$62.00	\$62.00	per certificate	N	S
Section 10.7(2) and (5) Planning Certificate	\$156.00	\$156.00	per certificate	N	S
Section 10.7 Planning Certificate – Urgency Fee	\$105.00	\$115.00	per certificate	N	P
Certified Copies or extracts of map or plan Section 10.8(2)	\$62.00	\$62.00	per certificate page	N	S
Additional Copy (email or mail)	\$27.00	\$28.00	per certificate	N	P

Renaming or Naming a Street, Road or Lane

Road renaming or naming fee for 1 to 5 road names	\$2,000		per locality	N	P
	Last year fee \$1,880 plus \$55 additional charge per affected property				
Road renaming or naming fee for 6 to 10 road names	\$2,980		per locality	N	P
	Last year fee \$2,800 plus \$55 additional charge per affected property				
Road renaming or naming fee for 11 or more road names	\$3,900		per locality	N	P
	Last year fee \$3,660 plus \$55 additional charge per affected property				
Renumbering of Street Address, excluding correction of historical addressing irregularities	\$480		per locality	N	P
	Last year fee \$455 plus \$55 additional charge per affected property				

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Development Assessment Fees

Supply of Technical and Professional Advice/Information

Additional service fee for development applications	A quotation can be provided (subject to ratification by Planning, Transport & Regulation or Executive Manager Planning, Transport & Regulation).		per application	N	P
	Last year fee A quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning & Assessment)				
Administrative support (for development and post approval advice)	\$170.00	\$185.00	per hour (minimum charge one hour)	N	P
Determine if consent is active or complies with conditions (deferred commencement)	\$360.00	\$390.00	per application	N	P
Surrendering of development consent	\$0.00	\$170.00	per hour	N	P
Extension of expiring consents (under 5 years)	Dwellings - \$ 65 Other - \$216		per application	N	P
	Last year fee Dwellings - \$ 60 Other - \$200				
Professional external consultancy services fee for application assessment and peer review where Council has to engage the services of an outside consultancy for specialist advice or peer review. The cost of this service will be forwarded to the party causing the need for the peer review, advice or inspection.	As invoiced plus 10% for CN administration of the consultant and contract management.			N	P
	Last year fee As invoiced plus 5% for Council administration of the consultant and contract management				
Technical and professional advice (including development and post approval advice)	\$240.00	\$260.00	per hour (minimum charge one hour)	N	P
Technical and professional advice from Management Planning, Transport & Regulation	\$330.00	\$355.00	per hour (minimum charge one hour)	N	P

Amusement Devices

Application to install or operate amusement devices	\$150.00	\$160.00		N	P
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Certificate Registration (archiving) Fee

Registration of Certificates under part 6 and Section 4.27 of the EP&A Act 1979	\$36.00	\$36.00		N	S
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Certificate under section 88G of Conveyancing Act 1919

Certificate under Section 88G of Conveyancing Act 1919	\$10.00	\$10.00		N	S
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Certificate under section 88G of Conveyancing Act 1919 [continued]

If an inspection is required for the purpose of issuing the certificate	\$35.00	\$35.00		N	S
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Construction Certificate Fees - Building Work

For development in respect of which Council employs staff that are accredited to the extent required to determine a construction certificate application

For development in respect of which Council employs staff that are accredited to the extent required to determine a construction certificate application	\$356 plus amount calculated in accordance with the following component amount (expressed as % of cost) Last year fee \$330 plus amount calculated in accordance with the following component amount (expressed as % of cost)			Y	P
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	0.34% plus GST Last year fee 0.315% plus GST	<= \$500,000		Y	P
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	0.34% for 1st \$500,000 plus 0.21% of the amount in excess of \$500,000 (plus GST) Last year fee 0.315% for 1st \$500,000 plus 0.21% of the amount in excess of \$500,000 (plus GST)	\$500,001 - \$2,000,000		Y	P
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	a quotation can be provided (subject to ratification by Planning, Transport & Regulation or Executive Manager Planning, Transport & Regulation). Last year fee a quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning and Assessment).	> \$2,000,000		Y	P
All development when combined with a development application or lodged prior to determination of development application	20% discount			Y	M
Amendment/modification of Construction Certificate	42% of the original certificate fee plus GST Last year fee 40% of the original certificate fee plus GST			Y	P
Additional Fee to assess major drainage works required in connection with a proposal, including drainage detention systems	\$493.00	\$532.00		Y	P
Additional fee to assess a minor performance solution to the deemed to comply standards of the Building Code of Australia (BCA)	\$979.00	\$1,057.00		Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Construction Certificate Fees - Building Work [continued]

Additional fee to assess a major performance solution to the deemed to comply standards of the Building Code of Australia (BCA)	\$2,452.00	\$2,648.00		Y	P
Additional fee to prepare and make a referral to NSW Fire Brigades as per Sections 25-29 of the EP&A (Development Certification and Fire Safety) Regulation 2021	\$1,225.00	\$1,323.00		Y	P
Additional fee for services rendered by Fire & Rescue NSW in connection with a referral made as per Sections 25-29 of EP&A (Development Certification and Fire Safety) Regulation 2021 (payable subsequent to lodgement of application for Construction Certificate)	amount of the invoice received from Fire & Rescue NSW			N	P
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a construction certificate application	\$5,870 plus the direct costs of all third parties engaged by council to process the application (plus GST)			Y	P
	Last year fee \$5,435 plus the direct costs of all third parties engaged by council to process the application (plus GST)				

Complying Development Certificates

For development in respect of which Council employs staff that are accredited to the extent required to determine a complying development certificate application

Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	\$570.00	\$615.00	aggregated gross area of new works - including alterations, additions and outbuildings of <50m2	Y	P
Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	\$973.00	\$1,050.00	aggregated gross area of new works - including alterations, additions and outbuildings of 50m2 - 150m2	Y	P
Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	\$1,511.00	\$1,631.00	aggregated gross area of new works - including alterations, additions and outbuildings of >150 m2	Y	P
Multi-dwelling housing	\$3,206.00	\$3,462.00		Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Swimming pools, change of use (including bed and breakfast accommodation), demolition work, small wind turbine systems, solar energy systems, telecommunication facilities, temporary structures and conversion of fire alarms	\$570.00	\$615.00		Y	P
Strata Subdivision	\$642.00	\$693.00		Y	P
Commercial & Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	\$1,176.00	\$1,270.00	construction value up to \$30,000	Y	P
Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	\$1,986.00	\$2,144.00	construction value over \$30,000 - \$1,000,000	Y	P
Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	\$2,753.00	\$2,973.00	with a construction value > \$1,000,000	Y	P
Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	a quotation can be provided (subject to ratification by Planning, Transport & Regulation or Manager Planning, Transport & Regulation).		with a construction value > \$2,000,000	Y	P
	Last year fee a quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning and Assessment).				
Schools and TAFE establishments	\$2,782.00	\$3,004.00		Y	P
Erection of a container recycling facility	\$1,138.00	\$1,229.00	-	Y	P
Port, Wharf or Boating Facilities – building work (except otherwise listed)	\$2,782.00	\$3,004.00		Y	P
Port, Wharf or Boating Facilities – fences, gates, retaining walls & satellite dishes/telecommunications	\$652.00	\$704.00		Y	P
Port, Wharf or Boating Facilities – containers, tanks, cranes, silos, terminals, ship loaders, unloaders, belt conveyors, emergency services, wharfs, boating facilities, paving & demolition work	\$952.00	\$1,028.00		Y	P
Modification of a Complying Development Certificate	50% of the original certificate fee or \$367 (plus GST) whichever is the lesser			Y	P
	Last year fee 50% of the original certificate fee or \$340 (plus GST) whichever is the lesser				
Additional fee to assess compliance with development standards for bush fire prone land	\$569.00	\$614.00		Y	P
Certification of Bushfire Attack Level in connection with the application of development standards of the General Housing Code and Rural Housing Code of State Environmental Planning Policy (Exempt and Complying Codes) 2008	\$515.00	\$556.00		Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Complying Development Certificates [continued]

Additional fee to assess a minor performance solution to the deemed to comply with the standards of the Building Code of Australia (BCA)	\$979.00	\$1,057.00		Y	P
Additional fee to assess a major alternative solution to the deemed to comply with the standards of the Building Code of Australia (BCA)	\$2,452.00	\$2,650.00		Y	P
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a complying development certificate application	\$5,670 plus the direct costs of all third parties engaged by council to process the applications (plus GST)			Y	P
	Last year fee \$5,250 plus the direct costs of all third parties engaged by council to process the applications (plus GST)				

Compliance Certificates

For development in respect of which Council employs staff that are accredited to the extent required to determine a compliance certificate application	\$280 per hour			Y	P
	Last year fee \$260 per hour				
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a compliance certificate application	\$2,932 plus the direct costs of all third parties engaged by council to process the applications (plus GST)			Y	P
	Last year fee \$2,715 plus the direct costs of all third parties engaged by council to process the applications (plus GST)				

Enclose Public Place

Hoarding – In respect of works with a duration of up to two weeks	\$330.00	\$363.00		N	P
In respect of works involving the construction or maintenance of a single dwelling house	\$545 for up to two months duration plus \$270 per month thereafter			N	P
	Last year fee \$495 for up to two months duration plus \$250 per month thereafter				
In respect of all other works	\$1,623 for up to two months duration plus \$811 per month thereafter			N	P
	Last year fee \$1,476 for up to two months duration plus \$738 per month thereafter				
Application to modify a hoarding permit - no additional site inspection required	50% of original permit fee			N	P
Application to modify a hoarding permit - additional site inspection required	50% of the original permit plus \$150			N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Flooding Information and Assessment

Flood Information Certificate for residential properties	\$335.00	\$361.00	fixed fee	N	P
Flood Information Certificate for non-residential properties	\$335.00	\$361.00	minimum fee	N	P
Flood Information Certificate for non-residential properties	\$285.00	\$307.00	per hour	N	P
Provision of additional information regarding development standards for flood control lots, as per the General Housing Code, Rural Housing Code or any other relevant provision of an Environmental Planning Instrument	\$285.00	\$307.00	per hour	N	P
Additional fee for urgent provision of Flood Information Certificate for residential and non-residential properties	100% of relevant fee			N	P
Additional fee for urgent provision of additional information regarding development standards for flood control lots, as per the General Housing Code, Rural Housing Code or any other relevant provision of an Environmental Planning Instrument	100% of relevant fee			N	P

Review of determination of a DA other than an application for complying, designated or an application by the Crown

Review of determination of DA (s8.3) in respect of a DA that does not involve any work	50% of original DA fee			N	S
Review of determination of DA (s8.3) in respect of a DA for a dwelling house, with an estimated cost of construction of \$100,000 or less	\$222.00	\$222.00	estimated cost of development ≤ \$100,000	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$64.00	\$64.00	estimated cost of development < \$5,001	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$100 plus \$1.50 for each \$1,000 or part \$1,000 above \$5,000		estimated cost of development \$5,001 - \$250,000	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$585 plus \$0.85 for each \$1,000 or part \$1,000 above \$250,000		estimated cost of development \$250,001 - \$500,000	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$833 plus \$0.50 for each \$1,000 or part \$1,000 above \$500,000		estimated cost of development \$500,001 - \$1,000,000	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$1,154 plus \$0.40 for each \$1,000 or part \$1,000 above \$1M		estimated cost of development \$1,000,001 - \$10,000,000	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$5,540 plus \$0.27 for each \$1,000 or part \$1,000 above \$10M		estimated cost of development > \$10,000,000	N	S

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Review of determination of a DA Mod other than an application for complying, designated or an application by the Crown

Review of determination of DA Mod (s8.2)	50% of original DA fee			N	S
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Review of decision to reject a DA

Review of rejection of DA (s8.2) in respect of a DA with an estimated cost of development as described:

Estimated cost of development < \$100,000	\$64.00	\$64.00		N	S
Estimated cost of development \$100,000 – \$1,000,000	\$175.00	\$175.00		N	S
Estimated cost of development > \$1,000,000	\$292.00	\$292.00		N	S

Pre-DA and Pre-CDC Consultation Meeting

Written advice for basic planning enquiries	\$170.00	\$183.00	per hour	Y	P
Advice on minor development proposals (which are not classified as duty requests) and the meeting involves only a development officer.	\$290.00	\$315.00		Y	P
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding a development proposal for single or dual occupancy dwellings	\$365.00	\$395.00		Y	P
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	\$740.00	\$795.00	value of development < \$500,000 &/or subdivisions up to 3 lots - up to half hour meeting, site inspection and documented review	Y	P
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	\$1,490.00	\$1,600.00	value of development \$500,000 to \$1,000,000 &/or subdivisions with 4 to 10 lots - up to one hour meeting	Y	P
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	\$2,080.00	\$2,246.00	value of development \$1,000,001 to \$5,000,000 &/or subdivisions with 11 to 20 lots - up to one hour meeting	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Pre-DA and Pre-CDC Consultation Meeting [continued]

For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	\$2,680.00	\$2,894.00	value of development > \$5,000,000 &/or subdivisions with more than 20 lots - up to one hour meeting	Y	P
For development proposals or if variation to one or more planning controls is sought – for additional meetings or additional written comments on plans	50% of fee calculated above			Y	P
Non attendance at scheduled Pre-DA meeting	50% of meeting fee retained if attendance cancelled within 48 hours of meeting			Y	P

Development Application & Modification Fees

Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$129.00	\$129.00	estimated cost of development <= \$5,000	N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$198 plus \$3 for each \$1,000 or part \$1,000 above \$5,000		estimated cost of development \$5,001 - \$50,000	N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$412 plus \$3.64 for each \$1,000 or part \$1,000 above \$50,000		estimated cost of development \$50,001 - \$250,000	N	S
Fee includes a charge by Planning NSW at the rate of 0.064% of estimated cost of development. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$1,356 plus \$2.34 for each \$1,000 or part \$1,000 above \$250,000		estimated cost of development \$250,001 - \$500,000	N	S
Fee includes a charge by Planning NSW at the rate of 0.064% of estimated cost of development. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$2,041 plus \$1.64 for each \$1,000 or part \$1,000 above \$500,000		estimated cost of development \$500,001 - \$1,000,000	N	S
Fee includes a charge by Planning NSW at the rate of 0.064% of estimated cost of development. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$3,058 plus \$1.44 for each \$1,000 or part \$1,000 above \$1M		estimated cost of development t \$1,000,001 -\$10,000,000	N	S
Fee includes a charge by Planning NSW at the rate of 0.064% of estimated cost of development. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$18,565 plus \$1.19 for each \$1,000 or part \$1,000 above \$10M		estimated cost of development t > 10,000,000	N	S
Fee includes a charge by Planning NSW at the rate of 0.064% of estimated cost of development. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application for approval to erect an advertisement and/or advertising structure	\$333.00	\$333.00	minimum fee - for single advertisement	N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application for approval to erect each additional advertisement	\$93.00	\$93.00	additional fee - for each additional advertisement	N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application for erection of a Dwelling-house up to \$100,000	\$532.00	\$532.00	estimated cost of development t < \$100,000	N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application for subdivision of land – New road	\$777 plus \$65 per additional lot			N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application for subdivision of land – No new road	\$386 plus \$53 per additional lot			N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Boundary realignment	\$386.00	\$405.00	per application	N	P
Development application for subdivision of land – Strata	\$386 plus \$65 per additional lot			N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Development application for proposed development not involving the erection of a building, the carrying out of a work, the subdivision of land or the demolition of a building or work	\$333.00	\$333.00		N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Additional fee for development application involving designated development	\$1,076.00	\$1,076.00		N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Additional development application fee for development that requires concurrence	\$164.00	\$164.00		N	S
Fee is exclusive of any applicable concurrence fee (\$320 maximum) that is payable to a concurrence authority. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Additional development application fee for processing integrated development	\$164.00	\$164.00		N	S
Fee is exclusive of any applicable approval fee (\$320 maximum) that is payable to an approval body. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Additional development application fee for flood report assessment where a flood study is required to be submitted	\$880.00	\$950.00		N	P
Additional fee for amendment or variation to a development application by an applicant, (subject to the agreement of Council) pursuant to Clause 55 of the EP&A Regulation 2000	\$330.00	\$356.00	minor amendment	N	P
Additional fee for amendment or variation to a development application by an applicant, (subject to the agreement of Council) pursuant to Clause 55 and 121B of the EP&A Regulation 2000	50% of the original DA fee with minimum charge \$400	50% of the original DA fee	major amendment	N	P
Applications to make modifications to a development consent in order to correct a minor error, misdescription or miscalculation pursuant to Sec 4.55(1) of the EP&A Act 1979	\$83.00	\$83.00		N	S
No charge if Council is responsible for error or miscalculation					
Applications to make modifications to a development consent, involving minimal environmental impact, pursuant to Sections 4.55(1A) & 4.56(1) of the EP&A Act 1979	50% of the original DA fee or \$754 (whichever is the lesser)			N	S

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Development Application & Modification Fees [continued]

Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	50% of original DA fee		modification to development consent that does not involve the: - erection of a building, - the carrying out of a work or - the demolition of a work or building or - if the fee for the original development application was less than \$100	N	S
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	50% of original DA fee up to a maximum of \$222		modification to development consent involving: - erection of dwelling house with value \$100,000 or less	N	S
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$64.00	\$64.00	estimated cost of development <= \$5,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$99 plus \$1.50 for each \$1,000 or part \$1,000 above \$5,000		estimated cost of development \$5,001 - \$250,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$585 plus \$0.85 for each \$1,000 or part \$1,000 above \$250,000		estimated cost of development \$250,001 - \$500,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$833 plus \$0.50 for each \$1,000 or part \$1,000 above \$500,000		estimated cost of development \$500,001 - \$1,000,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Development Application & Modification Fees [continued]

Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$1,154 plus \$0.40 for each \$1,000 or part \$1,000 above \$1M		estimated cost of development t \$1,000,001 -\$10,000,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$5,540 plus \$0.27 for each \$1,000 or part \$1,000 above \$10M		estimated cost of development t > \$10,000,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					
Additional fee for modification application that is accompanied by statement of qualified designer	\$889.00	\$889.00		N	S
This fee only applies where a modification application is not required to be reviewed by a design review panel (s102 of the EP&A Act 1979).					
Additional fee for proposed modifications to development consent under sections 4.55(2) and 4.56(1) of the EP&A Act 1979 that involve residential flat development which is required to be referred to a design review panel under SEPP 65	\$3,508.00	\$3,508.00		N	S
Fee has been separated from fee for similar process that applies to the original development application to which a proposed modification relates - due to a differentiation made in legislation					
Development of a Community Facility by a bona fide non-profit community organisation	\$0.00	\$0.00		N	S
Not including educational establishments, hospitals, retail premises, places of public worship or residential accommodation					
Development application lodged by or on behalf of Council - if an independent consultant is required to conduct any part of the assessment, the cost is to be paid by the Applicant/Council (in addition to standard Development Application fees)		at cost		N	F

Public Notification Fees for Development Applications

Renotification/advertising fee where Council is required to renotify an application due to amendments to the proposal	\$280.00	\$302.00	per application	N	P
In the case of designated development (as defined by the Act) and development required by an Environmental Planning Instrument to be notified in the manner of designated development	\$2,596.00	\$2,596.00	per application	N	S
In the case of advertised development (as defined by the Community Participation Plan)	\$1,292.00	\$1,292.00	per application	N	S
In the case of advertised development (as defined by the Community Participation Plan) for nominated integrated development, threatened species development or Class 1 aquaculture development	\$1,292.00	\$1,292.00	per application	N	S
In the case of an application pursuant to Section 4.55(2) or Section 4.56(1) of the EP&A Act 1979	\$778.00	\$778.00	per application	N	S
In the case of prohibited development, including existing use rights (but the Council shall refund so much of the additional portion of the fee as is not expended in giving the required notification)	\$1,292.00	\$1,292.00	per application	N	S

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Public Notification Fees for Development Applications [continued]

In the case of notification required to be given in connection with an application pursuant to Section 8.3 of the EP&A Act 1979	\$725.00	\$725.00	per application	N	S
In the case of all other Development Applications and amendments thereto – for work involving a single dwelling & or outbuildings	\$279.00	\$300.00	per DA	N	P
In the case of all other Development Applications and amendments thereto – for all other types of development	\$635.00	\$685.00	per DA	N	P

Building Information Certificate

Class 1 & Class 10 Buildings	\$250.00	\$550.00	per dwelling	N	P
Other Classes of Buildings	\$250.00	\$550.00	per building - building floor area or part not > 200m2	N	P
Other Classes of Buildings	\$550 plus \$0.70 per m2 for each m2 > 200m2		200m2 - 2,000m2	N	P
	Last year fee \$250 plus \$0.50 per m2 for each m2 > 200m2				
Other Classes of Buildings	\$1,631 plus \$0.90 per m2 for each m2 >2000m2		> 2,000m2	N	P
	Last year fee \$1,165 plus \$0.075 per m2 for each m2 >2000m2				
Where application relates to part of a building consisting of external wall only or does not otherwise have a floor area	\$250.00	\$550.00	per building	N	P
Additional fee – if more than one inspection if carried out	\$90.00	\$370.00	per additional inspection	N	P
Public notification of Building Information Certificates	\$0.00	\$300.00	per notification	N	P
Additional fee for applications for which a charge may be made due to circumstances listed in clause 260(3A) of the Environmental Planning & Assessment Regulation 2000		amount that would have been payable for an application for development consent and a construction certificate, or a complying development certificate (if appropriate) for unauthorised parts of the building		N	P
Copy of a Building Information Certificate	\$13.00	\$35.00		N	P

Occupation Certificates

Occupation Certificate or Interim Occupation Certificate for development involving building works	\$378.00	\$408.00		Y	P
For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Occupation Certificates [continued]

Occupation Certificate for development involving change of use only	\$595.00	\$645.00		Y	P
For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development					
Additional fee to prepare and make a referral to NSW Fire & Rescue as per Section 50 of EP&A (Development Certification and Fire Safety) Regulation 2021	\$1,242.00	\$1,345.00		Y	P
For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development					
Additional fee payable for services rendered by Fire and Rescue NSW in connection with a referral made as per Part 5, Division 3 of Environmental Planning & Assessment (Development Certification and Fire Safety) Regulation 2021 (payable subsequent to lodgement of application for Construction Certificate or Complying Development Certificate or Occupation Certificate).	amount of the invoice received from Fire & Rescue NSW			N	P
For development in respect of which Council does not employ staff that are accredited/registered to the extent required to be the PC for a particular development	\$2,932 plus the direct costs of all third parties engaged by council to process the applications (plus GST)			Y	P
	Last year fee \$2,715 plus the direct costs of all third parties engaged by council to process the applications (plus GST)				

Appointment as a Principal Certifier for Building Works

PC Fee

Low scale residential development including new single dwellings, secondary dwellings with total floor area no more than 60 square metres, new domestic outbuildings & swimming pools and alterations/additions to existing residential development

For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development

PC Fee	\$445.00	\$480.00	estimated cost of development < \$15,000	Y	P
PC Fee	\$838.00	\$905.00	estimated cost of development \$15,000 - \$80,000	Y	P
PC Fee	\$1,739.00	\$1,878.00	estimated cost of development \$80,001 - \$2,000,000	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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PC Fee [continued]

PC Fee	a quotation can be provided (subject to ratification by Development Assessment Section Manager or Executive Manager Planning, Transport & Regulation).	estimated cost of development > \$2,000,000		Y	P
	Last year fee a quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning & Assessment)				
All development when combined with a development application or lodged prior to determination of development application	20% discount			Y	M

PC Fee - Multiple Residential Development

Two or more new dwellings, secondary dwellings with total floor area more than 60 square metres or class 3 boarding houses

For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development.

PC Fee – Multiple Residential Development	\$2,318.00	\$2,503.00	estimated cost of development < \$200,000	Y	P
PC Fee – Multiple Residential Development	\$3,390.00	\$3,635.00	estimated cost of development \$200,000 - \$400,000	Y	P
PC Fee – Multiple Residential Development	\$4,844.00	\$5,231.00	estimated cost of development \$400,001 - \$2,000,000	Y	P
PC Fee – Multiple Residential Development	a quotation can be provided (subject to ratification by Development Assessment Section Manager or Executive Manager Planning, Transport & Regulation).	estimated cost of development > \$2,000,000		Y	P
	Last year fee a quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning & Assessment)				
All development when combined with a development application or lodged prior to determination of development application	20% discount			Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Commercial/Industrial Development

For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development

Commercial / Industrial Development	\$772.00	\$883.00	estimated cost of development < \$40,000	Y	P
Commercial / Industrial Development	\$1,454.00	\$1,570.00	estimated cost of development \$40,000 - \$200,000	Y	P
Commercial / Industrial Development	\$3,260.00	\$3,520.00	estimated cost of development \$200,001 - \$2,000,000	Y	P
Commercial / Industrial Development	a quotation can be provided (subject to ratification by Development Assessment Section Manager or Executive Manager Planning, Transport & Regulation) Last year fee a quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning & Assessment)		estimated cost of development > \$2,000,000	Y	P
All development when combined with a development application or lodged prior to determination of development application	20% discount			Y	M

Other

Building, planning & engineering or professional officer advice	\$238.00	\$260.00	per hour (minimum charge one hour)	Y	F
Additional Inspections including BASIX inspection, reinspections and inspections in relation to applications approved over 5 years ago	\$370.00	\$400.00	per inspection	Y	P

For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Other [continued]

If Council is appointed to replace a private Accredited Certifier on a partially completed project.	full fee is payable relevant to category of development, as above, plus \$558 administration fee per change of PC request Last year fee full fee is payable relevant to category of development, as above, plus \$517 administration fee per change of PC request			Y	P
For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development. In addition, if deemed to be a complex project, additional fees are applicable. Subject to a quotation to be ratified by Development Assessment Section Manager or Executive Manager Planning, Transport & Regulation.					
Full fee is payable, to compensate for having to familiarise with the status of the project. With the exception of the categories with an open ended "value of development", the fee covers all staged inspections as listed in a Council letter confirming appointment as Principal Certifier. For the open ended categories, the maximum number of inspections covered by this fee is:- Low Scale Residential Development - 5, Multiple Residential Development - 15, Commercial/Industrial Development - 7					
For development in respect of which Council does not employ staff that are accredited to the extent required to be the PC for a particular development	\$5,864 plus the direct costs of all third parties engaged by council to process the application (plus GST) Last year fee \$5,430 plus the direct costs of all third parties engaged by council to process the application (plus GST)			Y	P
Additional fee for site sign identifying the City of Newcastle as PC	\$16.30	\$17.60	per sign	Y	P

Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings

Application to install a manufactured home, moveable dwelling or associated structure on land – LGA 1993, S68	\$350.00	\$375.00		N	P
Inspection of installation of a manufactured home, moveable dwelling or associated structure on land – LGA 1993, S68	\$350.00	\$375.00		N	P
Determination of Certificate of Completion of installation of manufactured home or associated structure – LG (Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings) Regulation 2005, CI 69	\$350.00	\$375.00		N	P
Application to operate a caravan park, camping ground or manufactured home estate – LGA 1993, S68	\$2,055.00	\$2,219.00		N	P
Application to operate a public car park – LGA 1993, S68	\$2,055.00	\$2,219.00		N	P
Application to install a domestic oil or solid fuel heating appliance other than a portable appliance	\$181.00	\$195.00		N	P
Application to set up, operate or use a loud speaker or sound amplifying device	\$181.00	\$195.00		N	P
Processing of an objection to the application of regulations and local policies – LGA 1993, S82	\$350.00	\$378.00		N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Relocation of Dwelling

Inspection within Newcastle	\$714.00	\$771.00		N	P
Inspection outside Newcastle	\$771 plus \$26 per km from the City Administration Centre			N	P
	Last year fee \$714 plus \$24.10 per km from the City Administration Centre				

Swimming Pools

Application for Exemption	\$250.00	\$250.00		N	S
Inspection of a swimming pool	\$150.00	\$150.00		Y	S
Subsequent inspection of a swimming pool after the first inspection	\$100.00	\$100.00		Y	S
Provision of registration information to Council	\$10.00	\$10.00		Y	S

Subdivision/Strata Certificates

Issue of Certificate for applications considered under the Real Property Act – Defacto Application	\$380.00	\$410.00	per application	N	P
Issue of Certificate for applications considered under the Real Property Act – Endorsement of plan of easement	\$705.00	\$761.00	per application	N	P
Issue of Certificate for applications considered under the Real Property Act – Transfer and other legal documents	\$705.00	\$761.00	per application	N	P
Subdivision Certificate	\$734 plus \$61 per additional lot			N	P
	Last year fee \$680 plus \$57 per additional lot				
Re-endorsement of Subdivision Certificate and/or s88B instrument after original endorsement, due to amendments to documents	\$230.00	\$248.00		N	P
Strata Certificate	\$734 plus \$61 per additional lot			Y	P
	Last year fee \$680 plus \$57 per additional lot				

Fees for subdivision works, DA related road works & non-DA related road works

New road construction or construction of more than half of the existing pavement width	\$23.10	\$25.00	per longitudinal metre	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
New road construction or construction of more than half of the existing pavement width	\$1,040.00	\$1,123.00	minimum fee per application	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Road construction less than half of existing pavement width	\$18.00	\$19.50	per longitudinal metre	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Road construction less than half of existing pavement width	\$805.00	\$869.00	minimum fee per application	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Miscellaneous works E.g.: Interallotment drainage, private driveways, drainage structures and other infrastructures such as: footpaths <30m, stairs up to 3 flights, planter boxes, bike racks, bespoke furniture and footpath gardens, dewatering and discharging connections	2% of cost of construction or \$367 whichever is the greater Last year fee 2% of cost of construction or \$340 whichever is the greater		<= \$5,000 in value	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Miscellaneous works E.g.: Interallotment drainage, private driveways, drainage structures and other infrastructures such as: footpaths <30m, stairs up to 3 flights, planter boxes, bike racks, bespoke furniture and footpath gardens, dewatering and discharging connections	2% of cost of construction or \$842 whichever is the greater Last year fee 2% of cost of construction or \$780 whichever is the greater		> \$5,000 in value	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Amendment or re-issue of construction certificate &/or Roads Act approval	35% of cost of original application fee or \$367 whichever is the greater Last year fee 35% of cost of original application fee or \$340 whichever is the greater		<= \$5,000 in value	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Amendment or re-issue of construction certificate &/or Roads Act approval	35% of cost of original application fee or \$842 whichever is the greater Last year fee 35% of cost of original application fee or \$780 whichever is the greater		> \$5,000 in value	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Additional fee for when assessment of application extends beyond the initial assessment plus further reviews of amended/additional details on two subsequent occasions and the application continues to be in a form that is not suitable for approval	\$270.00	\$291.00	per hour (one hour minimum charge)	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Permit to install ground anchors/shoring	\$569.00	\$614.00	per permit	N	P
Installation of ground anchors - exceeding 10 anchors at one site	Price on Application			N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications

New road construction or construction of more than half of existing pavement width.	\$48.00	\$52.00	per longitudinal metre	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements. GST Exempt except if the role is contestable by private certifiers (in which case 10% GST applies)

New road construction or construction of more than half of existing pavement width.	\$1,035.00	\$1,117.00	minimum fee	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements. GST Exempt except if the role is contestable by private certifiers (in which case 10% GST applies)

Road construction less than half of existing pavement width	\$41.00	\$44.00	per longitudinal metre	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements.

Road construction less than half of existing pavement width	\$1,035.00	\$1,117.00	minimum fee	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements. GST Exempt except if the role is contestable by private certifiers (in which case 10% GST applies)

Miscellaneous works E.g.: Interallotment drainage, private driveways and drainage structures	2% of cost of construction or \$367 whichever is the greater Last year fee 2% of cost of construction or \$340 whichever is the greater	<= \$5,000 in value	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements. GST Exempt except if the role is contestable by private certifiers (in which case 10% GST applies)

Miscellaneous works E.g.: Interallotment drainage, private driveways and drainage structures	2% of cost of construction or \$842 whichever is the greater Last year fee 2% of cost of construction or \$780 whichever is the greater	> \$5,000 in value	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements. GST Exempt except if the role is contestable by private certifiers (in which case 10% GST applies)

Additional fee for additional/extraordinary inspections or re-inspections due to incomplete works	\$380.00	\$410.00	per inspection	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications.

Security Bonds

Arrangement for cash or bank guarantee security bonds for uncompleted works or maintenance where the value of the bond is up to \$10,000	\$835.00	\$901.00	per bond	N	P
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GST does not apply to any services that follow from subdivision applications lodged prior to 30/6/98

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Security Bonds *[continued]*

Arrangement for cash or bank guarantee security bonds for uncompleted works or maintenance where the value of the bond is more than \$10,000	\$1,175.00	\$1,269.00	per bond	N	P
GST does not apply to any services that follow from subdivision applications lodged prior to 30/6/98					
Substitution of existing security bonds with another bond of a lesser amount due to completion of some works covered by existing bond	\$700.00	\$756.00	per lesser bond	N	P
GST does not apply to any services that follow from subdivision applications lodged prior to 30/6/98					

Urban Design Review Panel

Referral to the Urban Design Review Panel for a modification application	\$3,508.00	\$3,508.00	maximum two meetings	N	S
Referral to the Urban Design Review Panel prior to submission of DA	\$3,508.00	\$3,508.00	maximum two meetings	N	P
Referral to the Urban Design Review Panel after submission of DA	\$3,508.00	\$3,508.00	maximum two meetings	N	P
Referral to the Urban Design Review Panel for a development application for a residential flat building	\$3,508.00	\$3,508.00	maximum two meetings	N	S
Design Review Panel for a c137 application to a development application	\$3,508.00	\$3,508.00	maximum two meetings	N	P
Non attendance at Urban Design Review Panel meeting	50% of meeting fee retained if attendance cancelled within 48 hours of meeting			N	P

Heritage Notification

Heritage Notification works - other	\$225.00	\$243.00	per application	N	P
Heritage Notification works - works to single dwelling	\$75.00	\$81.00	per application	N	P
Heritage Notification works - other - for endorsed community events and endorsed public art activities	\$0 for the first 5, then \$100 for every 5 events and endorsed art activities there after.			N	P

Design Competition

Design Competition	\$15,000.00	\$25,000.00	per submission/ architect	N	P
Preliminary technical review prior to Design Brief	Up to \$100M - \$5000, \$100M- \$150M - \$7500, Over \$150M - \$10,000		per submission/ architect	N	P

Public Art Reference Group

Accelerated Development Applications - Approved Authorised Consultant Annual Fee	\$0.00	\$1,375.00		N	F
Accelerated Development Applications - Authorised Consultant Application Fee	\$0.00	\$150.00		N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Public Art Reference Group [continued]

Attendance at Public Art Reference Group Meetings - if related to a development application	\$800.00	\$840.00	per development application (max 3 visits)	N	P
Non attendance at Public Art Reference Group Meeting	50% of meeting fee retained if attendance cancelled within 48 hours of meeting.		per development application	N	P

Strategic Planning

Supply of Miscellaneous Information

Photocopies – A4 or A3 Black and white only	\$1.40	\$1.45	per page	N	P
Service Charge (including compiling information into a new form)	\$125.00	\$131.00	per hr - minimum 1/2 hr	N	P
Supply of information on USB	\$60.00	\$63.00	per hr - minimum 1/2 hr	N	P
Policy Advice Fee	\$240.00	\$260.00	per hr - minimum 1 hr	N	P
Development Contributions Quote	\$26.00	\$35.00	per quote	N	P
Section 7.11 & Section 7.12 Contributions Plans (each)	\$57.00	\$60.00	hard copy A4 colour	N	F

Publications

Newcastle DCP 2012 document	\$176.00	\$190.00	hard copy A4 colour	N	F
Newcastle DCP 2012 & technical manuals	\$57.00	\$62.00	USB only	N	F
Technical Manuals (each – excluding Stormwater & Water Efficiency for Development Technical Manual)	\$57.00	\$62.00	hard copy A4 black & white	N	F
Technical Manual – Stormwater & Water Efficiency for Development Technical Manual	\$87.00	\$94.00	hard copy A4 black & white	N	F

Request to amend Principal LEP

Basic*

* category is determined at planning proposal meeting.

Proponent - initiated	\$10,000.00	\$10,750.00	per planning proposal	N	F
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Standard*

* category is determined at planning proposal meeting.

Stage 1 - Scoping/pre-lodgement advice and submission requirements	\$15,000.00	\$16,750.00		N	F
Stage 2 - Lodgement/Gateway determination and actioning/exhibition	\$20,000.00	\$22,000.00		N	F
Stage 3 - Assessment and finalisation	\$25,000.00	\$27,250.00		N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Complex*

* category is determined at planning proposal meeting.

Stage 1 - Scoping/pre-lodgement advice and submission requirements	\$20,000.00	\$22,000.00		N	F
Stage 2 - Lodgement/Gateway determination and actioning/exhibition	\$20,000.00	\$22,000.00		N	F
Stage 3 - Assessment and finalisation	\$30,000.00	\$32,000.00		N	F

Principal*

* category is determined at planning proposal meeting.

Stage 1 - Scoping/pre-lodgement advice and submission requirements	\$25,000.00	\$27,000.00		N	F
Stage 2 - Lodgement/Gateway determination and actioning/exhibition	\$25,000.00	\$27,000.00		N	F
Stage 3 - Assessment and finalisation	\$50,000.00	\$55,000.00		N	F

Other

Engagement of consultant to prepare a planning proposal and manage the Gateway determination process when council is the Planning Proposal Authority following a Gateway determination review		Stage 2 fee of appropriate planning proposal category + actual cost of consultant engagement plus 10% administration		N	F
Daily fee for a public hearing if required	\$3,620.00	\$3,800.00		N	F
Minor mapping anomalies where an error can be identified in the Newcastle LEP and where the proposed amendment is consistent with the intent and direction of the LEP and Council.	\$0.00	\$0.00		N	Z
Amendment proposed by a NSW government department to enable development of land for use defined as an 'Infrastructure Facility' under State Environmental Planning Policy (Infrastructure) 2007	\$0.00	\$0.00		N	Z
Reclassification of land to enable the provision of public infrastructure or community facilities	\$0.00	\$0.00		N	Z
Planning proposal meeting with LEP panel (first & second meeting)	\$2,275.00	\$2,450.00	first & second meeting with LEP Panel	N	F
Planning proposal meeting with LEP panel (third and subsequent meetings where requested by the proponent)	\$1,140.00	\$1,230.00	each additional meeting with LEP panel	N	F

Preparation of Development Control Plan or Precinct Plan

Preparation or review of DCP or Precinct Plan	\$24,000 plus \$270 per hour if staff time exceeds 40 hours			N	F
	Last year fee \$22,250 plus \$240 per hour if staff time exceeds 40 hours				

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Preparation of Development Control Plan or Precinct Plan [continued]

Preparation or review of minor amendment to DCP or Precinct Plan	\$270 plus mapping, printing and advertising costs		per hour	N	F
	Last year fee \$240 plus mapping, printing and advertising costs				

Planning Agreements

Preparation of Planning Agreements	\$1,635.00	\$1,795.00	per agreement	N	F
Revision of Planning Agreements	\$820.00	\$900.00	per amendment	N	F
Public notice of a proposed Planning Agreement or development contribution	\$620.00	\$680.00	per agreement	N	F

Planning Investigations

Outdoor Dining/Trading

Installation of Outdoor Dining markers	\$185.00	\$205.00	per outdoor dining approval	N	P
Advertising fee: Applications that require public notification	\$205.00	\$215.00	per application	N	P

Building Waste Containers in Public Place

Annual Registration Fee	\$325.00	\$350.00	per applicant per annum	N	F
Application Fee	\$93.00	\$100.00	per building waste application	N	F

Compliance Cost Notices

Compliance Cost Notice to ensure an Order is complied with		Reasonable costs and expenses incurred by Council	per notice	N	S
Notice of intention compliance costs – maximum fee	\$750.00	\$750.00	per notice	N	S
Actual Fee determined based on costs and expenses.					

Boarding House Inspections

Inspection Fee	\$325.00	\$345.00	per inspection	N	F
Re-inspection Fee	\$325.00	\$345.00	per re-inspection	N	F

Annual Fire Safety Statement

Administration Fee – Processing of Annual Fire Safety Statement submission	\$88.00	\$120.00	per statement per annum	Y	F
Administration Fee – Follow-up processing incorrect Annual Fire Safety Statement submission.	\$88.00	\$95.00	per statement	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Annual Fire Safety Statement [continued]

Stay of Infringement Application	\$104.00	\$120.00	per statement	Y	F
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Other

Provision of professional advice, fire safety audit and investigation services	\$240.00	\$260.00	per hour (Minimum 1/2 hour charge)	Y	F
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Environment & Health

Environmental Health Inspection Fee	\$270.00	\$284.00	per hour. (Minimum charge of 30 minutes and 15 minute increments thereafter)	N	F
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This fee covers inspections of caravan parks & camping grounds, water cooling systems, warm water systems, beauty shop, hairdresser, hairdressing vehicle, skin penetration, horses on premises, on-site sewerage management systems, swimming pool water quality, event and markets food inspection fee and inspecting vehicles or articles used for selling food.

Environmental Health Re-inspection Fee	\$270.00	\$284.00	per hour (charged in 15 minute increments)	N	F
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This fee covers re-inspections of caravan parks & camping grounds, water cooling systems, warm water systems, beauty shop, hairdresser, hairdressing vehicle, skin penetration, horses on premises, on-site sewerage management systems, swimming pool water quality, event and markets food inspection fee and inspecting vehicles or articles used for selling food.

Environmental Protection Notices

Environmental Protection Notices	\$765.00	\$785.00	per notice	N	S
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Public Health Improvement Notices and Prohibition Orders

Regulated systems on premises	\$560.00	\$605.00	per notice	N	S
Other premises	\$270.00	\$290.00	per notice	N	S

Operate Caravan Park/Camping Ground

Approval Fee (5 year approval)	\$257.00	\$270.00	per park/ ground	N	F
Limited time application (Events, Shows etc.)	\$642.00	\$675.00		N	F

Legionella Management

Annual Administration Fee - Water Cooling System - 1 year Risk Management Plan duration	\$267.00	\$292.00	per unit per annum	N	F
Annual Administration Fee - Water Cooling System - 2 year Risk Management Plan duration	\$226.00	\$246.00	per unit per annum	N	F
Annual Administration Fee - Water Cooling System - 3 year Risk Management Plan duration	\$212.00	\$232.00	per unit per annum	N	F
Annual Administration Fee - Water Cooling System - 4 year Risk Management Plan duration	\$205.00	\$224.00	per unit per annum	N	F
Annual Administration Fee - Water Cooling System - 5 year Risk Management Plan duration	\$201.00	\$219.00	per unit per annum	N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Legionella Management [continued]

Annual Administration Fee – Warm Water Systems	\$64.00	\$70.00	per premises per annum	N	F
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Beauty Shop, Hairdresser, Skin Penetration or Combination of all

Annual Administration Fee – Category 1 – High Risk Premises – Skin Penetration (re-usable articles)	\$320.00	\$340.00	per premises per annum	N	F
Annual Administration Fee – Category 2 – Low Risk Premises – Skin Penetration (non re-usable articles)	\$178.00	\$189.00	per premises per annum	N	F
Pre-purchase Inspection Report – all categories	\$670.00	\$720.00	per inspection	N	F

On-Site Sewage Management System

Install Sewage Management Facility/Waste Treatment Device	\$420.00	\$450.00	per application includes approval to operate	N	F
Application for approval to operate – Approval only	\$80.00	\$100.00	per system	N	F
Application for renewal of approval to operate – Approval only	\$80.00	\$85.00	per system	N	F

Development Site

Prevent Pollution Sign	\$12.50	\$15.00	per sign	Y	F
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Food Services

Food Business Administration Fees

Annual Administration Charge – Small	\$390.00	\$390.00	per premises per annum	N	S
Small - up to and including 5 full time food handlers					
Annual Administration Charge – Medium	\$800.00	\$800.00	per premises per annum	N	S
Medium - more than 5 but not more than 50 full time food handlers					
Annual Administration Charge – Large	\$3,500.00	\$3,500.00	per premises per annum	N	S
Large - more than 50 full time food handlers					
Annual Administration Charge – Charity Organisations	\$0.00	\$0.00	per premises per annum	N	Z

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Food Business Inspection Fee

Inspection Fee	\$270.00	\$284.00	per hour (Minimum charge 30 minutes and 15 minute increments thereafter)	N	S
Re-inspection Fee	\$270.00	\$284.00	per hour (charged in 15 minute increments)	N	S
Pre-purchase Inspection Report	\$685.00	\$720.00	per inspection	N	F

Food Improvement Notices

Food Improvement Notices	\$330.00	\$330.00	per notice	N	S
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Use of Vehicle or Article for Selling

Mobile Food Vans & Vehicles	\$410.00	\$435.00	per approval	N	F
For inspection fees - see Environmental Health Inspection Fee					
Temporary Food Stalls	\$410.00	\$435.00	per approval	N	F
For inspection fees - see Environmental Health Inspection Fee					

Traffic & Transport

Work Zones and Various Special Use Zones for Events & Activities

Parallel to kerb parking - Approval zone within the road carriage way

Work zones are to be a minimum length of 6 metres (equivalent to 1 parallel or 2 angle parking spaces). All zones applications should be minimum of 1 month duration.

Ticketed time parking zone per metre of kerbside space per week or part thereof	\$30.00	\$33.00		N	F
Time restricted parking zone (2P, 4P, etc.) per metre of kerbside space per week or part thereof	\$18.00	\$20.00		N	F
Unrestricted parking zone and other zone (NSt, NP, etc.) per metre of kerbside space per week or part thereof	\$13.50	\$15.00		N	F

Angle parking - Approval zone within the road carriage way

Work zones are to be a minimum length of 6 metres (equivalent to 1 parallel or 2 angle parking spaces). All zones applications should be minimum of 1 month duration.

Ticketed time parking zone per metre of kerbside space per week or part thereof	\$60.00	\$65.00		N	F
Time restricted parking zone (2P, 4P, etc.) per metre of kerbside space per week or part thereof	\$36.00	\$39.00		N	F
Unrestricted parking zone and other zone (NSt, NP, etc.) per metre of kerbside space per week or part thereof	\$27.00	\$29.00		N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Supply, installation and removal of construction zone signage

Work zones are to be a minimum length of 6 metres (equivalent to 1 parallel or 2 angle parking spaces). All zones applications should be minimum of 1 month duration.

Per sign on existing posts	\$175.00	\$185.00		N	P
Additional sign on existing posts	\$125.00	\$135.00		N	P
Per sign on new posts	\$600.00	\$630.00		N	P
Per sign on additional new posts	\$390.00	\$420.00		N	P

Application & Extension related Fees

Administration costs for work zone extension	\$110.00	\$120.00	per instance	N	P
Administration costs - work zone	\$425.00	\$450.00	per instance	N	P
Late Application Fee	\$50.00	\$100.00	per application	N	P

Charged on all permits where requested date is inside the required notification period.

This includes, but is not limited to, Road Occupancy Permits, Shipping Container Applications, Parking Occupancy Permits, Temporary Road Closures and Crane Applications.

Road Occupancy Permit (ROP) – Normal application	\$140.00	\$150.00	per application	N	F
Road Occupancy Permit (ROP) – Full Road Closure	\$265.00	\$280.00	per application	N	F
Shipping Container Application	\$75.00	\$80.00	application for 1 week	N	F
Shipping Container Application	\$285.00	\$300.00	application for more than 1 week (per calendar month)	N	F
Parking Occupancy Permit – Application Fee	\$27.00	\$30.00	per application	N	F
Parking Occupancy Permit - Unrestricted parking (CBD and Local Centre only areas)	\$11.00	\$12.00	per day per parking space	N	F
Parking Occupancy Permit – Time Restricted Parking	\$22.00	\$24.00	per day per parking space	N	F
Parking Occupancy Permit – Metered Parking	\$55 per space per day plus Application Fee of \$30 Last year fee \$50 per space per day plus Application Fee of \$27		per day per parking space	N	P
Parking Occupancy Permit – Metered Parking	\$330 per space per week plus Application Fee of \$30 Last year fee \$300 per space per week plus Application Fee of \$27		per week per parking space	N	P

Temporary Road Closure

Supervision costs will be shared by the number of events on the same day. Additional costs - at full cost to applicant plus GST.

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Temporary Road Closure [continued]

Administration Costs & Part V EPA Review Supervision Costs (cost per inspection-min 2 inspections)	\$430.00	\$460.00		N	P
During Business Hours (7.30am-5pm Mon-Fri)	\$160.00	\$170.00		N	P
Outside Business hours	\$580.00	\$610.00		N	P
Advertising Costs		full cost		N	P
For Construction – Administration Costs – Full Road Closures	\$265.00	\$300.00		N	F
For Construction – Administration Costs – Part Road/ Lane Closure	\$140.00	\$150.00		N	F
For Commercial Purposes	in addition to above fees an additional fee as negotiated upon application			N	F

Traffic Information/Searches

Traffic Count Data Search	\$70.00	\$75.00	per 1/2 hour	Y	F
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Restricted Vehicle Route Application (B-Double)

Administration Fee	\$355.00	\$375.00	per route	N	F
Assessment of Proposed Restricted Vehicle Route	\$660.00	\$700.00	per route as required	N	F

Signage - Community Facilities and Street Names

Signage establishment fee	\$0.00	\$110.00	Per sign request, where all signs within the same vicinity.	Y	P
Standard Blade Installation	\$0.00	\$70.00	per blade	Y	P
Blade Removal	\$0.00	\$50.00	per blade	Y	P
Long Blade Installation	\$0.00	\$140.00	per blade	Y	P
Post Installation	\$0.00	\$340.00	per post	Y	P
Post Removal	\$0.00	\$220.00	per post	Y	P
Post Extension Installation	\$0.00	\$135.00	per post extension	Y	P
Supply of blade	\$160.00	\$170.00	each sign	Y	P
Sign design fee (where applicable)	\$190.00	\$200.00	per design	Y	P
"Neighbourhood Watch" and "Safe House" Scheme Signs	full cost plus 10%		per instance	Y	P

Depends on size and scale of the Public Program.

Traffic Facilities

Road Linemarking - Edgeline

Driveway line marking application fee	\$0.00	\$30.00	per application	N	F
Driveway line marking installation	\$0.00	\$120.00	per driveway	N	F
Edgeline – using paint – white or yellow lines		POA	per linear meter	N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Road Linemarking - Edgeline [continued]

Edgeline – using thermo – white or yellow lines		POA	per linear meter	N	F
Establishment cost or site cost		POA	per linear meter	N	F

Parking Operations

Use of Suburban Carparks

Category A: Commercial Use	\$4,735.00	\$5,000.00	maximum per day	Y	M
Category A: Commercial Use	\$812.00	\$850.00	minimum per day	Y	M
Category B: Commercial with a Charitable Component	\$4,735.00	\$5,000.00	maximum per day	Y	M
Category B: Commercial with a Charitable Component	\$175.00	\$185.00	minimum per day	Y	M
Category C: Community use plus cost recovery	\$175.00	\$185.00	per day	Y	M

Other Parking Charges

Car Share Parking Space	\$4,368.00	\$4,700.00	maximum per annum per space	N	M
Car Share Parking Space - Establishment Fee	\$721.00	\$780.00	per formal agreement (includes signage and line marking)	N	M
Parking Meter Removal/Replacement	\$1,803.00	\$1,950.00	per parking meter (includes replacement baseplate)	N	M
Credit Card Transaction Fee	0.75% of transaction value		per credit card transaction	Y	M
Pay by Phone Processing Fee	10% of transaction value		maximum per pay by phone transaction (EasyPark)	Y	M

Parking Meter Fees

1P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
2P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
4P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Parking Meter Fees [continued]

8P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
8P Ticket Parking	\$11.00	\$12.00	maximum per 8P (hours) Monday - Sunday	Y	M
10P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
10P Ticket Parking	\$11.00	\$12.00	maximum per 10P (hours) Monday - Sunday	Y	M
12P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
12P Ticket Parking	\$11.00	\$12.00	maximum per 12P (hours) Monday - Sunday	Y	M
P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
P Ticket Parking	\$11.00	\$12.00	maximum per day Monday - Sunday	Y	M

Parking Permits

Resident Visitor Parking - Short Stay Accommodation (New Applicants - 12 months from date of approval)	\$265.00	\$280.00	maximum per parking authority	N	M
Resident Parking	\$85.00	\$92.00	maximum per parking authority	N	M
Resident Parking – Pensioner Rate	\$75.00	\$80.00	maximum per parking authority	N	M
Resident Visitor Parking (12 months from date of approval)	\$138.00	\$150.00	maximum per parking authority	N	M
Replacement Resident Permit	\$62.00	\$65.00		N	M
Replacement Resident Visitor Permit	\$145.00	\$160.00		N	M
Temporary Parking Authorisation	\$50 per space per day (Mon - Sun)		per day	N	M
	Last year fee \$45 per space per day (Mon - Sun)				

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Parking Permits [continued]

Temporary Parking Authorisation	\$300 per space per week (Mon - Sun)		per week	N	M
	Last year fee \$275 per space per week (Mon - Sun)				

Rangers

Companion Animal Surrender fee	\$117.00	\$117.00	per animal	N	P
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Companion Animal - Adoption Fees

All animals adopted are microchipped, lifetime registered, vaccinated, wormed and desexed.

Cat - Kitten (0 - 2 years)	\$180.00	\$190.00	per cat	Y	M
Cat - (2 - 8 years)	\$200.00	\$210.00	per cat	Y	M
Cat - Senior (8 -12 years)	\$120.00	\$125.00	per cat	Y	M
Cat - Golden Oldie (12+ years)	\$0.00	\$0.00	per cat	Y	M
Dog - Puppy (0 - 2 years)	\$300.00	\$315.00	per dog	Y	M
Dog - (2 - 8 years)	\$380.00	\$400.00	per dog	Y	M
Dog - Senior (8 - 12 years)	\$120.00	\$125.00	per dog	Y	M
Dog - Golden Oldie (12+ years)	\$0.00	\$0.00	per dog	Y	M

Companion Animal - Lifetime Registration

Companion Animals Act, 1998

The following are exempt:

- Companion animal used as a guide or assistance animal;
- A dog used for working on farm land properties recognised under Section 515 Local Government Act;
- Greyhound registered under the Greyhounds Racing Act;
- Cats & dogs desexed and sold by pound or shelter

Cat - desexed and owned by an eligible pensioner	\$29.00	\$29.00	per animal	N	S
Cat - desexed or not desexed (if not desexed an annual permit is required, unless kept by a recognised breeder for breeding purposes)	\$59.00	\$59.00	per animal	N	S
Dog - desexed	\$69.00	\$69.00	per animal	N	S
Dog - not desexed before six months of age and not kept by registered breeder	\$234.00	\$234.00	per animal	N	S
Dog - desexed and owned by an eligible pensioner	\$29.00	\$29.00	per animal	N	S
Dog - not desexed and kept by a registered breeder for breeding purposes	\$69.00	\$69.00	per animal	N	S
Registration late fee	\$19.00	\$19.00	per registration	N	S

Companion Animal - Annual Permits & Certificates

Annual Permit - Cat not desexed by 4 months of age	\$85.00	\$85.00	per animal	N	S
Annual Permit - Declared dangerous or restricted dog	\$206.00	\$206.00	per animal	N	S
Permit late fee	\$19.00	\$19.00	per permit	N	S
Compliance Certificate - Declared dangerous or restricted dog	Maximum Fee \$150.00		per certificate	N	S

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Companion Animal - Microchipping Fees

Microchip of impounded companion animal	\$0.00	\$55.00	per animal	N	F
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Companion Animal Impounding Fees

Companion Animal Surrender fee	\$0.00	\$150.00		N	P
Sustenance/Maintenance - first day, inclusive of impound charge	\$33.00	\$65.00	per animal	N	F
Sustenance/Maintenance per day, or part thereof, exclusive of the first day	\$85.00	\$90.00	per animal	N	F
Impound charge - second offence	\$273.00	\$290.00	per animal	N	F
Impound charge - third and subsequent offences	\$421.00	\$445.00	per animal	N	F
Veterinary Care Fee		Actual Cost		N	F
		Last year fee full cost			
Transportation Costs	\$77.00	\$85.00	per animal	N	F

Stock Animals - Impound Fees

Impound Fee	\$185.00	\$200.00	per animal	N	F
After Hours Call Out Impounding Fee	\$373.00	\$400.00	per call out	N	F
Sustenance Fee	\$57.00	\$80.00	per day	N	F
Veterinary Care Fee		Actual Cost	as charged	N	F
		Last year fee full cost			
Damage Fee		Actual Cost	as assessed	N	F
		Last year fee full cost			
Transportation Costs	\$135.00	\$150.00	per animal	N	F
Impound related services provided by third parties		Actual cost plus 20% administration charge.	per animal	N	F

Article Impounding Fees

Building Waste Containers		Actual costs	per container	N	F
		Last year fee total of costs incurred by council			
Building Materials Obstructing		Actual cost	per obstruction	N	F
		Last year fee total of costs incurred by council			
Article – Small	\$66.00	\$70.00		N	F
Article – Medium	\$99.00	\$105.00		N	F
Article – Large	\$186.00	\$200.00		N	F

Abandoned Vehicle Impounding Fees

Towing fee	\$121.00	\$130.00	per vehicle	N	F
Holding Fee	\$23.00	\$25.00	per day	N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Environment & Sustainability

Blackbutt Reserve

Event Application Fee	\$135.00	\$145.00		Y	M
Private Animal Encounter	\$119.00	\$129.00	1 - 10 persons (minimum)	Y	M
Private Animal Encounter	\$11.00	\$13.00	per person thereafter	Y	M
Reptile Show	\$4.00	\$5.00	per person	Y	M
School Education Programs (Primary & Secondary) – 1 animal encounter onsite	\$125.00	\$135.00	up to 30 students (minimum)	Y	M
School Education Programs (Primary & Secondary) – 1 animal encounter onsite	\$5.00	\$6.00	per additional student	Y	M
Educational program up to 1 hour – Onsite	\$274.00	\$290.00	up to 30 students (minimum)	Y	M
Educational program up to 1 hour – Onsite	\$10.00	\$12.00	per additional student	Y	M
TAFE groups – Onsite	\$142.00	\$150.00	per hour	Y	M
Cross Country Events	\$3.40	\$4.00	per person (capped at 25 participants)	Y	M
Education program – Offsite	\$200.00	\$215.00	up to 30 students (minimum)	Y	M
Education program – Offsite	\$7.00	\$8.00	per additional student	Y	M
Wildlife show – Offsite	\$300.00	\$320.00	per show (1hr) weekdays	Y	M
Wildlife show – Offsite	\$150.00	\$160.00	per additional hour	Y	M
Wildlife show – Offsite	\$393.00	\$420.00	per show (1hr) after hours	Y	M
Wildlife show – Offsite	\$176.00	\$185.00	per additional hour after hours	Y	M
Gate opening fee	\$49.00	\$53.00	per service	Y	M
Cleanup Fees (Functions & Shelter bookings only)	full cost plus 10%		per hour, per staff	Y	M
All functions will attract a cleaning fee if facilities aren't returned to a suitable standard as determined by Blackbutt Management					
Security (Functions only)	full cost plus 10%		per function	Y	M
Damage to Grounds	full cost plus 10%			Y	M
Additional services as negotiated with Blackbutt Management	POA			Y	P
See Public Reserve for additional fees					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Blackbutt Reserve [continued]

Critter encounter	\$175.00	\$185.00	per encounter	Y	M
Small Area Event	\$185.00	\$195.00	reserve area	Y	M
All functions & shelter reservations attract a non-refundable deposit equivalent to the application fee.					
Small Area Event - Wedding	\$240.00	\$255.00	reserve area	Y	M
All functions & shelter reservations attract a non-refundable deposit equivalent to the application fee.					
Medium Area Event	\$280.00	\$300.00	reserve area	Y	M
All functions & shelter reservations attract a non-refundable deposit equivalent to the application fee.					
Large Area Event	\$720.00	\$765.00	reserve area	Y	M
All functions & shelter reservations attract a non-refundable deposit equivalent to the application fee.					
Park Conservation Fee	\$13.00	\$14.00	per vehicle per day	Y	M
Park Conservation Fee	\$4.00	\$5.00	per vehicle per hour	Y	M
Park Conservation Fee	\$171.00	\$180.00	per coach per visit	Y	M

Tree Management

Application fee for all private tree removal applications inclusive of 1-3 trees	\$92.00	\$102.00		N	P
Permit for private tree removal					
Fee per tree for applications for each additional tree > 3 Trees or no replacement tree	\$26.00	\$30.00	per tree plus application fee	N	P
Permit for private tree removal					
Street Tree Planting for Driveways or compensatory planting		POA	per application	N	P
Tree work on Public Land Application		POA	per application	N	P
Application fee for removal of private native vegetation without trees	\$92.00	\$99.00	per application	N	P

Pest & Weed

Noxious Weeds

Inspection of Plant/Equipment for contamination of Noxious Weeds	\$172.20	\$187.00	per hour (minimum of 1 hour)	N	P
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Certificate of Advice of Weed Control Notice

Certificate of Advice of Weed Control Notice	\$309.70	\$335.00	per certificate	N	P
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Electric vehicle charging stations

Electric Vehicle Chargers - Usage Charge	\$0.00	\$0.70	Maximum per kwh	Y	P
<p>For charging stations solely owned and managed by City of Newcastle. Price is dependant on the chargers power capacity and / or time of use Note that any electric vehicle charging stations owned and operated privately, or in partnership with Council, may have a different fee structure and are determined by the operator.</p>					
Electric Vehicle Chargers - Overstay charges	\$0.00	\$0.50	Maximum charge per minute	Y	P
<p>The overstay charge will be incurred on a per minute basis when vehicles have stayed longer than the specified time period</p>					

Flood Management

Provision of administrative support	\$0.00	\$185.00	per hour (minimum charge one hour)	N	P
Provision of flood model (TUFLOW)		POA		N	P
Provision of technical and professional advice	\$0.00	\$260.00	per hour (minimum charge one hour)	N	P
Provision of technical and professional advice from management of Environment & Sustainability	\$0.00	\$330.00	per hour	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Waste Services

Some or all of the items listed may not be available or acceptable due to operating requirements or product availability.

Site management reserves the right to refuse to receive and/or load vehicles at any times and/or for any reason.

CN may reduce fees for Customers that fall into the category of Large Commercial Waste Operators.

Landfill & Resource Recovery

Waste Disposal & Recycling

100% Garden Waste – excluding stumps (no food)	\$143.65	\$155.20	per tonne (minimum charge \$24.00)	Y	M
General Solid Waste – Mixed	\$321.45	\$347.20	per tonne (minimum charge \$51.00)	Y	M
Soil – Virgin Excavated Natural Material (VENM)	\$207.20	\$223.80	per tonne (minimum charge \$35)	Y	M
Strict conditions apply					
Clean Bricks, Tiles, Concrete	\$171.35	\$185.10	per tonne (minimum charge \$29)	Y	M
General Solid Waste – Special or Difficult (Asbestos)	\$446.70	\$482.50	per tonne (minimum charge \$71.00)	Y	M
General Solid Waste - Biosecurity Waste	\$0.00	\$1,100.00	per tonne	Y	M
Mixed Road Base Wastes	\$171.35	\$185.10	per tonne (minimum charge \$29.00)	Y	M
Sand, Gravel, Stones, Concrete, minimal Asphalt					
Clean Asphalt (no coal tar)	\$108.15	\$116.80	per tonne (minimum charge \$18.00)	Y	M
Clean Concrete	\$68.65	\$74.20	per tonne (minimum charge \$11.00)	Y	M
No rebar - non structural, minimal reo. Max 500mm					
Clean Concrete – Structural	\$80.15	\$86.60	per tonne (minimum charge \$14.00)	Y	M
With rebar or significant reo. Max 500mm					
Wood – Clean, untreated	\$217.55	\$235.00	per tonne (minimum charge \$37.00)	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Waste Disposal & Recycling [continued]

Recyclables – Separated	\$57.65	\$62.30	per tonne (minimum charge \$10.00)	Y	M
Domestic Dry Clean Card, Paper, Bottles, Cans					
Recyclables – Mixed	\$126.30	\$136.50	per tonne (minimum charge \$21.00)	Y	M
Domestic Dry Clean Card, Paper, Bottles, Cans					
Scrap Metal	\$0.00	\$0.00		Y	M
Whitegoods - exc fridges, car parts, bikes, steel, aluminium					
Community Recycling Centre - Residential Household Hazardous & Problem Waste (core materials)	\$0.00	\$0.00		Y	Z
Electrical Waste	\$0.00	\$0.00	households only	Y	M
TV's. Computers, Printers/Scanners, Fans, Phones, VCR's, DVD Players, Radios/Stereos, Power Tools, Kitchen Appliances, Vacuum Cleaners, Heaters etc.					
Electrical Waste	\$236.20	\$255.10	commercial customers	Y	M
TV's. Computers, Printers/Scanners, Fans, Phones, VCR's, DVD Players, Radios/Stereos, Power Tools, Kitchen Appliances, Vacuum Cleaners, Heaters etc.					
Tyres – Small – Off Rim	\$16.00	\$17.30	each	Y	M
In addition to tonnage charge if included in mixed load					
Tyres – Small – On Rim	\$26.50	\$28.70	each	Y	M
In addition to tonnage charge if included in mixed load					
Tyres – Medium – Off Rim	\$21.75	\$23.50	each	Y	M
In addition to tonnage charge if included in mixed load					
Tyres – Medium – On Rim	\$35.20	\$38.10	each	Y	M
In addition to tonnage charge if included in mixed load					
Tyres – Large – Off Rim	\$36.25	\$39.20	each	Y	M
In addition to tonnage charge if included in mixed load					
Tyres – Large – On Rim	\$42.30	\$45.70	each	Y	M
In addition to tonnage charge if included in mixed load					
Mattresses – Single/Double	\$39.35	\$42.50	each	Y	F
In addition to tonnage charge if included in mixed load					
Mattresses – Queen/King	\$46.10	\$49.80	each	Y	F
In addition to tonnage charge if included in mixed load					
Batteries – Lead Acid (dry cell batteries – free)	\$11.60	\$12.60	each	Y	F
In addition to tonnage charge if included in mixed load					
Gas Bottles	\$28.15	\$30.40	each	Y	F
In addition to tonnage charge if included in mixed load					
Fridges – Gassed	\$39.35	\$42.50	each	Y	F
In addition to tonnage charge if included in mixed load					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Waste Disposal & Recycling [continued]

Fridges – Degassed	\$18.00	\$19.50	each	Y	F
In addition to tonnage charge if included in mixed load					
Solar Panels	\$0.00	\$13.65	each	Y	F
In addition to tonnage charge if included in mixed load					
Solar Batteries - L-ion	\$0.00	\$2.20	per kg	Y	F
In addition to tonnage charge if included in mixed load					
Secure Burial and Certificate	\$0.00	\$120.00	per tonne	Y	M
Maximum charge capped at 3 tonnes. Fee is in addition to General Solid Waste fee. Optional photographic evidence available at \$40 per load					
Secure Destruction and Certificate	\$0.00	\$105.00	per tonne	Y	M
Maximum charge capped at 3 tonnes. Fee is in addition to General Solid Waste fee. Optional photographic evidence available at \$40 per load					

Materials for Sale

Recycled Concrete Aggregate various sizes, from	\$39.60	\$42.80	per tonne (minimum charge \$20.50)	Y	M
Crushed Rock Aggregate various sizes, from	\$39.60	\$42.80	per tonne (minimum charge \$20.50)	Y	M
Sandstone Rocks – Various Sizes	\$36.35	\$39.30	per tonne (minimum charge \$20.50)	Y	M
Ungraded General Fill – VENM	\$17.30	\$18.70	per tonne (minimum charge \$24.00)	Y	M

Other Items

Hire of Frank Rigby Room – Full Day	\$410.70	\$431.25	per day	Y	M
Hire of Frank Rigby Room – Half Day	\$182.00	\$191.10	per half day	Y	M
Hire of Frank Rigby Room – Casual	\$62.00	\$65.10	per hour	Y	M
Customer account reprints and enquiries (Account Customers)	\$0.00	\$0.00	first enquiry	Y	M
Customer account reprints and enquiries (Account Customers)	\$5.05	\$5.30	additional enquiries	Y	M
Customer reprints and enquiries (Other Customers)	\$6.10	\$6.40	all enquiries	Y	M
EID Replacement	\$0.00	\$33.00	each	Y	P

Waste Collection Fees

Wheeled Container Service - 140 litre residual waste - KERBSIDE

140 litre residual waste – Mon-Fri – 1 to 4 weekly services	\$600.00	\$630.00	per annum	N	F
140 litre residual waste – Mon-Fri – 5 to 8 weekly services	\$580.00	\$609.00	per annum	N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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Wheeled Container Service - 140 litre residual waste - KERBSIDE [continued]

140 litre residual waste – Mon-Fri – 9 and over	\$555.00	\$582.75	per annum	N	F
140 litre residual waste – Saturday & Sunday	\$675.00	\$708.75	per annum	N	F

Wheeled Container Service - 240 litre residual waste - KERBSIDE

240 litre residual waste – Mon-Fri – 1 to 4 weekly services	\$740.00	\$777.00	per annum	N	F
240 litre residual waste – Mon-Fri – 5 to 8 weekly services	\$715.00	\$750.75	per annum	N	F
240 litre residual waste – Mon-Fri 9 and over	\$695.00	\$729.75	per annum	N	F
240 litre residual waste – Saturday & Sunday	\$920.00	\$966.00	per annum	N	F

Wheeled Container Service - 660 litre residual waste - KERBSIDE

660 litre residual waste – Mon-Fri	\$1,940.00	\$2,037.00	per annum	N	F
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Wheeled Container Service - 1100 litre residual waste - KERBSIDE

1100 litre residual waste – Mon-Fri	\$3,030.00	\$3,181.50	per annum	N	F
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Wheeled Container Service - 240 litre residual waste - KERBSIDE - UPGRADE

Service cost for increased domestic waste bin to 240L	\$305.00	\$320.25	per service	N	F
Upgrade from standard 140 litre bin, standard service day only					

Wheeled Container Service - 240 litre greenwaste - KERBSIDE additional service

Excess greenwaste bin	\$115.90	\$121.70	per service	N	F
240 litre additional green waste bin, standard service day only					

Miscellaneous

All cancellation and change of service fees pertain to the property, not the account holder. Additional service relates to any collection that is outside of the rateable service entitlement.

Cancellation Fee	\$75.00	\$78.75	per cancellation	N	F
Cancellation Fee - (Additional service cancelled/bin(s) removed – no waste account retained at the property).					
Replacement Sticker Fee	\$10.00	\$10.50	per request	N	M
Replacement Sticker Fee – (Replace lost or damaged sticker)					
Change of Service Fee	\$32.00	\$33.60	per service	N	M
Change of Service Fee (Amendment to additional service – Waste account retained at the property) - \$30					

User Pays Recycling Service - additional services

240 litre Recycling bin, standard service day, fortnightly service	\$113.55	\$119.25	per annum	N	F
360 litre Recycling bin, standard service day, fortnightly service	\$135.80	\$142.60	per annum	N	F
660 litre Recycling bin, standard service day, fortnightly service	\$965.00	\$1,013.25	per annum	N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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User Pays Recycling Service - additional services [continued]

1100 litre Recycling bin, standard service day, fortnightly service	\$1,125.00	\$1,181.25	per annum	N	F
Service cost for increased recycling bin to 360 litre (Upgrade from standard 240 litre bin, standard service day, fortnightly service, DWMSC properties only)	\$29.40	\$31.00	one off fee	N	F

Bulkwaste Services Kerbside (additional to Rated Services)

Pickup and disposal	\$245.00	\$257.25	up to 2 cubic metres	N	F
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Up to 2 cubic metres of eligible material, collected as per the regular schedule

Special Event Bin Hire - RESIDUAL WASTE

Delivery and removal of bins (240 litre bins) – bins delivered to central/single location	\$275.00	\$288.75	per load up to 12 bins	Y	M
Delivery and removal of bins (660 litre & 1100 litre bins) – bins delivered to central/single location	\$275.00	\$288.75	per load up to 2 bins	Y	M
Service charges of event bins – 240 litre bin – bins emptied from kerbside location	\$22.00	\$23.10	per service	Y	M
Service charges of event bins – 660 litre bin – bins emptied from kerbside location	\$60.00	\$63.00	per service	Y	M
Service charges of event bins – 1100 litre bin – bins emptied from kerbside location	\$90.00	\$94.50	per service	Y	M

Special Event Bin Hire - RECYCLING

Delivery and removal of Bins (240 litre bins) - bins delivered to central / single location	\$275.00	\$288.75	per load up to 12 bins	Y	M
Delivery and removal of Bins (360 litre bins) - bins delivered to central / single location	\$275.00	\$288.75	per load up to 8 bins	Y	M
Delivery and removal of Bins (660 litre & 1100 litre bins) - bins delivered to central / single location	\$275.00	\$288.75	per load up to 2 bins	Y	M
Service Charges of Event bins - 240 litre bin - bins emptied from kerbside location	\$11.00	\$11.55	per service	Y	M
Service Charges of Event bins - 360 litre bin - bins emptied from kerbside location	\$19.50	\$20.50	per service	Y	M
Service Charges of Event bins - 660 litre bin - bins emptied from kerbside location	\$24.50	\$25.75	per service	Y	M
Service Charges of Event bins - 1100 litre bin - bins emptied from kerbside location	\$42.00	\$44.10	per service	Y	M

Wheeled Container Service - Misc. Sizes and Types

Different sizes, types and delivery methods other than those listed in this schedule		POA		N	M
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Fee Name

Parent Name

Index of all Fees

1

100% Garden Waste – excluding stumps (no food)	[Waste Disposal & Recycling]	96
10P Ticket Parking	[Parking Meter Fees]	90
10P Ticket Parking	[Parking Meter Fees]	90
1100 litre Recycling bin, standard service day, fortnightly service	[User Pays Recycling Service - additional services]	100
1100 litre residual waste – Mon-Fri	[Wheeled Container Service - 1100 litre residual waste - KERBSIDE]	99
125% penalty	[Ticketing, Merchandise Sales Staff]	56
125% penalty	[Venue Staff: Venue Set-up, Cleaning]	56
125% penalty	[Technical Staff]	56
125% penalty	[Venue Staff: Commissionaire, Security, Customer Experience (FOH), Food Service/Bar]	55
12P Ticket Parking	[Parking Meter Fees]	90
12P Ticket Parking	[Parking Meter Fees]	90
140 litre residual waste – Mon-Fri – 1 to 4 weekly services	[Wheeled Container Service - 140 litre residual waste - KERBSIDE]	98
140 litre residual waste – Mon-Fri – 5 to 8 weekly services	[Wheeled Container Service - 140 litre residual waste - KERBSIDE]	98
140 litre residual waste – Mon-Fri – 9 and over	[Wheeled Container Service - 140 litre residual waste - KERBSIDE]	99
140 litre residual waste – Saturday & Sunday	[Wheeled Container Service - 140 litre residual waste - KERBSIDE]	99
150% penalty/Overtime	[Ticketing, Merchandise Sales Staff]	56
150% penalty/Overtime	[Venue Staff: Venue Set-up, Cleaning]	56
150% penalty/Overtime	[Technical Staff]	56
150% penalty/Overtime	[Venue Staff: Commissionaire, Security, Customer Experience (FOH), Food Service/Bar]	55
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200% penalty/Overtime	[Ticketing, Merchandise Sales Staff]	56
200% penalty/Overtime	[Venue Staff: Venue Set-up, Cleaning]	56
200% penalty/Overtime	[Technical Staff]	56
200% penalty/Overtime	[Venue Staff: Commissionaire, Security, Customer Experience (FOH), Food Service/Bar]	55
240 litre Recycling bin, standard service day, fortnightly service	[User Pays Recycling Service - additional services]	99
240 litre residual waste – Mon-Fri – 1 to 4 weekly services	[Wheeled Container Service - 240 litre residual waste - KERBSIDE]	99
240 litre residual waste – Mon-Fri – 5 to 8 weekly services	[Wheeled Container Service - 240 litre residual waste - KERBSIDE]	99
240 litre residual waste – Mon-Fri 9 and over	[Wheeled Container Service - 240 litre residual waste - KERBSIDE]	99
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4

4P Ticket Parking	[Parking Meter Fees]	89
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6

660 litre Recycling bin, standard service day, fortnightly service	[User Pays Recycling Service - additional services]	99
660 litre residual waste – Mon-Fri	[Wheeled Container Service - 660 litre residual waste - KERBSIDE]	99

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8P Ticket Parking	[Parking Meter Fees]	90
8P Ticket Parking	[Parking Meter Fees]	90

Fee Name

Parent Name

A

Accelerated Development Applications - Approved Authorised Consultant Annual Fee	[Public Art Reference Group]	80
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Additional Cleaning	[Additional Services]	53
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Additional development application fee for flood report assessment where a flood study is required to be submitted	[Development Application & Modification Fees]	69
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Additional fee for amendment or variation to a development application by an applicant, (subject to the agreement of Council) pursuant to Clause 55 of the EP&A Regulation 2000	[Development Application & Modification Fees]	69
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Additional fee for services rendered by Fire & Rescue NSW in connection with a referral made as per Sections 25-29 of EP&A (Development Certification and Fire Safety) Regulation 2021 (payable subsequent to lodgement of application for Construction Certificate)	[Construction Certificate Fees - Building Work]	62
Additional fee for site sign identifying the City of Newcastle as PC	[Other]	76
Additional fee for urgent provision of additional information regarding development standards for flood control lots, as per the General Housing Code, Rural Housing Code or any other relevant provision of an Environmental Planning Instrument	[Flooding Information and Assessment]	65
Additional fee for urgent provision of Flood Information Certificate for residential and non-residential properties	[Flooding Information and Assessment]	65
Additional fee for when assessment of application extends beyond the initial assessment plus further reviews of amended/additional details on two subsequent occasions and the application continues to be in a form that is not suitable for approval	[Fees for subdivision works, DA related road works & non-DA related road works]	78

Fee Name

Parent Name

A [continued]

Additional fee payable for services rendered by Fire and Rescue NSW in connection with a referral made as per Part 5, Division 3 of Environmental Planning & Assessment (Development Certification and Fire Safety) Regulation 2021 (payable subsequent to lodgement of application for Construction Certificate or Complying Development Certificate or Occupation Certificate).	[Occupation Certificates]	73
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Additional Inspection Fee	[Works Within Road Reserve]	7
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Additional Lifeguard	[Beresfield Swimming Centre]	32
Additional linemarking (by request): – All Codes	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
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Additional service fee for development applications	[Supply of Technical and Professional Advice/Information]	60
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Additional sign on existing posts	[Supply, installation and removal of construction zone signage]	87
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Fee Name

Parent Name

A [continued]

Administration Fee for Easement, Covenant or Caveat on Council Land, up to 8 hours	[Dealings with Other Interests and Estates]	14
Administration Fee for variation or extinguishment of a Restrictive Covenant, Caveat or Easement	[Dealings with Other Interests and Estates]	13
Administration Fee for variation or extinguishment of a Restrictive Covenant, Caveat or Easement, in excess of set hours	[Dealings with Other Interests and Estates]	13
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Administrative support (for development and post approval advice)	[Supply of Technical and Professional Advice/Information]	60
Administrative support for Councils response to Lower Hunter and Greater Newcastle Commission	[Lower Hunter & Greater Newcastle Commission]	58
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All development when combined with a development application or lodged prior to determination of development application	[PC Fee - Multiple Residential Development]	74
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Amendment or re-issue of construction certificate &/ or Roads Act approval	[Fees for subdivision works, DA related road works & non-DA related road works]	78
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Fee Name

Parent Name

A [continued]

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Annual Administration Fee - Water Cooling System - 2 year Risk Management Plan duration	[Legionella Management]	84
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Annual Administration Fee - Water Cooling System - 4 year Risk Management Plan duration	[Legionella Management]	84
Annual Administration Fee - Water Cooling System - 5 year Risk Management Plan duration	[Legionella Management]	84
Annual Permit - Cat not desexed by 4 months of age	[Companion Animal - Annual Permits & Certificates]	91
Annual Permit - Declared dangerous or restricted dog	[Companion Animal - Annual Permits & Certificates]	91
Annual Registration Fee	[Building Waste Containers in Public Place]	83
Application fee	[More than 5,000 pax in total and fenced + ticketed and more than 50% of park/space occupied]	23
Application fee	[More than 5,000 pax in total and fenced + ticketed and less than 50% of park/space occupied]	23
Application Fee	[Building Waste Containers in Public Place]	83
Application Fee – applies to environment/health/ community education related events hosted by a volunteer/charity/NFP/Government entity	[Events Management]	20
Application Fee – applies to Environment/Health/ Community Education/Commemorative related events hosted by a volunteer/Charity/NFP entity	[Events Management]	18
Application Fee – Charities/Not For Profit/Schools (non-refundable)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Application Fee – Commercial/Private (non-refundable)	[Events Management]	20
Application Fee – Not for Profit / Charity (non-refundable)	[Events Management]	20
Application Fee (>15 days notice) (non-refundable)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Application fee for all private tree removal applications inclusive of 1-3 trees	[Tree Management]	94
Application fee for removal of private native vegetation without trees	[Tree Management]	94
Application for approval to operate – Approval only	[On-Site Sewage Management System]	85
Application for Exemption	[Swimming Pools]	77
Application for renewal of approval to operate – Approval only	[On-Site Sewage Management System]	85
Application related documentation not provided within 7 days of request - Commercial/Private (including wedding ceremonies)	[Events Management Non-Compliance]	22
Application related documentation not provided within 7 days of request - Community (Charity/NFP)	[Events Management Non-Compliance]	22
Application to install a domestic oil or solid fuel heating appliance other than a portable appliance	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Application to install a manufactured home, moveable dwelling or associated structure on land – LGA 1993, S68	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Application to install or operate amusement devices	[Amusement Devices]	60
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	70

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A [continued]

Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	70
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	70
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	70
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	70
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	70
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	71
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	71
Application to modify a hoarding permit - additional site inspection required	[Enclose Public Place]	64
Application to modify a hoarding permit - no additional site inspection required	[Enclose Public Place]	64
Application to operate a caravan park, camping ground or manufactured home estate – LGA 1993, S68	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Application to operate a public car park – LGA 1993, S68	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Application to set up, operate or use a loud speaker or sound amplifying device	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Applications to make modifications to a development consent in order to correct a minor error, misdescription or miscalculation pursuant to Sec 4.55(1) of the EP&A Act 1979	[Development Application & Modification Fees]	69
Applications to make modifications to a development consent, involving minimal environmental impact, pursuant to Sections 4.55(1A) & 4.56(1) of the EP&A Act 1979	[Development Application & Modification Fees]	69
Approval Fee (5 year approval)	[Operate Caravan Park/Camping Ground]	84
Arrangement for cash or bank guarantee security bonds for uncompleted works or maintenance where the value of the bond is more than \$10,000	[Security Bonds]	80
Arrangement for cash or bank guarantee security bonds for uncompleted works or maintenance where the value of the bond is up to \$10,000	[Security Bonds]	79
Article – Large	[Article Impounding Fees]	92
Article – Medium	[Article Impounding Fees]	92
Article – Small	[Article Impounding Fees]	92
Assessment of Proposed Restricted Vehicle Route	[Restricted Vehicle Route Application (B-Double)]	88
Attendance at Public Art Reference Group Meetings - if related to a development application	[Public Art Reference Group]	81

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A [continued]

Attendance Fee (where performance/event presented by City of Newcastle)	[Additional Services]	52
Auditorium & Stage	[Short lead time - booking within 10 weeks of event date]	49
Auditorium & Stage (Performance rehearsals/bump-in/bump-out) - Charity/Not for Profit	[Standard Rates]	48
Auditorium & Stage (Performance rehearsals/bump-in/bump-out) - Commercial/Private Hire	[Standard Rates]	48
Auditorium & Stage (Sunday – Tuesday) - Charity/Not for Profit	[Standard Rates]	48
Auditorium & Stage (Sunday – Tuesday) - Commercial/Private Hire	[Standard Rates]	48
Auditorium & Stage (Wednesday – Saturday) - Charity/Not for Profit	[Standard Rates]	48
Auditorium & Stage (Wednesday – Saturday) - Commercial/Private Hire	[Standard Rates]	48
Auditorium & Stage (Weekly) - Charity/Not for Profit	[Standard Rates]	48
Auditorium & Stage (Weekly) - Commercial/Private Hire	[Standard Rates]	48
Auditorium & Stage Shared Access Rate - Charity/Not for Profit	[Standard Rates]	48
Auditorium & Stage Shared Access Rate - Charity/Not for Profit	[Standard Rates]	49
Auditorium & Stage Shared Access Rate - Commercial/Private Hire	[Standard Rates]	48
Auditorium & Stage Shared Access Rate - Commercial/Private Hire	[Standard Rates]	49

B

B&W – A3	[Printing, Photocopying & Micrographic Copying Services]	25
B&W – A4	[Printing, Photocopying & Micrographic Copying Services]	25
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Batteries – Lead Acid (dry cell batteries – free)	[Waste Disposal & Recycling]	97
Beach Reserve Usage fee – Daily Sport Casual (Junior & Schools)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Beach Reserve Usage fee – Daily Sport Casual (Senior)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Beach Reserve Usage fee – Hourly Sport Casual (Junior & Schools)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Beach Reserve Usage fee – Hourly Sport Casual (Senior)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
BHP Sound and Light Show	[Exhibitions & Audience Engagement]	24
Blade Removal	[Signage - Community Facilities and Street Names]	88
Bond	[More than 5,000 pax in total and fenced + ticketed and less than 50% of park/space occupied]	23

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B [continued]

Bond	[More than 5,000 pax in total and fenced + ticketed and more than 50% of park/space occupied]	23
Bond - Live Performance Bookings	[Additional Services]	53
Bond – Road Reserve/Footpath – Commercial, High Impact	[Events Management]	20
Bond – Road Reserve/Footpath – Commercial, Low Impact	[Events Management]	20
Bond – Road Reserve/Footpath – Commercial, Medium Impact	[Events Management]	20
Bond – Road Reserve/Footpath – Community (Charity/NFP/Government)	[Events Management]	20
Booking fee	[More than 5,000 pax in total and fenced + ticketed and less than 50% of park/space occupied]	23
Booking fee	[More than 5,000 pax in total and fenced + ticketed and more than 50% of park/space occupied]	23
Boundary realignment	[Development Application & Modification Fees]	68
Breach of Licence Conditions	[Events Management Non-Compliance]	22
Breach of Licence Conditions (includes promotion of event/activity without approval)	[Non-compliance, Sport, Events & Community Land Access]	40
Brick Paving	[Restoration Charges]	8
Building Materials Obstructing	[Article Impounding Fees]	92
Building Waste Containers	[Article Impounding Fees]	92
Building, planning & engineering or professional officer advice	[Other]	75
Bulk Digitisation Services and Community Heritage Collaborations are calculated on an individual basis	[Digitisation Services]	26
Bulk Entry (groups over 20 patrons)	[Beresfield Swimming Centre]	31
Bump In/Bump Out Usage fee	[Events Management]	18
Bump in/out	[More than 5,000 pax in total and fenced + ticketed and more than 50% of park/space occupied]	23
Bump in/out	[More than 5,000 pax in total and fenced + ticketed and less than 50% of park/space occupied]	23
Bump In/Out Fees	[Events Management]	21

C

Cancellation Fee	[Miscellaneous]	99
Cancellation Fee (<2 full business days notice)	[Community Centres & Halls]	34
Cancellation Fee (<5, >2 full business days notice)	[Community Centres & Halls]	34
Canteen Rights – Regional, district and local fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Canteen Rights – Regional, district and local fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Canteen Rights – Regional, district and local fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Car Share Parking Space	[Other Parking Charges]	89
Car Share Parking Space - Establishment Fee	[Other Parking Charges]	89
Carriageways – Asphaltic Concrete	[Restoration Charges]	7
Carriageways – Asphaltic Concrete	[Restoration Charges]	7
Carriageways – Concrete	[Restoration Charges]	7
Carriageways – Gravel or Earth	[Restoration Charges]	7
Carriageways – Gravel or Earth	[Restoration Charges]	7
Cat - (2 - 8 years)	[Companion Animal - Adoption Fees]	91
Cat - desexed and owned by an eligible pensioner	[Companion Animal - Lifetime Registration]	91
Cat - desexed or not desexed (if not desexed an annual permit is required, unless kept by a recognised breeder for breeding purposes)	[Companion Animal - Lifetime Registration]	91
Cat - Golden Oldie (12+ years)	[Companion Animal - Adoption Fees]	91
Cat - Kitten (0 - 2 years)	[Companion Animal - Adoption Fees]	91
Cat - Senior (8 -12 years)	[Companion Animal - Adoption Fees]	91
Category A: Commercial Use	[Use of Suburban Carparks]	89
Category A: Commercial Use	[Use of Suburban Carparks]	89
Category B: Commercial with a Charitable Component	[Use of Suburban Carparks]	89
Category B: Commercial with a Charitable Component	[Use of Suburban Carparks]	89
Category C: Community use plus cost recovery	[Use of Suburban Carparks]	89
Centrepiece hire (minimum of 6)	[Additional Services]	53
Certificate – 24 hour Service Fee – Priority Production	[Certificates]	9
Certificate - Section 603	[Certificates]	9

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Certificate – Section 603 – Re-emailing	[Administration Charges]	9
Certificate as to outstanding Notices and/or Orders	[Certificate Regarding Notices/Orders]	59
Certificate as to outstanding Notices and/or Orders - Urgency fee	[Certificate Regarding Notices/Orders]	59
Certificate of Advice of Weed Control Notice	[Certificate of Advice of Weed Control Notice]	94
Certificate under Section 88G of Conveyancing Act 1919	[Certificate under section 88G of Conveyancing Act 1919]	60
Certification of Bushfire Attack Level in connection with the application of development standards of the General Housing Code and Rural Housing Code of State Environmental Planning Policy (Exempt and Complying Codes) 2008	[Complying Development Certificates]	63
Certified Copies or extracts of map or plan Section 10.8(2)	[Planning Certificates]	59
Chair covers (installed)	[Additional Services]	53
Change of Service Fee	[Miscellaneous]	99
Charity / Not for Profit - Half Hall	[Half Hall]	35
Charity / Not for Profit - Main Hall	[Medium Halls (70-90 people)]	34
Charity / Not for Profit - Main Hall	[Small Halls (40-60 people)]	34
Charity / Not for Profit - Main Hall	[Large Halls (100-200 people)]	35
Charity / Not for Profit - Main Hall	[Senior Citizens]	35
Charity / Not for Profit - Meeting Room	[Larger Meeting Rooms (10-40 people)]	35
Charity / Not for Profit - Meeting Room	[Smaller Meeting Rooms (<10 people)]	35
Charity / Not for Profit - Meeting Room	[Senior Citizens]	36
Charity / Not for Profit - Office	[Office Spaces]	35
Charity Ball NFP rate - Concert Hall & Cummings Room	[Promotional Rates]	45
Children (Under 3 Years)	[Beresfield Swimming Centre]	31
City of Newcastle services (site inspection, cleaning, support services, ground works) / hour	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Class 1 & Class 10 Buildings	[Building Information Certificate]	72
Clean Asphalt (no coal tar)	[Waste Disposal & Recycling]	96
Clean Bricks, Tiles, Concrete	[Waste Disposal & Recycling]	96
Clean Concrete	[Waste Disposal & Recycling]	96
Clean Concrete – Structural	[Waste Disposal & Recycling]	96
Clean up and Park Services – After Hours	[Events Management Non-Compliance]	22
Clean up and Park Services – Weekdays (Business Hours)	[Events Management Non-Compliance]	22
Cleaning and Damage to Centre	[Beresfield Swimming Centre]	32
Cleaning Fee	[Community Centres & Halls]	34
Cleanup Fees (Functions & Shelter bookings only)	[Blackbutt Reserve]	93
Closure & Contract Preparation Fee, in excess of set hours	[Closure and Sale of a Public Road]	12
Closure Administration Fee, up to 15 hours	[Closure and Sale of a Public Road]	12
CN Sponsored/Supported Events – Flag Poles and Banners Usage Fee	[Events Management]	21
Cocktail Table Cover (installed)	[Additional Services]	53
Colour – A3	[Printing, Photocopying & Micrographic Copying Services]	25
Colour – A4	[Printing, Photocopying & Micrographic Copying Services]	25
Coloured napkins	[Additional Services]	53
Commercial & Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	[Complying Development Certificates]	63
Commercial / Industrial Development	[Commercial/Industrial Development]	75
Commercial / Industrial Development	[Commercial/Industrial Development]	75
Commercial / Industrial Development	[Commercial/Industrial Development]	75
Commercial / Industrial Development	[Commercial/Industrial Development]	75
Commercial / Private Hire - Half Hall	[Half Hall]	35
Commercial / Private Hire - Kitchen Only	[Kitchen]	35
Commercial / Private Hire - Main Hall	[Large Halls (100-200 people)]	35
Commercial / Private Hire - Main Hall	[Senior Citizens]	36
Commercial / Private Hire - Main Hall	[Medium Halls (70-90 people)]	34
Commercial / Private Hire - Main Hall	[Small Halls (40-60 people)]	34
Commercial / Private Hire - Meeting Room	[Larger Meeting Rooms (10-40 people)]	35
Commercial / Private Hire - Meeting Room	[Smaller Meeting Rooms (<10 people)]	35
Commercial / Private Hire - Meeting Room	[Senior Citizens]	36
Commercial / Private Hire - Office	[Office Spaces]	35

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Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	[Complying Development Certificates]	63
Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	[Complying Development Certificates]	63
Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	[Complying Development Certificates]	63
Commercial Assessment Fees – High Impact	[Events Management]	20
Commercial Assessment Fees – Low Impact	[Events Management]	20
Commercial Assessment Fees – Medium Impact	[Events Management]	20
Commercial Usage Fee – Flag Poles and Banners	[Events Management]	21
Commercial/ Government/ Corporate and Non Newcastle LGA	[Digitisation Services]	26
Community Land Access Fee – Contractor access to Construction Site	[Public Reserve, Temporary Access]	40
Community Land Access Fee – Contractor access to Residential Properties	[Public Reserve, Temporary Access]	39
Community Land Access Fee – Resident Access	[Public Reserve, Temporary Access]	39
Community Recycling Centre - Residential Household Hazardous & Problem Waste (core materials)	[Waste Disposal & Recycling]	97
Community/Not for Profit Usage Fee – Flag Poles and Banners	[Events Management]	21
Companion Animal Surrender fee	[Rangers]	91
Companion Animal Surrender fee	[Companion Animal Impounding Fees]	92
Companion Card holders	[Beresfield Swimming Centre]	31
Compensation Fee for Easement, Covenant or Caveat on Council Land	[Dealings with Other Interests and Estates]	14
Compliance Certificate - Declared dangerous or restricted dog	[Companion Animal - Annual Permits & Certificates]	91
Compliance Cost Notice to ensure an Order is complied with	[Compliance Cost Notices]	83
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	42
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	42
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	42
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	43
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	43
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	43
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	43
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	42
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	42
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	43
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	43
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	43
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	43
Concrete Driveways – 100 mm thick R.C.	[Restoration Charges]	8
Concrete Driveways – 100 mm thick R.C.	[Restoration Charges]	8
Concrete Driveways – 125 mm thick R.C.	[Restoration Charges]	8
Concrete Driveways – 125 mm thick R.C.	[Restoration Charges]	8
Concrete Driveways – 150mm thick R.C.	[Restoration Charges]	8
Concrete Driveways – 150mm thick R.C.	[Restoration Charges]	8
Conduct money where attendance required at a Court or tribunal	[Subpoena to Attend Court]	15
Consent Fee for occupation in the road reserve (Pipes, conduits etc)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	11

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Consent Fee for occupation in the road reserve (Voids under Road Reserve)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	11
Consent Fee for occupation on the road reserve (Retaining wall, parking etc)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	11
Consent Fee for occupation over the road reserve (Awning)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	11
Consent Fee for occupation over the road reserve (Balconies)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	11
Contract Preparation Fee (terms greater than 5 years), up to 5.5 hours	[Property Management and Leasing]	12
Contract Preparation Fee (terms less than 5 years), up to 4 hours	[Property Management and Leasing]	12
Contract Preparation Fee in excess of set hours	[Property Management and Leasing]	12
Contract Preparation Fee Lease (terms less than 1 years), up to 2 hours	[Property Management and Leasing]	13
Contract Preparation Fee, in excess of set hours	[Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)]	12
Contract Preparation Fee, in excess of set hours	[Temporary Occupation of Council Land for Construction Works]	13
Contract Preparation Fee, in excess of set hours	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	10
Contract Preparation Fee, up to 2 hours	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	10
Contract Preparation Fee, up to 2 hours	[Temporary Occupation of Council Land for Construction Works]	13
Contract Preparation Fee, up to 2 hours	[Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)]	11
Contract Preparation Fee, up to 4 hours	[Closure and Sale of a Public Road]	12
Contract Preparation Fee, up to 4 hours	[Sale of Council land to an adjoining owner (adjoining owner initiated)]	14
Contract Variation, Sub-Lease or Assignment Preparation Fee, in excess of set hours	[Property Management and Leasing]	12
Contract Variation, Sub-Lease or Assignment Preparation Fee, up to 4 hours	[Property Management and Leasing]	12
Copy of a Building Information Certificate	[Building Information Certificate]	72
Copy of rate notices (not for receipting purposes)	[Extraction of Rates Data]	9
Copy of rate notices (not for receipting purposes) served by email	[Extraction of Rates Data]	9
Copying expenses (where third party outside of Legal & Governance Business Unit completes copying)	[Subpoena to Produce Documents]	15
Copying expenses (where third party outside of Legal Services completes copying)	[Access to Information - Other]	16
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	[Construction Certificate Fees - Building Work]	61
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	[Construction Certificate Fees - Building Work]	61
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	[Construction Certificate Fees - Building Work]	61
Counter / Telephone enquiries	[Supply of Miscellaneous Rates Information]	9
Courier's costs	[Subpoena to Produce Documents]	15
Courier's costs	[Access to Information - Other]	16
Credit Card Transaction Fee	[Other Parking Charges]	89
Critter encounter	[Blackbutt Reserve]	94
Cross Country Events	[Blackbutt Reserve]	93
Cruise Ship Group Rates – per person (maximum charge)	[Fort Scratchley]	24
Crushed Rock Aggregate various sizes, from	[Materials for Sale]	98
Customer account reprints and enquiries (Account Customers)	[Other Items]	98
Customer account reprints and enquiries (Account Customers)	[Other Items]	98
Customer reprints and enquiries (Other Customers)	[Other Items]	98

D

Daily fee for a public hearing if required	[Other]	82
Damage Fee	[Stock Animals - Impound Fees]	92

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Damage to facilities/grounds	[Non-compliance, Sport, Events & Community Land Access]	40
Damage to facilities/grounds	[Events Management Non-Compliance]	22
Damage to Grounds	[Blackbutt Reserve]	93
Dance School Package	[Promotional Rates]	49
Décor (Hotels offices etc.& display)	[Reproduction Fees]	29
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delivery and removal of Bins (240 litre bins) - bins delivered to central / single location	[Special Event Bin Hire - RECYCLING]	100
Delivery and removal of bins (240 litre bins) – bins delivered to central/single location	[Special Event Bin Hire - RESIDUAL WASTE]	100
Delivery and removal of Bins (360 litre bins) - bins delivered to central / single location	[Special Event Bin Hire - RECYCLING]	100
Delivery and removal of Bins (660 litre & 1100 litre bins) - bins delivered to central / single location	[Special Event Bin Hire - RECYCLING]	100
Delivery and removal of bins (660 litre & 1100 litre bins) – bins delivered to central/single location	[Special Event Bin Hire - RESIDUAL WASTE]	100
Deposit - Functions and Live Performance Bookings (\$10,000 - \$40,000)	[Additional Services]	53
Deposit - Functions and Live Performance Bookings (\$40,000 and over)	[Additional Services]	53
Deposit - Functions and Live Performance Bookings (\$5,000 - \$10,000)	[Additional Services]	53
Deposit - Functions and Live Performance Bookings (up to \$5,000)	[Additional Services]	53
Design Competition	[Design Competition]	80
Design Review Panel for a cl37 application to a development application	[Urban Design Review Panel]	80
Determination of Certificate of Completion of installation of manufactured home or associated structure – LG (Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings) Regulation 2005, CI 69	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Determine if consent is active or complies with conditions (deferred commencement)	[Supply of Technical and Professional Advice/Information]	60
Development application for approval to erect an advertisement and/or advertising structure	[Development Application & Modification Fees]	68
Development application for approval to erect each additional advertisement	[Development Application & Modification Fees]	68
Development application for erection of a Dwelling-house up to \$100,000	[Development Application & Modification Fees]	68
Development application for proposed development not involving the erection of a building, the carrying out of a work, the subdivision of land or the demolition of a building or work	[Development Application & Modification Fees]	69
Development application for subdivision of land – New road	[Development Application & Modification Fees]	68
Development application for subdivision of land – No new road	[Development Application & Modification Fees]	68
Development application for subdivision of land – Strata	[Development Application & Modification Fees]	68
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	67
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	67

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Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	67
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	67
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	67
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	68
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	68
Development application lodged by or on behalf of Council - if an independent consultant is required to conduct any part of the assessment, the cost is to be paid by the Applicant/Council (in addition to standard Development Application fees)	[Development Application & Modification Fees]	71
Development Contributions Quote	[Supply of Miscellaneous Information]	81
Development of a Community Facility by a bona fide non-profit community organisation	[Development Application & Modification Fees]	71
Different sizes, types and delivery methods other than those listed in this schedule	[Wheeled Container Service - Misc. Sizes and Types]	100
Digital Library - Hire of Council Chamber area	[Venue Hire]	26
Digital Library - Podcast Room - Recording / Conference / Meeting / Green Screen Hire - Commercial	[Venue Hire]	27
Digital Library - Podcast Room - Recording / Conference / Meeting / Green Screen Hire - Non-Commercial	[Venue Hire]	27
Digitised Imaging: Photo, Graphic, Picture	[Local History Research]	29
Dishonoured cheque fee - paid via Australia Post Billpay	[Administration Charges]	10
Dishonoured cheque fee - paid via City of Newcastle	[Administration Charges]	10
Dishonoured direct debit fee	[Administration Charges]	10
District – Dressing Sheds – Casual user	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Dressing Sheds – Casual user	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Dressing Sheds – Seasonal user	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Dressing Sheds – Seasonal user	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Commercial use	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Commercial use	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
District High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
District High Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
District High Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
District Junior Seasonal	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District Junior Seasonal (full)	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
District Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	19
District Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	19

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District Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
District Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
District Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
District Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
District Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
District Senior Seasonal	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District Senior Seasonal (full)	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Dog - (2 - 8 years)	[Companion Animal - Adoption Fees]	91
Dog - desexed	[Companion Animal - Lifetime Registration]	91
Dog - desexed and owned by an eligible pensioner	[Companion Animal - Lifetime Registration]	91
Dog - Golden Oldie (12+ years)	[Companion Animal - Adoption Fees]	91
Dog - not desexed and kept by a registered breeder for breeding purposes	[Companion Animal - Lifetime Registration]	91
Dog - not desexed before six months of age and not kept by registered breeder	[Companion Animal - Lifetime Registration]	91
Dog - Puppy (0 - 2 years)	[Companion Animal - Adoption Fees]	91
Dog - Senior (8 - 12 years)	[Companion Animal - Adoption Fees]	91
DPA headset microphone only	[Equipment Hire]	54
DPA headset microphone only	[Equipment Hire]	54
Driveway Construction	[Restoration Charges]	8
Driveway Crossing	[Works Within Road Reserve]	7
Driveway line marking application fee	[Road Linemarking - Edgeline]	88
Driveway line marking installation	[Road Linemarking - Edgeline]	88
During Business Hours (7.30am-5pm Mon-Fri)	[Temporary Road Closure]	88
Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	[Complying Development Certificates]	62
Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	[Complying Development Certificates]	62
Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	[Complying Development Certificates]	62

E

Early meeting finish pre 9am / Late meeting start post 5pm	[Promotional Rates]	47
Early meeting finish pre 9am / Late meeting start post 5pm	[Promotional Rates]	45
Edgeline – using paint – white or yellow lines	[Road Linemarking - Edgeline]	88
Edgeline – using thermo – white or yellow lines	[Road Linemarking - Edgeline]	89
Education program – Offsite	[Blackbutt Reserve]	93
Education program – Offsite	[Blackbutt Reserve]	93
Educational program up to 1 hour – Onsite	[Blackbutt Reserve]	93
Educational program up to 1 hour – Onsite	[Blackbutt Reserve]	93
EID Replacement	[Other Items]	98
Electric Vehicle Chargers - Overstay charges	[Electric vehicle charging stations]	95
Electric Vehicle Chargers - Usage Charge	[Electric vehicle charging stations]	95
Electrical Access – Single Phase	[Events Management]	21
Electrical Access – Three Phase	[Events Management]	21
Electrical Waste	[Waste Disposal & Recycling]	97
Electrical Waste	[Waste Disposal & Recycling]	97
Engagement of consultant to prepare a planning proposal and manage the Gateway determination process when council is the Planning Proposal Authority following a Gateway determination review	[Other]	82
Enquiry for leasing CN land or buildings (includes 2 hours research and referrals)	[Property Management and Leasing]	13
Enrolment Deposit	[Beresfield Child Care Centre]	31
Entire City Hall - Charity/Not for Profit	[Standard Rates]	43
Entire City Hall - Charity/Not for Profit	[Standard Rates]	43
Entire City Hall - Charity/Not for Profit	[Standard Rates]	43
Entire City Hall - Commercial/Private Hire	[Standard Rates]	43
Entire City Hall - Commercial/Private Hire	[Standard Rates]	43
Entire City Hall - Commercial/Private Hire	[Standard Rates]	43

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Environmental Health Inspection Fee	[Environment & Health]	84
Environmental Health Re-inspection Fee	[Environment & Health]	84
Environmental Protection Notices	[Environmental Protection Notices]	84
Equipment Hire – High Impact Events	[Events Management]	22
Equipment Hire – Low Impact Events	[Events Management]	22
Equipment Hire – Medium Impact Events	[Events Management]	22
Equipment Hire Bond – High Impact Events	[Events Management]	22
Equipment Hire Bond – Low Impact Events	[Events Management]	22
Equipment Hire Bond – Medium Impact Events	[Events Management]	22
Erection of a container recycling facility	[Complying Development Certificates]	63
Establishment cost or site cost	[Road Linemarking - Edgeline]	89
Estimated cost of development \$100,000 – \$1,000,000	[Review of decision to reject a DA]	66
Estimated cost of development < \$100,000	[Review of decision to reject a DA]	66
Estimated cost of development > \$1,000,000	[Review of decision to reject a DA]	66
Event Application Fee	[Blackbutt Reserve]	93
Event installation assistance	[Wheeler Place and Museum Lawn]	47
Event/Activity Promotion without approval	[Events Management Non-Compliance]	22
Exam Invigilation	[Exam Invigilation]	26
Excess greenwaste bin	[Wheeled Container Service - 240 litre greenwaste - KERBSIDE additional service]	99
Exhibition Hire fee	[Collection Management]	57
Exhibition Hire fee	[Exhibitions & Audience Engagement]	24
Exhumation Fee	[Additional Fees]	33
Extension of expiring consents (under 5 years)	[Supply of Technical and Professional Advice/Information]	60
Extra Line of Inscription	[Niche Wall - Additional Fees]	33
Extra Line of Inscription	[Memorial Garden - Wallsend Cemetery]	33

F

Facility Hire – Key Bond (non-refundable if key lost)	[Community Centres & Halls]	34
Facility Hire – Security Bond (Casual hire - Low risk)	[Community Centres & Halls]	34
Facility Hire – Security Bond (Casual or regular hire - High Risk)	[Community Centres & Halls]	34
Facility Hire – Security Bond (Regular hire - Low Risk)	[Community Centres & Halls]	34
Family – 1/2 Season	[Beresfield Swimming Centre]	31
Family Daily Admission	[Beresfield Swimming Centre]	31
Family Full Season	[Beresfield Swimming Centre]	31
Fee for onsale of complimentary ticket	[Additional Services]	52
Fee per tree for applications for each additional tree > 3 Trees or no replacement tree	[Tree Management]	94
First Floor Promenade Foyer (including Promenade Room and Balcony) - Charity/Not for Profit	[Short lead time - booking within 10 weeks of event date]	49
First Floor Promenade Foyer (including Promenade Room and Balcony) - Commercial/Private Hire	[Short lead time - booking within 10 weeks of event date]	49
First Floor Promenade Room/Balcony only - Charity/Not for Profit	[Short lead time - booking within 10 weeks of event date]	49
First Floor Promenade Room/Balcony only - Commercial/Private Hire	[Short lead time - booking within 10 weeks of event date]	49
Flatscreen LCD with Stand	[Equipment Hire]	54
Flatscreen LCD with Stand	[Equipment Hire]	54
Flood Information Certificate for non-residential properties	[Flooding Information and Assessment]	65
Flood Information Certificate for non-residential properties	[Flooding Information and Assessment]	65
Flood Information Certificate for residential properties	[Flooding Information and Assessment]	65
Floodlight fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Floodlights fee – lights left on	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Foldback Split	[Equipment Hire]	54
Foldback Split	[Equipment Hire]	54
Follow Spot	[Equipment Hire]	54
Follow Spot	[Equipment Hire]	54
Follow Spot Operator	[Equipment Hire]	55
Food and Beverage delivery fee	[Additional Services]	54
Food Improvement Notices	[Food Improvement Notices]	86
Footways – Asphaltic Concrete	[Restoration Charges]	7

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Footways – Asphaltic Concrete	[Restoration Charges]	7
Footways – Asphaltic Concrete	[Restoration Charges]	8
Footways – Brick Paving	[Restoration Charges]	8
Footways – Concrete	[Restoration Charges]	8
Footways – Concrete	[Restoration Charges]	8
Footways – Gravel or Earth	[Restoration Charges]	7
For Commercial Purposes	[Temporary Road Closure]	88
For Construction – Administration Costs – Full Road Closures	[Temporary Road Closure]	88
For Construction – Administration Costs – Part Road/Lane Closure	[Temporary Road Closure]	88
For Council to develop the 3D model to meet Council's requirements – with the exception of complex developments which will be POA.	[3D Computer Modelling of Proposed Developments in Newcastle CBD]	17
For development in respect of which Council does not employ staff that are accredited to the extent required to be the PC for a particular development	[Other]	76
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a compliance certificate application	[Compliance Certificates]	64
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a complying development certificate application	[Complying Development Certificates]	64
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a construction certificate application	[Construction Certificate Fees - Building Work]	62
For development in respect of which Council does not employ staff that are accredited/registered to the extent required to be the PC for a particular development	[Occupation Certificates]	73
For development in respect of which Council employs staff that are accredited to the extent required to determine a compliance certificate application	[Compliance Certificates]	64
For development in respect of which Council employs staff that are accredited to the extent required to determine a construction certificate application	[Construction Certificate Fees - Building Work]	61
For development proposals or if variation to one or more planning controls is sought – for additional meetings or additional written comments on plans	[Pre-DA and Pre-CDC Consultation Meeting]	67
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding a development proposal for single or dual occupancy dwellings	[Pre-DA and Pre-CDC Consultation Meeting]	66
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	[Pre-DA and Pre-CDC Consultation Meeting]	66
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	[Pre-DA and Pre-CDC Consultation Meeting]	66
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	[Pre-DA and Pre-CDC Consultation Meeting]	66
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	[Pre-DA and Pre-CDC Consultation Meeting]	67
Formal application	[Formal Access to Information Applications]	15
Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45

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Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45
Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45
Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45
Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45
Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Grounds - Wedding Ceremony	[Standard Rates]	46
Fort Scratchley Grounds - Wedding Ceremony	[Standard Rates]	46
Fort Scratchley Grounds - Wedding Ceremony	[Standard Rates]	46
Freight & Crating service fee	[Collection Management]	57
Freight & Crating service fee	[Collection Management]	24
Fridges – Degassed	[Waste Disposal & Recycling]	98
Fridges – Gassed	[Waste Disposal & Recycling]	97
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Cancellation Fees – >270 days from event	[Additional Services]	53
Function Cancellation Fees – 0-3 days from event	[Additional Services]	53
Function Cancellation Fees – 22-270 days from event	[Additional Services]	53
Function Cancellation Fees – 4-21 days from event	[Additional Services]	53

G

Gas Bottles	[Waste Disposal & Recycling]	97
Gate opening fee	[Blackbutt Reserve]	93
General Hire - can include Hall, Meeting, Office or Storage space	[Community Centres & Halls]	34
General Solid Waste - Biosecurity Waste	[Waste Disposal & Recycling]	96
General Solid Waste – Mixed	[Waste Disposal & Recycling]	96
General Solid Waste – Special or Difficult (Asbestos)	[Waste Disposal & Recycling]	96
Goal Posting (exchange by request)	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Ground Floor Lounge Bar & Foyer only - Charity/Not for Profit	[Short lead time - booking within 10 weeks of event date]	49
Ground Floor Lounge Bar & Foyer only - Commercial/Private Hire	[Short lead time - booking within 10 weeks of event date]	49
Guided Tours and Educational Programs	[City Hall/Civic Theatre]	41

H

Hat	[Beresfield Child Care Centre]	31
Hazer Unique	[Equipment Hire]	54
Hazer Unique	[Equipment Hire]	54

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In the case of all other Development Applications and amendments thereto – for all other types of development	[Public Notification Fees for Development Applications]	72
In the case of all other Development Applications and amendments thereto – for work involving a single dwelling & or outbuildings	[Public Notification Fees for Development Applications]	72
In the case of an application pursuant to Section 4.55(2) or Section 4.56(1) of the EP&A Act 1979	[Public Notification Fees for Development Applications]	71
In the case of designated development (as defined by the Act) and development required by an Environmental Planning Instrument to be notified in the manner of designated development	[Public Notification Fees for Development Applications]	71
In the case of notification required to be given in connection with an application pursuant to Section 8.3 of the EP&A Act 1979	[Public Notification Fees for Development Applications]	72
In the case of prohibited development, including existing use rights (but the Council shall refund so much of the additional portion of the fee as is not expended in giving the required notification)	[Public Notification Fees for Development Applications]	71
In-centre promotional opportunities	[Newcastle Visitor Information Centre]	23
Inclusion of Ceramic Photo/Perpetual Flower on Plaque	[Niche Wall - Additional Fees]	33
Inclusion of Ceramic Photo/Perpetual Flower on Plinth	[Memorial Garden - Wallsend Cemetery]	33
Inclusion of Engraved Emblem or Motif	[Niche Wall - Additional Fees]	33
Inclusion of Engraved Emblem or Motif	[Memorial Garden - Wallsend Cemetery]	33
Inclusion of Gold Text on Plaque (Wallsend Cemetery only)	[Niche Wall - Additional Fees]	33
Inclusion of Gold Text on Plinth	[Memorial Garden - Wallsend Cemetery]	33
Individual – 1/2 Season	[Beresfield Swimming Centre]	31
Individual Full Season	[Beresfield Swimming Centre]	31
Individual tour (maximum charge)	[Guided Tours]	24
Information Retrieval Fee	[Additional Fees]	34
Information supplied requiring searches of old rate and valuation records	[Supply of Miscellaneous Rates Information]	9
Initial Application Fee (includes 1 hour research and referrals)	[Temporary Occupation of Council Land for Construction Works]	13
Initial Application Fee (includes 2 hours research and referrals)	[Sale of Council land to an adjoining owner (adjoining owner initiated)]	14
Initial Application Fee (includes 2 hours research and referrals)	[Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)]	11
Initial Application Fee (includes 2 hours research and referrals)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	10
Initial Application Fee (includes 5 hours research and referrals)	[Closure and Sale of a Public Road]	12
Initial application for Easement, Covenant or Caveat on Council Land (includes 6 hours research and referrals)	[Dealings with Other Interests and Estates]	14
Initial application for variation or extinguishment of a Covenant, Caveat or Easement where CN has an interest in the dealing (includes 2 hours research and referrals)	[Dealings with Other Interests and Estates]	13
Inspection Fee	[Boarding House Inspections]	83
Inspection Fee	[Food Business Inspection Fee]	86
Inspection of a swimming pool	[Swimming Pools]	77
Inspection of installation of a manufactured home, moveable dwelling or associated structure on land – LGA 1993, S68	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Inspection of Plant/Equipment for contamination of Noxious Weeds	[Noxious Weeds]	94
Inspection outside Newcastle	[Relocation of Dwelling]	77
Inspection within Newcastle	[Relocation of Dwelling]	77
Install and Operate Surf Webcam Licence	[Beaches, Park Reserves & Sporting Facilities - PT]	36
Install Sewage Management Facility/Waste Treatment Device	[On-Site Sewage Management System]	85
Installation of ground anchors - exceeding 10 anchors at one site	[Fees for subdivision works, DA related road works & non-DA related road works]	78
Installation of Outdoor Dining markers	[Outdoor Dining/Trading]	83

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Installation of rail, pipe, wire, or cable in, on, or over a public road or place	[Works Within Road Reserve]	7
Installation of signage without approval	[Non-compliance, Sport, Events & Community Land Access]	40
Installation of signage without approval	[Events Management Non-Compliance]	22
Interest on unpaid Rates and Charges	[Overdue Rates]	9
Internal review	[Formal Access to Information Applications]	15
Internet Reproduction – Commercial	[Reproduction Fees]	29
Introduction of new cemetery products/services (garden, wall, plot & memorial bench) subject to size, type of material and installation costs	[Additional Fees]	34
Investigation Fee	[Sale of Scattered Lots - General]	14
Investigation Fee – hours in excess of Council staff time	[Sale of Scattered Lots - General]	14
Issue of Certificate for applications considered under the Real Property Act – Defacto Application	[Subdivision/Strata Certificates]	77
Issue of Certificate for applications considered under the Real Property Act – Endorsement of plan of easement	[Subdivision/Strata Certificates]	77
Issue of Certificate for applications considered under the Real Property Act – Transfer and other legal documents	[Subdivision/Strata Certificates]	77

K

Kerb and Gutter – Kerb Restoration for 100mm Pipe	[Restoration Charges]	8
Kerb and Gutter – Restoration	[Restoration Charges]	8
Key Bond	[Events Management]	18
Key Bond (non refundable if key is lost)	[Public Reserve, Temporary Access]	39
Key Bond (non refundable if key is lost)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Key cutting	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Key Replacement Fee	[Property Management and Leasing]	13
Key/Lock Replacement where Facility is required to be rekeyed	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Keys not returned	[Events Management Non-Compliance]	22

L

Land Classification – Confirmation Letter	[Property Management and Leasing]	13
Land Register Extract – per entry	[Property Management and Leasing]	13
Lane Hire (min 7 swimmers per lane)	[Beresfield Swimming Centre]	31
Laptops – Macbook Pro with Qlab	[Equipment Hire]	54
Laptops – Macbook Pro with Qlab	[Equipment Hire]	54
Laptops – Windows	[Equipment Hire]	54
Laptops – Windows	[Equipment Hire]	54
Large Area Event	[Blackbutt Reserve]	94
Large Format Scan > 5 scans less 30%	[Large Format Scanning]	17
Late Administration Fee - Order for Interment (<2 business days)	[Order for Interment Permit (Burial Permit)]	32
Late Administration Fee - Perpetual Interment Right (<5 business days)	[Perpetual Interment Right (Burial Licence)]	32
Late Application Fee	[Application & Extension related Fees]	87
Late Application Fee – Commercial/Private (including wedding ceremonies)	[Events Management Non-Compliance]	22
Late Application Fee – Community (Charity/NFP)	[Events Management Non-Compliance]	22
Late Application Fee (<15 days) – Charities/Not For Profit/Schools (non-refundable)	[Public Reserve, Temporary Access]	39
Late Application Fee (<15 days) – Charities/Not For Profit/Schools (non-refundable)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Late Application Fee (<15 days) (non-refundable)	[Public Reserve, Temporary Access]	39
Late Application Fee (<15 days) (non-refundable)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Late Application Fee (<3 days notice) (non-refundable)	[Events Management Non-Compliance]	22
Late Application Fee (<3 days notice) Charities/NFP/ Schools (non-refundable)	[Events Management Non-Compliance]	22
Late Booking Fee (<10 full business days)	[Community Centres & Halls]	34
Late fee if served less than seven calendar days before production required	[Subpoena to Produce Documents]	15
Late pickup fee	[Beresfield Child Care Centre]	30

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Late pickup fee	[Beresfield Child Care Centre]	31
Late Provision of Production Requirements (within 28 days)	[Additional Services]	52
Laundry Fee	[Beresfield Child Care Centre]	31
Lease Fee for occupation of the road reserve	[Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)]	12
Lease Fee for temporary access across CN land/ public domain, restricting access to the public	[Temporary Occupation of Council Land for Construction Works]	13
Lease Fee for temporary occupation of CN land/ public domain, restricting access to the public	[Temporary Occupation of Council Land for Construction Works]	13
Lease renewal on substantively the same terms up to 2 hours	[Property Management and Leasing]	13
Limited time application (Events, Shows etc.)	[Operate Caravan Park/Camping Ground]	84
Line Work &/or Photos/Colour blocks	[Colour Plotting, Scanning & Map Production Services]	16
Line Work &/or Photos/Colour blocks	[Colour Plotting, Scanning & Map Production Services]	16
Line Work &/or Photos/Colour blocks	[Colour Plotting, Scanning & Map Production Services]	16
Live Performance - no interval surcharge	[Additional Services]	53
Live Performance Cancellation Fees – <180 days from event	[Additional Services]	53
Live Performance Cancellation Fees – >180 days from event	[Additional Services]	53
Live Performance Hire - Concert Hall - Charity/Not for Profit	[Standard Rates]	44
Live Performance Hire - Concert Hall - Charity/Not for Profit	[Standard Rates]	44
Live Performance Hire - Concert Hall - Charity/Not for Profit	[Standard Rates]	44
Live Performance Hire - Concert Hall - Commercial/Private Hire	[Standard Rates]	44
Live Performance Hire - Concert Hall - Commercial/Private Hire	[Standard Rates]	44
Live Performance Hire - Concert Hall - Commercial/Private Hire	[Standard Rates]	44
LMRR Piano	[Equipment Hire]	55
Loan preparation service fee	[Collection Management]	24
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Loan preparation service fee (6 or more items)	[Collection Management]	57
Local – Commercial use	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Local – Commercial use	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Local – Dressing Sheds – Casual user	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Local – Dressing Sheds – Casual user	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Local – Dressing Sheds – Seasonal user	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Local – Dressing Sheds – Seasonal user	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Local – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
Local – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
Local – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Local – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
Local – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
Local – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
Local High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	18
Local High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
Local High Impact Usage fee – Community (Charity/NFP)	[Events Management]	18
Local High Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
Local History Monographs	[Monographs]	29
Local Junior & School Seasonal	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
Local Junior & School Seasonal (full)	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
Local Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	18
Local Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	18
Local Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	18
Local Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	18

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Local Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	18
Local Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	18
Local Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	18
Local Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	18
Local Senior Seasonal	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
Local Senior Seasonal (full)	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
Long Blade Installation	[Signage - Community Facilities and Street Names]	88
Long Day Care - 10.5 hour session	[Beresfield Child Care Centre]	29
Long Day Care - 10.5 hour session	[Beresfield Child Care Centre]	30
Long Day Care - 9 hour session	[Beresfield Child Care Centre]	30
Long Day Care - 9 hour session	[Beresfield Child Care Centre]	30
Long Day Care – Planned Absence - 10.5 hour session	[Beresfield Child Care Centre]	30
Long Day Care – Planned Absence - 10.5 hour session	[Beresfield Child Care Centre]	30
Long Day Care – Planned Absence - 9.5 hour session	[Beresfield Child Care Centre]	30
Long Day Care – Planned Absence - 9.5 hour session	[Beresfield Child Care Centre]	30
Lost and Damaged Lending Stock items	[Overdue and Lost Stock Fees]	25
Lost and Damaged reference or stack stock items	[Overdue and Lost Stock Fees]	25
Low Level Security Bond	[Events Management]	18

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Marketing Services	[Additional Services]	52
Mass Gathering Security Measures	[Events Management]	18
Mattresses – Queen/King	[Waste Disposal & Recycling]	97
Mattresses – Single/Double	[Waste Disposal & Recycling]	97
Medium Area Event	[Blackbutt Reserve]	94
Medium Level Security Bond	[Events Management]	18
Meeting Room - Charity/Not for Profit	[Standard Rates]	41
Meeting Room - Charity/Not for Profit	[Standard Rates]	42
Meeting Room - Charity/Not for Profit	[Standard Rates]	42
Meeting Room - Charity/Not for Profit	[Standard Rates]	42
Meeting Room - Charity/Not for Profit	[Standard Rates]	42
Meeting Room - Charity/Not for Profit	[Standard Rates]	42
Meeting Room - Commercial/Private Hire	[Standard Rates]	41
Meeting Room - Commercial/Private Hire	[Standard Rates]	42
Meeting Room - Commercial/Private Hire	[Standard Rates]	42
Meeting Room - Commercial/Private Hire	[Standard Rates]	42
Meeting Room - Commercial/Private Hire	[Standard Rates]	42
Meeting Room - Commercial/Private Hire	[Standard Rates]	42
Meeting Room - Commercial/Private Hire	[Standard Rates]	42
Memorial Plaque - End of Niche Wall (no niche space)	[Niche Wall - Additional Fees]	33
Memorial Plaque - Memorial Butterfly Tree (Wallsend Cemetery only)	[Niche Wall - Additional Fees]	33
Memorials/ Donation of Furniture	[Public Reserve, Temporary Access]	39
Merchant Service Fee recoupment fee	[Administration Charges]	10
Meyer 900LFC Subwoofer system - Civic Theatre	[Equipment Hire]	54
Meyer 900LFC Subwoofer system - Civic Theatre	[Equipment Hire]	54
Meyer Audio Truss System - Civic Theatre	[Equipment Hire]	54
Meyer Audio Truss System - Civic Theatre	[Equipment Hire]	54
Meyer Audio UPM Delay System – Civic Theatre	[Equipment Hire]	54
Meyer Audio UPM Delay System – Civic Theatre	[Equipment Hire]	54
Meyer Sound System – Civic Theatre	[Equipment Hire]	54
Meyer Sound System – Civic Theatre	[Equipment Hire]	54
Microchip of impounded companion animal	[Companion Animal - Microchipping Fees]	92
Minor mapping anomalies where an error can be identified in the Newcastle LEP and where the proposed amendment is consistent with the intent and direction of the LEP and Council.	[Other]	82
Miscellaneous works E.g.: Interallotment drainage, private driveways and drainage structures	[Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications]	79

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Miscellaneous works E.g.: Interallotment drainage, private driveways and drainage structures	[Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications]	79
Miscellaneous works E.g.: Interallotment drainage, private driveways, drainage structures and other infrastructures such as: footpaths <30m, stairs up to 3 flights, planter boxes, bike racks, bespoke furniture and footpath gardens, dewatering and discharging connections	[Fees for subdivision works, DA related road works & non-DA related road works]	78
Miscellaneous works E.g.: Interallotment drainage, private driveways, drainage structures and other infrastructures such as: footpaths <30m, stairs up to 3 flights, planter boxes, bike racks, bespoke furniture and footpath gardens, dewatering and discharging connections	[Fees for subdivision works, DA related road works & non-DA related road works]	78
Mixed Road Base Wastes	[Waste Disposal & Recycling]	96
Mobile Food Vans & Vehicles	[Use of Vehicle or Article for Selling]	86
Modification of a Complying Development Certificate	[Complying Development Certificates]	63
Monday - Friday	[Ticketing, Merchandise Sales Staff]	56
Monday - Friday	[Technical Staff]	56
Monday – Friday	[Venue Staff: Commissionaire, Security, Customer Experience (FOH), Food Service/Bar]	55
Monday-Friday	[Venue Staff: Venue Set-up, Cleaning]	56
Monday-Friday	[Staff Rates]	24
Monday-Friday	[Staff Rates]	56
Multi-dwelling housing	[Complying Development Certificates]	62
Museum Exhibition Spaces - Charity/Not for Profit	[Standard Rates]	51
Museum Exhibition Spaces - Charity/Not for Profit	[Standard Rates]	51
Museum Exhibition Spaces - Charity/Not for Profit	[Standard Rates]	51
Museum Exhibition Spaces - Charity/Not for Profit	[Standard Rates]	51
Museum Exhibition Spaces - Commercial/Private Hire	[Standard Rates]	51
Museum Exhibition Spaces - Commercial/Private Hire	[Standard Rates]	51
Museum Exhibition Spaces - Commercial/Private Hire	[Standard Rates]	51
Museum Exhibition Spaces - Commercial/Private Hire	[Standard Rates]	51
Museum Lawn - Charity/Not for Profit	[Standard Rates]	51
Museum Lawn - Charity/Not for Profit	[Standard Rates]	52
Museum Lawn - Charity/Not for Profit	[Standard Rates]	52
Museum Lawn - Commercial/Private Hire	[Standard Rates]	51
Museum Lawn - Commercial/Private Hire	[Standard Rates]	52
Museum Lawn - Commercial/Private Hire	[Standard Rates]	52
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51

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Netball Courts – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Netball Courts – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Netball Courts – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Netball Courts – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
New Lambton Library - Meeting Room – Commercial/Government (Staffed operating hours only)	[Venue Hire]	28
New Lambton Library - Meeting Room – Non-Commercial (Staffed operating hours only)	[Venue Hire]	28

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New road construction or construction of more than half of existing pavement width.	[Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications]	79
New road construction or construction of more than half of existing pavement width.	[Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications]	79
New road construction or construction of more than half of the existing pavement width	[Fees for subdivision works, DA related road works & non-DA related road works]	77
New road construction or construction of more than half of the existing pavement width	[Fees for subdivision works, DA related road works & non-DA related road works]	77
Newcastle DCP 2012 & technical manuals	[Publications]	81
Newcastle DCP 2012 document	[Publications]	81
Newcastle LGA Community	[Digitisation Services]	26
Nominated Library Information or educational program fees - Adult	[Adult Activities]	29
Nominated Library Information or educational program fees - Children	[Children's Activities]	29
Non attendance at Public Art Reference Group Meeting	[Public Art Reference Group]	81
Non attendance at scheduled Pre-DA meeting	[Pre-DA and Pre-CDC Consultation Meeting]	67
Non attendance at Urban Design Review Panel meeting	[Urban Design Review Panel]	80
Non-Commercial launches incl local authors and exhibitions	[Venue Hire]	27
Non-reciprocal Libraries	[Inter Library Loans]	26
Non-scheduled Inductions	[Additional Fees]	34
Notice of Discontinuance and Consent Orders	[Administration Charges]	9
Notice of intention compliance costs – maximum fee	[Compliance Cost Notices]	83

O

Occupation Certificate for development involving change of use only	[Occupation Certificates]	73
Occupation Certificate or Interim Occupation Certificate for development involving building works	[Occupation Certificates]	72
Online Training	[Local History Research]	29
On-site education with Pepper the Robot	[Children's Activities]	29
Order for Interment – Ashes into burial plot	[Order for Interment Permit (Burial Permit)]	32
Order for Interment - Ashes into Memorial Garden (includes plinth, installation, & interment of ashes)	[Memorial Garden - Wallsend Cemetery]	33
Order for Interment – Burial	[Order for Interment Permit (Burial Permit)]	32
Order for Interment – Burial - with sand back fill (Wallsend Cemetery only)	[Order for Interment Permit (Burial Permit)]	32
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) with Service	[Niche Wall - Stockton Cemetery]	33
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) with Service	[Niche Wall - Wallsend Cemetery]	32
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) without Service	[Niche Wall - Stockton Cemetery]	33
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) without Service	[Niche Wall - Wallsend Cemetery]	32
Other Classes of Buildings	[Building Information Certificate]	72
Other Classes of Buildings	[Building Information Certificate]	72
Other Classes of Buildings	[Building Information Certificate]	72
Other premises	[Public Health Improvement Notices and Prohibition Orders]	84
Out of area service per diem	[Collection Management]	57
Out of area service per diem	[Exhibitions & Audience Engagement]	24
Outdoor Sound System – City Hall	[Equipment Hire]	54
Outdoor Sound System – City Hall	[Equipment Hire]	54
Outreach Program – Booked group (maximum charge)	[Exhibitions & Audience Engagement]	24
Outside Business hours	[Temporary Road Closure]	88
Owner's Consent Fee, in excess of set hours	[Property Management and Leasing]	13
Owner's Consent Fee, up to 6 hours	[Property Management and Leasing]	12

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P

P Ticket Parking	[Parking Meter Fees]	90
P Ticket Parking	[Parking Meter Fees]	90
Parade Ground - Charity/Not for Profit	[Standard Rates]	45
Parade Ground - Charity/Not for Profit	[Standard Rates]	45
Parade Ground - Charity/Not for Profit	[Standard Rates]	45
Parade Ground - Commercial/Private Hire	[Standard Rates]	45
Parade Ground - Commercial/Private Hire	[Standard Rates]	45
Parade Ground - Commercial/Private Hire	[Standard Rates]	45
Park Conservation Fee	[Blackbutt Reserve]	94
Park Conservation Fee	[Blackbutt Reserve]	94
Park Conservation Fee	[Blackbutt Reserve]	94
Parking Meter Removal/Replacement	[Other Parking Charges]	89
Parking Occupancy Permit – Application Fee	[Application & Extension related Fees]	87
Parking Occupancy Permit – Metered Parking	[Application & Extension related Fees]	87
Parking Occupancy Permit – Metered Parking	[Application & Extension related Fees]	87
Parking Occupancy Permit – Time Restricted Parking	[Application & Extension related Fees]	87
Parking Occupancy Permit - Unrestricted parking (CBD and Local Centre only areas)	[Application & Extension related Fees]	87
Pay by Phone Processing Fee	[Other Parking Charges]	89
Payment for damages – Hirer or their contracted supplier	[Additional Services]	53
PC Fee	[PC Fee]	73
PC Fee	[PC Fee]	73
PC Fee	[PC Fee]	73
PC Fee	[PC Fee]	74
PC Fee – Multiple Residential Development	[PC Fee - Multiple Residential Development]	74
PC Fee – Multiple Residential Development	[PC Fee - Multiple Residential Development]	74
PC Fee – Multiple Residential Development	[PC Fee - Multiple Residential Development]	74
PC Fee – Multiple Residential Development	[PC Fee - Multiple Residential Development]	74
Pensioner Family – 1/2 Season	[Beresfield Swimming Centre]	31
Pensioner Family Full Season	[Beresfield Swimming Centre]	31
Pensioner Individual – 1/2 Season	[Beresfield Swimming Centre]	31
Pensioner Individual Full Season	[Beresfield Swimming Centre]	31
Pensioners	[Beresfield Swimming Centre]	31
Per sign on additional new posts	[Supply, installation and removal of construction zone signage]	87
Per sign on existing posts	[Supply, installation and removal of construction zone signage]	87
Per sign on new posts	[Supply, installation and removal of construction zone signage]	87
Permission to erect full monument with piers	[Monument Fees]	33
Permission to erect head headstone – with piers	[Monument Fees]	33
Permission to erect headstone on Lawn Beam (Wallsend & Stockton Cemeteries only)	[Monument Fees]	33
Permit fee for Road Opening – incl Public utilities, Private Contractors, etc.	[Works Within Road Reserve]	7
Permit late fee	[Companion Animal - Annual Permits & Certificates]	91
Permit to install ground anchors/shoring	[Fees for subdivision works, DA related road works & non-DA related road works]	78
Permit to Undertake Work	[Additional Fees]	34
Perpetual Interment Right - At Need Plot - Non-Standard	[Perpetual Interment Right (Burial Licence)]	32
Perpetual Interment Right – Lawn Beam (Wallsend & Stockton Cemeteries only)	[Perpetual Interment Right (Burial Licence)]	32
Perpetual Interment Right - Memorial Garden (Wallsend Cemetery only)	[Perpetual Interment Right (Burial Licence)]	32
Perpetual Interment Right – Monumental Plot (Wallsend & Stockton Cemeteries only)	[Perpetual Interment Right (Burial Licence)]	32
Perpetual Interment Right - Niche space (Wallsend & Stockton Cemeteries only)	[Perpetual Interment Right (Burial Licence)]	32
Personal/ Group Fitness Training Licence, Parks/ Sportsgrounds/ Beach	[Beaches, Park Reserves & Sporting Facilities - PT]	36
Photocopies - A4 or A3 Black and white only	[Equipment Hire]	55
Photocopies – A4 or A3 Black and white only	[Supply of Miscellaneous Information]	17
Photocopies – A4 or A3 Black and white only	[Access to Information - Other]	15
Photocopies – A4 or A3 Black and white only	[Supply of Miscellaneous Information]	81
Photocopies - A4 or A3 Colour	[Equipment Hire]	55
Photocopies – A4 or A3 Colour	[Access to Information - Other]	15
Photocopies/Printing – A4 or A3 black and white only (including compiling information into a new form)	[Customer Service Centre]	16

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Photocopies/Printing – A4 or A3 colour only (including compiling information into a new form)	[Customer Service Centre]	16
Piano Grand Piano (Steinway) – City Hall	[Equipment Hire]	54
Piano Grand Piano (Steinway) – City Hall	[Equipment Hire]	54
Piano Yamaha C5 – Civic Theatre	[Equipment Hire]	54
Piano Yamaha C5 – Civic Theatre	[Equipment Hire]	54
Pickup and disposal	[Bulkwaste Services Kerbside (additional to Rated Services)]	100
Pictures held by Local History section Newcastle Region Library	[Reproduction Fees]	29
Planning proposal meeting with LEP panel (first & second meeting)	[Other]	82
Planning proposal meeting with LEP panel (third and subsequent meetings where requested by the proponent)	[Other]	82
Playhouse (includes Dressing room and Foyer)	[Short lead time - booking within 4 weeks of event date]	50
Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	[Standard Rates]	49
Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	[Standard Rates]	49
Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	[Standard Rates]	49
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	[Standard Rates]	49
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	[Standard Rates]	49
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	[Standard Rates]	49
Playhouse Foyer only - Charity/Not for Profit	[Short lead time - booking within 4 weeks of event date]	50
Playhouse Foyer only - Commercial/Private Hire	[Short lead time - booking within 4 weeks of event date]	50
Policy Advice Fee	[Supply of Miscellaneous Information]	81
Policy documents	[Publications]	10
Pool Inflatable Hire	[Beresfield Swimming Centre]	32
Port, Wharf or Boating Facilities – building work (except otherwise listed)	[Complying Development Certificates]	63
Port, Wharf or Boating Facilities – containers, tanks, cranes, silos, terminals, ship loaders, unloaders, belt conveyors, emergency services, wharfs, boating facilities, paving & demolition work	[Complying Development Certificates]	63
Port, Wharf or Boating Facilities – fences, gates, retaining walls & satellite dishes/telecommunications	[Complying Development Certificates]	63
Post Extension Installation	[Signage - Community Facilities and Street Names]	88
Post Installation	[Signage - Community Facilities and Street Names]	88
Post Removal	[Signage - Community Facilities and Street Names]	88
Postage	[Subpoena to Produce Documents]	15
Postage	[Access to Information - Other]	16
Preliminary technical review prior to Design Brief	[Design Competition]	80
Preparation of Planning Agreements	[Planning Agreements]	83
Preparation or review of DCP or Precinct Plan	[Preparation of Development Control Plan or Precinct Plan]	82
Preparation or review of minor amendment to DCP or Precinct Plan	[Preparation of Development Control Plan or Precinct Plan]	83
Pre-purchase Inspection Report	[Food Business Inspection Fee]	86
Pre-purchase Inspection Report – all categories	[Beauty Shop, Hairdresser, Skin Penetration or Combination of all]	85
Prevent Pollution Sign	[Development Site]	85
Print costs on bond paper (90gsm), Line Work (Only)	[Colour Plotting, Scanning & Map Production Services]	16
Print costs on bond paper (90gsm), Line Work (Only)	[Colour Plotting, Scanning & Map Production Services]	16
Print costs on bond paper (90gsm), Line Work (Only)	[Colour Plotting, Scanning & Map Production Services]	16
Printed Copy of Financial Statements	[Publications]	10
Private Animal Encounter	[Blackbutt Reserve]	93
Private Animal Encounter	[Blackbutt Reserve]	93
Processing fee (if applicable)	[Formal Access to Information Applications]	15
Processing of an objection to the application of regulations and local policies – LGA 1993, S82	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76

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Professional external consultancy services fee for application assessment and peer review where Council has to engage the services of an outside consultancy for specialist advice or peer review. The cost of this service will be forwarded to the party causing the need for the peer review, advice or inspection.	[Supply of Technical and Professional Advice/Information]	60
Programs and Merchandise Commission - sale by client / third party	[Additional Services]	52
Programs and Merchandising Commission	[Additional Services]	52
Projector 12k Panasonic	[Equipment Hire]	54
Projector 12k Panasonic	[Equipment Hire]	54
Projector 12k Panasonic & Screen	[Equipment Hire]	54
Projector 12k Panasonic & Screen	[Equipment Hire]	54
Property Administration per hour	[External Consultancy Services]	14
Property Matters per hour – Statutory advice in relation to road closures, footway dining and reclassification etc.	[External Consultancy Services]	14
Proponent - initiated	[Basic*]	81
Provision of additional information regarding development standards for flood control lots, as per the General Housing Code, Rural Housing Code or any other relevant provision of an Environmental Planning Instrument	[Flooding Information and Assessment]	65
Provision of administrative support	[Flood Management]	95
Provision of First Aid service	[Additional Services]	53
Provision of flood model (TUFLOW)	[Flood Management]	95
Provision of Geospatial Professional Services	[Geographical Information Services]	16
Provision of information electronically	[Access to Information - Other]	16
Provision of professional advice, fire safety audit and investigation services	[Other]	84
Provision of registration information to Council	[Swimming Pools]	77
Provision of staff, facilities or other assistance and technical support as may be required to assist the commission in exercising its functions	[Lower Hunter & Greater Newcastle Commission]	58
Provision of technical and professional advice	[Flood Management]	95
Provision of technical and professional advice from management of Environment & Sustainability	[Flood Management]	95
Public notice of a proposed Planning Agreement or development contribution	[Planning Agreements]	83
Public notification of Building Information Certificates	[Building Information Certificate]	72
Public Notifications - Administration Fee	[Events Management]	22
Public Notifications - Letterbox Drops, Signage, Advertising	[Events Management]	22
Public Programming / Exhibition Events	[Exhibitions & Public Programs]	57

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Reciprocal Libraries	[Inter Library Loans]	26
Reclassification of land to enable the provision of public infrastructure or community facilities	[Other]	82
Recyclables – Mixed	[Waste Disposal & Recycling]	97
Recyclables – Separated	[Waste Disposal & Recycling]	97
Recycled Concrete Aggregate various sizes, from Re-endorsement of Subdivision Certificate and/or s88B instrument after original endorsement, due to amendments to documents	[Materials for Sale]	98
Referral to the Urban Design Review Panel after submission of DA	[Subdivision/Strata Certificates]	77
Referral to the Urban Design Review Panel for a development application for a residential flat building	[Urban Design Review Panel]	80
Referral to the Urban Design Review Panel for a modification application	[Urban Design Review Panel]	80
Referral to the Urban Design Review Panel prior to submission of DA	[Urban Design Review Panel]	80
Refund Development Contributions involving searches of historical records	[Developer Contributions]	59

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Refund Development Contributions where historical records are not required to be searched	[Developer Contributions]	59
Refund processing fee	[Administration Charges]	9
Regional – Dressing Sheds – Casual user	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Dressing Sheds – Casual user	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Dressing Sheds – Seasonal user	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Dressing Sheds – Seasonal user	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface and Cricket Wicket Curation (new)	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface and Cricket Wicket Curation (reuse)	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional - Playing Surface Only	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only – Commercial use	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only – Commercial use	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only – Training Nets & Wickets	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional Facility Cleaning	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	20
Regional High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	20
Regional High Impact Usage fee – Community (Charity/NFP)	[Events Management]	20
Regional High Impact Usage fee – Community (Charity/NFP)	[Events Management]	20
Regional Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
Regional Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	19
Regional Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
Regional Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
Regional Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
Regional Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	20
Regional Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
Regional Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	20
Regional Seasonal	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional Seasonal (full)	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Registration late fee	[Companion Animal - Lifetime Registration]	91
Registration of Certificates under part 6 and Section 4.27 of the EP&A Act 1979	[Certificate Registration (archiving) Fee]	60
Regular hirer discount	[Promotional Rates]	50
Regular hirer discount	[Promotional Rates]	49
Regular hirer discount	[Promotional Rates]	47
Regular hirer discount	[Promotional Rates]	44
Regulated systems on premises	[Public Health Improvement Notices and Prohibition Orders]	84
Re-inspection Fee	[Boarding House Inspections]	83
Re-inspection Fee	[Food Business Inspection Fee]	86
Reissue of a Perpetual Interment Right	[Perpetual Interment Right (Burial Licence)]	32
Reissue of an Order for Interment Permit	[Order for Interment Permit (Burial Permit)]	32
Reissue of Licence Agreement	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Removal of Ashes from Memorial Garden Suite	[Memorial Garden - Wallsend Cemetery]	33
Removal of Ashes from Niche Wall	[Niche Wall - Additional Fees]	33
Renotification/advertising fee where Council is required to renotify an application due to amendments to the proposal	[Public Notification Fees for Development Applications]	71
Renumbering of Street Address, excluding correction of historical addressing irregularities	[Renaming or Naming a Street, Road or Lane]	59
Replacement Resident Permit	[Parking Permits]	90
Replacement Resident Visitor Permit	[Parking Permits]	90

Fee Name

Parent Name

R [continued]

Replacement Sticker Fee	[Miscellaneous]	99
Reptile Show	[Blackbutt Reserve]	93
Requests for Deeds of Variation – Hours in excess of Council staff time	[Sale of Scattered Lots - General]	15
Requests for Deeds of Variation up to 5 hours	[Sale of Scattered Lots - General]	15
Research – Commercial/Government	[Local History Research]	29
Research – Non-Commercial	[Local History Research]	29
Resident Parking	[Parking Permits]	90
Resident Parking – Pensioner Rate	[Parking Permits]	90
Resident Visitor Parking - Short Stay	[Parking Permits]	90
Accommodation (New Applicants - 12 months from date of approval)		
Resident Visitor Parking (12 months from date of approval)	[Parking Permits]	90
Restoration/Additional Inscription	[Monument Fees]	33
Review of determination of DA (s8.3) in respect of a DA for a dwelling house, with an estimated cost of construction of \$100,000 or less	[Review of determination of a DA other than an application for complying, designated or an application by the Crown]	65
Review of determination of DA (s8.3) in respect of a DA that does not involve any work	[Review of determination of a DA other than an application for complying, designated or an application by the Crown]	65
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	[Review of determination of a DA other than an application for complying, designated or an application by the Crown]	65
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	[Review of determination of a DA other than an application for complying, designated or an application by the Crown]	65
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	[Review of determination of a DA other than an application for complying, designated or an application by the Crown]	65
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	[Review of determination of a DA other than an application for complying, designated or an application by the Crown]	65
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	[Review of determination of a DA other than an application for complying, designated or an application by the Crown]	65
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	[Review of determination of a DA other than an application for complying, designated or an application by the Crown]	65
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	[Review of determination of a DA other than an application for complying, designated or an application by the Crown]	65
Review of determination of DA Mod (s8.2)	[Review of determination of a DA Mod other than an application for complying, designated or an application by the Crown]	66
Revision of Planning Agreements	[Planning Agreements]	83
Road construction less than half of existing pavement width	[Fees for subdivision works, DA related road works & non-DA related road works]	78
Road construction less than half of existing pavement width	[Fees for subdivision works, DA related road works & non-DA related road works]	78
Road construction less than half of existing pavement width	[Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications]	79
Road construction less than half of existing pavement width	[Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications]	79
Road Occupancy Permit (ROP) – Full Road Closure	[Application & Extension related Fees]	87
Road Occupancy Permit (ROP) – Normal application	[Application & Extension related Fees]	87
Road renaming or naming fee for 1 to 5 road names	[Renaming or Naming a Street, Road or Lane]	59
Road renaming or naming fee for 11 or more road names	[Renaming or Naming a Street, Road or Lane]	59
Road renaming or naming fee for 6 to 10 road names	[Renaming or Naming a Street, Road or Lane]	59
Road Reserve High Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	21
Road Reserve High Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	21
Road Reserve High Impact Usage fee – Community (Charity/NFP)	[Events Management]	21
Road Reserve Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	21
Road Reserve Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	21
Road Reserve Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	21

Fee Name

Parent Name

R [continued]

Road Reserve Low Impact Usage fee – Community (Charity/NFP/Government)	[Events Management]	21
Road Reserve Medium Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	21
Road Reserve Medium Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	21
Road Reserve Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	21
Road Reserve Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	21
Room set-up changes for functions	[Additional Services]	53

S

Sale Administration & Contract Preparation Fee, in excess of set hours	[Sale of Council land to an adjoining owner (adjoining owner initiated)]	14
Sandstone Rocks – Various Sizes	[Materials for Sale]	98
Saturday	[Staff Rates]	25
Saturday	[Staff Rates]	56
School Education Programs (Primary & Secondary) – 1 animal encounter onsite	[Blackbutt Reserve]	93
School Education Programs (Primary & Secondary) – 1 animal encounter onsite	[Blackbutt Reserve]	93
School Formal Package (choice of room)	[Standard Rates]	43
Schools and TAFE establishments	[Complying Development Certificates]	63
Scrap Metal	[Waste Disposal & Recycling]	97
Screen with Drapes	[Equipment Hire]	54
Screen with Drapes	[Equipment Hire]	54
Searching and compiling documents – Legally qualified staff	[Subpoena to Produce Documents]	15
Searching and compiling documents – Non-legally qualified staff	[Subpoena to Produce Documents]	15
Secretarial Space	[Standard Rates]	44
Section 10.7 Planning Certificate – Urgency Fee	[Planning Certificates]	59
Section 10.7(2) and (5) Planning Certificate	[Planning Certificates]	59
Section 10.7(2) Planning Certificate	[Planning Certificates]	59
Section 7.11 & Section 7.12 Contributions Plans (each)	[Supply of Miscellaneous Information]	81
Secure Burial and Certificate	[Waste Disposal & Recycling]	98
Secure Destruction and Certificate	[Waste Disposal & Recycling]	98
Security	[Additional Services]	53
Security (Functions only)	[Blackbutt Reserve]	93
Security access card deposit	[Beresfield Child Care Centre]	31
Security Patrol of Event	[Events Management]	21
Service charge	[Customer Service Centre]	16
Service Charge (including compiling information into a new form)	[Supply of Miscellaneous Information]	17
Service Charge (including compiling information into a new form)	[Supply of Miscellaneous Information]	81
Service charges of event bins – 1100 litre bin – bins emptied from kerbside location	[Special Event Bin Hire - RESIDUAL WASTE]	100
Service Charges of Event bins - 1100 litre bin - bins emptied from kerbside location	[Special Event Bin Hire - RECYCLING]	100
Service charges of event bins – 240 litre bin – bins emptied from kerbside location	[Special Event Bin Hire - RESIDUAL WASTE]	100
Service Charges of Event bins - 240 litre bin - bins emptied from kerbside location	[Special Event Bin Hire - RECYCLING]	100
Service Charges of Event bins - 360 litre bin - bins emptied from kerbside location	[Special Event Bin Hire - RECYCLING]	100
Service charges of event bins – 660 litre bin – bins emptied from kerbside location	[Special Event Bin Hire - RESIDUAL WASTE]	100
Service Charges of Event bins - 660 litre bin - bins emptied from kerbside location	[Special Event Bin Hire - RECYCLING]	100
Service cost for increased domestic waste bin to 240L	[Wheeled Container Service - 240 litre residual waste - KERBSIDE - UPGRADE]	99

Fee Name

Parent Name

S [continued]

Service cost for increased recycling bin to 360 litre (Upgrade from standard 240 litre bin, standard service day, fortnightly service, DWMSC properties only)	[User Pays Recycling Service - additional services]	100
Service Fee - Entire site - Commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Entire site - Commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Entire site - Commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Entire site - Non commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Entire site - Non commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Entire site - Non commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Onsite Events staff	[Events Management]	22
Service Fee - Using up to 50% of site - Commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Using up to 50% of site - Commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Using up to 50% of site - Commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Using up to 50% of site - Non commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Using up to 50% of site - Non commercial event	[Wheeler Place and Museum Lawn]	47
Service Fee - Using up to 50% of site - Non commercial event	[Wheeler Place and Museum Lawn]	47
Set Time Program (maximum charge)	[Exhibitions & Audience Engagement]	24
Setup and/or Packup	[Venue Hire]	27
Shipping Container Application	[Application & Extension related Fees]	87
Shipping Container Application	[Application & Extension related Fees]	87
Short access rate - Charity / Not for Profit	[Promotional Rates]	49
Short access rate - Commercial/Private Hire	[Promotional Rates]	49
Sign design fee (where applicable)	[Signage - Community Facilities and Street Names]	88
Signage establishment fee	[Signage - Community Facilities and Street Names]	88
Single Admission	[Beresfield Swimming Centre]	31
Site and Tunnel Tours – Adult	[Fort Scratchley]	24
Site and Tunnel Tours – Children 4 – 14yrs	[Fort Scratchley]	24
Site and Tunnel Tours – Concession	[Fort Scratchley]	24
Site and Tunnel Tours – Family (2 Adults, 2 Children)	[Fort Scratchley]	24
Site fees - pop up events	[Newcastle Visitor Information Centre]	23
Small Area Event	[Blackbutt Reserve]	94
Small Area Event - Wedding	[Blackbutt Reserve]	94
Soil – Virgin Excavated Natural Material (VENM)	[Waste Disposal & Recycling]	96
Solar Batteries - L-ion	[Waste Disposal & Recycling]	98
Solar Panels	[Waste Disposal & Recycling]	98
Spatial data extraction fee	[GIS Digital Data]	16
Specialty papers – photogloss (170gsm)	[Media Surcharge]	16
Specialty papers – photogloss (170gsm)	[Media Surcharge]	16
Specialty papers – photogloss (170gsm)	[Media Surcharge]	16
Spectator Fee (Learn to Swim Programs & coaching)	[Beresfield Swimming Centre]	31
Sportsground Function Room/ Club Hall per day	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Sportsground Function Room/ Club Hall per half day	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Sportsground Function Room/ Club Hall per hour	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Sportsground Function Room/ Club Hall per season	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Stage 1 - Scoping/pre-lodgement advice and submission requirements	[Standard*]	81
Stage 1 - Scoping/pre-lodgement advice and submission requirements	[Complex*]	82
Stage 1 - Scoping/pre-lodgement advice and submission requirements	[Principal*]	82
Stage 2 - Lodgement/Gateway determination and actioning/exhibition	[Complex*]	82
Stage 2 - Lodgement/Gateway determination and actioning/exhibition	[Principal*]	82
Stage 2 - Lodgement/Gateway determination and actioning/exhibition	[Standard*]	81
Stage 3 - Assessment and finalisation	[Complex*]	82
Stage 3 - Assessment and finalisation	[Principal*]	82
Stage 3 - Assessment and finalisation	[Standard*]	81
Stage Extension - City Hall	[Equipment Hire]	54

Fee Name

Parent Name

S [continued]

Standard Blade Installation	[Signage - Community Facilities and Street Names]	88
Stay of Infringement Application	[Annual Fire Safety Statement]	84
Stop payment cheque fee	[Administration Charges]	10
Storage Fee – locked cupboard	[Community Centres & Halls]	34
Storage of containers, sheds or other structure without approval	[Non-compliance, Sport, Events & Community Land Access]	40
Storage of containers, sheds or other structure without approval	[Events Management Non-Compliance]	22
Strata Certificate	[Subdivision/Strata Certificates]	77
Strata Subdivision	[Complying Development Certificates]	63
Strategic Property Advice per hour – Compulsory acquisition advice, Negotiations etc.	[External Consultancy Services]	14
Street Tree Planting for Driveways or compensatory planting	[Tree Management]	94
Subdivision Certificate	[Subdivision/Strata Certificates]	77
Subsequent inspection of a swimming pool after the first inspection	[Swimming Pools]	77
Substitution of existing security bonds with another bond of a lesser amount due to completion of some works covered by existing bond	[Security Bonds]	80
Sunday, Public Holidays, Overtime	[Staff Rates]	25
Sunday, Public Holidays, Overtime: Art Gallery Assistant	[Staff Rates]	57
Supply of blade	[Signage - Community Facilities and Street Names]	88
Supply of information on USB	[Supply of Miscellaneous Information]	81
Surcharge - loss of income due to bar operation restrictions	[Standard Rates]	49
Surcharge - loss of income due to low attendance	[Standard Rates]	50
Surcharge on additional dietary requirements	[Additional Services]	53
Surf, Stand Up Paddleboard and/or Kite Surfing Licences	[Beaches, Park Reserves & Sporting Facilities - PT]	36
Surrendering of development consent	[Supply of Technical and Professional Advice/Information]	60
Sustenance	[Subpoena to Attend Court]	15
Sustenance Fee	[Stock Animals - Impound Fees]	92
Sustenance/Maintenance - first day, inclusive of impound charge	[Companion Animal Impounding Fees]	92
Sustenance/Maintenance per day, or part thereof, exclusive of the first day	[Companion Animal Impounding Fees]	92
Swimming pools, change of use (including bed and breakfast accommodation), demolition work, small wind turbine systems, solar energy systems, telecommunication facilities, temporary structures and conversion of fire alarms	[Complying Development Certificates]	63

T

TAFE groups – Onsite	[Blackbutt Reserve]	93
Technical and professional advice (including development and post approval advice)	[Supply of Technical and Professional Advice/Information]	60
Technical and professional advice from Management Planning, Transport & Regulation	[Supply of Technical and Professional Advice/Information]	60
Technical Equipment: Consumables, Hired Equipment or Services	[Additional Services]	52
Technical Manual – Stormwater & Water Efficiency for Development Technical Manual	[Publications]	81
Technical Manuals (each – excluding Stormwater & Water Efficiency for Development Technical Manual)	[Publications]	81
Temporary Access over Community Land – Application Fee (non-refundable)	[Public Reserve, Temporary Access]	39
Temporary Access over Community Land – Damage to Grounds / facilities	[Public Reserve, Temporary Access]	39
Temporary Access over Community Land – Security Bond	[Public Reserve, Temporary Access]	39
Temporary Food Stalls	[Use of Vehicle or Article for Selling]	86
Temporary Parking Authorisation	[Parking Permits]	90
Temporary Parking Authorisation	[Parking Permits]	91
Tender Documents	[Supply of Miscellaneous Information]	9
Tender Documents	[Supply of Miscellaneous Information]	9

Fee Name

Parent Name

T [continued]

Tender Documents with A3, A2, A1 plans and colour pictures	[Supply of Miscellaneous Information]	9
TenderLink (online tender documents) Documents less than 150 pages or <100MB	[Supply of Miscellaneous Information]	10
TenderLink (online tender documents) Documents over 150 pages or >100MB	[Supply of Miscellaneous Information]	10
Ticket Service Fees	[Additional Services]	52
Ticketed time parking zone per metre of kerbside space per week or part thereof	[Parallel to kerb parking - Approval zone within the road carriage way]	86
Ticketed time parking zone per metre of kerbside space per week or part thereof	[Angle parking - Approval zone within the road carriage way]	86
Time restricted parking zone (2P, 4P, etc.) per metre of kerbside space per week or part thereof	[Angle parking - Approval zone within the road carriage way]	86
Time restricted parking zone (2P, 4P, etc.) per metre of kerbside space per week or part thereof	[Parallel to kerb parking - Approval zone within the road carriage way]	86
Towing fee	[Abandoned Vehicle Impounding Fees]	92
Traffic Count Data Search	[Traffic Information/Searches]	88
Transfer of Perpetual Interment Right	[Perpetual Interment Right (Burial Licence)]	32
Transfer of Perpetual Interment Right (with Order for Interment Permit application or Monumental Works Permit application)	[Perpetual Interment Right (Burial Licence)]	32
Transportation Costs	[Companion Animal Impounding Fees]	92
Transportation Costs	[Stock Animals - Impound Fees]	92
Travel expenses	[Subpoena to Attend Court]	15
Travel mileage for outside LGA	[Exhibitions & Public Programs]	57
Travel mileage for outside LGA	[Exhibitions & Audience Engagement]	24
Tree work on Public Land Application	[Tree Management]	94
Tunnel Tours – Adult	[Fort Scratchley]	24
Tunnel Tours – Children 4 – 14yrs	[Fort Scratchley]	24
Tunnel Tours – Concession	[Fort Scratchley]	24
Tunnel Tours – Family (2 Adults, 2 Children)	[Fort Scratchley]	24
Tyres – Large – Off Rim	[Waste Disposal & Recycling]	97
Tyres – Large – On Rim	[Waste Disposal & Recycling]	97
Tyres – Medium – Off Rim	[Waste Disposal & Recycling]	97
Tyres – Medium – On Rim	[Waste Disposal & Recycling]	97
Tyres – Small – Off Rim	[Waste Disposal & Recycling]	97
Tyres – Small – On Rim	[Waste Disposal & Recycling]	97

U

Unapproved monument fee	[Monument Fees]	33
Unapproved monument fee	[Monument Fees]	33
Unapproved monument fee	[Monument Fees]	33
Ungraded General Fill – VENM	[Materials for Sale]	98
Unlicensed Event/Activity	[Events Management Non-Compliance]	22
Unrestricted parking zone and other zone (NSt, NP, etc.) per metre of kerbside space per week or part thereof	[Angle parking - Approval zone within the road carriage way]	86
Unrestricted parking zone and other zone (NSt, NP, etc.) per metre of kerbside space per week or part thereof	[Parallel to kerb parking - Approval zone within the road carriage way]	86
Uplighting (installed)	[Equipment Hire]	55
Urgency fee for residential and non-residential dwellings within seven (7) days	[Development Applications Dated Prior to 1 July 2010]	58
Urgency fee for residential and non-residential dwellings within seven (7) days	[Development Applications Dated Post 1 July 2010]	58
Usage fee	[More than 5,000 pax in total and fenced + ticketed and more than 50% of park/space occupied]	23
Usage fee	[More than 5,000 pax in total and fenced + ticketed and less than 50% of park/space occupied]	23
Usage fee environment/health/community education related events hosted by a volunteer/charity/NFP/ Government entity	[Events Management]	20
Use of Sportsground/Park/Beach out of season, without approval/licence, closed or in wet weather (Including Personal Training, Surf Schools, Stand Up Paddleboard Operators, Schools & Associations)	[Non-compliance, Sport, Events & Community Land Access]	40

Fee Name

Parent Name

U [continued]

Use of Sportsground/Park/Beach out of season, without approval/licence, closed or in wet weather (Including Personal Training, Surf Schools, Stand Up Paddleboard Operators, Schools & Associations)	[Non-compliance, Sport, Events & Community Land Access]	40
Use of Sportsground/Park/Beach out of season, without approval/licence, closed or in wet weather (Including Personal Training, Surf Schools, Stand Up Paddleboard Operators, Schools & Associations)	[Non-compliance, Sport, Events & Community Land Access]	40

V

Venue Hire other than items listed above	[Venue Hire]	28
Venue Promotion rate	[Promotional Rates]	47
Venue Promotion rate	[Promotional Rates]	52
Venue Promotion rate	[Promotional Rates]	44
Veterinary Care Fee	[Companion Animal Impounding Fees]	92
Veterinary Care Fee	[Stock Animals - Impound Fees]	92
Vision Mixer	[Equipment Hire]	54
Vision Mixer	[Equipment Hire]	54
Visitor Information Centre - Charity/Not for Profit	[Newcastle Visitor Information Centre]	23
Visitor Information Centre - Charity/Not for Profit	[Newcastle Visitor Information Centre]	23
Visitor Information Centre - Charity/Not for Profit	[Newcastle Visitor Information Centre]	23
Visitor Information Centre - Commercial/Private	[Newcastle Visitor Information Centre]	23
Visitor Information Centre - Commercial/Private	[Newcastle Visitor Information Centre]	23
Visitor Information Centre - Commercial/Private	[Newcastle Visitor Information Centre]	23

W

Wallsend Library - Heritage Room – Commercial/Government (Staffed operating hours only)	[Venue Hire]	28
Wallsend Library - Heritage Room – Non Commercial (Staffed operating hours only)	[Venue Hire]	28
Wallsend Library - Multi Function Room – Commercial/Government (Staffed operating hours only)	[Venue Hire]	28
Wallsend Library - Multi Function Room – Commercial/Government (Staffed operating hours only)	[Venue Hire]	28
Wallsend Library - Multi Function Room – Non-Commercial (Staffed operating hours only)	[Venue Hire]	28
Wallsend Library - Multi Function Room – Non-Commercial (Staffed operating hours only)	[Venue Hire]	28
Wallsend Library - Multi-Function & Heritage Room – Commercial/Government (Staffed operating hours only)	[Venue Hire]	28
Wallsend Library - Multi-Function & Heritage Room – Commercial/Government (Staffed operating hours only)	[Venue Hire]	28
Wallsend Library - Multi-Function & Heritage Room – Kitchen Cleaning Fee – User pays on invoice	[Venue Hire]	28
Wallsend Library - Multi-Function & Heritage Room – Non-Commercial (Staffed operating hours only)	[Venue Hire]	28
Wallsend Library - Multi-Function & Heritage Room – Non-Commercial (Staffed operating hours only)	[Venue Hire]	28
War Memorial Cultural Centre - Conference Room – Commercial/Government (Staffed operating hours only)	[Venue Hire]	27
War Memorial Cultural Centre - Conference Room – Non-Commercial (Staffed operating hours only)	[Venue Hire]	27
War Memorial Cultural Centre - Lovett Gallery – Conditions apply	[Venue Hire]	27
War Memorial Cultural Centre - Meet 1 – Commercial/Government (Staffed operating hours only)	[Venue Hire]	27
War Memorial Cultural Centre - Meet 1 – Commercial/Government (Staffed operating hours only)	[Venue Hire]	27

Fee Name

Parent Name

W [continued]

War Memorial Cultural Centre - Meet 1 – Non-Commercial (Staffed operating hours only)	[Venue Hire]	27
War Memorial Cultural Centre - Meet 1 – Non-Commercial (Staffed operating hours only)	[Venue Hire]	27
War Memorial Cultural Centre - Meet 2 – Commercial/Government (Staffed operating hours only)	[Venue Hire]	27
War Memorial Cultural Centre - Meet 2 – Non-Commercial (Staffed operating hours only)	[Venue Hire]	27
Water Access	[Events Management]	21
Water Access (if meter available)	[Events Management]	21
Wedding Package (choice of room)	[Standard Rates]	43
Wedding Package (choice of room)	[Standard Rates]	44
Where application relates to part of a building consisting of external wall only or does not otherwise have a floor area	[Building Information Certificate]	72
Wildlife show – Offsite	[Blackbutt Reserve]	93
Wildlife show – Offsite	[Blackbutt Reserve]	93
Wildlife show – Offsite	[Blackbutt Reserve]	93
Wildlife show – Offsite	[Blackbutt Reserve]	93
Wireless Headset Microphone & Transmitter	[Equipment Hire]	54
Wireless Headset Microphone & Transmitter	[Equipment Hire]	54
Wireless Microphone Handheld OR Transmitter	[Equipment Hire]	54
Wireless Microphone Handheld OR Transmitter	[Equipment Hire]	54
Wood – Clean, untreated	[Waste Disposal & Recycling]	96
Workshop or Training (maximum charge)	[Exhibitions & Audience Engagement]	24
Workshops, events or other programs	[Children's Activities]	29
Written advice for basic planning enquiries	[Pre-DA and Pre-CDC Consultation Meeting]	66
Written reply required	[Supply of Miscellaneous Rates Information]	9

Other

"10 minute a day" brochure bundle	[Children's Activities]	29
"Neighbourhood Watch" and "Safe House" Scheme Signs	[Signage - Community Facilities and Street Names]	88
"No Objection" concurrence on the part of the local council, including but not limited to applications for Possessory Title, Release of Easement/Caveat etc (s.45(d)(5) Real Property Act)	[Dealings with Other Interests and Estates]	13

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Engagement Report



City of
Newcastle

INTRODUCTION

CN's Delivery Program and Operational Plan have been combined to show a more integrated approach and are known as *Delivering Newcastle 2040* (DN2040). DN2040 sets out CN's objectives for the next four years and outlines our planned actions and projects for 2022-2023. This is our response to the Newcastle 2040 and our commitment to our community on what we will do.

The following report provides a summary of the public exhibition feedback received on the draft *Delivering Newcastle 2040* and draft *2023-2024 Fees and Charges*.

All submissions received during the public exhibition period have been collated and this report represents a summary of the submissions received.

Key Dates

The timetable for the exhibition and adoption of *Delivering Newcastle 2040* and *2034-24 Fees and Charges* are as follows:

Action	Date	Completed
Councillor strategic workshop	28 January 2023	✓
Councillor workshop	14 March 2023	✓
Council meeting – public exhibition	28 March 2023	✓
Public exhibition	30 March 2023 to 27 April 2023	✓
Council briefing on public exhibition	16 May 2023	✓
Considered for adoption	23 May 2023	

External engagement

Media Release

24 March 2023

'Budget to deliver record infrastructure boost alongside second consecutive surplus'



Print

Newcastle Weekly and Herald

Document distributed to Libraries



Online

SOCIAL MEDIA

2 posts on facebook

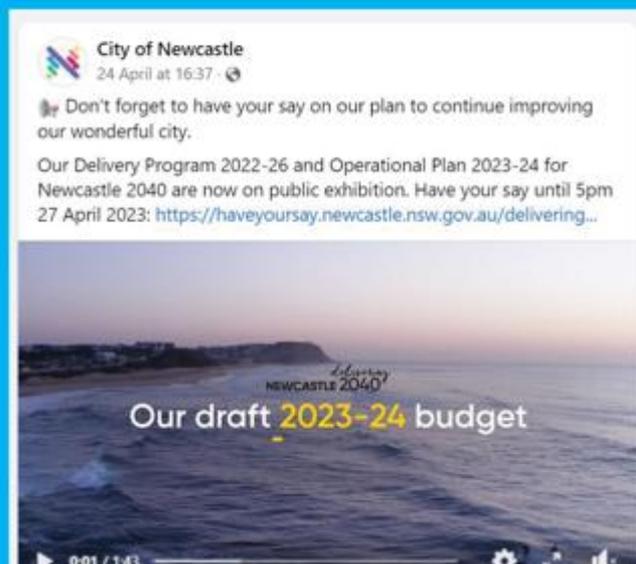
33k people reached (87.8k in 2022-23)

1.4k total engagements

HAVE YOUR SAY PAGE

3.9k page views (2k in 2022-23)

Video with Councillors



Social Media tile

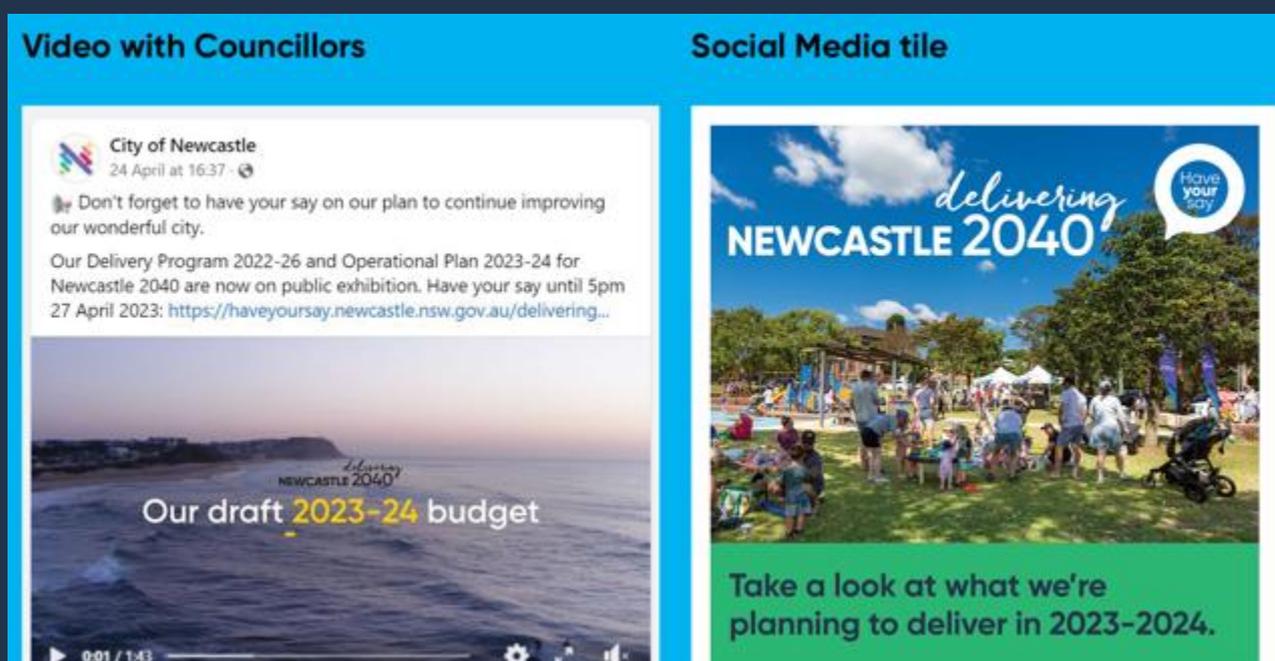


External engagement

During the public exhibition period, an engagement webpage was set up to receive submissions and enable downloading of the draft *Delivering Newcastle 2040* and draft 2022-2023 Fees and Charges.

The site was publicised using social media (Facebook and LinkedIn), through NovoNews, CN intranet and webpages, a media release, digital screens in CAC12SA and print advertising in the Newcastle Herald and Newcastle Weekly. There were over 3,900 unique views to the engagement webpage.

As part of the engagement, a video snapshot was posted on Facebook in April along with a post on LinkedIn, total reach was 33,072.



<https://www.newcastle.nsw.gov.au/about-us/news-and-updates/latest-news/budget-to-deliver-record-infrastructure-boost-alon>

[About Us](#) / [News and Updates](#) / [Latest News](#) / [Budget to deliver record infrastructure boost alongside second consecutive surplus](#)

Budget to deliver record infrastructure boost alongside second consecutive surplus

24 Mar 2023

Listen Share

More than \$137 million has been earmarked for investment into local facilities and infrastructure projects as part of a record Budget balancing community needs with a \$6.9 million surplus.

The Council will place its 2023-24 Budget on public exhibition for community feedback next week.

It includes City of Newcastle's largest annual capital works program to date, with almost 270 projects planned across the city during the next financial year.

Newcastle Lord Mayor Nuatali Nelmes said a key focus of this Budget is maintaining ongoing financial sustainability alongside the delivery of a high level of essential community services.

Internal engagement

Online

Intranet, Screen Savers



Delivering Newcastle 2040 is our action plan for achieving our Newcastle 2040 priorities.

Take a look at what we're planning to deliver in 2023-2024 and let us know if we got it right.

Ways to have your say:

1. Scan the QR code
2. visit the have your say page on our website at: newcastle.nsw.gov.au/yoursay
3. Follow the link on the intranet.

Many CN employees are also residents. They are personally invested in the city and in the way we deliver on our priorities

We encouraged employees to provide submissions throughout the submission period and asked them to support their networks to have a say.



NovoNews

5 April 2023

Our plan for 2023-2024



Have your say on what we plan to deliver over the next 12 months

The actions and measures developed during the Service Planning sessions last year have informed our new **Delivering Newcastle 2040** document, which is CN's commitment to our community and an action plan for achieving **Newcastle 2040** priorities.

As employees of CN, it is important that you see how the work that you do contributes to the outcomes for our community. **Delivering Newcastle 2040** provides that alignment and allows us all to see where the priorities are for the next financial year.

Delivering Newcastle 2040 is now available on [Have Your Say](https://newcastle.nsw.gov.au/yoursay) until 5pm, 27 April 2023 and all input received will inform the final document and be reviewed by our elected Council at the end of May.



If you have any questions about **Delivering Newcastle 2040**, email: operations@newcastle.nsw.gov.au

Posters



Have your say

Delivering Newcastle 2040 2023-2024

City of Newcastle's Delivery Program and Operational Plan, known as **Delivering Newcastle 2040** is on public exhibition until Thursday 27 April 2023. Have your say on our draft document and what we plan to deliver over the next financial year.

Delivering Newcastle 2040 is one of our most important documents as it demonstrates how we will achieve the community's vision and priorities, including clear actions that guide the delivery of our services and projects.

Have your say during public exhibition until 27 April 2023. Your feedback will inform the final document.

We will spend
\$376.9 million on community services
\$1323 million on infrastructure projects

We forecast
a \$6.9 million net operating surplus

We will deliver
267 projects | 217 actions

Scan the QR code or visit the have your say page on our website at: newcastle.nsw.gov.au/yoursay

For enquiries please call 4996 3000



Submission Summary

There were 46 submissions made, one individual provided two separate submissions to be included.

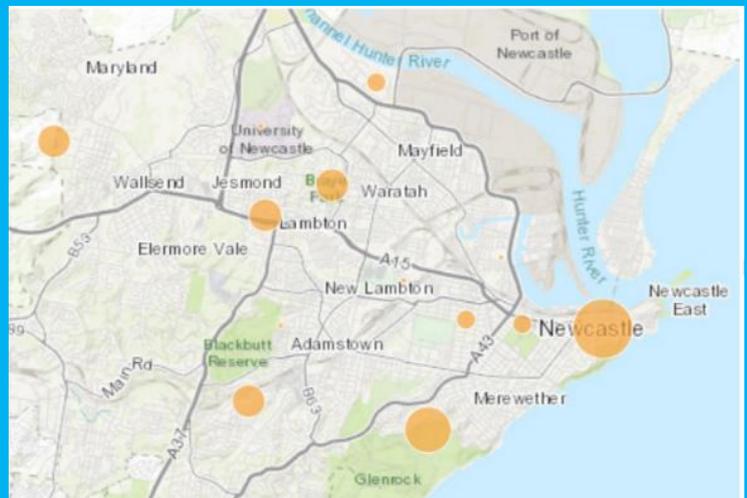
Across the 46 submissions, there were:

- 214 comments made across
- 18 broad categories that form part of the work of *Delivering Newcastle 2040*
- and 14 comments not related to *Delivering Newcastle 2040*

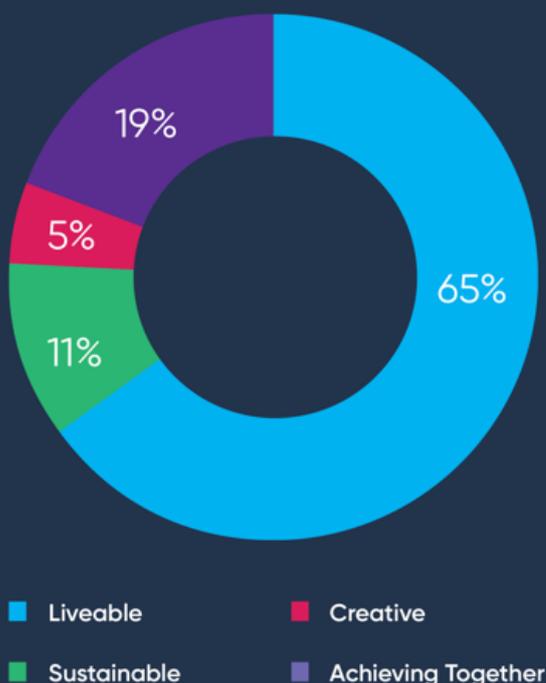
46 submissions

28% positive or constructive

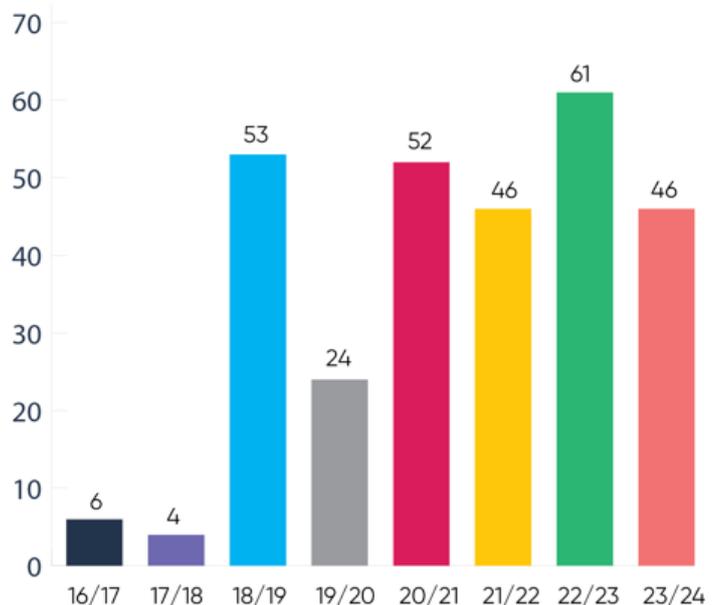
55% negative



Submission received by N2040 Theme



Submissions received by year



Our Response

We have acknowledged and reviewed every submission.

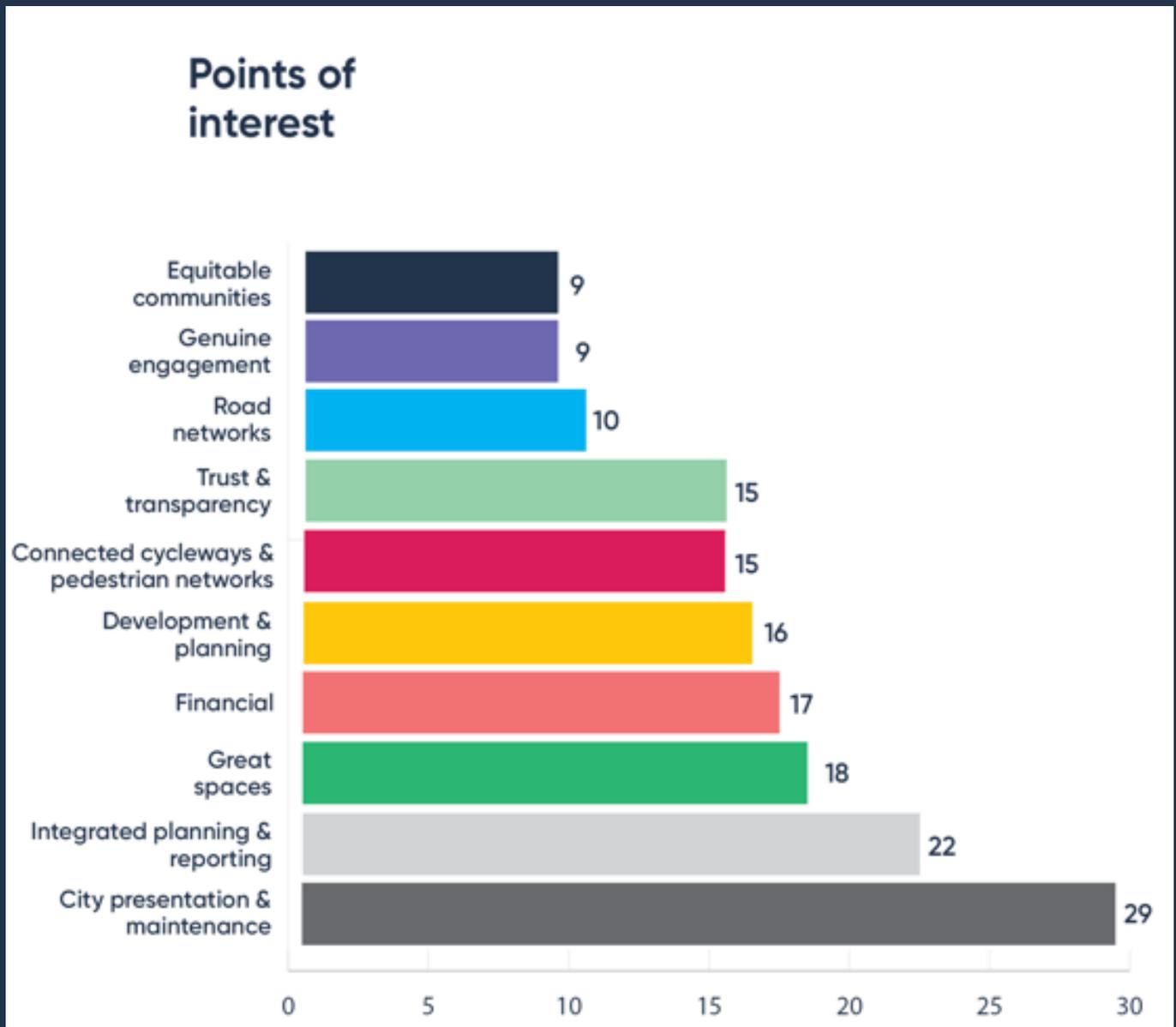
We are responding personally to each submission.

We have distributed every comment to the relevant subject matter expert for incorporation into future plans and actions.

We have already made improvements to 2 processes based on engagement and feedback from the community from this consultation process:

- **Committed to include DN2040 engagement opportunity in Rates Notices**
- **Create a 'one-pager' of DN2040 (easy read version)**

Top 10 Commentary Subjects for DN2040



Feedback Summary

City Presentation & Maintenance

29 comments

- More investment in maintaining our city and ensuring it is up to community standards
 - Clean streets, street sweepers, mowing and garbage bins particularly in the inner city
- Get back to basics by providing efficient and effective services that are inclusive to all
- More funds and development for Newcastle CBD and revitalise inner city buildings
- Maintaining current infrastructure and facilities in and around our city.
- Protect our heritage
- Focus on our entries to the city, mowing and beautifying

Integrated Planning & Reporting

22 comments

- Strategy, themes and actions were broadly supported by the community
- Format and design of the plan were complimented
- CN should provide a shorter version / one pager for better accessibility and readability
- Some questions about ability to deliver on the commitments made

Great Spaces

18 comments

- Playgrounds are welcomed and people are interested
- Concerns about some specific sporting fields (missing facilities in Wallsend)
- Need better drainage at sporting fields
- Pools are of interest and require more investment to keep them financially accessible
- Improve inclusivity at our assets including pools and sports centres
- Concerns about skate park progress

Financial

17 Submissions

- Refocus spending back on the basics
- Rates are too high for what is delivered
- Cost of living pressures affecting people and include increased rates, fees and charges
- Several supportive comments recognising CN costs of delivering to community

Feedback Summary

Development and Planning

16 comments

- More can be done to improve suburbs and support their growth
- Develop the city more and attract more tourism
- More deliberate design for wildlife and conservation needed
- Ensure fairness and consultation in development priorities
- Support public transport through deliberate planning
- Increase transport connectivity

Cycleways and pedestrian networks

15 comments

- Show spend on cycleways
- Continue to develop transport, road, pathway infrastructure and city centre
- Provide better connections for cycleways and footpaths to allow active transport for as many people as possible
- Achieve sustainability goals by building off road cycle ways
- Safety is increasingly important, and the emphasis on pedestrians and cyclists is overdue

Trust & Transparency

15 comments

- Requests for more proactive explanations about CN directions and investments
- Increase consultation with the community
- Some personal attacks made by individuals who have provided submissions
- Several comments not related to *Delivering Newcastle 2040* actions

Road networks

- Develop public transportation driveway, making it easier to use
- Improve condition of roads outside of the CBD, look after suburbs
- Resurfacing our potholed roads
- Use traffic calming device at the intersection of Fitzroy St and Waratah St Mayfield
- Improve carparking and public transport

Feedback Summary

Genuine Engagement

9 comments

- Improve the city's interest in things that the council does
- Improve in areas of transparency and honesty
- Listen to the people who pay rates, undertake meaningful community consultation prior to any approval
- Consult with people before making changes
- Be more open and transparent on costs to the ratepayers
- There is no trust, openness, transparency or fair decision making
- Undertake regular monitoring and review to ensure continued relevance to responding to new and/or emerging residents needs and aspirations.

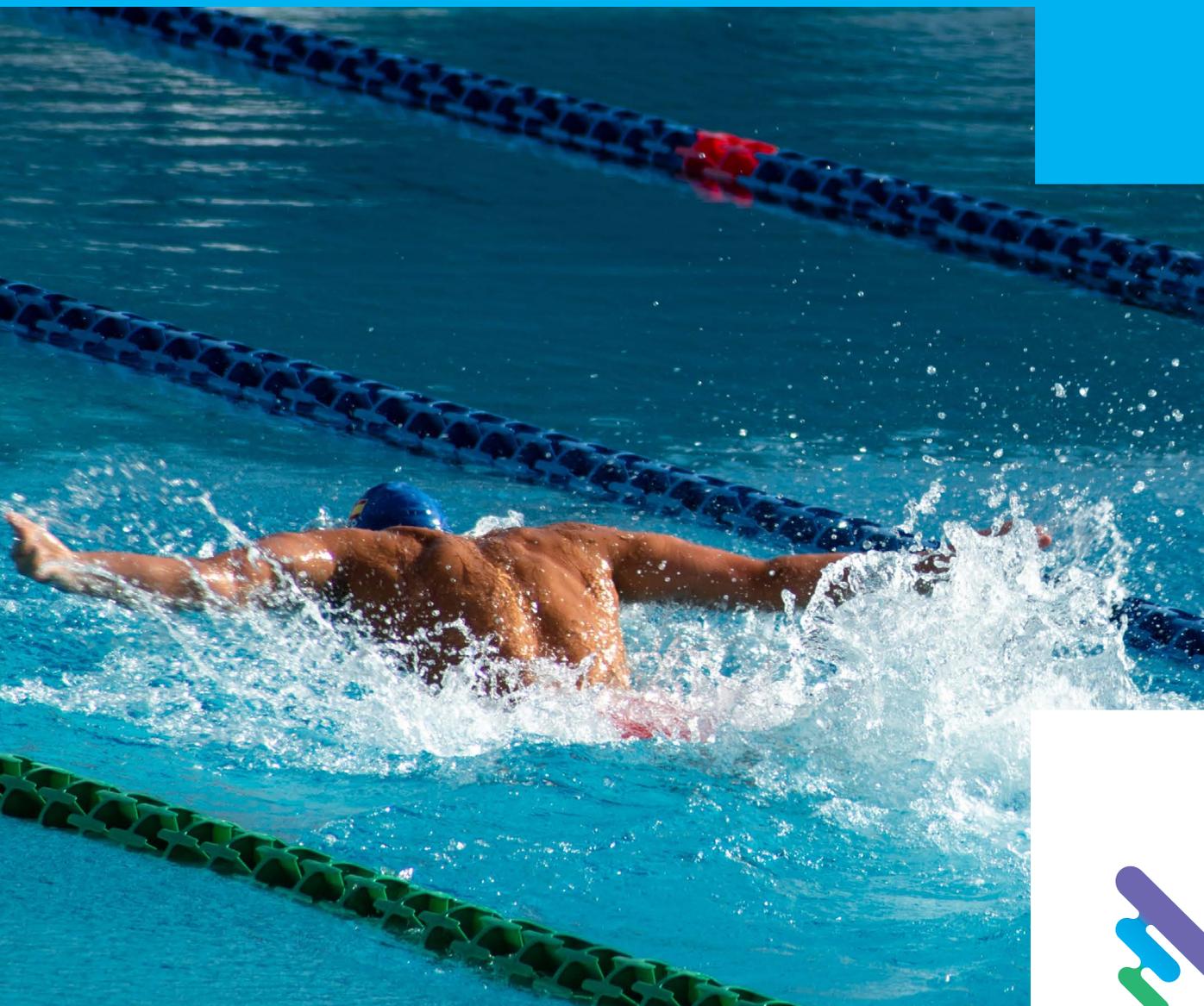
Equitable Communities

8 comments

- Focus on people living in suburbs with lower socio-economic status. How can the council implement this plan successfully in those areas?
- Considering older people with mobility problems with more disability parking (Bar Beach at the northern end near the sloping pathway, City hall and Civic Park)
- Keep road open for disabled people during Anzac service at Nobbys
- Roundabouts need to be well painted in inner suburbs as some cannot be seen in the dark
- Install railing at Merewether baths on the sloping approach from car park
- Provide more disability parking in Telford Street and surrounding streets of Newcastle.

Inland Pools Strategy 2043

Our plan for protecting and improving
Newcastle's public pools for the next 20 years



Acknowledgement of Country

**We all sit on Awabakal and Worimi land
'Niirun Yalawa Awabakal dha Worimi burrai'**

City of Newcastle (CN) acknowledges its Local Government Area (LGA) sits within the Country of the Awabakal and Worimi peoples.

We acknowledge that Country for Aboriginal peoples is an interconnected set of ancient relationships. We acknowledge the custodianship of the Awabakal and Worimi peoples and the care and stewardship they have performed in this place since time immemorial.

We recognise the history of truth that acknowledges the impact of invasion and colonisation on Aboriginal and Torres Strait Islander people and how this still resonates today.

**Always was, always will be Aboriginal land
'Wunyibu wunyibu warra wunyibu wunyibu kuumba Guuri burrai'**

Uluru Statement of the Heart

CN supports the Uluru Statement from the Heart and the campaign for Constitutional Recognition and come together to support a First Nations Voice to Parliament.

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This Inland Pools Strategy 2043 has been prepared for City of Newcastle by:



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Enquiries

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 newcastle.nsw.gov.au

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CEO Message



Some of the happiest memories from my childhood are thanks to council owned swimming pools.

There was something magical about the sensation of that first dive into a cold pool on a hot summer's day. Hours would pass by in seemingly minutes. Eventually when exhaustion had taken hold, I would heave myself onto the pool edge and then collapse onto my laid out towel that had been nicely cooked by the concrete path. Then shortly before leaving, my parents would buy me a bag of hot chips which somehow always tasted better if the kiosk had a bottle of vinegar on the counter. Mixed in between the lay down and the hot chips were games of cricket, football, and red rover. What more could an Australian kid ask for.

In the early 1980s between 500 and 600,000 people would annually visit Newcastle's public pools. The number of people using our public pools today is half this, predominately due to the surge in the number of backyard pools, which stands at a record high of 15% of local homes. However, in a sign of the enduring popularity of public pools, this visitation has remained consistent at around 350,000 people each year since the late 1990s.

And so it is with confidence that City of Newcastle, the Lord Mayor and elected Council in 2021 set about developing a strategy to ensure the continued operation and protection of our five public pools for at least the next two decades. Key to this work is understanding the cost of maintaining our five inland swimming centres, as well as planning for future investment in our pools to ensure they are fit for purpose.

The Inland Pools Strategy 2043 is our plan for protecting and improving Newcastle's public pools for the next 20 years. City of Newcastle commissioned independent engineering reports on the pool shell and tiles for each of our five pools. The reports confirm that our pools are in relatively good condition, and that proactive maintenance work in recent years has ensured that none of them will require replacing inside the 20 year timeframe of this strategy.

However, the report does also confirm that the responsibility of owning a public pool is hugely expensive, and an unavoidable loss making operation. For City of Newcastle, the annual cost of operating our five pools would be more than \$5million, which doesn't include the cost of maintenance or improvements to the pool shells or associated buildings. The task of maintaining local swimming pools has in reality been beyond the financial ability of local government for several decades. Increasingly, this gap between financial sustainability and community expectation is rightly being met via state and federal governments. Indeed, in just the past few years, the Liberal and Labor parties have combined pledged \$630 million to upgrade public pools in NSW. Unfortunately no money of note has been committed to the electorates of Newcastle, Wallsend or Charlestown.

It is with this financial challenge in mind that the Strategy proposes a fund be established, with an amount set aside in a restricted reserve for the sole purpose of ensuring our five local pools remain of a standard consistent with community expectations. It is my view that this amount of money will need to be around \$1 million annually based on the estimated costs identified in the Strategy. This funding will not however go near to covering the cost of replacing our pool shells when they fall due in 20 to 35 years. Noting by 2043, the population of Newcastle is forecast to hit more than 200,000 people and the population of Greater Newcastle 800,000, City of Newcastle will expect a significant funding contribution from our State Government in

recognition of our status as NSW's second largest city as capital of the Hunter region.

While this Strategy provides answers to many pool related questions, the one matter it can't resolve is the timetable for a state of the art aquatic centre at the NSW Government's sports and entertainment precinct in Broadmeadow known as Hunter Park.

Regardless of the uncertainty of when the NSW Government will build a new aquatic centre at Broadmeadow, the Inland Pools Strategy 2043, is an evidence-based roadmap for what your local council can control. With the support of the Lord Mayor and our elected councillors, City of Newcastle will ensure that our five inland swimming centres continue to serve the community, and where appropriate, are upgraded so that they meet your expectations and needs.

Jeremy Bath
Chief Executive Officer





Introduction

Purpose and Objectives

The City of Newcastle (CN) provides five inland swimming centres of similar age and facility mix.

This Strategic Plan provides a recommended investment strategy for each of the inland swimming centres, to ensure they can operate safely over the next 20 years with consideration of facility enhancements to help meet the needs of the community.

The timing for the development of a future year round aquatic centre at the NSW Government's sports and entertainment precinct at Broadmeadow known as Hunter Park is yet to be publicly communicated and so this Strategy considers a future both with and without the much needed facility proceeding.

CN will undertake a review of this strategy within seven years to ensure short term actions have been delivered, technical advice remains valid, and the status of Hunter Park is considered.



Identify and provide evidence of **life expectancy of pool shells**. Forecast remaining asset life.



Where relevant, propose **repair methods of pool shells** and costs, vs replacement cost. Identify repair works, solutions to specific problems and intervention required to maintain, vs replacement of each of the aquatic facility assets.



Identify cost estimates to **repair and/ or replace equipment** needed to meet any relevant standards.



Prioritised schedule of **maintenance/ solution/ intervention works** to guide the development of a work program for each facility, including estimated costs for repair and or replacement.

- « Identify what investment is required to keep each aquatic facility operational
- « Consideration of sequencing works, to allow for a continuation of service
- « Provide timeframe.



Report based on the **structural assessment and safety compliance** of the diving tower and estimated cost to bring to standard at Lambton Park War Memorial Swimming Centre.

The Study Approach

The Newcastle Inland Pools Strategy 2043 has been completed using the following stages:



Previous Resolutions of Elected Council

Previous Council resolutions about CN's five inland swimming centres include:

Development Applications Committee 21/03/23 Two Lot Subdivision - Part B REITERATE AND SUPPORT COUNCIL'S RESOLUTION OF 25 OCTOBER 2022, ITEM 35 - NEWCASTLE NEEDS A YEAR ROUND AQUATIC FACILITY

Lord Mayoral Minute 26/04/22 - KEEP BERESFIELD POOL PUBLIC AND LOW FEE

Notice of Motion 26/02/19 - COMMITMENT TO HIGH QUALITY POOLS

Notice of Motion 24/10/17 - BERESFIELD SWIMMING CENTRE

Notice of Motion 24/10/17 - REFURBISHMENT AND UPGRADE OF LAMBTON POOL

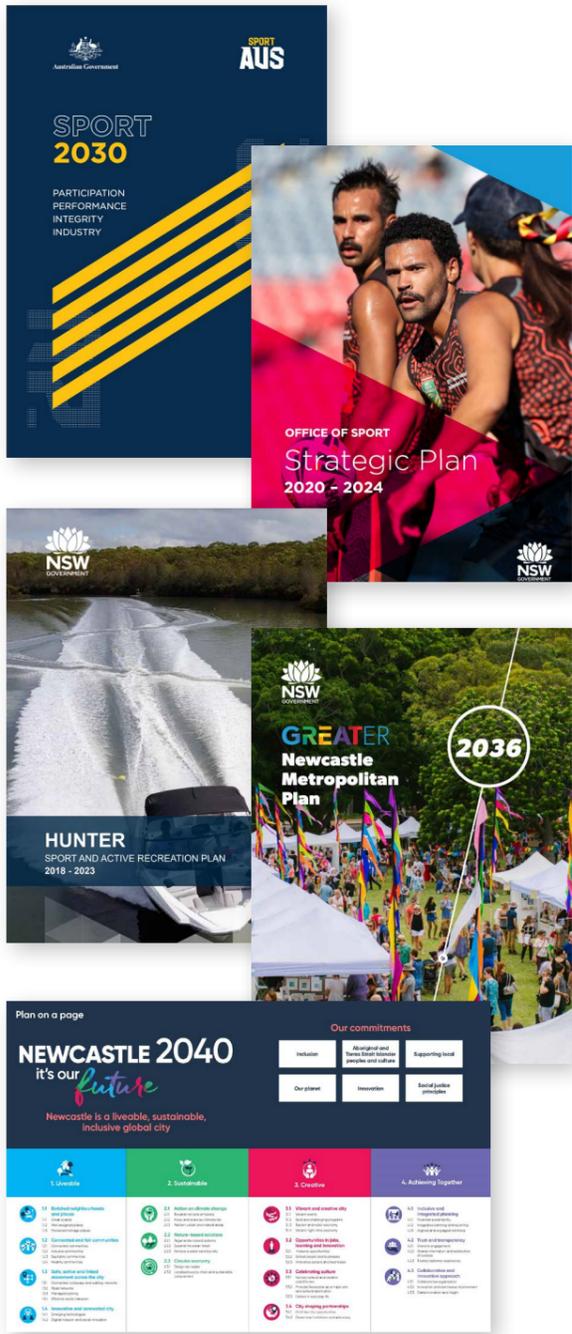
Notice of Motion 24/03/15 - LAMBTON POOL YEAR ROUND UPGRADE FEASIBILITY

Report to Council 11/12/07 - DRAFT POOL SERVICE DELIVERY MODEL

Full resolutions are at Appendix 1.

The Newcastle Inland Pools Strategic Plan aligns with a range of government strategies, policies and guidelines.

- Sport 2030 – The National Sport Plan
- Australian Water Safety Strategy 2016–2020 – Australian Water Safety Council
- NSW 2021 and Premier Priorities
- NSW Office of Sport Strategic Plan
- 2041 Hunter Regional Plan
- Hunter Active Recreation Plan 2018–2023
- Greater Newcastle Metropolitan Plan 2036
- Newcastle 2040 Community Strategic Plan
- Newcastle Local Strategic Planning Statement
- City of Newcastle 2020 Strategic Sports Plan



Newcastle at a glance

This section profiles the population and demographic characteristics of the Newcastle community. These characteristics will influence the aquatic and leisure services and facilities needed for the community into the future.

The City is located in the Hunter Region of NSW. The Council area is bounded by the Lake Macquarie Council area to the south, Port Stephens Council area to the north and Maitland and Cessnock Council areas to the west.

Figure 1: Location Map – City of Newcastle in Context of the Hunter Region

Our population

Newcastle population 2021

169,317

Population by 2041

202,049

Greater Newcastle population 2021

604,115

Population by 2041

773,825

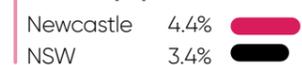
Estimated annual population growth rate **1%**



Median age



Aboriginal and Torres Strait Islander population



Born overseas



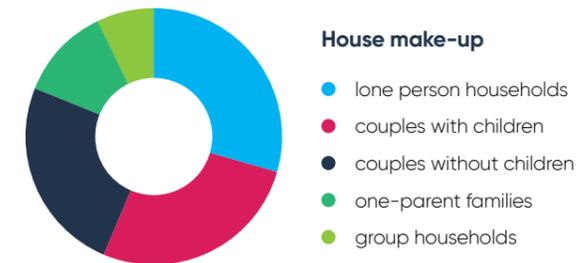
Speak a language other than English



- 81km** of watercourses
- 91** bushland parcels totalling 5.1 million m²
- 113,048** street and park trees
- 42** inland cliffs totalling 3.6km
- 5.7km** bushland tracks and trails
- 21** coastal cliff lines totalling 3.5km
- 14km** coastline
- 10** beaches
- 65** wetlands
- 33** community spaces (20 CN-owned)
- 41** cultural spaces (8 CN-owned)

134 different languages spoken at home – most widely spoken included Mandarin, Macedonian, Italian, Greek, Arabic AND languages spoken with greatest need for translation included Arabic, Mandarin, Swahili, Persian/Dari and Tibetan.

Live



52 suburbs

Average household size **2.34** people

Internet access at home **80.85%**

33% of dwellings are medium or high density

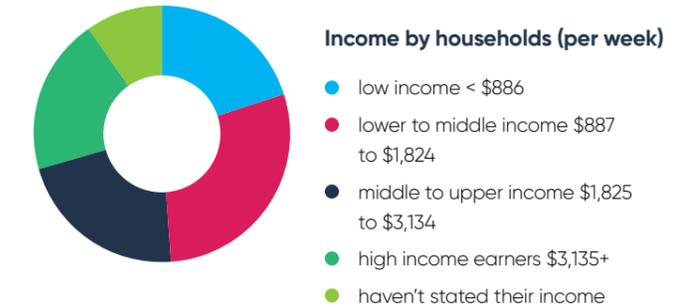
29% of residents fully own their home; 30.3% have a mortgage; 34.5% are renting

Play



- 2 ocean baths
- 5 aquatic centres
- 6 patrolled beaches
- 8 lifeguard facilities
- 17 off-leash dog areas
- 4 outdoor exercise facilities
- 14 community gardens
- 14 libraries (11 CN-owned)
- 6 surf clubs
- 250 recreation parks
- 147 sporting grounds
- 63 sports venues
- 15 grandstands
- 13 BMX/skate parks
- 134 playgrounds (that contain either a playground or exercise equipment)

Work



Top 3 industry sectors by employment

Health care & social assistance – creating **20,293** jobs

Education and training – creating **9,789** jobs

Retail trade – creating **8,803** jobs

102,800 jobs in Newcastle

49% live within LGA

Median weekly household income **\$1,802**

Unemployment rate **3%**

53.5% journey to work by car

36,331 businesses

30% of the Hunter's developed industrial space

80% of the Hunter's office space

Invest

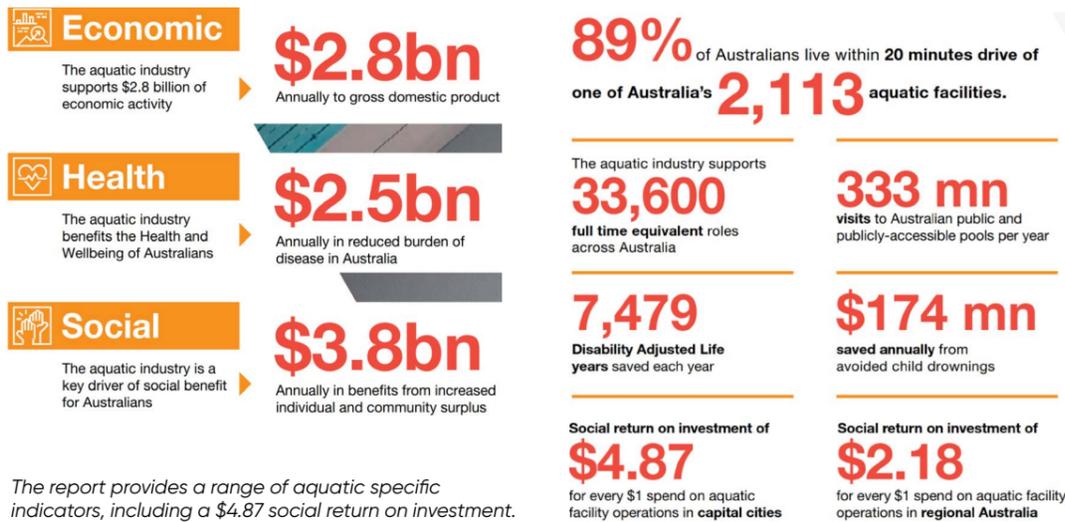


- 1 airport
- 1 holiday park
- 1 waste and resource recovery centre
- 125 early education and childcare centres (10 CN-owned)
- 62 primary and secondary education facilities
- \$1.1 billion** value of building approvals (2020–2021)
- \$18.4 billion** Gross Regional Product
- 4.63 million annual visitors (2019)
- \$2 billion** value of city-owned assets
- \$48 million** received in grants and subsidies (2021–2022)
- 11 tertiary education facilities

Benefits, Values and Trends in Aquatic Facilities

Benefits of Sport and Recreation Infrastructure

In 2021, Royal Life Saving Australia engaged PWC to investigate the value of the aquatic industry. The Social, Health and Economic Value of the Australian National Aquatic Industry report found the industry's total benefit to be \$9.1 billion annually in economic, health and social benefits.



Sport and active recreation are a valuable part of life in Newcastle. It promotes active lifestyles and helps develop valuable social networks and contributes to the liveability of communities. Benefits of community sport and recreation infrastructure include:

- Health Benefits**
 Regular activity improves physical and mental health and reduces the risk of obesity and lifestyle-related illnesses. An active lifestyle contributes to general wellbeing, productivity and performance. Research shows that the benefits of physical activity extend to mental health, community wellbeing and social capital. Sport can help people to feel a part of their community.
- Economic Benefits**
 Sport and active recreation is a growing industry that creates jobs and attracts visitors. An active population leads to improved productivity and assists in reducing preventative health costs.
- Social Benefits**
 Sport and active recreation bring people and communities together, contributing to a stronger, more inclusive society. Sport creates connections within a community and offers a way to drive inclusion and acceptance in society. Participant diversity makes sport an ideal forum to reach people from every age group, cultural background, demographic and socio-economic group. Government and non-government policies for community development and social inclusion often use sport as a mechanism to drive change.

Aquatic Facility Trends

Over the past decade, there has been a greater emphasis on the development of a variety of water spaces within aquatic centres, including:

Program pools are designed for learn to swim and a variety of aquatics programs

Warm water pools, used for rehabilitation and therapy, become one of the highest use spaces within public aquatic and leisure centres

Water play including large, enclosed slides, water jets and other leisure play opportunities.

Health and fitness programming have also advanced with a greater emphasis on programs for older adults and a much broader range of opportunities, including Pilates, Yoga and Boot Camp.

Components that contribute to successful contemporary aquatic & leisure facilities are summarised in the figure below

Figure 4: Successful Aquatic and Leisure Facility Model



Successful and sustainable contemporary aquatics and leisure facilities are also community destinations and meeting points for a range of physical and social activities.

OPG aquatic facility research and reviews of more than 500 aquatic leisure centres highlight that four distinct key user markets need to be attracted to the facility if it is to be developed for high use and sustainable operations. These are:

- « Recreation, Leisure and Adventure
- « Fitness and Training
- « Education
- « Therapy.

Facilities designed to include these elements will attract the four key user markets listed in the graphic below.

Figure 5: Main Aquatic and Leisure Facility User Markets

Recreation, Leisure and Adventure

60% to 70% of pool users

Families, friends, social groups

Coming for fun and play

Education

10% to 15% of users

Learn to swim, schools, etc.

Special needs users



Fitness and Training

20% to 25% of pool users

Club/ Association users

Fitness lap swimmers

Competitive swimmers

Therapy

10% to 15% of users

Hydrotherapy/ Rehabilitation

Exercise classes in water

Insights from Royal Life Saving Society Australia

The research by PWC on behalf of the Royal Lifesaving Society found that:



The average Australian public pool was built in 1968



Forty percent of all of public pools in Australia will reach the end of their functional lifespan by 2030



\$8 billion is needed to replace these public pools



A further \$3 billion will be needed to replace public pools ending their lifespan by 2035



Case Study – City of Gold Coast (Queensland)

There are several similarities between the City of Newcastle and the City of Gold Coast (COGC) relating to their population, coastal locality, tourism attraction and aquatic infrastructure. Prior to the COGC Council undertaking the 2017 review of its aquatic facilities, it owned eight aquatic centres varying in design, scale and catchment area. A further two major public pools serviced the community at Bond University (Robina) and Sports Super Centre (Runaway Bay). Across the Gold Coast LGA there are a number of privately owned, purpose built learn-to-swim pools and some schools have pools that are known to be available for community use (usually for squads or learn-to-swim).

The review highlighted that a future strategic direction for the City's aquatic centres was needed to differentiate facilities to avoid unnecessary duplication, recognise site limitations and provide for three facilities to be developed as larger, contemporary aquatic centres with a broader range of components that service large catchment areas. The review recommended that four aquatic facility categories be established:



Citywide

- Gold Coast Aquatic Centre
 - Improvements over time

Sub-Regional

- Palm Beach Aquatic Centre
 - Full redevelopment
 - Detailed design and funding approved

Pimpama Sports Hub

- New greenfield development
- Commissioned 2021

High Performance

- Miami Aquatic Centre
 - Redeveloped 2019

District

- Helensvale Aquatic Centre
 - Improvements over time
- Nerang Aquatic Centre
 - Improvements over time
- Mudgeeraba Aquatic Centre
 - Improvements over time
- Upper Coomera Aquatic Centre
 - Minor improvements over time.

The COGC aquatic facility management models are currently mixed, with some managed through leases with commercial companies and others directly managed by Council staff. Multiple management options were explored within the review with transitional changes recommended including:

Setting measurable targets and performance indicators and consistent reporting framework

Establishment of a company limited by guarantee to manage the whole-of-city aquatic centre business.



CITYWIDE AQUATIC CENTRE



GOLD COAST AQUATIC CENTRE



SUB-REGIONAL AQUATIC CENTRE



PIMPAMA SPORTS HUB



HIGH PERFORMANCE AQUATIC CENTRE



MIAMI AQUATIC CENTRE



DISTRICT AQUATIC CENTRE

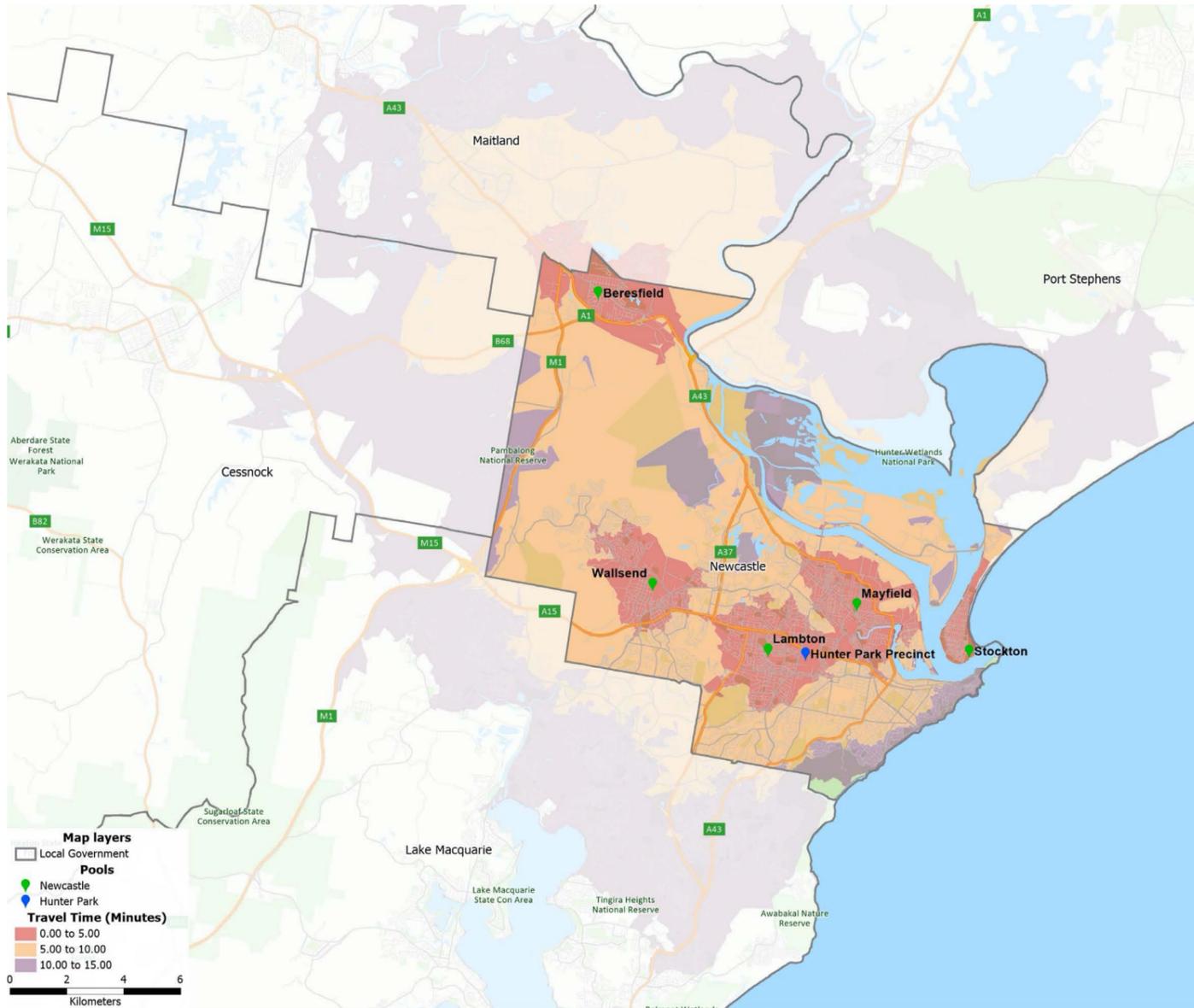


MUDGEERABA AQUATIC CENTRE

City of Newcastle Swimming Centres

The City of Newcastle provides five inland swimming pool sites, all of which were originally built over 40 years ago. The figure below illustrates the distribution of the inland pool facility network within 15-minutes (showing five-minute increments). Appendix 2 provides individual travel time catchment analysis for each site.

Figure 6: Newcastle Inland Pool Network and 15-minute Travel Time Catchments.



The catchment for each inland pool is summarised in the table below:

Table 1: Newcastle Inland Pools Catchment Summary

INLAND POOL	0 TO 5 MIN	5 TO 10MIN	10 TO 15MIN	0 TO 15MIN
Lambton	22,991	93,166	108,119	224,276
Wallsend	12,900	52,677	83,900	149,477
Mayfield	20,144	53,381	64,905	138,430
Beresfield	7,837	22,942	32,973	63,752
Stockton	3,839	1,330	2,216	7,385

 **224,276**
people live within 15 minutes of Lambton Park War Memorial Swimming Centre

 **149,477**
people live within 15 minutes of Wallsend Memorial Olympic Swimming Centre

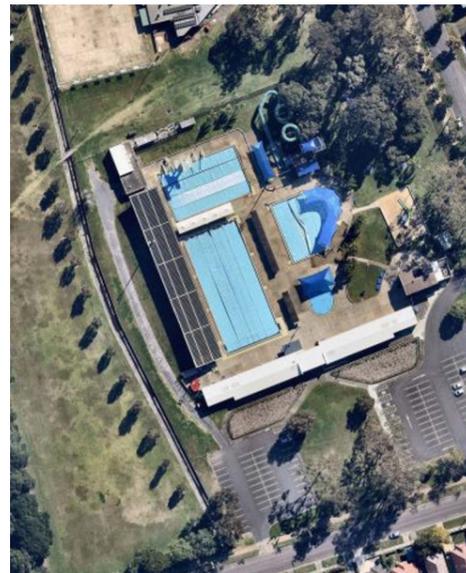
 **169,317**
Newcastle LGA population 2021

 CN also provides two ocean baths, with free entry. Newcastle Ocean Baths is currently closed while its shell, lower promenade, pumping system and platform are replaced at a cost of \$15 million.

City of Newcastle Swimming Centres

The Newcastle inland pool facility network provides almost identical facility components at each site. A summary of the sites and their facility components is provided in the table below.

Table 2: Summary of Sites and Facilities



LAMBTON PARK WAR MEMORIAL SWIMMING CENTRE

Facility Components

Heated 9-lane 50m pool with associated covered grandstand

Heated 6-lane 25m pool

Heated toddler's pool

Diving pool and tower (tower closed for public use)

Aquatic playground

Large waterslide

Grassed areas

BBQs and shaded seating

Heated showers

Entrance building and kiosk

Off-street and disabled parking

Plant room and chemical store.

Accessible features:

Accessible toilet/ changeroom

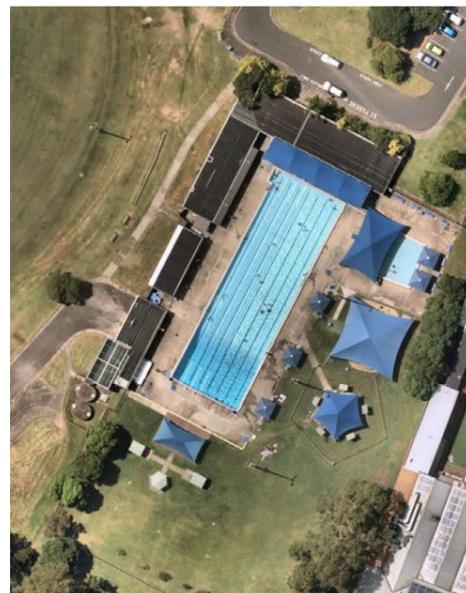
Change table (no hoist)

Steps with handrail into the pool (not a ladder)

Opening Year and Season Operations

Opened in 1963

Operates for a 40 week season



BERESFIELD SWIMMING CENTRE

Facility Components

Heated 7-lane 50m pool with associated covered grandstand. Solar heating only.

Solar heated learners pool

Solar heated toddler pool

Playground equipment and grassed areas

BBQs and shaded seating

Heated showers

Entrance building and kiosk

Off-street and accessible parking

Plant room and chemical store.

Accessible toilet/ changeroom

Change table (no hoist)

Steps with handrail into the pool (not a ladder).

Opening Year and Season Operations

Opened in 1971

Operates for a 30 week season

Accessible features:



MAYFIELD SWIMMING CENTRE

Facility Components

Solar heated 7-lane 50m pool

Solar heated learners pool

Playground equipment and grassed areas

Bbqs and shaded seating

Heated showers

Entrance building and kiosk

Off-street and disabled parking

Plant room and chemical store.

Accessible features:

Steps with handrail into the pool (not a ladder).

Accessible toilet/changeroom

Change table (no hoist)

Opening Year and Season Operations

Opened in 1966

Operates for a 30 week season



STOCKTON WAR MEMORIAL OLYMPIC POOL

Facility Components

Solar heated 7-lane 50m pool

Solar heated learners pool

Playground equipment and grassed areas

BBQs and shaded seating

Heated showers

Entrance building

Fully functional kiosk including hot food & barista made coffee

Off-street and disabled parking

Plant room and chemical store.

Accessible features:

Disabled toilet/ changeroom

Change table (no hoist)

Steps with handrail into the pool (not a ladder).

Opening Year and Season Operations

Opened in 1973

Operates for a 30 week season



WALLSEND MEMORIAL OLYMPIC SWIMMING CENTRE

Facility Components

Solar heated 7-lane 50m pool

Solar heated learners pool

Playground equipment and grassed areas

BBQs and shaded seating

Heated showers

Entrance building and kiosk

Off-street and disabled parking

Plant room and chemical store.

Accessible features:

Steps with handrail into the pool (not a ladder).

Opening Year and Season Operations

Opened in 1978

Operates for a 30 week season

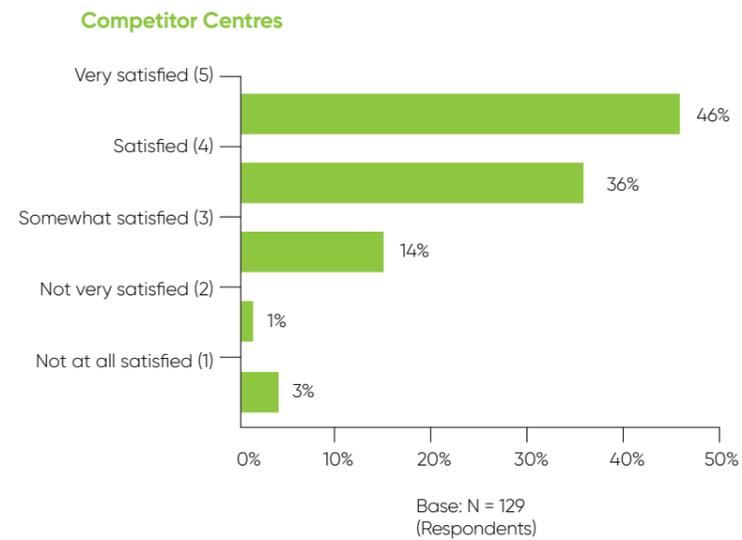
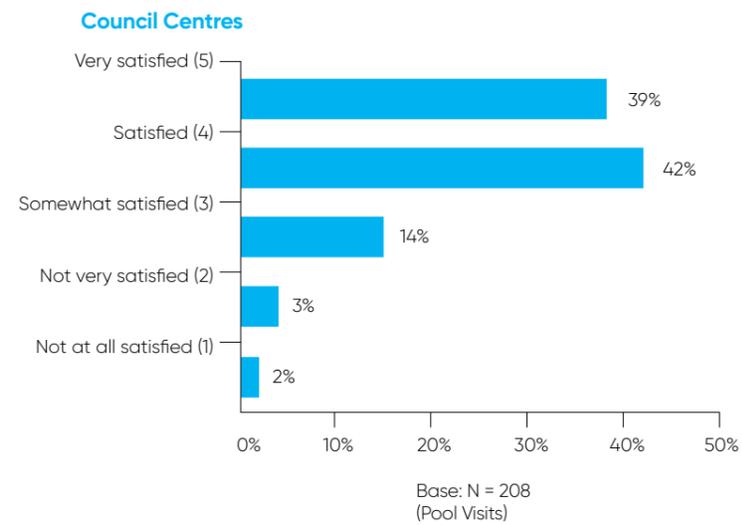
Importance of City of Newcastle's Inland Swimming Centres

Inland swimming centres are important places for the community and user groups such as schools, swimming clubs, water polo clubs and diving. In City of Newcastle's 2021 Community Survey, satisfaction with inland pools received the third highest rating among services/facilities.

Satisfaction with City of Newcastle's swimming centres is also on par with privately owned swimming centres in Newcastle and the region. In 2020 Micromex conducted a survey on local inland swimming centres. This included comparing satisfaction with swimming centres owned by City of Newcastle with other pools in surrounding areas. Micromex reported that overall satisfaction between CN swimming centres and competitor swimming centres was almost identical at 81% and 82%.

Figure 7: Overall satisfaction for council centres

Figure 8: Overall satisfaction for competitor centres



The provision of aquatic facilities is a key deliverable in the Newcastle 2040 Community Strategic Plan as part of ensuring a Liveable Newcastle. The aim and objectives of City of Newcastle's inland swimming centres aligned with Newcastle 2040 is to:

Meet community needs and industry requirements and maintain a strong customer experience

Provide facilities, programs and services that are accessible to a broad range of the community

Ensure cost effective management of facilities

Provide and maintain active and passive open spaces to promote the wellbeing of the community

Plan parks and recreation facilities that support inclusivity, health and wellbeing, safety and liveability

Promote water safety awareness that supports community wellbeing and continue to develop and deliver initiatives to increase awareness



Non-Council Owned Swimming Centres

In addition to the inland public pool provision identified above, there are range of aquatic opportunities such as The Forum Sports and Aquatic Centre, located within the University of Newcastle, as well as private pool facilities, and City of Newcastle's two ocean baths and six beaches.

Furthermore, there are aquatic facilities located outside of the City of Newcastle that compete for the same catchment areas of some Newcastle pools. This includes but is not limited to:

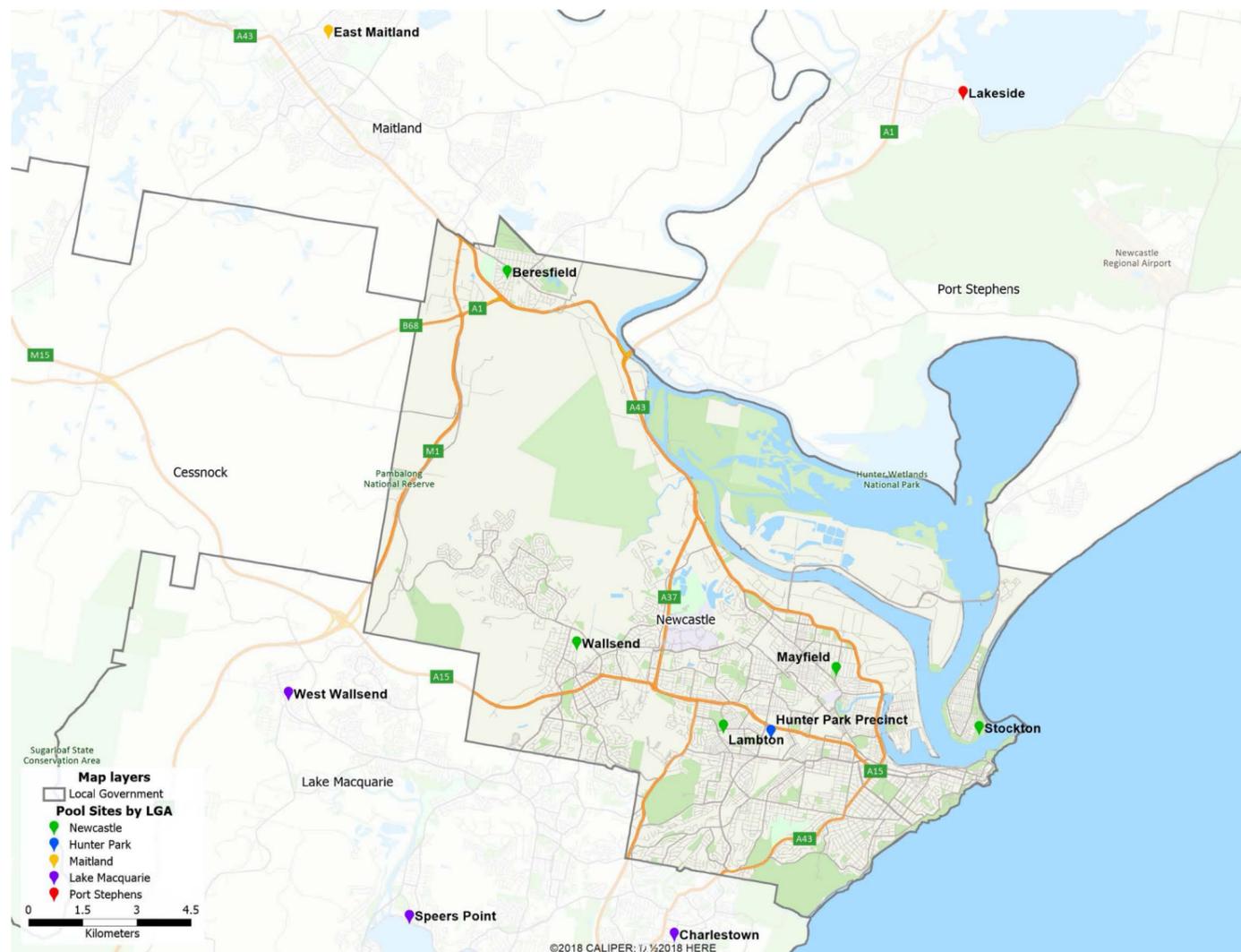
East Maitland Pool (50m outdoor pool, toddlers pool), services a similar catchment to Beresfield Swimming Centre

Lakeside Leisure Centre (Raymond Terrace) located in the Port Stephens Local Government area (outdoor 50m pool, indoor program pool with spa, toddler area), has a potential crossover catchment to Stockton and Beresfield Swimming Centres

West Wallsend Pool located in the Lake Macquarie Local Government Area (indoor 25m pool), has a potential crossover catchment to Wallsend Memorial Olympic Swimming Centre.

The map below summarises the location of the competing pools outside of the City of Newcastle local government area in relation to its five inland swimming centres:

Figure 9: Neighbouring LGA Competing Pools



Hunter Park Precinct

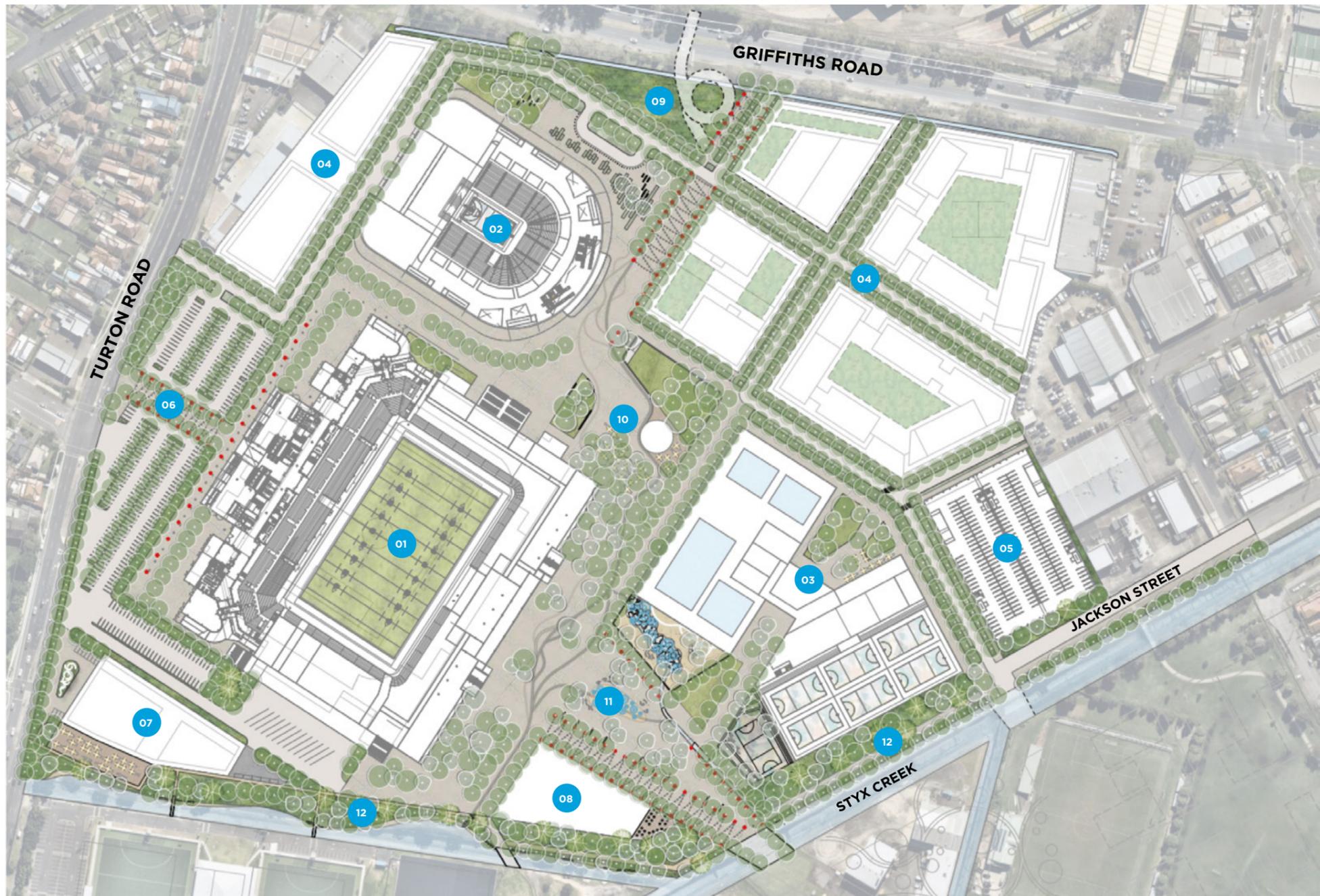
In 2017, Venues NSW on behalf of the NSW Government developed a vision for the Hunter Sports & Entertainment Precinct (Hunter Park) in Broadmeadow, in order to establish a long-term vision for a sustainable, exciting sporting and entertainment precinct for the Hunter Region. The NSW Government's objective was to ensure the region has access to quality, state of the art sporting facilities that can attract and host national sporting competitions and events, as well as to increase visitation, improve sporting participation opportunities and ensure a better game day and entertainment experience.

In June 2021, the NSW Government announced funding of \$6.7 million to develop a masterplan and final business case for the Hunter Park. The business case was finalised in late 2022 and will shortly be presented to the NSW Government, noting a change of government occurred in March 2023.

A revitalised precinct will further cement Newcastle's place as the gateway city to northern NSW and ensure it continues its strong and vibrant legacy with quality sports and entertainment facilities. It has the potential to deliver upgraded sporting facilities, high-quality public spaces and playgrounds, new multi-purpose leisure and entertainment facilities (including a year-round aquatic centre), improved parking options, a dining precinct, 2,000 residential dwellings, renewed community facilities, and cycling and walking tracks.

If the NSW Government builds an aquatic facility at Hunter Park then Lambton Park War Memorial Swimming Centre would be maintained as a District facility with Hunter Park becoming the region's premier swimming centre and maintained as a "Hunter facility". Regardless of the delivery timeframe for the construction of an aquatic facility at Hunter Park by the NSW Government, this Strategy proposes that Wallsend Memorial Olympic Swimming Centre move from a "District facility" to a "Greater Newcastle facility" over the medium term. For more detail, see section "Future Inland Pools Network Categories".

Figure 10: Proposed Concept Plan for Hunter Park courtesy of Venues NSW.



HUNTER PARK PRECINCT REDEVELOPMENT | VENUE DESIGN REPORT AUGUST 2022 | VENUES NSW

© 2021 Populous

- 01/** McDonald Jones Stadium
- 02/** Newcastle Arena
- 03/** Leisure Centre
- 04/** Mixed use development sites
- 05/** Multi-storey car park
- 06/** Turton Rd Stadium Plaza & on-grade car park
- 07/** Hotel site
- 08/** Pub/retail site
- 09/** Griffiths Rd Arena Plaza and drop-off
- 10/** Events Plaza
- 11/** Water Plaza and Broadmeadow Boulevard
- 12/** Styx Creek edge revitalisation

**This is an indicative diagram that shows an aquatic/leisure centre as part of the Hunter Park precinct. It indicates what could fit in the space and is not a detailed representation or render of a future development.*

Benchmark Comparisons

Otium Planning Group has undertaken aquatic benchmarking with similar local government areas in NSW.

Table 3: Benchmarking Comparison

COUNCIL	2020 POPULATION	COUNCIL AQUATIC FACILITIES	AQUATIC FACILITY PROVISION RATE	YEAR ROUND AQUATIC FACILITIES	YEAR ROUND FACILITY PROVISION RATE
Central Coast	345,809	4	86,452	3	115,270
Lake Macquarie	207,775	6	34,629	3	69,258
	219,798	9	24,422	4	54,950
AVERAGE			48,501		79,826
Newcastle	167,363	5	33,473	0	N/A

As demonstrated in the above benchmarking exercise, the provision rates of aquatic facilities to residential population range from 1:24,422 to 1:86,452. The average Council owned aquatic facility provision rate across the four areas investigated, demonstrates a provision rate of 1: 39,198

The City currently provides five aquatic facilities for the estimated 2020 residential population of 167,363. This equates to a provision rate of 1:33,473. This is comparably higher than the provision rate of the three local government areas investigated.

In addition, the benchmarking indicates that City of Newcastle provides a comparably higher provision rate of seasonal aquatic facilities, with a provision rate three to four times greater than the average of the Councils benchmarked. The City of Newcastle does not provide any year-round aquatic facilities, hence making the construction of an aquatic facility at Hunter Park a necessary priority for the NSW Government.

It is important to acknowledge that the size, facility component mix offered and associated facility capacity at any given aquatic site can vary greatly. When considering future aquatic directions, it is recommended to focus the following key principles as opposed to a quantity only provision standard:



Distribution and Access



Quality and Functionality



Size and Capacity



Performance Review

Infrastructure Spend

City of Newcastle continues to invest significant funds to upgrade and renew its five local inland swimming centres and supporting facilities, with over \$5.4M spent within the past seven years.

Improvements include:

Beresfield Swimming Centre

New starting blocks

New shade structures

New recreation pool inflatable

Additional seating

Lambton Park War Memorial Swimming Centre

Permanent grandstand replacement (including temporary seating while new grandstand is constructed)

New palisade fencing

Replacement of water slide

Upgrade to water play area

Painting of facility and changerooms

New blankets and lane ropes

Improved shade structure

Design investigations for improvement to heating

Mayfield Swimming Centre

New grandstands including shade

Improved pathway connections

New playground

Installation of family change room

New shade structures

New lane ropes

Solar upgrades to heat 50m pool

Additional seating

Stockton War Memorial Olympic Pool

Major works to reduce water usage and relining of main lines to pool

New boundary fencing

Renewal works on pavilion roof

New blanket rollers to store heat blankets

New blanket and lane ropes

Additional seating

Wallsend Memorial Olympic Swimming Centre

New shade structures

New playground

Landscaping improvements

New lane ropes

Solar upgrades to heat 50m pool

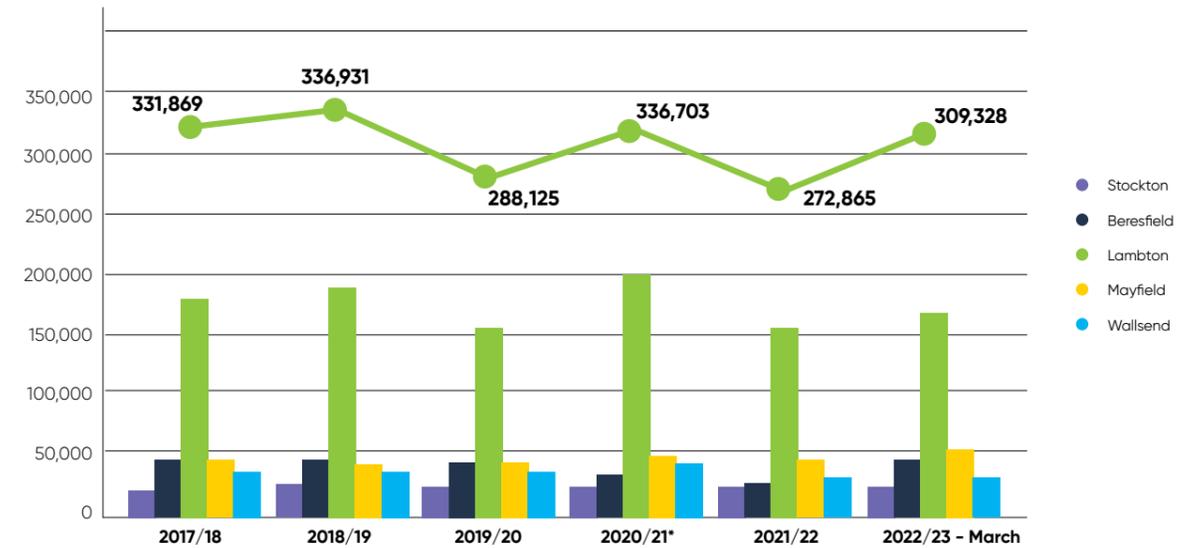
Additional seating

Visitation

Visitation data between 2017/18 and 2022/23 demonstrates that most centres experienced relatively consistent visitation over the past six years. The highest patronised centre is Lambton, receiving more than 150,000 visits more per annum than any of the other inland swimming centres.

Figure 10: Inland Pool Visitation

Inland Pool Visitation



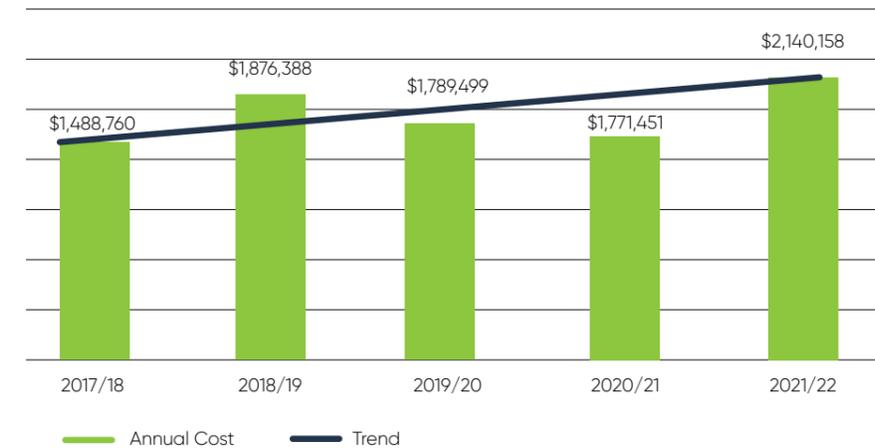
*Forum closed for 12 months for \$8M renovations

Operating Result

The combined operating cost to ratepayers for City of Newcastle owned inland pools over the past five years is outlined below:

Figure 11: Operating Cost to Council

Operating Cost to Council



Cost to Ratepayers of Each Visit to a CN Swimming Centre

The combined cost per visit for CN inland swimming centre over the past five years is outlined below:

Figure 12: Combined Cost per Visit

Combined Cost per Visit



Asset Condition Assessment

Asset Condition reviews of City of Newcastle's five inland pools was undertaken by JWC Engineers (see Appendix 3 - JWC Report 2022).

The condition reviews apply to the pool shells and tiling etc. That is buildings and water treatment systems are not included.

Weighted condition ratings were applied to specific main pool elements to give a comparative condition rating that applies across the five facilities. The Moloney 10-point scale has been used with:

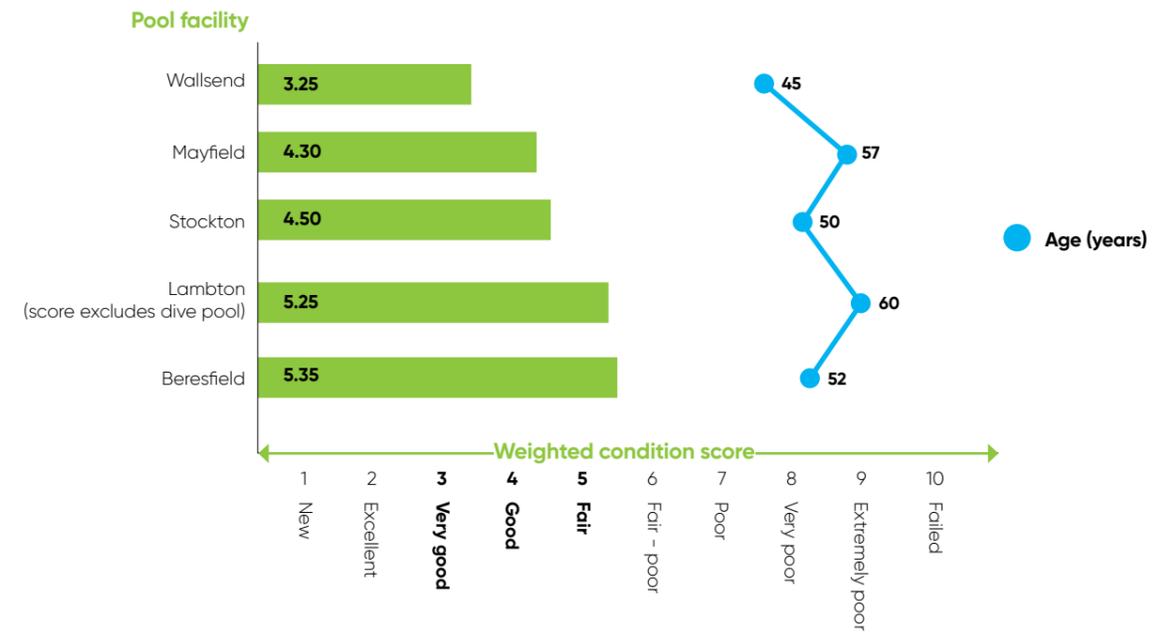
« Rating 1 Near New

« Rating 10 Failed.

To make this comparative assessment valid, a list of 'common' pools and their elements must be defined. For example, since Lambton is alone in having a dive pool, the dive pool is excluded from the comparison.

Figure 13: Asset Condition

Asset condition



* in order of condition

Remaining Useful Life

A summary of the estimated remaining useful life of aquatic facilities at each pool is summarised below. Planning for renewal needs to be incorporated to be completed by the timeframes provided in the table below.

Table 4: Remaining Useful Life

	LAMBTON	BERESFIELD	MAYFIELD	STOCKTON	WALLSEND	
Concrete shell - Main pool (underwater)	20	20+	30	30	35+	MAIN POOLS
Concrete hob/ gutter overhang - Main pool	20	15	25	25	30	
Concrete shell-LTS pools (underwater)	30+	20+	20+	30+	40+	LTS POOLS
Concrete hob/ gutter overhang-LTS pools	20	15	25	25	30	
Tiling - Main pool	15	15	15	15	25	MAIN POOLS
Tiling - LTS pools	20	15	15	20	30	LTS POOLS
Promenade slabs	15	20	25	25	30	
Dive Pool						LAMBTON DIVE POOL
Concrete shell - Dive pool (underwater)	20					
Concrete hob/ gutter overhang - Dive pool	20					
Tiling - Dive pool	20					

Asset Maintenance Recommendations

The following maintenance recommendations are proposed by JWC Engineers:

Tests proposed are:

1. City of Newcastle engage specialists to investigate gutter overhangs to gauge the corrosion 'front' and whether lower cost patch repairs can serve as an interim repair, or full replacement of the overhang is the only option in the short / medium term. The following tests are recommended:

- a. Radar (GPR) scanning
- b. Carbonation/pH/chloride tests.
- c. Drumminess tests.

2. Implement a program of 5-yearly emptying of the pools to allow for investigations and repairs to be more thorough and achieved at lower cost as per the program outlined below:

- a. Lambton 2024
- b. Beresfield 2025
- c. Mayfield 2026
- d. Stockton 2027
- e. Wallsend 2028

3. Schedule the recommended maintenance works over the coming 20 years as outlined in individual inland pool reports and as summarised below:

Table 5: Recommended Maintenance Works

Pool Facility	Probable order of cost (20 year estimate)
Wallsend	\$447,797
Mayfield	\$604,230
Stockton	\$405,948
Lambton (includes dive pool and tower)	\$2,270,075
Beresfield	\$920,042
TOTAL	\$4,648,092

Note – Where the timing of recommended works occurs at a similar time to the recommended pool replacements (see Section 8 below), it is proposed the maintenance tasks not be undertaken.

Costs have been estimated by JWC Engineers. Costs / allowances are probable order of costs that includes the pool shell and tiling maintenance only. Their purpose is to establish conservative funding amounts for City of Newcastle's forward capital works program and Long Term Financial Plan.

Strategic Direction for Aquatic Centres

Analysis of Future Needs

With five inland swimming centres of similar age and facility mix, enhancement will be required to ensure the assets operate safely and consider the needs of the community over the next 20 plus years. However, adequate capital and operating funding for major public assets of this nature is increasingly difficult to secure within the local government environment, which is financially constrained by a collar on council rates and implemented by the NSW Government, known as the rate peg. Increasingly, state and federal governments are providing significant funding to councils to ensure the renewal of existing pools as well as for new pools. During the past four years the NSW and Federal Governments have jointly provided \$630 million to upgrade public pools (none in the Newcastle LGA).

Outlined below is a summary of the analysis undertaken for this Strategy that takes into account a realistic funding environment and City of Newcastle's investment capability.

Asset Condition

Overall whilst the facilities across City of Newcastle's five inland swimming centres are ageing and in need of investment, the assessment undertaken by JWC Engineers did not identify any infrastructure that is considered catastrophic and/ or near end of life.

The primary concerns are several hobs and gutters at a number of pools, however, this problem can be repaired and remedied without having to decommission the entire pool structure. The facilities at City of Newcastle's inland swimming centres do not necessarily meet contemporary standards for aquatic facilities, however, based on the assessment of JWC Engineers, they are not unsafe to users. Whilst out of scope, it was noted that the Lambton Pool Grandstand required replacement and as such this structure is currently being replaced by City of Newcastle at significant cost.

All pools have limited universal accessibility to encourage maximised use by all members of the community regardless of ability within the facilities

overall and the pools themselves. It is recommended that this deficiency be prioritised in the short term for correction.

Subject to the remedial works recommended within this report being undertaken, all facilities will have the capacity to continue to function beyond the 20-year life of this Strategy.

Network of Supply

The continuing population growth within the Newcastle LGA will increase the demand for sport and recreation facilities generally, including aquatic facilities. With a high increase within the 25-49 and 70-84 years of age brackets, there is likely to be more intensified demand for aquatic fitness and year-round warm water opportunities.

The network of supply of City of Newcastle's inland swimming centres means that all residents are within a 15-minute drive of an inland pool. However, there is an overlap for users between several of City of Newcastle's and adjoining LGA inland pools, including between:

Mayfield, Lambton and the proposed Hunter Park Precinct

East Maitland Pool with Beresfield Swimming Centre

Lakeside Leisure Centre (Raymond Terrace) with Stockton and Beresfield Swimming Centres.

Lambton Park War Memorial Swimming Centre is the city's current premier pool, and will remain so until a year round aquatic facility of a standard that can service the needs of the Hunter region, with world class, modern facilities, is built at the NSW Government's Hunter Park site at nearby Broadmeadow. Once constructed, Lambton will move to a "District facility" and maintain its focus on families and water play. Over time, population growth in the city's western corridor will require Wallsend Memorial Olympic Swimming Centre to be enhanced and upgraded from a "District facility" to a "Regional facility", with a catchment area further away from Broadmeadow to compliment the future Hunter Park facility.

Market Attraction

The non-contemporary inland pool facilities are adversely impacting the ability of the network to reach its full usage and viability potential. There is a large provision of 50m outdoor pools which is attractive to the aquatic fitness and training market. Conversely, there are minimal opportunities for recreation, leisure and adventure; education; or therapy aquatic markets. Further, none of City of Newcastle's 50m pools support contemporary accessibility (i.e. ramps, lifts) or program flexibility (swim walls, moveable boom).

The 50m pools are important to the community and should be retained, however, there is a need to differentiate and expand the aquatic facility offerings subject to the future funding capacity of City of Newcastle.

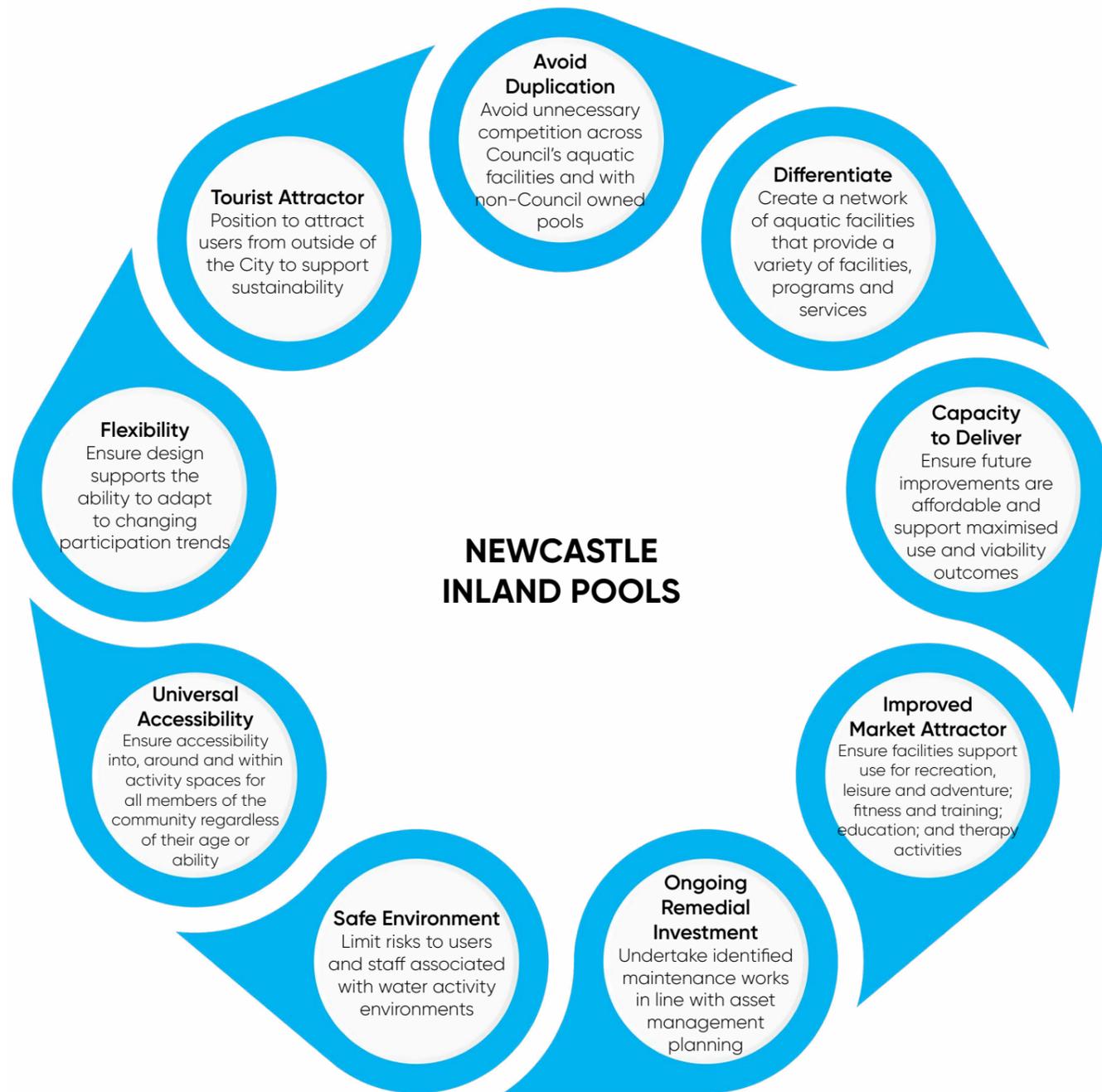
The lack of universal accessibility opportunities, combined with outdated entry, food & beverage, retail and amenities is also likely to be adversely impacting the performance of the inland pools.

The five inland pools currently play a very minor role in attracting tourists to Newcastle. Opportunities for the inland pools, particularly at a location such as the Stockton War Memorial Olympic Pool, to better support tourism and to better align with the strategies and vision of the Newcastle Destination Management Plan should be explored in future. For example, partnering with the City of Newcastle owned Stockton Holiday Park.

Guiding Principles

In consideration of the analysis of future needs for City of Newcastle's inland swimming centres, the following Guiding Principles will inform future improvements and investment:

Figure 14: Newcastle Inland Pool Guiding Principles



Future Inland Pools Network Categories

To service the full range of aquatic uses, maximise viability and avoid unnecessary competition between its five inland swimming centres, the City of Newcastle needs to have clear differentiation between its centres. CN uses hierarchy definitions across a range of open space assets including parks, playgrounds and sporting complexes to guide future provision of community facilities. The Inland Pools Network Categories below recommends four classifications for inland swimming centres which will guide future investment over the next 20 years.



HUNTER

Serves the Hunter region and focuses on facilities that support aquatic based event and high performance programs and services, including increased lap swimming space, deep water related facilities, and recreation, leisure & adventure; fitness & training; education; and therapy activities



GREATER NEWCASTLE

Serves whole Council area and some regional demand and incorporates high quality and high capacity facilities, that support recreation, leisure & adventure; fitness & training; education; and therapy activities.



DISTRICT

Serves a cluster of communities/ suburbs from its immediate surrounding catchment, with a mix of local training or social use and inter-club competition.



TOURIST

Supports broader City tourism strategies with a focus on informal leisure/ adventure and recreation aquatic facilities.

Table 6: Future Inland Pools Network Categories

NETWORK CLASSIFICATION	INLAND POOL	STRATEGIC DIRECTION
Hunter	Hunter Park <i>*Subject to NSW Government</i>	<ul style="list-style-type: none"> The Hunter region lacks a contemporary, major event and high performance aquatic facility that should be addressed through an aquatic facility at Hunter Park. Inclusion of a national standard facility is consistent with other planned major event and high performance facilities at the NSW Government owned site. Investment by the NSW Government in high performance aquatic facilities supports City of Newcastle to better invest in community aquatic infrastructure. Recommend that it incorporates deep water for water polo and diving. Ability to hold swimming carnivals.
Greater Newcastle	Wallsend Memorial Olympic Swimming Centre	<ul style="list-style-type: none"> Wallsend and Lambton have similar catchments; if the Hunter Park aquatic facility is realised then the Lambton catchment will be reduced and Wallsend is relatively central to the Newcastle community. Wallsend will be well positioned to provide upgraded facilities, programs and services that are attractive to the full potential aquatic market. Ability to hold swimming carnivals.
District	Beresfield Swimming Centre Mayfield Swimming Centre	<ul style="list-style-type: none"> District inland pools to be improved over time, to meet immediate surrounding catchments and ensure minimal competition with Hunter Park and Wallsend aquatic facilities. Majority of improvements med-long term; will differ from Wallsend in scale and mix. Ability to hold swimming carnivals.
Tourist	Stockton Memorial Olympic Swimming Pool	<ul style="list-style-type: none"> Consistent with coastal location, adjacent holiday park and small catchment of 4,000 people. Improve over time to increase opportunities for informal leisure/ adventure and rec opportunities.
Greater Newcastle or District	Lambton Park War Memorial Swimming Centre	<ul style="list-style-type: none"> Lambton will be Greater Newcastle or District, depending on the timing of the NSW Government's commitment to fund an aquatic centre at Hunter Park. Classification at Lambton is dependant on the future of Hunter Park to ensure offerings are fit for purpose and do not duplicate the offering at Hunter Park. Ability to hold swimming carnivals.

Individual Swimming Centres Recommendations

Facility improvements for each inland pool, including their proposed development priority and cost estimate, are outlined below. A Prioritised Schedule of Maintenance prepared by JWC Engineers is outlined below. Timeframes for recommendations are notionally classified as:

Short Term:
0 – 7 years

Medium Term
7 – 14 years

Long Term:
14 – 20 years

FUTURE DIRECTION	PRIORITY	COST ESTIMATE ²
Wallsend Memorial Olympic Swimming Centre		
1 New platform lift for 50m pool	Short Term	\$250,000
2 New pop-up wall (capability to split into 2 sections) in 50m pool	Short Term	\$200,000
3 Redevelop amenities and changerooms, including a Changing Places facility (approx 250m ²)	Medium Term	\$1,100,000*
4 Replace toddlers pool with an adventure water play park with multiple zones for different ages (up to 500m ²)	Medium Term	\$1,800,000*
5 Replace learners pool with a indoor heated multi-purpose pool with a platform lift and swim ledge on one side (up to 1,500m ² including concourse)	Medium Term	\$6,000,000*
6 Redevelop entry, foyer, café, retail lounge (approx 300m ²)	Medium Term	\$1,000,000*
7 Replacement of pools	Long Term plus	\$50,000,000*
		TOTAL: \$60,350,000+

FUTURE DIRECTION	PRIORITY	COST ESTIMATE ²
Lambton Park War Memorial Swimming Centre		
1 New platform lift for 50m pool	Short Term	\$250,000
2 New pop-up wall (capability to split into 2 sections) in 50m pool	Short Term	\$200,000
3 Redevelop amenities and changerooms, including a Changing Places facility (approx 250m ²)	Short to Medium Term	\$1,100,000*
4 Replace toddlers pool with Leisure and water play with multiple zones for different ages (up to 500m ²)	Short to Medium Term	\$1,800,000*
5 Construct an indoor heated multi-purpose pool at the site, with a platform lift and swim ledge on one side (up to 1,500m ² including concourse), creating a swimming centre with indoor and outdoor facilities	Short to Medium Term	\$6,000,000*
6 Redevelop entry, foyer, café, retail lounge (approx 300m ²)	Short to Medium Term	\$1,000,000*
7 Ongoing future of Dive Pool to be further reviewed once Hunter Park Precinct offerings are determined	Following the opening of Hunter Sports Park aquatic facility	
8 Replacement of pools	Long Term plus	\$70,000,000+*
		TOTAL: \$80,350,000+

Beresfield Swimming Centre		
1 New platform lift for 50m pool	Short Term	\$250,000
2 New pop-up wall (capability to split into 2 sections) in 50m pool	Medium Term	\$200,000
3 Redevelop entry, foyer, café, retail lounge (up to 225m ²)	Long Term	\$750,000
4 Redevelop amenities and changerooms (up to 200m ²)	Long Term	\$1,000,000*
5 Modernise seating in Grandstand	Following the opening of Hunter Sports Park aquatic facility	\$500,000
6 Replacement of pools	Long Term plus	\$50,000,000+*
		TOTAL: \$52,700,000+

Mayfield Swimming Centre		
1 New platform lift for 50m pool	Short Term	\$250,000
2 New pop-up wall (capability to split into 2 sections) in 50m pool	Short Term	\$200,000
3 Redevelop entry, foyer, café, retail lounge (up to 225m ²)	Long Term	\$750,000
4 Redevelop amenities and changerooms (up to 200m ²)	Long Term	\$1,000,000*
5 Replacement of pools	Long Term plus	\$50,000,000+*
		TOTAL: \$52,200,000+

Stockton War Memorial Olympic Pool		
1 New platform lift for 50m pool	Short term	\$250,000
2 Amend the name to better reflect the facility as a tourist, leisure and recreation destination	Medium Term	
3 New zero-depth water playground (up to 300m ²)*	Long Term	\$1,000,000*
4 Redevelop entry, foyer, café, retail lounge (up to 225m ²)	Medium Term	\$750,000
5 Redevelop amenities and changerooms (up to 200m ²)	Medium Term	\$1,000,000*
6 Replacement of pools	Long Term plus	\$50,000,000+*
		TOTAL: \$53,00,000+

* subject to State Government funding



Concept layout for Wallsend Memorial Olympic Swimming Centre

The cost estimates outlined in Section 8.4 are based on Otium Planning Group's knowledge of similar recent developments. The estimates should not be considered a Quantity Surveyor standard estimate. It is recommended that a cost estimate by a qualified Quantity Surveyor be undertaken prior to formal commitment to the proposed future direction works

Funding for the Future

The analysis of the asset condition and works required to renew and upgrade City of Newcastle's inland pool network into the future indicates that significant investment is required to ensure these valued facilities remain fit for purpose.

Replacing the shells of each of the five inland pools for instance, will likely cost upwards of \$300 million.

This level of investment can only be achieved in partnership with the NSW and Federal governments and other key service providers.

With the population of Newcastle and Greater Newcastle expected to increase significantly over the term of this Strategy, significant financial contributions should be allocated by the NSW and Federal Governments to support this critical infrastructure in the State's second largest city.

In addition to these partnerships, consideration should also be given to complimentary funding models such as the establishment of an Inland Pool Reserve Fund by the City of Newcastle for the sole purpose of maintaining and improving its network of inland swimming centres. This model would see City of Newcastle setting aside funding annually in a restricted internal reserve to support future renewal work to ensure the inland pool network is sustainable into the future. Such funding would not be sufficient to fund major works such as replacing the shells, but acknowledges the increasing cost of maintaining the inland pool network as outlined in this Strategy.

The financial challenge is one that will require innovative solutions and strong partnerships to ensure the community can continue to enjoy local inland pool into the future.

Appendix

Appendix 1: Previous Resolutions of Elected Council



SUBJECT: DEVELOPMENT APPLICATIONS COMMITTEE 21/03/23 ONE INTO TWO LOT SUBDIVISION

MOVED: Councillor Winney-Baartz/Councillor Clausen

Part B:

1. Reiterate and support Council's resolution of 25 October 2022, Item 35 – Newcastle needs a year round aquatic facility That Council:

1. Notes its continued investment of more than \$3 million to upgrade local pools, while ensuring affordable entry fees for equity in access for residents, including:

Mayfield Pool

Connecting pathways to new undercover picnic and accessible barbecue area

Three grandstands with shade

New playground

Family change room

Installation of new shade at deep end of the pool

New lane ropes

Installation of two umbrella shade shelters adjacent to learners pool

Installation of brighter lighting in change rooms

New pace clock

Stockton Pool

Major works to reduce water use

New boundary fencing on western side

Rectification of roof in main pavilion

Three new blanket rollers to store heat blankets

Relining main lines to the pool

Replace learners pool blanket

Lambton Pool

Replace 120m long water slide

Upgrade to water play area

Repaint of facility

New starting blocks and covers to protect the blocks for the 50m pool

Safety works on stairway access platform to water slide

Design investigations to more adequately heat the pools

Painting of all changerooms and non-slip at entrances

New lane ropes

Installation of Cantilever shade structure at water slide

Beresfield Pool

New starting blocks for the 50m pool

Five new shade umbrellas

New large pool inflatable

Additional bench seating

Additional permanent shade off changeroom pavilion

Wallsend Pool

New shade above seating along pool deck

New shade at starting block end

Replacement of large shade structure in open space

Removal of unsafe shade structure on western side

Replacement of playground

Relocation and new pace clock on South end

Repair/maintenance of plumbing in amenities

General tidy up of gardens and open space, clean of scum lines

Relocation of ducks

External garden beds mulched

Linemarking of car park

New lane ropes

Scheduled pressure clean of pool pre-opening

2. Notes its commitment to providing a modern year-round public aquatic facility in Newcastle

3. Notes that a year-round facility requires substantial investment. Elsewhere, the NSW Government has provided significant funding for pool upgrades or redevelopments. Projects that received funding from Governments include:

2. Below are examples of recent additional State/Fed funded pool upgrades (beyond those in the table above):

Notes recent NSW Government funding for council owned pool upgrades or redevelopments elsewhere in NSW, including:

City of Sydney: \$106 million: www.ausleisure.com.au/news/cost-of-city-of-sydneys-new-gunyama-aquatic-centre-set-to-exceed-100-million/

North Sydney: \$58 million: www.smh.com.au/national/a-regional-facility-sydney-mayor-defends-10-million-pool-grant-20200226-p544o5.html

Parramatta: \$87 million: www.ausleisure.com.au/news/nsw/government-announces-77-million-partnership-to-build-new-parramatta-pool/

Eurobodalla: \$69 million: <https://www.esc.nsw.gov.au/council/major-projects/current-projects/infrastructure-and-planning/Bay-Pavillions>

Notes that Council's entire Capital Works Program is \$132 million in 2022 up from a historical average of \$50m per year. A \$80m to \$100m pool upgrade is equal to the entirety of Council's infrastructure budget, and cannot be delivered on a rates base alone.



SUBJECT: Mayoral Minute 26/04/22 – KEEP BERESFIELD POOL PUBLIC AND LOW FEE

MOVED: Lord Mayor Cr Nelmes

1. Recognises the unique, equitable and immensely important community service provided by Beresfield Pool to our western suburbs, particularly as local residents do not have the same ease of access to our free ocean pools;
2. Notes that in 2013, the Newcastle Independent Councillors tried to close and sell off Beresfield Pool and that when this was unable to be achieved due to significant community backlash, they attempted to reduce its opening hours and significantly increase entry fees;
3. Notes that Labor Councillors joined with the community to Save Beresfield Pool from closure in 2013, and have fought ever since to keep the entry fees at Beresfield Pool lower than any other swimming pool in the region, and maintain its opening hours for the community;
4. Notes that in the 2022/23 draft Budget, Beresfield Pool will join Mayfield and Wallsend Pools in receiving an updated Playground, as a part of our popular Playground Replacement Program;
5. Re-commits to our longstanding commitment to the community to keep Beresfield Pool in public hands, and low fee, to ensure that families in our western suburbs have equitable



SUBJECT: NOM 26/02/19 - COMMITMENT TO HIGH QUALITY POOLS

MOVED: (Councillors Clausen/Winney-Baartz)

That Council:

1. Reiterates its commitment to high quality aquatic facilities and ocean baths accessible to all Novocastrians.
2. Notes recent submissions and discussions with Venues NSW about the future of the Broadmeadow Sports and Entertainment Precinct, and the opportunities to locate a new all year round aquatic facility as part of the future Sports Precinct at Broadmeadow.
3. Notes the NSW Government's recent commitment towards a new aquatic facility in the Paramatta Local Government Area.
4. Receives an updated report referred to the Infrastructure Advisory Committee outlining the current condition assessment of each inland pool, and a report on the quality of service delivery at each pool (including engagement with relevant communities and users) that outlines options for the future operation of Newcastle's aquatic facilities (including both short term operational and longer term capital and operational management)
5. Writes to local state members and the NSW Ministers and Shadow Ministers for Local Government and Sport advocating for a commitment to an all year-round aquatic facility as part of the Broadmeadow Sports and Entertainment Precinct.



SUBJECT: NOM 24/10/17 - REFURBISHMENT AND UPGRADE OF LAMBTON POOL

MOVED: (Councillors Rufo/Church)

1. That Council staff report to the Ordinary Council Meeting of 28 November 2017 on the options for refurbishment and upgrade of Lambton Pool including broad cost estimates of each of the options.
2. The options to include, as a minimum:
 - a. Replacement of existing pools, water recirculation, filtration and heating systems, pool surrounds and footpaths, grandstand and shade structures with latest technologies including pool insulation and energy efficient water recirculation and heating.
 - b. Upgrade and cover 25m pool to enable 12 monthly operations.
 - c. Upgrade amenities and include spaces for 'dry' activities such as a gymnasium and work out rooms.
 - d. Extra parking spaces to cater for increased patronage.
3. The report to explain the opportunities for staging the works, in line with funding availability.
4. The report to describe potential funding options, including State and Federal grants, private sector funding, and SRV funds.
5. A briefing of Council be conducted prior to the submission of this report.



SUBJECT: NOM 24/10/17 - BERESFIELD SWIMMING CENTRE

MOVED: (Councillors Dunn/Byrne)

That Council:

1. Amend the operating hours of the Beresfield Swimming Centre (BSC) for the 2017/2018 season to:

23 September 2017 to 29 October 2017	Mon - Sun	6am - 6pm
	Sat - Sun	6am - 6pm
30 October 2017 to 18 March 2018	Mon - Fri	6am - 7pm
	Sat - Sun	6am - 7pm
19 March 2018 to 29 April 2018	Mon - Fri	6am - 6pm
	Sat - Sun	6am - 6pm

with associated costs to be addressed through the Quarterly Budget Review process.

2. Implement the changes in operating hours at BSC as soon as possible and notify relevant stakeholders.
3. Investigate upgrades to BSC including but not limited to additional shading, additional shaded seating, children's water activities, a water park and report back to Council.



SUBJECT: NOM 24/03/15 - LAMBTON POOL YEAR ROUND UPGRADE FEASIBILITY

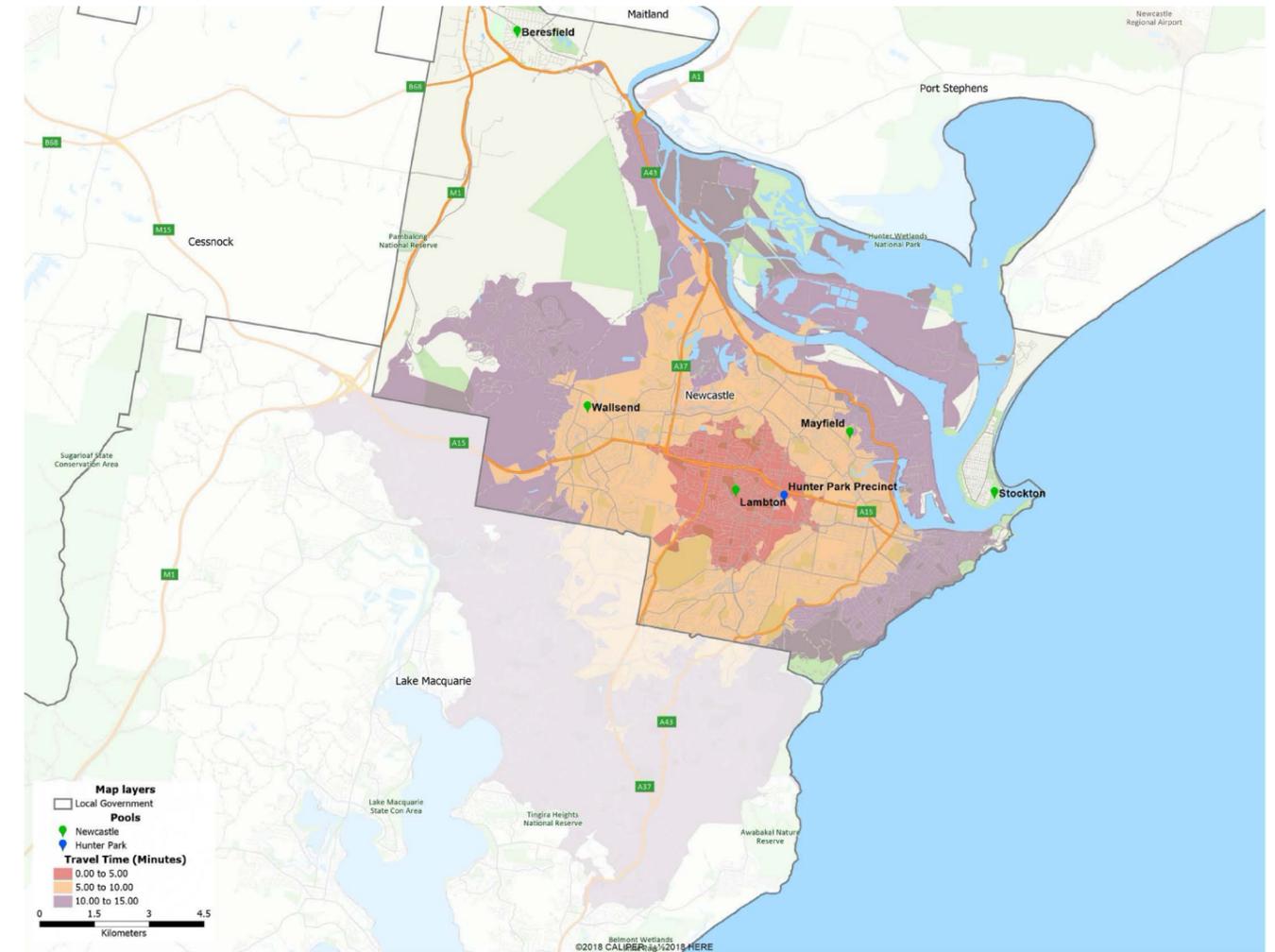
MOVED: (Councillors Clausen/Luke)

That:

1. A workshop be provided to Councillors providing an overview of previously completed reports on Swimming Pool Strategy and the potential expansion of Lambton Pool;
2. That the current Officer's review of the Swimming Pool Strategy additionally incorporate consideration of:
 - the works necessary to upgrade Lambton Pool to a year round facility including options of providing cafe, gym, and learn-to-swim facilities onsite, and consideration of the revenue that could be raised from these separate streams
 - the potential energy and maintenance savings from upgrading pool facilities
 - likely costs of upgrades
3. A further workshop be provided following the current Officer review of the Swimming Pool Strategy scheduled for completion in September.

Appendix 2: Travel Catchments – 15 Minutes

LAMBTON



AGE	0 TO 5 MIN	5 TO 10MIN	10 TO 15MIN	0 TO 15MIN
Age <5	1,427	5,610	6,631	13,668
Age 5 to 14	2,724	10,118	13,340	26,182
Age 15 to 19	1,322	5,425	6,501	13,248
Age 20 to 24	1,835	8,567	7,200	17,602
Age 25 to 34	3,189	14,044	15,277	32,510
Age 35 to 44	2,999	11,854	14,311	29,164
Age 45 to 54	2,950	11,611	14,115	28,676
Age 55 to 64	2,713	10,538	13,084	26,335
Age 65 to 74	1,805	7,956	9,923	19,684
Age 75 to 84	1,193	4,842	5,447	11,482
Age 85+	834	2,601	2,290	5,725
TOTAL	22,991	93,166	108,119	224,276



SUBJECT: CD 11/12/07 - DRAFT POOL SERVICE DELIVERY MODEL

MOVED: (The Lord Mayor John Tate/Councillor B Scully)

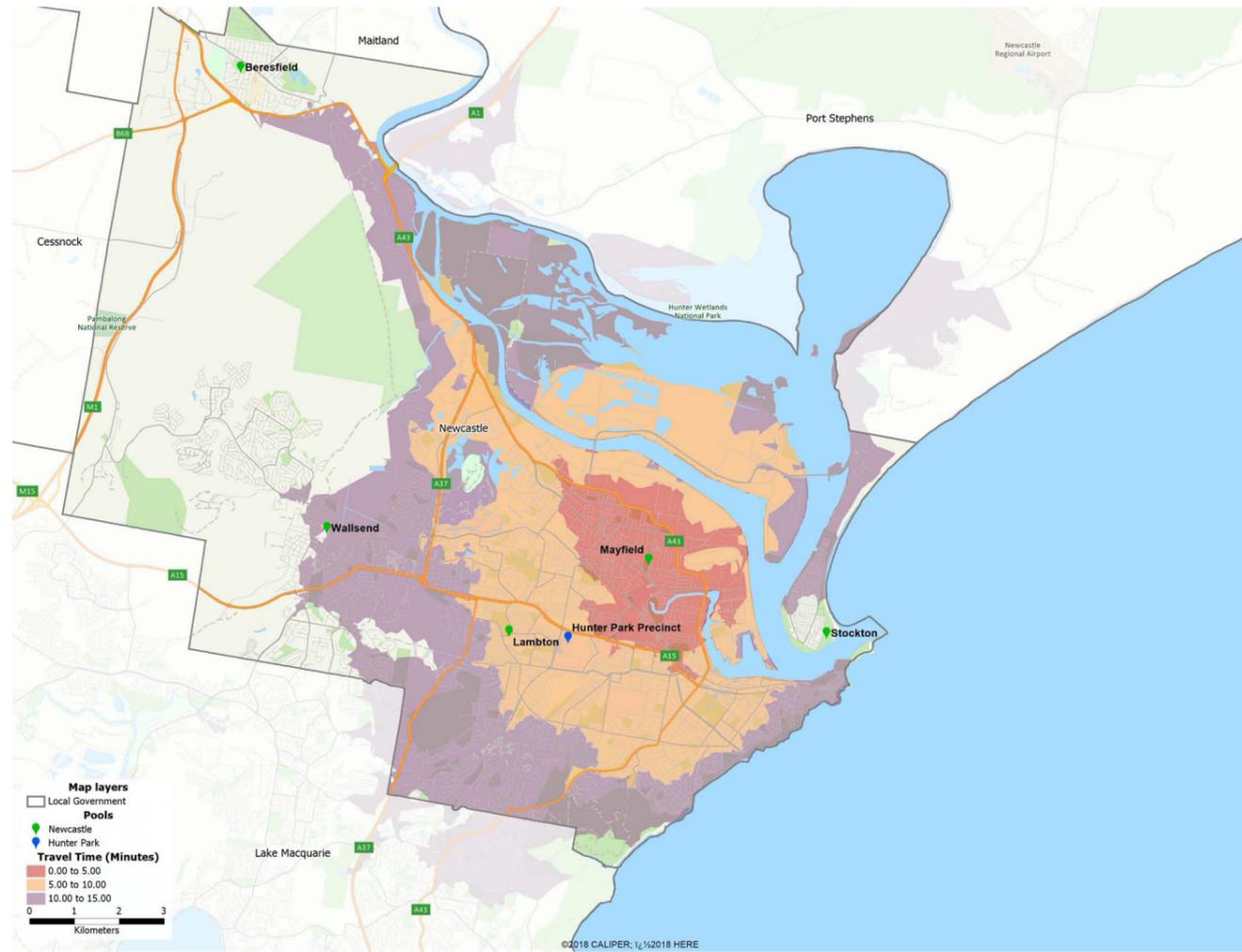
1 Council adopt the PSDM, subject to the following:

- Lambton - The PSDM concept proposal for the Newcastle Aquatic & Leisure Centre be adopted as the first priority and included in the draft 2008/09 Major Projects Program subject to further detailed feasibility analysis and design planning being undertaken, including consideration of the submission by, and in consultation with, the Lambton Memorial Pool Redevelopment Committee (LMPRC).
- Mayfield - The submission by the Save Mayfield Swimming Pool (SMSPP) Community Group be received as a basis for further consultation to take place between Council and SMSPP Community Group over a five year period to investigate the business case for the retention of, and future improvement program for, Mayfield Pool.
- Stockton - The community submission be received as a basis for further consultation to take place between Council and the Stockton Community Forum, including the Stockton Pool Improvement Appeal Committee, over a five year period to investigate the business case for the retention of the 50 metre outdoor pool and future improvement program for Stockton Pool. Further benchmarking of other aquatic & leisure centres be undertaken including the Kurri Kurri Aquatic Centre and Junee Recreation & Aquatic Centre. Ongoing consultation take place with Port Stephens Council in respect of any proposed aquatic centre developments in that LGA.
- Beresfield - The PSDM concept proposal be adopted and ongoing consultation take place with Maitland City Council in respect of any proposed aquatic centre developments in that LGA and future joint venture opportunities between Newcastle and Maitland City Councils.
- Wallsend - The PSDM concept proposal be adopted and ongoing consultation take place with Lake Macquarie City Council in respect of any proposed aquatic centre developments in that LGA.
- Future development proposals for Mayfield, Stockton, Beresfield and Wallsend swimming centres be reviewed and subject to detailed feasibility analysis and design planning and community consultation following the completion of the aquatic & leisure centre development at Lambton.

- Implementation be completed in stages with Council approval at each stage being subject to detailed feasibility analysis and design planning and presentation of a sound business case informed by ongoing community consultation.
- A committee of Councillors and Council officers be formed to negotiate with BHP Billiton and nominated coal companies to seek funding contributions towards the upgrading and/or maintenance of Mayfield, Beresfield and Wallsend Swimming Centres.
- The word "Memorial" be retained in any future naming of developments for Lambton, Beresfield, Stockton and Wallsend swimming centres.
- The Pool Service Delivery Model Steering Group be retained to guide the future swimming centre developments and improvements.
- Councillors receive a memo of the schedule of the works in relation to playground equipment for the pools. The Pool Service Delivery Model Steering Group be provided with the options for heating the unheated pools.

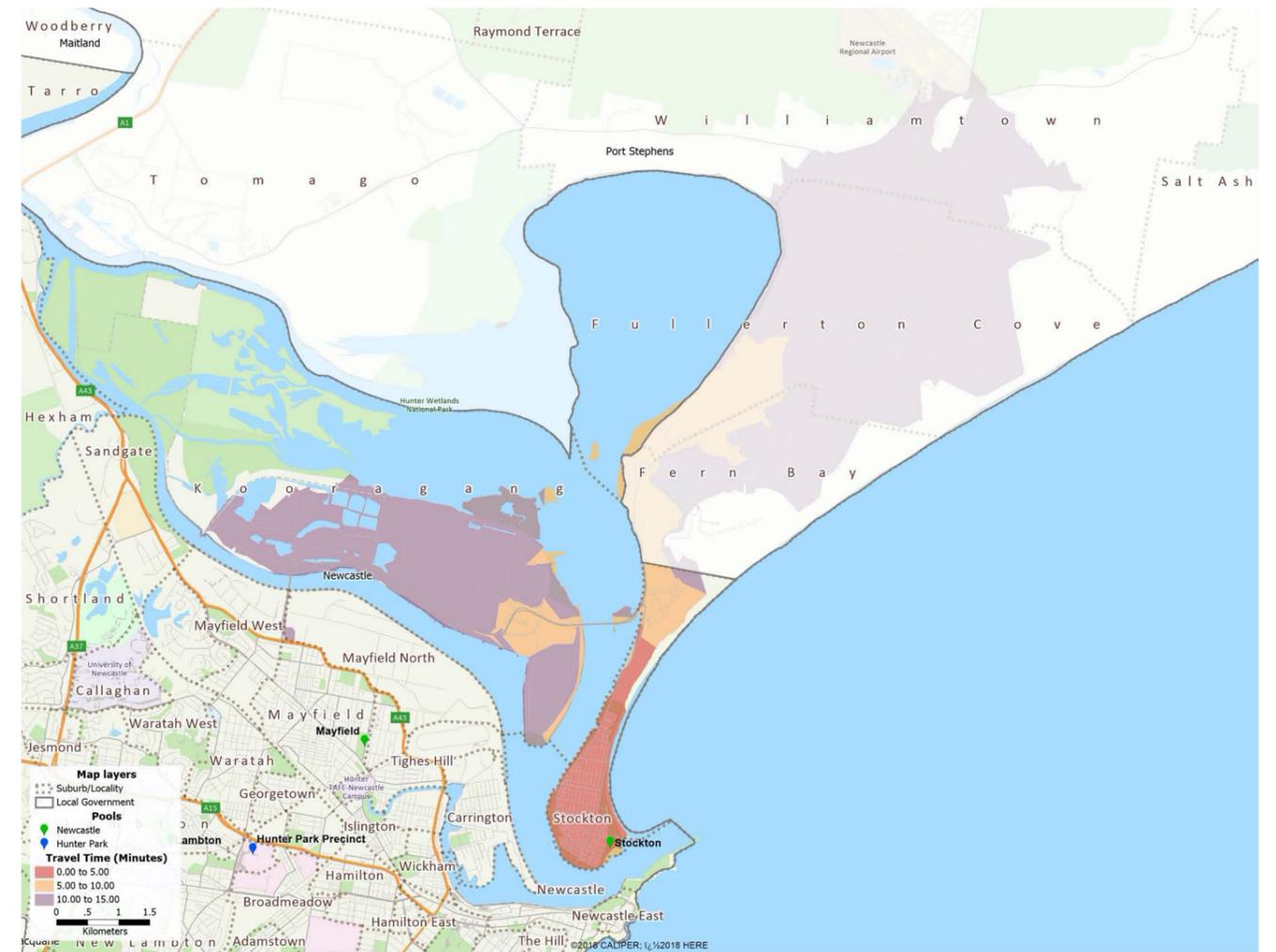
RESOLVED: (Councillor B Gaudry/The Lord Mayor John Tate)

MAYFIELD



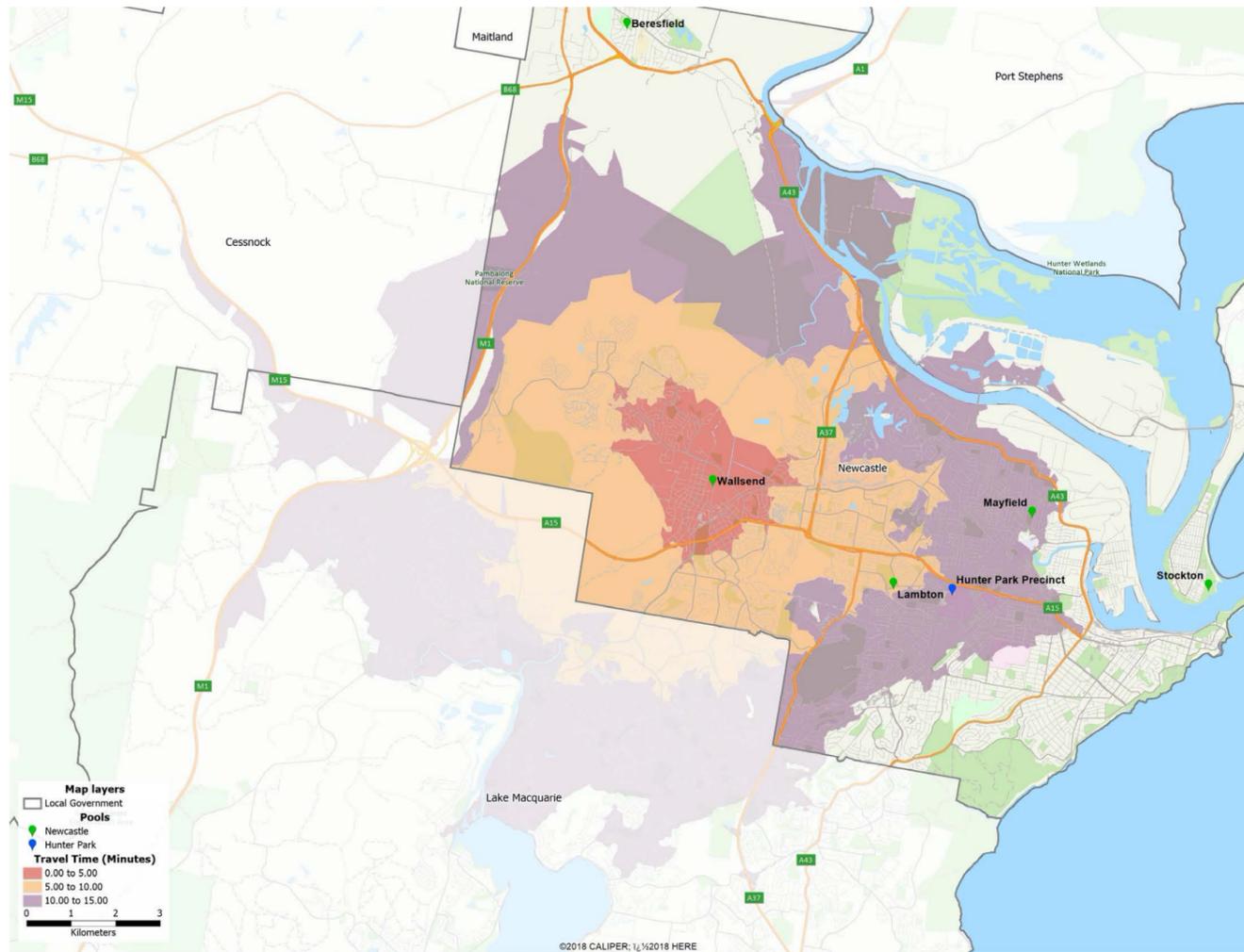
AGE	0 TO 5 MIN	5 TO 10MIN	10 TO 15MIN	0 TO 15MIN
Age <5	1,285	2,829	3,858	7,972
Age 5 to 14	1,860	5,324	7,399	14,583
Age 15 to 19	848	3,013	3,799	7,660
Age 20 to 24	1,697	5,347	5,388	12,432
Age 25 to 34	4,009	8,583	9,197	21,789
Age 35 to 44	2,826	6,633	8,222	17,681
Age 45 to 54	2,612	6,671	8,179	17,462
Age 55 to 64	2,435	6,357	7,450	16,242
Age 65 to 74	1,384	4,336	5,895	11,615
Age 75 to 84	784	2,597	3,710	7,091
Age 85+	404	1,691	1,808	3,903
TOTAL	20,144	53,381	64,905	138,430

STOCKTON



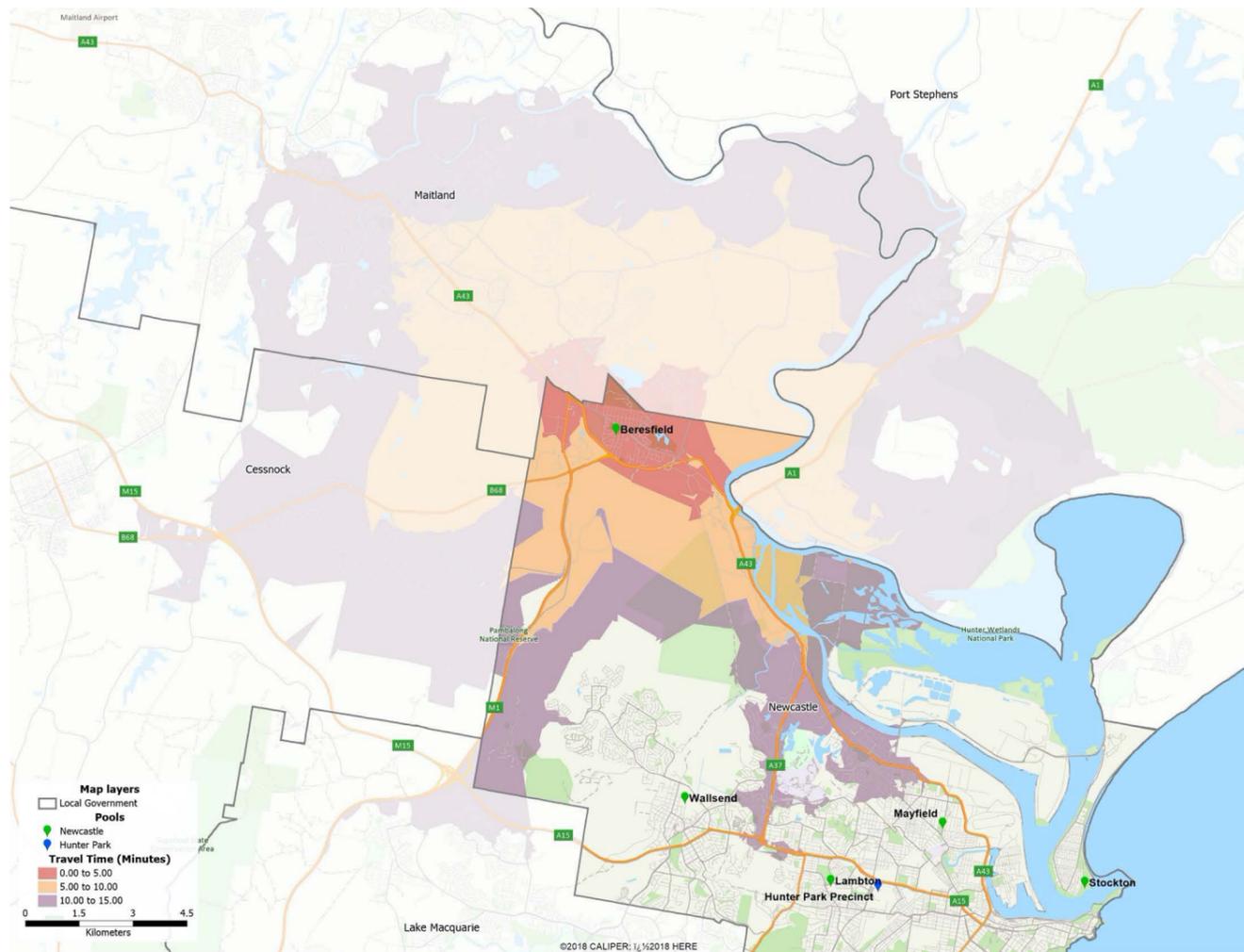
AGE	0 TO 5 MIN	5 TO 10MIN	10 TO 15MIN	0 TO 15MIN
Age <5	183	60	133	376
Age 5 to 14	386	96	180	662
Age 15 to 19	199	40	79	318
Age 20 to 24	166	35	74	275
Age 25 to 34	404	128	217	749
Age 35 to 44	441	116	218	775
Age 45 to 54	552	176	232	960
Age 55 to 64	679	235	305	1,219
Age 65 to 74	431	299	468	1,198
Age 75 to 84	247	124	259	630
Age 85+	151	21	51	223
TOTAL	3,839	1,330	2,216	7,385

WALLSEND



AGE	0 TO 5 MIN	5 TO 10MIN	10 TO 15MIN	0 TO 15MIN
Age <5	823	3,521	5,502	9,846
Age 5 to 14	1,515	6,219	9,900	17,634
Age 15 to 19	729	3,572	4,810	9,111
Age 20 to 24	1,082	5,253	6,047	12,382
Age 25 to 34	1,759	7,842	12,443	22,044
Age 35 to 44	1,670	6,653	11,186	19,509
Age 45 to 54	1,625	6,027	10,803	18,455
Age 55 to 64	1,566	5,462	9,784	16,812
Age 65 to 74	1,168	4,352	7,044	12,564
Age 75 to 84	651	2,449	4,091	7,191
Age 85+	312	1,327	2,290	3,929
TOTAL	12,900	52,677	83,900	149,477

BERESFIELD



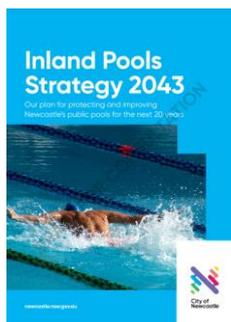
AGE	0 TO 5 MIN	5 TO 10MIN	10 TO 15MIN	0 TO 15MIN
Age <5	530	1,639	2,246	4,415
Age 5 to 14	972	3,395	3,934	8,301
Age 15 to 19	470	1,534	2,166	4,170
Age 20 to 24	520	1,396	3,102	5,018
Age 25 to 34	1,075	3,067	5,009	9,151
Age 35 to 44	900	3,092	4,087	8,079
Age 45 to 54	996	3,145	4,014	8,155
Age 55 to 64	971	2,812	3,795	7,578
Age 65 to 74	906	1,902	2,903	5,711
Age 75 to 84	497	960	1,717	3,174
TOTAL	7,837	22,942	32,973	63,752



Inland Pools Strategy 2043

Our plan for protecting and improving Newcastle's public pools for the next 20 years

Overview



City of Newcastle (CN) engaged Otium Planning Group to develop a 20-year strategy for CN to continue operating all five of our public pools into the future. Through the Inland Pools Strategy 2043, we will ensure that our five publicly owned pools are fit for purpose, and where appropriate, upgraded to meet community needs and expectations.

The draft Strategy was publicly exhibited online, and the community were invited to provide feedback via CN's Have Your Say webpage. Feedback was open from 12 April to 12 May 2023.

Engagement activities

The community were able to provide feedback by:

- Completing the online form via the Have Your Say page
- Emailing engage@ncc.nsw.gov.au



Community members were also able to express their interest in joining the **Inland Pools Community Network (IPCN)** – a group that enables members of our community to play an active role in shaping the way we manage and invest in our inland pools over the next 20 years.



The IPCN consists of one representative for each pool (Beresfield, Lambton, Mayfield, Stockton and Wallsend) as well as a school representative and an accessibility advocate.



The draft Strategy was also discussed with CN's Access and Inclusion Advisory Committee on 20 April 2023.

Communication & promotion

The engagement was promoted via the following channels:

Flyers distributed to Newcastle residents (LGA wide)

Social media post

e-Newsletters – Newcastle Voice and BlueFit

Pop-up sessions at each of the five pools

Media release

25.2k

reach on Facebook

1,309

Have Your Say page visits





Inland Pools Strategy 2043

Our plan for protecting and improving Newcastle's public pools for the next 20 years

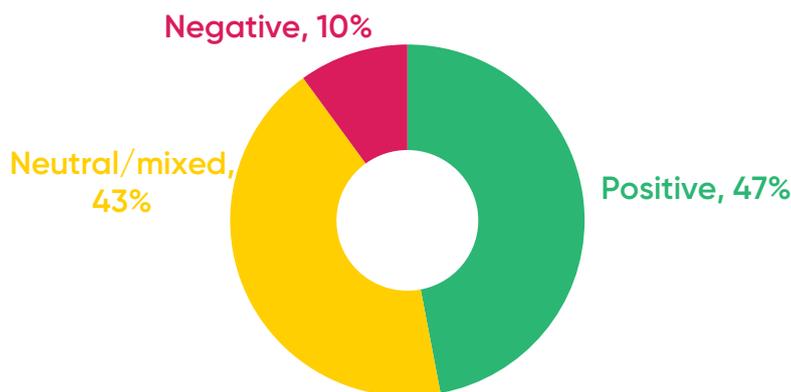
What we heard

124 people provided feedback

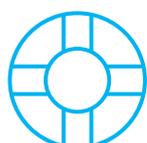
Submissions by catchment area

Facility	N=124
Lambton	46%
Stockton	22%
Wallsend	14%
Mayfield	12%
Beresfield	5%
Unspecified	1%

Sentiment



Sample size (N=124)



Key themes identified

Open text responses were categorised to identify recurring themes. The most frequently mentioned themes are shown below:



Sample size (N=124)



Inland Pools Strategy 2043

Our plan for protecting and improving Newcastle's public pools for the next 20 years

Key themes by facility mentioned

The top five themes overall were: longer season/year-round facility, heated pool(s), upgrades to facilities/infrastructure, general support/positive comments about the strategy and community health and wellbeing.

Similar key themes were identified across submissions, regardless of facilities mentioned.

Theme	Lambton	Mayfield	Wallsend	Stockton	Beresfield
Longer season/ year-round facility	✓	✓	✓	✓	✓
Heated pool(s)	✓	✓	✓	✓	
Upgrades to facilities/infrastructure	✓	✓	✓	✓	✓
General support/positive comments	✓	✓	✓	✓	
Community health and wellbeing		✓	✓	✓	

Summary

Thank you to everyone who provided feedback. We heard that our public pools are important for supporting the health and wellbeing of our community, and providing sports and recreation opportunities.

There was general support for developing a strategy to protect these important intergenerational assets. However, we heard that there are infrastructure upgrades needed to ensure that our pools remain operational into the future, including heating, sporting and competition facilities, toilets/showers and change facilities and accessibility.

CN will continue to work with the NSW Government on the future of Hunter Park, to ensure that the status and timing of Hunter Park is considered and aligns with the implementation of this Strategy.

City of Newcastle

Aquatics Community Survey – 2019

Prepared by: Micromex Research

Date: January 16, 2020

Background	3
Sample Profile	5
Key Findings	8
Key Findings in Detail	
1a. Usage of Pools	13
1b. Frequency of Usage	22
2. Activities at the Pools	26
3. Satisfaction with the Pools	31
4. Future Interest	36
Appendix A: Additional Analyses	44
Appendix B: Methodology & Demographics	67
Appendix C: Questionnaire	71



Background



Why?

Informed by Council's 'Newcastle 2030' CSP, City of Newcastle sought to conduct community engagement in order to assess community needs around inland public aquatic facilities. Together with Micromex, City of Newcastle sought to explore:

- Current incidence/usage of Council and non-council provided aquatic facilities
- Identify activities undertaken at these facilities
- Satisfaction with facilities, and
- Identify the likelihood of using existing and potential future offerings

How?

- Telephone survey (landline and mobile) to N=414 households
- 104 were acquired through face-to-face number harvesting
- 310 were acquired from electronic white pages and SamplePages
- We use a 5 point scale (e.g. 1 = not at all satisfied, 5 = very satisfied)
- Greatest margin of error +/- 4.8%

When?

- Implementation 5th – 10th December 2019

Please refer to Appendix B for more details on the Methodology.

Note: throughout the report we refer to 2 base sizes – 'Respondents' and 'Pool Visits':

- 'Pool Visits' are those that were asked Q1c-Q1h for up to a maximum of 2 different pools visited,
- All other questions were only asked once of each respondent, so are based on 'Respondents'.

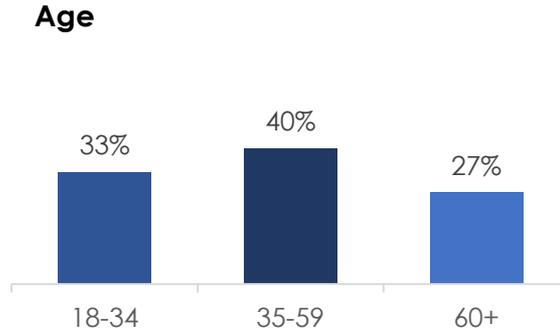
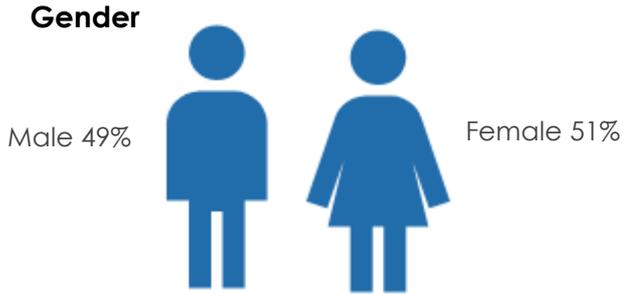
Sample Profile



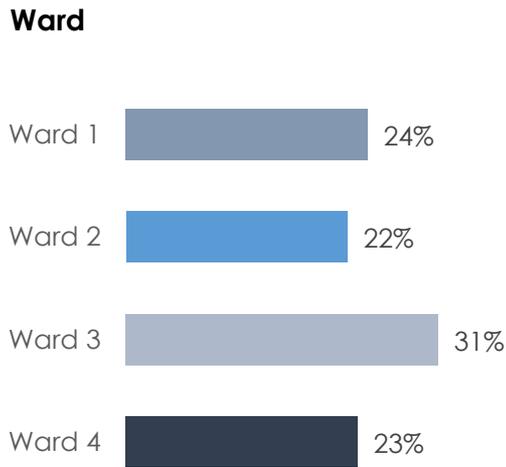
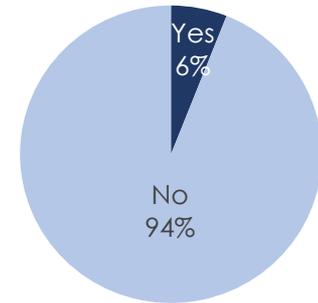
Sample Profile

274

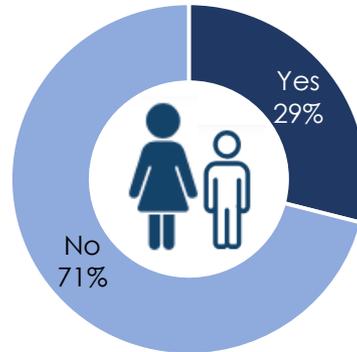
The sample was weighted by age and gender to reflect the 2016 ABS community profile of City of Newcastle.



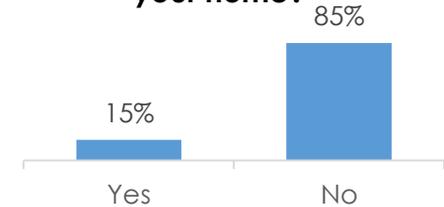
Do you speak any language(s) other than English at home?



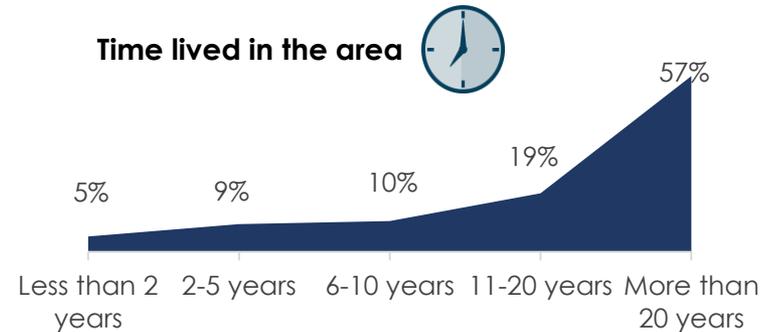
Are you the parent or guardian of any children aged 16 years or under?



Do you have a swimming pool at your home?



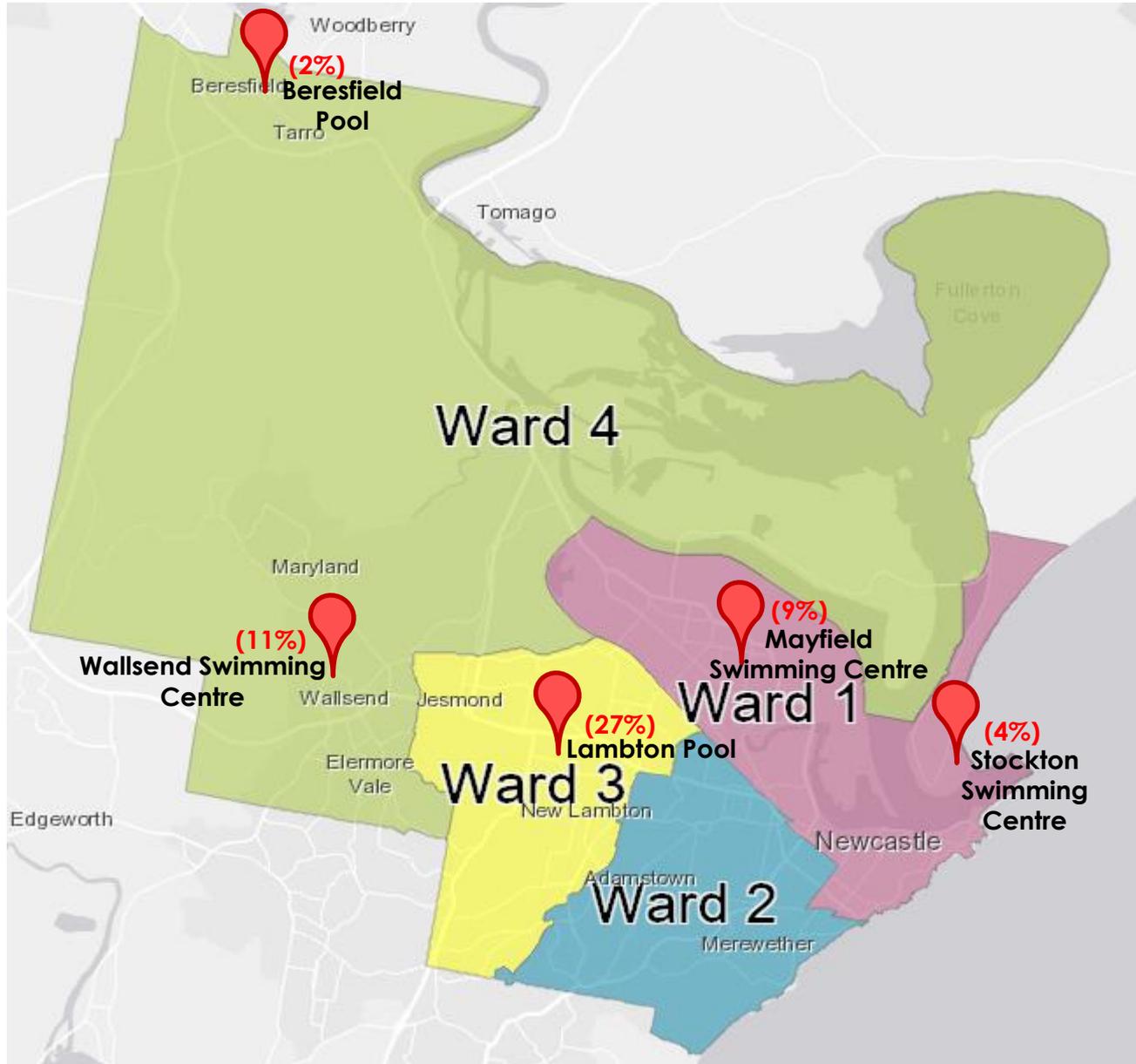
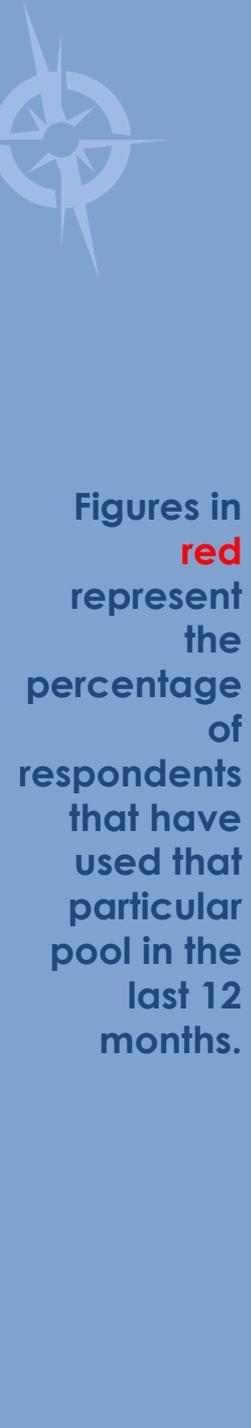
Time lived in the area



Base: N = 414

Please see Appendix B for detailed age and suburb breakdown

Sample Profile



59% have not used any of the above Council pools in the last 12 months

Key Findings

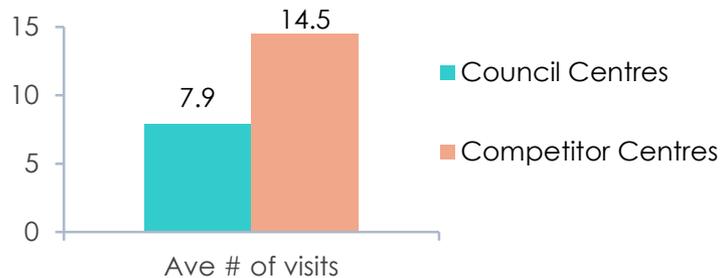


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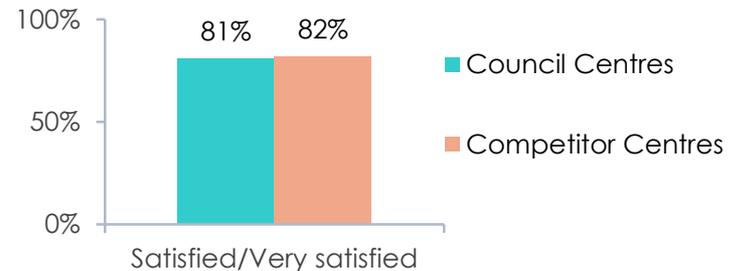
- **Incidence:** Based on lists of five inland Council pools, nine competitor inland pools (some of which are in the Lake Macquarie LGA), and two ocean baths (so 16 community pools in total):
 - 76% of residents claimed to have used at least one of these community pools in the last 12 months
 - However, when the two ocean baths are excluded from the analysis, only 52% had used at least one inland community pool in the last 12 months:
 - 44% had used at least one of the five Council inland pools – whereas 32% had used at least one of the nine competitor inland pools



- **Visitation Frequency:** Average number of visits per visitor per year were 7.9 for the Council centres and 14.5 for the competitor centres. The higher result for competitors may reflect their heated pools which can be used all year round.



- **Overall Satisfaction:** Results were positive and similar for both Council pools (81% satisfied/very satisfied) and Competitor pools (82%).



Council and Competitor Pool 'Personas':



Council Pools

- **Council Pools/Centres:** Council pools/centres were generally seen as being more **general recreation/for families**:
 - When asked on an open-ended question why they visit Council centres, one of the dominant reasons was 'water park/bucket/water slides' – and other comments were 'variety of pools – big pool, kiddie's pool', 'Good for kids – activities play equipment' and 'take family there'.
 - Awareness and usage of facilities at Council centres was more focussed on a mix of water and non-water-based activities: 'Just splashed around/relaxed in the water', 'Sat and relaxed', 'Used BBQ and picnic facilities', 'Used interactive water play areas', 'Used water slides'.
 - Main open-ended reason for being 'satisfied/very satisfied' with Council centres was 'Variety of activities/facilities/for all ages/water park/slides etc'



Competitor Pools

- **Competitor Pools/Centres:** In contrast, Competitors were more likely to be seen as **training facilities**:
 - Awareness and usage of facilities at Competitor centres was more focussed on 'Using heated pools', 'Attending a learn to swim class', and 'Using indoor gym facilities'.
 - Main open-ended reason for being 'satisfied/very satisfied' with Competitor centres was 'Quality of swimming classes/teachers'

Options for Increasing Visitation:



Heated indoor pools (76% 'more/a lot more likely' – and mentioned as an open-ended suggestion)



Improved dining options/facilities e.g. upgraded café (62%), BBQ/picnic facilities (55%), seating under shade (66% - and also featured as an open-ended suggestion)



Affordable pricing (main open-ended suggestion)



Water slides (47%)/interactive water play (46%)



Longer hours of operation/ year-round access



Facility upgrades/maintenance



Better promotion (second highest open-ended suggestion)

Target Market?

As mentioned on the first page of the Key Findings, on average, frequency of visitation is higher for Competitor centres than Council Centres. This could simply be that residents have more access to Competitor pools year-round and are making use of the heated pools:

- The detailed analysis on Slide 43 suggests that:
 - Those who only use Competitor inland centres (8% of residents) are going to be hard to switch to Council pools – they are seemingly only going to be attracted by indoor heated pools.
 - However, those who use both Council and Competitor Inland centres appear to be more open to a wide range of options/initiatives **in addition to** heated pools – such as:
 - 'Upgrading kiosks to cafes'
 - 'Improved BBQ and picnic facilities'
 - 'Water slides'
 - 'More interactive water play areas'
 - 'Learn to swim classes'
 - 'Improved facilities for children's birthday parties'
 - 'Large inflatable pool toys', etc.



Thus, targeting those who use both Council and Competitor centres may help to increase Council's share of visits.

Findings in Detail:

1a. Usage of Pools

This section compares the 5 Council-run pools against other community pools. You will note that we reference three types of pools/centres:

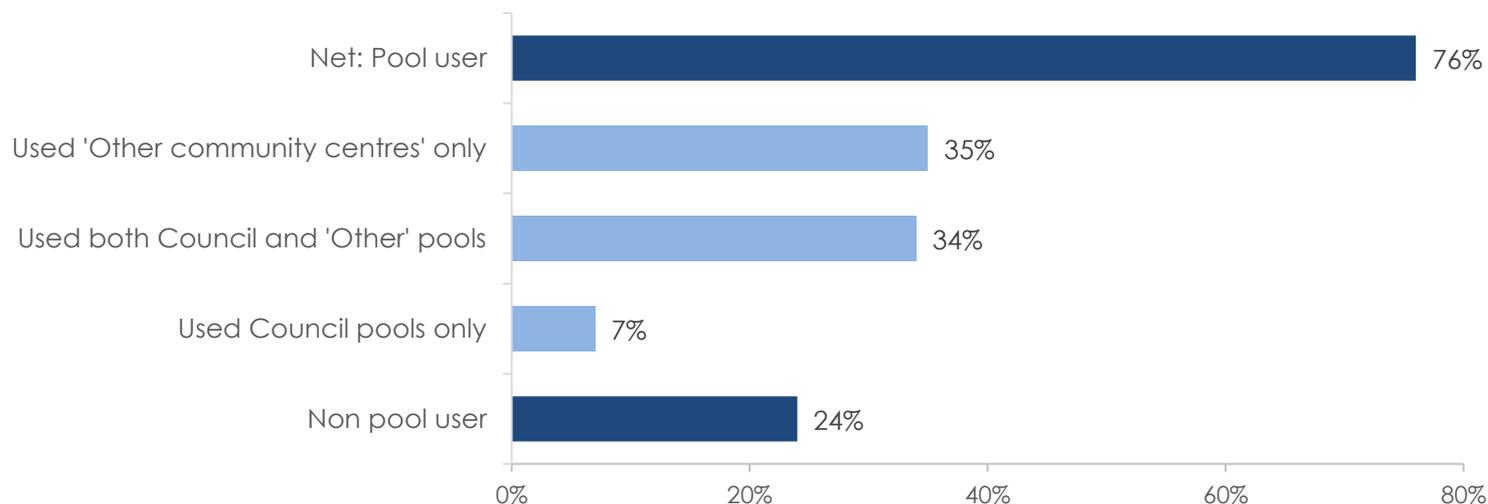
- 'Council Pools': The five inland Council-owned pools at Lambton, Beresfield, Mayfield, Stockton and Wallsend.
- 'Other Community Centre's': All 11 community swimming pools listed in Q2a (consisting of nine inland competitors [some of which are in Lake Macquarie LGA] and the two Council-owned ocean baths).
- 'Direct competitors': Restricted to only inland competitor pools (9 community swimming pools [some of which are in Lake Macquarie LGA]), excluding the Ocean Baths.

Usage of Any Public Swim Centres in the L12M

282 Respondents 

Q1a/Q2a. In the past 12 months, which, if any, of the following community swimming pools have you visited, either to use yourself or to be with others while they use the facilities?

	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Net: Pool user	76%	76%	92%▲	80%	49%▼	62%	78%▲	96%▲	67%
Used 'Other Community Centres' only	32%	37%	40%	34%	28%	40%	33%	25%	38%▲
Used both Council and 'Other' pools	37%	32%	46%▲	40%	12%▼	16%	38%▲	64%▲	22%
Used Council pools only	8%	7%	6%	7%	9%	7%	7%	7%	7%
Non pool user	24%	24%	8%▼	20%	51%▲	38%▲	22%	4%	33%▲
Base	202	212	138	165	111	64	350	122	292



Base: Respondents N = 414

▲ ▼ = A significantly higher/lower percentage (by group)

76% of residents have used any of the listed Council and/or Competitor/ocean pools in the last 12 months, with younger residents (18-34), those who do not have a pool at home and parents or guardians of children under 16 significantly more likely to have used the community swimming pools. Only 7% of Respondents are loyal to Council pools only, whereas 32% are loyal to Competitor/ocean pools only, and 37% use both. It appears to be younger residents using Competitor pools over Council pools.

Overleaf will explore results excluding the Ocean Baths.

Usage of Inland Swimming Centres in the L12M ²⁸³

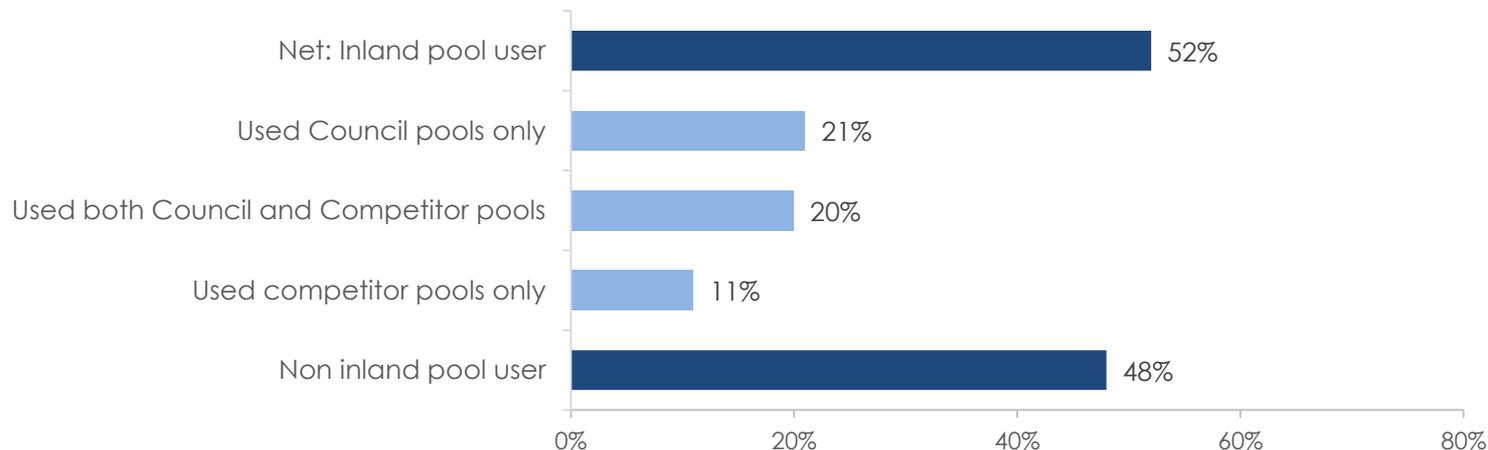


Respondents

Q1a/Q2a. In the past 12 months, which, if any, of the following community swimming pools have you visited, either to use yourself or to be with others while they use the facilities?

Repeating the analysis from the previous slide with the exclusion of Ocean Baths to focus on 'Inland Pools' only

	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Net: Inland pool user	52%	52%	64%▲	56%	30%▼	33%	56%▲	83%▲	39%
Used Council pools only	20%	22%	24%	22%	15%▼	10%	23%▲	27%	18%
Used both Council and Competitor pools	24%	17%	28%	24%	6%▼	12%	22%	44%▲	11%
Used Competitor pools only	8%	13%	12%	10%	10%	10%	11%	12%	10%
Non inland pool user	48%	48%	36%▼	44%	70%▲	67%▲	44%	17%	61%▲
Base	202	212	138	165	111	64	350	122	292



Base: Respondents N = 414

▲ ▼ = A significantly higher/lower percentage (by group)

Once we exclude the ocean baths, usage of any of the listed inland public pools drops from 76% (previous slide) to 52%. Furthermore, usage of 'Council pools only' increases from just 7% (previous slide) to 21% - this is a very positive result, as now only 11% of respondents are using direct competitor pools only.

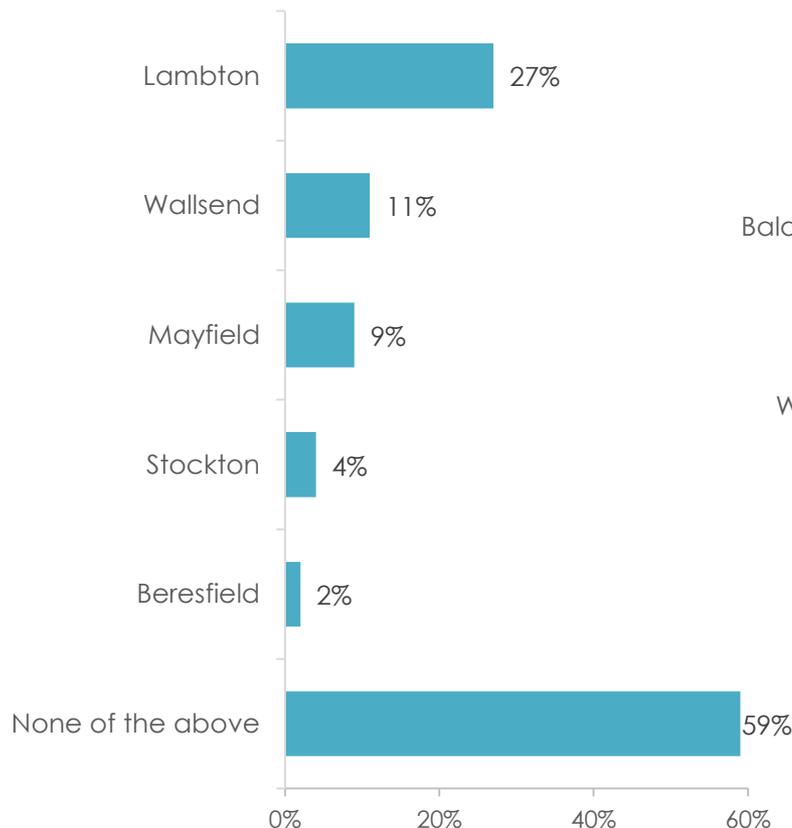
Usage of Any Public Swim Centres in the L12M ²⁸⁴



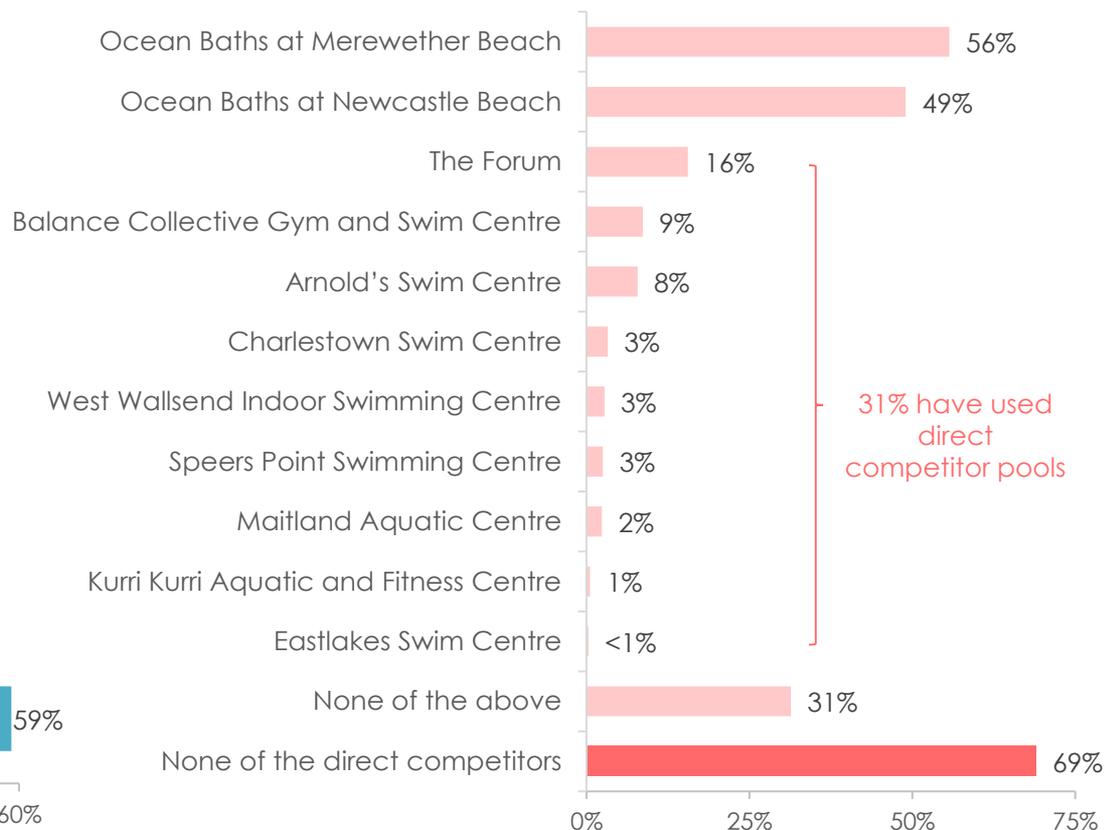
Respondents

Q1a/Q2a. In the past 12 months, which, if any, of the following community swimming pools have you visited, either to use yourself or to be with others while they use the facilities?

Council Centres



Other Community Centres



Base: Respondents N = 414

41% of residents have used a Council inland pool in the last 12 months, with Lambton pool the most commonly used (27%).

In contrast, 69% of residents stated they have used any of the other listed pools in the last 12 months – although this is impacted by Council's ocean baths – if we exclude the ocean baths, only 31% have used a competitor pool in the past 12 months.

Usage of Council Centres in the Last 12 Months ²⁸⁵



Respondents

Q1a. In the past 12 months, which, if any, of the following community swimming pools have you visited, either to use yourself or to be with others while they use the facilities?

Council Centres	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Lambton	30%	25%	32%	34%▲	11%▼	21%	28%	55%▲	16%
Wallsend	15%	8%	20%▲	8%	4%▼	5%	12%	23%▲	6%
Mayfield	8%	10%	10%	12%	5%▼	4%	10%	17%▲	6%
Stockton	4%	5%	8%▲	3%	2%	0%	5%	10%▲	2%
Beresfield	1%	2%	2%	2%	1%	0%	2%	1%	2%
None of the above	56%	61%	48%▼	54%	79%▲	78%▲	55%	29%	71%▲
Base	202	212	138	165	111	64	350	122	292

Council Centres	Ward 1	Ward 2	Ward 3	Ward 4
Lambton	16%▼	25%	40%▲	24%
Wallsend	5%	8%	5%	28%▲
Mayfield	19%▲	12%	6%	1%▼
Stockton	10%▲	0%	5%	2%
Beresfield	0%	0%	0%	8%▲
None of the above	63%	61%	55%	56%
Base	98	93	128	96

Base: Respondents

▲▼ = A significantly higher/lower percentage (by group)

Younger residents were significantly more likely than older residents to have used the Wallsend and Stockton pools in the last 12 months – and parents/guardians were significantly more likely than non-parents to use all except for Beresfield.

Usage of Other Community Centres in the L12M ²⁸⁶



Respondents

Q2a. In the past 12 months, which, if any, of the following community swimming pools have you visited, either to use yourself or to be with others while they use the facilities?

Other Community Centres	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Ocean Baths at Merewether Beach	54%	57%	74%▲	62%	24%▼	47%	57%	74%▲	48%
Ocean Baths at Newcastle Beach	49%	49%	66%▲	51%	25%▼	31%	52%▲	60%▲	45%
The Forum	18%	14%	22%	18%	4%▼	13%	16%	28%▲	11%
Balance Collective Gym and Swim Centre	9%	9%	12%	8%	5%	8%	9%	20%▲	4%
Arnold's Swim Centre	8%	8%	6%	11%	6%	8%	8%	18%▲	3%
Charlestown Swim Centre	1%	5%▲	2%	5%	3%	3%	3%	6%	2%
West Wallsend Indoor Swimming Centre	1%	4%	4%	3%	1%	2%	3%	8%▲	1%
Speers Point Swimming Centre	2%	3%	2%	3%	2%	4%	2%	6%▲	1%
Maitland Aquatic Centre	1%	4%	4%	2%	1%	2%	2%	5%	1%
Kurri Kurri Aquatic and Fitness Centre	1%	1%	0%	1%	0%	2%	0%	1%	0%
Eastlakes Swim Centre	0%	1%	0%	1%	0%	2%▲	0%	1%	0%
None of the above	32%	31%	14%	27%	60%▲	45%▲	29%	11%	40%▲
None of the direct competitors	68%	70%	60%	66%	84%▲	78%	67%	45%	79%▲
Base	202	212	138	165	111	64	350	122	292

Base: Respondents

▲ ▼ = A significantly higher/lower percentage (by group)

Again, parents/guardians were significantly more likely to have used other Community Centres. Usage of the Ocean Baths decreases with age.

Usage of Other Community Centres in the L12M²⁸⁷



Respondents

Q2a. In the past 12 months, which, if any, of the following community swimming pools have you visited, either to use yourself or to be with others while they use the facilities?

Other Community Centres	Ward 1	Ward 2	Ward 3	Ward 4
Ocean Baths at Merewether Beach	59%	66%▲	56%	43%▼
Ocean Baths at Newcastle Beach	66%▲	47%	53%	29%▼
The Forum	16%	16%	22%	5%▼
Balance Collective Gym and Swim Centre	16%▲	5%	6%	8%
Arnold's Swim Centre	12%	9%	7%	4%
Charlestown Swim Centre	4%	6%	1%	3%
West Wallsend Indoor Swimming Centre	3%	0%	1%	7%▲
Speers Point Swimming Centre	4%	2%	2%	1%
Maitland Aquatic Centre	0%	1%	2%	7%▲
Kurri Kurri Aquatic and Fitness Centre	0%	0%	1%	1%
Eastlakes Swim Centre	0%	0%	1%	0%
None of the above	25%	29%	26%	48%▲
None of the direct competitors	67%	70%	68%	70%
Base	98	93	128	96

Base: Respondents

▲ ▼ = A significantly higher/lower percentage (by group)



Ward 4 residents were significantly less likely to have used other Community Centres in the last 12 months – this may be a location/access issue.

Reason for not Using Council Centres in the L12M²⁸⁸



Respondents

Q1a. In the past 12 months, which, if any, of the following community swimming pools have you visited, either to use yourself or to be with others while they use the facilities?

Q1b. [If 'none of the above' on Q1a] Why in particular have you not visited any of those pools? Any other reasons?

Reason	N = 243
Prefer the beach/ocean baths	29%
I have a pool at home/prefer to swim in my own/friends pool	17%
I cannot swim/don't like swimming	15%
Dislike public pools/chlorine	10%
Lack of time	7%
Difficult to get to e.g. too far, no public transport, lack of parking	6%
No need to go to the pools/not interested	6%
Prefer saltwater	6%
Too old to go swimming/for the pools	6%
Closer/easier to get to the beach	5%
Expense of visiting the pool/ocean baths are free	4%
Mobility/health restrictions	4%
Not aware of these pools	4%
Prefer other swim facilities/other facilities offer more e.g. heated pools, aerobics, therapy pool	4%
No one to go with/children are too old	2%
Not good weather e.g. not warm enough	2%
Not hygienic/do not believe the pools are clean	2%
Prefer to do other activities	2%
Public pools are too crowded	2%
Concerned about the sun	1%
New to the area	<1%
Personal reasons	<1%
Pools aren't open late enough in the day	<1%
The services are quite run down	<1%

Base: Respondents

The main reasons for those not visiting Council Centres in the last 12 months were not facility-related but rather preference e.g. prefer the ocean baths or their own pool and do not like swimming. Top facility-related reasons include access issues such as difficulty getting to the pools, entry costs and mobility/health restrictions.

Choosing a Particular Council Pool Over Others 289

Q1c. You mentioned that in the past 12 months you have visited [insert up to two randomly chosen pool visited in Q1a]. Why in particular did you choose to visit that pool rather than going somewhere else for swimming?

Reason	Council Centres N = 208
Convenient/close to home/work/family	71%
Water park/bucket/water slides	12%
To attend a party/event/school carnival	10%
Variety of pools e.g. big pools, kiddie's pool	8%
Good for kids e.g. activities, play equipment	6%
Friends/family go to the pool/to take family there	4%
Good facilities/well maintained e.g. BBQ and outdoor area	4%
It was affordable	4%
Open at the time that I needed	4%
Didn't want to go to the beach	3%
Swim club/training/school swimming	3%
Diving board/lessons	2%
Good shelter/tree coverage	2%
Peaceful environment/not busy	2%
Water polo	2%

Base: Pool Visits

Please see Appendix A for responses fewer than 2%

Convenience (71%) was the main reason residents had visited a particular Centre over another. The leading Centre-based attraction was 'water park/bucket/water slides' (12%), followed by 'attending an event' (10%).

Findings in Detail:

1b. Frequency of Usage

Q2b to Q2f were asked for only ONE randomly chosen competitor inland pool from Q2a (i.e.: they exclude 'Ocean Baths at Merewether Beach' and 'Ocean Baths at Newcastle Beach').

From here onwards, 'Competitor Centre's' refers only to direct inland competitors to the Council-run facilities (i.e. the ocean baths have been removed from this analysis to provide responses relating to direct competitors only).

Frequency of Visiting Pools

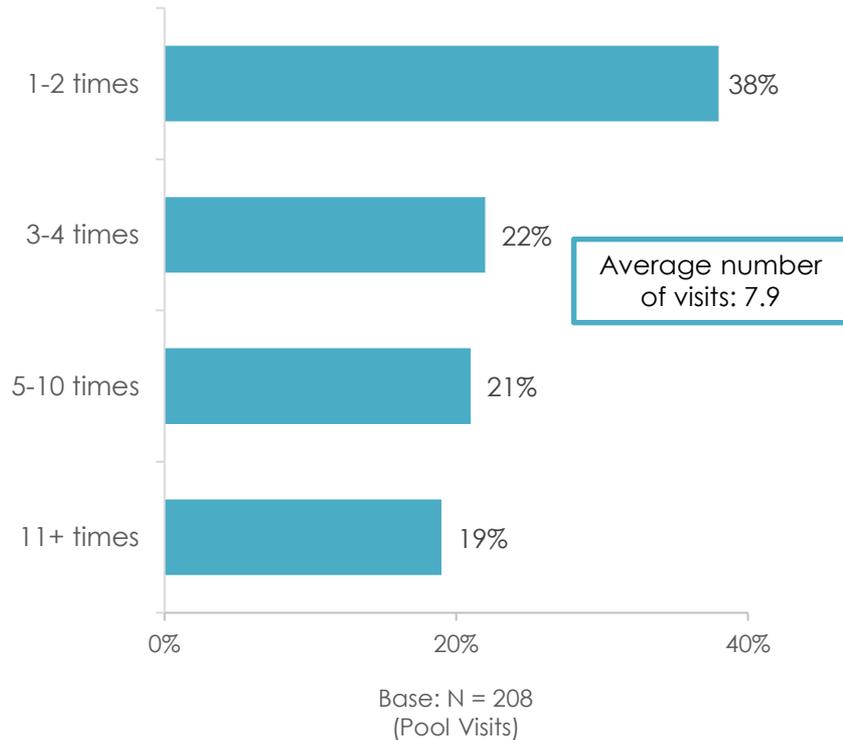
291
Pool Visits



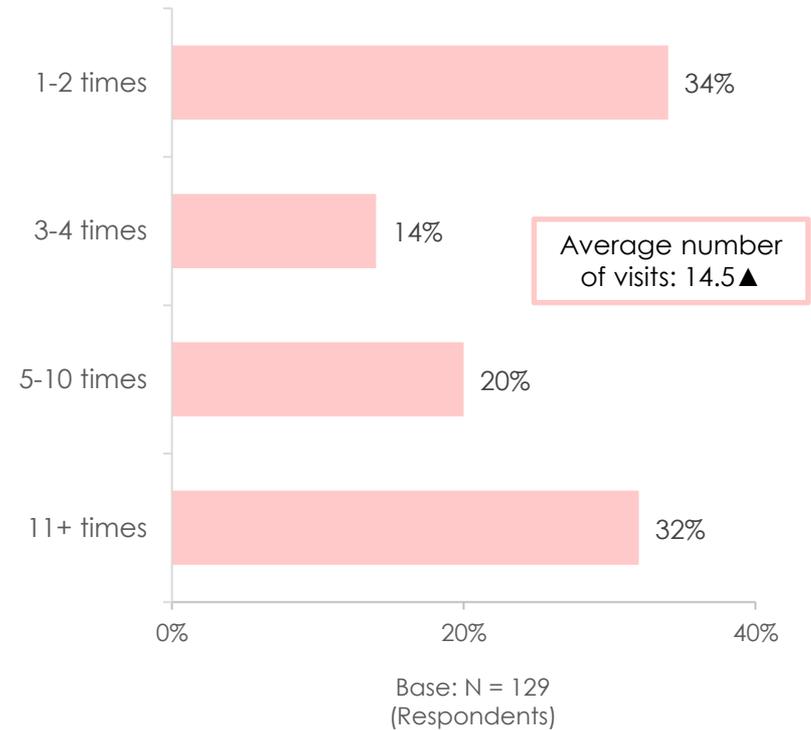
Respondents

- Q1d. In the past 12 months, how often have you visited [insert up to two randomly chosen pool visited from Q1a], either to use yourself or to be with others while they use the facilities?
- Q2b. In the past 12 months, how often have you visited [insert one randomly chosen pool visited from Q2a], either to use yourself or to be with others while they use the facilities?

Council Centres



Competitor Centres



▲ ▼ = A significantly higher/lower number of visits (by pool type)

The average number of visits to Competitor Centres is significantly higher than Council Centres, with 52% of residents visiting Competitor Centres at least 5 times in the last 12 months. Overleaf explores average number of visits by key demographics.

Frequency of Visiting Council Pools

292



Q1d. In the past 12 months, how often have you visited [insert up to two randomly chosen pool visited from Q1a], either to use yourself or to be with others while they use the facilities?

Council Centres	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Average # of visits	9.3	6.5	6.3	9.3	8.8	13.0	7.5	7.9	8.0
Base	107	102	91	91	26	18	191	113	96

Council Centres	Ward 1	Ward 2	Ward 3	Ward 4
Average # of visits	7.1	8.4	9.2	6.9
Base	45	41	64	58

Council Centres	Lambton	Mayfield	Wallsend	Beresfield	Stockton
Average # of visits	10.1	6.8	5.2	5.6	7.7
Base	95	52	46	8*	8*

Base: Pool Visits

*Caution small base size



Those visiting Lambton and Mayfield pools stated they had visited Council Centres a greater number of times throughout the year.

Frequency of Visiting Pools

293  Respondents

Q2b. In the past 12 months, how often have you visited [insert one randomly chosen pool visited from Q2a], either to use yourself or to be with others while they use the facilities?

Competitor Centres	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Average # of visits	11.9	17.1	12.8	16.0	14.7	24.5	13.2	16.9	11.8
Base	65	64	55	56	17	14	115	67	61

Competitor Centres	Ward 1	Ward 2	Ward 3	Ward 4
Average # of visits	20.4	12.8	15.6	7.8▼
Base	32	28	40	29

Competitor Centres	The Forum	Balance Collective	Arnold's Swim Centre	Charlestown Swim Centre	West Wallsend
Average # of visits	9.1▼	18.5	21.9	13.7	20.2
Base	49	27	24	9*	9*

Base: Respondents

*Caution small base size. Note: Centres with a base of <9 have not been shown above

▲▼ = A significantly higher/lower number of visits (by group)



Findings in Detail:

2. Activities at the Pools

This section compares resident awareness and participation in activities at Council and Competitor Centres.

Awareness of Activities Offered at the Pools

 295
Pool Visits



Respondents

Q1e/Q2c. To the best of your knowledge, which, if any, of the following activities and facilities are offered at [insert first randomly chosen pool visited from Q1a/Q2a]?

Activity/Facility	Council Centres N = 208*	Competitor Centres N = 129*
Average # of activities/facilities aware	9.0	8.0
A kiosk for drinks or snacks	94%▲	86%
BBQ and picnic facilities	78%▲	17%
Training squads for lap swimming	71%	75%
Learn to swim class	70%	78%
Annual school swimming carnivals	70%▲	43%
Water slides	58%▲	12%
Interactive water play areas, with fountains, large buckets of water that tip over when full, etc.	56%▲	14%
Regular school sports programs	55%	59%
Playground equipment away from the water such as swings, slippery dips, etc.	51%▲	23%
Diving training	40%▲	14%
Large inflatable pool toys	37%	27%
Water polo training	34%▲	18%
Heated pools for year-round swimming	32%	85%▲
Facilities and rooms for parties, such as children's birthday parties	30%	39%
Themed events, such as Halloween or 'Welcome to Summer' events	29%▲	11%
Aqua aerobic classes	25%	66%▲
Lifeguard training	21%	15%
School holiday sports camps	21%	31%▲
Jumping castles for young children, away from the water	15%▲	7%
Outdoor gym equipment	5%	21%▲
Indoor gym facilities	4%	55%▲
Can't say	1%	<1%

Council Centre base: N = 208 (Pool Visits), Competitor Centre base: N = 129 (Respondents)

▲▼ = A significantly higher/lower percentage (by pool type)

On average, awareness was higher for activities/facilities at Council Centres. Looking at the gaps of awareness the largest positive gap (61% difference) was for BBQ and picnic facilities at Council Centres and the largest negative gap (-53% difference e.g. higher awareness of Competitors) was for heated pools year-round.

The following slide shows the average awareness by key demographics.

Awareness of Activities Offered at the Pools

  296
Pool Visits



Respondents

Q1e/Q2c. To the best of your knowledge, which, if any, of the following activities and facilities are offered at [insert first randomly chosen pool visited from Q1a/Q2a]?

Council Centres	Overall	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Average # of activities/facilities aware	9.0	8.9	9.0	8.6	9.6	8.3	9.3	8.9	8.9	9.0
Base	208	107	102	91	91	26	18	191	113	96

Competitor Centres	Overall	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Average # of activities/facilities aware	8.0	7.6	8.4	9.5▲	6.9▼	6.8	6.6	8.1	7.7	8.3
Base	129	65	64	55	56	17	14	115	67	61

▲▼ = A significantly higher/lower result (by group)
Please see Appendix A for detailed results by demographics

Council Centre base: N = 208 (Pool Visits), Competitor Centre base: N = 129 (Respondents)

Younger residents indicated a greater number of offerings they were aware of at Competitor Centres.

Participation in Activities Offered at the Pools



297
Pool Visits

Respondents

Q1f/Q2d. And when you have visited [insert first randomly chosen pool visited from Q1a/Q2a] in the last 12 months, which, if any, of the following activities have you yourself usually done there?

Activity	Council Centres N = 209*	Competitor Centres N = 129*
Average # of activities participated in	6.0	4.9
Just splashed around/relaxed in the water	82%▲	45%
Sat and relaxed	78%▲	65%
Bought drinks or snacks from the kiosk	70%▲	56%
Watched out for or looked after others that are in your group, such as children	67%▲	52%
Swam laps on your own	53%	53%
Used BBQ and picnic facilities	40%▲	9%
Used interactive water play areas	36%▲	5%
Used water slides	30%▲	<1%
Used heated pools	25%	58%▲
Attended a party, such as a birthday party	24%▲	10%
Attended an annual school swimming carnival	23%▲	14%
Used playground equipment away from the water such as swings, slippery dips, etc.	20%	12%
Used large inflatable pool toys provided by the swim centre	11%	10%
Attended regular school sports programs	9%	15%
Played or trained for water polo	5%	0%
Attended a themed event, such as a Halloween or 'Welcome to Summer' event	5%	<1%
Attended a learn to swim class	5%	18%▲
Swam laps as part of a training squad	4%	9%
Participated in school holiday camps	2%	5%
Used jumping castles, away from the water	2%	2%
Used outdoor gym equipment	2%	6%
Diving training or competitions	1%	0%
Participated in aqua aerobics	1%	7%
Participated in lifeguard training	0%	2%
Used indoor gym facilities	0%	24%▲
Some other activity	1%	7%
Can't say	1%	3%

*Council pool base: N = 209 (Pool Visits), Competitor pool base: N = 129 (Respondents)

▲ ▼ = A significantly higher/lower percentage (by pool type)

Participation in activities was greater for Council Centres, significantly so for 9 activity types. The largest participation gaps with greater participation at Council Centres include; 'just splashed around/relaxed in the water' (gap of 37%), 'used BBQ and picnic facilities (gap of 31%), 'used interactive water play areas (gap of 31%) and 'used water slides' (gap of 29%). Activities with higher participation at Competitor Centres include: 'used heated pools' (gap of -33%) and 'used indoor gym facilities' (gap of -24%). The following slide shows the average participation by key demographics.

Participation in Activities Offered at the Pools

 298
Pool Visits



Respondents

Q1f/Q2d. And when you have visited [insert first randomly chosen pool visited from Q1a/Q2a] in the last 12 months, which, if any, of the following activities have you yourself usually done there?

Council Centres	Overall	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Average # of activities participated in	6.0	6.1	5.8	5.5	6.7▲	5.3	7.5	5.8	7.3▲	4.5
Base	209	108	102	91	92	26	18	192	113	97

Competitor Centres	Overall	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Average # of activities participated in	4.9	4.5	5.3	6.0▲	4.1▼	3.8▼	5.0	4.8	4.8	5.0
Base	129	65	64	55	56	17	14	115	67	61

▲▼ = A significantly higher/lower result (by group)

Please see Appendix A for detailed results by demographics

Council Centre base: N = 209 (Pool Visits), Competitor Centre base: N = 129 (Respondents)

**Younger residents stated they had participated in a greater number of activities at Competitor Centres.
35-59 year olds and parents/guardians had participated in more activities at Council Centres.**

Findings in Detail:

3. Satisfaction with the Pools

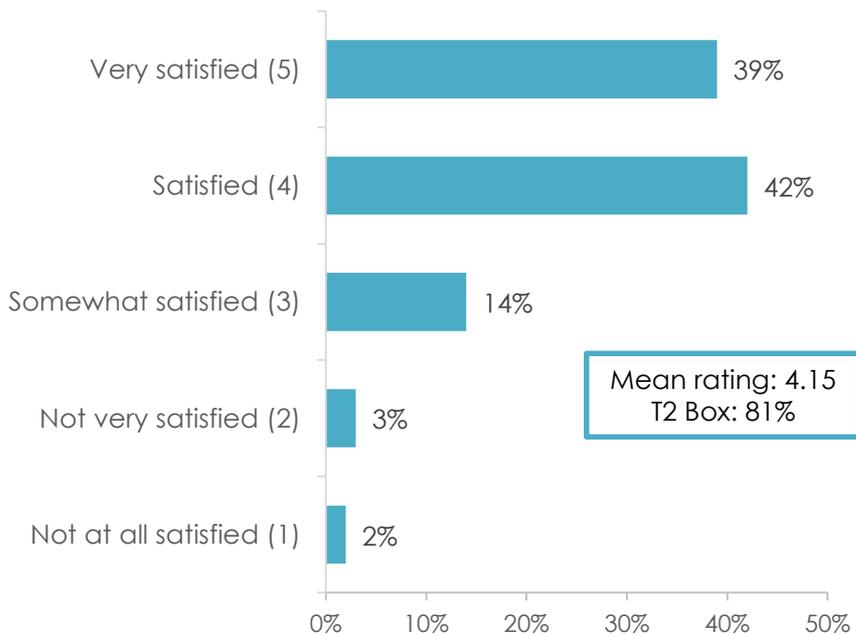
This section compares resident satisfaction for Council Centres against their direct Competitors and explores residents reasoning for their response.

Overall Satisfaction



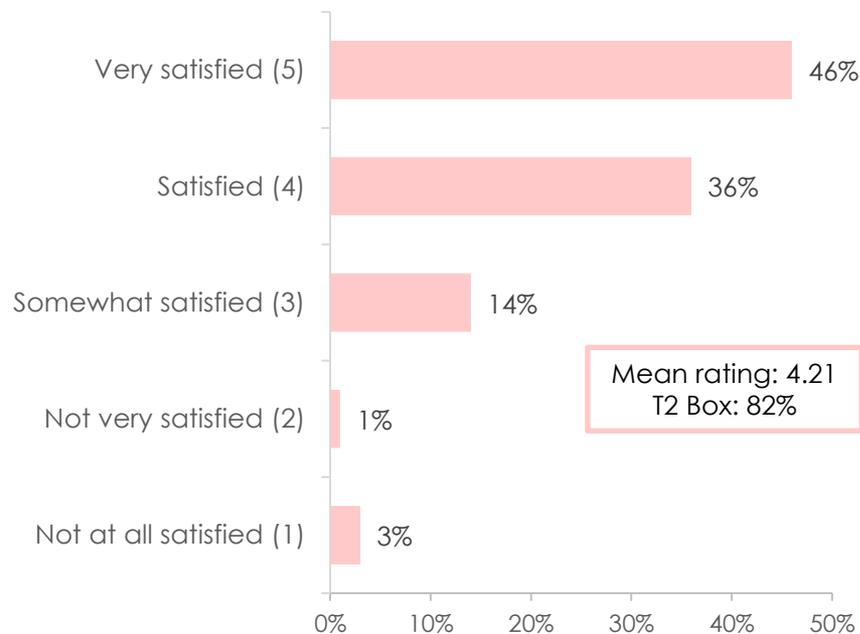
Q1g/Q2e. Overall, how satisfied, if at all, are you with [insert first randomly chosen pool visited from Q1a/Q2a]?

Council Centres



Base: N = 208
(Pool Visits)

Competitor Centres



Base: N = 129
(Respondents)

Scale: 1 = not at all satisfied, 5 = very satisfied

Overall, satisfaction was on par for both Council and Competitor Centres, with 81% selecting the top 2 box (satisfied/very satisfied) for Council Centres and 82% T2B for Competitor Centres. A breakdown of demographic results is provided overleaf.

Overall Satisfaction

301



Q1g. Overall, how satisfied, if at all, are you with [insert first randomly chosen pool visited from Q1a]?

Council Centres	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Satisfaction mean rating	4.22	4.07	4.04	4.21	4.31	4.25	4.14	4.03	4.28
Base	107	102	91	91	26	18	191	113	96

Council Centres	Ward 1	Ward 2	Ward 3	Ward 4
Satisfaction mean rating	3.86	4.52▲	4.21	4.03
Base	45	41	64	58

Council Centres	Lambton	Mayfield	Wallsend	Beresfield	Stockton
Satisfaction mean rating	4.22	4.31	3.95	3.50	3.86
Base	95	52	46	8*	8*

Base: Pool Visits

*Caution small base size

Scale: 1 = not at all satisfied, 5 = very satisfied

▲▼ = A significantly higher/lower level of satisfaction (by group)

Satisfaction with Council Centres increases with age (although not significantly) and is significantly higher amongst Ward 2 residents.

Comparisons by Pool are difficult because two of the five Centres have very small sample sizes – however, Mayfield and Lambton appear to generate more favourable satisfaction scores.

Overall Satisfaction

Q2e. Overall, how satisfied, if at all, are you with [insert first randomly chosen pool visited from Q2a]?

Competitor Centres	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Satisfaction mean rating	4.10	4.31	4.10	4.17	4.65▲	4.68▲	4.15	3.80	4.65▲
Base	65	64	55	56	17	14	115	67	61

Competitor Centres	Ward 1	Ward 2	Ward 3	Ward 4
Satisfaction mean rating	4.14	4.64▲	4.14	3.95
Base	32	28	40	29

Competitor Centres	The Forum	Balance Collective	Arnold's Swim Centre	Charlestown Swim Centre	West Wallsend
Satisfaction mean rating	4.45	4.29	4.08	4.41	2.66
Base	49	27	24	9*	9*

Base: Respondents

*Caution small base size

Scale: 1 = not at all satisfied, 5 = very satisfied

▲ ▼ = A significantly higher/lower level of satisfaction (by group)

As with Council Centres, satisfaction trends up with age. Non-parents/guardians and Ward 2 residents were significantly more satisfied with Competitor Centres.

Although not significant, those visiting 'The Forum' expressed higher levels of satisfaction.

Reason for Overall Satisfaction



Q1g/Q2e. Overall, how satisfied, if at all, are you with [insert first randomly chosen pool visited from Q1a/Q2a]?
 Q1h/Q2f. Why do you say that?

Council Centres

Top Reasons	Council Centres N = 208
Very satisfied/Satisfied	
Variety of activities/facilities e.g. for all ages, water park, slides, etc.	16%
Clean/well maintained	15%
Good facilities	14%
Convenient/close to home	12%
Improvements are needed e.g. year-round swimming, upgrades, more shade, more options	11%
Somewhat satisfied	
Needs heated pools (for year-round use)	3%
Facility is outdated/needs upgrading	2%
Not at all satisfied/Not very satisfied	
Dirty/poorly maintained e.g. toilets, edge of the pool, duck droppings	3%
Lack of facilities/shaded areas	2%
Unhelpful/rude staff	2%

Competitor Centres

Top Reasons	Competitor Centres N = 129
Very satisfied/Satisfied	
Quality of swimming classes/teachers	18%
Convenient/close to home	13%
Good facilities	13%
Clean/well maintained	11%
Met our needs	10%
Somewhat satisfied	
Overcrowded/overrun by carnivals	4%
Needs a playground	3%
Lack of seating	2%
Unable to swim with children unless you are in one of the classes	2%
Not at all satisfied/Not very satisfied	
Dirty/poorly maintained	2%

Council Centre base: N = 208 (Pool Visits), Competitor Centre base: N = 129 (Respondents)

Please see Appendix A for full results

Whilst overall satisfaction scores for Council and Competitor pools were similar, the apparent drivers of satisfaction are a little different:

- For Council pools, satisfaction mainly stems from 'variety of activities', 'cleanliness' and 'good facilities',
- Whilst for Competitors it is more about 'quality of classes etc' and 'convenience'.

Findings in Detail:

4. Future Interest

The first slide in this section, overleaf, is an open, unprompted question asking residents what would encourage them to visit Council Centres more often. We then proceed to ask (slide 38) a series of prompted questions that would increase their visits to the Centre. You can see the top responses for both questions are quite the same, highlighting an area of opportunity to target those using both Council and Competitor Centres to primarily use Council Centres.

Suggestions to Encourage Increased Use of the Pools



895

Respondents

Q3. City of Newcastle Council provides five suburban community swimming centres, at Lambton, Beresfield, Mayfield, Stockton and Wallsend. Based on all you know about these centres, even if you've never visited them before, what, if anything, could Council do to encourage you to use one or more of them, or use them more often?

Suggestion	N = 414
More affordable e.g. family discounts, free for locals, season passes	21%
Better promotion/advertisement of pool offerings	11%
Indoor heated pools that can be used all year round	8%
More shaded areas e.g. shelter over pool	6%
Longer opening hours/year-round access	5%
Update and provide more amenities	4%
Cleaner/better maintained facilities	3%
Have salt water pools/chlorine free	3%
Water slides	3%
Adult section/time periods at the pool/separate age groups	2%
More activities to engage the community/young adults e.g. 'dive' in movies	2%
More adequate parking facilities	2%
More interactive water play areas	2%
Playground equipment and activities for kids	2%
Provide diving boards/pools	2%
Transportation to and from the pool	2%
Upgrade or renovate changerooms/showers/toilets	2%
Don't know	2%
No suggestions – happy with the services/facilities	3%
No suggestions/nothing would encourage me to go e.g. not interested, age and mobility restrictions, do not swim, owns a pool, prefer ocean baths	28%



“Lower the concession so schools can use them more”

“Supervisors should be allowed to enter for free”

“Payment plans available to have a season ticket to make it more accessible”

“Greater awareness of what is on offer at each pool through various media”



“More communication about local events occurring at the pools”

“Provide me with information about the pools”



“Extend hours”

“Need more heated pools so they can be used all year round”

“Provide indoor pools at the centres”

Base: Respondents

Please see Appendix A for responses fewer than 2%

‘Affordability’ was the main unprompted suggestion offered by residents, followed by ‘better promotion of the pools’.

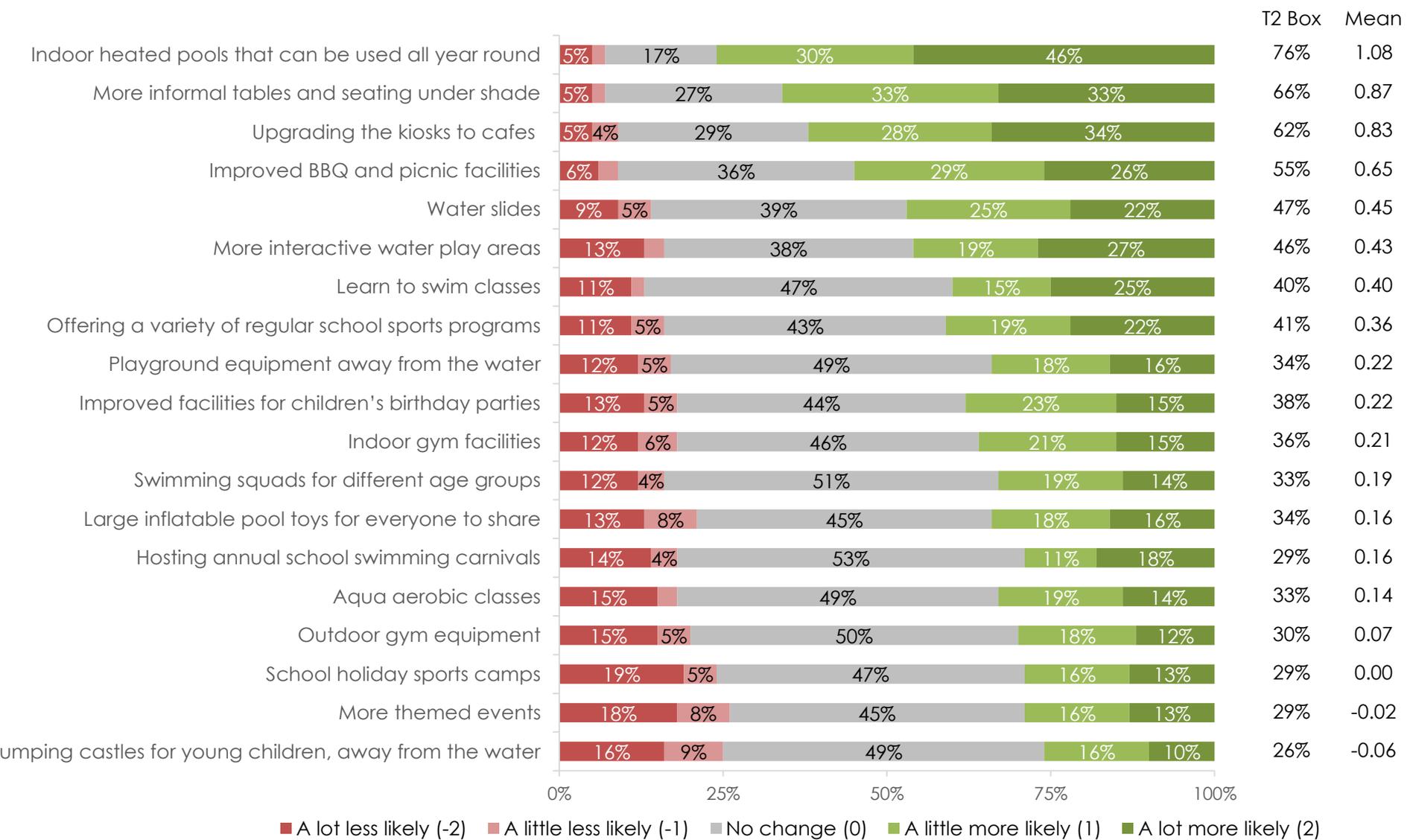
In terms of facilities, ‘accessing the pools year-round’/‘longer operating hours’ and ‘more shaded areas’ dominated.

Likelihood of Visiting Pools based on Different Offerings



306 Respondents

Q4. I'm now going to read out a range of different services and facilities that could be offered at the Council pools – some of these may already exist at some of the pools, others are just ideas at this stage. As I read each one, please tell me whether it would make you more or less likely to visit any of the pools, or whether it would have no impact on you at all.



Base: Respondents
 Note: labels for results <4% have not been shown above

Likelihood of Visiting Pools based on Different Offerings



307

Respondents

Q4. *I'm now going to read out a range of different services and facilities that could be offered at the Council pools – some of these may already exist at some of the pools, others are just ideas at this stage. As I read each one, please tell me whether it would make you more or less likely to visit any of the pools, or whether it would have no impact on you at all.*

Now let's look at the distribution of these results without showing the percentage of those that selected 'no change'. You can see on the first slide, for the most part, the chart is heavily skewed towards the right, highlighting the respondents are likely to visit the pools for these particular offerings, whilst the second slide shows a more polarised distribution highlighting these offerings do not have as much of an impact in persuading them to visit the pool.



Likelihood of Visiting Pools based on Different Offerings



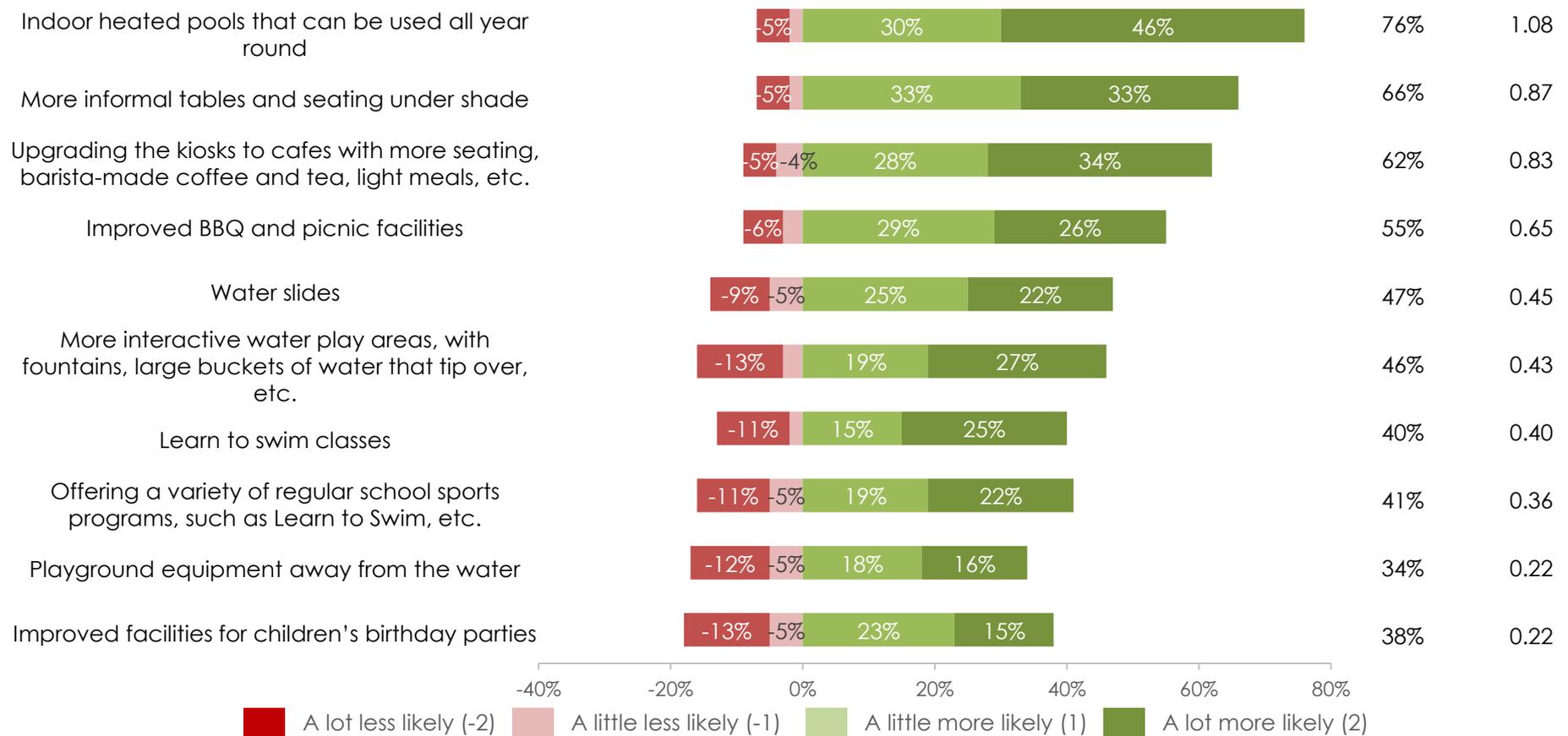
308

Respondents

Q4. I'm now going to read out a range of different services and facilities that could be offered at the Council pools – some of these may already exist at some of the pools, others are just ideas at this stage. As I read each one, please tell me whether it would make you more or less likely to visit any of the pools, or whether it would have no impact on you at all.

Part 1 of Chart
(continued on next page)

T2 Box Mean rating



Base: Respondents N = 414

Please see Appendix A for detailed results. Note: labels for results <4% have not been shown above

Scale: -2 = a lot less likely, 2 = a lot more likely

Residents indicated they are more likely to visit Council pools if indoor heated pools were to be available year round (76% stated a little/a lot more likely). Dining-related offerings ('tables under shade', 'upgrading the kiosk' and 'improved BBQ and picnic facilities') all had more than 50% commit to the top 2 boxes.

Note that the top two offerings above are in line with some of the main facility-related suggestions on the open-ended question (see earlier slide 37).

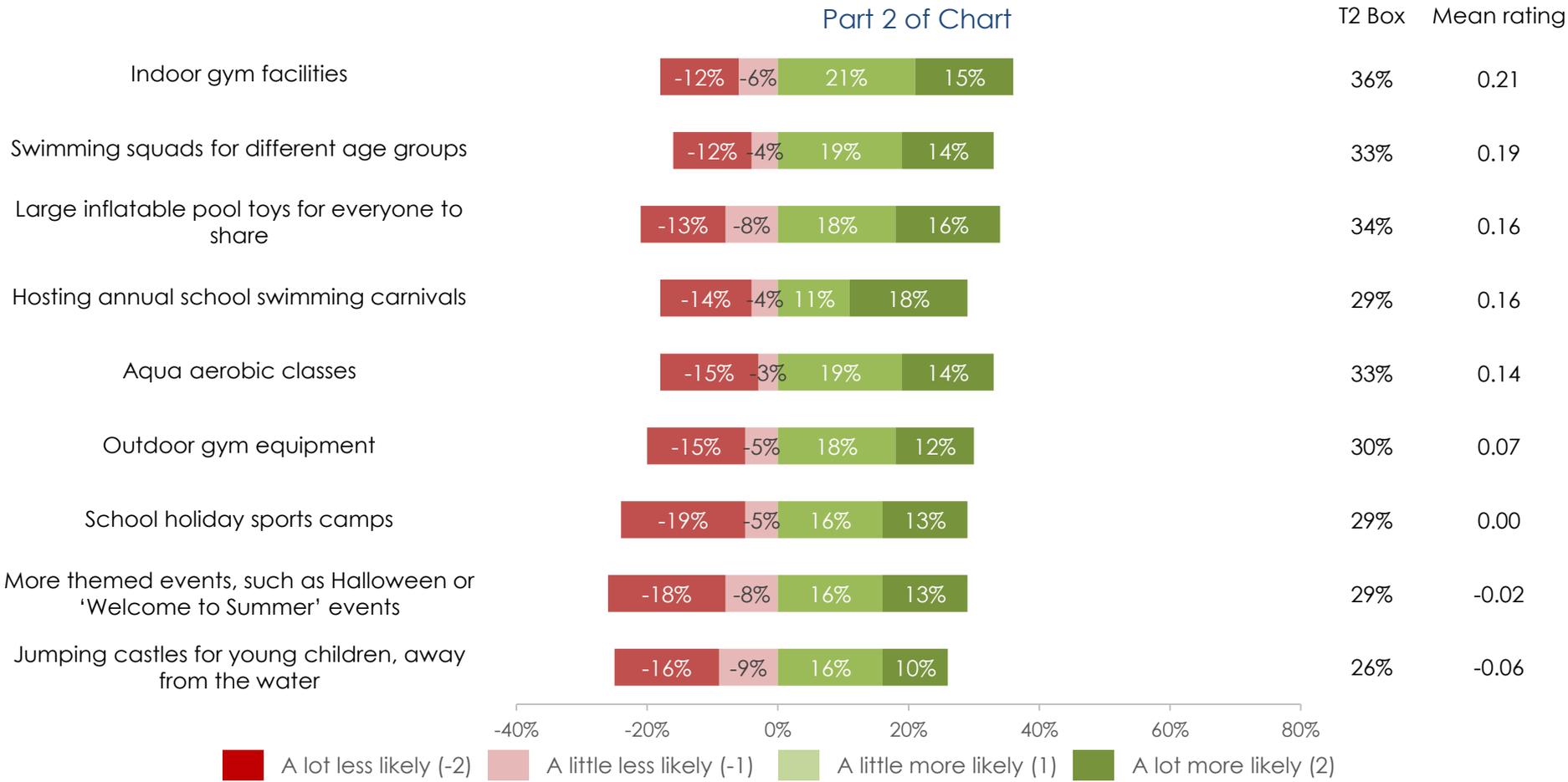
Likelihood of Visiting Pools based on Different Offerings



309 Respondents

Q4. I'm now going to read out a range of different services and facilities that could be offered at the Council pools – some of these may already exist at some of the pools, others are just ideas at this stage. As I read each one, please tell me whether it would make you more or less likely to visit any of the pools, or whether it would have no impact on you at all.

Part 2 of Chart



Base: Respondents N = 414
Please see Appendix A for detailed results

Scale: -2 = a lot less likely, 2 = a lot more likely

In contrast to the previous slide, the above options have seemingly polarised residents, with both supporters and detractors.

Likelihood of Visiting Pools based on Different Offerings



310

Respondents

Q4. I'm now going to read out a range of different services and facilities that could be offered at the Council pools – some of these may already exist at some of the pools, others are just ideas at this stage. As I read each one, please tell me whether it would make you more or less likely to visit any of the pools, or whether it would have no impact on you at all.

	Overall (N=414)	Net: Pool user (N=313)	Used competitor pool only (N=142)	Used both Council and competitor pools (N=142)	Used Council pools only (N=29)	Non pool user (N=101)
Indoor heated pools that can be used all year round	1.08	1.16▲	1.09	1.33▲	0.73	0.81▼
More informal tables and seating under shade	0.87	0.94▲	0.74	1.18▲	0.72	0.67▼
Upgrading the kiosks to cafes	0.83	0.91▲	0.78	1.00	1.08	0.57▼
Improved BBQ and picnic facilities	0.65	0.70	0.54	0.90▲	0.47	0.52
Water slides	0.45	0.57▲	0.29	0.86▲	0.56	0.08▼
More interactive water play areas	0.43	0.54▲	0.22▼	0.90▲	0.40	0.06▼
Learn to swim classes	0.40	0.42	0.22	0.64▲	0.33	0.33
Offering a variety of regular school sports programs	0.36	0.40	0.23	0.59▲	0.33	0.22
Playground equipment away from the water	0.22	0.26	0.04▼	0.55▲	-0.14	0.10
Improved facilities for children's birthday parties	0.22	0.27	-0.02▼	0.64▲	-0.11	0.03
Indoor gym facilities	0.21	0.27	0.32	0.37	-0.41▼	0.03
Swimming squads for different age groups	0.19	0.24	0.22	0.34	-0.15	0.03
Large inflatable pool toys for everyone to share	0.16	0.28▲	0.01	0.57▲	0.24	-0.23▼
Hosting annual school swimming carnivals	0.16	0.20	0.10	0.36▲	-0.04	0.02
Aqua aerobic classes	0.14	0.13	0.27	0.10	-0.38	0.17
Outdoor gym equipment	0.07	0.14▲	0.10	0.30▲	-0.50	-0.13▼
School holiday sports camps	0.00	0.01	-0.16	0.29▲	-0.55▼	-0.02
More themed events	-0.02	0.04▲	-0.14	0.36▲	-0.61▼	-0.23▼
Jumping castles for young children, away from the water	-0.06	-0.03	-0.16	0.17▲	-0.38	-0.14

Base: Respondents
Please see Appendix A for further demographic results

Scale: -2 = a lot less likely, 2 = a lot more likely
▲ ▼ = A significantly higher/lower likelihood (by group)

Interestingly, residents that currently use both Council and Competitor pools were significantly more likely to indicate they would visit Council pools for most offerings e.g. indoor heated pools, more informal tables, improved BBQ and picnic facilities, etc. – this is an attractive target market for Council as they are already familiar with your offerings, and could potentially be enticed to increase their share of Council pool visits (at the expense of Competitors). In addition, those aged 18-34 and parents/guardians are also more likely to visit for most offerings (see Appendix).

Likelihood of Visiting Pools based on Different Offerings



311

Respondents

Q4. I'm now going to read out a range of different services and facilities that could be offered at the Council pools – some of these may already exist at some of the pools, others are just ideas at this stage. As I read each one, please tell me whether it would make you more or less likely to visit any of the pools, or whether it would have no impact on you at all.

	Overall (N=414)	Net: Inland pool user (N=215)	Used Council pools only (N=86)	Used both Council and competitor pools (N=85)	Used Competitor pools only (N=44)	Non inland pool user (N=199)
Indoor heated pools that can be used all year round	1.08	1.30▲	1.04	1.42▲	1.58▲	0.84▼
More informal tables and seating under shade	0.87	1.03▲	1.14▲	1.06	0.74	0.71▼
Upgrading the kiosks to cafes	0.83	1.00▲	0.96	1.07▲	0.93	0.64▼
Improved BBQ and picnic facilities	0.65	0.77	0.75	0.92▲	0.52	0.53
Water slides	0.45	0.69▲	0.83▲	0.78▲	0.26	0.19▼
More interactive water play areas	0.43	0.72▲	0.67	0.96▲	0.33	0.11▼
Learn to swim classes	0.40	0.54▲	0.50	0.68▲	0.36	0.24▼
Offering a variety of regular school sports programs	0.36	0.49▲	0.42	0.67▲	0.30	0.21▼
Playground equipment away from the water	0.22	0.40▲	0.34	0.54▲	0.24	0.03▼
Improved facilities for children's birthday parties	0.22	0.38▲	0.33	0.71▲	-0.15	0.04▼
Indoor gym facilities	0.21	0.25	-0.07	0.54▲	0.31	0.18
Swimming squads for different age groups	0.19	0.28	0.10	0.41	0.36	0.10
Large inflatable pool toys for everyone to share	0.16	0.37▲	0.32	0.71▲	-0.20	-0.07▼
Hosting annual school swimming carnivals	0.16	0.23	0.38	0.20	0.02	0.07
Aqua aerobic classes	0.14	0.07	-0.09	0.13	0.25	0.22
Outdoor gym equipment	0.07	0.17	-0.10	0.44▲	0.19	-0.04
School holiday sports camps	0.00	0.10	-0.10	0.40▲	-0.11	-0.10
More themed events	-0.02	0.08	-0.04	0.43▲	-0.36	-0.14
Jumping castles for young children, away from the water	-0.06	0.06	-0.13	0.29▲	0.00	-0.19

Scale: -2 = a lot less likely, 2 = a lot more likely
▲ ▼ = A significantly higher/lower likelihood (by group)

Base: Respondents

When we run the same question from the previous slide by user type excluding the Ocean Baths, we can see only minor changes in the pattern of results.

Notably, those using Competitor pools only were significantly more likely than other users to be more likely to visit Council pools if indoor heated pools were available and those using Council pools only would be more influenced to visit for more informal tables/seating under shade and water slides.

Appendix A: Additional Analyses



Choosing a Particular Council Pool Over Others 313



Q1c. You mentioned that in the past 12 months you have visited [randomly chosen pool visited in Q1a]. Why in particular did you choose to visit that pool rather than going somewhere else for swimming?

Reason	N = 208
Do not know the other pools	1%
Easy to get to	1%
Good fun there	1%
Heated pool	1%
Lap swimming	1%
Nice feel	1%
Not too big and overwhelming	1%
Only pool I've used	1%
Parking is easy	1%
Positive previous experiences	1%
To get fit	1%
To try a different a pool	1%
Went scuba diving there	1%
Worked in the kiosk	1%
Exercising a knee injury	<1%
Suitable for older residents	<1%

Base: Pool Visits



Awareness of Activities Offered at the Pools ⁸¹⁴



Pool Visits

Q1e. To the best of your knowledge, which, if any, of the following activities and facilities are offered at [insert first randomly chosen pool visited from Q1a]?

Council Centres	Overall	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
A kiosk for drinks or snacks	94%	97%	91%	91%	96%	96%	94%	94%	93%	96%
BBQ and picnic facilities	78%	77%	78%	79%	78%	75%	75%	78%	78%	78%
Training squads for lap swimming	71%	70%	72%	73%	75%	53%▼	69%	72%	66%	78%
Annual school swimming carnivals	70%	60%	80%▲	51%▼	89%▲	70%	84%	69%	73%	67%
Learn to swim class	70%	69%	72%	73%	70%	60%	56%	71%	66%	75%
Water slides	58%	54%	62%	52%	63%	62%	85%▲	55%	58%	57%
Interactive water play areas	56%	59%	54%	49%	65%	51%	69%	55%	59%	54%
Regular school sports programs	55%	54%	55%	46%	62%	63%	60%	54%	52%	59%
Playground equipment away from the water	51%	51%	50%	58%	42%	57%	28%	53%	48%	54%
Diving training	40%	37%	42%	39%	43%	27%	41%	39%	41%	37%
Large inflatable pool toys	37%	35%	40%	33%	44%	28%	28%	38%	44%	29%
Water polo training	34%	35%	34%	30%	42%	22%	35%	34%	31%	38%
Heated pools for year-round swimming	32%	34%	30%	39%	23%	35%	29%	32%	28%	37%
Facilities and rooms for parties	30%	39%▲	20%	40%▲	20%▼	31%	25%	31%	30%	30%
Themed events	29%	21%	36%	30%	32%	12%▼	28%	29%	30%	27%
Aqua aerobic classes	25%	25%	26%	18%	32%	27%	22%	26%	32%	17%
Lifeguard training	21%	26%	17%	19%	27%	12%	28%	21%	17%	26%
School holiday sports camps	21%	21%	21%	15%	30%	14%	41%	19%	19%	24%
Jumping castles for young children, away from the water	15%	15%	14%	9%	17%	24%	19%	14%	14%	15%
Outdoor gym equipment	5%	6%	5%	3%	6%	10%	13%	5%	7%	4%
Indoor gym facilities	4%	3%	5%	9%▲	0%	0%	0%	4%	7%	0%
Can't say	1%	1%	0%	0%	1%	0%	0%	1%	1%	0%
Base	208	107	102	91	91	26	18	191	113	96

Council Centre base: N = 208 (Pool Visits)

▲▼ = A significantly higher/lower result (by group) 46

Awareness of Activities Offered at the Pools ⁸¹⁵



Pool Visits

Q1e.

To the best of your knowledge, which, if any, of the following activities and facilities are offered at [insert first randomly chosen pool visited from Q1a]?

Council Centres	Lambton	Mayfield	Wallsend	Beresfield	Stockton
A kiosk for drinks or snacks	99%▲	91%	85%▼	100%	100%
BBQ and picnic facilities	82%	70%	80%	48%	100%
Training squads for lap swimming	78%	67%	64%	78%	57%
Annual school swimming carnivals	69%	76%	56%	100%	100%
Learn to swim class	80%▲	55%▼	68%	86%	57%
Water slides	87%▲	35%▼	37%▼	13%▼	28%
Interactive water play areas	83%▲	33%▼	33%▼	28%	50%
Regular school sports programs	60%	50%	46%	85%	43%
Playground equipment away from the water	43%	63%	62%	7%▼	36%
Diving training	58%▲	18%▼	32%	48%	0%
Large inflatable pool toys	38%	38%	39%	7%▼	43%
Water polo training	57%▲	20%	14%▼	0%	15%
Heated pools for year-round swimming	39%	32%	27%	7%▼	0%
Facilities and rooms for parties	34%	26%	29%	0%	50%
Themed events	36%	19%	19%	35%	57%
Aqua aerobic classes	36%▲	25%	11%	13%	0%
Lifeguard training	28%	26%	6%▼	7%	15%
School holiday sports camps	23%	28%	15%	15%	0%
Jumping castles for young children, away from the water	20%	8%	13%	7%	7%
Outdoor gym equipment	7%	8%	0%	0%	7%
Indoor gym facilities	3%	0%	12%	0%	0%
Can't say	0%	0%	3%	0%	0%
Base	95	52	46	8	8

Awareness of Activities Offered at the Pools ⁸¹⁶



Respondents

Q2c. To the best of your knowledge, which, if any, of the following activities and facilities are offered at [insert first randomly chosen pool visited from Q2a]?

Competitor Centres	Overall	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
A kiosk for drinks or snacks	86%	83%	89%	90%	84%	82%	76%	88%	90%	82%
Heated pools for year-round swimming	85%	84%	86%	95%	78%	77%	81%	86%	82%	88%
Learn to swim class	78%	75%	80%	80%	72%	88%	84%	77%	73%	82%
Training squads for lap swimming	75%	75%	75%	85%	66%	70%	76%	75%	74%	75%
Aqua aerobic classes	66%	69%	62%	80%▲	54%	59%	54%	67%	65%	66%
Regular school sports programs	59%	57%	62%	70%	54%	44%	65%	59%	56%	63%
Indoor gym facilities	55%	62%	48%	65%	48%	44%	35%	57%	49%	61%
Annual school swimming carnivals	43%	43%	43%	45%	42%	41%	39%	44%	37%	50%
Facilities and rooms for parties	39%	33%	44%	49%	32%	27%	19%	41%	39%	38%
School holiday sports camps	31%	30%	32%	40%	24%	24%	30%	31%	31%	30%
Large inflatable pool toys	27%	25%	29%	35%	26%	6%▼	16%	28%	27%	27%
Playground equipment away from the water	23%	21%	26%	35%	16%	12%	19%	24%	28%	18%
Outdoor gym equipment	21%	27%	16%	35%▲	10%▼	15%	8%	23%	15%	29%
Water polo training	18%	16%	20%	20%	16%	18%	15%	18%	14%	22%
BBQ and picnic facilities	17%	4%	29%▲	24%	10%	15%	11%	17%	19%	15%
Lifeguard training	15%	11%	20%	20%	12%	12%	11%	16%	11%	20%
Diving training	14%	11%	17%	25%▲	6%	6%	8%	15%	13%	15%
Interactive water play areas	14%	8%	20%	20%	8%	15%	4%	15%	10%	18%
Water slides	12%	9%	15%	10%	14%	12%	4%	13%	12%	11%
Themed events	11%	8%	14%	15%	10%	3%	8%	12%	11%	12%
Jumping castles for young children, away from the water	7%	5%	9%	10%	4%	9%	0%	8%	8%	6%
Can't say	0%	1%	0%	0%	0%	3%▲	0%	0%	0%	1%
Base	129	65	64	55	56	17	14	115	67	61

Competitor Centre base: N = 129 (Respondents)

▲ ▼ = A significantly higher/lower percentage (by group) 48

Awareness of Activities Offered at the Pools ⁸¹⁷



Respondents

Q2c.

To the best of your knowledge, which, if any, of the following activities and facilities are offered at [insert first randomly chosen pool visited from Q2a]?

Competitor Centres	Used Competitor pool only	Used both Council and Competitor pools
A kiosk for drinks or snacks	89%	85%
Heated pools for year-round swimming	88%	84%
Learn to swim class	73%	80%
Training squads for lap swimming	64%	80%
Aqua aerobic classes	60%	69%
Regular school sports programs	51%	64%
Indoor gym facilities	58%	53%
Annual school swimming carnivals	42%	44%
Facilities and rooms for parties	28%	44%
School holiday sports camps	14%	40%▲
Large inflatable pool toys	15%	33%
Playground equipment away from the water	23%	24%
Outdoor gym equipment	19%	23%
Water polo training	20%	17%
BBQ and picnic facilities	11%	20%
Lifeguard training	12%	17%
Diving training	10%	16%
Interactive water play areas	8%	17%
Water slides	6%	15%
Themed events	5%	14%
Jumping castles for young children, away from the water	9%	6%
Can't say	0%	1%
Base	44	85

Awareness of Activities Offered at the Pools ³¹⁸



Respondents

Q2c.

To the best of your knowledge, which, if any, of the following activities and facilities are offered at [insert first randomly chosen pool visited from Q2a]?

Competitor Centres	The Forum	Balance Collective	Arnold's Swim Centre	Charlestown Swim Centre	West Wallsend
A kiosk for drinks or snacks	78%	90%	93%	83%	100%
Heated pools for year-round swimming	80%	96%	86%	95%	100%
Learn to swim class	62%▼	98%▲	84%	88%	74%
Training squads for lap swimming	77%	80%	79%	59%	80%
Aqua aerobic classes	68%	92%▲	52%	46%	69%
Regular school sports programs	61%	63%	44%	77%	43%
Indoor gym facilities	76%▲	98%▲	26%▼	0%▼	0%▼
Annual school swimming carnivals	69%▲	10%▼	23%▼	59%	31%
Facilities and rooms for parties	56%▲	14%▼	21%	12%	62%
School holiday sports camps	34%	39%	7%▼	18%	37%
Large inflatable pool toys	48%▲	14%	5%▼	0%	31%
Playground equipment away from the water	8%▼	65%▲	5%▼	0%	0%
Outdoor gym equipment	29%	25%	2%▼	0%	31%
Water polo training	27%	11%	7%	23%	0%
BBQ and picnic facilities	0%▼	12%	5%	29%	62%▲
Lifeguard training	18%	4%	5%	25%	31%
Diving training	11%	17%	9%	0%	37%
Interactive water play areas	0%▼	24%	0%	17%	31%
Water slides	7%	10%	5%	6%	31%
Themed events	8%	6%	9%	0%	31%
Jumping castles for young children, away from the water	6%	0%	2%	0%	0%
Can't say	1%	0%	0%	0%	0%
Base	49	27	24	9*	9*

Competitor Centre base: N = 129 (Respondents) *Caution small base size. Other Centres were not included due to low base size

▲▼ = A significantly higher/lower percentage (by group)

Participation in Activities Offered at the Pools

319



Pool Visits

Q1f. And when you have visited [insert first randomly chosen pool visited from Q1a] in the last 12 months, which, if any, of the following activities have you yourself usually done there?

Council Centres	Overall	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Just splashed around/relaxed in the water	82%	82%	82%	82%	83%	79%	79%	82%	86%	77%
Sat and relaxed	78%	83%	73%	76%	78%	86%	85%	78%	84%	71%
Bought drinks or snacks from the kiosk	70%	69%	70%	61%	76%	80%	78%	69%	86%▲	50%
Watched out for or looked after others that are in your group	67%	69%	66%	46%▼	87%▲	74%	72%	67%	87%▲	44%
Swam laps on your own	53%	54%	52%	61%	49%	42%	48%	53%	45%	62%
Used BBQ and picnic facilities	40%	47%	32%	40%	40%	37%	41%	40%	51%▲	26%
Used interactive water play areas	36%	38%	33%	33%	44%	16%▼	38%	36%	50%▲	19%
Used water slides	30%	34%	25%	30%	36%	8%▼	39%	29%	39%▲	19%
Used heated pools	25%	22%	29%	24%	29%	16%	60%▲	22%	30%	20%
Attended a party	24%	21%	27%	15%	33%▲	21%	50%▲	21%	36%▲	9%
Attended an annual school swimming carnival	23%	22%	25%	6%▼	39%▲	29%	54%▲	21%	34%▲	11%
Used playground equipment away from the water	20%	25%	15%	24%	18%	12%	7%	21%	28%▲	11%
Used large inflatable pool toys provided by the swim centre	11%	12%	11%	12%	14%	2%▼	13%	11%	17%▲	5%
Attended regular school sports programs	9%	8%	10%	6%	11%	14%	19%	8%	14%▲	4%
Base	209	108	102	91	92	26	18	192	113	97

Participation in Activities Offered at the Pools

320



Pool Visits

Q1f. And when you have visited [insert first randomly chosen pool visited from Q1a] in the last 12 months, which, if any, of the following activities have you yourself usually done there?

Continued...

Council Centres	Overall	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Attended a learn to swim class	5%	4%	7%	6%	5%	4%	6%	5%	5%	5%
Attended a themed event	5%	6%	4%	3%	7%	6%	22%▲	4%	9%▲	2%
Played or trained for water polo	5%	7%	3%	9%	3%	2%	13%	5%	7%	3%
Swam laps as part of a training squad	4%	6%	3%	3%	6%	2%	13%	3%	5%	3%
Participated in school holiday camps	2%	0%	5%	3%	2%	0%	6%	2%	4%	0%
Used jumping castles, away from the water	2%	3%	<1%	3%	0%	4%	0%	2%	3%	1%
Used outdoor gym equipment	2%	<1%	3%	3%	0%	2%	0%	2%	2%	1%
Diving training or competitions	1%	1%	1%	0%	2%	0%	6%▲	1%	2%	0%
Participated in aqua aerobics	1%	0%	1%	0%	1%	0%	0%	1%	0%	1%
Participated in lifeguard training	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Used indoor gym facilities	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Some other activity	1%	0%	2%	0%	2%	0%	6%▲	1%	1%	1%
Can't say	1%	2%	0%	0%	3%	0%	0%	1%	0%	2%
Base	209	108	102	91	92	26	18	192	113	97

Participation in Activities Offered at the Pools

321



Q1f.

And when you have visited [insert first randomly chosen pool visited from Q1a] in the last 12 months, which, if any, of the following activities have you yourself usually done there?

Council Centres	Lambton	Mayfield	Wallsend	Beresfield	Stockton
Just splashed around/relaxed in the water	83%	77%	81%	100%	93%
Sat and relaxed	80%	71%	81%	78%	86%
Bought drinks or snacks from the kiosk	72%	68%	68%	85%	50%
Watched out for or looked after others that are in your group	78%▲	67%	42%▼	100%	57%
Swam laps on your own	53%	54%	49%	72%	49%
Used BBQ and picnic facilities	45%	40%	34%	13%	36%
Used interactive water play areas	47%▲	35%	23%	7%▼	15%
Used water slides	44%▲	21%	18%	0%	15%
Used heated pools	32%	29%	16%	0%	0%
Attended a party	28%	18%	27%	0%	15%
Attended an annual school swimming carnival	28%	22%	13%	64%▲	0%
Used playground equipment away from the water	15%	28%	17%	35%	36%
Used large inflatable pool toys provided by the swim centre	17%	2%▼	14%	0%	7%
Attended regular school sports programs	9%	10%	8%	22%	0%
Base	95	53	46	8*	8*

Participation in Activities Offered at the Pools

322



Q1f.

And when you have visited [insert first randomly chosen pool visited from Q1a] in the last 12 months, which, if any, of the following activities have you yourself usually done there?

Continued...

Council Centres	Lambton	Mayfield	Wallsend	Beresfield	Stockton
Attended a learn to swim class	3%	5%	2%	51%▲	0%
Attended a themed event	7%	5%	2%	0%	7%
Played or trained for water polo	9%	0%	6%	0%	0%
Swam laps as part of a training squad	7%	5%	0%	0%	0%
Participated in school holiday camps	1%	0%	8%▲	0%	0%
Used jumping castles, away from the water	4%	0%	0%	0%	7%
Used outdoor gym equipment	1%	0%	6%▲	0%	0%
Diving training or competitions	1%	0%	3%	0%	0%
Participated in aqua aerobics	1%	0%	0%	0%	0%
Participated in lifeguard training	0%	0%	0%	0%	0%
Used indoor gym facilities	0%	0%	0%	0%	0%
Some other activity	1%	0%	0%	14%▲	0%
Can't say	0%	4%▲	0%	0%	0%
Base	95	53	46	8*	8*

Participation in Activities Offered at the Pools

323



Respondents

Q2d.

And when you have visited [insert first randomly chosen pool visited from Q2a] in the last 12 months, which, if any, of the following activities have you yourself usually done there?

Competitor Centres	Overall	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Sat and relaxed	65%	66%	65%	75%	60%	53%	73%	65%	69%	62%
Used heated pools	58%	57%	59%	75%▲	44%▼	50%	46%	60%	47%	70%▲
Bought drinks or snacks from the kiosk	56%	53%	59%	60%	56%	41%	46%	57%	55%	56%
Swam laps on your own	53%	53%	52%	70%▲	38%▼	47%	26%	56%	32%	76%▲
Watched out for or looked after others that are in your group	52%	46%	59%	40%	68%▲	41%	80%▲	49%	77%▲	25%
Just splashed around/relaxed in the water	45%	44%	47%	60%▲	38%	23%▼	46%	45%	44%	47%
Used indoor gym facilities	24%	33%	15%	45%▲	8%▼	9%▼	8%	26%	9%	41%▲
Attended a learn to swim class	18%	12%	23%	20%	16%	17%	35%	16%	25%	9%
Attended regular school sports programs	15%	14%	16%	15%	16%	11%	35%	13%	17%	12%
Attended an annual school swimming carnival	14%	10%	18%	10%	20%	9%	35%▲	12%	17%	11%
Used playground equipment away from the water	12%	9%	15%	20%	6%	6%	19%	11%	16%	8%
Attended a party	10%	8%	13%	10%	12%	6%	8%	11%	18%▲	2%
Used large inflatable pool toys provided by the swim centre	10%	0%	20%▲	14%	8%	3%	8%	10%	14%	5%
Base	129	65	64	55	56	17	14	115	67	61

Participation in Activities Offered at the Pools

324



Respondents

Q2d.

And when you have visited [insert first randomly chosen pool visited from Q2a] in the last 12 months, which, if any, of the following activities have you yourself usually done there?

Continued...

Competitor Centres	Overall	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Swam laps as part of a training squad	9%	14%	4%	20%▲	0%▼	3%	4%	10%	0%	19%▲
Used BBQ and picnic facilities	9%	1%	16%▲	14%	0%▼	17%	4%	9%	8%	9%
Participated in aqua aerobics	7%	1%	14%▲	10%	2%	17%	19%	6%	8%	7%
Used outdoor gym equipment	6%	11%	2%	10%	4%	0%	0%	7%	6%	6%
Used interactive water play areas	5%	1%	10%▲	5%	6%	6%	8%	5%	7%	3%
Participated in school holiday camps	5%	5%	4%	10%▲	0%	3%	0%	5%	0%	10%
Participated in lifeguard training	2%	4%	0%	5%	0%	0%	0%	2%	0%	5%
Used jumping castles, away from the water	2%	0%	4%	5%	0%	0%	0%	2%	4%	0%
Used water slides	0%	1%	0%	0%	0%	3%▲	0%	0%	0%	1%
Attended a themed event	0%	0%	1%	0%	0%	3%▲	0%	0%	0%	1%
Played or trained for water polo	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Diving training or competitions	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Some other activity	7%	3%	11%	5%	8%	12%	0%	8%	3%	11%
Can't say	3%	3%	2%	0%	4%	6%	0%	3%	2%	4%
Base	129	65	64	55	56	17	14	115	67	61

Participation in Activities Offered at the Pools

325



Respondents

Q2d.

And when you have visited [insert first randomly chosen pool visited from Q2a] in the last 12 months, which, if any, of the following activities have you yourself usually done there?

Competitor Centres	Used Competitor pool only	Used both Council and Competitor pools
Sat and relaxed	67%	65%
Used heated pools	54%	60%
Bought drinks or snacks from the kiosk	65%	51%
Swam laps on your own	53%	53%
Watched out for or looked after others that are in your group	43%	57%
Just splashed around/relaxed in the water	35%	51%
Used indoor gym facilities	31%	21%
Attended a learn to swim class	16%	19%
Attended regular school sports programs	21%	12%
Attended an annual school swimming carnival	19%	12%
Used playground equipment away from the water	15%	10%
Attended a party	8%	11%
Used large inflatable pool toys provided by the swim centre	7%	11%
Swam laps as part of a training squad	14%	7%
Used BBQ and picnic facilities	10%	8%
Participated in aqua aerobics	6%	8%
Used outdoor gym equipment	9%	5%
Used interactive water play areas	8%	4%
Participated in school holiday camps	13%▲	1%
Participated in lifeguard training	0%	3%
Used jumping castles, away from the water	0%	3%
Used water slides	1%	0%
Attended a themed event	0%	1%
Played or trained for water polo	0%	0%
Diving training or competitions	0%	0%
Some other activity	7%	7%
Can't say	2%	3%
Base	44	85

Participation in Activities Offered at the Pools

326



Respondents

Q2d.

And when you have visited [insert first randomly chosen pool visited from Q2a] in the last 12 months, which, if any, of the following activities have you yourself usually done there?

Competitor Centres	The Forum	Balance Collective	Arnold's Swim Centre	Charlestown Swim Centre	West Wallsend
Sat and relaxed	67%	82%	53%	29%▼	56%
Used heated pools	59%	75%	35%▼	53%	63%
Bought drinks or snacks from the kiosk	46%	80%▲	45%	41%	32%
Swam laps on your own	67%	59%	23%▼	53%	50%
Watched out for or looked after others that are in your group	41%	66%	63%	12%▼	69%
Just splashed around/relaxed in the water	53%	51%	18%▼	17%	51%
Used indoor gym facilities	32%	47%▲	12%	0%	0%
Attended a learn to swim class	12%	37%▲	16%	0%	37%
Attended regular school sports programs	23%	4%	16%	12%	6%
Attended an annual school swimming carnival	24%▲	4%	10%	29%	0%
Used playground equipment away from the water	0%▼	31%▲	0%	0%	0%
Attended a party, such as a birthday party	20%▲	0%	2%	0%	0%
Used large inflatable pool toys provided by the swim centre	9%	0%	2%	0%	31%
Swam laps as part of a training squad	17%	0%	12%	6%	0%
Used BBQ and picnic facilities	0%▼	4%	2%	0%	31%
Participated in aqua aerobics	0%	20%▲	4%	0%	31%
Used outdoor gym equipment	6%	19%	0%	0%	0%
Used interactive water play areas	4%	2%	0%	0%	0%
Participated in school holiday camps	11%▲	0%	2%	0%	0%
Participated in lifeguard training	6%	0%	0%	0%	0%
Used jumping castles, away from the water	0%	0%	0%	0%	31%▲
Used water slides	0%	0%	0%	0%	0%
Attended a themed event	0%	2%	0%	0%	0%
Played or trained for water polo	0%	0%	0%	0%	0%
Diving training or competitions	0%	0%	0%	0%	0%
Some other activity	1%▼	10%	4%	24%	19%
Can't say	3%	0%	2%	13%	0%
Base	49	27	24	9*	9*

Competitor Centres base: N = 129 (Respondents) *Caution small base size. Other Centres were not included due to low base size

▲▼ = A significantly higher/lower percentage (by group)

Reason for Overall Satisfaction

Q1g/Q2e. Overall, how satisfied, if at all, are you with [insert first randomly chosen pool visited from Q1a/Q2a]?

Reason	Council Centres N = 208	Competitor Centres N = 129
Very satisfied/Satisfied		
Variety of activities/facilities e.g. for all ages, water park, slides, etc.	16%	4%
Clean/well maintained	15%	11%
Good facilities	14%	13%
Convenient/close to home	12%	13%
Improvements are needed e.g. year-round swimming, upgrades, more shade, more options	11%	7%
Variety of pool options e.g. for all ages, little pool, Olympic pool, deep pool	9%	N/A
Good for families/children	8%	3%
Met our needs	7%	10%
Friendly staff/availability of lifeguards	6%	8%
Not overcrowded	6%	1%
Spacious/green open spaces	6%	N/A
Accessible e.g. easy to get to, public transport	5%	3%
Affordable	4%	1%
Good atmosphere/peaceful	4%	<1%
Nice place/well run	3%	2%
Plenty of shaded areas	3%	2%
Good food options	2%	2%
Play equipment	2%	N/A
Plenty of parking	2%	1%
Safe area	2%	N/A
Can access the pool in hot weather	1%	N/A
Dedicated swim lanes/paced lanes	1%	4%
Do not visit often but satisfied	1%	<1%
Easy to use	1%	N/A

Results sorted high to low on Council Centre responses
Council Centre base: N = 208 (Pool Visits), Competitor Centre base: N = 129 (Respondents)



Reason for Overall Satisfaction

Q1g/Q2e. Overall, how satisfied, if at all, are you with [insert first randomly chosen pool visited from Q1a/Q2a]?

Reason	Council Centres N = 208	Competitor Centres N = 129
Very satisfied/Satisfied		
Good for/sense of community	1%	N/A
Opening hours are suitable for me	1%	1%
Outdoor area/seating options	1%	1%
Receive emails of what events are on	1%	N/A
Strong association from swimming there when I was younger	1%	N/A
Very practical	1%	N/A
Never had any issues	<1%	<1%
Quality of swimming classes/teachers	N/A	18%
Has heated swimming pools	N/A	8%
Adequate sized pool	N/A	6%
Indoor facilities	N/A	6%
Good changerooms/shower facilities	N/A	5%
Has access to a gym facility	N/A	3%
I work at the pool and get free access	N/A	3%
Offers a therapy/recovery pool	N/A	3%
Caters to those with special needs/disabled access	N/A	2%
Good ventilation	N/A	2%
Better set-up than Council facilities	N/A	1%
Building architecture is attractive	N/A	1%
Does not have a deep end other than the 2 meters, so not completely satisfied	N/A	1%
Good view of the outside	N/A	1%
Information is advertised on the website	N/A	1%
Viewing platform/tiered seating is close to the pool	N/A	1%
Don't know/nothing	N/A	2%

Results sorted high to low on Council Centre responses
Council Centre base: N = 208 (Pool Visits), Competitor Centre base: N = 129 (Respondents)



Reason for Overall Satisfaction

Q1g/Q2e. Overall, how satisfied, if at all, are you with [insert first randomly chosen pool visited from Q1a/Q2a]?

Reason	Council Centres N = 208	Competitor Centres N = 129
Somewhat satisfied		
Needs heated pools (for year-round use)	3%	N/A
Facility is outdated/needs upgrading	2%	N/A
Alternatives have additional services and facilities/just a basic pool	1%	N/A
Good for kids	1%	N/A
Great pool, however, young lifeguards that prefer to stand around chatting instead of looking at what is going on	1%	N/A
Issues with ducks in the pool	1%	N/A
Needed more shaded areas around the grassed areas	1%	N/A
Needs an indoor aquatic centre/lap pool/squad training	1%	N/A
Needs indoor gym equipment	1%	N/A
Needs more changing rooms for families and young children	1%	1%
Needs pool toys/water play activities	1%	N/A
Needs to be better maintained	1%	N/A
Needs water slides	1%	N/A
Overcrowded/overrun by carnivals	1%	4%
Pools need to be more accessible e.g. in the deep end	1%	N/A
Toddlers splash pool was closed	1%	N/A
Too expensive	1%	1%
Water feels weird compared to other pools	1%	N/A
Have not been there that many times, so it is hard to form an opinion	<1%	N/A
Lacks aqua aerobic classes	<1%	N/A

Results sorted high to low on Council Centre responses
Council Centre base: N = 208 (Pool Visits), Competitor Centre base: N = 129 (Respondents)



Reason for Overall Satisfaction

 330
 Pool Visits
  Respondents

Q1g/Q2e. Overall, how satisfied, if at all, are you with [insert first randomly chosen pool visited from Q1a/Q2a]?

Reason	Council Centres N = 208	Competitor Centres N = 129
Somewhat satisfied		
Needs a playground	<1%	3%
Needs to be more child friendly	<1%	1%
No notification that certain equipment is not working	<1%	N/A
Water park not always working	<1%	N/A
Water temperature of the showers is too hot	<1%	N/A
Lack of seating	N/A	2%
Unable to swim with children unless you are in one of the classes	N/A	2%
Cafe is available	N/A	1%
Lacks storage facilities	N/A	1%
Not a family environment	N/A	1%
Not satisfied with kiosk	N/A	1%
Only use it in adverse weather as it is indoor	N/A	1%
Pool water is really warm	N/A	1%
Smaller facility	N/A	1%
Too far away	N/A	1%

Results sorted high to low on Council Centre responses
 Council Centre base: N = 208 (Pool Visits), Competitor Centre base: N = 129 (Respondents)



Reason for Overall Satisfaction




 331

 Pool Visits Respondents

Q1g/Q2e. Overall, how satisfied, if at all, are you with [insert first randomly chosen pool visited from Q1a/Q2a]?

Reason	Council Centres N = 208	Competitor Centres N = 129
Not at all satisfied/Not very satisfied		
Dirty/poorly maintained e.g. toilets, edge of the pool, duck droppings	3%	2%
Lack of facilities/shaded areas	2%	N/A
Unhelpful/rude staff	2%	1%
Pool not heated so we have to travel elsewhere in Winter	1%	1%
Pricing was too high	1%	N/A
Very outdated resources	1%	N/A
Needs more interactive areas especially for the kids	<1%	N/A
Does not have an indoor pool	N/A	1%
Facility not suited for children	N/A	1%
Needs a 50 metre pool	N/A	1%
Pool is too shallow	N/A	<1%

Results sorted high to low on Council Centre responses
 Council Centre base: N = 208 (Pool Visits), Competitor Centre base: N = 129 (Respondents)



Likelihood of Visiting Pools based on Different Offerings

Q4. I'm now going to read out a range of different services and facilities that could be offered at the Council pools – some of these may already exist at some of the pools, others are just ideas at this stage. As I read each one, please tell me whether it would make you more or less likely to visit any of the pools, or whether it would have no impact on you at all.

	Male	Female	18-34	35-59	60+	Has a pool at home	No pool	Parent/guardian	Not a parent or guardian
Indoor heated pools that can be used all year round	0.98	1.17	1.35▲	1.07	0.75▼	1.13	1.07	1.19	1.03
More informal tables and seating under shade	0.75	0.99▲	0.99	0.91	0.67▼	0.92	0.87	1.12▲	0.77
Upgrading the kiosks to cafes	0.84	0.81	1.08▲	0.85	0.47▼	0.98	0.80	1.06▲	0.73
Improved BBQ and picnic facilities	0.59	0.71	0.95▲	0.62	0.33▼	0.62	0.66	0.78	0.60
Water slides	0.50	0.40	0.84▲	0.49	-0.08▼	0.48	0.45	0.90▲	0.26
More interactive water play areas	0.40	0.45	0.58	0.56	0.05▼	0.39	0.43	1.13▲	0.14
Learn to swim classes	0.33	0.46	0.54	0.32	0.34	0.39	0.40	0.81▲	0.23
Offering a variety of regular school sports programs	0.23	0.47	0.34	0.45	0.25	0.59	0.31	0.73▲	0.20
Playground equipment away from the water	0.22	0.22	0.38	0.19	0.07	0.15	0.23	0.53▲	0.09
Improved facilities for children's birthday parties	0.15	0.28	0.29	0.27	0.04	0.33	0.20	0.58▲	0.06
Indoor gym facilities	0.32	0.11	0.72▲	0.07	-0.20▼	0.16	0.22	0.16	0.24
Swimming squads for different age groups	0.16	0.22	0.34	0.18	0.03	0.24	0.18	0.32	0.14
Large inflatable pool toys for everyone to share	0.13	0.19	0.52▲	0.15	-0.28▼	0.08	0.17	0.63▲	-0.04
Hosting annual school swimming carnivals	0.18	0.14	0.14	0.20	0.12	0.40	0.11	0.45▲	0.04
Aqua aerobic classes	-0.19	0.45▲	0.23	0.09	0.11	0.01	0.17	-0.07	0.23
Outdoor gym equipment	0.16	-0.02	0.52▲	-0.04	-0.33▼	0.02	0.08	0.12	0.05
School holiday sports camps	-0.03	0.03	-0.04	0.12	-0.12	0.24	-0.04	0.23	-0.09
More themed events	-0.03	-0.02	0.26▲	0.01	-0.43▼	0.10	-0.05	0.29▲	-0.15
Jumping castles for young children, away from the water	-0.04	-0.08	0.10	-0.09	-0.21	-0.05	-0.06	0.21▲	-0.17

Scale: -2 = a lot less likely, 2 = a lot more likely
 ▲ ▼ = A significantly higher/lower likelihood (by group) 64

Likelihood of Visiting Pools based on Different Offerings

Q4. I'm now going to read out a range of different services and facilities that could be offered at the Council pools – some of these may already exist at some of the pools, others are just ideas at this stage. As I read each one, please tell me whether it would make you more or less likely to visit any of the pools, or whether it would have no impact on you at all.

	Ward 1	Ward 2	Ward 3	Ward 4
Indoor heated pools that can be used all year round	1.16	0.88	1.17	1.07
More informal tables and seating under shade	0.95	0.59▼	1.01	0.89
Upgrading the kiosks to cafes	0.73	0.64	0.98	0.90
Improved BBQ and picnic facilities	0.71	0.36▼	0.92▲	0.53
Water slides	0.54	0.19▼	0.52	0.53
More interactive water play areas	0.59	-0.11▼	0.49	0.68
Learn to swim classes	0.59	-0.12▼	0.53	0.53
Offering a variety of regular school sports programs	0.48	-0.08▼	0.57▲	0.37
Playground equipment away from the water	0.39	-0.06▼	0.27	0.25
Improved facilities for children's birthday parties	0.34	-0.11▼	0.40	0.16
Indoor gym facilities	0.22	-0.01▼	0.47▲	0.08
Swimming squads for different age groups	0.49▲	-0.17▼	0.26	0.13
Large inflatable pool toys for everyone to share	0.32	-0.34▼	0.39▲	0.17
Hosting annual school swimming carnivals	0.18	-0.19▼	0.34	0.22
Aqua aerobic classes	0.44▲	-0.08	0.22	-0.05
Outdoor gym equipment	0.19	-0.31▼	0.24	0.09
School holiday sports camps	0.15	-0.34▼	0.26▲	-0.16
More themed events	0.16	-0.59▼	0.34▲	-0.15
Jumping castles for young children, away from the water	0.17	-0.39▼	0.02	-0.07

Suggestions to Encourage Increased Use of the Pools

Q3. City of Newcastle Council provides five suburban community swimming centres, at Lambton, Beresfield, Mayfield, Stockton and Wallsend. Based on all you know about these centres, even if you've never visited them before, what, if anything, could Council do to encourage you to use one or more of them, or use them more often?

Suggestion	N = 414
Allow pets/make pools pet friendly	1%
Aqua aerobic classes	1%
Improve disability support/access	1%
Improve safety and supervision around the area	1%
Improved BBQ and picnic facilities	1%
Improved facilities for children's birthday parties	1%
Large inflatable pool toys for everyone to share	1%
More informal tables and seating under shade	1%
More local pools so they are closer/easier to get to	1%
More open days	1%
More themed events	1%
Only visit pools close to home	1%
Prevent overcrowding	1%
Relaxing facilities/spa and sauna facilities	1%
Shallow pools for babies/youth	1%
Swimming squads for different age groups	1%
Upgrading the kiosks to cafes	1%
Council run, not privatised	<1%
Fitness passport services	<1%
Improve staff training	<1%
Learn to swim classes	<1%
Quicker entrance	<1%
Reserve space for lap swimming	<1%
Scuba diving facilities	<1%

Base: Respondents



Appendix B: Methodology & Demographics



Sample selection and error

A total of 414 resident interviews were completed. 310 of the 414 respondents were selected by means of a computer based random selection process using the electronic White Pages and Sample Pages. The remaining 104 respondents were 'number harvested' via face-to-face intercept at a number of areas around the City of Newcastle LGA, i.e. Mayfield Woolworths/Aldi, The Junction Shopping Centre, Waratah Shops, Wallsend Library, Ritchie's IGA, New Lambton and Newcastle City Farmers Markets.

A sample size of 414 residents provides a maximum sampling error of plus or minus 4.8% at 95% confidence. This means that if the survey was replicated with a new universe of N=414 residents, 19 times out of 20 we would expect to see the same results, i.e. +/- 4.8%.

For the survey under discussion the greatest margin of error is 4.8%. This means, for example, that an answer such as 'yes' (50%) to a question could vary from 45% to 55%.

The sample was weighted by age and gender to reflect the 2016 ABS Census data for City of Newcastle.

Interviewing

Interviewing was conducted in accordance with the AMSRS (Australian Market and Social Research Society) Code of Professional Behaviour.

Prequalification

Participants in this survey were pre-qualified as being over the age of 18, and not working for, nor having an immediate family member working for, City of Newcastle.



Data analysis

The data within this report was analysed using Q Professional.

Significance difference testing is a statistical test performed to evaluate the difference between two measurements. To identify the statistically significant differences between the groups of means, 'One-Way Anova tests' and 'Independent Samples T-tests' were used. 'Z Tests' were also used to determine statistically significant differences between column percentages.

Within the report, ▲▼ and blue and red font colours are used to identify statistically significant differences between groups, i.e., gender, age, Ward and pool usage.

Ratings questions

The Unipolar Scale of 1 to 5, where 1 was the lowest satisfaction and 5 the highest satisfaction, was used in all rating questions.

This scale allowed us to identify different levels of satisfaction across respondents.

Top 3 Box: refers to the aggregate percentage (%) score of the top three scores for satisfaction. (i.e. Somewhat Satisfied, Satisfied & Very Satisfied)

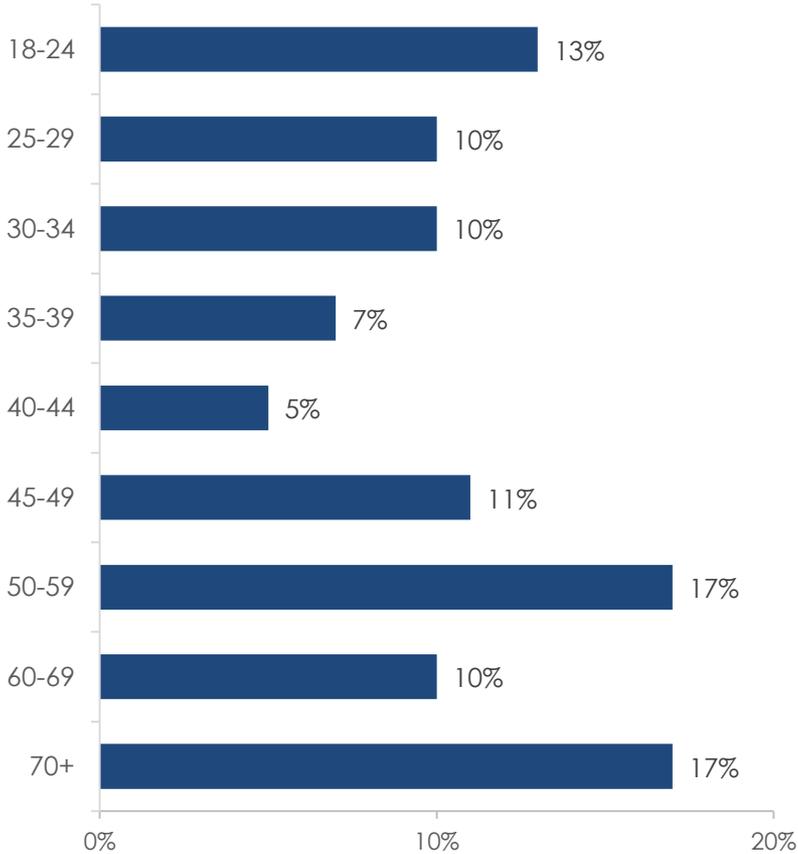
Percentages

All percentages are calculated to the nearest whole number and therefore the total may not exactly equal 100%.



Sample Profile

S3. Which of these age groups do you fit into?



Base: Respondents N = 414

S2. Which suburb do you live in?

Suburb	N = 414	Suburb	N = 414
New Lambton	13%	Carrington	1%
Wallsend	13%	Elmore Vale	1%
Mayfield	7%	Fletcher	1%
Merewether	7%	Hamilton East	1%
Lambton	6%	Hamilton North	1%
Maryland	5%	Islington	1%
Adamstown	3%	Maryville	1%
Broadmeadow	3%	Mayfield West	1%
Cooks Hill	3%	Merewether Heights	1%
Waratah	3%	New Lambton Heights	1%
Adamstown Heights	2%	Newcastle West	1%
Beresfield	2%	Shortland	1%
Georgetown	2%	The Hill	1%
Hamilton	2%	The Junction	1%
Hamilton South	2%	Warabrook	1%
Kotara	2%	Waratah West	1%
Newcastle	2%	Jesmond	<1%
Stockton	2%	Mayfield East	<1%
Tarro	2%	Minmi	<1%
Tighes Hill	2%	Newcastle East	<1%
Bar Beach	1%	North Lambton	<1%
Birmingham Gardens	1%	Rankin Park	<1%
Black Hill	1%	Wickham	<1%



Appendix C: Questionnaire



City of Newcastle
Aquatics Research
November 2019

Good morning/afternoon/evening, my name is..... from Micromex Research and we are conducting a survey on behalf of the City of Newcastle about Council services.

The information provided by respondents is completely confidential and will help Council to better understand and meet the diverse needs of its residents.

Q51. Before we start, I would like to check whether you work for the City of Newcastle or are a Councillor?

- Yes (terminate)
 No

Q52. Which suburb do you live in? (Quota of approx. 100 interviews per Ward)

Ward 1

- Bar Beach
 Carrington
 Cooks Hill
 Islington
 Maryville
 Mayfield
 Mayfield East
 Mayfield West
 Newcastle
 Newcastle East
 Newcastle West
 Stockton
 The Hill
 The Junction*
 Tighes Hill
 Warabrook
 Wickham

Ward 2

- Adamstown
 Adamstown Heights
 Broadmeadow
 Hamilton
 Hamilton East
 Hamilton South
 Hamilton North
 Merewether
 Merewether Heights
 The Junction*

Crosses ward*

Ward 3

- Georgetown
 Jesmond
 Kotara
 Lambton
 New Lambton
 New Lambton Heights
 North Lambton
 Wallsend*
 Waratah
 Waratah West

Ward 4

- Beresfield
 Birmingham Gardens
 Black Hill
 Callaghan
 Elmore Vale
 Fletcher
 Hexham
 Lenaghan
 Maryland
 Minmi
 Rankin Park
 Sandgate
 Shortland
 Tarro
 Wallsend*

53. Which of these age groups do you fit into? Prompt

- 15 or under (for online, not phone sample)
 16 – 17 (for online, not phone sample)
 18 – 24
 25 – 29
 30 – 34
 35 – 39
 40 – 44
 45 – 49
 50 – 59
 60 – 69
 70+
 Refused (terminate)

Section 1: Usage of Council Centres

Q1a. In the past 12 months, which, if any, of the following community swimming pools have you visited, either to use yourself or to be with others while they use the facilities? Please just answer yes or no as I read each one. Prompt (MR)

1. Lambton, Durham Road
 2. Beresfield, Anderson Drive
 3. Mayfield, Ingall Street
 4. Stockton, Pitt Street
 5. Wallsend, Frances Street
 17. (Do NOT prompt) None of the above

Q1b. [If Code 17 on Q1a, ask] Why in particular have you not visited any of those pools? Any other reasons? Probe (Now Go to Q2a)

Ask Q1c-h for a maximum of TWO randomly selected swimming pools from Q1a that have been visited

Q1c. You mentioned that in the past 12 months you have visited [insert first randomly chosen pool visited from Q1a]. Why in particular did you choose to visit that pool rather than going somewhere else for swimming? Any other reasons? Probe

Q1d. In the past 12 months, how often have you visited [insert first randomly chosen pool visited from Q1a], either to use yourself or to be with others while they use the facilities? (SR)

- Once
 Twice
 etc (drop-down to 50)
 Can't say

Q1e. To the best of your knowledge, which, if any, of the following activities and facilities are offered at [insert first randomly chosen pool visited from Q1a]? Please answer yes or no as I read each one. Prompt (MR) RANDOMISE

- A kiosk for drinks or snacks
- Training squads for lap swimming
- Water polo training
- Diving training
- Learn to swim class
- Annual school swimming carnivals
- Regular school sports programs
- Lifeguard training
- Facilities and rooms for parties, such as children's birthday parties
- Themed events, such as Halloween or 'Welcome to Summer' events
- Outdoor gym equipment
- Indoor gym facilities
- Heated pools for year-round swimming
- Playground equipment **away from the water** such as swings, slippery dips, etc
- Jumping castles for young children, away from the water
- Interactive water play areas, with fountains, large buckets of water that tip over when full, etc
- BBQ and picnic facilities
- Aqua aerobic classes
- School holiday sports camps
- Large inflatable pool toys
- Water slides
- (Do NOT prompt) Can't say

Q1f. And when you have visited [insert first randomly chosen pool visited from Q1a] in the past 12 months, which, if any, of the following activities have you yourself usually done there? Please answer yes or no as I read each one. Prompt (MR) RANDOMISE

- Bought drinks or snacks from the kiosk
- Swam laps as part of a training squad
- Played or trained for water polo
- Diving training or competitions
- Attended a learn to swim class
- Attended an annual school swimming carnival
- Attended regular school sports programs
- Participated in lifeguard training
- Attended a party, such as a birthday party
- Attended a themed event, such as a Halloween or 'Welcome to Summer' event
- Used outdoor gym equipment
- Used indoor gym facilities
- Used heated pools
- Used playground equipment **away from the water** such as swings, slippery dips, etc
- Used jumping castles, away from the water
- Used interactive water play areas
- Used BBQ and picnic facilities
- Participated in aqua aerobics
- Participated in school holiday camps
- Used large inflatable pool toys provided by the swim centre
- Used water slides
- Watched out for or looked after others that are in your group, such as children
- Sat and relaxed
- Swam laps on your own
- Just splashed around/relaxed in the water
- Some other activity (please describe).....
- (Do NOT prompt) Can't say

Q1g. Overall, how satisfied, if at all, are you with [insert first randomly chosen pool visited from Q1a]? Prompt

- Very satisfied
- Satisfied
- Somewhat satisfied
- Not very satisfied
- Not at all satisfied
- (Do NOT prompt) Can't say

Q1h. Why do you say that? Any other reasons? Probe

.....

[Repeat Q's 1c-h for a randomly selected second pool used in Q1a, if a second one was used]

Section 2: Usage of Competitor Centres

Q2a. In the past 12 months, which, if any, of the following community swimming pools have you visited, either to use yourself or to be with others while they use the facilities? Please answer yes or no as I read each one. Prompt (MR)

- 6. The Forum, Callaghan
- 7. Balance Collective Gym and Swim Centre at Maysfield
- 8. Arnold's Swim Centre, The Junction, Hamilton South
- 9. Ocean Baths at Merewether Beach (Go to Q3)
- 10. Ocean Baths at Newcastle Beach (Go to Q3)
- 11. Charlestown Swim Centre
- 12. Maitland Aquatic Centre
- 13. Kurri Kurri Aquatic and Fitness Centre
- 14. West Wallsend Indoor Swimming Centre
- 15. Speers Point Swimming Centre
- 16. Eastlakes Swim Centre, Bennett's Green
- 17. (Do NOT prompt) None of the above (Go to Q3)

[If selected codes 6, 7, 8, 11-16 above] Ask Q2b-f for ONE randomly chosen pool from Q2a that has been visited (randomly allocated)

Q2b. In the past 12 months, how often have you visited [insert one randomly chosen pool visited from Q2a], either to use yourself or to be with others while they use the facilities? (SR)

- Once
- Twice
- etc (drop-down to 50)
- Can't say

Q2c. To the best of your knowledge, which, if any, of the following activities and facilities are offered at [insert one randomly chosen pool visited from Q2a]? Please answer yes or no as I read each one. Prompt (MR) RANDOMISE

- A kiosk for drinks or snacks
- Training squads for lap swimming
- Water polo training
- Diving training
- Learn to swim class
- Annual school swimming carnivals
- Regular school sports programs
- Lifeguard training
- Facilities and rooms for parties, such as children's birthday parties
- Themed events, such as Halloween or 'Welcome to Summer' events
- Outdoor gym equipment
- Indoor gym facilities
- Heated pools for year-round swimming
- Playground equipment **away from the water** such as swings, slippery dips, etc
- Jumping castles for young children, away from the water
- Interactive water play areas, with fountains, large buckets of water that tip over when full, etc
- BBQ and picnic facilities
- Aqua aerobic classes
- School holiday sports camps
- Large inflatable pool toys
- Water slides
- (Do NOT prompt) Can't say

Q2d. And when you have visited [insert one randomly chosen pool visited from Q2a] in the past 12 months, which, if any, of the following activities have you yourself usually done there? Please just say yes or no as I read each one. Prompt (MR) RANDOMISE

- Bought drinks or snacks from the kiosk
- Swam laps as part of a training squad
- Played or trained for water polo
- Diving training or competitions
- Attended a learn to swim class
- Attended an annual school swimming carnival
- Attended regular school sports programs
- Participated in lifeguard training
- Attended a party, such as a birthday party
- Attended a themed event, such as a Halloween or 'Welcome to Summer' event
- Used outdoor gym equipment
- Used indoor gym facilities
- Used heated pools
- Used playground equipment **away from the water** such as swings, slippery dips, etc
- Used jumping castles, away from the water
- Used interactive water play areas
- Used BBQ and picnic facilities
- Participated in aqua aerobics
- Participated in school holiday camps
- Used large inflatable pool toys provided by the swim centre
- Used water slides
- Watched out for or looked after others that are in your group, such as children
- Sat and relaxed
- Swam laps on your own
- Just splashed around/relaxed in the water
- Some other activity (please describe).....
- (Do NOT prompt) Can't say

Q2e. Overall, how satisfied, if at all, are you with [insert one randomly chosen pool visited from Q2a]? Prompt

- Very satisfied
- Satisfied
- Somewhat satisfied
- Not very satisfied
- Not at all satisfied
- Can't say (Do NOT prompt)

Q2f. Why do you say that? Any other reasons? Probe

.....

Section 3: Future Interest

Q3. City of Newcastle Council provides five suburban community swimming centres, at Lambton, Beresfield, Mayfield, Stockton and Wallsend. Based on all you know about these centres, even if you've never visited them before, what, if anything, could Council do to encourage you to use one or more of them, or use them more often? Any other suggestions? Probe

.....

[Reporting note: Q3 to be coded using Q4 code frame plus 'others']

Q4. I'm now going to read out a range of different services and facilities that could be offered at the Council pools – some of these may already exist at some of the pools, others are just ideas at this stage. As I read each one, please tell me whether it would make you more or less likely to visit any of the pools, or whether it would have no impact on you at all, using a scale where 1 is 'A lot more likely', 2 is 'A little more likely', 3 is 'No Change', 4 is 'A little less likely' and 5 is 'A lot less likely'. Prompt. RANDOMISE

	A lot less Likely 1	2	No change 3	4	A lot more likely 5
a. Indoor heated pools that can be used all year round	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Upgrading the kiosks to cafes with more seating, barista-made coffee and tea, light meals, etc	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Improved facilities for children's birthday parties, such as party rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Playground equipment away from the water such as swings, slippery dips, etc	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Jumping castles for young children, away from the water	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. More interactive water play areas, with fountains, large buckets of water that tip over when full, etc	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Improved BBQ and picnic facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. More informal tables and seating under shade	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. More themed events, such as Halloween or 'Welcome to Summer' events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Aqua aerobic classes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. Learn to swim classes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l. Swimming squads for different age groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m. Outdoor gym equipment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
n. Indoor gym facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
o. School holiday sports camps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
p. Offering a variety of regular school sports programs, such as Learn to Swim, end of year activities, Swim and Survive (lifesaving) and junior lifeguard programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
q. Hosting annual school swimming carnivals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
r. Large inflatable pool toys for everyone to share	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
s. Water slides	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Section 4: Demographics**D1. What is your gender? Do NOT Prompt**

- Female
- Male
- Other/indeterminate
- Prefer not to say

D2. Do you speak any language(s) other than English at home?

- Yes
- No

D3. How long have you lived in the City of Newcastle Local Government Area? Prompt

- Less than 2 years
- 2 – 5 years
- 6 – 10 years
- 11 – 20 years
- More than 20 years

D4. Do you have a swimming pool at your home? Prompt

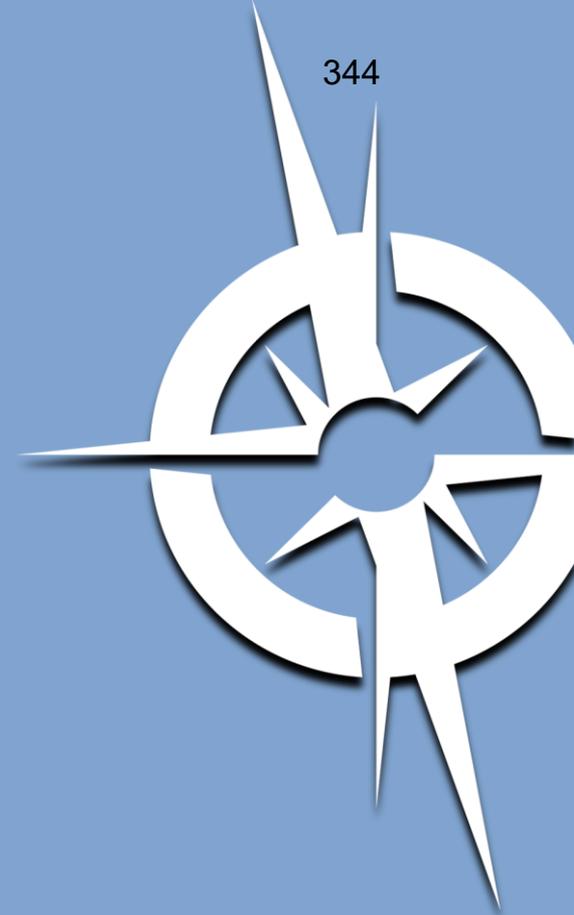
- Yes
- No

D5. Are you the parent or guardian of any children aged 16 years or under? Prompt

- Yes
- No

That completes our interview. As this is market research, you can be assured that it is carried out in full compliance with the Privacy Act and the information you provided is used for research purposes only. Again, my name is and my supervisor's name is If you have any questions about this survey, or would like further information about Micromex Research, you can call our office between 9am and 5pm weekdays on 4352 2388. Thank you for your time

The information contained herein is believed to be reliable and accurate, however, no guarantee is given as to its accuracy and reliability, and no responsibility or liability for any information, opinions or commentary contained herein, or for any consequences of its use, will be accepted by Micromex Research, or by any person involved in the preparation of this report.



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Appendix 3

Asset Condition Assessment

Inland Pools Strategy 2043

April 2023

Note: condition assessment excludes buildings and water treatment systems and includes visual inspections

Asset condition review methodology

- Assessment based on requirements to keep CN's 5 pools operational
- Scope included pools and concourse promenades (tiles, gutters/ overhangs, expansion joints and pool steps)
- Assessment based on visual inspections of assets
- Review included 3 site inspections per facility, including underwater inspections
- Original drawings were reviewed to inform onsite inspections of levels, settlement and shell movement
- Condition ratings were then developed utilising the Moloney Asset Condition Rating Scale, using a scale of 0 (new) to 10 (failed)
- Remaining life expectancies and recommended works provided based on the asset assessment

Remaining useful life

An estimate of the remaining useful life has been calculated for:

- Concrete shell (main & learn to swim pools) underwater
- Concrete hob/gutter overhang (main & learn to swim pools)
- Tiling (main & learn to swim pools)
- Promenade slabs
- Dive pool (Lambton)
- The remaining useful life shows all pools remain serviceable and this is expected to continue for 20+ years with some elements requiring renewal from 15 years
- There will inevitably be increased maintenance costs over this period as the assets continue to age

Asset maintenance recommendations

- Recommendations as part of the Strategy will inform the annual maintenance schedule for each pool
- Recommendations as part of the Strategy will inform the longer term actions, service asset plans and long term financial plans for the pools

Asset condition assessment summary

Pool facility	Age (yrs)	Weighted condition score
Wallsend	45	3.25
Mayfield	57	4.30
Stockton	50	4.50
Lambton*	60	5.25
Beresfield	52	5.35

*does not include dive tower

Asset Condition Assessment undertaken by JWC Engineers, 2022

newcastle.nsw.gov.au

ATTACHMENTS DISTRIBUTED UNDER SEPARATE COVER

**CCL 23/05/2023 – PUBLIC EXHIBITION OF
DRAFT COMMUNITY ENGAGEMENT STRATEGY**

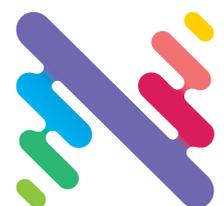
8.3 Attachment A: Draft Community Engagement Strategy

DISTRIBUTED UNDER SEPARATE COVER

Your Newcastle, Your Voice

Community Engagement Strategy

2023-2026



City of
Newcastle

Acknowledgment of Country

Uluru Statement of the Heart

CN supports the Uluru Statement from the Heart and the campaign for Constitutional Recognition and come together to support a First Nations Voice to Parliament.

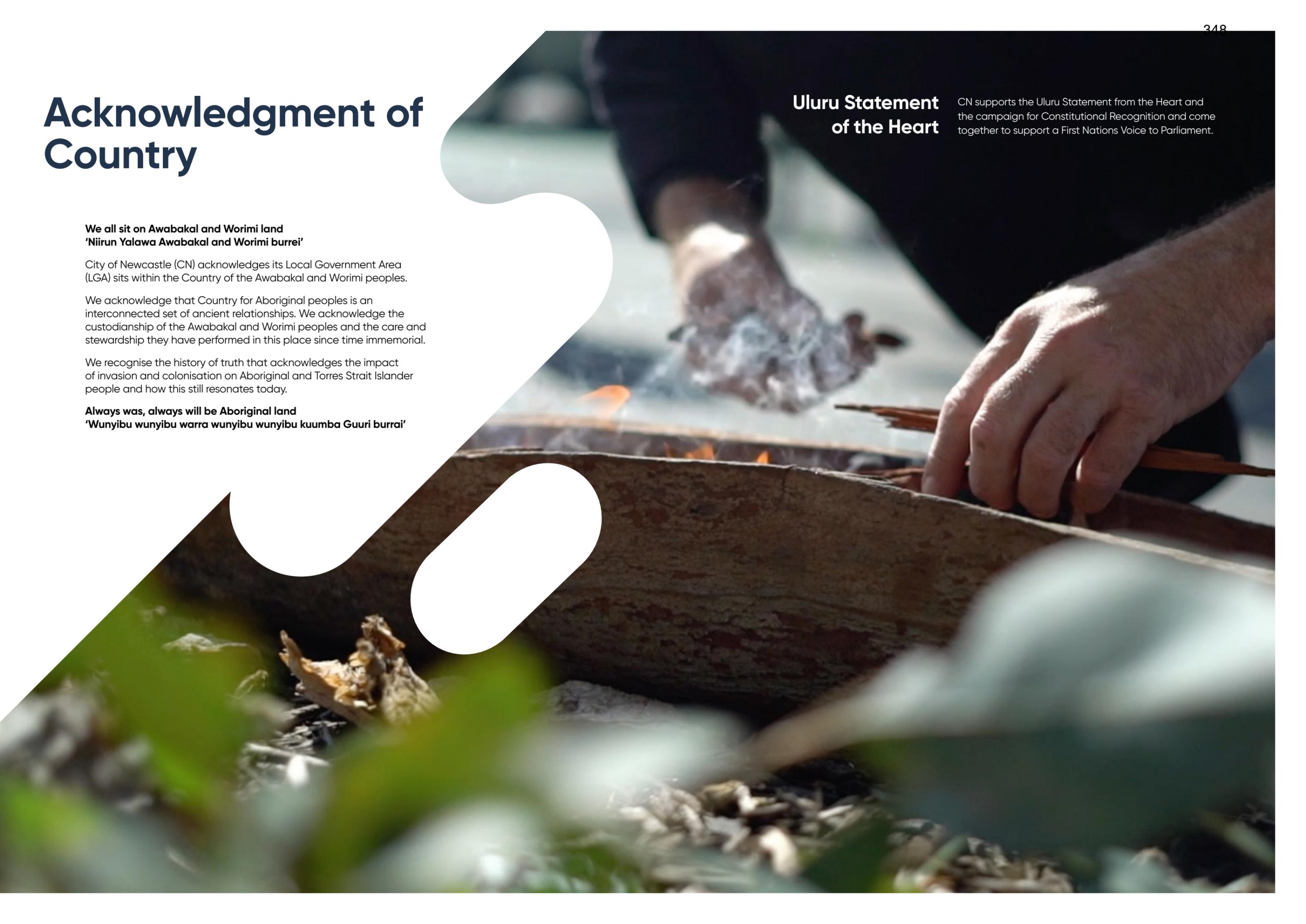
We all sit on Awabakal and Worimi land 'Niirun Yalawa Awabakal and Worimi burrei'

City of Newcastle (CN) acknowledges its Local Government Area (LGA) sits within the Country of the Awabakal and Worimi peoples.

We acknowledge that Country for Aboriginal peoples is an interconnected set of ancient relationships. We acknowledge the custodianship of the Awabakal and Worimi peoples and the care and stewardship they have performed in this place since time immemorial.

We recognise the history of truth that acknowledges the impact of invasion and colonisation on Aboriginal and Torres Strait Islander people and how this still resonates today.

Always was, always will be Aboriginal land 'Wunyibu wunyibu warra wunyibu wunyibu kuumba Guuri burrai'



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City of
 Newcastle



Introduction

Our Community Engagement Strategy (the Strategy) provides a framework for how City of Newcastle (CN) will engage with the community to support the development of its plans, policies, programs and key activities.

CN recognises the importance of communication and engagement with our community to build trust, strengthen relationships, and improve both awareness and participation in the programs, services and activities that we deliver to the community. This Strategy provides clarity for the community to understand their role in CN and the elected Council's decision-making process.

Community involvement in decision-making

Community engagement enhances CN's capacity to make well-informed decisions that reflect community needs and priorities. Where possible, we will use input from the community to influence the final project outcomes or decisions.

The Strategy outlines:



Who we will engage



When we will engage



Tools and methods that we will use to engage



How the community can participate



How community feedback will inform our decision-making

Legislative requirements

This Strategy meets CN's legislative requirements for a Community Engagement Strategy under the *Local Government Act (1993)*.

Community participation related to strategic land use planning such as the public exhibition of planning documents and development applications is governed by the *Environmental Planning and Assessment Act (EP&A Act 1979)*.

CN's approach to engaging the community in decisions related to planning is outlined in the Community Participation Plan.



What is community engagement?

Community engagement is about CN and the community achieving together. It is a process that encourages the community to contribute their thoughts and ideas to help shape the future of our city. Community engagement is essential for building trust and fostering relationships between CN and our community. We proactively plan meaningful engagement opportunities to listen and respond to the current and future needs of our community.

Community engagement is not a single activity. It's an ongoing conversation that allows us to build a stronger understanding of our Newcastle community and helps us make better decisions.

What informed our engagement approach

To help inform the development of this Strategy, we invited the community to share their views on community engagement at CN via an online survey and at a 'Your Newcastle, Your Voice' community workshop attended by around 80 Newcastle residents.

We also held an internal workshop with senior staff at CN and had discussions with CN Advisory Committees including the Access and Inclusion Advisory Committee, Guraki Aboriginal Advisory Committee and Youth Council.

From these engagement activities, we wanted to better understand:

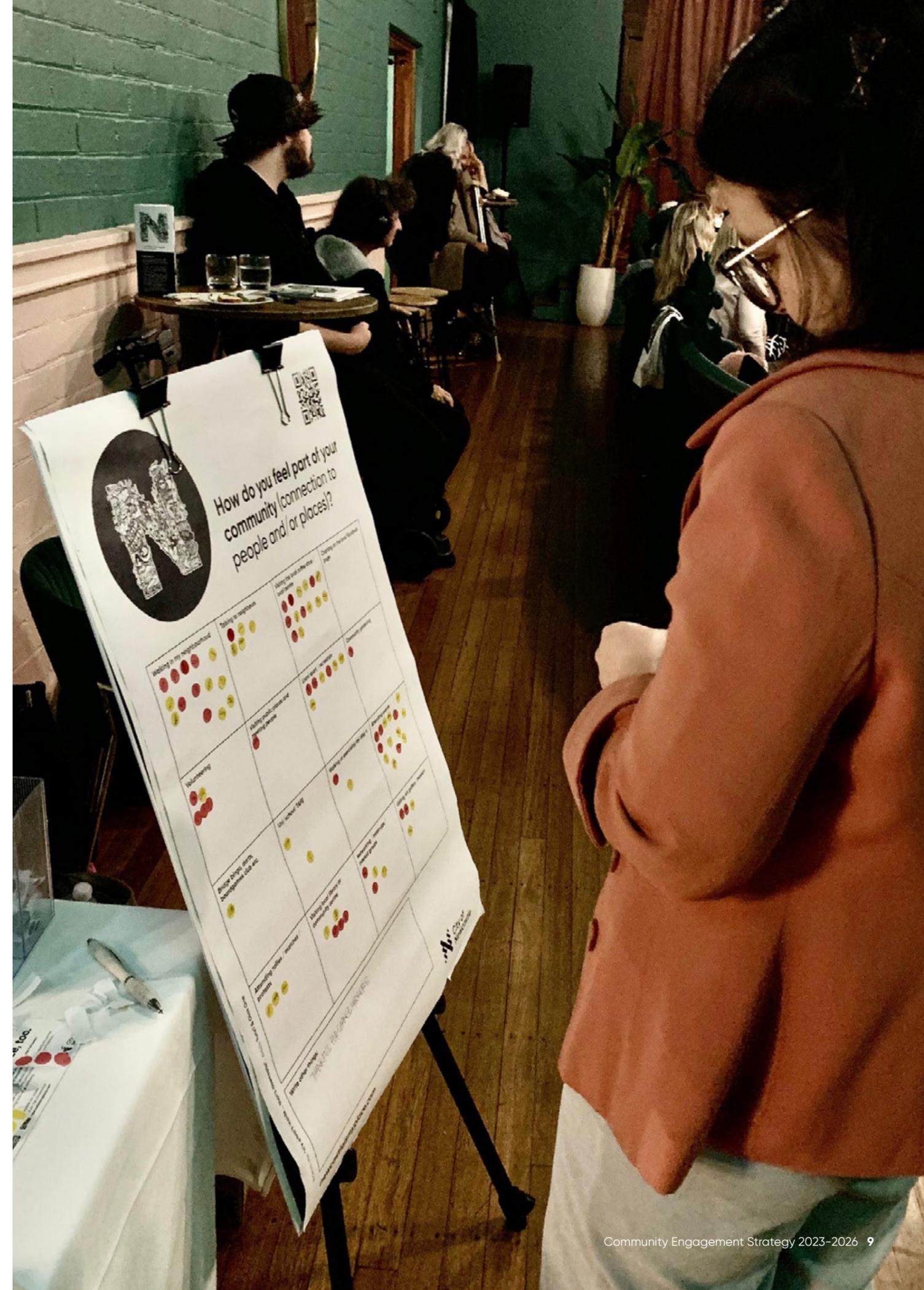
What good community engagement looks like

How the community would like to be engaged, and through which communication channels

The barriers to engagement

Areas for CN to focus on regarding community engagement moving forward.

Thank you to everyone who provided feedback and helped shape our Community Engagement Strategy.





What our community wants from engagement

We asked our community what good engagement looks like to help us understand what they value about the engagement experience.

Community members told us that they value:

- Feeling listened to and being heard
- When action is taken based on community feedback
- Speaking to a real person
- Transparency throughout the engagement process
- Open communication
- Access to information
- Open comment rather than tick-a-box
- Accessible and inclusive engagement with diverse groups
- Early, multi-stage engagement
- Meaningful and genuine engagement
- Being informed about how feedback has shaped a project or decision.

We also know from engagement during development of our Community Strategic Plan, Newcastle 2040, that our community wants decision-making to be:

- Evidence-based
- Transparent
- Open
- Collaborative
- Innovative

We've used this information to develop principles which will guide when, how, why and who we engage with in the community.

Our guiding principles

Our community engagement principles align with CN's commitments as detailed in the Newcastle 2040 Community Strategic Plan. These commitments inform the actions we take, the choices we make, the behaviours we demonstrate and the interactions we have.

Our community engagement principles have been developed from community feedback and are based on the social justice principles of equity, access, participation and rights.

Our community engagement principles are:

Our Newcastle 2040 commitments are:

- Inclusion
- Aboriginal and Torres Strait Islander peoples and culture
- Supporting local
- Our planet
- Innovation
- Social justice principles

Transparency: We will provide our community with clear, timely, concise and complete information about an engagement project that allows them to participate in a meaningful way.

Inclusiveness: We will seek feedback from all those who may be impacted by a decision, and make sure it is easy and fair for everyone to participate.

Meaningful: We will engage before the decision is made, listen to our community and consider their input as part of our decision-making.

Commitment: We will plan for and allocate appropriate resources and tools for effective engagement.

Accountability: We will share with our community how we used their input to make the decision.

Engagement objectives

This Strategy provides a framework for how we will achieve the following engagement objectives:



Community members are informed about our plans and have genuine opportunities to participate in our decision-making processes



Our community has trust in the engagement process



Community engagement is embedded in the way we work and measure success

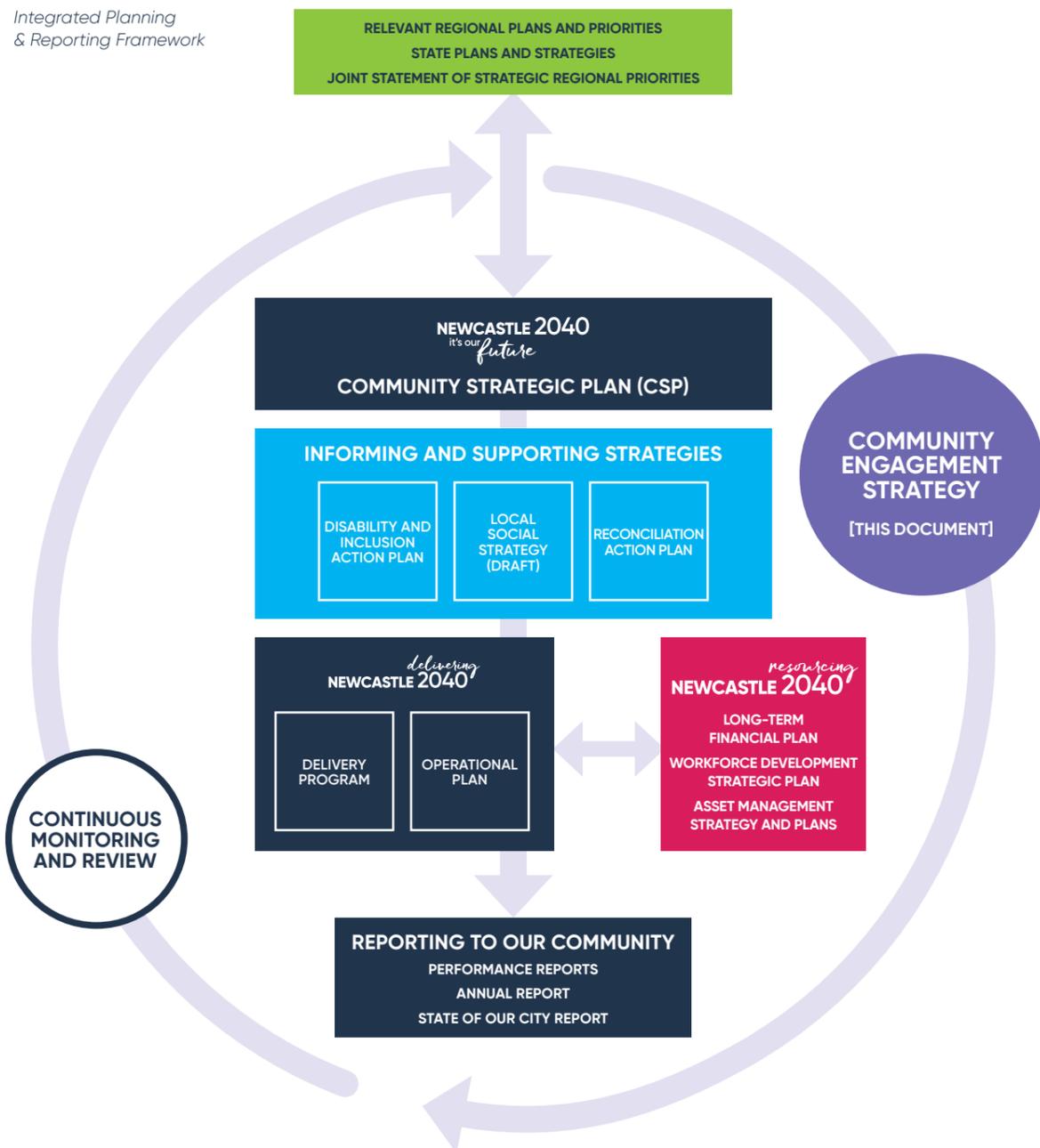


Engagement activities are inclusive and accessible for all members of our community

Alignment with CN Strategies and Plans

Our engagement activities are generally linked to plans, strategies and work which is part of our Integrated Planning & Reporting Framework. Community engagement, and the feedback people provide, influences every part of what we do, including our day-to-day activities and overarching goals and strategies. As part of our planned community engagement activities, we strive to ensure that everyone in our community can fully participate in community life and genuinely influence decisions that affect their lives.

Integrated Planning & Reporting Framework



The Community Engagement Strategy supports the delivery of actions within other key CN strategies and plans including the Newcastle 2040 Community Strategic Plan, Reconciliation Action Plan, Local Social Strategy and Disability and Inclusion Action Plan. Further detail about how the Community Engagement Strategy aligns with these strategies is outlined below.



Newcastle 2040 Community Strategic Plan

The Newcastle 2040 Community Strategic Plan is a shared community vision, developed as a guide to inform policies and actions throughout the city for the next 10+ years. The four key themes developed with input from the community are:

- Liveable
- Sustainable
- Creative
- Achieving Together

While community engagement informs and relates to all themes, 'Achieving Together' specifically involves our people coming together to collaborate, share great ideas and opportunities, and co-create positive change for our organisation and city.

Within the the theme of 'Achieving Together', this Strategy supports the delivery of Action 4.2 'Trust and transparency'.

4.2.1 Genuine engagement

Encourage participation and provide opportunities for genuine, representative community engagement. Engagement is planned, proactive and meaningful and results in a shared responsibility for success, where people are inspired to actively participate in decision-making to shape Newcastle's future.

4.2.2 Shared information and celebration of success

Proactively share clear, consistent, accessible and relevant information with the community, leading to an understanding of CN's actions and decisions. Celebrate the success of CN and the community by sharing positive stories across communication channels.

4.2.3 Trusted customer experience

Continuously review and improve our service delivery to meet our customers' needs, creating great physical and digital experiences, focusing on transparency and building trust in CN.



Reconciliation Action Plan 2021-2024

The Reconciliation Action Plan (RAP) outlines CN's vision for reconciliation and reiterates our commitment to attaining a fair and truthful relationship between all the Newcastle communities and the Aboriginal and Torres Strait Islander peoples who live and work here. CN celebrates and respects the cultures, histories and rights of the Awabakal and Worimi peoples. We actively value the contribution of Aboriginal and Torres Strait Islander peoples to our community.

The RAP organises actions and deliverables under four pillars - relationships, respect, opportunities and governance. Key deliverables in the relationship pillar are pertinent to CN's approach for engaging with Aboriginal and Torres Strait Islander peoples, including:

Continuing to engage with CN's Guraki Aboriginal Advisory Committee to provide advice on strategic matters of importance to local Aboriginal and Torres Strait Islander communities.

Developing and implementing an Aboriginal Engagement Strategy in consultation with CN's Guraki Aboriginal Advisory Committee to engage with Aboriginal & Torres Strait Islander peoples in the LGA.

Meeting with local Aboriginal and Torres Strait Islander organisations to develop guiding principles for future engagement.

The Strategy also supports empowering Aboriginal and Torres Strait Islander voices to be part of civic processes at a local government level, and promoting reconciliation through ongoing active engagement with stakeholders and community members.

This Strategy supports these key deliverables in the RAP by ensuring timely and appropriate consultation with CN's Guraki Advisory Committee and CN staff to identify how we can achieve equitable representation of Aboriginal and Torres Strait Islander voices in the feedback that we hear from the community. To effectively engage with this community, we need to involve Aboriginal and Torres Strait Islander peoples.



Local Social Strategy (Draft)

CN's Draft Local Social Strategy seeks to address barriers to inclusion and equal opportunity, encourage community connection and participation, celebrate our rich social and cultural diversity, and strengthen community health and wellbeing.

This Strategy supports key actions within the Draft Local Social Strategy by facilitating access to information for community participation and enabling active citizenship through community representation, civic awareness and public participation in civic life.



Disability Inclusion Action Plan 2022-2026

Through the Disability Inclusion Action Plan (DIAP), CN commits to:

Advocate for the equal rights of all

Improve the accessibility and inclusiveness of our city and community

Collaborate with business, government and community groups to make Newcastle a more disability-confident city

Improve employment opportunities for people with disabilities

Provide services, programs, events and facilities that are respectful and inclusive of people with disabilities, their families, carers and significant others.

This Strategy supports key actions within the DIAP such as inclusive and accessible community engagement events, accessibility of web content and documents and ensuring people with disabilities are equitably represented in engagement activities.

Our engagement approach

Overview of the engagement process

Below is an overview of what we will consider during each stage of the engagement process, from planning engagement activities through to delivery, reviewing the effectiveness of our engagement and sharing information about how input from the community was used to inform our decision-making.



Project need	Engagement planning and delivery	Review of engagement and feedback	Decision-making	Reporting on engagement outcomes
Legislative requirements	Purpose of the engagement	Who we heard from, what we heard, and how we can use the feedback to improve the success of the project	What should we do in response to feedback from the community?	Closing the loop with the community and summarising how feedback influenced the project outcomes
Project scope, budget, timing, other constraints	Identifying key stakeholders	How effective was the engagement?		
	Level of impact and interest among stakeholders			
	Tools and methods used for informing and engaging the community			
	Accessibility			
	Managing community expectations			
	Internal capacity and capability			

IAP2 Spectrum of Public Participation

We use best practice engagement resources, models and approaches developed by the world-renowned International Association for Public Participation (IAP2). Among these resources is the IAP2 Public Participation Spectrum.

The IAP2 Spectrum has five levels of engagement that correspond to the community's increasing level of influence on decision-making. The IAP2 Spectrum helps us to determine the appropriate scope of input from the community and the role that the community will have in the decision-making process.

IAP2 Spectrum

	Increasing influence on the decision				
	Inform	Consult	Involve	Collaborate	Empower
Goal	To provide information about something where the decision has already been made.	To obtain community feedback on ideas or projects to progress the decision-making.	To work directly with the community throughout the process to ensure that concerns and aspirations are consistently understood and considered.	To partner with the community in each aspect of the decision including the development of options and identification of the preferred solution.	To place final decision-making in the hands of the community.
Our approach	We will keep the community informed about CN's activities, decisions made and direction.	We will listen to and acknowledge community concerns and aspirations and provide feedback on how community input influenced the decision.	We will work with the community to ensure that concerns and aspirations are directly reflected in the options developed and provide feedback on how community input influenced the decision.	We will work with the community, so their advice, innovations and recommendations are included in the final decision that we make together.	We will implement what you decide.
Role of the community	Listen	Contribute	Participate	Partner	Decide



Why we engage

There are many reasons why we undertake community engagement and while it is often used to inform our decision-making, we may also undertake engagement to:

- Share information
- Comply with legislation
- Understand community sentiment
- Problem solve
- Improve proposals
- Build or enhance relationships
- Change behaviours
- Identify a problem or opportunity
- Manage risk
- Develop community capacity or resilience
- Generate support.

Understanding why we are engaging will help us determine who, how and when we will need to engage.

When we engage

When we engage with the community varies depending on the complexity and nature of the activity, as well as the level of impact on the community.

Times we may engage with the community include:

- Change in service or strategic direction is proposed
- New project, plan or initiative being developed
- Significant policy, strategy or plan being developed or changed
- Major infrastructure projects being considered or planned
- Issue raised that requires a decision
- Decisions being made that will impact our community.

Generally, the greater the level of impact and reach of a project, the greater the level of community engagement we will undertake to inform our decision-making.

When we won't engage

There are some circumstances when we will not engage with the community. For example:

- No scope for community influence
- Public health and safety are at risk
- Immediate resolution is required, or we are responding to an emergency
- Matter is strictly confidential or commercially sensitive
- Developing or reviewing internal procedures and protocols
- Legal constraints.

Who we engage

Our Community

The City is located in the Hunter Region of NSW. The Council area is bounded by the Lake Macquarie Council area to the south, Port Stephens Council area to the north and Maitland and Cessnock Council areas to the west.

Our population



Newcastle population 2021

169,317

Population by 2041

202,049

Greater Newcastle population 2021

604,115

Population by 2041

773,825

Estimated annual population growth rate 1%

Median age

Newcastle	37	
NSW	39	

Aboriginal and Torres Strait Islander population

Newcastle	4.4%	
NSW	3.4%	

Born overseas

Newcastle	15%	
NSW	29%	

Speak a language other than English

Newcastle	11%	
NSW	27%	

134 different languages spoken at home – most widely spoken included Mandarin, Macedonian, Italian, Greek, Arabic AND languages spoken with greatest need for translation included Arabic, Mandarin, Swahili, Persian/Dari and Tibetan.



Our stakeholders

A stakeholder is any individual, group of individuals, organisation or entity with a specific stake in the outcome of a decision made by CN. Our stakeholders can vary significantly from project to project.

We understand that people are most interested in decisions and projects that personally impact them or their family which is why we will seek out the stakeholder groups who will be most impacted by a project.

Below is a list of the stakeholder groups who may have an interest in or be impacted by our decisions and projects.

Stakeholder group

Residents and ratepayers

Community groups and organisations

CN facility users e.g. customer service, libraries, art gallery, museum, childcare centres, sporting and recreation facilities

Visitors and tourists

Businesses

Industry groups, Business Associations and special interest groups

Aboriginal and Torres Strait Islander communities

Culturally and Linguistically Diverse (CALD) communities

CN Advisory Committees such as the Access & Inclusion Advisory Committee, Guraki Aboriginal Advisory Committee, Youth Council

Local Aboriginal Land Councils and Registered Aboriginal Parties

State and Federal Members of Parliament

Government agencies including Transport for NSW, the Department of Planning and Environment, Hunter Central Coast Development Corporation, NSW Health, Department of Education, Office of Local Government, Destination NSW, NSW Office of Sport, Crown Lands.





Aboriginal and Torres Strait Island peoples and culture

Aboriginal and Torres Strait Island peoples and culture have been identified as one of six commitments in the Newcastle 2040 Community Strategic Plan.

CN commits to developing a genuine understanding of our shared history and its lasting impact on Aboriginal and Torres Strait Islander peoples so that we do not repeat past injustices. We embrace moving forward together and building a relationship based on mutual respect that acknowledges, values and celebrates Aboriginal and Torres Strait Islander peoples, their spirits, their spiritual beliefs and their culture. CN commits to delivering economic and social outcomes for Aboriginal and Torres Strait Islander peoples.

Inclusive and accessible engagement

We want to hear from all members of our community to make sure that what we deliver for our community is informed, relevant and responsive to community needs. We recognise that some groups are less likely to participate and may face additional barriers or challenges in engaging with us. These groups include:



First Nations People



People with disabilities and their carers



Older people



People from a CALD background



Children and young people



LGBTQIA+ community

We know from our early engagement for this Strategy that we need to make inclusion of diverse groups a key priority.

Some of the ways that we will do this are:

Identifying hard-to-reach groups during engagement planning

Using a range of engagement methods and tools that cater to the needs of hard-to-reach groups, including CN's Advisory Committees

Continuing to engage with CN's Guraki Aboriginal Advisory Committee to provide advice on strategic matters of importance to local Aboriginal and Torres Strait Islander communities

Providing our engagement materials in accessible formats

Translating our engagement materials when required

Hosting our engagement events in accessible venues and locations

Providing more in-person opportunities, where appropriate.

How we engage

Communication and engagement tools are what we use to inform and collect feedback from the community. There is a wide range of tools to choose from and we select tools based on the purpose of the engagement, the information we want to collect, the stakeholder groups we want to hear from, the impact of the project and the time available to make a decision. COVID-19 and access to technology have changed the way we connect, but in a post-COVID world, our research suggests there is an appetite for greater in-person interaction.



Using the IAP2 model as a guide to the appropriate participation level, some of the tools that we use include:

Channel of information	Detail
Inform	
CN website, social media and e-newsletters	We'll provide information via: <ul style="list-style-type: none"> • CN's websites and Have Your Say page • Social media, such as Facebook, Twitter, LinkedIn and YouTube • e-newsletters such as the Newcastle Voice panel.
Advertisements, signage, letters, postcards/flyers, rates notices, City News	We'll use these channels to: <ul style="list-style-type: none"> • Invite the community to participate in engagement activities • Notify the community about upcoming projects and works • Advise the community where to access further information • Advise how and when to have your say.
CN Customer Service Centre and Libraries	The community can visit the Customer Service Centre and Libraries for information about projects that are open for community feedback and receive help with submitting feedback.
Consult and Involve	
Have Your Say	Have Your Say is CN's dedicated online engagement platform where the community can provide feedback on a broad range of projects. We may seek feedback via polls, surveys, written submissions, mapping tools, discussion boards and other digital tools.
Newcastle Voice	An online community panel where members are invited to complete online surveys, register for workshops and focus groups. Anyone can sign up to be a member of Newcastle Voice.
Community workshops and focus groups	Meetings with community members and stakeholders to provide opportunities for discussion and feedback. Meetings may be held in-person, online or with a hybrid approach.
Council meetings/briefings	Members of the community can participate in Council's formal meeting process prior to a decision being made, as outlined in Council's Public Voice and Briefings Policy. This can include speaking at a Public Briefing Forum.
Public exhibitions	During public exhibition, community members and stakeholders can view and provide feedback on plans, policies or projects.
Surveys	Surveys may be used to collect broad feedback from the community rather than on a specific project such as the Community Satisfaction Survey or the Liveability and Wellbeing Survey.
Drop-in sessions and pop-up stalls	Opportunities for the community to attend a face-to-face session and ask the project team questions or provide feedback.
Collaborate and Empower	
Advisory Committees	Committees made up of various members of our community, stakeholders and Councillors who advise CN on the priorities and interests of a stakeholder group or subject area.
Deliberative processes such as citizen juries	Deliberative forums are used for in-depth consideration of an issue by a cross-section of the community to provide informed feedback on a particular issue.
Community and stakeholder reference groups	Groups of community members and stakeholders that meet with CN staff, Councillors or others to work through an issue, determine a decision for a project, policy or plan and provide advice.

Listening and responding to community feedback

Timing of our engagement

1. Early engagement

Wherever possible we will conduct early engagement to seek initial feedback from the community and to inform the development of policies, strategies or plans.



2. Public exhibition

Public exhibition is the official period in which a draft document is made available for consultation and feedback. This process is important for enabling the community to participate in CN's planning and decision-making.



All community members and stakeholders who are interested in a project are encouraged to provide feedback on the draft document.

CN may promote a public exhibition through social media, media release and on CN's website as well as directly through our 'Newcastle Voice' e-newsletter.

Other matters such as planning approvals may be publicly exhibited under legislation. Our approach to engaging the community about land use planning is outlined in our Community Participation Plan.

3. Post-engagement

After the engagement, we'll provide feedback on the decisions made including outcomes and next steps.



How we use the feedback from the community

Once the engagement is completed, we'll review all feedback provided by the community and analyse the data. This may include:

Collating and reviewing all responses

Analysing the data to identify sentiment, themes, issues and priorities

Assessing any gaps in participation and information needs

Identifying any feedback that is out of scope

Responding to community members where a response is required

Where appropriate, incorporate ideas and suggestions from the community.

Closing the loop

This step involves summarising and reporting on the engagement activities undertaken. We'll include information such as:



Communication and promotion of the engagement



Engagement reach and who we heard from (including key demographic information)



Summary of the key themes and issues



What we intend to do next.

Evaluating and measuring success

We evaluate engagement activities against our objectives and desired outcomes. We use the insights from this process to continuously improve our engagement practices.

We use a range of information sources such as feedback from the community, insights from CN project teams, metrics from our website and the demographic information we collect to help us understand how well we're tracking against these objectives.



Objective 1

Community members are informed about our plans and have genuine opportunities to participate in our decision-making processes

Outcomes

- Expanded reach of our community panel 'Newcastle Voice'
- Overall increased participation in engagement activities

Metrics

- Increased membership base of our 'Newcastle Voice' panel
- Number of participants per engagement activity and across projects



Objective 2

Our community has trust in the engagement process

Outcomes

- Increased satisfaction with the engagement process
- Improved understanding of how feedback has contributed to project outcomes and decision-making

Metrics

- Satisfaction with community involvement in CN decision-making (CN Community Satisfaction Survey)
- Reporting back to the community about what we heard and how feedback has influenced project decisions



Objective 3

Community engagement is embedded in the way we work and measure success

Outcomes

- Project specific communications and engagement strategies that meet the needs of both internal CN stakeholders and the community
- Continuously monitoring and evaluating engagement activities

Metrics

- Quality of feedback received during engagement activities
- Feedback from the community on the effectiveness of engagement activities



Objective 4

Engagement activities are inclusive and accessible for all members of our community

Outcomes

- Using a mix of tools and methods that are inclusive and encourage participation
- Feedback that is representative of the broader community or stakeholders who are impacted

Metrics

- Increase in the number of documents and engagement activities that are accessible
- Increase in participation from hard-to-reach groups

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ATTACHMENTS DISTRIBUTED UNDER SEPARATE COVER

**CCL 23/05/23 – ADOPTION OF PLANNING PROPOSAL,
DEVELOPMENT CONTROL PLAN AND PLANNING
AGREEMENT FOR 23 MEREWETHER STREET AND 8
LINGARD STREET, MEREWETHER (LINGARD HOSPITAL
PRECINCT)**

- 8.7 Attachment A:** Planning Proposal – Lingard Hospital Precinct
- 8.7 Attachment B:** Draft Development Control Plan – Lingard Hospital Precinct
- 8.7 Attachment C:** Draft Planning Agreement – Lingard Hospital Precinct
- 8.7 Attachment D:** Submissions Table

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LINGARD STREET, MEREWETHER (LINGARD HOSPITAL
PRECINCT)**

Attachment A: Planning Proposal – Lingard Hospital Precinct

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PLANNING PROPOSAL (PP-2-22-395)

Amend Newcastle LEP 2012 at 23 Merewether Street and 8 Lingard Street, Merewether

Version 3.0 – Finalisation

April 2023

For enquiries please call 4974 2000

For more information:
www.newcastle.nsw.gov.au

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Planning Proposal for Lingard Private Hospital

Introduction

This Planning Proposal has been prepared in accordance with Section 3.33 of the *Environmental Planning and Assessment Act 1979* (NSW). It explains the intended effect of a proposed Local Environmental Plan (LEP) and sets out the justification for making the plan.

'A guide to preparing planning proposals' has been used to guide and inform the preparation of the Planning Proposal.

Planning Proposals are not intended to be static documents. As such, changes and updates have been made at various stages of the amendments process.

This is the final version of the Planning Proposal which has been amended post-exhibition.

Summary of proposal

Proposal	<p>Proposed amendments to the <i>Newcastle Local Environmental Plan 2012</i> (Newcastle LEP 2012) at 23 Merewether Street and 8 Lingard Street, Merewether:</p> <ul style="list-style-type: none"> - Proposed rezoning of land from R3 Medium Density Residential and B5 Business Development to SP2 Infrastructure (Health Services Facility); - Proposed amendments to the Height of Buildings from 10m to 18m; - Proposed amendments to the Floor Space Ratio (FSR) from 0.9:1 to no FSR control.
Property Details	<p>Lingard Private Hospital Precinct: 23 Merewether Street, Merewether; legally known as Lot 100 DP 1168197.</p> <p>Kingsland Precinct: 8 Lingard Street, Merewether; legally known as Lot 100 DP 1251777.</p>
Applicant Details	<p>KDC Pty Ltd (now known as SLR Consulting) Suite 2B, 125 Bull Street Newcastle West NSW 2302</p>

Background

City of Newcastle (CN) has received a request to amend the Newcastle LEP 2012 in order to rezone land at 23 Merewether Street and 8 Lingard Street, Merewether from R3 Medium Density Residential and B5 Business Development to SP2 Infrastructure (Health Service Facilities), as well as to amend the height of buildings (HOB) from 10m to 18m, and the floor space ratio (FSR) from 0.9:1 to no FSR controls. The proposed rezoning will enable the expansion of health services facilities on appropriately zoned land with consistent development controls. The expansion comprises two development precincts, ie the existing Lingard Private Hospital and the Kingsland Precinct (Refer to Figure 1) referred to as the 'Hospital Precinct.'

The Hospital Precinct offers a comprehensive range of specialities and on-site cardiac, medical, surgical and allied health services. The Planning Proposal will enable the expansion of the Hospital so that it can better meet current and future community demand for services such as rehabilitation and surgical services in the areas of orthopaedics, urology, ENT, vascular, cardiology and neurology.

The Planning Proposal is limited to the sites owned by Northwest Healthcare Australian Property Pty Ltd (Northwest) and to be operated by 'Health Care'. Figure 1 illustrates the sites currently owned by Northwest and subject to this Planning Proposal.

A completed 'Information Checklist' is provided at Appendix 1. It identifies issues considered in the preparation of this Planning Proposal.

Site

The Planning Proposal applies to land at 23 Merewether Street and 8 Lingard Street, Merewether, hereafter referred to as 'the site' (Refer to Figure 1). The land at 23 Merewether Street has an area of approximately 1ha and consists of the existing Lingard Private Hospital. The land at 8 Lingard Street (referred to as the Kingsland Precinct) has an area of approximately 0.38ha and currently consists of a health services facility comprising four operating theatres and two consulting suites, and associated basement level carpark.

Under Newcastle LEP 2012, 23 Merewether Street is zoned R3 Medium Density Residential, and 8 Lingard Street is zoned B5 Business Development.

The site is in Merewether, approximately 3km from the Newcastle City Centre. The character of the immediate locality is mixed, and includes residential, education, commercial, and medical land uses, as well as public open space (Refer to Figure 2).

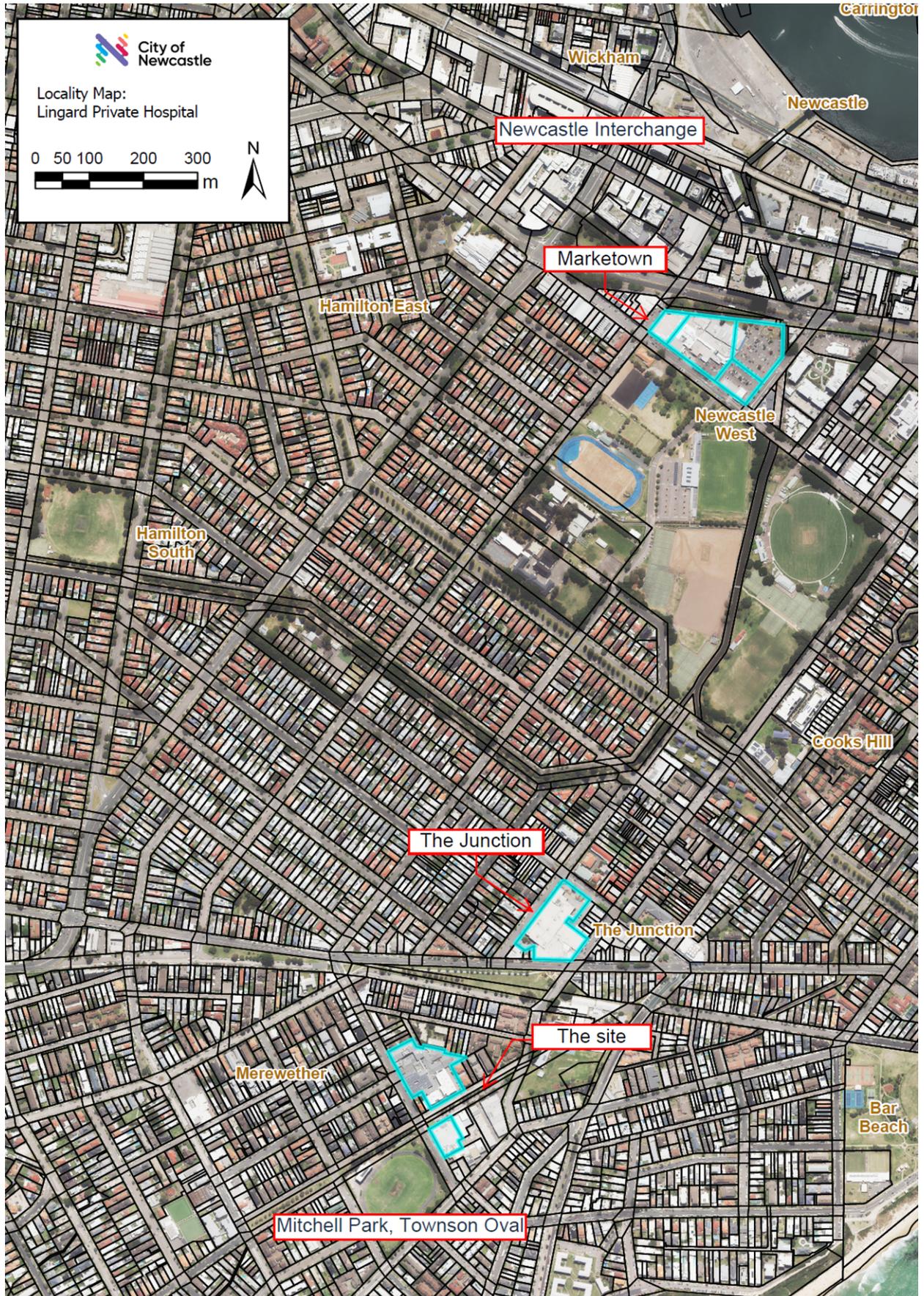


Figure 1 - Local context of the site (Source: CN, 2022)



Figure 2 – Aerial photo of the site (Source: CN, 2022)

Part 1 - Objectives or intended outcomes

To amend Newcastle LEP 2012 to enable the continued use and expansion of health service facilities, including the existing Lingard Private Hospital, with development controls and zoning that are appropriate for the medical and hospital use of the site.

Part 2 - Explanation of provisions

The intended outcome will be achieved by amending the Newcastle LEP 2012, as follows:

- Land Zoning Map (LZN_004G) – rezone the Lingard Private Hospital at 23 Merewether Street, Merewether from R3 Medium Density Residential to SP2 Infrastructure (Health Service Facilities) and the Kingsland Precinct at 8 Lingard Street, Merewether from B5 Business Development to SP2 Infrastructure (Health Service Facilities).
- Height of Buildings Map (HOB_004G) – increase the maximum building height from 10m to 18m for 23 Merewether Street and 8 Lingard Street, Merewether.
- Floor Space Ratio Map (FSR_004G) – reflect a change from a maximum FSR of 0.9:1 to no maximum prescribed FSR at both 23 Merewether Street and 8 Lingard Street, Merewether.

The proposed changes to the Land Zoning, Minimum Lot Size, Height of Buildings and Floor Space Ratio maps of Newcastle LEP 2012 are shown in Figures 3 to 8.

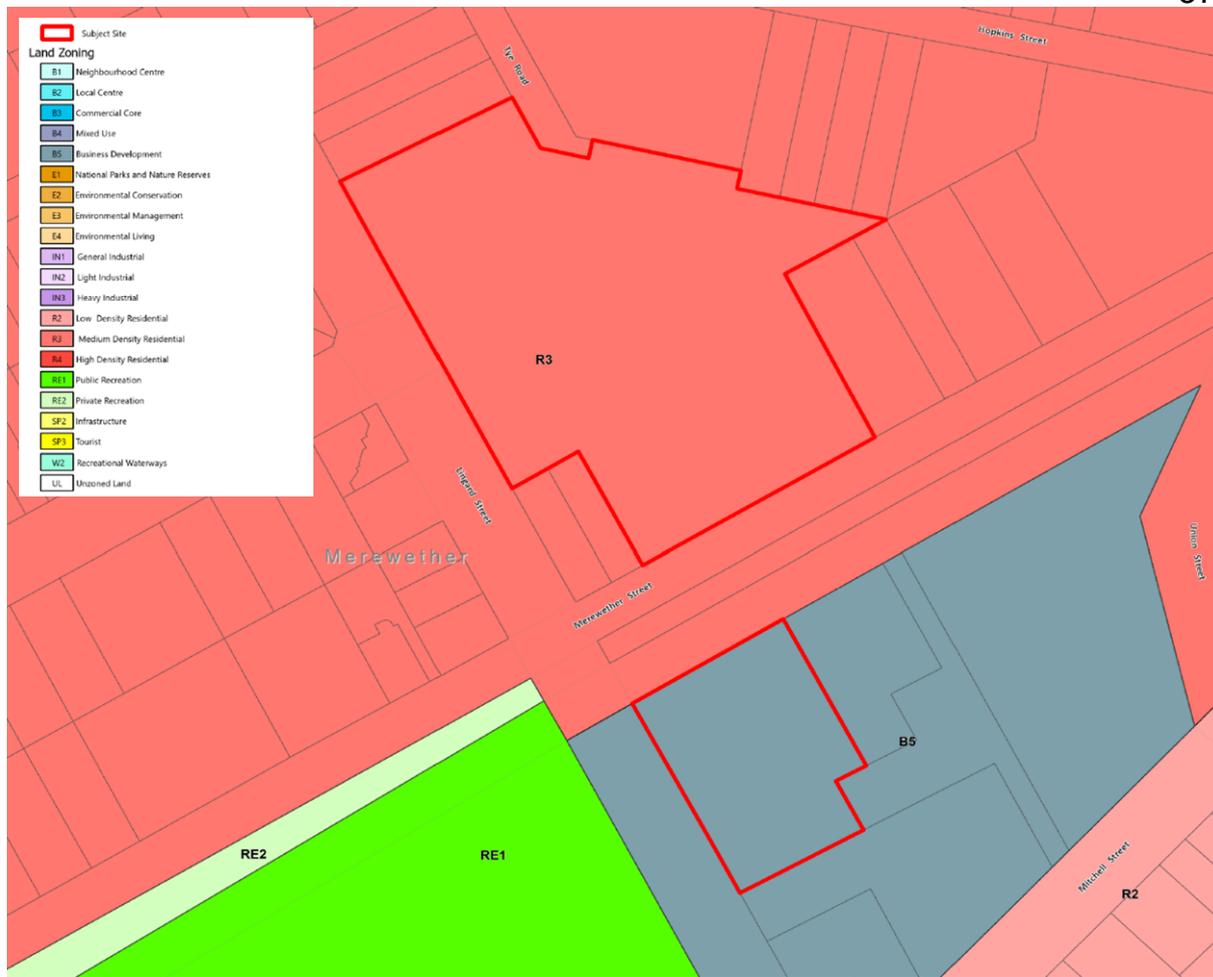


Figure 3: Existing land zoning map (Source: CN, 2022)

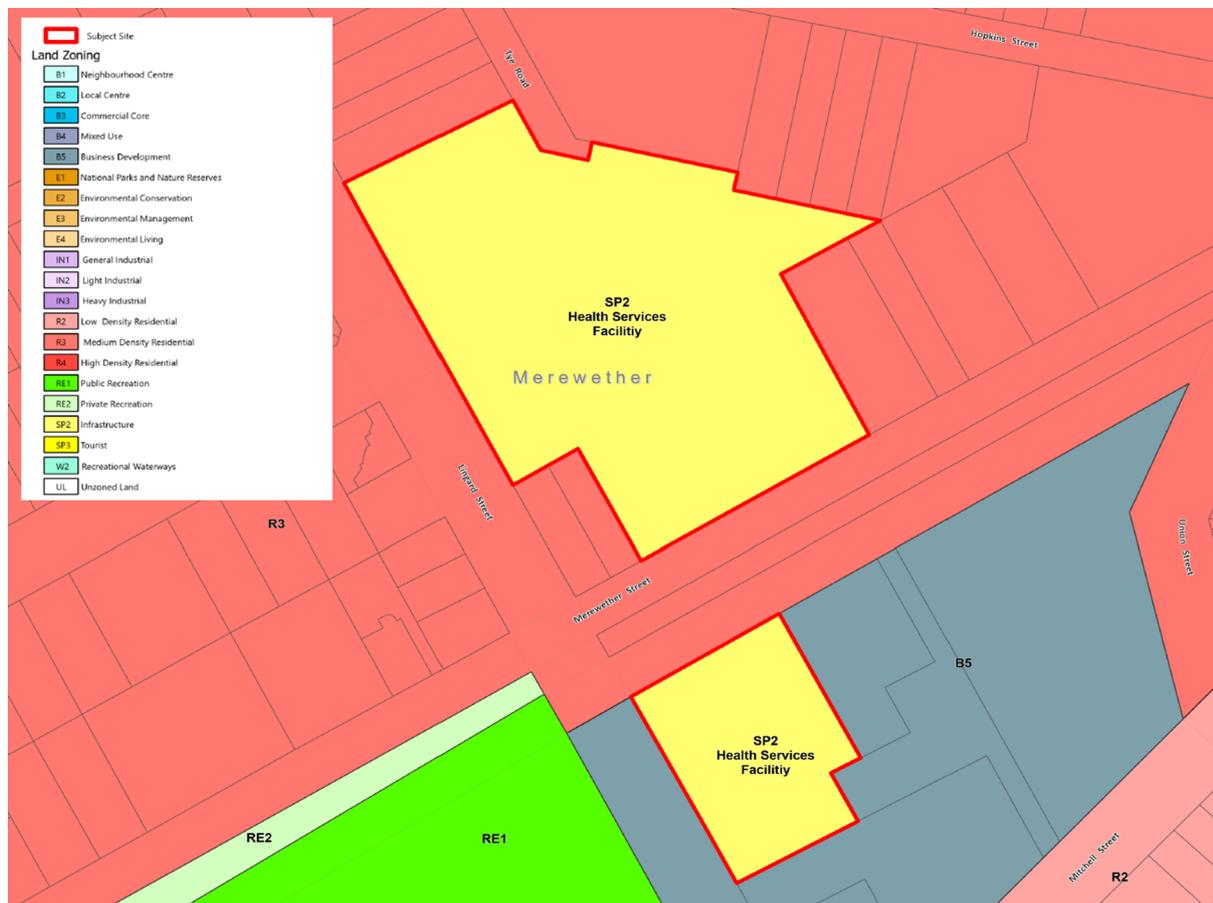


Figure 4: Proposed land zoning map (Source: CN, 2022)



Figure 5: Existing maximum height of buildings map (Source: CN, 2022)



Figure 6: Proposed maximum height of buildings map (Source: CN, 2022)



Figure 7: Existing maximum floor space ratio map (Source: CN, 2022)



Figure 8: Proposed maximum floor space ratio map (Source: CN, 2022)

Part 3 - Justification

Section A - Need for the planning proposal

1. *Is the Planning Proposal a result of any strategic study or report?*

No, the Planning Proposal is a result of a request to amend Newcastle LEP 2012.

2. *Is the Planning Proposal the best means of achieving the objectives or intended outcomes, or is there a better way?*

Yes, seeking a change to zoning and the height of buildings (HOB) and floor space ratio (FSR) development standards within the Newcastle LEP 2012 is considered the most appropriate means of enabling the site to be optimised for health service facilities to meet current and future demand for health services.

The proposed SP2 Infrastructure zone will enable the continued use and expansion of the Hospital on land that is appropriately zoned for medical use and has supporting development controls. The SP2 zone also better reflects the existing use of the land and secures its future use for health related employment and activities.

The removal of the FSR standards and increasing the HOB standards will allow the Hospital to provide facilities in accordance with health-related State legislative standards and obligations. For example, NSW Health stipulates minimum floor space requirements for operating theatres, corridors and support suites that may not be capable of adhering to the FSR standards in the Newcastle LEP 2012. It is proposed that the bulk and scale of the Hospital proposal be managed through the adoption of building envelopes controls.

The current zoning does not reflect the existing use on the site, nor does it recognise the importance and significance of the existing Hospital given its role in attracting complementary health service facilities and the growing importance of the health services industry in the strategic framework.

Section B - Relationship to strategic planning framework

3. *Is the Planning Proposal consistent with the objectives and actions of the applicable regional, sub-regional or district plan or strategy (including any exhibited draft plans or strategies)?*

Hunter Regional Plan 2041

The Hunter Regional Plan (HRP) 2041 builds on the previous plan and resets the regional plan priorities to ensure it continues to respond to the region's needs for the next 20 years. The HRP identifies opportunities for sustainable growth, infrastructure, resilience, equity and provides the framework for an infrastructure-first place-based approach. The plan includes overarching objectives, strategies, planning priorities, significant growth areas and place strategy outcomes for the districts in the Hunter region. The planning proposal is consistent with the following objectives and strategies identified in the HRP:

Objective 3: Create 15-minute neighbourhoods to support mixed, multi-modal, inclusive and vibrant communities.

- **Strategy 3.5** – The planning proposal is consistent with this strategy as it aims to facilitate safe connections.

Objective 4: An inter-connected and globally focused Hunter without car dependant communities.

- **Strategy 4.1** – The Planning Proposal assists in delivering key health service infrastructure within proximity to residential dwellings. The draft Planning Agreement associated with the planning proposal will also deliver transport upgrades and connections, with a focus on pedestrian and vehicle movements and public domain upgrades. These upgrades will better connect the surrounding area to the Hospital.

Objective 7: Reach net zero and increase resilience and sustainable infrastructure.

- **Strategy 7.1** – The Planning Proposal is consistent with this strategy as it aims to improve pedestrian and cycling connections to and around the Hospital precinct.
- **Strategy 7.9** – All future DAs will consider flooding, mine subsidence and land contamination in greater detail.

Objective 8: Plan for businesses and services at the heart of health, prosperous and innovative communities.

- **Strategy 8.1** – The Planning Proposal will facilitate the future expansion of the Hospital Precinct and will provide employment in an existing local centre and contribute to the economic growth of Newcastle. Moreover, the expansion of the Hospital Precinct will also support CN's projected growing and ageing population.
- **Strategy 8.2** – The Planning Proposal contributes to and support the 15-minute neighbourhood.
- **Strategy 8.4** – The Planning Proposal will enable critical social infrastructure to be delivered within a community that is undergoing significant growth.

Planning priority 9: Protect drinking water catchments.

- All future DAs for the site will consider incorporating water-sensitive urban design to minimise impact on coastal water catchments, water quality and flows.

Greater Newcastle Metropolitan Plan 2036

The Greater Newcastle Metropolitan Plan 2036 (GNMP) was released in 2018 to implement the vision set in the Hunter Regional Plan 2036; for the Hunter to be the leading regional economy in Australia with a vibrant new metropolitan city at its heart. The GNMP sets out four outcomes to be achieved, which comprise various strategies and actions.

The Planning Proposal is consistent with *Outcome 1 - Create a workforce skilled and ready for the new economy*, and *Strategy 4 - Grow health precincts and connect the health network*.

The GNMP recognises the role of the private health sector alongside Hunter New England Health in providing the necessary health infrastructure to serve the growing Hunter Region. The GNMP encourages all new major health facilities to be located within strategic centres or existing major health precincts. The Planning Proposal is in accordance with this strategy, as the Lingard Private Hospital (Lingard Merewether) has been identified within the GNMP as a “Major Health Precinct in Greater Newcastle” (Refer to Figure 9).

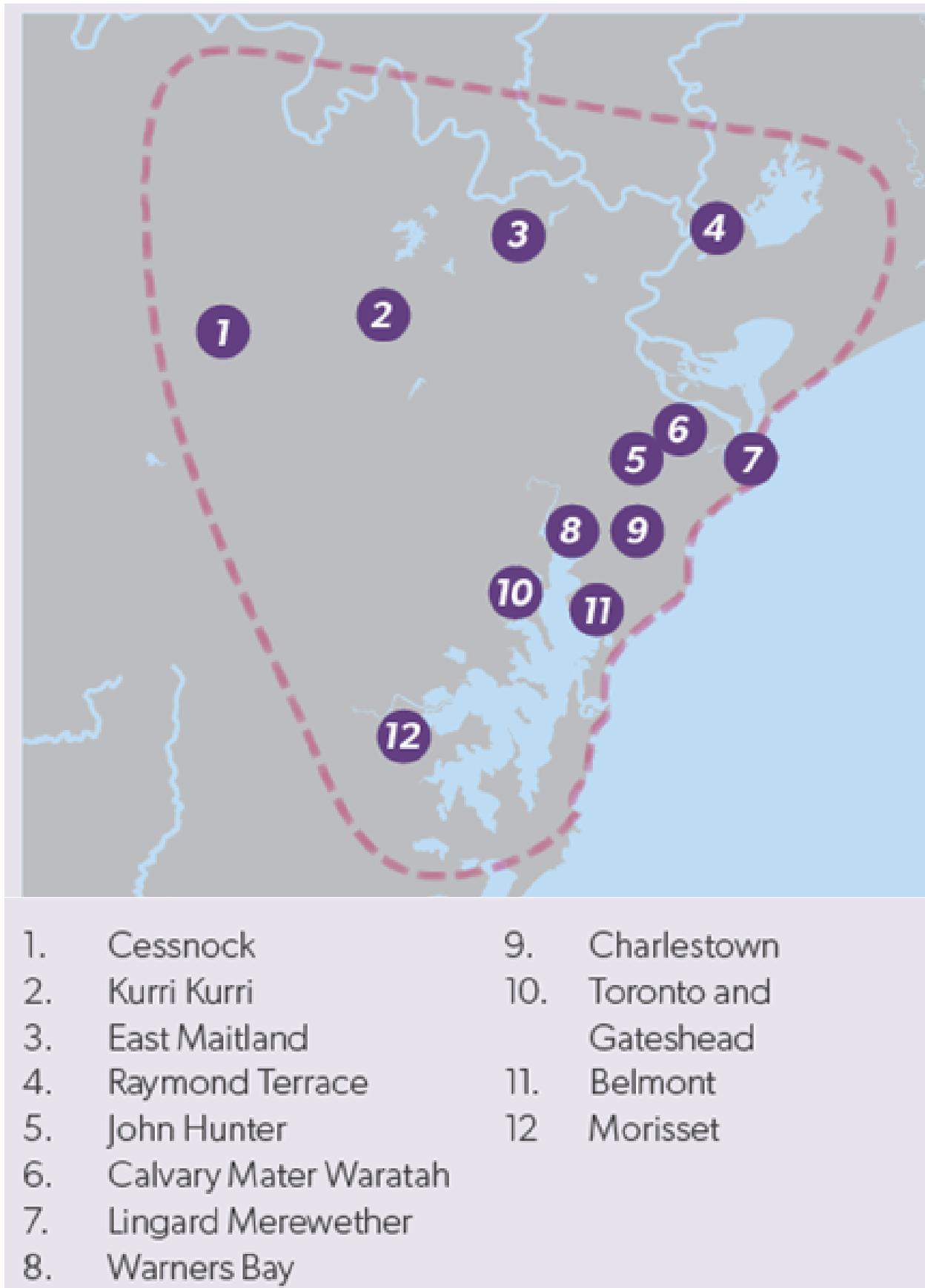


Figure 9: Major health precincts in Greater Newcastle (Source: GNMP, 2018)

4. *Is the Planning Proposal consistent with a council's local strategy or other local strategic plan?*

The Planning Proposal is consistent with the following strategic directions, community objectives and strategies.

Newcastle 2040 Community Strategic Plan

The Newcastle 2040 Community Strategic plan (CSP) is a shared community vision developed to inform policies and actions over the next 10 years and beyond. The CSP was prepared in consultation with the local community and informed by analysis of key economic, environmental, and social trends.

1. Liveable Newcastle

- 1.1 Enriched neighbourhoods and places
 - 1.1.1 Great spaces
 - 1.1.2 Well-designed places
 - 1.1.3 Protected heritage places
- 1.2 Connected and fair communities
 - 1.2.1 Connected communities
 - 1.2.4 Health communities
- 1.3 Safe, active and linked movement across the city
 - 1.3.1 Connected cycleways and pedestrian networks
 - 1.3.2 Road networks
 - 1.3.3 Managed parking

2. Creative Newcastle

- 3.2 Opportunities in jobs, learning and innovation
 - 3.2.1 Inclusive opportunities
 - 3.2.2 Skilled people and businesses
 - 3.2.3 Innovative people and businesses
- 3.4 City-shaping partnerships
 - 3.4.1 Optimise city opportunities

3. Achieving together

- 4.2 Trust and transparency
 - 4.2.1 Genuine engagement
 - 4.2.3 Trusted customer experience
- 4.3 Collaborative and innovative approach
 - 4.3.1 Collaborative organisation
 - 4.3.2 Innovation and continuous improvement

The Planning Proposal compliments the goals and objectives of the CSP, particularly providing key health infrastructure supported by integrated transport networks.

Local Strategic Planning Statement

The Newcastle Local Strategic Planning Statement (LSPS) was adopted by Council in May 2020. It complements the Newcastle 2030 Community Strategic Plan. The LSPS is a 20-year land use vision prepared to guide the future growth of Newcastle. It informs changes to the Newcastle LEP 2012, Newcastle Development Control Plan 2012 (Newcastle DCP 2012) and other land use strategies.

The Planning Proposal is consistent with the LSPS, particularly with *Planning Priority 13 - Grow our key health and education sectors*. Planning Priority 13 acknowledges that health care and social assistance is the largest industry sector in Newcastle and therefore plays an important health and employment role. Action 13.2 seeks to work with health and education providers to align the Newcastle LEP 2012 and Newcastle DCP 2012 with future growth plans. In addition, the Planning Proposal will support the expansion of the health services offered within Newcastle, which is consistent with the following principle of Planning Priority 13: 'infrastructure and planning provisions enable the expansion and intensification of uses that provide or support key health and education sectors'.

The purpose of the Planning Proposal is to align the Newcastle LEP 2012 with future growth plans relating to the existing Lingard Private Hospital and Kingsland Precinct through the provision of appropriately zoned land and consistent development controls. The Lingard Private Hospital supports larger hospitals including the John Hunter Hospital in offering specialists care to patients. The expansion of the Lingard Private Hospital will ensure that it can continue to provide specialists care and continue to employ skilled and unskilled workers in the interim construction phase and ongoing operational phase.

Local Housing Strategy

The Newcastle Local Housing Strategy 2020 (LHS) sets a framework for the provision of housing across the City of Newcastle over the next 20 years. The LHS is a local response to the housing actions within the Hunter Regional Plan (HRP), Greater Newcastle Metropolitan Plan (GNMP) and the Newcastle Local Strategic Planning Statement (LSPS). The LHS is accompanied by an Implementation Plan.

The Planning Proposal aims to rezone R3 Medium Density Residential zoned land at 23 Merewether Street to SP2 Infrastructure (Health Service Facilities), thereby reducing the amount of land zoned for residential use. However, the land at 23 Merewether Street is currently used for the purposes of a 'Health Services Facilities (Hospital)', and the rezoning of the land will not result in a net loss of housing. Moreover, the loss of residential zoned land due to the proposed rezoning is not anticipated to affect CN's capacity to meet projected housing demand.

5. Is the Planning Proposal consistent with applicable State Environmental Planning Policies?

An assessment of the Planning Proposal against the relevant SEPPs is provided in Table 2 below.

Table 2 - Relevant State Environmental Planning Policies

Relevant SEPPs	Consistency and Implications
SEPP (Transport and Infrastructure) 2021	Future DAs may be referred to Transport for NSW as 'traffic generating development.'
SEPP (Biodiversity and Conservation) 2021	<p>The site is already developed. The clearing of any vegetation will be assessed as part of any future development applications.</p> <p>The SEPP does not apply to the site at 8 Lingard Street as it has an area of only 0.38ha. The SEPP does apply to the site at 23 Merewether Street, as it has an area of 1ha. The site is largely developed and contains very few trees and thus the site does not represent potential koala habitat. Therefore, no further provisions of the SEPP apply to the Planning Proposal.</p>
SEPP (Resilience and Hazards)	<p>The site is identified as having a history of contamination. However, the previous uses of the site over time are not likely to hinder the intended outcome of this Planning Proposal.</p> <p>Investigations have been conducted for land at 8 Lingard Street and a validation report provided which demonstrates that the land is suitable for the proposed SP2 – Infrastructure zoning and the health services facility land use.</p> <p>The land at 23 Merewether Street will require further investigation and remediation prior to any further development of the land. The supporting information provided demonstrates that further development of the land will be appropriate and will not preclude the proposed change of zoning to SP2 – Infrastructure. In addition, CN notes that the land is already being used for a health services facility.</p>
SEPP (Industry and Employment)	Any future signage on the site will be compatible with the desired amenity and visual character of an area and will comply with the assessment criteria outlined in Schedule 1 of this SEPP.
SEPP (Exempt and Complying Development Codes 2008)	In accordance with the SEPP, certain minor development may be undertaken as exempt or complying development. However, the intended outcome for the site will require lodgement of DAs in the future. The Planning Proposal is consistent with the SEPP.

6. Is the Planning Proposal consistent with applicable Ministerial Directions (s.117 directions)?

Table 3 below provides an assessment of the PP against the relevant Ministerial Directions made under Section 9.1 of the EP&A Act 1979. The table has been updated prior to public exhibition to address the most recent Local Planning Directions that commenced on 01 March 2022.

Table 3 - Section 9.1 Ministerial Directions

Relevant section 9.1 Ministerial Directions	Applicable	Consistency and Implications
Focus area 1: Planning Systems		
1.1 Implementation of regional plans	Yes	The Planning Proposal is consistent with the Hunter Regional Plan 2041 as detailed in Section B. In particular the Planning Proposal will assist the Lingard Private Hospital and Greater Newcastle to become a world class health hub for research and treatment.
1.3 Approval and referral requirements	Yes	The Planning Proposal does not include any provisions that will require subsequent development applications to seek approval or referral from any other public authority. Council consulted with public authorities during public exhibition in accordance with the Gateway Determination.
1.4 Site specific provisions	Yes	The Planning Proposal aims to rezone land and amend the height of building and floor space ratio development standards to remove unnecessarily restrictive site-specific planning controls and is therefore consistent with the aims and objectives of the direction.
Focus Area 3: Biodiversity and Conservation		
3.2 Heritage conservation	Yes	The site is identified as being adjacent to Townson Oval Pavilion – Mitchell Park, which is a heritage listed item under NLEP 2012 (heritage item no. I318). A Statement of Heritage Impact (Appendix A) prepared by EJE Heritage in June 2022 states that the bulk and scale of the future Hospital are not considered to be detrimental to the value of adjacent listed heritage items/sites and will not materially affect the adjoining heritage listed items/sites. The draft Precinct Specific DCP includes development objectives and controls to manage built form, massing, visual appearance, materials and context as part of future development applications. The Planning Proposal is consistent with the aims, objectives and principles of this direction.
Focus Area 4: Resilience and Hazards		
4.1 Flooding	Yes	This direction applies, as the site is located within a flood prone area (ie flood storage area). Previous flood assessments undertaken by WMB BMT Pty Ltd (Appendix C) conclude that suitable expansion of the site can be achieved subject to implementation of certain mitigation measures. The Planning Proposal has been referred to an independent panel for a flood-risk assessment. The panel considered the flood-risk minor and that the

		<p>flooding risk to the property and life can be addressed at the development application stage.</p> <p>In addition to the proposal being referred to the independent panel for assessment, the Planning Proposal was circulated to the NSW Department of Planning and Environment (DPE) Biodiversity Conservation Division for comment during the exhibition period. NSW DPE advised no comment. No changes to the Planning Proposal are required.</p> <p>Appropriate mitigation measures will be incorporated into the future design of the health service facility, and details and plans will be supplied as part of any future DA. These mitigation measures will take into consideration the potential isolation of the site during large flood events with appropriate management procedures put in place as required. A Flood Emergency Response Plan will be provided with any future DA for the health facility expansion.</p>
4.2 Coastal Management	Yes	<p>The Planning Proposal area is within the coastal zone as defined under the <i>Coastal Management Act 2016</i>. The Planning Proposal is consistent with clause 1 of this Direction. Clauses 2, 3 and 4 of this Direction do not apply to this Planning Proposal. The Planning Proposal is therefore considered to be consistent with this Direction.</p>
4.4 Remediation of land	Yes	<p>The Planning Proposal will rezone R3 Medium Density Residential and B5 Business Development zoned land to SP2 Infrastructure (Health Service Facilities) will not permit a change of use of the land but rather the continuation of the existing use of the land.</p> <p>Although the site is identified as contaminated, the land is suitable (or will be suitable following remediation) for the continuation of the existing use of the land as a health service facility. Previous reports, which specify the findings of a preliminary investigation of the land, have been carried out in accordance with the contaminated land planning guidelines.</p>
4.5 Acid sulfate soil	Yes	<p>The site is identified in Newcastle LEP 2012 as having class 4 Acid Sulfate Soils (ASS). The risks relating to ASS can be suitably addressed through future DAs for the intended use of the site. Moreover, it is considered that any future proposed development facilitated by the Planning Proposal will be able to manage any potential risk.</p>
4.6 Mine subsidence and unstable land	Yes	<p>The site is identified as being located within a mine subsidence district. Risks associated with mine subsidence can be suitably addressed through future DAs for the intended use of the site.</p> <p>The Planning Proposal was circulated to Subsidence Advisory (SA) NSW for comment during the exhibition period. SA NSW advised no objection</p>

		to the proposed rezoning and that any future development at the site would be assessed in accordance with SA NSW's development policies. No changes to the Planning Proposal are required.
Focus Area 5: Transport and Infrastructure		
5.1 Integrating Land Use and Transport	Yes	<p>The Planning Proposal will facilitate the future expansion of the Lingard Private Hospital which is within proximity to housing and employment centres including The Junction, Marketown and Newcastle City Centre. Furthermore, the Planning Proposal is consistent with the aims, objectives and principles of:</p> <p>a. Improving Transport Choice – Guidelines for planning and development (DUAP 2001), and b. The Right Place for Business and Services – Planning Policy (DUAP 2001).</p> <p>The above guidelines help translate the broad sustainability objectives into outcomes at the local level. They provided advice on how local councils, the development industry, state agencies, other transport providers, and the community can:</p> <ul style="list-style-type: none"> • Better integrate land use and transportation planning and development; • Provide transport choice and manage travel demand to improve <p>A Traffic and Transport Study submitted following exhibition of the Planning Proposal identifies opportunities to improve pedestrian, cycling and vehicle connections and safety around the site.</p> <p>The Planning Proposal, draft Precinct Specific DCP, draft Planning Agreement are considered to be consistent with the aims, objectives and principles of this direction as:</p> <ul style="list-style-type: none"> • The Planning Proposal encourages the co-location of additional hospital functions to an existing health precinct. • The site is well located being within walking and cycling distance to residential dwellings, The Junction, Marketown and Newcastle City Centre. • The site is serviced by bus routes and has direct access to bicycle infrastructure and pedestrian footpaths. • The draft Planning Agreement includes a commitment to improve pedestrian, cyclist and vehicle safety and connectivity between and around the site as part of the sites future expansion.
Focus Area 6: Housing		
6.1 Residential Zones	Yes	<p>The Planning Proposal will affect land within an existing residential zone and therefore this direction applies.</p> <p>The Planning Proposal aims to change the zoning for the Lingard Private Hospital site from R3 Medium</p>

		<p>Density Residential to SP2 Infrastructure (Health Service Facilities) to be consistent with the existing land use on the site (ie health service facilities).</p> <p>The Planning Proposal is inconsistent with this direction, as it does not encourage the provision of housing and will reduce the permissible residential density of land. Whilst zoned for residential purposes, the site has been used as a health services facility, which is a permissible use within the R3 zone, for many years. The Planning Proposal will therefore not result in any net loss of housing. In addition, this Planning Proposal is in accordance with the Greater Newcastle Metropolitan Plan, which recognises the Lingard Private Hospital as a major health precinct that will expand and provide future job opportunities.</p> <p>Furthermore, there is sufficient land zoned for housing in CN and the loss of residential zoned land due to the proposed rezoning is not anticipated to affect CN's capacity to meet projected housing demand. The inconsistency between the Planning Proposal and this direction is therefore justified.</p>
Focus Area 7: Industry and Employment		
7.1 Business and Industrial Zones	Yes	<p>The Planning Proposal is consistent with the objectives of this direction, as it will encourage employment growth in a suitable location, protect employment land and support the viability of an identified centre.</p> <p>The Planning Proposal is consistent with the Greater Newcastle Metropolitan Plan, as it will enable the growth of a health precinct close to the Newcastle City Centre.</p>

Section C - Environmental, social and economic impact

7. Is there any likelihood that critical habitat or threatened species, populations or ecological communities, or their habitats, will be adversely affected as a result of the proposal?

The site is currently developed for the purposes of a Health Services Facility and this Planning Proposal has no potential for critical habitat or threatened species, populations or ecological communities, or their habitats to be adversely affected. A BDAR Waiver has been received for the site. Any potential environmental impact will be addressed at the DA stage for any proposal.

8. Are there any other likely environmental effects as a result of the Planning Proposal and how are they proposed to be managed?

Traffic and Transport Considerations

Local traffic and parking

The intensification of the site is consistent with the objectives within the HRP 2041 and GNMP which will see the expansion of the Hospital site to provide health services within proximity to the Newcastle City Centre and support CN's projected growing and ageing population. The expansion of the Hospital will generate additional traffic, parking and loading pressures on the surrounding street network.

A Traffic and Transport Study submitted following exhibition of the Planning Proposal in 2022, provides an overview of the existing cycling, pedestrian and vehicle connections around the site and identifies opportunities to improve these connections. The Traffic and Transport Study also provides an overview of the existing on-street car parking supply and the operational performance of intersections for streets within the vicinity of the site. The draft Precinct Specific DCP and draft Planning Agreement will deliver the recommendations made in the Traffic and Transport in relation to improvements to pedestrian, cycling and vehicle movements and connections around the site.

On 30 August 2022, the proponent submitted a draft Precinct Specific DCP which provides site specific development controls for the Lingard Hospital Precinct which encompasses three precincts known as the Lingard Hospital, Kingsland, and Hopkins Street. The development controls within the site-specific DCP aim to ensure that future intensification of the precinct results in high quality urban design elements, materials and finishes that are sympathetic to the surrounding residential area and traffic and access impacts are addressed.

The draft site-specific DCP includes a traffic, access and parking section that all future DAs at the site will be required to demonstrate compliance with in addition to other sections of CN DCP. The objectives of the traffic, access and parking section are as follows:

1. Ensure safe and convenient access to all Hospital sites, including for NSW Ambulance Service and patients.
2. Provide safe and equitable site access for pedestrians, cyclists, and vehicles.
3. Reduce impacts to adjoining residential properties by restricting location of pedestrian access points, and through the upgrading of streetscape elements between Tye Road and Merewether street.
4. Identify locations for servicing and loading to ensure appropriate impacts to surrounding land uses, and useability for the health precinct.

A traffic impact study is required to be submitted as part of any future development application demonstrating compliance with the overall objectives of the traffic, access and parking section of the draft site-specific DCP.

A draft Planning Agreement accompanying the Planning Proposal will allow for the provision of public domain works and works to improve the street and streetscape elements to improve

pedestrian, cycling and vehicle connectivity and safety around the site. These works will be undertaken in conjunction with future approved DAs.

Public transport

Lingard Private Hospital is located within proximity to Newcastle City Centre, Marketown and The Junction. The site is serviced by bus routes 12, 14 and 21, with services operating from Swansea Heads, Maryland and Broadmeadow stopping at several locations before arriving to Lingard Private Hospital. The location of the site creates potential to prompt the investigation of additional public transport services to the site. A traffic impact study submitted as part of any future development application will be required to include details of public transport services and stops, and measures proposed to increase mode share to public transport and improve access to services.

Cycle and pedestrian movement

The site and surrounds are relatively flat providing comfortable walking and cycling journeys to the site and nearby local facilities such as shops, parks, schools, and bus stops.

As identified in the draft Planning Agreement and draft Precinct Specific DCP, additional facilities are proposed to improve pedestrian and cycle networks around the site.

The draft Precinct Specific DCP includes a pedestrian and cycle networks section that aims to ensure future development provides for the efficient and safe movement of pedestrians and cyclists around the site. The pedestrian and cycle network will also be considered as part future traffic impact studies submitted as part of future development applications which will identify whether additional connections are required and where.

The draft Planning Agreement accompanying the Planning Proposal will allow for the provision of public domain upgrades to the surrounding street and streetscape elements to improve pedestrian and cyclist connectivity around the site. Works may include the construction of a new concrete footpath between existing crossovers approximately 260m in length linking the southern side of Merewether Street to Union Street, continuing along the western side of Union Street to Mitchell Street. These works will be undertaken in conjunction with future approved DAs.

Furthermore, there is the potential for a shared zone or pedestrian crossing along Merewether Street. The purpose of this would be to provide improved pedestrian connectivity between Lingard and Kingsland sites. This will be considered in future designs for the site and will need to be supported by a traffic impact study when submitted for DA assessment.

Environmental Considerations

Bushfire hazard

According to Newcastle Bush Fire Hazard Map (2009) and the Newcastle LEP 2012, the land is not affected by bushfire risk or in the vicinity of such a risk.

Flooding

The land is located within a flood prone area, ie flood storage area (Refer to Figure 10). Previous flood assessments undertaken by WMB BMT Pty Ltd conclude that suitable redevelopment of the site can be achieved subject to implementation of certain mitigation measures.

NSW DPE, as part of 2022 NSW Flood Inquiry, referred the flood assessment to an independent panel for a flood-risk assessment. The panel considered the flood-risk of the site to be minor and the flooding risk to property and life to be addressed at the DA stage.

Appropriate mitigation measures can be incorporated into the future design of the Hospital, and details and plans will be supplied as part of any future DA. A Flood Emergency Response Plan will accompany a future DA for the health facility expansion.

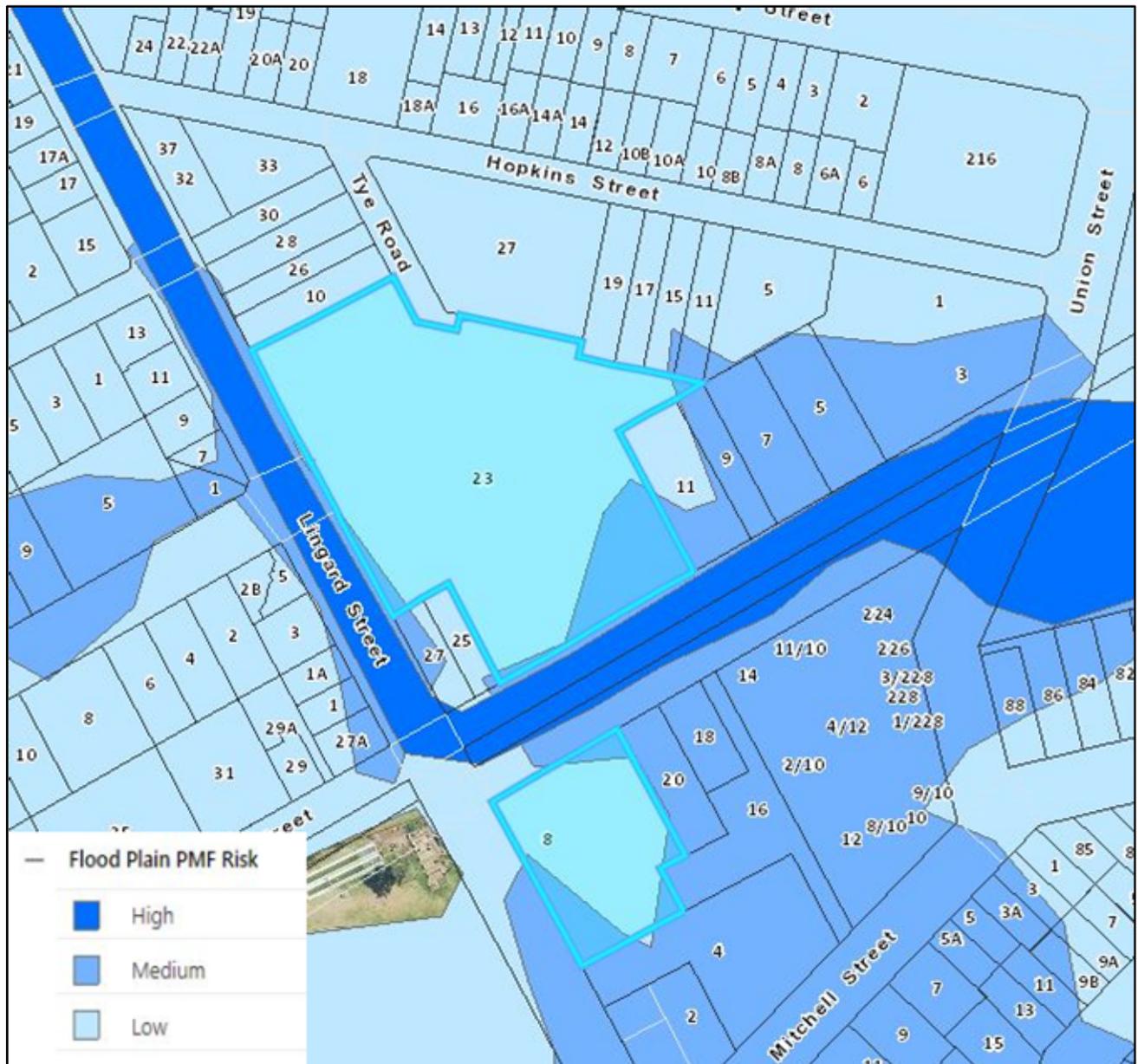


Figure 10: Flood risk for 23 Merewether Street and 8 Lingard Street, Merewether

Acid Sulfate Soil

The site is identified in the Newcastle LEP 2012 as having class 4 probability of ASS. Risks relating to ASS can be suitably addressed through future DAs for the intended use of the site. Moreover, it is anticipated that any future proposed development facilitated by the Planning Proposal will be able to manage any potential risks.

Mine subsidence

The site is located within a Mine Subsidence District (Refer to Figure 11). The Planning Proposal was circulated to SA NSW for comment during the exhibition period. SA NSW advised no objection to the proposed rezoning and that any future development at the site would be assessed in accordance with SA NSW's development policies. No changes to the Planning Proposal are required.

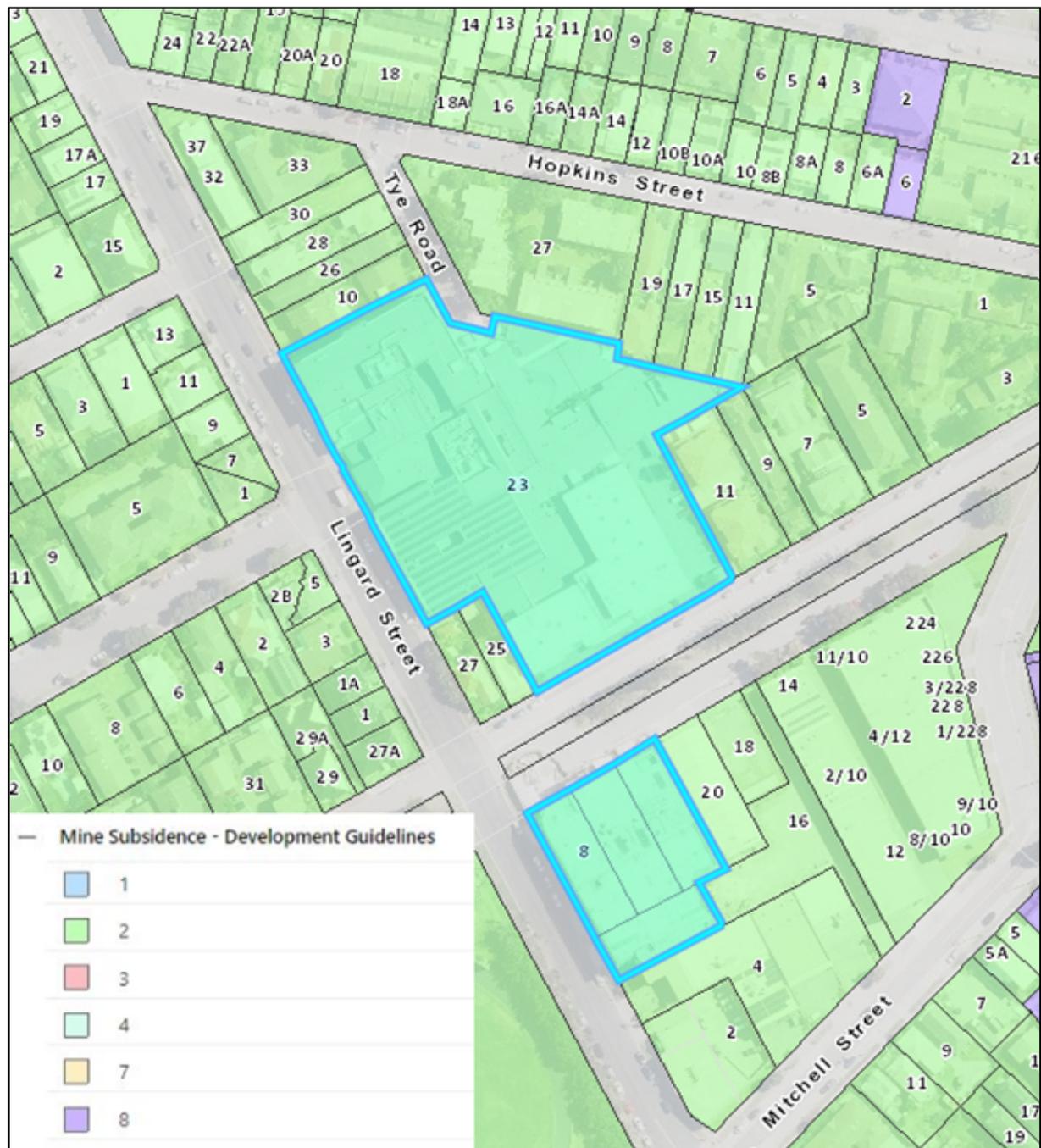


Figure 11: Mine subsidence risk for 23 Merewether Street and 8 Lingard Street, Merewether

Noise impact

The intensification of the site may result in increased noise associated with increase traffic volumes, deliveries and pedestrian movements around the site. The draft Precinct Specific DCP includes criteria to address various aspects of amenity. Assessment of noise impacts will occur in association with any future DA. It is considered that future development can be designed to minimise noise impacts to surrounding land uses. Appropriate mitigation measures can also be included to minimise normal operational noise. This will be determined through a Noise Impact Assessment which is required to be submitted with a future DA.

Odour

No odour impacts are expected from the development given the proposed use of the building for medical uses. The ongoing operation of the site will comply with AS 1668.2—1991 to ensure air quality is maintained.

Flora and/ or fauna

The site is developed and does not comprise any significant flora or fauna. The Planning Proposal is not anticipated to result in any negative impacts on flora and fauna. Nonetheless, any potential environmental impacts will be addressed at the DA stage.

Furthermore, the Planning Proposal does not seek to increase the development footprint of the facility. It is not anticipated that future development on the site will result in the removal of mature or newly planted street tree stock from median crossing in Merewether Street

Land/site contamination (SEPP55)

The site is identified as contaminated land (Refer to Figure 12). However, the previous uses of the site are unlikely to hinder the intended outcome of the Planning Proposal.

Investigations have been conducted for 8 Lingard Street and a validation report has been provided which demonstrates that the land is suitable for the proposed SP2 – Infrastructure zoning and the health services facility land use.

The site at 23 Merewether Street will require further investigation and remediation prior to any further development of the land. The supporting information provided demonstrates that further development of the land will be appropriate and will not preclude the proposed change of zoning to SP2 – Infrastructure. In addition, CN notes that the land is already being used for a health services facility.



Figure 12: Contaminated land at 23 Merwether Street and 8 Lingard Street, Merewether

Water quality and stormwater management

Water quality and stormwater management will be assessed at the DA stage and will likely require the incorporation of water-sensitive design to minimise adverse impacts on coastal water catchments, water quality and flows.

Urban Design Considerations**Building mass/block diagram study (changes in building height and FSR)**

The draft Precinct Specific DCP includes development controls to manage built form, massing, visual appearance, materials, and context as part of future development applications. The draft Precinct Specific DCP also established desired building setbacks based on wall height. Setbacks are nominated to each site boundary with greater setbacks provided where abutting sensitive land uses. Furthermore, it is anticipated that future development is expected to progress to CN's Urban Design Review Panel (UDRP).

Overshadowing

Indicative overshadowing diagrams have not been provided. Any potential for overshadowing of adjoining properties due to increased height and FSR will be managed through appropriate setbacks and merit assessed under a DA.

Lighting impact

Appropriate external lighting in car parks, along connecting pedestrian footpaths and other outdoor areas will be assessed at the DA stage. Internal lighting is not expected to cause any concerns for neighbours.

Social and Cultural Considerations**Heritage impacts**

The site is not identified as a heritage item nor is it within a heritage conservation area. Notwithstanding, the site is in proximity to the Townson Oval Pavilion – Mitchell Park, which is a heritage listed item under the Newcastle LEP 2012 (heritage item no. I318). The site is also located on Merewether Street, which is a site of a former railway line linking the Glebe Hill and Newcastle collieries in Merewether Heights with the Newcastle docks via the Junction, Cooks Hill and Civic Park.

A Statement of Heritage Impact prepared by EJE Heritage dated June 2022 concludes that the proposed future bulk and scale works to the Hospital are not considered to be inappropriate or detrimental to the value of local heritage and archaeological items in the vicinity of the site, including Townson Oval Pavilion, J&A Brown's Railway, War Memorial (Mitchell Park), Rowlands Park, the Junction Public School and The Burwood Inn. The draft Precinct Specific DCP includes criteria to satisfactorily manage heritage interpretation appropriate to the heritage significance as part of future development applications.

While the Planning Proposal will enable the expansion of the existing Hospital, it is noted that it does not seek to increase the existing development footprint and therefore the impacts on nearby heritage items including Merewether Street will be minimal. Impacts of any works on nearby heritage items will be considered at the DA stage. Should any works be undertaken on Merewether Street as part of the future expansion, the potential for the street to contain archaeological material will need to be considered as part of any DA.

9. Has the Planning Proposal adequately addressed any social and economic effects?

The Planning Proposal is in the public interest and will contribute towards the region achieving the objectives of the HRP 2041 and GNMP 2036. It will provide a variety of health services to the community, including the ageing population.

The Planning Proposal will provide significant public benefits to the community, including:

- Future development will result in an expansion to the variety of high-quality health services on offer at the hospital, including to the ageing population. The future expansion will enhance this service sector as the City of Newcastle continues to undergo growth and transformation;
- Employment will be generated in the expanding health sector, thereby providing ongoing economic and social benefits;
- Future development will also result in employment and economic benefits associated with the short-term construction works;
- Future development will be compliant with relevant disability standards and will meet the needs of people with physical disabilities, sensory disabilities and intellectual disabilities.

The expansion of the Hospital on the site is anticipated to have ongoing positive social and economic impacts on the local area and the broader Newcastle community.

Section D - State and Commonwealth interests

10. Is there adequate public infrastructure for the planning proposal?

The site is adequately serviced by all essential infrastructure including electricity, telecommunications, water, stormwater, and sewer. The anticipated development of the site is not expected to warrant significant upgrade to existing public infrastructure. Moreover, the Planning Proposal contributes to the provision of health services to the community and complements public health infrastructure.

11. What are the views of state and Commonwealth public authorities consulted in accordance with the Gateway determination?

The Gateway Determination dated 17 March 2022 requires SA NSW and Biodiversity Conservation Division to be notified of the Planning Proposal in accordance with section 3.34(2)(d) of the EP&A Act. SA NSW and Biodiversity Conservation Division were notified of the Planning Proposal during exhibition in 2022 and did not object to the Planning Proposal.

Part 4 - Mapping

The Planning Proposal seeks to amend the following maps within the Newcastle LEP 2012:

- Land Zoning Map
- Height of Buildings Map
- Floor Space Ratio Map

The Matrix below indicates (with an “X”), which map sheets (of the Newcastle LEP 2012) are to be amended.

	FSR	LAP	LZN	WRA	ASS	HOB	LSZ	LRA	CL1	HER	URA
001											
001A											
001B											
001C											
001D											
002											
002A											
002B											
002C											
002D											
002E											
002F											
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Map Codes:	FSR	=	Floor Space Ratio map
	LAP	=	Land Application Map
	LZN	=	Land Zoning Map
	WRA	=	Wickham Redevelopment Area Map
	ASS	=	Acid Sulfate Soils Map
	HOB	=	Height of Buildings Map
	LSZ	=	Lot Size Map
	LRA	=	Land Reservation Acquisition Map
	CL1	=	Key Sites Map & Newcastle City Centre Map
	HER	=	Heritage Map
	URA	=	Urban Release Area Map

Part 5 - Community consultation

The Gateway Determination dated 17 March 2022 categorises the Planning Proposal as complex (as described in the *Local Environmental Plan Making Guidelines, Department of Planning and Environment 2021*) and must be publicly exhibited for a minimum of 28 days. The Planning Proposal was publicly exhibited between 27 June 2022 and 25 July 2022. CN received 12 submissions during the public exhibition period. CN also received feedback from NSW Biodiversity Conservation Division and SA NSW who did not object to the Planning Proposal.

Key points raised in the public submissions relate to the lack of or management of car parking, traffic flows, pedestrian and vehicle and safety, as well as potential impacts on local amenity, bulk and scale, character, overshadowing, noise and privacy as the hospital expands. The proposed public domain works were also questioned as they relate to public benefit. CN's submission table is provided as an attachment to the October 2022 Council report – CCL – Adoption of Planning Proposal and exhibition of draft development Control Plan and Planning Agreement for 23 Merewether Street and 8 Lingard Street, Merewether.

CN has requested the proponent address concerns relating to planning for improved car parking solutions and traffic outcomes, including pedestrian connectivity to and from the site as well as achieving reasonable bulk and scale outcomes in redevelopment. As a result, a draft Precinct Specific DCP and Planning Agreement have been prepared to capture public works and domain upgrades for the site and surrounding area. The draft DCP reflects the strategic merit and specifics of the Precinct. It captures the importance of its role as a major health precinct as identified in the GNMP 2036.

The draft Precinct Specific DCP aims to provide more clarity and certainty for the community and there remains opportunity to refine it after the exhibition period. It will guide future development outcomes.

The draft Planning Agreement is for delivery of transport upgrades and connections, with a focus on pedestrian and car movements as well as overall public domain upgrades. The draft planning agreement will be entered into with the LEP Amendment.

Part 6 - Project timeline

The plan making process is shown in the timeline below. It will be undertaken in accordance with the Gateway determination.

Task	Planning Proposal Timeline																
	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	
Gateway determination	■																
Required studies		■	■														
Commencement and completion of public exhibition period				■	■												
Consideration of submissions					■	■	■										
Post-exhibition review and additional studies							■	■									
Draft DCP and Planning Agreement prepared							■	■	■	■							
Commencement of Draft DCP and Planning Agreement exhibition period										■	■	■					
Consideration of submissions												■	■				
Planning Proposal, draft DCP and Planning Agreement reported to Council for adoption														■			
Planning Proposal forwarded to DPE															■		
Planning Proposal finalised by DPE															■	■	
Local Environmental Plan made																	■

*PPA Planning Proposal Authority

Appendix A – Statement of Heritage Impact

Appendix B – Flood Assessment Report

Appendix C – Traffic and Transport Study

ATTACHMENTS DISTRIBUTED UNDER SEPARATE COVER

**CCL 23/05/23 – ADOPTION OF PLANNING PROPOSAL,
DEVELOPMENT CONTROL PLAN AND PLANNING
AGREEMENT FOR 23 MEREWETHER STREET AND 8
LINGARD STREET, MEREWETHER (LINGARD HOSPITAL
PRECINCT)**

Attachment B: Draft Development Control Plan – Lingard Hospital
Precinct

DISTRIBUTED UNDER SEPARATE COVER

6.16 Lingard Hospital Precinct

Amendment History

Version Number	Date Adopted by Council	Commencement Date	Amendment Type
1	XX/XX/XXXX	XX/XX/XXXX	New

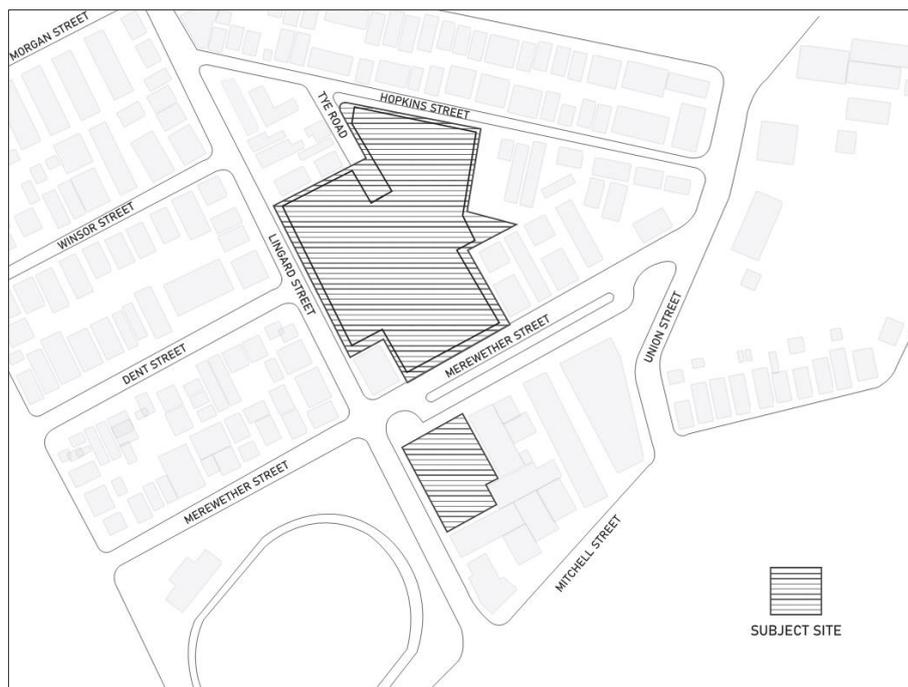
Savings provisions

Any development application lodged but not determined prior to this section coming into effect will be determined taking into consideration the provisions of this section.

Land to which this section applies

This section applies to all land within all land mapped as hatched on **Map 1** – Lingard Hospital Precinct Site (bounded by Lingard Street, Merewether Street, Hopkins Street and Tye Road).

Map 1 – Lingard Hospital site



Development (type/s) to which this section applies

This section applies to all development applications for health services facilities.

Applicable environmental planning instruments

The provisions of the following listed environmental planning instrument/s also apply to development applications to which this section applies:

- Newcastle Local Environmental Plan 2012
- State Environmental Planning Policy (Transport and Infrastructure) 2021
- State Environmental Planning Policy (Resilience and Hazards) 2021.

In the event of any inconsistency between this section and the above listed environmental planning instruments, the environmental planning instrument will prevail to the extent of the inconsistency.

Note 1: Additional environmental planning instruments may also apply in addition to those listed above.

Note 2: The Environmental Planning and Assessment Act 1979 enables an environmental planning instrument to exclude or modify the application of this DCP in whole or part.

Related sections

The following sections of this DCP will also apply to development to which this section applies:

- Any applicable land use specific provision under Part 3.00

Note: Any inconsistency between the locality specific provision and a land use specific provision, the locality specific provision will prevail to the extent of the inconsistency.

- 3.11 Community Services
- 4.04 Safety and Security
- 7.02 Landscaping, Open Space and Visual Amenity
- 7.03 Traffic, Parking and Access
- 7.05 Energy Efficiency
- 7.06 Stormwater
- 7.07 Water Efficiency
- 7.08 Waste Management

The following sections of this DCP may also apply to development to which this section applies:

- 4.01 Flood Management – all land which is identified as flood prone land under the Newcastle Flood Policy or within a PMF or area likely to flood
- 4.03 Mine Subsidence – within mine subsidence area
- 4.05 Social Impact – where required under ‘Social Impact Assessment Policy for Development Applications’, 1999
- 5.01 Soil Management – works resulting in any disturbance of soil and/or cut and fill
- 5.02 Land Contamination – land on register/where risk from previous use
- 5.03 Vegetation Management – trees within 5m of a development footprint or those trees likely to be affected by a development
- 5.04 Aboriginal Heritage – known/likely Aboriginal Heritage item/site and/or potential soil disturbance
- 5.05 Heritage Items – known heritage item or in proximity to a heritage item

- 5.06 Archaeological Management – known/likely archaeological site or potential soil disturbance
- 7.04 Movement Networks – where new roads, pedestrian or cycle paths are required
- 7.09 Advertising and Signage – signage and outdoor advertising
- 7.10 Street Awnings and Balconies – awnings or balconies to be located over public land

Associated technical manual/s

- Landscape Technical Manual
- Heritage Technical Manual
- Social Impact Assessment Policy for Development Applications - 1999
- Social Impact Assessment Policy for Development Applications - Guidance Notes 1999
- Stormwater and Water Efficiency for Development Technical Manual
- Waste Management Technical Manual

Note: Urban Design Review Panel

Proposals involving larger development which, by virtue of their location or scale, are likely to have a significant impact within the city may be referred to Council's Urban Design Review Panel for independent advice.

Definitions

A word or expression used in this development control plan has the same meaning as it has in the Newcastle Local Environmental Plan 2012, unless it is otherwise defined in this development control plan.

Other words and expressions referred to within this section are defined within Part 9.00 - Glossary, of this plan.

Aims of this section

1. Deliver quality and enduring design outcomes that are responsive to place and context.
2. Manage surrounding amenity and the environmental impacts of development.
3. Ensure development is connected to the street and provides a safe environment for visitors and workers.
4. Improve the integration of green infrastructure and sustainability outcomes for development.
5. Deliver improved movement outcomes through better connectivity and transport solutions.
6. Heritage is promoted and celebrated appropriate to the level of heritage significance.

Preamble

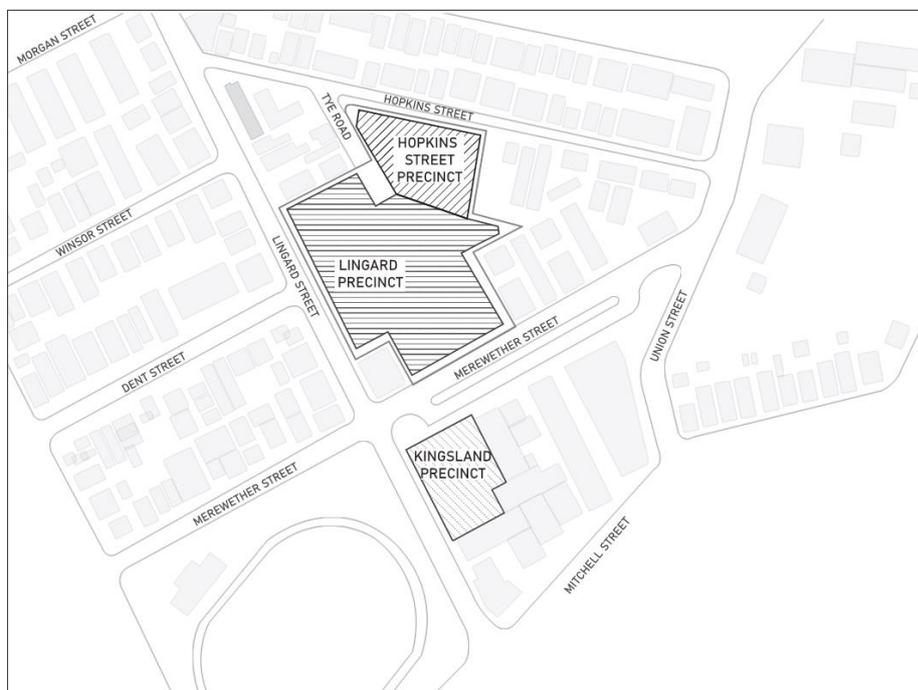
The **original** Lingard Hospital is located at 23 Merewether Street, Merewether, situated within the Local Government Area (LGA) of Newcastle. A recently completed expansion of the health precinct exists across the street at 8 Lingard Street, Merewether. There is a potential to expand the health precinct to include an adjoining site at 27 Hopkins Street, Merewether.

The site is located within the suburb of Merewether and is situated approximately three kilometres south-west from the high street (Hunter Street) of Newcastle CBD. Merewether is dominated by a low density residential land uses for the majority of the suburb and is bordered by medium density residential development to the north where it meets the commercial core of The Junction precinct, approximately 450 metres from the site.

This **original** and principal Lingard Hospital premises is situated on land surrounded by residential uses zoned R3 Medium Density Residential, comprising single and two-storey residential built form. The recent expansion of the health services facility opposite the primary Lingard Hospital premises is sited amidst a solitary mixed business and warehouse block, zoned B5 Business Development, encompassing predominantly two-storey employment uses and built form.

In March 1971, consent was granted for construction of a single storey private hospital, with 106 beds. The Lingard Hospital precinct has continued to grow, expand and adapt to the needs of the community, today presenting a large staff across a range of speciality medical sectors. **Since 2020**, the Lingard Hospital has operated two distinct precincts, with investigations undertaken to expand into a third precinct. These have been identified through analysis of current land use and character, and consideration of the envisaged future development, see Map 2.

Map 2 - Precincts



Lingard Precinct

The Lingard Precinct is the primary and **original** Hospital Campus where the majority of the Lingard services are located and provided. This Precinct has frontages to the south-east on Merewether Street and south-west on Lingard Street, and rear lane access on the north side via Tye Road. The block shape is irregular, sharing boundaries with residential lots. The allotment is almost entirely occupied with the hospital structure. Due to the age of the existing hospital, the aim for this precinct is renewal of facilities.

Kingsland Precinct

The Kingsland Precinct was first established in 2016, with consulting suites completed in 2020 and is currently used for day surgery, with limited health consulting rooms. The Precinct has frontages to the north-west on Merewether Street and south-west on Lingard Street. The block is roughly rectangular, sharing boundaries with three neighbouring commercial allotments. The allotment is entirely occupied by the two-storey building structure. Substantial carparking exists in the basement levels. Due to recent development activity directly north-east of this Precinct, opportunities to expand the Kingsland Precinct are likely limited to the south-east.

Hopkins Precinct

The Hopkins Precinct is not currently occupied by a health related use and is currently occupied by a residential complex. This precinct directly adjoins the Lingard Precinct to the south and has road frontages to Hopkins Street and Tye Road. The opportunities for the Hopkins Precinct will be determined based on changing health demands in the region.

Indicative staging order of future development:

Stage 1: Development to add an additional storey to **Kingsland Precinct**.

Stage 2: Development of **Hopkins Precinct**.

Stage 3: Refurbishment of existing **Lingard Precinct** Hospital.

6.16.01 Site Analysis

Objectives

1. Development planning and design decisions are informed by a comprehensive understanding of the site and its context.
2. Development planning and design is responsive to existing site conditions and surrounds.

Controls

General controls applying to all development to which this section applies

1. A site analysis is submitted to the level of detail required to assess the potential impacts associated with the nature, type and scale of the development and its surroundings. The site analysis will identify the unique and specific qualities and attributes of the subject site, as well as identify the opportunities and constraints of the site and the wider area. This is to be undertaken at the local, neighbourhood and streetscape, as well as site scale to understand how the development responds to the context at the varying scales.
2. The design and supporting information demonstrate how the development responds to the constraints and opportunities identified in the site analysis.

6.16.02 Site Layout

Objectives

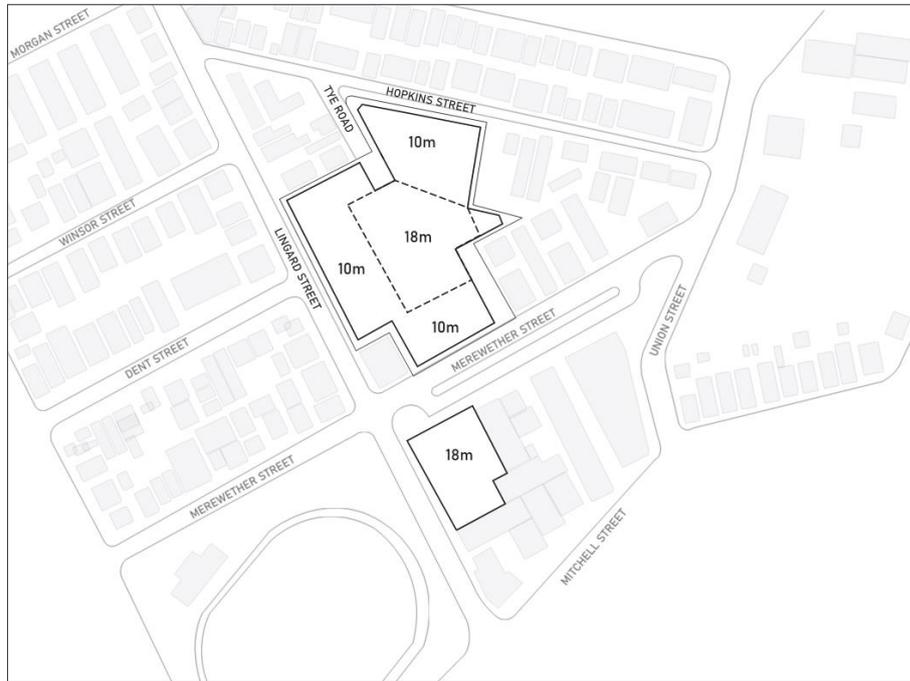
1. The proposed development is positioned and oriented on the site to minimise the impact on surrounding properties and uses.

Controls

General controls applying to all development to which this section applies

1. The development layout is generally in accordance with Map 3, unless an equivalent or improved planning outcome is identified as a result of the site analysis design process.

Map 3 – Indicative site layout



6.16.03 Building Envelope

Objectives

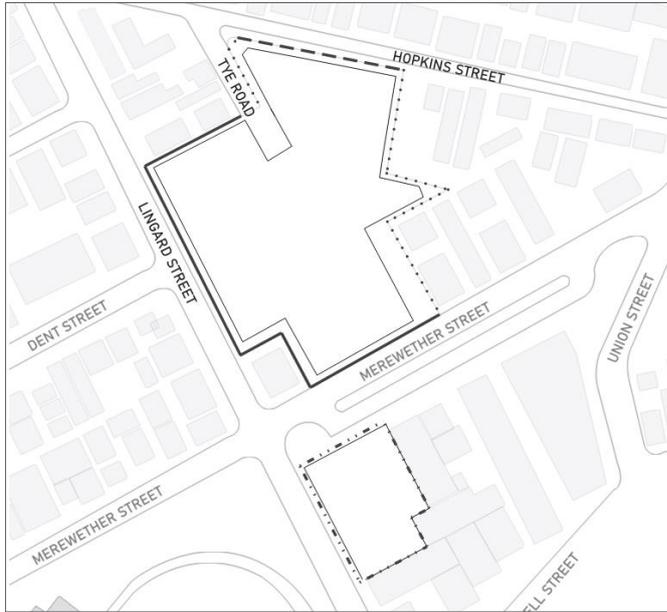
1. The building height is consistent with the desired scale and character of the street and locality, creates an articulated and visually interesting skyline, and provides an acceptable impact on the amenity of adjoining properties.
2. Setbacks are established by the context and established urban form, ensure that built form engages with the public domain, and minimise the impact on the amenity of adjoining properties.
3. Buildings and sites are designed to preserve the amenity of adjacent public open spaces.

Controls

General controls applying to all development to which this section applies

1. The maximum building height is in accordance with the relevant statutory requirements and site-specific criteria as identified by this DCP.
2. Setbacks to boundaries shared with residential uses, where the residential uses are within 3m of the boundary are:
 - a. 1.5m setback up to 3m in height;
 - b. 3m setback from 3m - 6m in height; and
 - c. 4.5m setback above 6m in height.
3. For circumstances where the criteria detailed directly above does not apply, building setbacks are consistent with those shown on Map 4, Map 5 and Cross Sections A-E, unless an equivalent or improved planning outcome is identified as a result of the site analysis design process.
4. Development does not unreasonably reduce the total area of public open space (such as Mitchell Park) that receives direct sunlight between 9am to 3pm on June 21.

Map 4 – Indicative setbacks



WALL HEIGHT	SETBACK FROM BOUNDARY
UP TO 10m	EXISTING
OVER 10m	3m

WALL HEIGHT	SETBACK FROM BOUNDARY
UP TO 5m	1.5m
5m TO 10m	3m
OVER 10m	6m

WALL HEIGHT	SETBACK FROM BOUNDARY
UP TO 10m	3m
OVER 10m	6m

EXISTING SETBACKS

Map 5 – Cross Section Locations

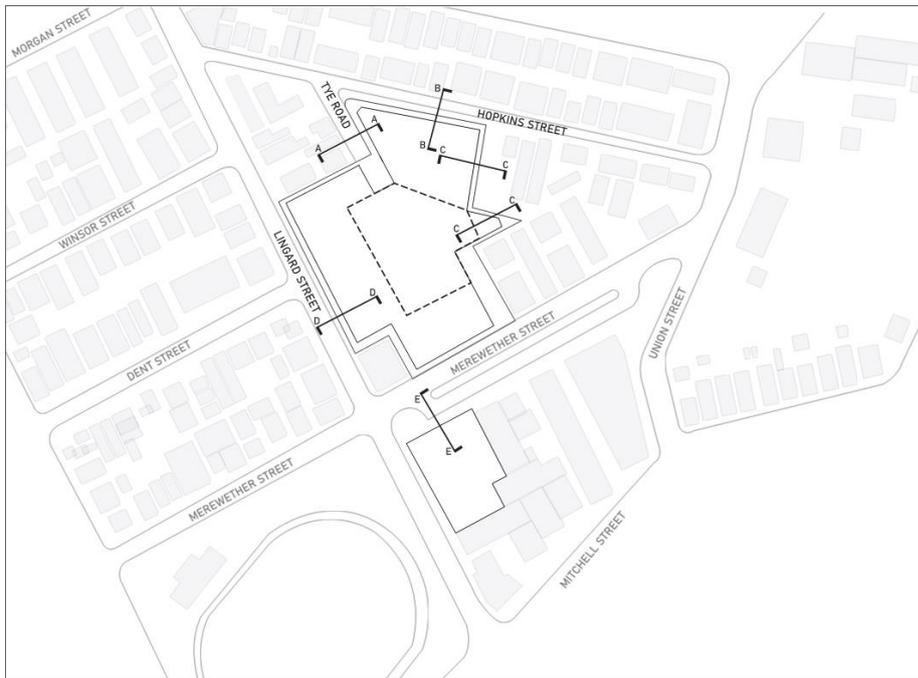
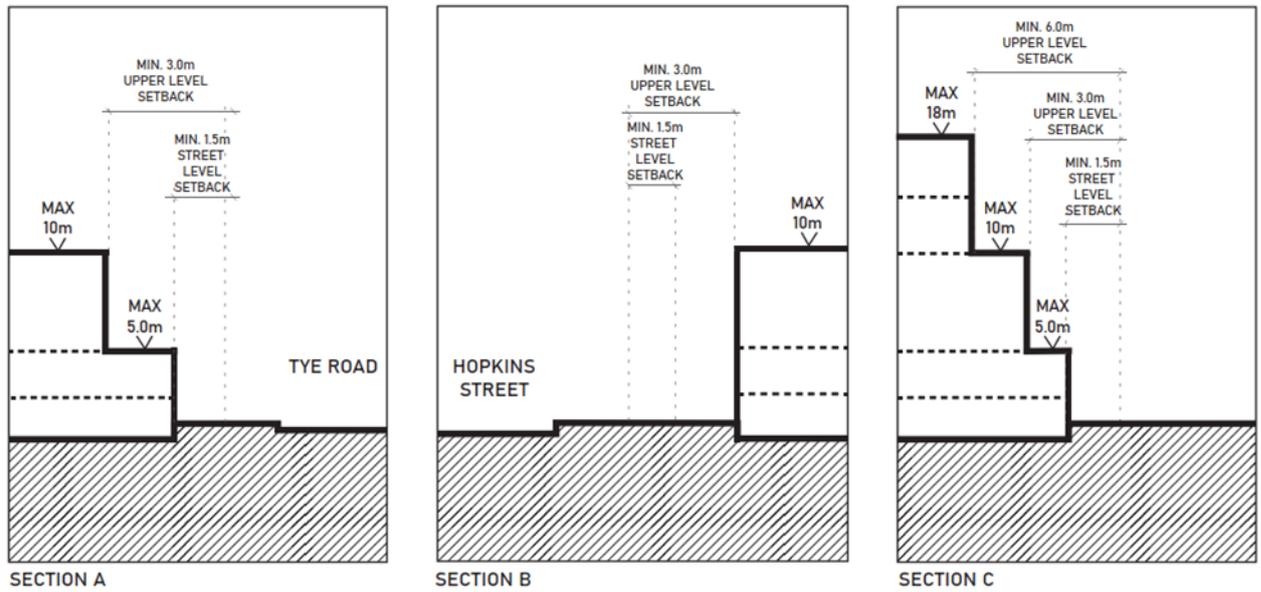
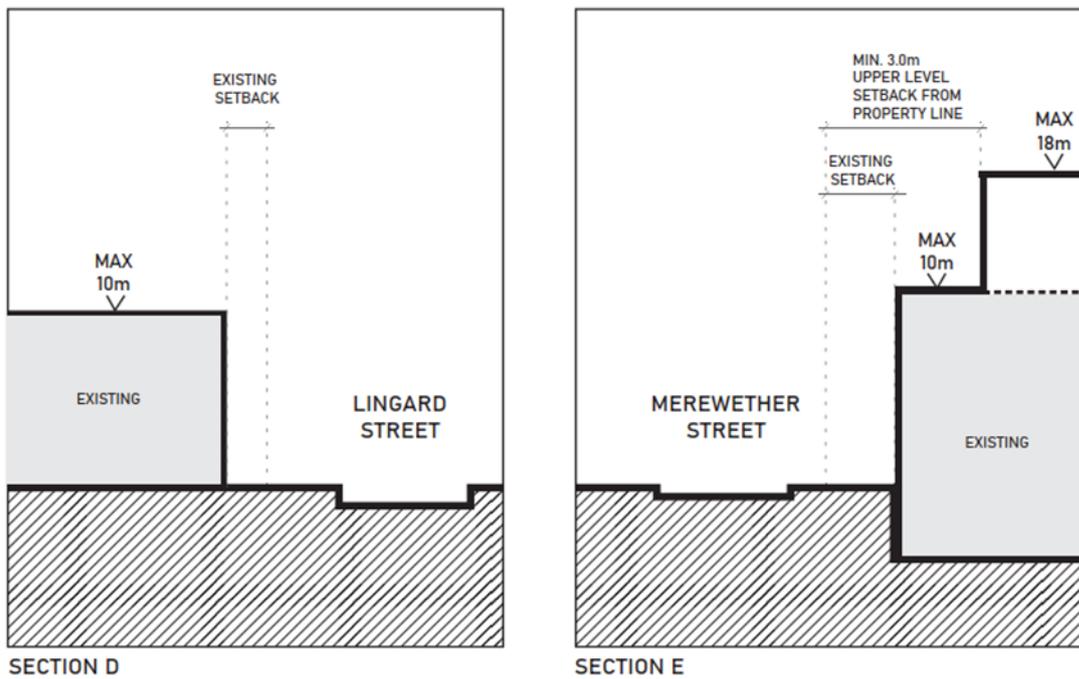


Figure 1 – Cross Sections A-C



Note: The built form and massing of health service facility buildings should transition in scale from the hospital context, down to the residential scale.

Figure 2 – Cross Sections D-E



6.16.04 Built Form and Massing

Objectives

1. Buildings and sites contribute to a finer grained urban environment through built form articulation and through site links.
2. The built form and massing of buildings are designed in response to their context, considered as an ensemble of elements and allow for articulation.

Controls

General controls applying to all development to which this section applies

1. Large buildings are broken up or articulated to reduce overall perceived bulk and scale, as well as provide architectural interest.
2. Through site links are considered where it would provide a positive contribution to the public domain.
3. Impacts on surrounding properties are minimised.

6.16.05 Visual Appearance and Materials

Objectives

1. Architectural form is defined by a balanced composition of elements and makes a positive contribution to the urban environment.
2. Plant and equipment **are** screened, and screening elements are integrated into the architectural design.
3. Material selection contributes to the design of an aesthetically pleasing, durable and resilient building.

Controls

General controls applying to all development to which this section applies

1. The design of the development exhibits good proportions and a balanced composition of elements that reflects the building's use, its structure, and internal planning.
2. The aesthetics and composition of the development are considered in relation to the surrounding buildings and context.
3. Building facades display a balanced composition of elements including solid and void, fenestration, signage integration, as well as an appropriate scale and proportion to the streetscape.
4. All plant and equipment is screened from view from the public domain, and any residential or mixed use areas.
5. Ground level plant to be located behind the front building line and/or rooftop plant to be set back from perimeter and screened for visual privacy and to meet acoustic regulations.
6. Screening of plant and equipment is to be:
 - a. considered as a part of the architectural design and integrated into the overall design of the building; and
 - b. a secondary preference, with primary emphasis on locating elements out of view from the public domain.

7. Materials are robust, durable and **low maintenance, having regard to the weather conditions** to ensure a high quality finish that endures for the life of the building.
8. Materials are selected for their low embodied energy and potential for future re-use or recycling.
9. Materials are not highly reflective to avoid glare and the absorption of heat.
10. Street walls should be articulated through colour, texture and materiality to provide scale, street definition and pedestrian interest.

6.16.06 Residential Amenity

Objectives

1. Built form is arranged and sited to minimise impacts on neighbouring residential uses.
2. Development does not unreasonably reduce the existing solar access of neighbouring residential areas.
3. Acoustic Privacy is managed so that noise transfer to neighbouring residential uses is minimised through the siting of buildings and building layout.
4. Visual Privacy of neighbouring residential areas is maintained through the orientation and siting of the building, and where required, screening.

Controls

General controls applying to all development to which this section applies

1. Where the site adjoins residential uses, the built form steps down in scale toward the boundary shared with residential uses.
2. Direct solar access is retained to habitable rooms and private open spaces of neighbouring residential uses for a minimum of 3hrs between 9am - 3pm on 21st June. Direct Solar access is defined as a minimum of 1sqm at 1m above the FFL receiving the full 3hrs of daylight.
3. Noise generating uses are located away from residential areas and screened with appropriate acoustic treatment to bring noise to within statutory and/or approved levels.
4. Buildings are oriented on the site to minimise opportunities for overlooking of residential living areas, and private outdoor space. Unscreened openings are located on walls not facing residential uses.
5. Where overlooking is unavoidable, openings that enable a view to private spaces are to be treated to maintain the privacy of residential **uses**. Options may include angling openings to orient the view elsewhere, using obscure glazing to lower portions of windows, fixed external louvres/privacy screens **or**, fixed depth planters.
6. Privacy screens are consistent with, and integrated into, the design of the building.
7. Built form is arranged to prevent the total loss of prevailing winds for passive cooling for adjoining residential properties.

6.16.07 Public Domain Interface

Objectives

1. The development provides activation and passive surveillance to public streets and public open space.
2. Building entries provide employees, **patients**, and visitors with a welcoming, accessible, entry point.
3. Awnings are considered as part of the overall development and designed accordingly.
4. Secondary frontages make a positive contribution to the public domain.
5. Building services and essential equipment are integrated with the building design.
6. Welcoming urban activation space is incorporated into the development for the enjoyment of residents, the local community and users of the development that provides relief from the urban environment and allows people to gather.
7. **The development does not dominate the public domain along the Hopkins Street frontage and instead responds to and complements the scale, context, streetscape character and landscape.**

Controls

General controls applying to all development to which this section applies

1. Active uses are located along street frontages to enliven facades. Long expanses of blank, solid and unbroken walls are avoided along street frontages.
2. Clear glazed openings are provided along the street frontage to active uses behind, to provide engagement with the street, and passive surveillance of the public domain.
3. **Minimum 25%** of any new facade facing a street may be glazed.
4. Glazed facades facing a street must be low reflective glass.
5. All publicly accessible external areas of the site are visible from within the building to encourage activation of building facades and to provide passive surveillance of open spaces.
6. Building Entries:
 - a. are accessible, clearly defined, inviting, and visible from the public domain.
 - b. provide weather protection.
 - c. are located on the primary frontage. Where this is not possible, they are visible from the public domain, and clearly sign posted.
7. Awnings shall **be provided to public access entrances** and are in accordance with the relevant awning provisions contained separately within this DCP.
8. Frontages to secondary roads are provide an active edge to the boundary treatment, are integrated with the design and make a positive contribution to the public domain.
9. Secondary frontages are articulated and modelled to provide interest along the street edge.
10. Setbacks to secondary frontages are landscaped.
11. Essential services and equipment required to be accessible from the public domain are located:
 - a. away from main building entries and lobbies; and
 - b. in services enclosures, cupboards, and doors that address the public domain and are integrated with the design of the building.
12. Urban activation spaces are implemented for each precinct and are positioned in central locations, typically within front or secondary setbacks in proximity to a main entrance and partly incorporated into the road reserve.
13. Urban activation spaces comprise uses or facilities such as:
 - a. shade and tree plantings

- b. rain gardens
- c. furnishings such as seats, bins and drinking fountains
- d. play equipment
- e. lawns and paved areas
- f. lighting
- g. Wi-Fi
- h. public facilities
- i. publicly accessible art

6.16.08 Landscaping and Green Infrastructure

Objectives

1. Landscaped areas provide shade, acoustic and visual buffers to main roads and adjoining residents, permeable surfaces for stormwater, and attractive additions to sites and structures.
2. Trees provide shade to hardstand areas, building facades, and parking areas; reducing the heat island effect, and mechanical cooling requirements for buildings.
3. Site planning minimises the impact on existing vegetation.
4. Public domain is embellished with vegetation to realise the benefits of the urban forest and contribute to neighbourhood character.

Controls

General controls applying to all development to which this section applies

1. Landscaped area has a minimum dimension of 1.5m.
2. Larger, consolidated areas of landscaping with a minimum dimension of 3m are provided to enable greater varieties of planting, larger plants, and denser screening. Long narrow strips of landscaped area are avoided.
3. Landscaped areas are located to provide the greatest benefit to the subject site, the public domain, and neighbouring properties. Landscaping is provided along boundaries adjoining residential uses including screening trees. Landscaped areas are to act as buffers to residential uses.
4. Permeable paving is used in place of hardstand areas where possible to reduce stormwater runoff and overland flow.
5. Local indigenous plants are favoured in the landscape design to reinforce local character and assist in the regeneration of local microclimates. Plant species selection is to accommodate local environmental conditions, particularly the exposure to strong coastal winds, salt spray and shading.
6. A landscape maintenance plan is submitted and includes a schedule of maintenance.
7. Declared vegetation is identified, retained, and protected. ~~during construction.~~
8. Locate landscaped areas and tree plantings in positions where they provide the greatest amount of shade to communal areas, building facades and roofs, parking, and other hardstand areas.
9. Street tree planting is provided along Merewether Street in consultation and accordance with the relevant Council requirements.
10. The existing palm tree on the corner of Hopkins Street and Tye Road is retained and protected during construction.

11. A **minimum** four metre (4m) wide landscaped setback on Hopkins Street is established with vegetation that has a medium to long-term life expectancy retained. **A three metre (3m) setback may be considered for the Hopkins Street frontage, where at least two of the following**
- a. **Retention of any declared vegetation (as specified by this DCP) along the Hopkins Street frontage**
 - b. **Deep soil landscaping is provided for at least 80% of the frontage length**
 - c. **A green wall is established for at least a third of the Hopkins.**
12. Roof gardens on buildings that provide areas for recreation and environmental benefits (such as recreation, communal space, stormwater storage/treatment, insulation or the like) are incorporated, where reasonable and feasible.

6.16.09 Transport and Movement

Objectives

1. The movement network has a clear structure, is functional and provides for the safe, efficient and equitable movement of pedestrians, cyclists and vehicles.
2. Transport and movement elements are a considered part of the overall urban design and minimise impact on the public domain, surrounding properties and the locality.

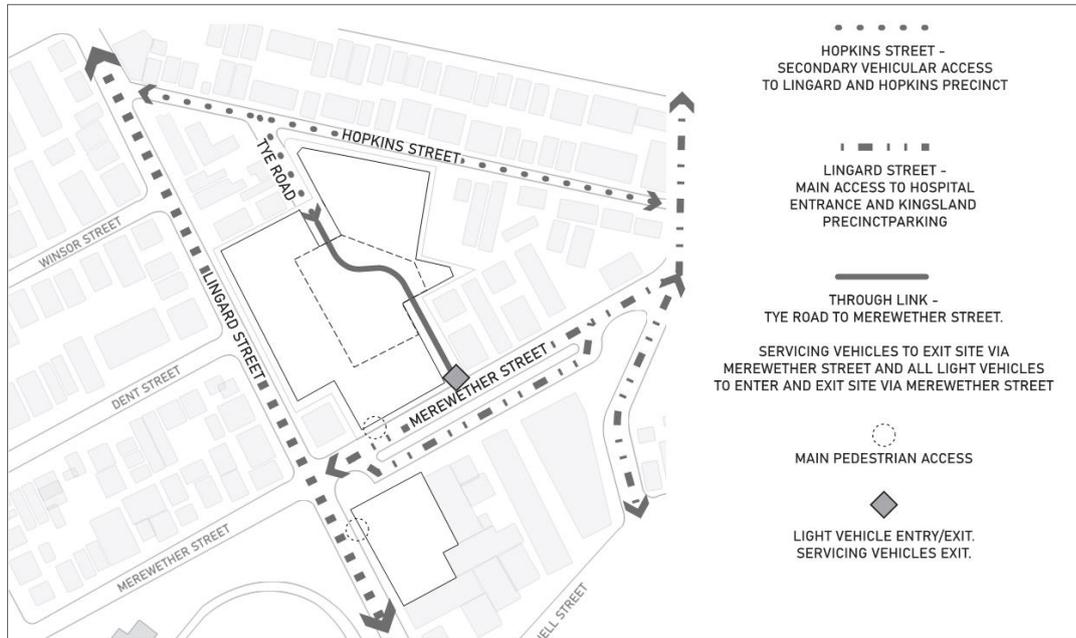
Controls

General controls applying to all development to which this section applies

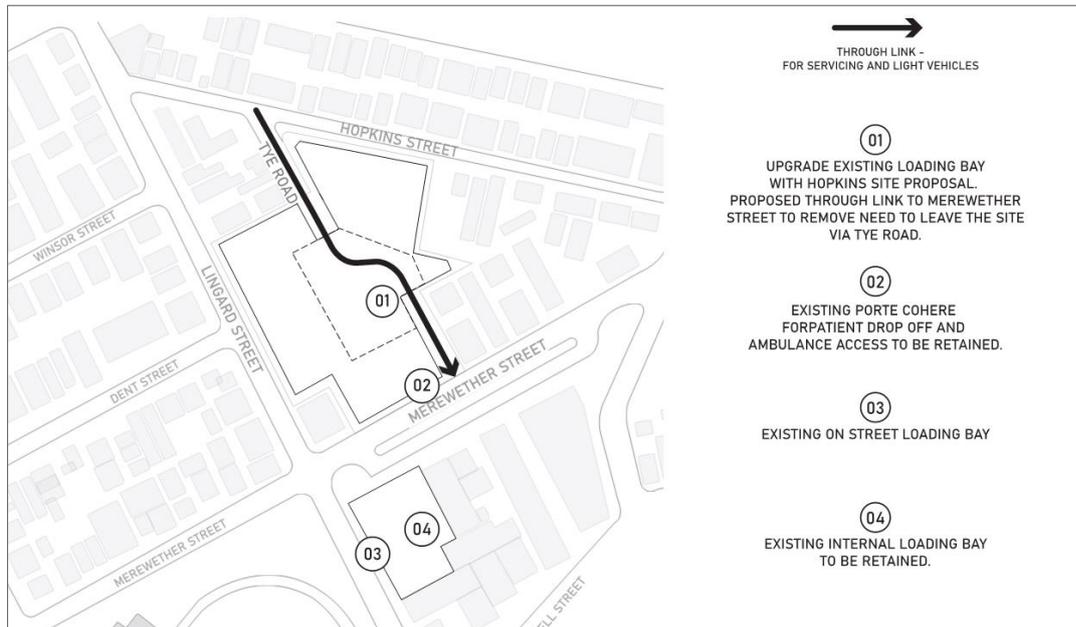
2. Development proposals which, in the opinion of Council, may cause significant impacts on the surrounding movement network, are supported by a Traffic Impact Study (TIS), prepared by a suitably qualified and experienced transport professional.
3. Issues addressed in the TIS are to include, but not limited to:
 - a. review of the existing and proposed traffic network, traffic operating conditions and flows
 - b. existing car parking supply and likely demand, as well as servicing requirements
 - c. existing trip generation and estimate of trip generation of the development
 - d. public transport services within the vicinity of the proposed development
 - e. impacts of generated traffic on the surrounding road network and the locality
 - f. safety of access between the site and the adjacent road network
 - g. pedestrian infrastructure, generation and movements
 - h. recommended improvement works
 - i. linkages with existing and proposed bicycle and pedestrian routes.
4. The TIS will also include measures proposed to increase mode share to public transport and improve access to services.
5. The TIS should be prepared having regards for the entire heath Precinct together with the proposed development. The TIS must provide traffic modelling for the local road intersections and signalised intersections and such modelling must provide cumulative post development traffic data generated by the entire Lingard Hospital Precinct (that is Kingsland, Lingard and Hopkins). The TIS should consider the impacts from the Precincts and provide recommendations for improvements and management of the local and signalised intersections.

6. Development is in accordance with the relevant transport and movement criteria contained separately within this DCP, unless an equivalent or improved planning outcome is identified as a result of the site analysis design process, TIS and/or advice from Council.
7. Access and servicing of the site in accordance with Map 6 and Map 7, particularly the through link from Tye Road to Merewether Street, is subject to improved results and outcomes identified in the TIS.
8. Major development of the site is to demonstrate that safe entry treatment at the intersection of Hopkins Street and Tye Road can be achieved and implemented.
9. All vehicles are to enter and leave site in forward motion.
10. Vehicular access is located to minimise impact on the streetscape and surrounding local context.
11. Sufficient area is provided for the safe manoeuvring of large trucks and service vehicles as required for operation of the development.
12. The size and layout of loading areas are appropriate for the use and ongoing operation of the development.
13. Clear delineation of the loading areas is provided to ensure safe ongoing operation.
14. Dedicated service vehicle circulation may be considered to ensure safe movement of pedestrian, vehicles and service vehicles.
15. Major development of the site is to demonstrate that safe vehicle, pedestrian and cyclist movement at the intersection of Merewether Street and Lingard Street to the Lingard and Kingsland Precincts can be achieved and implemented.
16. Provide accessible pedestrian paths from street front boundary to building entries, separated from any vehicular circulation or parking.
17. Provide marked crossings where pedestrian access crosses any road or driveway.
18. Provide an accessible pedestrian circulation path from all car parking areas to building entries.
19. Provide dedicated circulation path, separate to any road or drive, adjacent building from carpark to building entry.
20. Safe pedestrian access routes are provided to improve connectivity across the overall site and to the locality.
21. Public access is restricted to areas unsafe or unsuitable for public access in the form of fencing or barriers.
22. Public access is restricted to areas not visible from the public domain outside of business hours.
23. Safe and legible access to staff and visitor bicycle parking is provided that is not in conflict with vehicular access and circulation.
24. Provision is made for future pedestrian connections between Lingard and Kingsland precincts.

Map 6 – Access



Map 7 – Servicing



6.16.10 Parking

Objectives

1. Adequate off-street parking is provided to maintain a high amenity of the adjoining street network and reduce the impact and demand for on-street parking and services.
2. The visual and environmental impacts of vehicular parking **are mitigated through siting, screening and landscaping to ensure that parking does** not dominate the streetscape.
3. Vehicular parking is utilised and managed in a functional, sustainable and equitable manner.

Controls

General controls applying to all development to which this section applies

1. Development is in accordance with the relevant parking criteria contained separately within this DCP.
2. On-site parking is provided underground. Where underground parking is **unachievable**, at grade parking will only be considered where:
 - a. it is predominantly set back or sleeved behind other uses; or
 - b. it is screened, integrated into the built form and covered by upper levels of the building; or
 - c. it is not within front building setbacks.
3. Basement parking, loading areas and servicing areas are located and designed to minimise impact on the public domain and adjoining residential uses.
4. On-site parking is to be self-operational and self-managed. Commercial models of parking provision and management are avoided.
5. Development must demonstrate that a clear initiative and direction can be achieved and implemented for parking to be made available to staff and visitors of the site, with minimum to no cost.
6. Development must demonstrate that a clear initiative and direction can be achieved and implemented for the allocation of parking spaces to the various users to assist with parking management and sustainable usage.

6.16.11 Energy Efficient Design

Objectives

1. Development incorporates passive environmental design to reduce energy usage and ongoing costs.

Controls

General controls applying to all development to which this section applies

1. Avoid dark or mirrored glass as means of reducing heat loading.
2. North, east, and west facing glazing is shaded by external screens, louvres, or overhangs.
3. Maximise thermal mass where possible in north facing rooms.
4. Light coloured roofing materials with a high Total Solar Reflectance are to be used to reduce heat loading.
5. Solar systems (energy/water) are encouraged to be installed on roofs to generate electricity and/or reduce energy consumption. Batteries can be used to store energy for use in the evenings.

6.16.12 Building and Workplace Amenity

Objectives

1. Development provides workplaces or office spaces within a building with good daylight and solar access.
2. Development uses natural cross ventilation to reduce air conditioning usage and provide healthy work environments.
3. Ceiling heights allow for habitable areas with a high degree of amenity.
4. Workplaces provide accessible open space for staff and employees.

Controls

General controls applying to all development to which this section applies

1. **50%** of office areas, workspaces, and **consulting suites** within a building are located no more than 12m from building facades providing natural daylight.
2. Enclosed spaces and rooms are limited along the building perimeter to maximise natural daylight access.
3. Site constraints may require reduced building depths to meet good daylight and solar access amenity.
4. Where appropriate, buildings are designed with narrow floor plates and operable windows on opposing facades to allow for natural cross ventilation.
5. Open windows are located away from site constraints that would lead to them not being opened or used.eg busy roads, noisy equipment, sources of odours.
6. The following minimum ceiling heights are provided:
 - a) 3.6m for ground floor retail, workspaces, areas accessible to the public, lobbies;
 - b) 2.7m for upper levels – workspaces, offices, areas accessible to the public; and
7. 2.4m for bathrooms, kitchens, storage areas, circulation. Provide 0.5m² per employee accommodated on the site (as defined by the BCA) as communal open space.

8. Communal open space is to have a minimum dimension of 3m x 3m and receive 2 hours of direct sunlight between the hours of 9am – 6pm.
9. Communal open space is shaded and furnished to accommodate seating and eating.
10. Communal open space is consolidated into a well design, easily identified and usable area, and where practical co-located with landscaped areas.
11. Communal open space is located and designed to benefit from daylight and natural ventilation.
12. Where practical, communal open space should be located in proximity to communal kitchen facilities.
13. Communal open spaces are not located where it would have a negative impact on the local context, and may be located on rooftops and balconies.

6.16.13 Heritage

Objectives

1. Development provides meaningful, considered and high quality Aboriginal and non-Aboriginal heritage interpretation at the site to improve understanding and sense of place within the community.

Controls

General controls applying to all development to which this section applies

1. Heritage interpretation, appropriate to the level of heritage significance, is considered holistically across the site and coordinated accordingly across the precincts.
2. A Heritage Interpretation Strategy is submitted for all major development. Heritage interpretation may include the use of historic artefacts, in-situ retention of relics, signage, artwork, public access, guided walks, electronic media, architectural design and built form **or the like**.
3. Any Aboriginal heritage interpretation is to be delivered in consultation with relevant local Aboriginal stakeholders, considering the sensitivity of Aboriginal cultural heritage, knowledge and values.

ATTACHMENTS DISTRIBUTED UNDER SEPARATE COVER

**CCL 23/05/23 – ADOPTION OF PLANNING PROPOSAL,
DEVELOPMENT CONTROL PLAN AND PLANNING
AGREEMENT FOR 23 MEREWETHER STREET AND 8
LINGARD STREET, MEREWETHER (LINGARD HOSPITAL
PRECINCT)**

Attachment C: Draft Planning Agreement – Hospital Precinct

DISTRIBUTED UNDER SEPARATE COVER

Voluntary Planning Agreement

Newcastle City Council

ABN 25 242 068 129

Healthe Care Lingard Pty Ltd

ACN 117 484 438

Northwest Healthcare Australian Property Limited

ACN 083 065 034

Newcastle

Level 7, Sparke Helmore Building, 28 Honeysuckle Drive, Newcastle NSW 2300

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Agreement

Date

Parties

First party

Name Newcastle City Council (**Council**)
ABN 25 242 068 129
Contact The Chief Executive Officer
Telephone 02 4974 2000

Second party

Name Healthe Care Lingard Pty Ltd (**Developer**)
ACN 117 484 438
Contact Karen Gallager, Head of Commercial Operations
Telephone 02 9215 8200

Third party

Name Northwest Healthcare Australian Property Limited
as trustee of the Trust defined in clause 17
(**Landowner**)
ACN 083 065 034
Contact Richard Roos, Executive Director
Telephone 0458 051 352

Background

- A. The Landowner is the registered proprietor of the Land.
- B. The Developer made an application to the Council for the Instrument Change for the purpose of making a Development Application to the Council for Development Consent to carry out the Development on the Land.
- C. The Instrument Change application was accompanied by an offer by the Developer to enter into this agreement to make contributions for public purposes in connection with the Instrument Change and the Development.

Operative part

1 Definitions

In this agreement, unless the context indicates a contrary intention:

Act means the Environmental Planning and Assessment Act 1979 (NSW);

Address means a party's address set out in the Notices clause of this agreement;

Approval means any certificate, licence, consent, permit, approval or other requirement of any Authority having jurisdiction in connection with the activities contemplated by this agreement;

Authority means any government, semi-governmental, statutory, administrative, fiscal or judicial body, department, commission, authority, tribunal, public or other person, agency or entity and includes a certifier accredited under the Building Professionals Act 2005 (NSW);

Bond means an insurance bond from an AAA credit rated party or a cash bond;

Business Day means a day on which banks are open for general banking business in Sydney, NSW, excluding Saturdays and Sundays;

Certificate means a Construction Certificate or an Occupation Certificate;

Claim means any claim, loss, liability, damage, proceeding, order, judgment or expense arising out of the operation of this agreement;

Compliance Certificate means a compliance certificate as defined under section 6.4 of the Act;

Complying Development has the same meaning as in the Act;

Complying Development Certificate has the same meaning as in the Act;

Consent Authority has the same meaning as in the Act;

Construction Certificate means a construction certificate as defined under section 6.4 of the Act;

Construction Terms means the terms set out in Schedule 2;

Contribution Item means an item listed in the Contributions Schedule;

Contributions Schedule means table in Schedule 1 setting out the contributions to be made under this agreement;

CPI means the All Groups Consumer Price Index applicable to Sydney published by the Australian Bureau of Statistics;

Damages means all liabilities, losses, damages, costs and expenses, including legal fees and disbursements and costs of investigation, litigation, settlement, judgment, interest and penalties;

Dealing, in relation to the Land, means, without limitation, selling, transferring, assigning, mortgaging, charging, encumbering or otherwise dealing with the Land;

Development means:

- (a) proposed development of the Lingard Precinct to add an additional storey to the building on that land; and
- (b) proposed development of the Kingsland Precinct to add an additional storey to the building on that land.

Development Application has the same meaning as in the Act;

Development Consent has the same meaning as in the Act, which includes development consent for State Significant Development and, unless expressly excluded, a Complying Development Certificate;

GST has the same meaning as in the GST Law;

GST Law has the meaning given to that term in A New Tax System (Goods and Services Tax) Act 1999 (Cth) and any other Act or regulation relating to the imposition of or administration of the GST;

Instrument Change means an amendment to the Newcastle Local Environmental Plan 2012 in accordance with Planning Proposal PP2022-395 to:

- (a) rezone the land from R3 Medium Density Residential and B5 Business Development to SP2 Infrastructure (Health Services Facility);
- (b) amend the maximum building height applying to the Land from 10m to 18m; and
- (c) amend the floor space ratio control for the Land from 0.9:1 to no FSR control;

Kingsland Precinct means Lot 100 DP 1251777, known as 8 Lingard Street, Merewether.

Land means the Lingard Precinct and the Kingsland Precinct;

Law means:

- (a) any law applicable including legislation, ordinances, regulations, by-laws and other subordinate legislation;
- (b) any Approval, including any condition or requirement under it; and
- (c) any fees and charges payable in connection with the things referred to in paragraphs (a) and (b);

Lingard Precinct means Lot 100 DP 1168197, known as 23 Merewether Street, Merewether on which the Lingard Private Hospital is currently located;

Merewether and Lingard Street Intersection Works means the construction of a roundabout at the intersection of Merewether and Lingard Streets including pedestrian facilities at each leg, priority pedestrian crossing in Merewether Street, associated realignment of verges, kerb and gutter, drainage and street lighting upgrades, to be carried out by Council;

Monetary Contribution means Contribution Item No. 1 in the Contributions Schedule;

Occupation Certificate means an occupation certificate as defined under section 6.4 of the Act;

Register means the Torrens title register maintained under the Real Property Act 1900 (NSW);

Regulation means the Environmental Planning and Assessment Regulation 2021;

Regulation (Certification) means the Environmental Planning and Assessment (Development Certification and Fire Safety) Regulation 2021

Related Body Corporate has the meaning given to that term in s 9 of the Corporations Act 2001 (Cth);

State Significant Development has the same meaning as in the Act, and includes any modification to a State Significant Development;

Works means any development contribution involving the carrying out of works on the Land or other land required under this agreement.

2 Interpretation

In this agreement, unless the context indicates a contrary intention:

- (a) **(documents)** a reference to this agreement or another document includes any document which varies, supplements, replaces, assigns or novates this agreement or that other document;
- (b) **(references)** a reference to a party, clause, paragraph, schedule or annexure is a reference to a party, clause, paragraph, schedule or annexure to or of this agreement;
- (c) **(headings)** clause headings and the table of contents are inserted for convenience only and do not affect interpretation of this agreement;
- (d) **(person)** a reference to a person includes a natural person, corporation, statutory corporation, partnership, the Crown and any other organisation or legal entity and their personal representatives, successors, substitutes (including persons taking by novation) and permitted assigns;
- (e) **(party)** a reference to a party to a document includes that party's personal representatives, executors, administrators, successors, substitutes (including persons taking by novation) and permitted assigns;
- (f) **(president, CEO or managing director)** the president, CEO or managing director of a body or Authority means any person acting in that capacity;
- (g) **(requirements)** a requirement to do any thing includes a requirement to cause that thing to be done, and a requirement not to do any thing includes a requirement to prevent that thing being done;
- (h) **(including)** including and includes are not words of limitation, and a list of examples is not limited to those items or to items of a similar kind;
- (i) **(corresponding meanings)** a word that is derived from a defined word has a corresponding meaning;
- (j) **(singular)** the singular includes the plural and vice-versa;
- (k) **(gender)** words importing one gender include all other genders;
- (l) **(parts)** a reference to one or more things includes each part and all parts of that thing or group of things but nothing in this clause implies that part performance of an obligation constitutes performance of that obligation;
- (m) **(rules of construction)** neither this agreement nor any part of it is to be construed against a party on the basis that the party or its lawyers were responsible for its drafting;
- (n) **(legislation)** a reference to any legislation or provision of legislation includes all amendments, consolidations or replacements and all regulations or instruments issued under it;
- (o) **(time and date)** a reference to a time or date in connection with the performance of an obligation by a party is a reference to the time and date in New South Wales, Australia, even if the obligation is to be performed elsewhere;

- (p) **(joint and several)** an agreement, representation, covenant, right or obligation:
 - (i) in favour of two or more persons is for the benefit of them jointly and severally; and
 - (ii) on the part of two or more persons binds them jointly and severally;
- (q) **(writing)** a reference to a notice, consent, request, approval or other communication under this agreement or an agreement between the parties means a written notice, request, consent, approval or agreement;
- (r) **(replacement bodies)** a reference to a body (including an institute, association or Authority) which ceases to exist or whose powers or functions are transferred to another body is a reference to the body which replaces it or which substantially succeeds to its power or functions;
- (s) **(Australian currency)** a reference to dollars or \$ is to Australian currency;
- (t) **(month)** a reference to a month is a reference to a calendar month; and
- (u) **(year)** a reference to a year is a reference to twelve consecutive calendar months.

3 Planning Agreement under the Act

- (a) The parties agree that this agreement is a planning agreement within the meaning of section 7.4 of the Act.
- (b) Schedule 3 of this agreement summarises the requirements for planning agreements under section 7.4 of the Act and the way this agreement addresses those requirements.

4 Application of this agreement

This agreement applies to:

- (a) the Instrument Change,
- (b) the Development, and
- (c) the Land.

5 Operation of this agreement

- (a) This agreement operates only if:
 - (i) the Instrument Change is made; and
 - (ii) the parties execute this agreement.
- (b) Until the planning agreement operates, this document constitutes:
 - (i) the Developer and Landowner's offer in connection with the Instrument Change sought by the Developer and Landowner for the purposes of making Development Applications in respect of the Land; and
 - (ii) the Developer and Landowner's offer to enter into this agreement if the Instrument Change is made.
- (c) The parties acknowledge and agree that:
 - (i) the Developer intends to carry out the Development; and

- (ii) the obligations of the Developer under this agreement are not obligations of the Landowner, unless the Landowner carries out the Development of the Land, in which case the Landowner agrees that all provisions of this agreement will apply to it, as if it were the Developer.

6 Contributions to be made under this agreement

6.1 Contributions

- (a) The Developer must deliver the Contribution Items to Council at the time and in the manner set out in the Contributions Schedule, whether or not the Council is the Consent Authority for the Development.
- (b) The parties acknowledge and agree that the Contributions serve the public purposes set out in the Contributions Schedule.

6.2 Monetary Contribution

- (a) The Monetary Contribution must be paid by the Developer to Council by way of bank cheque in favour of Council or by deposit by means of electronic funds transfer into an account specified by Council.
- (b) The Monetary Contribution is to be indexed in accordance with increases in the CPI from the date of this agreement to the date of payment. The Monetary Contribution payable will be adjusted to in the following manner:

$$\$CPY = \$CDC \times CPIPY / CPIDC$$

Where:

\$CPY is the amount of the contribution at the date of payment

\$CDC is the amount of the Monetary Contribution as set out in this agreement (prior to indexation)

CPIPY is the latest release of the Consumer Price Index (Sydney – All Groups) at the date of payment as published by the ABS.

CPIDC is the Consumer Price Index (Sydney – All Groups) for the financial quarter at the date of entering into this agreement.

- (c) The Monetary Contribution will be taken to have been made when the Council, acting reasonably, notifies the Developer that the bank cheque has been received and cleared funds or electronic funds have been deposited in the Council's bank account.
- (d) The parties agree and acknowledge that the Monetary Contribution will be used towards the carrying out of the Merewether and Lingard Street Intersection Works.
- (e) Council acknowledges and agrees that:
 - (i) the Developer has notified Council that it intends to submit a Development Application or Development Applications for the Development or part of the Development within 20 Business Days after the Instrument Change is published on the NSW Legislation Website;

- (ii) Council will commence the design for the Merewether and Lingard Street Intersection Works when the first Development Application, application for State Significant Development or application for Complying Development for the Development on the Kingsland Precinct is being assessed by the relevant Consent Authority; and
 - (iii) Council will construct the Merewether and Lingard Street Intersection Works as soon as practicable after the completion of the design and construction of the Development on the Kingsland Precinct commences, and will use its best endeavours to complete the Merewether and Lingard Street Intersection Works in a timely manner.
- (f) Notwithstanding any other provision of this agreement, the Developer will not be required to pay the Monetary Contribution if, prior to that payment becoming due, a condition is imposed on any Development Consent requiring the Developer (or any other entity with the benefit of the Development Consent) to carry out the Merewether and Lingard Street Intersection Works.
- (g) Notwithstanding any other provision of this agreement, if, prior to the Monetary Contribution becoming due, a condition is imposed on any Development Consent requiring the Developer (or any other entity with the benefit of the Development Consent) to carry out:
- (i) a significant part of the Merewether and Lingard Street Intersection Works; or
 - (ii) a significant upgrade of the Merewether and Lingard Street intersection to a standard required following the assessment of an overall masterplan for the Kingsland and Lingard Precincts (and the adjacent Hopkins precinct),
- the Monetary Contribution will be reduced by an amount equivalent to the value of the works required under the Development Consent, as determined by a qualified quantity surveyor appointed by the Developer with the Council's approval (acting reasonably).

6.3 Works

- (a) The Developer will carry out the Works in accordance with this agreement, including the Construction Terms and any Development Consent granted for the Works.
- (b) The Works or any part of the Works required under this agreement will be taken to have been completed and delivered to Council for the purposes of this agreement when a Compliance Certificate has been issued for those Works.
- (c) If the Council is not the Consent Authority for any part of the Development, the Developer is to carry out and complete the Works in a good and workmanlike manner having regard for the intended purpose of the Works and otherwise to the satisfaction of the relevant Consent Authority and the requirement of any other government body.

6.4 Access to Council owned land

The Council agrees to permit the Developer, upon receiving at least 10 Business Days' prior notice, to enter, pass through or occupy any Council owned or controlled land in order to enable the Developer to properly perform its obligations under this agreement.

Nothing in this clause creates or gives the Developer any estate or interest in any part of the Council owned or controlled land.

7 Application of s 7.11, s 7.12 and s 7.24 of the Act

- (a) This agreement does not exclude the application of section 7.11 of the Act to the Development.
- (b) This agreement does not exclude the application of section 7.12 of the Act to the Development.
- (c) This agreement does not exclude the application of section 7.24 of the Act to the Development.
- (d) The benefits under this agreement are not to be taken into consideration in determining a development contribution under section 7.11 of the Act.

8 Registration of this agreement

8.1 Landowner Interest

The Landowner represents and warrants to the Council that on the date of this agreement it is the registered proprietor of the Land.

8.2 Registration of this agreement

- (a) The Developer agrees to procure the registration of this agreement under the *Real Property Act 1900* (NSW) in the relevant folios of the Register of the Land in accordance with section 7.6 of the Act.
- (b) The Developer at its own expense will, promptly after the execution of this agreement, take all practical steps, and otherwise do anything that the Council reasonably requires to procure:
 - (i) The consent of each person who:
 - (A) has an estate or interest in the Land registered under the *Real Property Act 1900* (NSW); or
 - (B) is seized or possessed of an estate or interest in the Land, and
 - (ii) the execution of any documents,to enable the registration of this agreement in accordance with clause 8.2.
- (c) The Landowner consents to the registration of the agreement in accordance with this clause 8.2.
- (d) The Developer, at its own expense, will take all practical steps, and otherwise do anything that the Council reasonably requires:
 - (i) to procure the lodgement of this agreement with the Registrar-General as soon as reasonably practicable after this agreement comes into operation, but in any event, no later than 20 Business Days after that date; and
 - (ii) to procure the registration of this agreement by the Registrar-General in the relevant folios of the Register for the Land as soon as reasonably practicable after this agreement is lodged for registration.

8.3 *Removal from Register*

The Council will provide a release and discharge of this agreement so that it may be removed from the folios of the Register for the Land (or any part of it) provided the Council is satisfied the Developer has duly fulfilled its obligations under this agreement, and is not otherwise in default of any of the obligations under this agreement.

9 Review of this agreement

- (a) This agreement may be reviewed or modified. Any review or modification of this agreement will be conducted in the circumstances and in the manner determined by the parties.
- (b) No modification or review of this agreement will be of any force or effect unless it is in writing and signed by the parties to this agreement.
- (c) A party is not in breach of this agreement if it does not agree to an amendment to this agreement requested by a party in, or as a consequence of, a review.

10 Dispute Resolution

10.1 *Reference to Dispute*

If a dispute arises between the parties in relation to this agreement, the parties must not commence any court proceedings relating to the dispute unless the parties have complied with this clause, except where a party seeks urgent interlocutory relief.

10.2 *Notice of Dispute*

The party wishing to commence the dispute resolution process must give written notice (**Notice of Dispute**) to the other parties of:

- (a) The nature of the dispute,
- (b) The alleged basis of the dispute, and
- (c) The position which the party issuing the Notice of Dispute believes is correct.

10.3 *Representatives of Parties to Meet*

- (a) The representatives of the parties must promptly (and in any event within 10 Business Days of the Notice of Dispute) meet in good faith to attempt to resolve the notified dispute.
- (b) The parties may, without limitation:
 - (i) resolve the dispute during the course of that meeting,
 - (ii) agree that further material or expert determination in accordance with clause 10.6 about a particular issue or consideration is needed to effectively resolve the dispute (in which event the parties will, in good faith, agree to a timetable for resolution); or
 - (iii) agree that the parties are unlikely to resolve the dispute and, in good faith, agree to a form of alternative dispute resolution (including expert determination, arbitration or mediation) which is appropriate for the resolution of the relevant dispute.

10.4 *Further Notice if Not Settled*

If the dispute is not resolved within 20 Business Days after the nominated representatives have met, either party may give to the other a written notice calling for determination of the dispute (Determination Notice) by mediation under clause 10.5 or by expert determination under clause 10.6.

10.5 *Mediation*

If a party gives a Determination Notice calling for the dispute to be mediated:

- (a) The parties must agree to the terms of reference of the mediation within 10 Business Days of the receipt of the Determination Notice (the terms shall include a requirement that the mediation rules of the Institute of Arbitrators and Mediators Australia (NSW Chapter) apply;
- (b) The mediator will be agreed between the parties, or failing agreement within 10 Business Days of receipt of the Determination Notice, either Party may request the President of the Institute of Arbitrators and Mediators Australia (NSW Chapter) to appoint a mediator;
- (c) The mediator appointed pursuant to this clause 10.5 must:
 - (i) Have reasonable qualifications and practical experience in the area of the dispute; and
 - (ii) Have no interest or duty which conflicts or may conflict with his or her function as a mediator he or she being required to fully disclose any such interest or duty before his or her appointment;
- (d) The mediator shall be required to undertake to keep confidential all matters coming to his or her knowledge by reason of his or her appointment and performance of his or her duties;
- (e) The parties must within 10 Business Days of receipt of the Determination Notice notify each other of their representatives who will be involved in the mediation;
- (f) The parties agree to be bound by a mediation settlement and may only initiate judicial proceedings in respect of a dispute which is the subject of a mediation settlement for the purpose of enforcing that mediation settlement; and
- (g) In relation to costs and expenses:
 - (i) Each active party in the mediation will bear its own professional and expert costs incurred in connection with the mediation; and
 - (ii) The costs of the mediator will be shared equally by the parties unless the mediator determines that a party has engaged in vexatious or unconscionable behaviour in which case the mediator may require the full costs of the mediation to be borne by that party.

10.6 *Expert determination*

If the dispute is not resolved under clause 10.3 or clause 10.5, or the parties otherwise agree that the dispute may be resolved by expert determination, the parties may refer the dispute to an expert, in which event:

- (a) The dispute must be determined by an independent expert in the relevant field:
 - (i) Agreed upon and appointed jointly by the parties; and

- (ii) In the event that no agreement is reached or no appointment is made within 15 Business Days of the agreement to refer the dispute to an expert, appointed on application of a party by the then President of the Law Society of New South Wales;
- (b) The expert must be appointed in writing and the terms of the appointment must not be inconsistent with this clause;
- (c) The determination of the dispute by such an expert will be made as an expert and not as an arbitrator and will be in writing and contain the reasons for the determination;
- (d) The expert will determine the rules for the conduct of the process but must conduct the process in accordance with the rules of natural justice;
- (e) Each party will bear its own costs in connection with the process and the determination by the expert and will share equally the expert's fees and costs; and
- (f) Any determination made by an expert pursuant to this clause is final and binding upon the parties except unless:
 - (i) Within 20 Business Days of receiving the determination, a party gives written notice to the other party that it does not agree with the determination and commences litigation; or
 - (ii) The determination is in respect of, or relates to, termination or purported termination of this agreement by any party, in which event the expert is deemed to be giving a non-binding appraisal.

10.7 *Litigation*

If the dispute is not *finally* resolved in accordance with this clause 10, then either party is at liberty to litigate the dispute.

10.8 *No suspension of contractual obligations*

Subject to any interlocutory order obtained under clause 10.1, the referral to or undertaking of a dispute resolution process under this clause 10 does not suspend the parties' obligations under this agreement.

11 Enforcement

11.1 *Default*

- (a) In the event a party considers another party has failed to perform and fulfil an obligation under this agreement, it may give notice in writing to the other party (**Default Notice**) giving all particulars of the matters in respect of which it considers default has occurred and by such notice require the default to be remedied within a reasonable time not being less than 21 days. The party giving the Default Notice must simultaneously give a copy of the Default Notice to any other non-defaulting party.
- (b) In determining a reasonable time, regard must be had to both the nature of the default and the work or other action required to remedy it and whether or not the continuation of the default constitutes a public nuisance or raises other circumstances of urgency or emergency.

- (c) If a party disputes the Default Notice it may refer the dispute to dispute resolution under clause 10 of this agreement.

11.2 *Restriction on the issue of Certificates*

- (a) Subject to clause 11.2(b), if the Contributions Schedule specifies that a Contribution Item must be delivered prior to the issue of a Certificate, in accordance with provisions of the Act and Regulation (Certification), the relevant Certificate must not be issued unless that Contribution Item has been delivered.
- (b) Clause 11.2(a) will not apply if:
 - (i) the Developer is unable to complete the Contribution Item due to circumstances beyond its control;
 - (ii) Council has accepted a Bond; and
 - (iii) Council has agreed to defer delivery of the Contribution Item for a reasonable period to allow the relevant circumstances to be resolved and the Certificate to be issued.

11.3 *General Enforcement*

- (a) Subject to clause 10, without limiting any other remedies available to the parties, this agreement may be enforced by any party in any Court of competent jurisdiction.
- (b) Nothing in this agreement prevents:
 - (i) a party from bringing proceedings in the Land and Environment Court to enforce any aspect of this agreement or any matter to which this agreement relates; and
 - (ii) the Council from exercising any function under the Act or any other Act or law relating to the enforcement of any aspect of this agreement or any matter to which this agreement relates.

12 *Assignment and Dealings*

12.1 *Assignment*

- (a) The Developer must not assign or deal with any right under this agreement without the prior written consent of the other parties.
- (b) Any change of ownership or control (as defined in section 50AA of the *Commonwealth Corporations Act 2001*) of the Developer is be deemed to be an assignment of this agreement for the purposes of this clause.
- (c) Any purported dealing by the Developer in breach of this clause is of no effect.

12.2 *Transfer of Land*

- (a) Subject to clause 12.2(b) and clause 12.2(c), the Landowner may not transfer, assign or dispose of the whole or any part of its right, title or interest in the Land (present or future) to another person (**Transferee**) unless before it sells, transfers or disposes of that right, title or interest:
 - (i) the Transferee delivers to the Council a novation deed signed by the Transferee in a form and of such substance as is acceptable to the Council

- containing provisions under which the Transferee agrees to comply with all the outstanding obligations of the Landowner under this agreement;
- (ii) any default under any provisions of this agreement has been remedied or waived by the Council, on such conditions as the Council may determine, and
 - (iii) the Landowner and the Transferee pay the Council's reasonable costs in relation to the assignment.
- (b) The Developer must execute any novation deed which complies with clause 12.2(a)(i).
- (c) Clause 12.2(a) does not apply:
- (i) to the transfer, assignment or disposal of any interest in the Land, being a leasehold interest, a mortgage, an easement, covenant or similar; or
 - (ii) once this agreement is registered on the title to the Land in accordance with clause 8.

13 Approvals and consents

Except as otherwise set out in this agreement, and subject to any statutory obligations, a party may give or withhold an approval or consent to be given under this agreement in that party's absolute discretion and subject to any conditions determined by the party. A party is not obligated to give its reasons for giving or withholding consent or for giving consent subject to conditions.

14 No fetter

14.1 *Discretion*

This agreement is not intended to operate to fetter, in any manner, the exercise of any statutory power or discretion of the Council, including, but not limited to, any statutory power or discretion of the Council relating to the Instrument Change, the Development Application or any other application for Development Consent (all referred to in this agreement as a ("**Discretion**").

14.2 *No fetter*

No provision of this agreement is intended to constitute any fetter on the exercise of any Discretion. If, contrary to the operation of this clause, any provision of this agreement is held by a court of competent jurisdiction to constitute a fetter on any Discretion, the parties agree:

- (a) They will take all practical steps, including the execution of any further documents, to ensure the objective of this clause is substantially satisfied,
- (b) In the event that (a) cannot be achieved without giving rise to a fetter on the exercise of a Discretion, the relevant provision is to be severed and the remainder of this agreement has full force and effect, and
- (c) To endeavour to satisfy the common objectives of the parties in relation to the provision of this agreement which is to be held to be a fetter on the extent that is possible having regard to the relevant court judgment.

15 Notices

15.1 Notices

Any notice given under or in connection with this agreement (**Notice**):

- (a) must be in writing and signed by a person duly authorised by the sender;
- (b) must be addressed as follows and delivered to the intended recipient by hand, by prepaid post or by email at the address, or at the address last notified by the intended recipient to the sender after the date of this agreement:
 - (i) to Newcastle City Council: PO Box 489, Newcastle NSW 2300
Email: mail@ncc.nsw.gov.au
Attention: The Chief Executive Officer
 - (ii) to Health Care Lingard Pty Ltd: Level 5, 275 George Street, Sydney NSW 2000
Email: karen.gallagher@healthcare.com.au
Attention: Karen Gallagher, Head of Commercial Operations
 - (iii) to Northwest Australian Property Limited: Level 45, Rialto South Tower, 525 Collins Street, Melbourne, Victoria 3000
Urgent Attention Regional General Counsel
Email: nzaucosec@nwhreit.com
Attention: Urgent Attention Regional General Counsel
- (c) is taken to be given or made:
 - (i) in the case of hand delivery, when delivered; and
 - (ii) in the case of delivery by post, three Business Days after the date of posting (if posted to an address in the same country) or seven Business Days after the date of posting (if posted to an address in another country); and
 - (iii) in the case of email, when the sender receives an email acknowledgement from the recipient's information system showing the Notice has been delivered to the email address stated above or when the Notice is first opened or read by the recipient whichever occurs first; and
- (d) if under clause (c) a Notice would be taken to be given or made on a day that is not a Business Day in the place to which the Notice is sent, or later than 4.00 pm (local time), it is taken to have been given or made at the start of business on the next Business Day in that place.

16 General

16.1 Relationship between parties

- (a) Nothing in this agreement:
 - (i) constitutes a partnership between the parties; or

- (ii) except as expressly provided, makes a party an agent of another party for any purpose.
- (b) A party cannot in any way or for any purpose:
 - (i) bind another party; or
 - (ii) contract in the name of another party.
- (c) If a party must fulfil an obligation and that party is dependent on another party, then that other party must do each thing reasonably within its power to assist the other in the performance of that obligation.

16.2 *Time for doing acts*

- (a) If the time for doing any act or thing required to be done or a notice period specified in this agreement expires on a day other than a Business Day, the time for doing that act or thing or the expiration of that notice period is extended until the following Business Day.
- (b) If any act or thing required to be done is done after 5.00 pm on the specified day, it is taken to have been done on the following Business Day.

16.3 *Further assurances*

Each party must promptly execute all documents and do all other things reasonably necessary or desirable to give effect to the arrangements recorded in this agreement.

16.4 *Variation*

A provision of this agreement can only be varied by a later written document executed by or on behalf of all parties and in accordance with the provisions of the Act.

16.5 *Counterparts*

This agreement may be executed in any number of counterparts. All counterparts taken together constitute one instrument.

16.6 *Legal expenses and stamp duty*

The Developer must pay the Landowner's and the Council's reasonable legal costs and disbursements in connection with the negotiation, preparation and execution of this agreement.

16.7 *Entire agreement*

The contents of this agreement constitute the entire agreement between the parties about its subject matter and supersede any prior negotiations, representations, understandings or arrangements made between the parties regarding the subject matter of this agreement, whether orally or in writing.

16.8 *Representations and warranties*

The parties represent and warrant that they have the power and authority to enter into this agreement and comply with their obligations under the agreement and that entry into this agreement will not result in the breach of any law.

16.9 *Severability*

If a clause or part of a clause of this agreement can be read in a way that makes it illegal, unenforceable or invalid, but can also be read in a way that makes it legal, enforceable and valid, it must be read in the latter way. If any clause or part of a clause

is illegal, unenforceable or invalid, that clause or part is to be treated as removed from this agreement, but the rest of this agreement is not affected.

16.10 *Invalidity*

- (a) A word or provision must be read down if:
 - (i) this agreement is void, voidable, or unenforceable if it is not read down;
 - (ii) this agreement will not be void, voidable or unenforceable if it is read down; and
 - (iii) the provision is capable of being read down.
- (b) A word or provision must be severed if:
 - (i) despite the operation of clause (a), the provision is void, voidable or unenforceable if it is not severed; and
 - (ii) this agreement will be void, voidable or unenforceable if it is not severed.
- (c) The remainder of this agreement has full effect even if clause 16.10(b) applies.

16.11 *Waiver*

- (a) A right or remedy created by this agreement cannot be waived except in writing signed by the party entitled to that right. Delay by a party in exercising a right or remedy does not constitute a waiver of that right or remedy, nor does a waiver (either wholly or in part) by a party of a right operate as a subsequent waiver of the same right or of any other right of that party.
- (b) The fact that a party fails to do, or delays in doing, something the party is entitled to do under this agreement, does not amount to a waiver of any obligation of, or breach of obligation by, another party. A waiver by a party is only effective if it is in writing. A written waiver by a party is only effective in relation to the particular obligation or breach in respect of which it is given. It is not to be taken as an implied waiver of any other obligation or breach or as an implied waiver of that obligation or breach in relation to any other occasion.

16.12 *GST*

- (a) Words and expressions which are not defined in this agreement but which have a defined meaning in GST Law have the same meaning as in the GST Law.
- (b) Unless otherwise expressly stated, all prices or other sums payable or consideration to be provided under this agreement are exclusive of GST.
- (c) If GST is imposed on any supply made under or in accordance with this agreement, the consideration payable or to be provided for that supply under this agreement but for the application of this clause is increased by, and the recipient of the supply must also pay to the supplier, an amount equal to the GST payable by the supplier on that supply.

16.13 *Governing law and jurisdiction*

- (a) The laws applicable in New South Wales govern this agreement.
- (b) The parties submit to the non-exclusive jurisdiction of the courts of New South Wales and any courts competent to hear appeals from those courts.

17 Limitation of Liability

- (a) The Owner enters into, and incurs obligations under, this agreement only in its capacity as trustee of the Trust and in no other capacity.
- (b) Subject to paragraph (f), the Owner:
 - (i) will not be liable to pay or satisfy any obligation or liability under this agreement out of any assets held by it personally or in its capacity as trustee or responsible entity of any other trust or managed investment scheme, other than the Trust; and
 - (ii) will only be liable to pay or satisfy any of its obligations or liabilities under this agreement to the extent to which these obligations or liabilities can be satisfied out of property of the Trust out of which the Owner is actually indemnified for that liability.
- (c) Subject to paragraph (f), each other party to this agreement may only enforce any rights it has under or in connection with this agreement against the Owner in the Owner's capacity as trustee of the Trust (and not in its personal capacity or any other capacity), and the remedies of each other party to this agreement are limited to the right of that party to be subrogated to the Owner's right of indemnity against the assets of the Trust. Without limiting the generality of this paragraph (c), the other parties to this agreement must not take any action for the winding up, liquidation, administration, receivership or similar of the Owner itself or seek recourse against the beneficiaries or members of the Trust.
- (d) Each other party to this agreement agrees that neither it nor any receiver or attorney that it appoints may incur any liability on behalf of or for the account of the Owner unless that liability is subject to the limitation contained in this clause.
- (e) The provisions of this clause are paramount and apply to this agreement regardless of any other provision of this agreement or any other Deed or instrument, even a provision which seeks to apply regardless of any other provision.
- (f) The provisions of paragraphs (a) to (c) shall not apply to any obligation or liability of the Owner to the extent that it is not satisfied because, under the trust deed of the Trust or by operation of law, there is a reduction in the extent of the Owner's indemnity out of the assets of the Trust as a result of the Owner's own fraud, negligence or breach of trust. In such a case, the Owner's liability is limited to an amount equal to the value of the assets held on trust by the Owner for the Trust.
- (g) In this clause the term "Trust" means Vital Healthcare Investment Trust.

Schedule 1 Contributions Schedule

Item No.	Contribution Item	Public Purpose	Nature and Extent	Timing	Manner of Delivery	Indicative Value*
1.	Monetary Contribution – Merewether and Lingard Street Intersection	Merewether and Lingard Street Intersection Works	Monetary Contribution in the amount of \$1,000,000.	The Monetary Contribution must be paid to Council prior to the issue of any Occupation Certificate for the Development, or if no such certificate is required, prior to occupation of the Kingsland Precinct, subject to clause 6.2(f).	Payment in accordance with clause 6.2.	\$1,000,000.00
2.	Works – Tye Road Streetscape	Public Domain Upgrades Pedestrian Amenity and Access	Reconstruction of the street and streetscape elements along both sides of Tye Road, including construction of pedestrian footways, kerb and gutter and road pavement, generally in the location shown in Annexure C.	The Tye Road Streetscape Works must be completed prior to the issue of any Occupation Certificate for the Development on the Lingard Precinct, or otherwise in accordance with clause 6.3(c) and/or 11.2(b).	Works are to be designed, carried out and delivered in accordance with the Construction Terms.	\$850,000.00

Item No.	Contribution Item	Public Purpose	Nature and Extent	Timing	Manner of Delivery	Indicative Value*
3,	Works – Merewether Street Streetscape	Public Domain Upgrades Pedestrian Amenity and Access	Reconstruction of the street and streetscape elements along both sides of Merewether Street between Union Street and Lingard Street, including management of on-street parking, road and safety works and pedestrian management facilities, excluding road surfaces, kerbing and guttering, and civil drainage, generally in the location shown in Annexure D.	The Merewether Street Streetscape Works must be completed prior to the issue of any Occupation Certificate for the Development on the Lingard Precinct, or otherwise in accordance with clause 6.3(c) and/or 11.2(b).	Works are to be designed, carried out and delivered in accordance with the Construction Terms.	\$1,380,000.00
4.	Works – Lingard Street Streetscape	Public Domain Upgrades Pedestrian Amenity and Access	Construction of footway connections and streetscape elements along western side of Lingard Street between Merewether Street and Mitchell Street, including pedestrian ramps on both sides of Mitchell St intersection and associated footway kerbing and guttering, generally in the location shown in Annexure E 1.	The Lingard Street Streetscape Works must be completed prior to the issue of any Occupation Certificate for the Development on the Lingard Precinct, or otherwise in accordance with clause 6.3(c) and/or 11.2(b).	Works are to be designed, carried out and delivered in accordance with the Construction Terms.	\$100,000.00

Item No.	Contribution Item	Public Purpose	Nature and Extent	Timing	Manner of Delivery	Indicative Value*
5.	Works – Union Street Footpath	Public Domain Upgrades Pedestrian Amenity and Access	Construction of a new concrete footpath between existing crossovers approximately 260m in length linking the southern side of Merewether Street to Union Street, continuing along the western side of Union Street to Mitchell Street, as shown generally in Annexure E.	The Union Street Footpath must be completed prior to the issue of any Occupation Certificate for the Development on the Lingard Precinct, or otherwise in accordance with clause 6.3(c) and/or 11.2(b).	Works are to be designed, carried out and delivered in accordance with the Construction Terms.	\$250,000.00
6.	Works – Public Park	Open space and recreation, improvement of public parks	Prior to the lodgement of a Development Application for Development on the Kingsland Precinct, the Developer will provide a proposal to Council for works to enhance Townson Oval. The works subject to the proposal may include installation of park furniture, signage and lighting, up to a maximum value of \$50,000 (Public Park Works). The Developer will design and construct the Public Park Works in accordance with the approved proposal.	The Public Park Works must be completed prior to the issue of any Occupation Certificate for the Development on the Lingard Precinct, or otherwise in accordance with clause 6.3(c) and/or 11.2(b).	Works are to be designed, carried out and delivered in accordance with the Construction Terms.	\$50,000.00

Item No.	Contribution Item	Public Purpose	Nature and Extent	Timing	Manner of Delivery	Indicative Value*
7.	Works – Public Roads	Improvement and upgrade to public roads and intersections	<p>Prior to lodgement of the each Development Application for the Development, the Developer will prepare a detailed traffic study identifying works to be undertaken to improve the local road network as a consequence of the development subject to the Development Application. The traffic study will address, but will not be limited to, the following potential works to address capacity and queuing distance issues:</p> <ul style="list-style-type: none"> • Potential upgrades at Glebe Road / Lingard Street intersection • Works to the Lingard Street / Railway Street roundabout • Works to the Glebe Road / Union Street intersection • Potential upgrades to Merewether Street / Lingard Street intersection <p>The Developer will carry out and complete the works required by the traffic study (Road Works).</p>	The Road Works are to be completed at the time or times specified in the relevant traffic study, or as otherwise agreed between the parties or otherwise in accordance with clause 6.3(c).	Works are to be designed, carried out and delivered in accordance with the Construction Terms and the relevant traffic study.	To be determined under traffic studies prepared for the Development.

* Values in this table are indicative only. Actual cost of the works will depend on the final design for the works.

Schedule 2 Construction terms

1 Interpretation

For the purposes of this Schedule 2, the defined terms in clause 1 of this agreement and the Interpretation principles in clause 2 of this agreement will apply and, unless context indicates a contrary intention:

Builder means any entity contracted under the Construction Contract to carry out the Works.

Construction Contract means the contract to carry out the Works (whether or not that is a contract for the Works only or forms part of a contract for the building of other components of the Development).

Defects Liability Period means in respect of each item of building works which together comprise the Works the period of 12 months from the date on which the Compliance Certificate is issued for the Works.

Detailed Design means the final specifications and finishes for the Works prepared in accordance with clause 5.1 of this Schedule 2 and will include the design of the Works, the location for the Works, installation specifications and costs of construction and/or installation.

2 Requirements of Authorities and Approvals

2.1 These Construction Terms must be read and construed subject to:

- (a) any requirements or conditions of any Development Consent;
- (b) the requirements of and conditions imposed by all relevant Authorities and all Laws relating to the Development and the construction of the Development.

2.2 If the Developer requires any Approvals in order to carry out the obligations under this agreement, then the Developer will acquire all Approvals necessary to carry out the Works at its own cost.

2.3 The Developer must ensure that the Works carried out under this agreement are carried out:

- (a) in accordance with the relevant Development Consent for the Works and all Approvals and the requirements of all Laws, including without limitation, work health and safety legislation; and
- (b) in a good and workmanlike manner and so that they are diligently progressed until completion;

AND it is acknowledged that to the extent that there is any inconsistency between this agreement and any Approval the terms of the Approval shall take precedence.

3 Costs of Works

All costs of the Works must be borne by the Developer.

4 Project Management and Contractor Engagement

4.1 The Developer will be responsible for managing the Works.

- 4.2 The Developer will ensure that any contractor it engages to carry out the Works agrees to carry out the Developer's obligations in these Construction Terms as part of any Construction Contract.

5 Design Development and Approvals

5.1 Detailed Design

- (a) Prior to Works commencing the Developer must provide a copy of the draft Detailed Design to the Council for approval.
- (b) Within 15 Business Days of receiving the Detailed Design, Council will respond to the Developer with any suggested amendments to the Detailed Design.
- (c) Council and the Developer must work in consultation with each other to prepare and agree the Detailed Design and must both act reasonably and with due expedition in their consultations with each other.
- (d) If the Detailed Design is not completed and agreed within 15 Business Days of Council providing its suggested amendments in accordance with clause 5.1(b) of this Schedule 2, to avoid possible delays to the issue of a Compliance Certificate, the Council will, in its sole discretion, be entitled to decide on any outstanding or undecided matter or item relating to the Detailed Design, provided that any decision made by Council under this clause:
 - (i) is consistent with the obligation to carry out the Works under this agreement, including any limitation on the maximum value of those Works; and
 - (ii) is consistent with the Development Consent; and
 - (iii) does not materially and adversely affect the Development; and
 - (iv) is not unreasonable.

- 5.2 Any acceptance by the Council of the Detailed Design under this clause 5 of Schedule 2 is not to be taken as approval of or to any Construction Certificate for the Works.

5.3 Good faith

The parties must act promptly and in good faith to consult in relation to the Detailed Design.

6 Carrying out of Works

6.1 Communication

The Developer must keep Council reasonably informed of progress of the Works and provide to Council such information about the Works as Council reasonably requests.

6.2 Standard of Works

- (a) Unless otherwise provided, the Developer shall, and must cause the Builder to, use suitable new materials and proper and tradesman-like workmanship when carrying out the Works.
- (b) The qualitative standard of the design and finishes for the Works must be no less than those described in the following documents:
 - (i) Any relevant Australian Standard;

- (ii) Any relevant design standards or guidelines and any other requirements or policies applied by the Council from time to time in assessing the adequacy of any works or improvements proposed for the public domain or to be accessible to the public in accordance with this agreement.
- (c) The Developer will obtain any relevant standards (including design standards), specifications, or guidelines and any other requirements or policies referred to in clause 6.2(b)(ii) of this Schedule 2 from Council if the Council fails to deliver them to the Developer.
- (d) The Developer may but is not obliged to reinstate any Works where damage or destruction is as a result of:
 - (i) Any act or omission of the Council or its employees, consultants or agents relating to any part of the Works under this agreement; or
 - (ii) The use or occupation by the Council or its employees, consultants or agents, Council's representatives or other contractor of the Council of any part of the Works.

6.3 Defects Liability Period

- (a) During the Defects Liability Period, the Council (acting reasonably) may give to the Developer a notice (**Rectification Notice**) in writing that identifies a defect in the Works and specifies:
 - (i) action required to be undertaken by the Developer to rectify that defect (**Rectification Works**); and
 - (ii) the date on which the defect must be rectified (**Rectification Date**).The Council must give a copy of any Rectification Notice to the Landowner.
- (b) The Developer must comply with the Rectification Notice by:
 - (i) procuring the performance of the Rectification Works by the Rectification Date, or such other date as agreed between the parties;
 - (ii) keeping the Council reasonably informed of the action to be taken to rectify the defect; and
 - (iii) carrying out the Rectification Works.
- (c) The Council must give the Developer and its contractors any access required to carry out the Rectification Works.
- (d) When the Developer considers that the Rectification Works are complete, either the Developer must notify the Council and provide documentation, plans or invoices which establish that the Rectification Works were carried out.
- (e) The Council may inspect the Rectification Works within 15 Business Days of receiving a Notice from the Developer under clause 6.3(d) of this Schedule and, acting reasonably:
 - (i) issue a further Rectification Notice if it is not reasonably satisfied that the Rectification Works are complete; or
 - (ii) notify the Developer in writing that it is satisfied the Rectification Works are complete.

- (f) The Developer must meet all costs of and incidental to rectification of defects under this clause 6.3 of Schedule 2.
- (g) If the Developer fails to comply with a Rectification Notice, then the Council may do such things or take such action as is necessary to carry out the Rectification Works, including accessing and occupying any part of the Land (subject to providing reasonable written notice to the Landowner), and may:
 - (i) require the Developer to call upon any defect liability security provided by the Builder under the Construction Contract; and
 - (ii) recover as a debt due to the Council by the Developer in a court of competent jurisdiction, any difference between the amount of the security deposit and the costs incurred by the Council in carrying out Rectification Works.
- (h) The Developer must request that Council inspect the Works 28 days prior to the end of the Defects Liability Period. The Council must inspect the Works at any time after receiving the request from the Developer and before the end of the Defects Liability Period.
- (i) If, prior to the end of the Defects Liability Period:
 - (i) the Developer fails to request the inspection, or
 - (ii) the Council does not carry out the inspection,the Council may extend the Defects Liability Period so that the inspection may be carried out.

7 Risk

The Developer undertakes the Works entirely at its own risk.

8 Indemnities

The Developer indemnifies the Council, its employees, officers, agents and contractors from and against all Claims in connection with the carrying out by the Developer of the Works except to the extent such Claim arises either directly or indirectly as a result of the Council or its employees, officers, agents, contractors or workmen's negligence, default, act or omission.

9 Intellectual Property Rights

The Council acknowledges that the Developer or its contractors hold all rights to copyright and any intellectual property which may exist in the Works. To the extent the Developer has or receives intellectual property rights for the Works, the Developer shall permit the use of intellectual property rights by Council.

10 Plans

The parties acknowledge and agree that further detail and refinement of plans and documents in connection with this agreement may be necessary having regard to the following matters:

- (a) matters affecting Works not capable of identification on or before the date of this agreement; or
- (b) by agreement between the parties.

Schedule 3 Summary of requirements (section 7.4)

Subject and subsection of the Act	Planning Agreement
<p>Planning instrument and/or Development Application – Section 7.4(1)</p> <p>The Developer has:</p> <p>(a) Sought a change to an environmental planning instrument</p> <p>(b) Made, or propose to make a Development Application</p> <p>(c) Entered into an agreement with, or are otherwise associated with, a person to whom paragraph (a) or (b) applies</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>
<p>Description of the land to which the Planning Agreement applies – Section 7.4(3)(a)</p>	<p>See the definition of Land, the Lingard Precinct and the Kingsland Precinct in clause 1.</p>
<p>Description of the change to the planning instrument or development to which the Planning Agreement applies – Section 7.4(3)(b)</p>	<p>See the definitions of Development and Instrument Change in clause 1.</p>
<p>The scope, timing and manner of delivery of contribution required by the Planning Agreement – Section 7.4(3)(c)</p>	<p>See clause 6 and the Contributions Schedule (Schedule 1).</p>
<p>Applicability of section 7.11 of the Act – Section 7.4(3)(d)</p>	<p>Not excluded – see clause 7.</p>
<p>Applicability of section 7.12 of the Act – Section 7.4(3)(d)</p>	<p>Not excluded – see clause 7.</p>
<p>Applicability of section 7.24 of the Act – Section 7.4(3)(d)</p>	<p>Not excluded – see clause 7.</p>
<p>Mechanism for dispute resolution – Section 7.4(3)(f)</p>	<p>See clause 10.</p>
<p>Enforcement of the Planning Agreement – Section 7.4(3)(g)</p>	<p>See clause 11.</p>
<p>Registration of the Planning Agreement – Section 7.4(3)(g)</p>	<p>See clause 8.</p>
<p>No obligation to grant consent or exercise functions – Section 7.4(9)</p>	<p>See clause 14 (no fetter).</p>

Executed as an agreement

Signed for and on behalf of Newcastle City Council ABN 25 242 068 129 by its authorised delegate who warrants that they are duly authorised to execute this document on behalf of Newcastle City Council in the presence of:

Signature of Witness

Signature of Authorised Representative

Kylie Reay-Reilly

Michelle Bisson

Print name of Witness

Print name of Authorised Representative

C/o- 12 Stewart Avenue, Newcastle West

Interim Executive Director Planning and Environment

Print position of Authorised Representative

Address of Witness

Electronic signature of me, Michelle Bisson affixed by me on 9/05/2023

Electronic signature of me, Kylie Reay-Reilly affixed by me on 11/05/2023

Executed by Health Care Lingard Pty Ltd ACN 117 484 438 in accordance with section 127 of the *Corporations Act 2001* (Cth) by:)
)
)
)
)
)

DocuSigned by:

.....
2B314D2C91F9458...

Signature of Director

Gerard Chan

.....
Print name of Director

Electronic signature of me, Gerard Chan, affixed by me on 9/5/2023

DocuSigned by:

.....
E67BE17DD61346C...

Signature of Director/Secretary

Mina Al-Zubaidi

.....
Print name of Director/Secretary

Electronic signature of me, Mina Al-Zubaidi, affixed by me on 9/5/2023

Executed by Northwest Healthcare Australian Property Limited ACN 083 065 034 in accordance with section 127 of the *Corporations Act 2001* (Cth) by:)
)
)
)
)
)

DocuSigned by:

.....
987AFE49D8A146D...

Signature of Director

Richard Roos

.....
Print name of Director

Electronic signature of me, Richard Roos, affixed by me on 10/5/2023

DocuSigned by:

.....
10AE3E50682040E...

Signature of Director/Secretary

Craig Mitchell

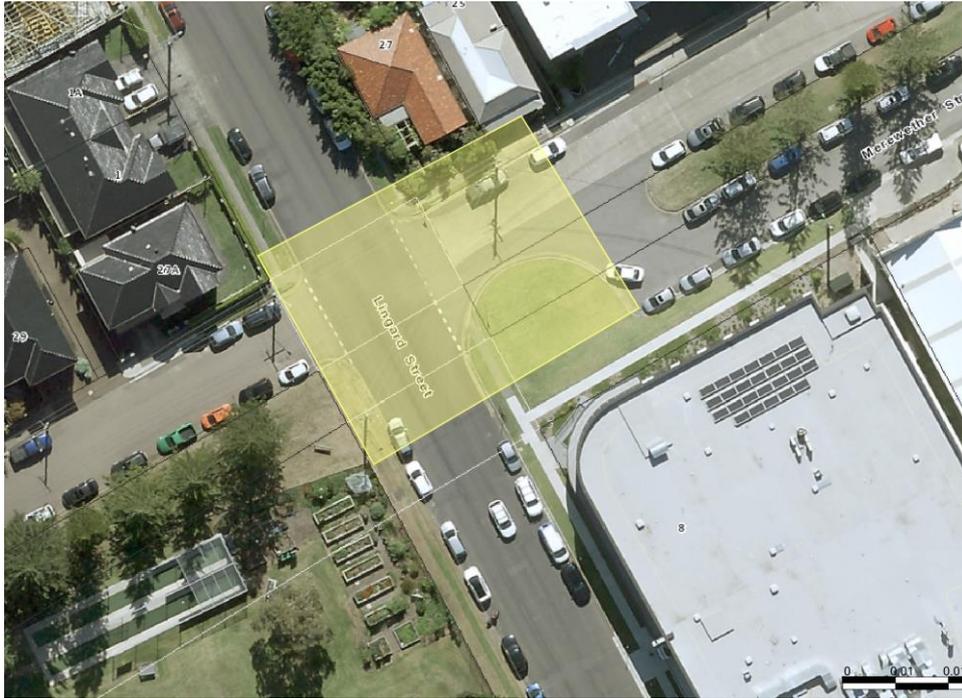
.....
Print name of Director/Secretary

Electronic signature of me, Craig Mitchell, affixed by me on 10/5/2023

Annexure A Plan showing Land



Annexure B Pedestrian Crossing



Annexure C

Tye Road Streetscape Works



Annexure D Merewether Street Streetscape Works



Annexure E Union Street Footpath



Annexure E 1 Lingard Street Footpath



Annexure F Draft Explanatory note

Explanatory Note**Exhibition of draft Voluntary Planning Agreement****Lot 100 DP 1168137, known as 23 Merewether Street, Merewether
(Kingsland Precinct)****Lot 100 DP 1251777, known as 8 Lingard Street, Merewether
(Lingard Precinct)***Environmental Planning & Assessment Regulation 2021 (clause 205)***Explanatory Note**

The purpose of this Explanatory Note is to provide a plain English summary to support the notification of a draft voluntary Planning Agreement (**the Planning Agreement**) under Section 7.4 of the *Environmental Planning and Assessment Act 1979 (the Act)*.

This Explanatory Note has been prepared jointly between the parties as required by clause 205 of the *Environmental Planning and Assessment Regulation 2021 (the Regulations)*. The Explanatory Note must address the requirements of section 205(1)(a)-(b) of the Regulation. This Explanatory Note has been prepared to address these requirements.

Additionally, in preparing the Explanatory Note, the planning authority must consider any relevant practice note prepared by the Planning Secretary under clause 203(6). The relevant practice note is *Planning agreements: Practice note – February 2021* published by the former NSW Department of Planning, Industry and Environment (now the Department of Planning and Environment).

This practice note has been considered by the parties in the course of preparing this Explanatory Note.

This Explanatory Note is not to be used to assist in construing the Planning Agreement.

Parties

Health Care Lingard Pty Ltd (**the Developer**) made an offer to Newcastle City Council (**the Council**) to enter into a voluntary Planning Agreement, in connection with a Planning Proposal relating to the subject land.

Northwest Healthcare Australian Property Limited as trustee of the Vital Healthcare Investment Trust (**Landowner**) is the registered proprietor of the subject land and will also be a party to the Planning Agreement.

Description of subject land

The land to which the Planning Agreement applies is described as Lot 100 DP 1168137, known as 23 Merewether Street, Merewether and Lot 100 DP 1251777, known as 8 Lingard Street, Merewether (**the Land**).

Description of the Planning Proposal to which the Planning Agreement applies

The Planning Agreement is offered in connection with Planning Proposal PP2022-395, which seeks amendments to *Newcastle Local Environmental Plan 2012* to:

- (a) rezone the land from R3 Medium Density Residential and B5 Business Development to SP2 Infrastructure (Health Services Facility);
- (b) amend the maximum building height applying to the Land from 10m to 18m; and
- (c) amend the floor space ratio control for the Land from 0.9:1 to no FSR control

Description of the Development Application to which the Planning Agreement applies

The Planning Agreement will apply to future proposals to add an additional storey to each of the buildings on the Land (**Development**).

Summary of Objectives, Nature and Effect of the Planning Agreement

The Planning Agreement requires the following works in kind:

- (a) Payment of a monetary contribution in the amount of \$1million (increased in accordance with CPI to the date of payment) towards the upgrade of the Merewether Street and Lingard Street intersection.
- (b) Reconstruction of the street and streetscape elements along both sides of Tye Road, including construction of pedestrian footways, kerb and gutter and road pavement.
- (c) Reconstruction of the street and streetscape elements along both sides of Merewether Street between Union Street and Lingard Street, including management of on-street parking, road and safety works and pedestrian management facilities.
- (d) Construction of a new footpath between existing crossovers approximately 260m in length linking the southern side of Merewether Street to Union Street and continuing along the western side of Union Street to Mitchell Street.
- (e) Construction of footway connections and streetscape elements along western side of Lingard Street between Merewether Street and Mitchell Street.
- (e) Works to embellish and improve Townson Oval.
- (f) Intersection upgrade works in accordance with detailed traffic studies to be prepared for the Development, which must address the need for upgrades to the following intersections:
 - Glebe Road / Lingard Street intersection
 - Lingard Street / Railway Street roundabout
 - Glebe Road / Union Street intersection
 - Merewether Street / Lingard Street intersection

Assessment of the Merits of the Planning Agreement

How the Planning Agreement Promotes the Objects of the Act and the public interest

The draft Planning Agreement promotes the following objectives of the *Environmental Planning and Assessment Act 1979*:

- To promote the social and economic welfare of the community and a better environment by the proper management, development and conservation of the State's natural and other resources.

- To facilitate ecologically sustainable development by integrating relevant economic, environmental and social considerations in decision-making about environmental planning and assessment.
- To promote the orderly and economic use and development of land.

The draft Planning Agreement promotes the public interest by ensuring that the potential impacts of additional development on the Land are adequately addressed at an early stage of the development and that public facilities and services are provided to meet the needs of the community. The proposed improvements to road works, pedestrian walkways and public domain and open space areas will benefit staff, patients and visitors of the private hospital, as well as local residents and road users. The draft Planning Agreement further encourages ecologically sustainable development, by requiring works to be undertaken as part of the development that will encourage use of sustainable transport modes to access the Land.

The Planning Purposes served by the Planning Agreement

The works will be carried out for the purposes of:

- improving and upgrading pedestrian paths, public domain areas and access to the Land;
- improving and upgrading roads and intersections in the vicinity of the Land; and
- enhancing nearby public open space and recreation areas.

The proposed amendment to the local environmental plan will facilitate future development of this important site in the Newcastle and Hunter Region and will contribute to the implementation of the goals of applicable regional and metropolitan strategic plans. The continued improvement of the Lingard Private Hospital supports the health care and social welfare needs of the community and will have an important role in the growth of the region.

Whether the Planning Agreement Conforms with the Council's Capital Works Program

The contributions proposed under the Planning Agreement do not conform with the Council's capital works program. This is because the opportunity to obtain the contributions has arisen outside of the Council's capital works program. The Planning Agreement will not have an adverse effect on this capital works program. Overall, the Planning Agreement is likely to result in more capital works (to the benefit of the community) than would be the case without the Planning Agreement.

Whether the Planning Agreement specifies that certain requirements must be complied with before a construction certificate, occupation certificate or subdivision certificate is issued

The Planning Agreement requires that certain obligations are to be met prior to the issue of a construction certificate or an occupation certificate for the Development, unless the Council accepts a bond and agrees to defer the timing for compliance.

Certificate Of Completion

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Certificate Pages: 5	Initials: 0
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	Sydney, NSW 2000
	signit.au@infotrack.com.au
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Signer Events

Craig Mitchell
craig.mitchell@nwhreit.com

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Gerard Chan
gerard.chan@healthcare.com.au

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Karen Gallagher
karen.gallagher@healthcare.com.au

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Mina Al-Zubaidi
mina.al-zubaidi@healthcare.com.au

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You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

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To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at john.ahern@infotrack.com.au and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

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ii. send us an email to signit@infotrack.com.au and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

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ATTACHMENTS DISTRIBUTED UNDER SEPARATE COVER

**CCL 23/05/23 – ADOPTION OF PLANNING PROPOSAL,
DEVELOPMENT CONTROL PLAN AND PLANNING
AGREEMENT FOR 23 MEREWETHER STREET AND 8
LINGARD STREET, MEREWETHER (LINGARD HOSPITAL
PRECINCT)**

Attachment D: Submissions Table

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ATTACHMENT D – SUBMISSIONS TABLE FOR DRAFT DEVELOPMENT CONTROL PLAN AND DRAFT PLANNING AGREEMENT – LINGARD HOSPITAL PRECINCT

The draft Development Control Plan (DCP) and draft Planning Agreement (PA) was placed on public exhibition. The table below captures key matters raised in submissions.

Theme	Summary of key matters	Council response
Draft Development Control Plan	<ul style="list-style-type: none"> ▪ Figures in the draft DCP are illegible and incorrect. ▪ The proposed and existing built form and setbacks are to be shown in maps/figures. ▪ The draft DCP lacks detail and is too vague. ▪ Draft controls need to effectively manage bulk and scale and amenity impacts on adjacent residential dwellings. ▪ The building envelope objective indicates that visual impacts are anticipated from surrounding public spaces, vantage points or residential dwellings. ▪ Parking and traffic controls need to be better addressed and supported with a precinct wide parking analysis and masterplan. ▪ Needs to include traffic and construction management controls. 	<p>The draft DCP provides planning and design criteria to support the planning controls in Newcastle Local Environmental Plan (NLEP) 2012. The draft DCP was benchmarked against current best practice planning criteria.</p> <p>The draft DCP figures were updated for legibility and accuracy. The anticipated built form, in terms of setbacks and building height, is indicated in Figures 1 and 2.</p> <p>A DCP is a guide for future development and allows flexibility and innovation. While variations to development criteria are possible, they must demonstrate consistency with relevant objectives in accord with the <i>Environmental Planning and Assessment Act 1979</i>. Future development needs to demonstrate consistency with this draft DCP and other sections of NDCP 2012.</p> <p>The draft DCP requires consideration of the amenity of adjacent sensitive land uses and residential properties, where additional bulk and scale is proposed.</p> <p>The draft DCP includes criteria, in addition to the existing car parking criteria in NDCP 2012, to ensure parking in the locality is considered as part of any future Development Application (DA).</p> <p>The submission of a Traffic Impact Assessment will be determined at DA stage.</p>

<p>Draft Planning Agreement</p>	<ul style="list-style-type: none"> ▪ Roundabouts prioritise vehicular traffic flow. ▪ Roundabout not an appropriate traffic calming measure. ▪ Have other intersection upgrades/measures been considered to decrease traffic speed and increase pedestrian safety? ▪ Has a detailed traffic study for the whole precinct been undertaken by Council to inform the draft Planning Agreement? ▪ Extensive public domain and road works will cause disruption to businesses. 	<p>The draft PA is to deliver transport upgrades and connections, with a focus on committing to upgrade vehicle, cyclists and pedestrian connections around the precinct to improve safety and connectivity.</p> <p>The draft PA includes a contribution to improve and upgrade public roads and intersections for the precinct. The monetary contribution at Lingard and Merewether Street is for a complete intersection upgrade with crossing facilities at each leg and a raised pedestrian crossing between developments. There is flexibility to support the best outcome, subject to detailed designs.</p> <p>A detailed traffic study will be required for future DAs identifying works needed for the local road network as a consequence of development. This is to ensure intersection upgrades and improvements address the anticipated density of any future development of the precinct. The study would recommend the intersection improvements and upgrades required to the public road network and local intersections, and detail how traffic and congestion will be managed for the proposed DA.</p> <p>The draft PA includes a commitment to improve pedestrian safety and connectivity between and around the precinct in response to the submissions received during the exhibition of the Planning Proposal. The public domain upgrades include construction of new concrete footpaths linking the southern side of Merewether Street to Union Street, continuing along the western side of Union Street to Mitchell Street. Pedestrians should continue to be able to access businesses along Merewether Street while CN undertake public domain upgrades. The means of access should be determined during the investigation and design stage of public domain works.</p>
<p>Vehicle traffic</p>	<ul style="list-style-type: none"> ▪ Increase to facility and its capacity will inevitably escalate existing traffic, congestion, service and 	<p>The draft DCP and traffic section of Newcastle DCP (NDCP) 2012 includes criteria to satisfactorily manage traffic and parking as part of future DAs. A detailed Traffic Impact Assessment should</p>

	<p>delivery vehicle movements, and general disruptions experienced by community.</p> <ul style="list-style-type: none"> ▪ No detailed traffic management plan or suggestions to improve current and address anticipated concerns. ▪ Precinct wide traffic and parking modelling and an impact assessment should have been prepared. 	<p>be requested with future DAs advising how traffic should be managed.</p> <p>The draft PA reflects works to benefit the community and staff, patients and visitors to the hospital precinct. It commits to ensuring a well-connected place and environment and focuses on improved pedestrian amenity and safety for all uses. A whole of intersection upgrade will be considered with pedestrian crossing facilities at each leg and a pedestrian crossing between sites, plus additional pedestrian paths to better connect the site to its surrounds and through movements. Further detailed design of the intersection is to be considered as the precinct develops. Other key intersections will be considered with future DAs.</p>
Traffic safety	<ul style="list-style-type: none"> ▪ Insufficient space provided for patient transport and service vehicles resulting in blocked public footpaths. ▪ Width of through link for truck movements questioned. 	<p>The draft DCP includes criteria to improve access and servicing to the hospital precinct and preventing vehicles from reversing on Tye Road with the inclusion of a through link from Tye Road to Merewether Street. The draft DCP allows for improvements in access arrangements that comply with Australian Standards.</p>
Amenity	<ul style="list-style-type: none"> ▪ Reversing noises of service vehicles impact on amenity of residents. ▪ Impact on character and amenity of the area. 	<p>Existing impacts and non-compliances are a regulatory matter.</p> <p>The draft DCP includes criteria to address various aspects of amenity. Future DAs are required to address precinct specific criteria under NDCP 2012.</p>
Availability of on-street car parking	<ul style="list-style-type: none"> ▪ Parking incentives to reduce impact unlikely to be successful. ▪ Current and anticipated impacts on availability of on-street parking perpetuated by hospital and intensification (construction and operation phase). 	<p>Existing impacts and non-compliances are a regulatory matter.</p> <p>The draft DCP includes development criteria to manage traffic and parking for future development applications. The criteria require a Traffic Impact Assessment to demonstrate how traffic and parking will be managed. The draft PA supports traffic and transport upgrades.</p> <p>Carparking requirements for any DA are set out in NDCP 2012.</p>

Parking infrastructure and initiatives	<ul style="list-style-type: none"> ▪ Free on street parking is more desirable and preferred to the paid parking station. As such, this infrastructure is not used and has had little impact. ▪ Implementation of parking reimbursement scheme not considered effective. 	<p>The draft DCP requires a DA to demonstrate how development specific parking and traffic impacts can be managed. The criteria require clear initiatives to ensure off-street car parking will be available. It is preferred off-street car parking be self-operational and self-managed.</p> <p>Carparking requirements for proposed developments are set out in the existing NDCP 2012.</p>
Privacy	<ul style="list-style-type: none"> ▪ Impact on visual privacy and private open space. 	<p>The draft DCP includes criteria to satisfactorily manage privacy and amenity impacts to adjoining residential uses as part of future DAs.</p>
Massing	<ul style="list-style-type: none"> ▪ No confidence bulk and scale will be managed through building envelope controls. ▪ Building mass out of scale and context with surrounding residential area. ▪ Side and rear setbacks assessed on merit is not adequate. ▪ Zero setback to Hopkins Street will result in an 18m high blank wall to residential dwellings. ▪ The eastern elevation of the Kingsland precinct has not been modelled or considered in terms of future streetscape, built form or transition. 	<p>The draft DCP includes criteria to manage built form, massing, visual appearance, materials and context as part of future DAs.</p> <p>The Hopkins Precinct is not subject to the Planning Proposal (PP) and the existing 10m building height limit and a Floor Space Ratio (FSR) of 0.9:1 will remain. The draft DCP includes criteria to satisfactorily manage bulk and scale.</p>
Construction	<ul style="list-style-type: none"> ▪ Noise pollution on residential amenity. ▪ Will result in interruptions to nearby businesses 	<p>Larger scaled DAs submit and operate under a Construction Management Plan (CMP). The CMP is recommended to consider Acoustic and Vibration and Traffic Assessments as well as conditions of consent imposed by the consent authority.</p> <p>Construction site operators, owner-builders and public authority developments must comply with noise-restriction regulations under the <i>Protection of the Environment Operations Act 1997</i>.</p>
Operation	<ul style="list-style-type: none"> ▪ Noise mitigation measures not mentioned in draft DCP. 	<p>The draft DCP and existing NDCP 2012 criteria comprises criteria to address noise generating uses and equipment.</p> <p>The <i>Protection of the Environment Operations Act 1997</i> (POEO Act) and the Protection of the Environment Operations (Noise</p>

		Control) Regulation 2008 (Noise Control Regulation) provide the main legal framework and basis to manage unacceptable noise.
Urban design	<ul style="list-style-type: none"> ▪ No confidence that design and public realm will maximise quality and mitigate impacts. ▪ Specific setbacks to manage bulk and scale are not established for the Kingsland precinct. 	<p>Large scale development is referred to CN's Urban Design Review Panel (UDRP) based on criteria such as location, scale and likely impact on the surrounding locality. Development of a hospital is likely to be meet such criteria.</p> <p>The draft DCP includes criteria to to preserve residential amenity and respond to the site's context. Criteria aims to ensure new development within the hospital precinct displays a balanced composition of elements including solid and void, fenestration, signage integrations as well as an appropriate scale and proportion to the streetscape.</p>
Change	<ul style="list-style-type: none"> ▪ Impact on residential lifestyle and amenity being constantly eroded. 	<p>The site is close to The Junction Business Precinct and Newcastle CBD. CN's Local Strategic Planning Statement (LSPS) identifies the sites surrounding the hospital precinct as a 'substantial growth precinct', indicating increased densities expected in this area due to its proximity to centres and a range of services. This is supported by the R3 Medium Density Residential zoning, a FSR of 0.9:1 and a maximum building height of 10m. Therefore, increased density is expected. The hospital precinct and surrounding land uses are in proximity to business uses operating within the B4 Mixed Use zone.</p> <p>The draft DCP aims to ensure future development considers adjoining residential uses and the amenity to these land uses.</p>
Masterplan	<ul style="list-style-type: none"> ▪ No masterplan or holistic approach to land use conflict and impacts. ▪ Development has evolved in an incremental and unplanned manner. 	<p>The draft DCP requires a site analysis for all future DAs. A site analysis demonstrates the site and its context, identifying site constraints and opportunities. A site analysis is used to assess future development, it is not a masterplan. Indicative staging identified as part of the concept plan, and exhibited as part of the PP, is included in the draft DCP post-exhibition.</p>
Regional Planning Panel (RPP)	<ul style="list-style-type: none"> ▪ The RPP did not support increased height on the Kingsland Precinct. 	<p>Development application (DA2017/01546) proposing alterations and additions to car park to medical centre (Kingsland Precinct)</p>

		<p>was refused by the RPP on the grounds its height and scale was inconsistent with the standards and objectives in NLEP 2012. The RPP noted and supported any efforts by the hospital to plan for growth in a coordinated and master planned way.</p> <p>DA2017/01546 preceded the draft DCP and draft PA. Future DAs of this scale will be assessed against the draft DCP which includes precinct specific criteria to guide high quality urban design elements, materials and finishes sympathetic to the surrounding residential area.</p>
<p>Other/ Lingard Hospital Planning Proposal</p>	<ul style="list-style-type: none"> ▪ The proposed building height is excessive. ▪ Current zoning provides a level of certainty by limiting building height and scale. ▪ Removal of FSR will result in over development of the site. ▪ Impact residential character and community. ▪ Piecemeal approach. ▪ Storage of services on pedestrian footpaths due to inadequate storage facilities at the Hospital. ▪ Devalue nearby residential properties. ▪ No on-street car parking in proximity to private residence. ▪ No limit to density and associated impacts. 	<p>The Lingard Hospital precinct is currently zoned R3 Medium Density Residential, and the Kingsland Precinct is currently zoned B5 Business Development. The current zoning does not reflect the use of the site. It does not recognise the importance and significance of the Hospital and its role attracting complementary health service facilities and the growing importance of the health services industry in the strategic framework.</p> <p>The proposed SP2 Infrastructure (Health Services Facilities) zone will enable the continued use and expansion of the Hospital. It is an appropriate zone for medical uses and the planning and development criteria support this. The SP2 zone better reflects the existing use of the land, securing its future use for health-related employment and activities.</p> <p>Property value is not a valid planning consideration.</p>

ATTACHMENTS DISTRIBUTED UNDER SEPARATE COVER

CCL 23/05/23 – MARCH QUARTERLY BUDGET REVIEW

8.9 **Attachment A:** MARCH QUARTERLY BUDGET
REVIEW

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Quarterly Budget Review Statement

March 2023



Income and Expenses Budget Review Statement

Result for the financial quarter ending 31 March, 2023

Full Year Adopted Budget \$'000	Changes		Changes		Changes		Projected Year	
	Recommended September 2022 \$'000	Recommended December 2022 \$'000	Recommended March 2023 \$'000	Recommended March 2023 \$'000	End result 2022/23 \$'000	Actual YTD \$'000	End result 2022/23 \$'000	Actual YTD \$'000
Income from continuing operations								
208,307	-	-	-	-	208,307	156,402	208,307	156,402
102,132	4,684	(5)	(522)	(522)	106,289	79,415	106,289	79,415
10,356	(2,392)	2,386	2,299	2,299	12,649	10,652	12,649	10,652
16,687	2,915	3,884	8,716	8,716	32,202	18,229	32,202	18,229
33,762	(2,408)	(6,020)	(4,564)	(4,564)	20,770	7,092	20,770	7,092
3,359	-	2,304	2,007	2,007	7,670	7,082	7,670	7,082
6,039	5	-	-	-	6,044	6,510	6,044	6,510
380,642	2,804	2,549	7,936	7,936	393,931	285,380	393,931	285,380
Expenses from continuing operations								
125,271	-	-	-	-	125,271	92,246	125,271	92,246
104,359	1,945	3,642	273	273	110,219	70,382	110,219	70,382
3,773	76	96	4	4	3,949	2,969	3,949	2,969
63,407	(49)	(2)	1,627	1,627	64,983	47,856	64,983	47,856
44,650	2,556	(884)	-	-	46,322	33,910	46,322	33,910
4,149	-	-	4,878	4,878	9,027	2,290	9,027	2,290
345,609	4,528	2,852	6,782	6,782	359,771	249,653	359,771	249,653
35,033	(1,724)	(303)	1,154	1,154	34,160	35,727	34,160	35,727
Operating result from continuing operations								
1,271	684	5,717	5,718	5,718	13,390	28,636	13,390	28,636
Net operating result before grants & contributions - capital								

Income Statement Variations

Result for the financial quarter ending 31 March, 2023

	Recommended Changes (\$'000)	Explanation
Income		
Rates & annual charges		
User charges & fees	(522)	\$1m reduction in revenue from DA and Regulatory Fees \$0.1m reduction in revenue from Facility Hire related to sporting fields \$0.6m increase in revenue from Civic services related to additional Facility Hire & Promoter Fees
Other revenues	2,299	\$1.2m Investment recoup from final distribution of Lehman Brothers Australia Liquidation. \$1.1m in legal cost recoveries and insurance proceeds.
Grants & contributions - operating	8,716	\$8.6m receipt of grant under the Transport for NSW Regional and Local Roads Repair Program
Grants & contributions - capital	(4,564)	Reduction in Developer contributions
Interest & investment revenue	2,007	Increased return from investments
Other income		
Income from continuing operations	7,936	
Expenses		
Employee benefits & on-costs		
Materials & services	273	
Borrowing costs	4	
Depreciation & amortisation	1,627	Related to increased construction costs and the impact on desktop revaluations as a result
Other expenses		
Net loss from the disposal of assets	4,878	Additional costs of disposal related to Stormwater assets and Land under Roads
Expenses from continuing operations	6,782	

Capital Statement

Result for the financial quarter ending 31 March, 2023

Full Year Adopted Budget \$'000	Changes			Projected year end result 2022/23 \$'000	Actual YTD \$'000	
	Recommended September 2022 \$'000	Recommended December 2022 \$'000	Recommended March 2023 \$'000			
Capital funding						
56,468	General fund contribution to capital	7,787	(1,386)	12,053	74,923	69,212
2,360	Stormwater Management Service Charge	-	-	-	2,360	1,770
21,173	Capital Grants & Contributions	(2,667)	(5,760)	(4,564)	8,182	7,092
617	Proceeds from the sale of assets	-	-	-	617	669
17,673	Net Loans Borrowings / (Repayments)	-	(10,398)	-	7,275	5,456
Funding available for capital						
98,291	expenditure	5,121	(17,543)	7,489	93,357	84,199
Capital Expenditure						
28,225	Asset Renewal	129	8,997	3,299	40,650	23,014
50,769	New / Upgrade	(1,287)	(21,136)	(1,133)	27,213	13,584
78,994	Total capital expenditure	(1,158)	(12,139)	2,166	67,863	36,599
Transfer to or (Draw down on) reserves						
19,297		6,279	(5,404)	5,323	25,495	47,601

Works Program Summary

Result for the financial quarter ending 31 March, 2023

Full Year Adopted Budget \$,000	Portfolio/Program	Recommended September 2022 (\$,000)	Recommended December 2022 (\$,000)	Recommended March 2023 (\$,000)	Projected year end result 2022/23 (\$,000)	Actual YTD (\$,000)
27,648	City Infrastructure - Assets & Facilities	1,498	947	3,237	33,332	18,225
905	Buildings - Council Support Services	20	300	(269)	956	215
527	Public Toilets	(287)	(200)	(22)	18	18
400	Retaining walls	41	530	(95)	876	164
3,938	Bridges	(60)	211	103	4,192	1,752
1,000	Footpaths	351	155	(197)	1,309	917
1,372	Roadside Furniture	(109)	(93)	(446)	724	732
3,225	Road Rehabilitation	(29)	(115)	819	3,900	2,159
6,500	Road Resurfacing	(638)	93	3,029	8,984	4,664
230	Parking Infrastructure	865	-	(274)	821	663
5,727	Stormwater System	1,344	465	1,006	8,541	5,069
3,825	Fleet Replacement	-	(399)	(417)	3,009	1,873
3,015	Planning & Environment - Transport	(232)	2,357	(6)	5,134	1,608
1,885	Cycleways *	(812)	438	(230)	1,281	300
327	Pedestrian Access and Mobility Plan (PAMP)	247	1,072	146	1,792	603
803	Local Area Traffic Management (LATM)	333	847	78	2,060	705
11,196	Planning & Environment - Environment & Sustainability	1,370	1,411	(1,212)	12,764	5,865
315	Blackbutt Reserve	(25)	(30)	(49)	211	78
210	Flood Planning	38	-	(20)	228	69
3,330	Coast, Estuary and Wetlands	923	1,441	(408)	5,286	2,092
3,126	Bushland and Watercourses	534	-	(162)	3,498	2,015
1,810	Street and Park Trees	-	-	50	1,860	1,011
2,405	Sustainability & Climate	(100)	-	(623)	1,682	600
7,603	Corporate Services	169	141	(1,465)	6,448	3,851
-	Commercial Properties	-	-	-	-	-
1,060	Digital Enablement	(37)	73	124	1,220	585
-	Integrated Data & Systems	265	-	(189)	76	69
5,751	Core Systems Development & Maintenance	(59)	68	(1,323)	4,437	2,716
792	CX Strategy	-	-	(77)	715	481
52,842	City Shaping	(1,175)	(25,844)	(3,027)	22,796	10,676
36,000	Citywide	-	(14,094)	(2,700)	19,206	8,555
16,842	Summerhill	(1,175)	(11,750)	(327)	3,590	2,122
18,915	Creative & Community Services	(1,707)	3,432	2,127	22,768	10,499
6,843	Aquatics	61	2,039	1,224	10,167	5,559
-	Cemeteries	-	-	-	-	-
300	Community Buildings	-	-	(106)	194	74
1,325	Civic Venues / Civic Services	3	(99)	(265)	964	213
8,483	Recreation & Sport	(1,851)	1,661	1,547	9,840	3,842
775	Economic Development	75	(170)	(55)	625	354
225	Art Gallery	-	-	-	225	15
965	Museum / Libraries / Historic Fort Scratchley	5	1	(218)	753	442
3,821	Waste Services	48	(86)	245	4,028	2,627
3,821	Waste Management	48	(86)	245	4,028	2,627
7,564	City Infrastructure - Revitalisation	(295)	3,311	(577)	10,003	4,705
2,876	City Centre	(1,311)	(49)	(190)	1,326	432
825	Coastal	10	3,550	(634)	3,751	1,219
3,863	Urban Centres	1,006	(190)	247	4,926	3,054
132,605	Total Works Program	(324)	(14,331)	(678)	117,274	58,056

* The total spend on Cycleways across all Programs totals \$0.95m against the projected year end result of \$2.8m.

Contracts
(quarter ended 31 March 2023)

Contractor	Contract Detail	Contract Value	Commencement Date	Estimated Completion	Budgeted (Y/N)
Cleanaway - Northern NSW	Waste Disposal at SWMC - Cleanaway	\$8,010,090	3/01/2023	3/01/2025	Y
Shell Energy Retail Pty Ltd	Electricity Supply - Small Sites	\$2,090,000	1/01/2023	31/12/2026	Y
RTC Construction NSW Pty Ltd	Lugar Park Amenities Building Upgrade	\$1,042,538	1/02/2023	30/06/2023	Y
GHD Pty Ltd (Newcastle)	Bathers Way King Edward Park - Architectural Design Services	\$719,000	8/03/2023	13/11/2024	Y
Walkom Constructions PTY. LTD.	Perkins Street Retaining Wall Stabilisation and Upgrade	\$396,500	8/02/2023	14/07/2023	Y
Hyperion Technology PTY LTD	TCS Installation - Chinchin and Clyde Street, Islington	\$386,645	17/03/2023	30/06/2023	Y
Matthews Folbigg Pty Ltd	Provision of Legal Services (standing offer)	\$275,000	1/02/2023	31/01/2024	Y
AAPT LTD	Fibre Optic Relocation - University Drive Catchment Rehabilitation	\$263,735	16/03/2023	30/06/2023	Y
Agility Professional Tree Service Pty Ltd, Hilltribe Landscape Consulting, Ha-Bra-Cul-Cha, Homewood Consulting Pty Ltd, Tree Survey Pty Ltd, Active Green Services PTY LTD	Arboriculture Technical Services Panel	\$250,000	6/02/2023	1/10/2024	Y
Moray & Agnew Newcastle	Provision of Legal Services (standing offer)	\$110,000	1/02/2023	31/01/2024	Y
Mur-Roo-Ma Incorporated, Karuah Indigenous Company Pty Ltd, Nur-Run-Gee PTY LTD, Worimi Local Aboriginal Land Council	Aboriginal Heritage Audit Services Panel	\$220,000	27/03/2023	26/03/2025	Y

Notes:

1. Minimum reporting contract value is \$50,000.
2. Contracts to be listed are those entered into during the quarter and have yet to be fully performed, excluding contractors that are on Council's preferred suppliers list.
3. Contracts for employment are not included.

Consultancy & Legal Expenses
(quarter ended 31 March 2023)

Expense	Expenditure YTD \$	Budgeted
Consultancies	\$11,407,933	Y
Legal	\$482,758	Y

Notes:

1. A consultant is a person or organisation engaged under contract on a temporary basis to provide recommendations or high level specialist or professional advice to assist decision-making by management. Generally it is the advisory nature of the work that differentiates a consultant from other contractors.
2. Where any expenses for consultancy or legal fees (including Code of Conduct expenses) have not been budgeted for, an explanation is to be given. Report on external expenses only (not internal expenses)

CITY OF NEWCASTLE**Report by Responsible Accounting Officer for the quarter ending 31 March 2023**

The following statement is made in accordance with Clause 203(2) of the Local Government (General) Regulations 2005.

It is my opinion that the Quarterly Budget Review Statement for Newcastle City Council for the quarter ended 31 March 2023 indicated that Council's projected financial position at 30 June 2023 will be satisfactory at year end, having regard to the projected estimates of income and expenditure and the original budgeted income and expenditure.

Signed:  _____

Date: 08/05/2023

Name: David Clarke

Responsible Accounting Officer, City of Newcastle

Appendix - List of Works**City Infrastructure - Assets & Facilities****Bridges**

- Boscawen Street Bridge Renewal
- Bridge (Pedestrian) Waratah and Jesmond Parks
- Bridge and large Culvert repairs
- Bridge inspection and load rating
- Chinchen St Bridge Renewal
- Cottage Creek Bridge replacement
- Cowper Street Bridge Lighting Renewal
- Nelson Street Wallsend Bridge renewal
- Newcastle Beach Subway renewal
- Pedestrian Bridge Handrail replacement
- Yangan Dr Bridge Repair

Buildings - Council Support Services

- Asset Condition Reports
- Dog Kennels at Animal Facility
- Engineering Advice General
- Rooftop Solar Upgrade program
- Structures- Survey
- Upgrade and centralise CCTV systems across City of Newcastle
- Upgrade of Security Commander to C4

Fleet Replacement

- Fleet Replacement Program 2019
- Fleet Replacement Program 2021
- Fleet Replacement Program 2022
- Fleet Replacement Program 2023

Footpaths

- 359 Park Avenue Korata - Footpath Design
- Citywide - Minor Footpath Renewal
- Cowper Street Carrington - Footpath Renewal
- East West Cycleway, Turton Rd to Wallarah Rd Improvements
- Honeysuckle Drv Newcastle - footpath reinstatement
- King St Newcastle - Southern footpath renewal
- Lloyd St Merewether footpath and kerb renewal
- Mackie Avenue New Lambton - Pedestrian access to bridge and playground
- R6 Cycleway, Throsby Creek pathway renewal and upgrade.
- Station St Wickham - footpath construction
- Steel River- Footpaths - Stage 1 - Bond Funded
- Throsby Creek Shared Pathway Renewal Wickham to Maryville
- Various cycleways - linemarking and signage program
- Various Footpath Connectivity
- Wharf Rd Newcastle footpath and tree renewal
- William St Tighes Hill - footpath rehabilitation

Parking Infrastructure

- 233 Wharf Road Newcastle - Carpark expansion
- 92 King St Car Park Demolition
- Off Street Car Parks Furniture Renewal
- Off Street Car Parks Minor Renewal
- Off Street Car Parks Resurfacing
- Parking Meter Replacement

Public Toilets

- Nesca Park - Toilet block DEMOLITION

Retaining walls

- Retaining Wall - Perkins Street Newcastle
- Retaining Wall Renewal - Cross St Mayfield
- Retaining wall Renewal - Henderson Pde, Merewether
- Retaining wall Renewal - Various
- Spruce Street - Batter Protection repair

Road Rehabilitation

- Allowah St Waratah - road reconstruction
- Bousfield Street Wallsend - Road Renewal
- Bull Street Mayfield Batter and Footpath Remediation

Citywide - Laneway Renewal
 Citywide - Road and Laneway Dedication
 Croudace Road Elmore Vale - Garsdale Ave to Cardiff Road - Road Rehabilitation (RR)
 Design&Project Mgt Resources Build Pipeline Renewal Projects
 Fern St Islington road reconstruction
 Hope Street Wallsend - road renewal
 Howell St Kotara - road reconstruction
 Lambton Road New Lambton - Alma Rd to Avondale Rd - Road Rehabilitation (RR)
 Lexington Pde AdamHts - road embankment
 Longworth Ave Wallsend - road renewal design
 Margaret St Merewether road reconstruction
 Mathieson St Carrington - road renewal design
 Memorial Drive The Hill – Road Embankment
 Minmi RD Maryland Drv Maryland - intersection upgrade
 Minmi Rd Wallsend - road upgrade
 Minmi Rd Wallsend - road widening
 Pride Ave Lambton - road renewal design
 Rosemont Street Adamstown Heights - Road Renewal
 Tyrone Road New Lambton reconstruction
 Unnamed Laneway off Morehead St Lambton - renewal & upgrade
 Vera St Waratah West
 Wall Lane North Lambton
 Watt St Newcastle - road renewal
 Woodward St Merewether road and embankment

Road Resurfacing

Road Resurfacing - pavement and road roughness testing
 Road Resurfacing - site preparation
 Road Resurfacing Citywide

Roadside Furniture

Albert Street Wickham - Traffic Calming Devices
 Anderson Drive, Beresfield - Ped Crossing Lighting
 Bathers Way - Lighting Renewal
 Bulkara St Wallsend - guardrail and footpath
 Charlestown Rd Kotara - fence renewal and footpath
 City Wide - CN Smart Pole Inspection and Maintenance
 City Wide - Lighting Renewal
 City Wide - street lighting assessment
 CityWide - Structural Inspection - Art & Monuments in Roads
 Honeysuckle Promenade - Lighting Renewal
 Road Furniture - renewal
 Roadside Furniture - renewal
 Sunset Blv, Nth Lambton - Ped Crossing Lighting
 Transport Stop Upgrade
 Tyrrell Street Wallsend - Pedestrian Crossing Upgrade

Stormwater System

Auckland Street Newcastle - Stormwater drainage renewal (stage 2)
 Ayrshire St Sandgate - sediment control
 Buchanan St Merewether - Drainage Construct Rehab
 City Centre Drainage Master Plan
 Citywide - stormwater quantity and quality modeling
 Citywide - trenchless drainage rehab Implementation
 Coorumbung Road Broadmeadow Drainage Rehabilitation
 Creeks and Waterways - inspect erosion and sediment control
 Drainage Management and Condition Survey
 Fairfield Avenue New Lambton - Stormwater Design & Construction
 Glebe Road The Junction
 Howell St Kotara- Drainage rehabilitation
 Low Lying Suburbs- Tide gate rehabilitation
 Mayfield East Drainage Design (George St construct & Selwyn Channel Clearing)
 Power St Islington- Stormwater construct - Stage 2
 Smith Street Merewether - Drainage Design
 Stockton Laneways - Infiltration and unrelieved sags
 Stormwater Drainage - Construct Access

Stormwater Drainage - Replace Grates
 Stormwater Drainage- Renewal
 Stormwater Drainage- Technical advice
 Tooke St Cooks Hill - Stage 2 Drainage Rehabilitation Design & Construction
 Union Street Cooks Hill Between Tooke St and Parkway Ave Drainage Rehabilitation
 University Dr Waratah West - catchment rehabilitation
 Various Headwall & Outlet Rehabilitation
 Waratah Lane Newcastle East - Stormwater drainage upgrade
 Water Quality Devices- Rehabilitation

City Infrastructure - Revitalisation

City Centre

Christmas Tree Installation and Removal
 HSR - Civic PDP
 HSR - East End PDP - Stage 2 (Foreshore)
 HSR - East End PDP (Hunter St Mall)
 HSR - West End PDP - Stage 1 (Birdwood Park)
 HSR - West End PDP - Stage 2 (Cycleway)
 Wickham PDP Implementation

Coastal

Bathers Way - King Edward Park
 Bathers Way - South Newcastle
 Coastal Revitalisation - Planning

Urban Centres

Darby Street - Streets as Shared Spaces (SASS Grant Trial)
 Georgetown Local Centre Renewal
 Local Centre - Mitchell St Stockton Renewal
 Local Centres – Establishment Maintenance
 Local Centres – Facade Improvement Scheme
 Local Centres – Feasibility
 Local Centres – James St Plaza, Hamilton
 Local Centres – Orchardtown Rd New Lambton
 Local Centres - Shortland
 Local Centres – Wallsend
 Waratah Station Street Local Centre Renewal
 Wickham Public Domain Plan

City Shaping

Citywide

Art Gallery - Expansion
 Astra St Remediation

Summerhill

Bulk Earthworks for Material Recovery Facility and Organics Processing Facility
 Construction of operational area at SWMC and relocation of organics processing, concrete storage and recycling activities
 Organics Facility
 Organics Processing Facility Commissioning
 OSD Materials Recovery Facility

Corporate Services

Core Systems Development & Maintenance

Asset Management
 Asset Management CiA Migration
 Business Critical Hardware and Application Review
 Core System Legal Initiatives and Governance Directorate Support
 CWS core systems
 Cyber Security Systems
 Geospatial Innovation and Improvements
 Governance Finance System Upgrades and Improvements
 IT Infrastructure
 Legal Systems and Process Upgrades
 Library Collection Management System
 P&C Systems Review & Integration
 P&C Timesheets
 Regulatory Planning and Assessment System Upgrades and Improvement
 System Stability & Infrastructure
 Transport and Compliance System Upgrades and Improvements

Waste Services processes and systems

CX Strategy

CX Strategy Implementation

Digital Enablement

Booking Application (Bookable) realise for additional business areas and use cases

Consolidation and Diigitisation of Systems and Processes

CWS Bookings, Reservations and Online Store

CWS CSM and Service Enhancements

CWS Smart City Technology

Digital Regulatory, Planning and Assessment Initiatives

Digitisation of forms (move paper based forms online)

Governance Finance Initiatives

I&P Process & Procedure Review

IT Infrastructure

IT Infrastructure - CiA Field App

Process & Procedure Enhancements

Timesheets

Integrated Data & Systems

Business Analytics

P&C Digital Workflows and Dashboards

Creative & Community Services

Aquatic Centres

Inland Pools - Minor Infrastructure Renewal Program

Inland Pools - Playground Replacement Program

Inland Pools - Solar Replacement Program

Lambton Pool Grandstand Upgrade

Newcastle Ocean Baths Upgrade - Stage 2

Newcastle Ocean Baths Upgrade Project - Stage 1

Ocean Baths Pump Replacement

Replace waterslide at Lambton Swimming Centre

Art Gallery

Art Gallery - cultural asset preservation.

Art Gallery Replace HVAC plant

Art Gallery Works of Art

City Wide Services Collection Services

Civic Venues / Civic Services

City Hall - Furniture and equipment

City Hall - Stage 3 - West and North Facades

City Hall - Upgrade Security System

Civic Theatre - Control water ingress under stage / orchestra pit

Civic Theatre - refurbish auditoria

Civic Theatre - replace technical equipment

Civic Theatre - Upgrade Air Conditioning Units

Civic Theatre Foyer Renovation

Civic Venues - Fire Safety Works

Fort Function Centre - Replace 2 air handling units

Update the Conservation Management Plan for City Hall.

Community Buildings

Community Buildings refurbishment/renewal

Dixon Club Surfclub Precinct Upgrades - Stage 1

Economic Development

Economic Development – City Analytics

Economic Development – Digital Prospectus

Economic Development – Skilled People Priority

Newcastle After Dark

Museum / Libraries / Historic Fort Scratchley

Lambton Library, Storybook Cottage and Early Childhood Literacy Centre

Library Resources

Museum - Lighting Control System

Replacement of RFID technology across Newcastle Libraries

Revaluation of Library Collection

Update function and layout of Wallsend District Library

Virtual Library Service

Recreation & Sport

Concept Masterplan - Foreshore Park
 Cricket Site Screens Waratah Oval
 Darling St Oval - Grandstand
 Fenced Off Leash Dog areas
 Fencing - Sports Grounds
 Floodlight Renewal Program
 Foreshore Park - All abilities playground & water park
 Gregson Park Playground
 Lugar Park - Upgrade to the Amenities
 Masterplan Implementation
 Mitchell Park, Merewether - Clark Stand Upgrade Works
 Myer Park - Multipurpose Sports & Community Hub, Staged
 National Park - Upgrade to Netball Pavilion
 National Park Athletics Grandstand
 National Park Number 1 Redevelopment
 Park Accessibility Improvement Program
 Passmore Oval Grandstand Upgrade
 Plans of Management Review
 Playground replacement programme
 Playground Shade Program
 Smith Park - Field Renovation
 Sportsground Amenity Design & Construct
 Sportsgrounds - Design & Build
 Sportsgrounds - Renew sub surface drainage/irrigation systems
 Sportsgrounds - Renewal of lighting poles
 Tennis Facility Renewal Program
 Various Parks - upgrade public access power.
 Wallsend Active Hub Stage 2
 Wallsend Oval No. 1 - Upgrade to Floodlighting
 Waratah Oval Amenities Upgrade
 Western Corridor Active Hub - Wallsend
 Western Corridor District Sport & Recreation Facility Master Plan

Planning & Environment - Environment & Sustainability**Blackbutt Reserve**

Blackbutt CARA Kiosk - Detailed Design & Construct
 Blackbutt Reserve - replace boardwalk timber boards
 SRV Blackbutt CARA stage 2 Upgrade

Bushland and Watercourses

Aries Way Reserve - creek rehabilitation
 Blackbutt Reserve - bushland regeneration
 Bush Fire Assessment & Management
 Community Education at environment rehabilitation worksites
 Condition and Investigation - Natural Assets
 Creek and Outlet Revegetation - post rehab construction
 Environmental Project Delivery Support
 Green Newcastle Strategy
 Inland Clifline Rehabilitation - Waratah West
 Ironbark Ck Rehabilitation - St 5 - 7
 Ironbark Ck Reserve Stage 1-7 - revegetation works
 Jesmond Bushland Complex Rehabilitation
 Kotara Park - Creek rehabilitation Stage 1 & 2
 Maryland Creek - Rehabilitation
 Natural Asset Management Systems - development
 Natural Connection - Newcastle's Healthy Catchments Program
 North Lambton Catchment- Drainage and creek design
 Sygna CI Elernmore Vale- Kaiyutibbin Ck Design & Construct
 Various Priority Bushland Reserves - bushland regeneration
 Various Priority Creeks - rehabilitation
 Waterdragon Ck Kotara Park- Riparian rehabilitation
 Wentworth Creek Rehabilitation - Stage 1 of 2

Coast, Estuary and Wetlands

Astra St EEC Action Plan

Coastal Cliffline Rehabilitation Monitoring
 Coastline - dune preservation and restoration
 Hunter Estuary Coastal Management Program Preparation
 Hunter River Foreshore Stockton - revegetation
 Jersey Road Sandgate - Wetland Rehabilitation
 Lloyd St Res Merewether-Littoral Rainforest Restoration
 Market Swamp Wetland- rehabilitation design and construct
 Newcastle Coastal Management Program Investigation and Preparation
 Southern Beaches Coastal Management Program Preparation
 Stockton Beach Nourishment
 Stockton Buried Protection Structures - Zone 2 (2 sites - Sth Mitchell St Seawall & Dalby Oval)
 Stockton Coastal Emergency Works
 Stockton King St Breakwater Protection Structure
 Stockton Mitchell St Sea Wall repair - Zone 3
 Stockton Riverwall - Stage 6 - 9 Design & Construct - Stage 9
 Stockton SLSC Seawall Maintenance - Zone 1
 Various Priority Wetlands- Rehabilitation design and construct
 Various Sites - coastal revegetation
 Wetland Connection

Flood Planning

Flash Flood Alert Service - Operation & Maintenance
 Flood Education Campaign
 Minmi Rd Detention Basin Fletcher Dam Safety Works and Monitoring.
 Sea & Groundwater Level Monitoring
 Update existing flood studies to 2019 AR&R methodology

Street & Park Trees

Citywide - Community Urban Forest Program
 Citywide - tree audit for all attributes
 Citywide Tree - inspection and monitoring
 Gateways to Newcastle - Tree Planting
 Living Streets Campaign
 Park and Street Tree - Life extension program
 SAPTRP - Street Tree Planting
 Street Verge Gardens
 Successional Large Tree Planting

Sustainability & Climate

City Digital and Data Platforms
 Climate Action
 Electric Vehicle Trial - Pool Car replacement
 Energy Savings Projects
 Newcastle Living Lab
 Smart City Infrastructure
 Smart City Initiative
 Smart Moves Newcastle

Planning & Environment - Transport

Cycleways

CP - Bicycle Counters
 CP - Broadmeadow Station to Donald Street Bridge
 CP - Chatham Road and Clyde Street, Hamilton North
 CP - Chinchin St Islington - Scholey St to Maitland Rd (Islington Park)
 CP - Cycleways Education and Promotion
 CP - Cycleways Investigation & Development
 CP - Glebe Rd Adamstown to Newcastle West
 CP – Hunter Street Trial Cycleway – National Park St, Newcastle West to Ivy St, Islington
 CP - Lambton Park to Croudace St
 CP - Maud Street - University to City Centre Cycleway
 CP – Mayfield Precinct – Feasibility Study and Concept Design
 CP - Merewether to Newcastle City Centre
 CP - Minmi Road, Fletcher - Shared Path
 CP - Richmond Vale Rail Trail
 CP - Shortland to Tarro Cycleway
 Cycleways Program Management
 H23 Overpass to Mordue Parade

Local Area Traffic Management (LATM)

- LATM - Chinchin St, Islington - Traffic Control Signals
- LATM - Coane at Frederick St, Merewether - Intersection Upgrade
- LATM - Croudace Road at Garsdale Avenue - Intersection Upgrade
- LATM - Design and Construction of Traffic Calming Devices - Cooks Hill
- LATM - Design and Construction of Traffic Calming Devices - Tighes Hill
- LATM - Design and Construction Traffic Control Devices - Priority Projects
- LATM - Glebe Road and Park Avenue, Adamstown - Traffic Control Signals
- LATM - Memorial Drive, Bar Beach - Raised Pedestrian Crossing
- LATM - Parry Street and National Park Street Intersection, Newcastle West - Raised Crossings and Kerb Extensions
- LATM - Prince Street, Waratah - Traffic Calming
- LATM - Tauranga Road, New Lambton – Half Road Closure at Lambton Road
- LATM - Traffic Modelling, Local Area Traffic Management Studies and Program Support
- LATM – Wood Street, Newcastle West – Intersection Improvements and One-Way Traffic

Pedestrian Access and Mobility Plan (PAMP)

- PAMP - Beech Close to Weller Street Shared Path
- PAMP – Bridge Street, Waratah – Raised Pedestrian Crossing
- PAMP - Bruncker Road, Broadmeadow - Raised Pedestrian Crossing
- PAMP - Cynthia Street, Adamstown Heights - Footpath
- PAMP - Delando Street, Waratah - Footpath
- PAMP - Design and Construction - PPN Projects
- PAMP - Design and Construction of Kerb Ramps
- PAMP - Elizabeth Street at Maitland Road, Mayfield - Pedestrian Refuge
- PAMP – Frederick Street at Berner Street, Merewether – Raised Pedestrian Crossing
- PAMP - Hannah Street and Ranclaud Street, Wallsend - Footpath
- PAMP - Hannell Street, Maryville - Footpath
- PAMP - Hawthorne Street, Beresfield - Footpath
- PAMP - Hobart Road, New Lambton – Intersection Upgrade at Wallarah Road
- PAMP - Janet Street, North Lambton - Footpath
- PAMP - Lexington Parade, Kotara - Footpath
- PAMP - Maryland Drive near Grange Avenue, Maryland - Pedestrian Refuge
- PAMP - McCaffrey Drive, Rankin Park - Footpath
- PAMP - Newcastle Road, Lambton - Footpath
- PAMP - Program Support and Development of Principal Pedestrian Network
- PAMP - Ruskin Street, Beresfield - Footpath
- PAMP - Traise Street, Waratah - Footpath
- PAMP - Wallarah Road, New Lambton - Raised Pedestrian Crossing
- PAMP - Wentworth Street, Wallsend - Footpath
- PAMP – Wilkinson Avenue, Birmingham Gardens – Raised Pedestrian Crossing
- PAMP/LATM Minor Works

Waste Services**Waste Management**

- Cell 09 Landfill Design and Construction (Stage 2)
- Cell 10 Landfill Design and Construction
- Domestic Bins (Repair, Replacement, New Deliveries and Upgrades)
- OFM SWMC New Access Road
- OFM Trade Waste & Sewer
- OFM_Monitoring Well Network
- OSR Building & Demolition Leachate Upgrade
- OSR Emergency Stormwater Improvement Works
- Public Place Bins (Replacement and Upgrades)
- SBA Strategy Development
- SBA SWMC Masterplan
- SBA_Delivery Strategy Studies
- Solar PV/Battery System - SVRC
- Stormwater and Leachate Management - Design & Review of Existing Pond Integrity
- Summerhill Site Environmental Compliance Program
- Summerhill site Upgrades

March 2023

Performance Report



Delivery Program 2022–2026
Operational Plan 2022–2023



City of
Newcastle

Acknowledgement of Country

We all sit on Awabakal and Worimi land
'Niirun Yalawa Awabakal dha Worimi burrai'

City of Newcastle (CN) acknowledges its Local Government Area (LGA) sits within the Country of the Awabakal and Worimi peoples. We acknowledge that Country for Aboriginal peoples is an interconnected set of ancient relationships. We acknowledge the custodianship of the Awabakal and Worimi peoples and the care and stewardship they have performed in this place since time immemorial.

Always was, always will be Aboriginal land
'Wunyibu wunyibu warra wunyibu wunyibu kuumba Guuri burrai'

Enquiries

For information about this document contact:

City of Newcastle
PO Box 489, Newcastle NSW 2300
newcastle.nsw.gov.au

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Why we do the performance report

It is a report to our community on our performance against our Delivery Program.

CN is required under the Local Government Act s405 to provide progress reports on the Delivery Program and Operational Plan at least every six months. Our quarterly performance report details CN's progress on the principal activities detailed in the Delivery Program, *Delivering Newcastle 2040*.

Reporting to our community

The quarterly performance reports, along with the six-monthly performance report and annual report are the key points of accountability between CN and our community.

It is not a report to the Office of Local Government or the NSW Government, it is a report to our community on our performance against our Delivery Program.

Every three months, CN reports on the key activities it has undertaken which contribute to achieving our Delivery Program, *Delivering Newcastle 2040* and in the long term our Community Strategic Plan (CSP), *Newcastle 2040*.



Newcastle 2040 Community Strategic Plan

Newcastle 2040 is a shared community vision, developed as a guide to inform policies and actions throughout the city for the next 10+ years.

To guide us forward, we will focus on four themes that emerged from our shared planning process:

- Liveable
- Sustainable
- Creative
- Achieving Together

These themes work together in harmony to deliver our vision for Newcastle as a place for everyone.



Delivering Newcastle 2040

The Delivery Program is a statement of commitment to the community from our newly elected Council. It translates the community's visions and priorities into clear actions, and is the primary reference point for activities undertaken by Council during its term of office. It allows Council to determine what is achievable over the next four years, what the priorities are, and how programs will be scheduled. The Operational Plan (including annual budget) is CN's action plan for achieving the community's priorities outlined in *Newcastle 2040* and the Delivery Program. An Operational Plan is prepared each year and adopted by Council. It identifies the projects, programs and actions that CN will deliver over a 12-month period commencing from 1 July.



How to read our performance report

Our commitment to the community

Provides an overview for each N2040 Theme. These pages highlight the supporting initiatives identified in the Resourcing Strategy to implement *Newcastle 2040*, including:

- Funding
- Services
- Assets
- Informing strategies
- Service indicators
- Key initiatives.

The image shows four vertical panels, each representing a different theme. Each panel has a consistent layout:

- Top:** 'Our commitment to the community' header with a sub-header 'We have made a commitment to working together with our community, stakeholders and partners to create a sustainable Newcastle, supported by the following services, assets, strategies, plans and key initiatives.' Below this are three circular progress indicators for 'Total funding for 2022-2023'.
- Middle:** A grid of four main sections:
 - Services:** Lists various service areas with icons and brief descriptions.
 - Assets:** Lists key assets with icons and brief descriptions.
 - Informing strategies:** Lists strategies that inform the theme's goals.
 - Service indicators:** Lists key performance indicators for the theme.
- Bottom:** 'Key initiatives' section listing specific programs or projects.

This block contains two side-by-side summary sections:

- Overview of our performance (July 2022 to March 2023):** A collection of 12 icons representing different metrics such as '80,837 customer calls', '1,940 92,662 council hours', '1,058 898.9 million', '106,592 council hours', '20,035 council hours', '140,315 City of Newcastle employees', '\$126 million investment spend', '150,544 council hours', '106,808 council hours', and '263,209 council hours'.
- Works program summary (July 2022 to March 2023):** A collection of 12 icons representing works program metrics such as 'City operations \$12 million', 'Infrastructure \$18 million', 'Development \$9 million', 'Investment and capability \$19 million', 'Roadworks \$1.4 million', 'Maintenance \$2.7 million', 'Other \$2.8 million', 'Works program \$58.1 million', 'Total expenditure \$248.7 million', 'Total works 202', and 'Total measures 66'.

Overview

A high-level overview of our performance including action progress, works program and total expenditure.

Our performance

Our actions and measures of performance by Theme.

This block shows performance metrics and action progress:

- How we performed:** Two donut charts showing 'Total Initiatives 92% complete' and 'Total Key Performance Indicators 100% complete'.
- Priority 2.1 Action on climate change:** A table with columns for 'Strategy', 'BAU', and 'Action progress'. It lists various actions like '2.1.1 Towards net zero emissions' and '2.1.2 Know and show our climate risk'.

Action progress

Action progress by Priorities and Objectives.

The Strategy column indicates actions that deliver against our strategies while the BAU column indicates actions that are business as usual.

Action progress is shown in the status column with the below indicators:

- On Track ✓
- Monitor ⚠
- Off Track ✗

This block shows detailed measures for two themes:

- 1.1.2 Well-designed places:** A table listing various measures with columns for 'Measure', 'Status', 'Priority', 'Impact', and 'Link'.
- 1.1.3 Protected heritage:** A table listing various measures with columns for 'Measure', 'Status', 'Priority', 'Impact', and 'Link'.

Measures

Measures for each priority help us understand how well we are performing and allow for evidence-based decision-making to inform other stages in our planning cycle. They are reported six-monthly in the performance report and annually in the annual report. See page 60 for baseline data and more detail.

Overview of our performance

July 2022 to March 2023



80,837
calls made to CN



Civic Theatre and Playhouse
140,315
attendees



1,940
webchats with
92,662 overall
customer contact
(counter, voice, applications
and webchat)



Art Gallery
\$126 million
collection value



Determined Development
Applications
1,058
with a value of
\$ 898.9 million



Museum
150,544
attendees



106,592 customers
to Summerhill Waste
Management Centre



Library
196,808
attendees



20,035
tonnes recycled

263,209
loans

Works program summary

July 2022 to March 2023



City infrastructure
\$13.2 million



Recreation parks, sporting
facilities and open space
\$3.9 million



Transport
\$1.6 million



Information
technology
\$3.8 million



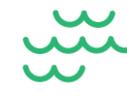
City shaping
\$10.7 million



Waste
\$2.6 million



Stormwater
\$5 million



City and coastal
revitalisation
\$4.7 million



Environment and
sustainability
\$5.9 million



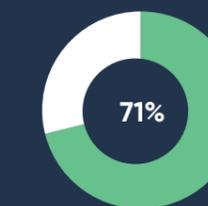
Cultural
facilities
\$6.7 million

Works program
\$58.1 million
Year To Date (YTD) Actual



● Full year budget
● March actual

Total expenditure
\$249.7 million
YTD Actual



● Full year budget
● March actual

Total actions
262
Actions completed or on
track: 250



● On target ● Off track
● Monitor

Total measures
66
Measures on track: 66



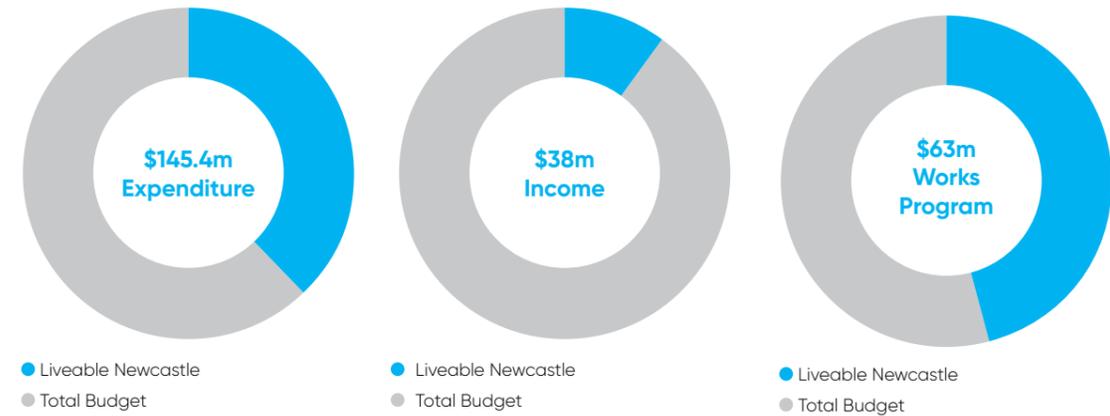
● On target ● Off track
● Monitor



Liveable Newcastle

We have made a commitment to working together with our community, stakeholders and partners to create a liveable Newcastle, supported by the following services, assets, strategies, plans and key initiatives.

Total funding for 2022-2023



Services



Library services



Digital services & innovation projects



Urban planning



Open spaces & city greening



Regulatory services



Aquatic services



Facilities & property services



Parking services



Development assessment



Community programs & partnerships



Transport, traffic & local roads



Construction & building trades

Assets

1 Holiday park
972km Shared pathways

11 Libraries
850km Roads

2 Ocean baths
134 Playgrounds

250 Recreational parks
147 Sporting grounds

127 Transport shelters
17 Off-leash dog areas

15 Community halls & centres
5 Inland swimming pools

Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Liveable Newcastle.



Supporting strategies and plans

- Disability Inclusion Action Plan 2022-2026
- Cycling Plan 2021-2030
- Parking Plan 2021-2030
- Local Housing Strategy 2020-2040
- Heritage Strategy 2020-2030
- Strategic Sports Plan 2020-2030

Key initiatives

- Local Centre upgrades
- Foreshore Park upgrade
- Playground Improvement Program
- Newcastle Ocean Baths upgrade
- Develop a Pedestrian Plan



Service indicators

Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

The area's heritage is well conserved *

Good access to parks, natural areas and open spaces in my local area *

Public transport is adequate and accessible for my needs *

Good access to community facilities, such as libraries and community halls *

Sporting facilities and active lifestyle opportunities in the area meet my needs *

Feel part of the local community *

Newcastle is welcoming of diversity *

Social infrastructure index score: % of residents that live within 800m of community facilities, public transport, recreation facilities and green space (Source: CN Geographic Information System [GIS] mapped data)

% of houses that are walkable on footpaths within 800m of a local centre (Source: CN GIS mapped data)

* Source: CN's Liveability and Wellbeing survey

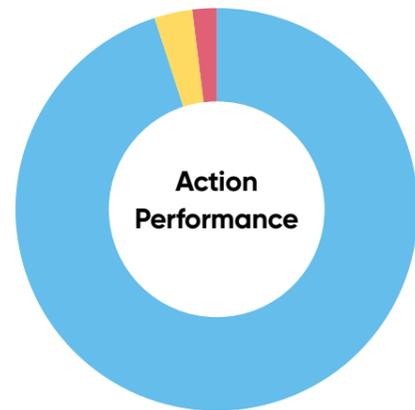


How we performed

Total actions

95%

Actions completed or on track

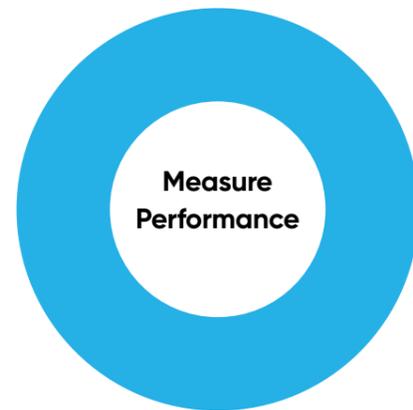


● Monitor 3 | 3%
● On Track 88 | 95%
● Off Track 2 | 2%
● No Targets Set 0 | 0%

Total measures

100%

Measures completed or on track



● Monitor 0 | 0%
● On Track 22 | 100%
● Off Track 0 | 0%
● No Targets Set 0 | 0%



Vera Wilson Park, Beresfield. This renewed playground showcases areas for children to build strength and endurance, as well as elements that encourage creativity and social interaction.

Priority 1.1 Enriched neighbourhoods and places

1.1.1 Great spaces

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Plan and deliver parks and recreation facilities that support inclusivity, health and wellbeing, safety and liveability	✓	✓	Community & Recreation	✓
Provide sportsgrounds to meet community needs that are maintained to appropriate standards	✓		Community & Recreation	✓
Maintain parks and public spaces to promote the wellbeing of the community	✓		Community & Recreation	✓
Provide aquatic facilities to meet community needs and industry requirements	✓	✓	Community & Recreation	✓
Support safe use of beaches and ocean baths through professional lifeguard services	✓		Community & Recreation	✓
Perform venue management functions for all library buildings and spaces, including but not limited to venue/room hire and associated deliverables		✓	Museum Archive Libraries & Learning	✓
Grow the library brand; develop and execute an annual library marketing plan; create and deliver engaging, original member and community communications and promotional campaigns		✓	Museum Archive Libraries & Learning	✓
Create and design new collection and community access initiatives to deliver high-quality, continuously improved member services and experiences	✓		Museum Archive Libraries & Learning	✓
Prepare updated Newcastle Development Control Plan	✓		Planning Transport & Regulation	✓
Undertake Social Impact Assessment on identified development as part of the Development Assessment process	✓		Community & Recreation	✓
Implement Social Infrastructure Strategy and plan for healthy and vibrant community centres		✓	Community & Recreation	○
Maintain Blackbutt Reserve and wildlife exhibits to provide opportunities for community learning	✓		Environment & Sustainability	✓

1.1.2 Well-designed places

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Conduct regular inspection programs of food businesses, skin penetration premises and public swimming pools and monitor regulatory compliance for premises with water cooling systems (legionella)	✓		Planning Transport & Regulation	✓
Undertake investigations into alleged breaches of planning laws, fire safety and development consents. Promote awareness of policy, procedure and laws to encourage voluntary compliance	✓		Planning Transport & Regulation	✓
Undertake annual compliance inspections of registered and assisted boarding houses, as well as premises being used as unauthorised boarding houses, to ensure compliance with fire safety and planning legislation	✓		Planning Transport & Regulation	✓
Manage compliance with fire safety regulations through submissions of Annual Fire Safety Statements and the Fire Safety Education Program	✓		Planning Transport & Regulation	✓
Upgrade entry to Beresfield Community Children's Education Centre to make it more accessible to those with mobility needs	✓		Museum Archive Libraries & Learning	○
Deliver library service and physical space improvements to remove community and inclusion barriers	✓	✓	Museum Archive Libraries & Learning	✓
Prioritise renewal and upgrade of infrastructure to meet identified levels of service	✓		Assets & Facilities	✓
Undertake building asset condition inspection and reporting to identify and implement maintenance action plans, asset standards gap analysis and long-term capital upgrade program	✓		Assets & Facilities	○
Implement Property Portfolio Strategy to sustainably manage property assets		✓	Finance Property & Performance	✓
Manage urban encroachment around Summerhill Waste Management Centre		✓	Waste Services	✓
Provide a responsive, high-quality facilities management service across the organisation to meet service level standards	✓		Assets & Facilities	✓
Participate in government planning reform and implement changes required to internal processes		✓	Planning Transport & Regulation	✓
Implement a combustible cladding program in response to State Government audit		✓	Planning Transport & Regulation	✓
Deliver retaining wall program, including inspections, design and renewal implementation	✓		Assets & Facilities	✓
Apply crime prevention through environmental design principles for infrastructure projects	✓		Project Management Office	✓
Plan, design and implement remaining sections of Bathers Way	✓		Project Management Office	✓
Continue to deliver Local Centres Public Domain Program to foster new growth in urban centres		✓	Project Management Office	✓

1.1.3 Protected heritage

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Review City Centre Heritage Conservation Area		✓	Planning Transport & Regulation	✓
Implement Heritage Strategy and continue to increase the local community's understanding and participation to conserve, enhance and celebrate Newcastle's heritage places		✓	Planning Transport & Regulation	✓

Measures



Priority 1.2 Connected and fair communities

1.2.1 Connected communities

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Deliver informed community programs to connect participants to their community and/or build capacity to participate in community life	✓	✓	Community & Recreation	✓
Maintain and deliver community information and data sources to support community development		✓	Community & Recreation	✓
Drive campaigns, education and awareness-raising initiatives that support community inclusion, liveability and belonging		✓	Community & Recreation	✓

1.2.2 Inclusive communities

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Implement Aboriginal Engagement Strategy		✓	People & Culture	✓
Implement Reconciliation Action Plan		✓	People & Culture	✓
Implement identified actions within Disability Inclusion Action Plan		✓	Community & Recreation	✓
Facilitate Aboriginal Advisory Committee	✓		People & Culture	✓
Build on relationships with Local Area Land Councils	✓	✓	Planning Transport & Regulation	✓

1.2.3 Equitable communities

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Ensure museum programs are as accessible as possible to people of all abilities		✓	Museum Archive Libraries & Learning	✓
Deliver Lifelong Learning programs to foster adult or intergenerational literacies and learning		✓	Museum Archive Libraries & Learning	✓
Design and provide Watch, Read, Listen advisory services for libraries, allowing the community to choose a style that best suits them		✓	Museum Archive Libraries & Learning	✓
Implement accessibility improvements in all infrastructure projects	✓	✓	Assets & Facilities	✓
Prepare Affordable Housing Contribution Scheme		✓	Planning Transport & Regulation	✓
Coordinate fair and equitable licensing of public spaces with positive customer experience	✓		Media Engagement Economy & Corp Affairs	✓
Undertake social research, analysis and advocacy that supports the community		✓	Community & Recreation	✓
Facilitate projects and programs that support and build capacity of the community sector		✓	Community & Recreation	✓
Deliver priority projects for Social Inclusion		✓	Community & Recreation	✓
Maintain public licences for companion animals, including providing microchipping services	✓		Planning Transport & Regulation	✓
Deliver and support Grants and Sponsorship Program up to \$1 million and build capacity within the community to write grant applications	✓	✓	Finance, Property & Performance	✓
Administer Social Inclusion Grants and support grant administration across the organisation	✓		Finance, Property & Performance	✓
Facilitate targeted partnerships that contribute to socio-economic inclusion outcomes for the people of Newcastle		✓	Community & Recreation	✓

1.2.4 Healthy communities

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Promote and encourage use of recreation parks and facilities for community health and wellbeing via website and other accessible channels	✓	✓	Community & Recreation	✓
Promote water safety awareness that supports community wellbeing and continue to develop and deliver initiatives to increase awareness	✓		Community & Recreation	✓
Facilitate community programs to meet the objectives of the Local Social Strategy		✓	Community & Recreation	○
Provide animal management services that ensure pet owners can meet their responsibilities and that pets remain healthy, well-socialised and safe	✓		Planning Transport & Regulation	✓
Ensure an active presence in public spaces, particularly parks and beaches, to monitor and enforce regulations	✓		Planning Transport & Regulation	✓
Provide investigation and response to abandoned vehicles, public nuisance, footway/road obstructions, livestock, illegal signage and illegal dumping	✓		Planning Transport & Regulation	✓



Measures



Harold Myer Park, Birmingham Gardens. This renewed playground features 35 activities, with multiplay equipment designed to encourage interaction between children with slides, gangways, climbing nets and climbing walls.

Priority 1.3 Safe, active and linked movement across the city

1.3.1 Connected cycleways and pedestrian networks

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Deliver improvements to existing infrastructure to accommodate better pedestrian connectivity across the LGA's network of footpaths, shared paths and cycleways	✓	✓	Civil Construction & Maintenance	✓
Complete Capital Works Program to enable a safe, active and linked pedestrian and cycle bridge network	✓	✓	Assets & Facilities	✓
Complete an audit of bike parking in the public domain and proactively provide bike parking at local centres and other attractors		✓	Planning Transport & Regulation	✓
Initiate and support events that encourage bike riding, such as National Ride2Work Day, NSW Bike Week, Biketober, local discovery rides		✓	Planning Transport & Regulation	✓
Upgrade, expand and connect cycling facilities (in accordance with the Safe System approach)		✓	Planning Transport & Regulation	✓
Develop a pedestrian plan that priorities pedestrian infrastructure and connections at local centres and other attractors		✓	Planning Transport & Regulation	✓

1.3.2 Road networks

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Deliver bridge program, including inspections, design and renewal implementation	✓		Assets & Facilities	✓
Manage infrastructure works programs for development of traffic and transport infrastructure	✓		Planning Transport & Regulation	✓
Develop road rehabilitation and resurfacing programs	✓		Assets & Facilities	✓
Deliver Capital Works Program for civil infrastructure renewal and replacement in line with client needs and nominated targets for roads and drainage assets, and proactively manage maintenance of existing road infrastructure	✓	✓	Civil Construction & Maintenance	✓
Ensure road bridges are designed and constructed to enable safe, active and linked movement across the city	✓		Assets & Facilities	✓
Schedule and deliver routine inspection program for road and civil infrastructure asset condition	✓		Assets & Facilities	✓
Provide traffic engineering services to ensure a safe, effective and compliant local road network	✓		Planning Transport & Regulation	✓
Manage usage of roadways to allow development across the city and overall road network to ensure public safety	✓		Planning Transport & Regulation	✓
Undertake forward planning based off data-driven projections to allow for effective investment in transport infrastructure in alignment with strategic goals	✓	✓	Planning Transport & Regulation	✓

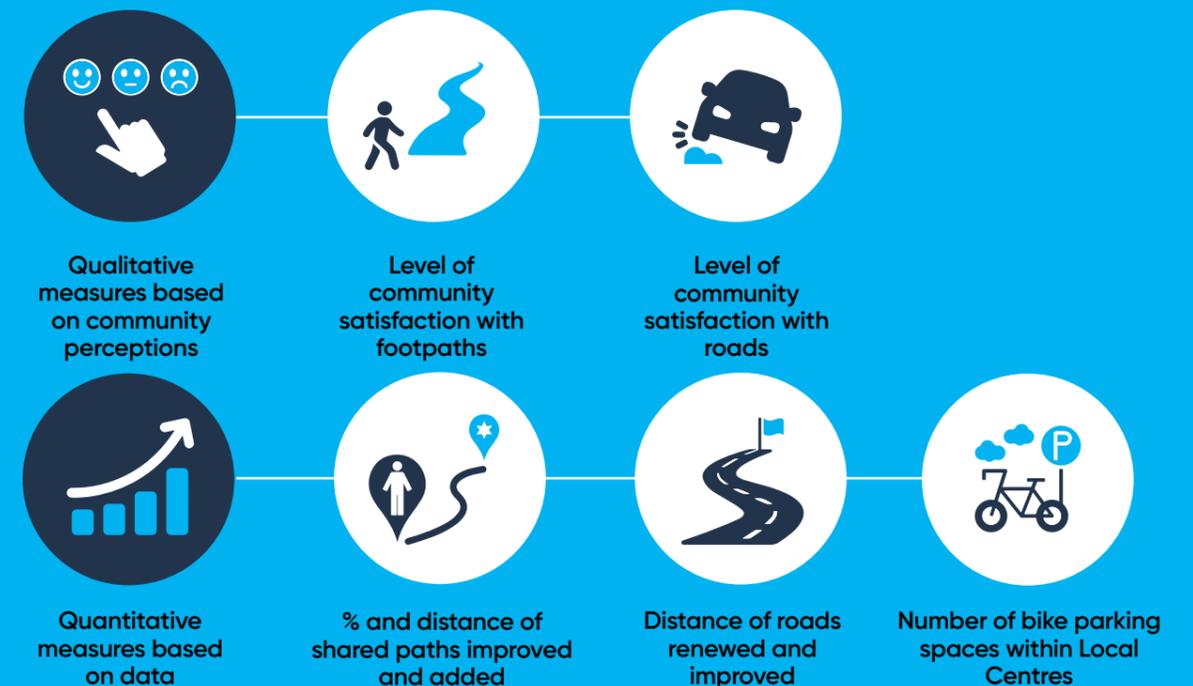
1.3.3 Managed parking

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Manage paid parking areas, including equipment and signage, and undertake strategic approach to paid parking elements, rates and innovation in smart parking	✓		Planning Transport & Regulation	✓
Enforce legislative compliance for road- and vehicle-related matters, as delegated under the <i>Roads Act</i> and <i>Local Government Act</i>	✓		Planning Transport & Regulation	✓
Facilitate proactive patrols of key areas to increase safety and amenity in public spaces such as schools, beaches, events	✓		Planning Transport & Regulation	✓
Manage Residential Parking Policy through identified areas of high usage with restrictions in residential areas	✓	✓	Planning Transport & Regulation	✓
Manage paid parking assets, including cash handling and security for all cash-operated machines	✓		Planning Transport & Regulation	✓
Review regulatory signage in paid and restricted parking areas	✓		Planning Transport & Regulation	✓

1.3.4 Effective public transport

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Develop Transport Stop Renewal and Upgrade Program	✓	✓	Assets & Facilities	✓
Develop and promote traffic and transport safety, information and strategy, including coordination with transport stakeholders on strategic transport outcomes		✓	Planning Transport & Regulation	✓

Measures



Priority 1.4 Innovative and connected city

1.4.1 Emerging technologies

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Create opportunities to provide library members with a modern and intuitive borrowing experience	✓	✓	Museum Archive Libraries & Learning	✓
Deliver the contemporary Libraries Infrastructure Plan improvements for Libraries technologies, buildings and spaces		✓	Museum Archive Libraries & Learning	✓
Continue to mature and enhance the Spatial Digital Twin to include more of the city's natural, built and social environments to facilitate better planning, service delivery and outcomes for the city	✓	✓	Information Technology	✓
Scale deployment of envirosensing network to provide real-time and local data on the city and natural environment		✓	Environment & Sustainability	✓
Support city digital and data networks and platforms, including fibre optics, public Wi-Fi, IoT networks, supporting data platforms and apps		✓	Information Technology	✓
Deliver digital transformation of CN services by leading development of platforms and processes to maximise benefit of digital investments		✓	Information Technology	✓
Deliver business partnering excellence by building on a foundation of trust and recommending solutions that sustainably enable CN's strategic priorities		✓	Information Technology	✓
Continue to install smart city infrastructure appropriate to place to support efficiency, innovation and future city needs		✓	Environment & Sustainability	✓

1.4.2 Digital inclusion and social innovation

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Establish a fully resourced virtual library and seamless online membership experience	✓	✓	Museum Archive Libraries & Learning	✓
Develop innovative solutions to preserve, protect and present Newcastle's local history and heritage collection	✓		Museum Archive Libraries & Learning	✓
Continue to create and improve digital experiences such as Augmented Reality, Virtual Reality, Science, Technology, Engineering and Maths (STEM), and Robotics to provide inclusive access and exposure to current and future technologies		✓	Museum Archive Libraries & Learning	✓
Develop City Innovation Plan		✓	Media Engagement Economy & Corp Affairs	○



Digital Library, 12 Stewart Avenue Newcastle West

Measures





Sustainable Newcastle

We have made a commitment to working together with our community, stakeholders and partners to create a sustainable Newcastle, supported by the following services, assets, strategies, plans and key initiatives.

Services



Recreational planning



Natural area/bushland services



Waste collections & cleaning services



Landfill operations



Resource recovery & recycling



Education programs



Commercial & internal waste



Innovation & futures



Asset services



Fleet management



Sustainability programs

Assets

81km Waterways

113,048 Street & park trees

91 Bushland parcels

65 Wetlands

5.7km Bushland tracks & trails

2 Ocean baths

3.5km Coastal cliff line

10 Beaches

8.7km River walls

3.7km Sea walls

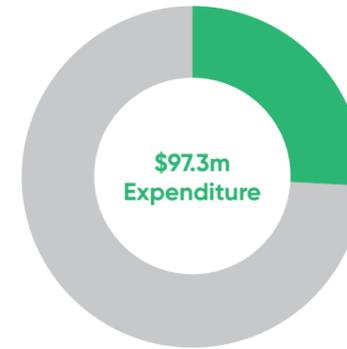
14km Coastline

1 Waste & resource recovery centre

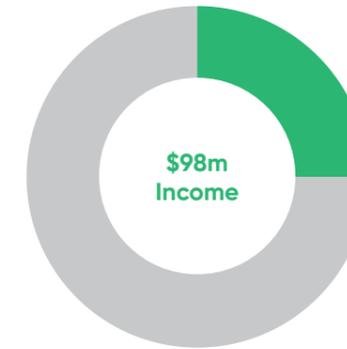
1 Solar farm

14,500 Solar panels

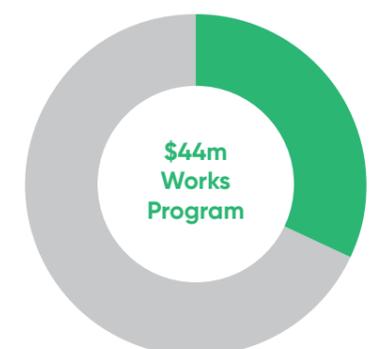
Total funding for 2022-2023



● Sustainable Newcastle
● Total Budget



● Sustainable Newcastle
● Total Budget



● Sustainable Newcastle
● Total Budget

Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Sustainable Newcastle.



Environment Management Strategy (draft)



Sustainable Waste Strategy

Supporting strategies and plans

- ✓ Coastal Management Plan
- ✓ Cycling Plan 2021-2030
- ✓ Climate Action Plan 2021-2025
- ✓ Local Strategic Planning Statement 2020-2040
- ✓ Stockton Coastal Management Plan 2020
- ✓ Smart City Strategy 2017-2021

Key initiatives

- Circular Economy Plan
- Food Organics and Green Organic (FOGO) Facility
- Tree planting commitment
- Fleet Transition Plan



Service indicators

Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

CN operational greenhouse gas emissions (Source: CN data)

CN uptake and support of electric vehicles (Source: CN data)

Road and open parkland canopy cover (Source: CN GIS mapped data)

CN operational water consumption (Source: Hunter Water)

Use of local suppliers (Source: CN data)

Municipal waste diversion from landfill (Source: CN data)



How we performed

Total actions
100%

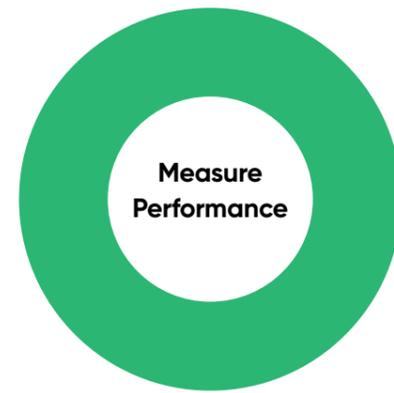
Actions completed or on track



● Monitor 0 | 0%
● On Track 24 | 100%
● Off Track 0 | 0%
● No Targets Set 0 | 0%

Total measures
100%

Measures completed or on track



● Monitor 0 | 0%
● On Track 11 | 100%
● Off Track 0 | 0%
● No Targets Set 0 | 0%

Priority 2.1 Action on climate change

2.1.1 Towards net zero emissions

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Continue implementation of CN-owned solar PV (photovoltaic) and battery systems at operational and community sites		✓	Environment & Sustainability	✓
Develop transition plan to zero-emissions vehicles for entire fleet and continue replacement of fleet with Electric Vehicles (EV)		✓	Environment & Sustainability	✓
Continue roll-out of CN sites and public EV charging networks		✓	Environment & Sustainability	✓
Continue to expand and utilise energy usage and utility monitoring and reporting		✓	Environment & Sustainability	✓

2.1.2 Know and share our climate risk

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Monitor sea level rise and groundwater behaviour in low-lying suburbs	✓		Environment & Sustainability	✓
Deliver environmental asset condition assessment and planning across the city	✓		Environment & Sustainability	✓

2.1.3 Resilient urban and natural areas

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Implement Living Streets Tree Replacement Program to maintain and replenish our urban forest and maintain our street, reserve and public land trees, ensuring the health of our trees and safety of the community	✓	✓	Environment & Sustainability	✓
Develop Climate Risk and Resilience Action Plan, including a climate risk analysis, to support CN and community adaptation		✓	Environment & Sustainability	✓
Deliver and implement flood planning across the city	✓	✓	Environment & Sustainability	✓
Deliver technical advice, natural asset planning and quality standards to ensure resilient urban and natural areas now and into the future	✓	✓	Environment & Sustainability	✓



Electric Vehicle (EV) charging points can be found at various locations across the Newcastle LGA. To find a public charging station near you, visit our [interactive map](#).

Measures



Qualitative measures based on community perceptions



Level of community satisfaction with climate action



Quantitative measures based on data



All installed lighting to be LED



Reduction in CN electricity use



Number of EV chargers available to the community

Priority 2.2 Nature-based solutions

2.2.1 Regenerate natural systems

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Proactively monitor and regulate activities to minimise environmental impact, including implementing Business Pollution Prevention Program and Erosion and Sediment Control Program	✓		Planning Transport & Regulation	✓
Manage contaminated land information and seek appropriate remediation through development application process	✓		Planning Transport & Regulation	✓
Maintain city and coastline assets to a high standard of cleanliness for our community and visitors	✓		Assets & Facilities	✓
Deliver projects that maintain and enhance the natural environment	✓	✓	Environment & Sustainability	✓
Provide investigation and response to tree removals, overgrown land, littering and nuisance birds	✓		Planning Transport & Regulation	✓

2.2.2 Expand the urban forest

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Provide sustainable infrastructure to support parkland and recreational facilities by construction of new assets and renewal of existing assets		✓	Community & Recreation	✓
Deliver projects that protect and enhance Newcastle's urban forest and grow community stewardship		✓	Environment & Sustainability	✓

2.2.3 Achieve a water-sensitive city

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Deliver and implement stormwater and water quality planning and improvement across the city	✓		Assets & Facilities	✓
Irrigation and passive tree watering to ensure vitality of the urban forest and increase stormwater capture	✓		Environment & Sustainability	✓

Measures



Qualitative measures based on community perceptions



Level of community satisfaction with wetlands and estuary



Level of community satisfaction with bushland and waterways



Quantitative measures based on data



Tree vacancies identified in Tree Asset Management System



Number of plants used in urban forest planting

Priority 2.3 Circular economy

2.3.1 Design out waste

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Develop Circular Economy Action Plan		✓	Environment & Sustainability	✓
Implement core infrastructure to transition site to a Resource Recovery Hub		✓	Waste Services	✓

2.3.2 Localised supply chain and sustainable procurement

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Ensure works program will incorporate local suppliers and sustainable procurement where financially responsible		✓	Finance Property & Performance	✓
Source and showcase products that highlight local producers and stories		✓	Media Engagement Economy & Corp Affairs	✓
Develop and implement food philosophy, working towards 85% of menu items being from within the catchment of the Hunter Joint Organisation		✓	Civic Services	✓

Measures



Qualitative measures based on community perceptions



Level of community satisfaction with green waste collection



Level of community satisfaction with greening and tree preservation



Quantitative measures based on data



Tonnes of waste material recovered



Summerhill Waste Management Centre



Creative Newcastle

We have made a commitment to working together with our community, stakeholders and partners to shape a creative Newcastle, supported by the following services, assets, strategies, plans and key initiatives.

Services

 Art Gallery	 Museum
 Civic Theatre & Playhouse	 Visitor Information Centre
 Newcastle Venues	 Libraries & learning
 Marketing	 City events
 Tourism	 Economic development
 Business development	

Assets

176 Public art, fountains and monuments	1 Airport
250 Smart poles	41 Cultural spaces
1 Art Gallery	1 Visitor Information Centre
150 Public Wi-Fi network access points	1 City Hall
1 Civic Theatre & Playhouse	1 Museum
1 Digital Library	

Total funding for 2022-2023



Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Creative Newcastle.



Economic Development Strategy 2021-2030

Supporting strategies and plans

- ✓ Destination Management Plan 2021-2025
- ✓ Disability Inclusion Action Plan 2022-2026
- ✓ Newcastle After Dark 2018-2022
- ✓ Smart City Strategy 2017-2021
- ✓ Cultural Precinct Plan

Key initiatives

- Art Gallery expansion
- New Annual Festival
- Tourism destination management
- Cultural activation
- Digital prospectus



Service indicators

Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

There are meaningful employment opportunities across Newcastle (Source: CN Liveability and Wellbeing survey)

Newcastle is a good place to start or grow a business (Source: CN Liveability and Wellbeing survey)

Newcastle has a thriving arts and culture scene (Source: CN Liveability and Wellbeing survey)

Newcastle offers a diverse range of events and activities (Source: CN Liveability and Wellbeing survey)

Return on investment on events (Source: CN data)

Value of building approvals (Source: CN data)

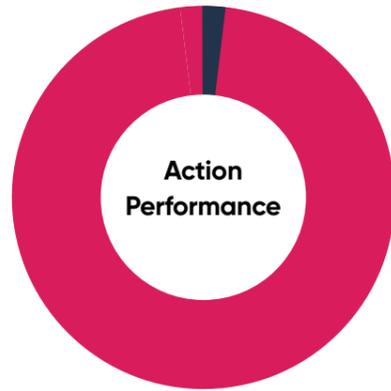
4 QUALITY EDUCATION	8 DECENT WORK AND ECONOMIC GROWTH	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE
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How we performed

Total actions

99%

Actions completed or on track

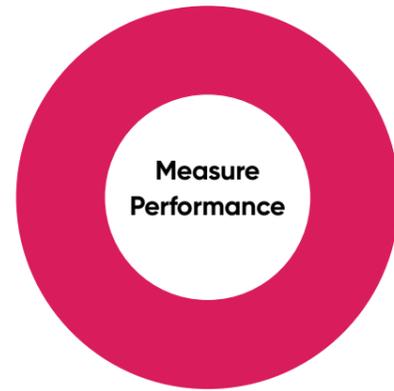


Monitor	0	0%
On Track	38	99%
Off Track	1	1%
No Targets Set	0	0%

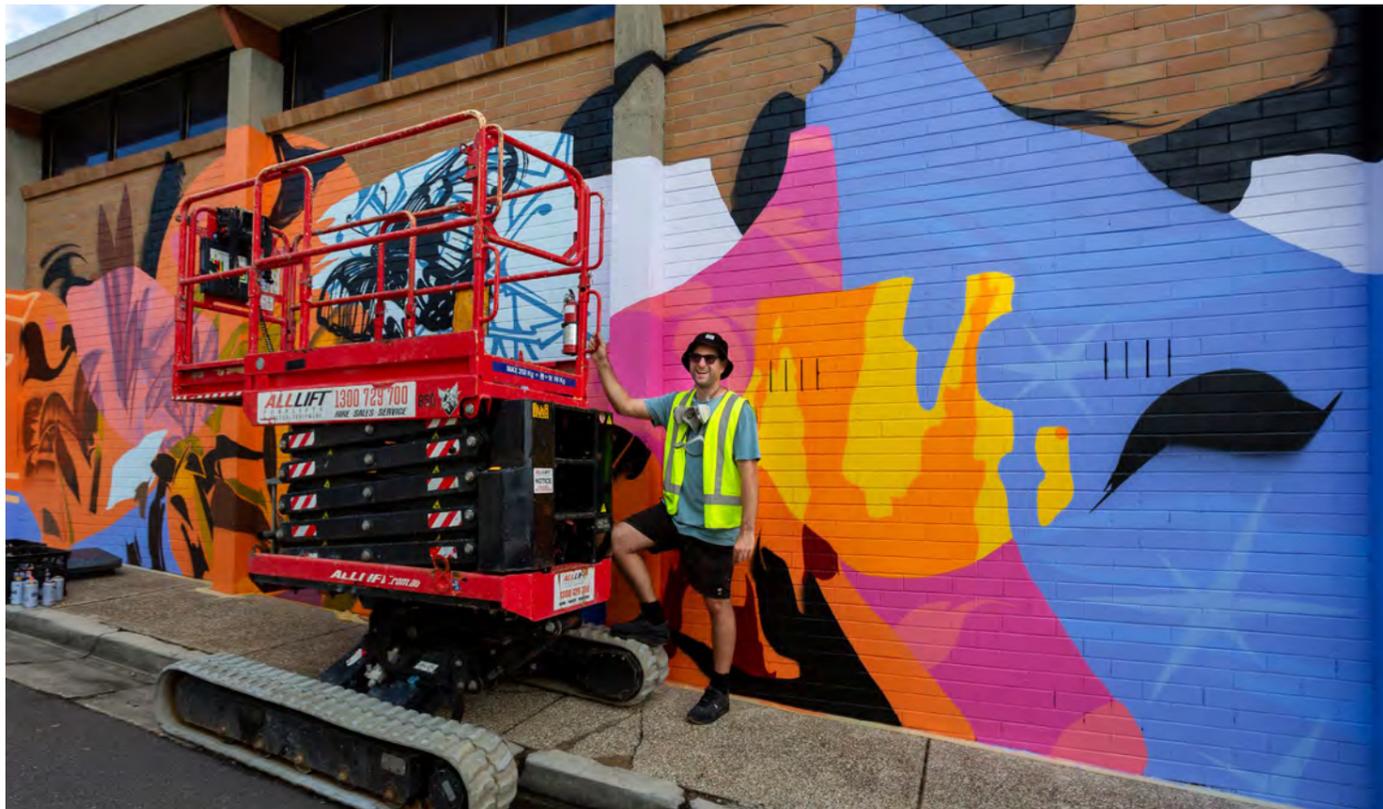
Total measures

100%

Measures completed or on track



Monitor	0	0%
On Track	20	100%
Off Track	0	0%
No Targets Set	0	0%



Artist Olas One working on New Lambton Library community mural.

Priority 3.1 Vibrant and creative city

3.1.1 Vibrant events

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Deliver Event Sponsorship Program	✓		Media Engagement Economy & Corp Affairs	✓
Deliver Major Events Program by identifying and attracting major events to Newcastle	✓	✓	Media Engagement Economy & Corp Affairs	✓

3.1.2 Bold and challenging programs

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Attract exhibitions to Newcastle Museum, including travelling and community exhibitions	✓		Museum Archive Libraries & Learning	✓
Deliver programs that create stronger and more creative communities and support expressions of culture, identity and community pride	✓	✓	Museum Archive Libraries & Learning	✓
Develop ambitious programming and events that attract local, regional, state and national audiences	✓	✓	Art Gallery	✓
Present the best of international, national and local live performances across a broad arts spectrum that increases ticket sales and optimises financial returns, including through use of a range of commercial models	✓	✓	Civic Services	✓
Deliver Major Events Program, including New Annual and New Year's Eve	✓	✓	Media Engagement Economy & Corp Affairs	✓

3.1.3 Tourism and visitor economy

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Lead development of local visitor economy	✓	✓	Media Engagement Economy & Corp Affairs	✓
Develop, drive and implement key destination strategic plans and actions, including Destination Management Plan		✓	Media Engagement Economy & Corp Affairs	✓
Maintain destination digital consumer assets, including Visit Newcastle website and Business Events website, as well as print promotions such as City Guide, self-guided itineraries and maps	✓	✓	Media Engagement Economy & Corp Affairs	✓
Promote Newcastle as a destination for business, association and professional conferences and events through dedicated business events and promotional activities		✓	Media Engagement Economy & Corp Affairs	✓

3.1.3 Tourism and visitor economy (continued)

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Provide additional support to tourism industry and visitors during large-scale events		✓	Media Engagement Economy & Corp Affairs	✓
Support tourism industry and other stakeholders to enhance visitor experience in Newcastle		✓	Media Engagement Economy & Corp Affairs	✓
Develop Visitor Services Strategy		✓	Media Engagement Economy & Corp Affairs	✓
Increase visitation engagement with What's ON website through communications and marketing	✓	✓	Media Engagement Economy & Corp Affairs	✓

3.1.4 Vibrant night-time economy

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Deliver place activation and continue to develop and advocate for strategic policy and planning to enable, enhance and support night-time economy and live music		✓	Media Engagement Economy & Corp Affairs	✓
Support projects to understand, increase and enhance venue diversity at night		✓	Media Engagement Economy & Corp Affairs	✓
Develop clear assessment and approval pathways to facilitate outdoor trading and night-time economy		✓	Planning Transport & Regulation	✓

Priority 3.2 Opportunities in jobs, learning and innovation

3.2.1 Inclusive opportunities

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Deliver digital inclusion programs to increase participants' confidence in using digital technology and navigating the online environment		✓	Museum Archive Libraries & Learning	✓
Deliver programs whose primary purpose relates to early literacy and/or early childhood and parents' educational learning	✓	✓	Museum Archive Libraries & Learning	✓
Deliver quality early education services that meet the National Quality Framework	✓		Museum Archive Libraries & Learning	✓
Design and deliver member-responsive, diverse, entertaining, educational library collections through high-quality acquisition, discovery and access activities	✓		Museum Archive Libraries & Learning	✓

3.2.2 Skilled people and businesses

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Deliver economic and workforce development programs to improve employment and productivity outcomes		✓	Museum Archive Libraries & Learning	✓
Implement the New Move community program and leverage to drive engagement, talent attraction and advocacy		✓	Media Engagement Economy & Corp Affairs	✓

3.2.3 Innovative people and businesses

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Deliver programming that supports attraction and development of startup/scaleup businesses		✓	Media Engagement Economy & Corp Affairs	✓
Deliver public programs to sustain and grow innovation ecosystem to include Newihub, IQ events and festivals		✓	Media Engagement Economy & Corp Affairs	○

Measures



Measures



Qualitative measures based on community perceptions



Level of community satisfaction with economic development



Quantitative measures based on data



Number of NewSkills training projects and number of participants



Number of users of Landing Pad startups/scaleups considering relocation to Newcastle

3.3.3 Culture in everyday life

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Maintain a balance of Museum audience engagement targeted to a breadth of audience demographics	✓		Museum Archive Libraries & Learning	✓
Utilise digital platforms to improve access to Art Gallery and collections	✓	✓	Art Gallery	✓
Present an accessible and inclusive range of community, learning and participation events and free or low-cost activities to build new audiences and greater engagement with cultural activities, including through creative strategic partnerships	✓	✓	Civic Services	✓

Priority 3.3 Celebrating culture

3.3.1 Nurture cultural and creative practitioners

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Support development of local artists and cultural practitioners through collaborations and professional mentoring	✓	✓	Art Gallery	✓

3.3.2 Promote Newcastle as a major arts and cultural destination

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Promote Fort Scratchley as a distinct and significant cultural tourism destination		✓	Museum Archive Libraries & Learning	✓
Develop ambitious exhibition projects that attract local, regional, state and national audiences		✓	Museum Archive Libraries & Learning	✓
Deliver NewSkills program, aimed at providing support for training initiatives that address skills gaps and areas of economic transformation		✓	Media Engagement Economy & Corp Affairs	✓

Measures



Qualitative measures based on community perceptions



Level of community satisfaction with Art Gallery and programs



Level of community satisfaction with Civic venues



Level of community satisfaction with Museum



Quantitative measures based on data



Art Gallery outreach program attendance



Number of Museum ticketed attendees



Number of Art Gallery artists celebrated



April 2023

Planning for the future of Broadmeadow



Priority 3.4 City-shaping partnerships

3.4.1 Optimise city opportunities

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Develop and maintain a digital platform aimed at raising the profile of Newcastle's economic development opportunities		✓	Media Engagement Economy & Corp Affairs	✓
Prepare draft Broadmeadow Place Strategy		✓	Planning Transport & Regulation	✓
Continue to support development of Newcastle Airport's expansion and establishment of new national and international routes	✓	✓	Media Engagement Economy & Corp Affairs	✓

3.4.2 Advocacy and partnerships

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Develop and implement rolling 12-month Government Relations Roadmap that articulates forthcoming advocacy actions		✓	Media Engagement Economy & Corp Affairs	✓

Measures



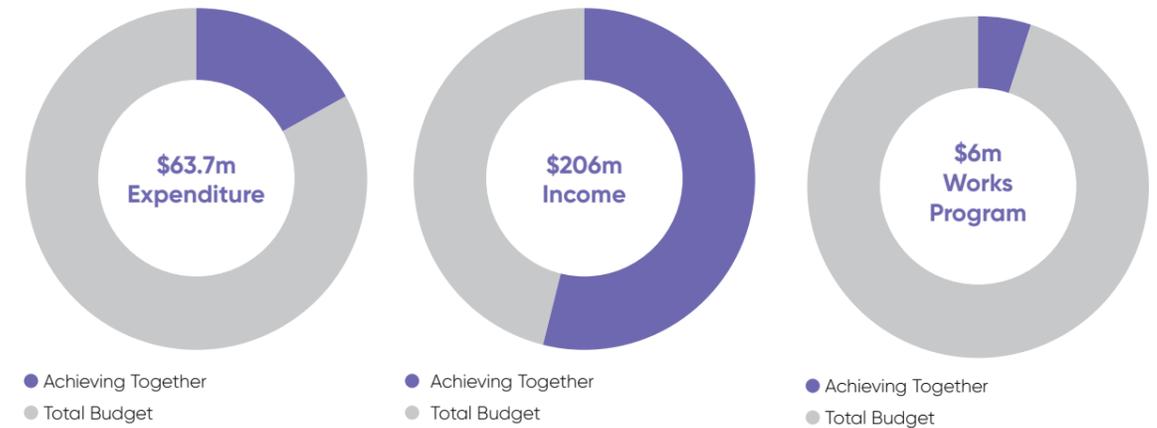
The City of Newcastle (CN), in partnership with the NSW Government, is planning for Broadmeadow's future, with a high-level plan called a 'Place Strategy'. This plan will see more housing, employment opportunities, public spaces and facilities developed in the area.



Achieving Together

We have made a commitment to Achieving Together with our community, stakeholders and partners with the support of the following services, assets, strategies, plans and key initiatives.

Total funding for 2022-2023



Services

- Business & customer improvement
- Regulatory services
- Corporate finance
- Rates & debt management
- Legal services & contracts
- Governance
- Records & information
- Audit & risk
- Information technology
- Media & stakeholder relations
- Customer experience
- People & culture

Assets

- 1,300 CN staff
- 7 Informing strategies within N2040
- \$2 billion Total value of assets
- 4 Strategic Advisory Committees
- 171,307 Residents
- 304 Volunteers
- 1 Customer Service Centre
- 1 Have Your Say engagement site
- 13 Lord Mayor & councillors
- 1 Guraki Aboriginal Advisory Committee
- 1 Newcastle Youth Council
- 1 City of Newcastle app

Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Achieving Together Newcastle.



Supporting strategies and plans

- Disability Inclusion Action Plan 2022-2026
- Aboriginal Employment Strategy 2021
- Reconciliation Action Plan 2021-2024

Service indicators

Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

Trust in CN (Source: CN's Liveability and Wellbeing survey)

Overall performance (Source: CN's Community Satisfaction survey)

Operating performance ratio *

Own source operating revenue ratio *

Unrestricted current ratio *

Debt service cover ratio *

Rates and annual charges outstanding percentage *

Cash expense cover ratio *

* Source: CN's financial statements

Key initiatives

- Our people
- Financial sustainability
- Customer Experience Transformation Program
- Digital transformation



Priority 4.1 Inclusive and integrated planning

4.1.1 Financial sustainability

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Ensure management of budget is compliant with policy, legislation, risk tolerance and corporate strategies	✓		Finance Property & Performance	✓
Ensure rates and charges for the financial year are levied and collected in accordance with relevant legislation, while also incorporating rates assistance provisions	✓		Finance Property & Performance	✓
Provide effective management of investment portfolio to maximise return within our policy and risk framework		✓	Finance Property & Performance	✓
Ensure timely and accurate management of accounts payable, stores and logistics, purchasing procedures and financial authorisations to provide both internal and external customers with a high level of service	✓		Finance Property & Performance	✓

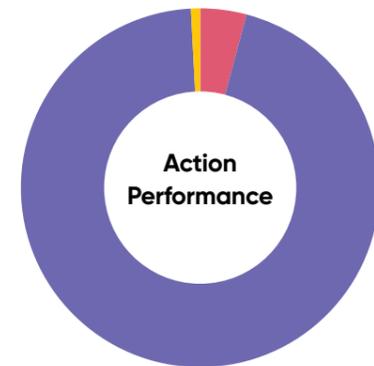
4.1.2 Integrated planning and reporting

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Continue integration of service asset planning with corporate systems including Camms Risk, Camms Strategy and Service Planning	✓	✓	Assets & Facilities	✓
Build awareness across councillors and the community around our long-term planning and integrating <i>Newcastle 2040</i> 's vision and priorities into all that we do		✓	Finance Property & Performance	✓
Develop <i>Delivering Newcastle 2040</i> and quarterly reports through inclusive, integrated planning and reporting and collaboration across the organisation	✓	✓	Finance Property & Performance	✓
Build awareness and capabilities around IPR and strategic planning with a corporate online hub		✓	Finance Property & Performance	✓

Total actions

95%

Actions completed or on track

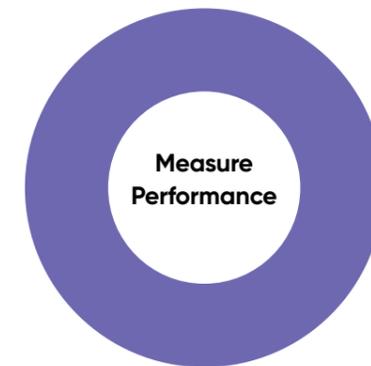


Monitor 1 | 1%
 On Track 100 | 95%
 Off Track 4 | 4%
 No Targets Set 0 | 0%

Total measures

100%

Measures completed or on track



Monitor 0 | 0%
 On Track 13 | 100%
 Off Track 0 | 0%
 No Targets Set 0 | 0%



City of Newcastle's Delivery Program and Operational Plan, known as *Delivering Newcastle 2040* is on public exhibition until Thursday 27 April 2023. Have your say on our draft document and what we plan to deliver over the next financial year.

We will spend
 \$376.9 million on community services
 \$137.3 million on infrastructure projects

We forecast
 a \$6.9 million net operating surplus

Delivering Newcastle 2040, went on public exhibition during March and April. We received 45 submissions which will help inform the final document, which will go to Council for adoption on 23 May 2023.

4.1.3 Aligned and engaged workforce

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Continue to develop a culture underpinned by safety, where our employees feel their wellbeing is valued and their safety is CN's first consideration	✓	✓	People & Culture	✓
Partner to enhance the lens of safety in CN culture	✓		People & Culture	✓
Implement Recovery at Work Program to foster a healthy environment for return to work following lost time injury	✓		People & Culture	✓
Continue to implement Health and Wellbeing Strategy with a focus on psychosocial risk management	✓	✓	People & Culture	✓
Continue to mature enterprise risk management culture and framework to enhance decision-making in supporting delivery of CN's vision, purpose and objectives	✓	✓	Legal & Governance	✓
Implement approved salary system review that includes a progression framework, job evaluation tools and recognition of critical roles in collaboration with parties to the CN Enterprise Agreement (2019)		✓	People & Culture	✓
Implement Remuneration Governance Framework		✓	People & Culture	
Review, analyse and recommend appropriate activities and strategies for employee value proposition, focusing on attraction and retention		✓	People & Culture	✓
Review, analyse and implement improved activities to build CN's reputation as an employer of choice		✓	People & Culture	✓
Implement Inclusion, Diversity and Equity Strategy (2022-2025)		✓	People & Culture	✓
Review Full Time Employee (FTE) requirements and critical roles annually as part of the corporate planning process	✓	✓	People & Culture	✓
Review true vacancies regularly to offer opportunities and flexible options for critical emerging and development roles	✓	✓	People & Culture	✓

Inclusion, Diversity and Equity Strategy

2023-2027



In February, CN held its first Inclusion, Diversity and Equity Lunch & Learn session for staff, which included a 30-minute TED video with Helen Turnball about Inclusion, Exclusion, Illusion and Collusion.

Measures



Priority 4.2 Trust and transparency

4.2.1 Genuine engagement

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Develop engagement and communication strategy for Broadmeadow Place Strategy		✓	Planning Transport & Regulation	✓
Develop and implement Engagement and Culture Strategy		✓	People & Culture	✓
Enhance and build trust with effective communications and genuine community engagement	✓	✓	Media Engagement Economy & Corp Affairs	✓
Establish community engagement at the forefront of project planning	✓	✓	Media Engagement Economy & Corp Affairs	✓
Conduct genuine community engagement for project plans and strategy	✓		Media Engagement Economy & Corp Affairs	✓
Expand engagement with the community through improved use of digital platforms and communication regarding CN projects	✓	✓	Media Engagement Economy & Corp Affairs	✓
Develop targeted engagement strategies to ensure feedback from hard-to-reach groups is incorporated in decision-making	✓	✓	Media Engagement Economy & Corp Affairs	✓

4.2.2 Shared information and celebration of success

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Celebrate our achievements through our Annual Report	✓	✓	Finance Property & Performance	✓
Provide important and relevant updates to stakeholders regarding development, planning and regulations	✓	✓	Planning Transport & Regulation	✓
Implement Leadership Capability Framework		✓	People & Culture	○
Deliver on-budget centralised marketing programs, including for major events, key projects, CN facilities and corporate marketing	✓	✓	Media Engagement Economy & Corp Affairs	✓
Establish creative services including graphic design and digital content production as an internal service	✓		Media Engagement Economy & Corp Affairs	✓
Manage integrity of CN's brand	✓		Media Engagement Economy & Corp Affairs	✓
Develop and implement communications campaigns using a range of channels and media to reach community and stakeholders with key information	✓		Media Engagement Economy & Corp Affairs	✓
Provide strategic communications support, including delivering effective communication plans and products to promote activities and services	✓	✓	Media Engagement Economy & Corp Affairs	✓
Use a range of methods and channels to ensure broad reach	✓		Media Engagement Economy & Corp Affairs	✓
Process applications for access to information within statutory timeframe in accordance with GIPA Act	✓		Legal & Governance	✓
Proactively publish information on CN's website and improve efficient release of information	✓		Legal & Governance	✓
Ensure compliance with obligations under the <i>Privacy Act</i> and Privacy Management Plan	✓		Legal & Governance	✓

4.2.3 Trusted customer experience

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Create and maintain high level of customer satisfaction through all services provided at the Museum	✓		Museum Archive Libraries & Learning	✓
Continue to provide high-quality, responsive customer service delivery to the community via phone, digital and counter channels	✓	✓	Customer Experience	✓
Provide regular and meaningful communications to both internal and external customers around customer experience improvement initiatives and customer satisfaction/success indicators	✓		Customer Experience	✓
Provide exceptional visitor experience for all customers - audience, artists, touring parties, CN staff	✓		Civic Services	✓
Implement and manage Voice of the Customer Program	✓		Customer Experience	✓
Embed customer-centric ways of working and continue to grow service delivery capabilities to manage customer expectations and deliver what we promise		✓	Customer Experience	✓
Improve customer experience and staff engagement	✓		Planning Transport & Regulation	✓
Improve stakeholder relationships within CN and review common processes to improve customer experience	✓	✓	Planning Transport & Regulation	✓
Deliver complaints-handling management and reporting	✓		Customer Experience	✓
Develop Social Media Style Guide that aligns with Corporate Brand Strategy	✓	✓	Media and Stakeholder Relations	○
Develop and deliver Digital Marketing Strategy to increase online profile and presence		✓	Media Engagement Economy & Corp Affairs	✓
Oversee corporate website content, including homepage curation and coordination of the editor/champion network	✓		Media Engagement Economy & Corp Affairs	✓
Manage surrendered and lost animals in CN facility, with active engagement to find owners or rehome	✓		Planning Transport & Regulation	✓
Provide legal representation in litigated matters	✓		Legal & Governance	✓

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Conduct monthly collection management record auditing	✓		Museum Archive Libraries & Learning	✓
Build a framework for health monitoring across whole employee life cycle	✓		People & Culture	✓
Develop another targeted approach to hazardous manual handling	✓		People & Culture	✓
Maintain CN's delegation and authorisations register	✓		Legal & Governance	✓
Ensure insurance program appropriately protects CN's risk exposure, achieves value for money and claims are managed in a timely manner	✓		Legal & Governance	✓
Adopt and maintain audit committee in accordance with statutory obligations and recognised best practice	✓		Legal & Governance	✓
Implement best practice improvements to Corporate Governance Framework	✓		Legal & Governance	✓
Create awareness and manage CN's Code of Conduct as a core component of Ethical Framework	✓		Legal & Governance	✓
Maintain Policy Framework	✓		Legal & Governance	✓
Maintain Legislative Compliance Framework	✓		Legal & Governance	✓
Facilitate councillor professional development and councillors understanding their obligations as elected representatives	✓		Legal & Governance	✓
Continue optimisation of Human Resource Information System	✓		People & Culture	✓
Develop and implement information security operations to manage/audit IT governance and meet legislation and regulatory compliance requirements	✓		Information Technology	✓
Maintain support for operational practices to manage all customer and business interactions	✓		Planning Transport & Regulation	✓

Measures



Qualitative measures based on community perceptions



Level of community satisfaction with CN's response to community needs



Quantitative measures based on data



CN website visitors per month



Number of council resolutions completed and resolved



Number of compliments and complaints received at CN

Priority 4.3 Collaborative and innovative approach

4.3.1 Collaborative organisation

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Provide timely and considered legal advice to internal stakeholders to protect legal risk	✓		Legal & Governance	✓
Contribute to a collaborative organisation through face-to-face interactions and identifying opportunities for adding value within CN	✓		Information Technology	✓
Facilitate Leadership Development Program		✓	People & Culture	✓
Support internal stakeholders to enable efficient and effective delivery of works in the community		✓	Civil Construction & Maintenance	✓
Actively listen to our community to improve service delivery and programming at the Museum	✓		Museum Archive Libraries & Learning	✓
Enhance relationships within and external to CN to promote the Museum		✓	Museum Archive Libraries & Learning	✓
Provide timely and considered contract advice to internal stakeholders to protect Legal risk	✓		Legal & Governance	✓
Maintain a records management program	✓		Legal & Governance	✓
Continue to deliver revised Privacy Management Plan	✓		Legal & Governance	✓

4.3.2 Innovation and continuous improvement

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Develop and implement Business Excellence Framework and Continuous Improvement Program		✓	Finance Property & Performance	✓
Foster a culture of quality and continuous improvement, facilitated through an ongoing commitment to training and mentoring	✓		Civil Construction & Maintenance	✓
Encourage innovative thought and process, striving for best practice approaches, solutions, systems and deliverables	✓		Media Engagement Economy & Corp Affairs	○
Improve processing times for development and related applications and align with performance indicators	✓		Planning Transport & Regulation	✓
Optimise landfill operations		✓	Waste Services	✓
Improve Summerhill Waste Management Centre accessibility		✓	Waste Services	✓
Implement IT changes to improve efficiencies and assist with development assessment and compliance business operations		✓	Planning Transport & Regulation	✓
Develop and deliver internal programming to build capacity and apply technologies and innovation practices	✓	✓	Media Engagement Economy & Corp Affairs	○



Citizenship ceremony held 25 January 2023. (L-R): John Elia, Daniel Elia, Lord Mayor Nuatali Nelmes with Danibel and Mabel Elia.

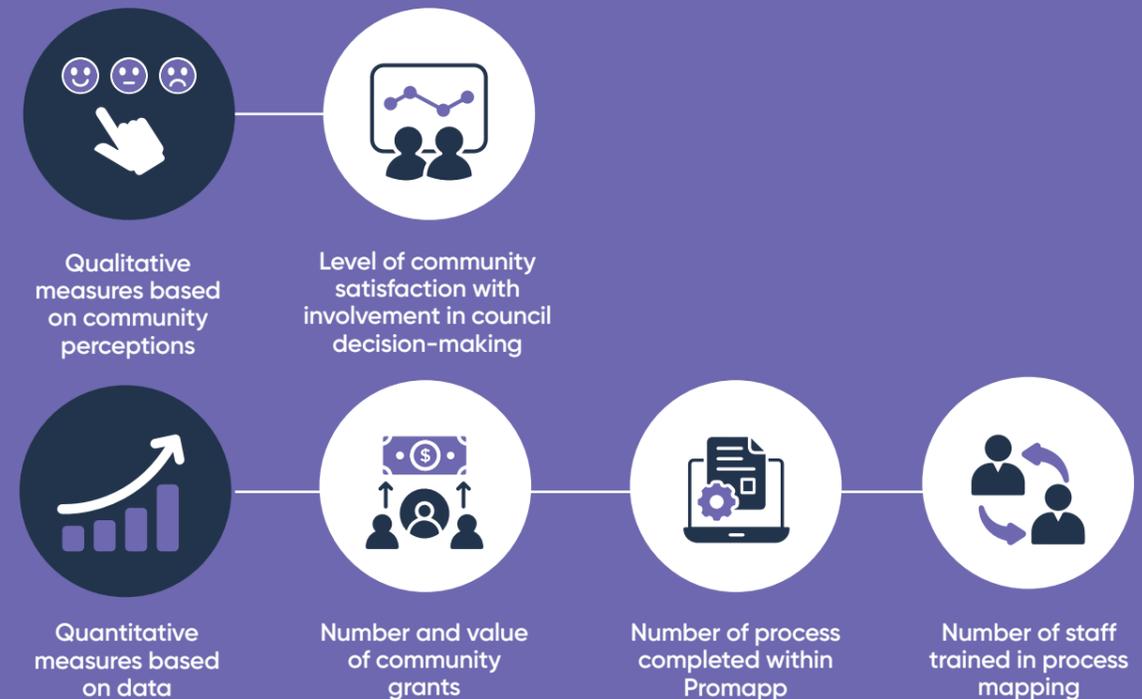
4.3.2 Innovation and continuous improvement

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Drive cost savings and improved customer service levels through growth in use of electronic rates emailing platform		✓	Finance Property & Performance	✓
Review current processes and procedures with development assessment and compliance matters and identify opportunities to streamline and improve		✓	Planning Transport & Regulation	✓
Consistently apply the right method and channel for delivering value to CN through flexible delivery	✓		Information Technology	✓
Maintain operational fleet and plant to provide cost-effective, safe, fit-for-purpose, legislatively compliant assets that support the needs of internal customers in their delivery of services to the community	✓		Civil Construction & Maintenance	✓
Provide value to CN by constantly searching for ways to improve and refine fleet assets through strategic planning, data-driven decision-making and alignment with CN's sustainability goals and vision, as well as all applicable legislation		✓	Assets & Facilities	✓
Revise and embed CN's crisis and emergency management capabilities	✓		Legal & Governance	✓
Develop and implement Continuous Improvement Program relating to key functions in development assessment		✓	Planning Transport & Regulation	✓
Deliver annual internal audit program in accordance with Office of Local Government guidelines	✓		Legal & Governance	✓
Implement revised Corruption Prevention Framework	✓		Legal & Governance	✓
Develop Employee Listening Strategy		✓	People & Culture	✓
Identify and action process improvements to increase interaction with customers across all Transport and Compliance avenues	✓	✓	Planning Transport & Regulation	✓
Review, confirm and map all active processes across Transport and Compliance to maximise operational efficiencies	✓	✓	Planning Transport & Regulation	✓
Continue to resource and deliver business support outcomes while identifying and actioning efficiency improvements	✓	✓	Planning Transport & Regulation	✓

4.3.3. Data-driven decision-making and insights

ACTION	BAU	STRATEGY	SERVICE UNIT	STATUS
Deliver needs-based data architecture that directly links to CN's priorities, objectives and governance requirements		✓	Information Technology	✓
Deliver Shared Data Framework and leverage open and shared data for organisational and city innovation	✓	✓	Media Engagement Economy & Corp Affairs	✓
Develop customer satisfaction survey to gauge user feedback on IT service and identify opportunities for improvement		✓	Information Technology	○
Establish a data analytics service under City Intelligence Program, aimed at providing evidence-based insights to the business community	✓	✓	Media Engagement Economy & Corp Affairs	✓
Enable data-trusted single source of truth that is clean, comprehensive, governed and accessible		✓	Information Technology	✓
Implement Performance and Development Framework	✓	✓	People & Culture	✓
Consolidate and enhance geospatial capabilities to support service delivery, increase operational efficiency and improve decision-making	✓	✓	Information Technology	✓
Implement and establish measures for marketing and business development strategy and key campaigns for the Civic Venues		✓	Civic Services	✓
Create a data-led organisation where business intelligence actively informs decision-making and future strategy development		✓	Information Technology	✓

Measures



Works program 2022-2023

FULL YEAR REVISED BUDGET \$,000	PORTFOLIO/PROGRAM	MARCH BUDGET (\$,000)	MARCH ACTUAL (\$,000)
30,093	City Infrastructure - Assets & Facilities	19,630	18,225
1,225	Buildings - Council Support Services	771	215
40	Public Toilets	25	18
971	Retaining walls	563	164
4,088	Bridges	3,365	1,752
1,506	Footpaths	948	917
1,170	Roadside Furniture	483	732
3,080	Road Rehabilitation	2,457	2,159
5,955	Road Resurfacing	4,143	4,664
1,095	Parking Infrastructure	689	663
7,536	Stormwater System	4,097	5,069
3,426	Fleet Replacement	2,089	1,873
5,140	Planning & Environment - Transport	3,196	1,608
1,511	Cycleways	1,028	300
1,647	Pedestrian Access and Mobility Plan (PAMP)	1,080	603
1,982	Local Area Traffic Management (LATM)	1,088	705
13,977	Planning & Environment - Environment & Sustainability	8,018	5,865
260	Blackbutt Reserve	164	78
248	Flood Planning	156	69
5,694	Coast, Estuary and Wetlands	3,793	2,092
3,660	Bushland and Watercourses	1,797	2,015
1,810	Street and Park Trees	1,051	1,011
2,305	Sustainability & Climate	1,057	600
7,913	Corporate Services	4,326	3,851
1,096	Digital Enablement	734	585
265	Integrated Data & Systems	66	69
5,760	Core Systems Development & Maintenance	2,932	2,716
792	CX Strategy	594	481
25,824	City Shaping	17,728	10,676
21,906	Citywide	14,883	8,555
3,917	Summerhill	2,845	2,122

FULL YEAR REVISED BUDGET \$,000	PORTFOLIO/PROGRAM	MARCH BUDGET (\$,000)	MARCH ACTUAL (\$,000)
20,641	Creative & Community Services	14,880	10,499
8,942	Aquatics	8,124	5,559
300	Community Buildings	189	74
1,229	Civic Venues / Civic Services	773	213
8,293	Recreation & Sport	4,724	3,842
680	Economic Development	316	354
225	Art Gallery	142	15
971	Museum / Libraries / Historic Fort Scratchley	611	442
3,784	Waste Services	2,748	2,627
3,784	Waste Management	2,748	2,627
10,579	City Infrastructure - Revitalisation	7,334	4,705
1,516	City Centre	908	432
4,385	Coastal	3,423	1,219
4,679	Urban Centres	3,004	3,054
117,951	TOTAL WORKS PROGRAM	77,860	58,056

Note: The Budget above is inclusive of operational and capital works

Measures

Measures help us understand how well CN is performing. They also allow for evidence-based decision-making to inform other stages in our planning cycle.



Service and program measures
The impact of our individual services and programs

KEY FOR BASELINE DATA	
<i>All baseline data is 2020-2021 unless otherwise stated</i>	
*New measure	New measure means targets will be set after 12 months of data collection.
**Satisfaction reasoning	A mean score above 3.0 indicates more satisfaction than dissatisfaction within the community. CN aims for satisfaction with these assets and services.
	A mean score above 3.5 indicates high satisfaction. CN aims for higher satisfaction for these higher-performing assets and services.

N2040 THEME: LIVEABLE NEWCASTLE			N2040 THEME: LIVEABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET	BASELINE	WHY THIS IS IMPORTANT	SOURCE
1.1 Enriched neighbourhoods and places	<ul style="list-style-type: none"> Level of community satisfaction with sportsground usage Level of community satisfaction with beaches and beach facilities Level of community satisfaction with parks and recreational areas Number of community seasonal sport bookings Parks usage attendance Beach usage attendance Pools usage attendance 	<ul style="list-style-type: none"> Greater than 3.5** Greater than 3.5** Greater than 3.5** New measure* New measure* Maintain Increase by 5% 	<ul style="list-style-type: none"> 3.8 4.0 3.7 114 *New measure 1,411,258 336,703 	<p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>CN is responsible for the development, maintenance and management of many community assets including parks, gardens, playgrounds and ovals, beaches and pools, to name just a few. Within these spaces there may be a number of facilities including BBQs, fitness and play equipment, toilets, walking tracks, irrigation systems and water features.</p> <p>This data provides insight into how people use our city over time and informs decision-making that responds to current and future needs and behaviours of our community.</p>	<ul style="list-style-type: none"> CN - Satisfaction Survey CN - Satisfaction Survey CN - Satisfaction Survey CN - Booking System CN data CN data BlueFit Report

N2040 THEME: LIVEABLE NEWCASTLE			N2040 THEME: LIVEABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET	BASELINE	WHY THIS IS IMPORTANT	SOURCE
1.3 Safe, active and linked movement across the city	<ul style="list-style-type: none"> Level of community satisfaction with footpaths Level of community satisfaction with roads % and distance of shared paths improved % and distance of shared paths added Distance of roads new and improved Number of bike parking spaces within local centres 	<ul style="list-style-type: none"> Greater than 3** Greater than 3** TBA TBA TBA 	<ul style="list-style-type: none"> 3.1 3.2 TBA TBA TBA TBA 	<p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>Walking and cycling are basic, affordable and clean forms of travel available to almost all ages and groups in society. In Newcastle, though private cars are the dominant mode for commuting and, indeed, all trip purposes, the large majority of trips involve distances that could reasonably be undertaken by walking or cycling. Coupled with large areas of relatively flat topography and Newcastle's favourable climate, potential for mode substitution is high, and this indicator assesses the perceived walkability and cycle-friendly nature of our city.</p>	<ul style="list-style-type: none"> CN - Satisfaction Survey CN - Satisfaction Survey CN data CN data CN data
1.4 Innovative and connected city	<ul style="list-style-type: none"> Number of heritage collection items digitised Number of Pay by Phone parking transactions Number of customer service webchats Customer satisfaction with webchat conversations Number of e-Library loans Level of community satisfaction with the city's innovation 	<ul style="list-style-type: none"> 10,000 per annum Increase by 10% Increase by 10% Maintain above 90% TBA Greater than 3.5** 	<ul style="list-style-type: none"> 67,027 items 851,827 2,727 91% TBA 3.5 	<p>For more than 60 years the Library has been committed to collecting and documenting the story of Newcastle and the Hunter. Over that time the Library has acquired an extensive and important collection of books, documents, archives, maps, pictures and photographs that document the story of Newcastle. The Library has a number of collections that feature rare, unique and notable items. Many of the items in these collections have come to the Library through the generous donations of members of the community. Key to accessing this information is the use of new digital technologies to make old information more widely accessible and able to be reused.</p> <p>Increased digital uptake will support improvements in living standards, ensuring we remain globally competitive and are well positioned to protect our interests. Greater adoption of digital technology in a secure and trusted environment is one of the drivers of liveability.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	<ul style="list-style-type: none"> CN - Library data CN data CN data CN data CN data CN - Satisfaction Survey

N2040 THEME: SUSTAINABLE NEWCASTLE			N2040 THEME: SUSTAINABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET	BASELINE	WHY THIS IS IMPORTANT	SOURCE
2.1 Action on climate change	<ul style="list-style-type: none"> Installed lighting to be LED CN reduction in electricity use Number of EV chargers available to the community Level of community satisfaction with climate action 	<ul style="list-style-type: none"> 100% of all installed lighting to be LED by 2025 30% reduction by 2025 All key sites throughout the city Greater than 3** 	<ul style="list-style-type: none"> 5,000 20.8% progress to date 4 public EV charging sites (7 chargers, 11 charging bays) 3.2 	<p>LED lighting produces less waste light and more useful lumens than other lighting technologies. By replacing all the lighting in our LGA with LEDs, we will see as much as a 60% to 70% improvement in our overall energy efficiency.</p> <p>Saving electricity reduces energy costs, as well as how much carbon dioxide is released into the atmosphere.</p> <p>Transport emissions play a significant role in our city's carbon emissions, as well as air and noise pollution, which will be reduced through the uptake of electric vehicles.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	<ul style="list-style-type: none"> TBA Ironbark Sustainability snapshotclimate.com.au CN data CN - Satisfaction Survey
2.2 Nature-based solutions	<ul style="list-style-type: none"> Tree vacancies identified in Tree Asset Management System (TAMS) Number of plants used in urban forest planting (CN open space) annually Level of community satisfaction with the city's wetlands and estuary Level of community satisfaction with greening and tree preservation Level of community satisfaction with the city's bushland and waterways 	<ul style="list-style-type: none"> 85% of vacancies to be planted by 2045. 100% of vacancies to be planted by 2060 (TAMS) 4 areas per annum Greater than 3.5** Greater than 3.5** Greater than 3.5** 	<ul style="list-style-type: none"> 63,000 vacant tree spots at 31/01/2022 (TAMS) reducing by effective 500 p.a. 4 areas per annum 3.6 3.4 3.5 	<p>The overall performance of tree planting needs to be a comparison between the trees planted vs the trees being removed within the same timeframe to be a true record. Vacancies are measured because when vacancies reduce, there is a net gain in trees.</p> <p>Native plants play a very important role in our ecosystems. They are more favourable for supporting local wildlife and have evolved for survival. Consequently, they tend to be more naturally adapted to local growing conditions and often require fewer inputs (for example, fertiliser or water) for successful establishment, and this can mean reduced maintenance.</p> <p>CN plays a role in the provision of green, blue and wild spaces for the health and enjoyment of the community. Community satisfaction with these spaces is examined in the annual satisfaction survey with the aim to increase satisfaction scores year on year. Our community should be satisfied with the environmental assets and services that CN provides.</p>	<ul style="list-style-type: none"> TAMS CN data CN - Satisfaction Survey CN - Satisfaction Survey CN - Satisfaction Survey

N2040 THEME: SUSTAINABLE NEWCASTLE			N2040 THEME: SUSTAINABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET	BASELINE	WHY THIS IS IMPORTANT	SOURCE
2.3 Circular economy	<ul style="list-style-type: none"> • Tonnes of waste material recovered • Level of community satisfaction with green waste collection • Level of community satisfaction with greening and tree preservation 	<ul style="list-style-type: none"> • New measure* • Greater than 3.5** • Greater than 3.5** 	<ul style="list-style-type: none"> • 31,928.77 tonnes • 3.7 • 3.7 	<p>Reducing waste conserves space in our landfills and reduces the need to build more landfills, which take up valuable space and are a source of air and water pollution.</p> <p>By reducing our waste, we are also conserving our resources. Resources like aluminium, petroleum and trees are all used to make new materials such as cans, plastic bags and paper packaging.</p> <p>Less energy is used to recycle materials as opposed to creating new materials. The manufacturing of consumer goods is a process that consumes a lot of energy, so by limiting the amount of new resources required, a large amount of energy can be saved.</p> <p>By recycling, reusing and reducing the amount of waste we have, we are helping to build a more sustainable future for all. We only have a limited amount of natural resources on this planet and a limited capacity to process waste, so it's important to do our part each day towards a better future.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>Local businesses are the lifeblood of our community. Supporting local businesses creates jobs, reduces carbon footprints, injects money into the local economy and promotes a sense of community. CN commits to the preference of local businesses when considering the acquisition of goods and services.</p>	<ul style="list-style-type: none"> • CN data* • CN - Satisfaction Survey • CN - Satisfaction Survey <p><i>* Includes kerbside collection, bulk waste and drop-off</i></p>

N2040 THEME: CREATIVE NEWCASTLE			N2040 THEME: CREATIVE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET	BASELINE	WHY THIS IS IMPORTANT	SOURCE
3.1 Vibrant and creative city	<ul style="list-style-type: none"> Number of events delivered Number of event licences processed/actioned Number of ticketed attendance at Civic Theatre Number of attendance at City Hall Growth in business tourism Level of community satisfaction with promotion of tourism Level of community satisfaction with entertainment and events Number of social media followers across all CN platforms (quarterly) Social media reach on the CN corporate channel only (quarterly) 	<ul style="list-style-type: none"> Increase by 10% Increase by 10% Increase by 10% Increase by 10% New measure* Greater than 3.5** Greater than 3.5** New measure* Increase by 5% 	<ul style="list-style-type: none"> 252 (2021/22) 462/240 92,260 8,999 \$219m (2019) 3.6 3.7 285,846 (Q1 2022) 225,259 (Q1 2022) 	<p>Success begins with getting to know your audience members – what motivates them, what makes them engage or disengage. Tailoring your event design to create meaningful, personal connections with attendees will ultimately help you drive behaviour change and create value for your business.</p> <p>An event is recognised as having a low, medium, high or major impact based on numbers of attendees. Minor: 1 to 250, Low: 250 to 2,500, Medium: 3,000 to 6,000, High: 6,500 to 10,000, Major: 10,000 to 25,000 + Multiple Venues.</p> <p>Events and performances are a key component of developing a sense of community and pride, generating economic growth, accentuating natural and man-made assets, and giving the city its identity, both regionally and nationally.</p> <p>In addition to being one of the key drivers of the tourism industry's development, the business events sector is an important generator of income, employment, innovation and investment. Individual LGA profiles are no longer available; consequently Newcastle data is incorporated into Hunter Region data.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>We use social media to engage and communicate with our community. We can measure how people are interacting with us and if our message resonates with them. We can also use social media to learn from our customers and community about how we can improve their experience. 'Reach' provides a meaningful measure, as it looks at how many individual people actually engage with our social media.</p>	<ul style="list-style-type: none"> Ungerboeck Ungerboeck CN data CN data CN – Satisfaction Survey CN – Satisfaction Survey CN data CN data

N2040 THEME: CREATIVE NEWCASTLE			N2040 THEME: CREATIVE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET	BASELINE	WHY THIS IS IMPORTANT	SOURCE
3.3 Celebrating culture	<ul style="list-style-type: none"> Level of community satisfaction with Art Gallery and programs Level of community satisfaction with Civic venues Level of community satisfaction with Museum Physical attendance at Art Gallery outreach programs Number of artists celebrated (Art Gallery) Museum ticketed attendees 	<ul style="list-style-type: none"> Greater than 3.5** Greater than 3.5** Greater than 3.5** New measure* New measure* Increase by 5% 	<ul style="list-style-type: none"> 3.7 3.7 3.7 New measure* New measure* 105,745 	<p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>Over the next two years the Art Gallery will modify some of the ways it connects with the community, while its physical space is being upgraded. This change will lead to increased outreach programs. To capture the Art Gallery's impact on how we celebrate culture, outreach programs will be measured by number of people attending.</p> <p>Reinforce the links between artistic creations and society, encourage greater awareness of the diversity of artistic expressions and highlight the contribution of artists to sustainable development.</p> <p>Events and performances are a key component of developing a sense of community and pride, generating economic growth, accentuating natural and man-made assets, and giving the city its identity, both regionally and nationally.</p>	<ul style="list-style-type: none"> CN - Satisfaction survey CN - Satisfaction survey CN - Satisfaction survey CN data CN data Camms
3.4 City-shaping partnerships	<ul style="list-style-type: none"> Number of DAs determined Number of DAs approved Level of community satisfaction with management of residential development 	<ul style="list-style-type: none"> Maintain Maintain Greater than 3** 	<ul style="list-style-type: none"> 1,645 1,309 3.2 	<p>Development Applications (DAs) are a merit-based assessment conducted directly through CN.</p>	<ul style="list-style-type: none"> CN data CN - Satisfaction survey

N2040 THEME: ACHIEVING TOGETHER			N2040 THEME: ACHIEVING TOGETHER		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET	BASELINE	WHY THIS IS IMPORTANT	SOURCE
4.1. Inclusive and integrated planning	<ul style="list-style-type: none"> Level of community satisfaction with CN's long-term planning and vision for the city Level of community satisfaction with CN's overall performance Decrease first year employee turnover rate Increase Indigenous workforce representation Increase our workplace engagement result 	<ul style="list-style-type: none"> Greater than 3** Greater than 3.5** 12.5% 4% 7.2% 	<ul style="list-style-type: none"> 3.3 3.7 14% 3% 7% 	<p>During engagement for Newcastle 2040, the community told us that considered and long-term planning should be a key focus area to ensure our vision of a liveable, sustainable and thriving global city is obtained. Community views on the success of CN to plan long-term are gained through the annual satisfaction survey with the aim to increase satisfaction scores year on year.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>This data provides insights into our people. A strong culture attracts talent that fits into our organisation better and helps keep them on board longer. People who feel like they are where they belong are more likely to stay, which means higher retention rates and lower turnover and increases overall wellbeing for both individuals and communities.</p>	<ul style="list-style-type: none"> CN - Satisfaction survey CN - Satisfaction survey HRIS HRIS Engagement Survey
4.2. Trust and transparency	<ul style="list-style-type: none"> Number of resolutions, total and resolved Level of community satisfaction with CN's response to community needs Number of compliments received at CN Number of complaints received at CN 	<ul style="list-style-type: none"> Greater than 80% Greater than 3.5** Maintain higher compliments than complaints 	<ul style="list-style-type: none"> 227 total/191 completed 3.4 288 compliments/122 complaints 	<p>Council resolutions are decisions made at Council to take action; this measure provides insights into how many resolutions happen at Council and how many are completed within the year.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>A key responsibility of CN is to respond to community needs. The community perception of this response is gained through the annual satisfaction survey and indicates the success of CN in this space.</p>	<ul style="list-style-type: none"> CN data CN - Satisfaction survey CN data
4.3. Collaborative and innovative approach	<ul style="list-style-type: none"> Number and value of community grants Number of process completed within Promapp Number of staff trained in process mapping Level of community satisfaction with involvement in council decision-making 	<ul style="list-style-type: none"> Increase by 5% New measure* New measure* Greater than 3** 	<ul style="list-style-type: none"> \$585,110 New measure* New measure* 3.2 	<p>CN collaborates with numerous government organisations, businesses, community groups and individuals to deliver positive outcomes for the Newcastle community. Our Community Grants provide a number of funding opportunities to support initiatives that contribute to the social, cultural, environmental and economic life of the city.</p> <p>Measuring process improvements is important because it allows us to see whether the actions we take are actually helping CN thrive and become more efficient over time.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	<ul style="list-style-type: none"> CN data CN data - Promapp CN data - Promapp CN - Satisfaction survey

Glossary

ABS Australian Bureau of Statistics.

ADVOCACY The act of speaking or arguing in favour of something, such as a cause, idea or policy. In the context of the Strategic Priorities it refers to another sphere of government or organisation delivering a service or outcome for the city.

BAU Business as usual.

COMMUNITY LAND Land classified as community land must be kept for use by the general community. All community land must be regulated by a Plan of Management, which may apply to one or more areas of land.

CN City of Newcastle.

CROWN LAND Land is land that is owned by the NSW Government but managed on its behalf by Council.

CX STRATEGY Our plan for a better customer experience. Our CX strategy aims to flip the power from the institution to the customer, building life-long trust.

DA Development Application.

DCP Development Control Plan.

DIAP The Disability Inclusion Action plan will act as a roadmap to guide CN's actions and establish strategies to ensure we create an inclusive community for all people who live, visit and work in Newcastle.

DELIVERY PROGRAM A strategic document with a minimum four-year outlook, which outlines the key strategies the organisation will undertake to achieve its desired outcomes. (Note: this is a legislative requirement).

EEO Equal Employment Opportunity.

ELT CN's Executive Leadership Team is led by the CEO and comprises five Directorates: Governance, Strategy and Engagement, People and Culture, Infrastructure and Property, and City Wide Services.

FBT Fringe Benefits Tax.

FINANCIAL YEAR The financial year we are reporting on in this document is the period from 1 July 2020 to 30 June 2021.

FTE Full-time equivalent. In relation to staff numbers this refers to a figure that is based on the wages for full-time staff.

GIPA *The Government Information (Public Access) Act 2009* (NSW), or GIPA Act, replaced freedom of information legislation.

GIS Geographic Information System.

IPART Independent Pricing and Regulatory Tribunal.

KPI a quantifiable measure of performance over time for a specific objective. KPIs provide targets for teams to shoot for, milestones to gauge progress, and insights that help people across the organization make better decisions.

LGA Local Government Area.

LIVEABILITY AND WELLBEING SURVEY The Liveability and Wellbeing survey is conducted to help benchmark key measures and track themes within the Newcastle 2040 Community Strategic Plan, measure quality of life and liveability within Newcastle and understand trust towards CN.

NEWCASTLE 2040 (N2040) *Newcastle 2040* is our integrated Community Strategic Plan which provides clear strategic direction for the long term and identifies the main priorities, aspirations and future vision of the community.

DELIVERING NEWCASTLE 2040 (DN2040) *Delivering Newcastle 2040* is our combined Delivery Program and Operational Plan, and translates the community's visions and priorities into clear actions. It is the primary reference point for all activities undertaken by Council during its term of office.

OPERATIONAL PLAN A document with a one-year outlook that outlines the key activities to be undertaken to achieve the desired outcomes set out in the Community Strategic Plan. (Note: this is a legislative requirement.)

PAMP Pedestrian Accessibility and Mobility Plan.

PARTNERING A structured approach to working together with other parties to achieve a mutually beneficial outcome.

PERFORMANCE The results of activities and progress in achieving the desired outcomes over a given period of time.

RATE PEGGING The percentage limit by which a council may increase the total income it will receive from rates. The percentage is set each year by the NSW Minister for Local Government.

RISK MANAGEMENT A discipline for developing appropriate procedures to reduce the possibility of adverse effects from future events.

SRV Special Rate Variation.

SUSTAINABLE DEVELOPMENT Development that meets the needs of the present generation without compromising the capacity of future generations to meet their needs.

SDGs Sustainable Development Goals.

TARGET A goal to be reached by a specific date, which may be higher than the forecasted performance. It aims to continually improve performance.

newcastle.nsw.gov.au

Monthly Performance Report

April 2023



Income Statement

Result for the financial period ending 30 April 2023

Full Year

Revised

Budget

\$'000

YTD Budget

\$'000

YTD Actual

Result

\$'000

Variance

(\$)

\$'000

Variance (%)

\$'000

	YTD Budget \$'000	YTD Actual Result \$'000	Variance (\$) \$'000	Variance (%) \$'000
Income from continuing operations				
208,307 Rates & annual charges	173,665	173,665	-	0%
106,811 User charges & fees	86,955	86,608	(347)	0%
10,350 Other revenues	8,301	11,385	3,084	37%
23,486 Grants & contributions - operating	9,538	18,627	9,089	95%
25,334 Grants & contributions - capital	7,537	7,537	-	0%
5,663 Interest & investment revenue	5,065	8,086	3,021	60%
6,044 Other income	5,164	7,911	2,747	53%
Total income from continuing operations	296,225	313,819	17,594	6%
Expenses from continuing operations				
125,271 Employee benefits & on-costs	103,688	101,382	(2,306)	-2%
109,946 Materials & services	84,238	77,117	(7,121)	-8%
3,945 Borrowing costs	3,261	3,302	42	1%
63,356 Depreciation & amortisation	52,956	53,131	175	0%
46,322 Other expenses	37,315	36,748	(567)	-2%
4,149 Net loss from the disposal of assets	2,669	2,556	(113)	-4%
Total expenses from continuing operations	284,127	274,237	(9,890)	-3%
Operating result from continuing operations	12,098	39,582	27,484	227%
Net operating result before grants & contributions - capital	4,561	32,045	27,484	603%

Operating Analysis as at 30 April 2023

Over budget by more than 5%



Over budget by 5% or less



Result within budget



Financial Statement Line Item	Indicator	Var (\$'000)	Var(%)	Issue	Explanation
Operating Revenue					
Rates & annual charges		-	0%		
User charges & fees		(347)	0%		\$1.0m increase in revenue from Civic related to additional Facility Hire & Promoter Fees \$0.7m reduction in DA and Regulatory Fees \$0.3m reduction in revenue from Parking \$0.1m reduction in revenue from hire of sports fields
Other revenues		3,084	37%		\$1.2m Investment recoup from final distribution of Lehman Brothers Australia Liquidation \$1.4m in legal cost recoveries, insurance proceeds and other misc. reimbursements \$0.4m additional in Food & Beverage sales related to Civic Theatre
Grants & contributions - operating		9,089	95%		Predominantly due to the receipt of \$8.6m under the Transport for NSW Regional and Local Roads Repair Program
Grants & contributions - capital		-	0%		
Interest & investment revenue		3,021	60%		Increased return from Investments
Other income		2,747	53%		\$2.3m Fair Value adjustment in Tcorp Long Term Growth Fund due to market volatility \$0.4m increase in rental income
Operating Expenses					
Employee benefits & on-costs		(2,306)	-2%		Savings due to vacant positions
Materials & services		(7,121)	-8%		\$6.6m related to timing of delivery within the Works Program
Borrowing costs		42	1%		Increased cost of interest on loans
Depreciation & Amortisation		175	0%		
Other expenses		(567)	-2%		\$0.3m reduction in Donations \$0.1m reduction in sponsorship related to timing of events
Net loss from the disposal of assets		(113)	-4%		Due to timing of budgeted disposals

Capital Statement

Result for the financial period ending 30 April 2023

Full Year Revised Budget \$'000	YTD Actual		Variance (\$) \$'000	Variance (%) \$'000	
	YTD Budget \$'000	Result \$'000			
Capital funding					
62,870	General fund contribution to capital	49,770	77,264	27,494	55%
2,360	Stormwater Management Service Charge	1,967	1,967	-	0%
12,746	Capital Grants & Contributions	7,537	7,537	-	0%
617	Proceeds from the sale of assets	617	669	52	8%
7,275	Net Loans Borrowings / (Repayments)	6,063	6,063	-	0%
Funding available for capital					
85,868	expenditure	65,953	93,499	27,546	42%
Capital Expenditure					
37,351	Asset Renewal	25,630	25,121	(509)	-2%
28,345	New / Upgrade	23,801	16,316	(7,485)	-31%
65,696	Total capital expenditure	49,431	41,437	(7,994)	-16%
20,172 Transfer to or (Draw down on) reserves					
		16,522	52,062	35,540	215%

Debtors Report as at 30 April 2023

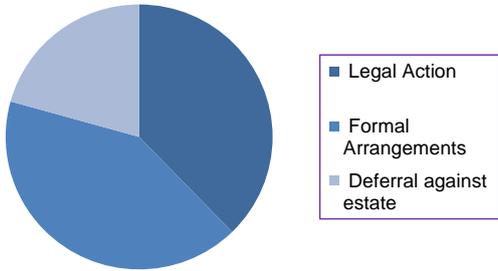
Outstanding Rates

Debt Recovery Action	No. of Properties	\$ Amount
Legal Action	119	934,342
Formal Arrangements	581	1,030,248
Deferral against estate	18	512,364
Total	718	2,476,954

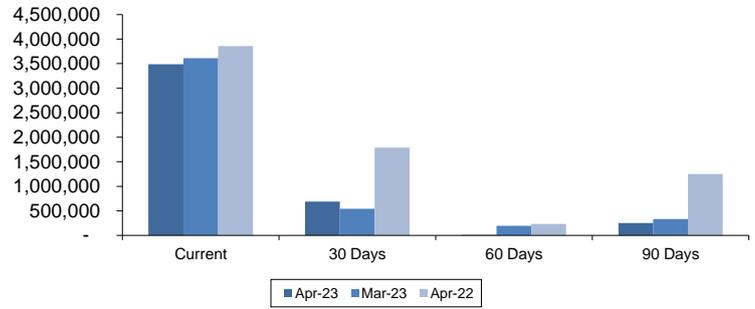
Aged Debtors Report (Major Debtors Report)

Period	Apr-23 \$	Mar-23 \$	Apr-22 \$
Current	3,487,790	3,612,418	3,860,393
30 Days	691,146	542,437	1,786,287
60 Days	8,854	195,806	233,154
90 Days	253,921	333,119	1,251,159
Total	4,441,711	4,683,780	7,130,993

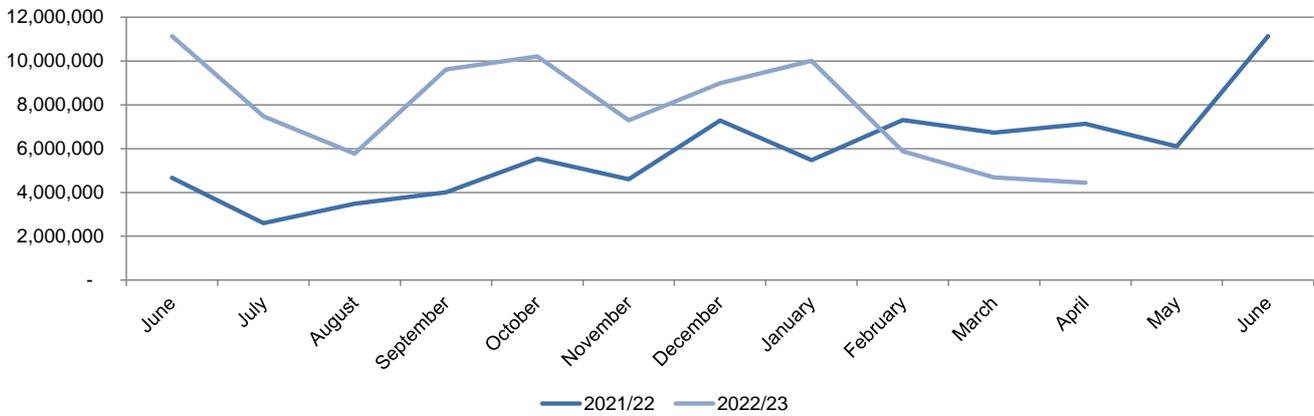
Outstanding Rates (\$)



Debtors balances



Trend of Debtors Balance (\$)



Works Program Summary

Result for the financial period ending 30 April 2023

Full Year Revised Budget \$'000	Portfolio/Program	YTD Budget \$'000	YTD Actual Result \$'000	Variance to YTD budget (%) \$'000	% of FY Budget Spent \$'000
30,093	City Infrastructure - Assets & Facilities	21,923	21,037	-4%	70%
1,225	Buildings - Council Support Services	878	241	-73%	20%
40	Public Toilets	29	18	-38%	45%
971	Retaining walls	815	203	-75%	21%
4,088	Bridges	3,597	2,191	-39%	54%
1,506	Footpaths	1,080	1,019	-6%	68%
1,170	Roadside Furniture	577	793	37%	68%
3,080	Road Rehabilitation	2,573	2,312	-10%	75%
5,955	Road Resurfacing	4,354	5,770	33%	97%
1,095	Parking Infrastructure	785	665	-15%	61%
7,536	Stormwater System	4,777	5,482	15%	73%
3,426	Fleet Replacement	2,457	2,344	-5%	68%
5,140	Planning & Environment - Transport	3,589	1,836	-49%	36%
1,511	Cycleways	1,172	315	-73%	21%
1,647	Pedestrian Access and Mobility Plan (PAMP)	1,221	783	-36%	48%
1,982	Local Area Traffic Management (LATM)	1,196	738	-38%	37%
13,977	Planning & Environment - Environment & Sustainability	9,329	6,528	-30%	47%
260	Blackbutt Reserve	187	125	-33%	48%
248	Flood Planning	142	73	-48%	30%
5,694	Coast, Estuary and Wetlands	4,027	2,406	-40%	42%
3,660	Bushland and Watercourses	2,163	2,118	-2%	58%
1,810	Street and Park Trees	1,243	1,135	-9%	63%
2,305	Sustainability & Climate	1,568	672	-57%	29%
7,913	Corporate Services	4,755	4,164	-12%	53%
-	Commercial Properties	-	-	0%	0%
1,096	Digital Enablement	770	713	-7%	65%
265	Integrated Data & Systems	99	69	-31%	26%
5,760	Core Systems Development & Maintenance	3,215	2,876	-11%	50%
792	CX Strategy	670	506	-24%	64%
25,824	City Shaping	19,738	13,594	-31%	53%
21,906	Citywide	16,616	11,156	-33%	51%
3,917	Summerhill	3,123	2,438	-22%	62%
20,641	Creative & Community Services	16,344	11,983	-27%	58%
8,942	Aquatics	8,363	5,765	-31%	64%
-	Cemeteries	-	-	0%	0%
300	Community Buildings	215	108	-50%	36%
1,229	Civic Venues / Civic Services	881	360	-59%	29%
8,293	Recreation & Sport	5,704	4,876	-15%	59%
680	Economic Development	323	365	13%	54%
225	Art Gallery	162	19	-88%	8%
971	Museum / Libraries / Historic Fort Scratchley	696	491	-29%	51%
3,784	Waste Services	3,016	3,616	20%	96%
3,784	Waste Management	3,016	3,616	20%	96%
10,579	City Infrastructure - Revitalisation	8,239	4,950	-40%	47%
1,516	City Centre	1,022	456	-55%	30%
4,385	Coastal	3,809	1,248	-67%	28%
4,679	Urban Centres	3,409	3,246	-5%	69%
117,951	Total Works Program	86,935	67,710	-22%	57%

Note: The Budget above is inclusive of operational and capital works

Councillors' Expense Register 2022/2023

	Annual Budget Allotments									Council Term Budget Allotments		
	OFFICIAL BUSINESS	ACCOMPANYING PERSON (Official Business)	OVERSEAS TRAVEL	PROFESSIONAL DEVELOPMENT	LGNSW / NGA ANNUAL CONFERENCE	COMMUNICATION EXPENSES	SPECIAL REQUIREMENTS & CARER EXPENSES	HOME OFFICE EXPENSES	TOTAL ANNUAL EXPENDITURE	AICD COURSE FEES	COMMUNICATION DEVICES	TOTAL TERM EXPENDITURE
LORD MAYOR												
Policy Provision	\$4,000	\$1,000	Paid in accordance with a specific resolution of Council	\$5,000	\$20,000 (shared among elected representatives inclusive of both events)	\$3,000	\$6,000	\$2,000		\$4,000 (may be combined with Professional Development expenses in the year undertaken)	\$4,000	
NELMES Nuatali	627.27	227.27	-	659.09	1,313.47	755.54	-	10.91	3,593.55	-	2,537.85	2,537.85
ALL COUNCILLORS												
Policy Provision	\$2,000	\$500	See Above	\$5,000	See Above	\$3,000	\$6,000	\$500		\$4,000	\$4,000	
CLAUSEN, Declan	644.41	-	-	659.09	1,543.47	195.55	-	308.81	3,351.33	-	2,537.85	2,537.85
CHURCH, John	-	-	-	-	-	195.54	-	10.91	206.45	-	2,428.59	2,428.59
MACKENZIE, John	-	-	-	1,189.09	1,458.02	709.28	-	10.91	3,367.30	-	3,219.67	3,219.67
DUNCAN, Carol	116.93	-	-	659.09	1,006.20	709.28	-	10.91	2,502.41	-	3,392.58	3,392.58
BARRIE, Jenny	-	-	-	659.09	1,851.65	709.28	-	10.91	3,230.93	-	3,219.67	3,219.67
McCABE, Charlotte	-	-	-	1,499.09	1,538.02	709.28	-	10.91	3,757.30	-	3,047.73	3,047.73
WINNEY-BAARTZ, Peta	116.94	-	-	659.09	1,006.20	709.28	-	10.91	2,502.42	-	3,219.67	3,219.67
WOOD, Margaret	-	-	-	659.09	1,006.20	709.28	-	10.91	2,385.48	-	3,219.67	3,219.67
WARK, Katrina	354.54	-	-	1,059.09	2,083.95	709.28	-	10.91	4,217.77	-	3,219.67	3,219.67
RICHARDSON, Deahhna	177.27	-	-	9,871.73	1,406.72	709.28	669.20	10.91	12,845.11	-	3,646.94	3,646.94
ADAMCZYK, Elizabeth	-	-	-	1,949.51	1,765.29	709.28	-	10.91	4,434.99	-	3,646.03	3,646.03
PULL, Callum	-	-	-	-	1,768.55	709.28	-	10.91	2,488.74	-	3,219.67	3,219.67
TOTAL (exc LM)	1,410.09	-	-	18,863.96	16,434.27	7,483.89	669.20	428.82	45,290.23	-	38,017.74	38,017.74
TOTAL (inc LM)	2,037.36	227.27	-	19,523.05	17,747.74	8,239.43	669.20	439.73	48,883.78	-	40,555.59	40,555.59

CEO and Lord Mayor Offices Expenses

	YTD Budget \$'000	YTD Actual \$'000
Employee costs	922	956
Materials & contracts	301	261
Other operating expenses	3	
Total Operating Expenses	1,227	1,217

Ward 4

As at 31 March 2023



City of
Newcastle

Wallsend Capital Works Update

Wallsend Local Centre Public Domain Plan

- Phase 1 survey engagement explored the community's views on urban design themes, safety and order of priority for future revitalisation stages. The final report is available on our website at: <https://haveyoursay.newcastle.nsw.gov.au/wallsend-engagement-hub>
- Phase 2 of this engagement will include ongoing targeted community consultation and Placemaking engagement activities for individual project stages as they progress.

Stage 3: Detail design and construction of the intersection of Cowper and Kokera Streets, including:

Stage 3A: Ironbark creek widening and realignment, Cowper Street culvert bypass

Stage 3B: Installation of traffic signals at the intersection of Cowper and Kokera Streets

Stage 3A:

- Computational Fluid Dynamics modelling has been completed to determine the preferred concept design to progress to detailed design.
- Detailed design tender scheduled for release 2023 with detailed design continuing through 2023/24.
- Flood mitigation works will improve channel flow at the inlet to maximise the benefits of future flood mitigation works.
- Updated advice from flood consultants is that works for Cowper Street should be scheduled when all downstream works are completed.

Stage 3B:

- Detailed design has been updated following Transport for NSW (TfNSW) first round of review. Drawings to be updated and resubmitted to TfNSW for review and acceptance.

Stage 4: Detailed design of Boscawen Street and Nelson Street Bridge replacement works

Boscawen Street Bridge:

- Tender Report presented at Ordinary Council Meeting 28 February 2023.
- Construction commencement mid 2023.

Nelson Street Bridge:

- 80% detail design has been submitted for design review.
- 100% detail design due for submission early 2023.
- Construction tender scheduled for 2023/24.

Ward 4

As at 31 March 2023



City of
Newcastle

Wallsend Capital Works Update Continued...

Stage 5: Detailed design of:

- Traffic lights and shared path at Nelson Street and Cowper Street intersection
- Proposed roundabout at the intersection of Cowper Street and Newcastle Road
- Detailed design and construction of Stage 5 will follow the construction of Stages 3A and 3B.

Wallsend Active Hub amenities

- Ongoing planning is continuing to best locate the amenities to minimise impact on existing trees.
- A hydraulic design will be undertaken to assess the final amenity's location.
- Installation of the paths will be completed following the installation of the amenities.
- Construction is scheduled to commence June 2023 with completion September 2023.



Image: 3D renders of Boscawen Street Bridge

Investment Policy compliance report

April 2023

Executive summary:

1 **Socially Responsible Investment:**

Application of the investment function has remained consistent with requirements outlined within Part E of CN's Investment Policy, "*Environmentally and Socially Responsible Investments (SRI)*".

2 **Portfolio holdings:**

As at the end of April 2023 CN's overall investment portfolio holdings are \$377.7million. These holdings are split between Income producing/defensive and Capital Growth asset classes.

3 **Performance commentary – Income producing/Defensive funds:**

As at the end of April 2023 CN's allocation to the income producing/defensive assets sat at 87%.

The 1 month annualised yield increased to 3.51% as at 30 April 2023. The monthly yield generated by CN's Defensive portfolio has steadily increased since a low in February 2022 of 1.03%. The continued increase is in response to upward movements in the Cash Rate set by the RBA.

At their May meeting the RBA surprised financial markets by tightening the Cash Rate by 25bp to 3.85%. A key message from their accompanying statement was "Given the importance of returning inflation to target within a reasonable timeframe, the Board judged that a further increase in interest rates was warranted today." The Board also retained their messaging that further tightening may be required. The RBA Cash Rate has now jumped 3.75% since April 2022.

The diversified nature of CN's portfolio has enabled the portfolio to participate in capturing a significant proportional share of the upward movement in interest rates. However, our expectation remains that in the short term the steep upward movement in interest rates financial year to date will challenge CN's ability to continue to match the performance of the benchmark.

4 **Performance commentary – Capital growth funds:**

For the month of April 2023, the TCorp Fund posted a fair value increment, being a positive return of 1.21%. The financial year to date position is a positive 9.22% return.

Heightened market volatility, inflation above central banks target bands and elevated interest rates may persist for some time. TCorp continues to build resilience and risk mitigants into the Funds that they manage, which includes the Long-Term Growth Fund CN is invested in. Despite the volatile and challenging investment environment TCorp continues to believe that the Long-Term Growth Fund is well-positioned to meet its investment objective over the long term (being CPI + 3.5% p.a. over rolling 10-year periods).

CN remains confident in the long-term strategic rationale that supports this investment, and therefore our strategy as a long-term holder remains unchanged.

5 **Risk management compliance:**

CN's temporary surplus funds are invested consistent with its adopted Investment and Borrowing Policy and The Local Government Act and Regulations.

Actual performance against CN's Policy limits is disclosed later in this report.

6 **New and matured investments:**

New investments placed during April 2023 continued to focus on meeting the objectives outlined in CN's Investment and Borrowing Policy.

Further disclosure of investment portfolio composition and details of any investment placements or maturities during the reporting period are detailed later in this report.

Investment Policy compliance report

April 2023

7 **Income producing/Defensive funds – Actual v Budget:**

Cumulative Net returns to April 2023 from the Income producing/Defensive funds totalled \$7.84m against a budget of \$4.86m (excluding Newcastle Airport and non-investment portfolio sources of interest). This resulted in Interest and Investment income outperforming budget by \$2.98m for the financial year to date.

Ongoing outperformance against the adopted budget is expected as a result of the significant inflationary environment, and subsequent interest rate environment, since the initial budget was constructed.

Accordingly, an upward revision to this budget was requested at the March quarterly review.

8 **Capital Growth Funds – Actual v Budget:**

Cumulative Net returns to April 2023 from the Capital Growth Fund totalled an increment of \$4.03m against a budgeted increment of \$1.69m. This resulted in net returns outperforming budget by \$2.34m for the financial year to date.

Global financial markets remain tentative due to uncertainty over the extent of the impact of rapid monetary tightening on economies and therefore it has been considered prudent to retain an unchanged budget for the remainder of the financial year.

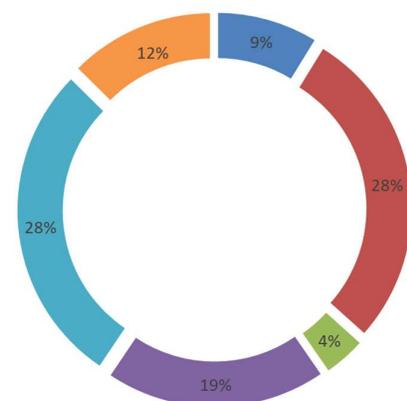
- 9 In accordance with Council's resolution of 30 May 1995, the schedules of investments (new placements and maturities) from the two previous meetings of Council are provided in detail at the conclusion of this report.

Investment Policy compliance report

April 2023

Portfolio holdings:

Asset Class allocation		
Investment Category	Investment type	CN exposure (\$'000)
Income producing / Defensive	Cash At Call	33,111
	Term Deposit: Fixed rate	105,279
	Term Deposit: Floating rate	14,000
	Floating Rate Note	105,600
	Fixed Rate Bond	71,992
Capital Growth	Long Term Growth Fund	47,748
Total		377,730



■ At Call ■ Term Deposit: Fixed Rate
■ Term Deposit: Floating Rate ■ Fixed Rate Bond
■ Floating Rate Note ■ Long Term Growth Fund

Performance:

Income producing/Defensive category*:

	3 year (% p.a.)	1 year %	3 months %	FYTD %	1 month %	1 month annualised (% p.a.)
CN's return#	1.66%	2.59%	0.85%	2.36%	0.29%	3.51%
Performance objective^	0.80%	2.34%	0.83%	2.27%	0.30%	3.72%
Excess return	0.86%	0.25%	0.02%	0.09%	(0.01%)	(0.21%)

* Exclusive of Capital Growth (disclosed separately below).

^ CN's Performance objective is set at the Ausbond Bank Bill Index.

Cash at Call funds have been included in the calculation of CN's reported investment portfolio performance from January 2021. This change has not been applied retrospectively to historical months.

Capital Growth category*:

	3 year (% p.a.)	1 year %	3 months %	FYTD %	1 month %
CN's return	7.06%	3.77%	1.91%	9.22%	1.21%
Performance objective^	7.55%	10.67%	2.54%	8.85%	0.84%
Excess return	(0.49%)	(6.90%)	(0.63%)	0.37%	0.37%

	Return since Inception#
CN's return	11.04%

* Capital Growth category consists solely of CN's exposure to TCorp Individually Managed Growth Funds.

^ CN's Performance objective is set at CPI + 3.5% p.a. (over a rolling 10yrs). Prior months benchmark used in place of current month (not available at the time of preparation).

Return since inception considers the month end dollar value of the investment against CN's capital contributions since inception. Initial investment into the Capital Growth category occurred in February 2019 with incremental contributions thereafter.

Investment Policy compliance report

April 2023

Risk Management compliance:

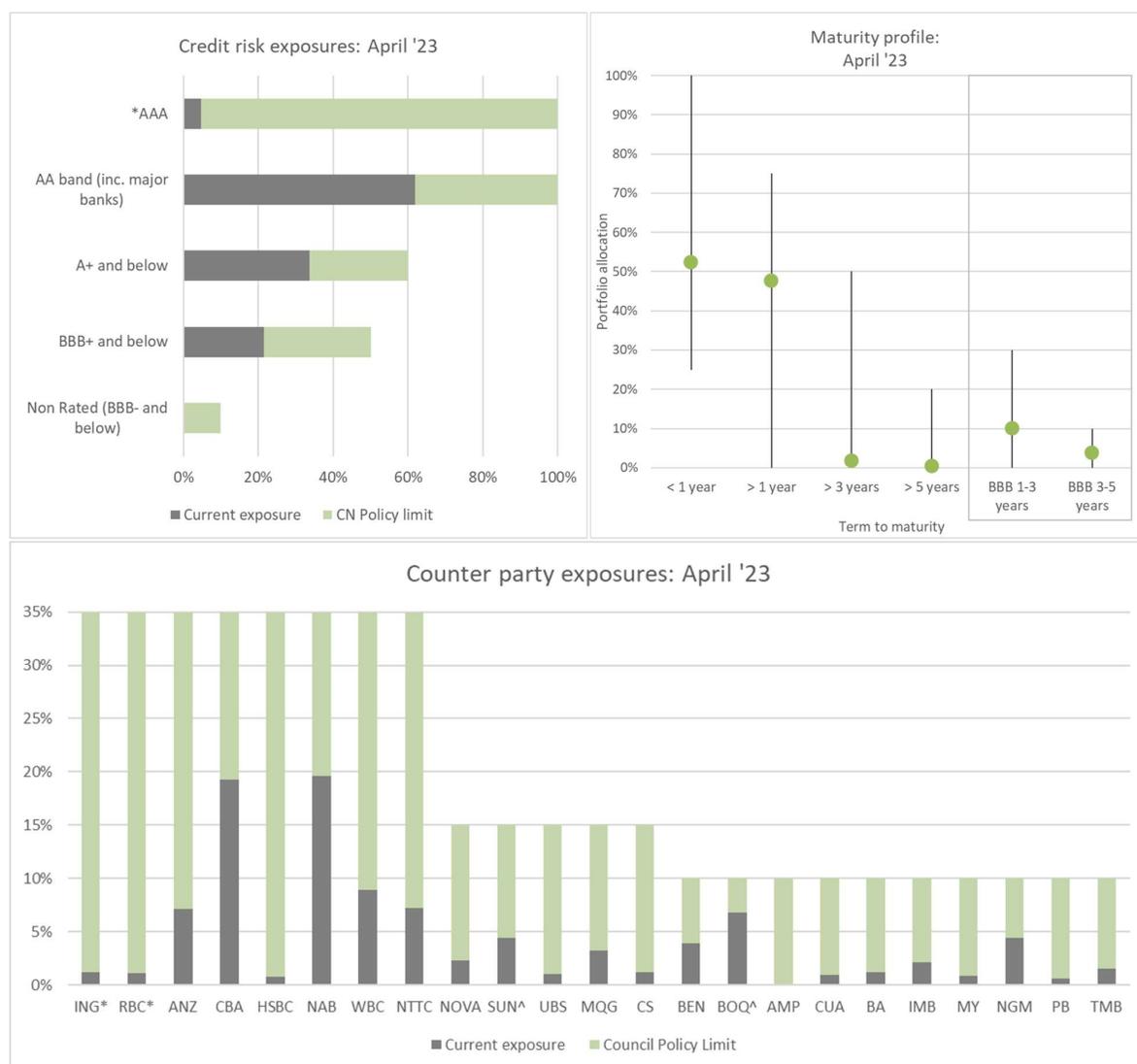
Portfolio exposure:

Investment category	Minimum exposure	Maximum exposure	CN exposure
Income producing / Defensive	80%	100%	87%
Capital Growth [^]	0%	30%	13%

[^] Capital Growth category consists solely of CN's exposure to TCorp Individually Managed Growth Funds.

Income producing/Defensive risk limits:

The below risk limits apply only to the Income producing/Defensive category of CN's investment portfolio.



* ING = ING Bank (Australia) maintains a long-term credit rating with S&P of "A". However, CN's ING investments are assigned a "AAA" rating due to additional credit support of the investment class. Similarly, Royal Bank of Canada (RBC) maintains a long-term credit rating with S&P of "AA-". However, CN's sole RBC investment is assigned a "AAA" rating due to additional credit support of the investment class.

Investment Policy compliance report

April 2023

New and matured Investments:

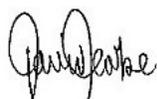
New Investments:

Contract date	Settlement date	Institution	Long Term Credit rating (S&P)	Asset Class	Face value	Rate of Return	Term	Maturity date
19 Apr '23	19 Apr '23	NAB	AA-	Term Deposit: Fixed Rate	\$20,000,000	4.40%	91days	19 Jul '23
19 Apr '23	19 Apr '23	Bank of Qld	BBB+	Term Deposit: Fixed Rate	\$10,000,000	4.47%	91days	19 Jul '23
20 Apr '23	20 Apr '23	Bendigo Bank	BBB+	Term Deposit: Fixed Rate	\$1,278,847.02	4.75%	365days	19 Apr '24
28 Apr '23	9 May '23	Bank of QLD	AAA	Floating Rate Note (Covered Bond)	\$3,500,000	90d bbsw + 1.20%	5years	9 May '28

Matured Investments:

Date matured	Institution	Asset Class	Face value	Rate of Return	Original Term	Original date invested
5 Apr '23	Westpac	Term Deposit: Floating Rate	\$4,000,000	90d bbsw + 0.90%	4years	5 Apr' 19
13 Apr '23	NAB	Term Deposit: Fixed Rate	\$5,000,000	3.96%	134days	30 Nov '22
19 Apr '23	CBA	Term Deposit: Fixed Rate	\$5,000,000	4.07%	92days	17 Jan '23
19 Apr '23	CBA	Term Deposit: Fixed Rate	\$639,423.51	4.07%	92days	17 Jan '23
19 Apr '23	NAB	Term Deposit: Fixed Rate	\$25,000,000	4.07%	92days	17 Jan '23
20 Apr '23	Bendigo Bank	Term Deposit: Fixed Rate	\$639,423.51	2.00%	365days	20 Apr '22
20 Apr '23	Suncorp Bank	Term Deposit: Fixed Rate	\$6,000,000	4.18%	203days	29 Sep '22
26 Apr '23	CBA	Floating Rate Note	\$2,000,000	90d bbsw + 0.80%	5years	23 Apr '18

I certify that the new investments detailed above have been made in accordance with the Local Government Act 1993, the Local Government (General) Regulation 2005, and Council's adopted Investment Policy.



David Clarke
Responsible Accounting Officer

Investment Policy compliance report

March 2023

New and matured Investments:

New Investments:

Contract date	Settlement date	Institution	Long Term Credit rating (S&P)	Asset Class	Face value	Rate of Return	Term	Maturity date
22 Mar '23	22 Mar '23	NAB	AA-	Term Deposit: Fixed Rate	\$5,000,000	4.37%	120days	20 Jul '23

Matured Investments:

Date matured	Institution	Asset Class	Face value	Rate of Return	Original Term	Original date invested
1 Mar '23	CBA	Term Deposit: Fixed Rate	\$11,000,000	3.76%	71days	20 Dec '22
8 Mar '23	UBS AG Australia	Floating Rate Note	\$3,000,000	90d bbsw + 0.90%	5years	8 Mar '18

I certify that the new investments detailed above have been made in accordance with the Local Government Act 1993, the Local Government (General) Regulation 2005, and Council's adopted Investment Policy.



David Clarke
Responsible Accounting Officer

Investment Policy compliance report

February 2023

New and matured Investments:

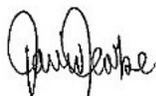
New Investments:

Contract date	Settlement date	Institution	Long Term Credit rating (S&P)	Asset Class	Face value	Rate of Return	Term	Maturity date
7 Feb '23	7 Feb '23	Bendigo Bank	BBB+	Term Deposit: Fixed Rate	\$7,000,000	4.25%	127days	14 Jun '23
8 Feb '23	8 Feb '23	IMB	BBB	Term Deposit: Fixed Rate	\$7,000,000	4.28%	147days	5 Jul '23
23 Feb '23	23 Feb '23	CBA	AA-	Term Deposit: Fixed Rate	\$8,000,000	4.39%	132days	5 Jul '23
28 Feb '23	28 Feb '23	NAB	AA-	Term Deposit: Fixed Rate	\$8,000,000	4.40%	134days	12 Jul '23

Matured Investments:

Date matured	Institution	Asset Class	Face value	Rate of Return	Original Term	Original date invested
3 Feb '23	BOQ	Floating Rate Note	\$5,000,000	90d bbsw + 1.06%	3.9yrs	11 Mar '19

I certify that the new investments detailed above have been made in accordance with the Local Government Act 1993, the Local Government (General) Regulation 2005, and Council's adopted Investment Policy.



David Clarke
Responsible Accounting Officer