

Newcastle Libraries



Guide to Services



newcastle.nsw.gov.au/library



Membership is free of charge.



You can borrow up to 20 items per visit with a maximum of 40 items on loan at one time.

MEMBERSHIP

Membership is free.

You don't need to live in the Newcastle area to be a member.

Please bring two forms of identification such as a driver's licence, pension card, health care card or rate notice.

If you are under 18 years of age you will need a parent or guardian, with appropriate identification.

Please notify the Library if you change your name, address, telephone number or email.

BORROWING

You can use any branch of Newcastle Region Library.

Your library card is required each time you borrow.

Items can be returned at any branch of Newcastle Region Library. After hours chutes are provided at all branches (excluding Lambton).

REQUESTING AN ITEM

If an item is on loan or at another library you can request it by placing a 'hold' on the item. When it is available, you will be notified by your choice of mail, email or sms.

If we don't have the item you want we will look to purchase it for our collection. Enquire at the branch or online.

OVERDUE POLICY

An overdue fee per item per day will apply to returns made after the due date.

No overdue fees are charged for material borrowed by children on their own cards, however, there will be a fee charged for lost cards.

If children's items are borrowed on an adult's card and are returned late, an overdue fee will be charged.

If you accumulate unpaid overdue fees of \$20.00 your borrowing privileges will be suspended until the accrued amount is reduced.

LOAN PERIOD

BOOKS	4 WEEKS
MAGAZINES	2 WEEKS
POPULAR ITEMS	2 WEEKS (NO RENEWALS)
MUSIC CDS	4 WEEKS
DVDS	4 WEEKS
CHILDREN'S CDS	4 WEEKS
AUDIO BOOKS	4 WEEKS

RENEWING ITEMS

Renewals can be made online, in person or through the Newcastle Region Library App. One renewal per item is allowed, providing the item is not reserved by another member.

LOST OR DAMAGED ITEMS

If an item is lost, stolen or damaged you will be required to pay for the item and a processing fee.



LOST LIBRARY CARD

Notify the Library if your card is lost or stolen, so we can prevent further use of the card.

You will be responsible for all loans made prior to reporting a lost card.

A replacement fee for a lost or damaged library card applies.



Renewals can be made online, in person or by using the app.

Newcastle Libraries

			MON	TUE	WED	THU	FRI	SAT
CITY LIBRARY	Laman Street	Ph 4974 5342	9.30am – 8.00pm					9.30am – 2.00pm
ADAMSTOWN LIBRARY	Brunker Rd (Cnr Victoria St)	Ph 4904 3320	9.30am – 5.00pm	CLOSED	9.30am – 5.00pm	CLOSED	9.30am – 1.00pm	
BERESFIELD LIBRARY	Lawson Ave (Cnr Ogilvie St)	Ph 4978 4070	9.30am – 5.00pm	CLOSED	9.30am – 5.00pm	CLOSED	9.30am – 1.00pm	
HAMILTON LIBRARY	James Street (Cnr Murray St)	Ph 4974 1340	CLOSED	9.30am – 5.00pm		CLOSED	9.30am – 5.00pm	9.30am – 1.00pm
LAMBTON LIBRARY	Morehead Street (Cnr Elder St)	Ph 4904 3330	CLOSED	9.30am – 12.30pm 1.30pm – 5.00pm	CLOSED	9.30am – 12.30pm 1.30pm – 5.00pm	CLOSED	CLOSED
MAYFIELD LIBRARY	Hanbury Street	Ph 4974 6630	9.30am – 5.30pm					9.30am – 1.00pm
NEW LAMBTON LIBRARY	Regent Street	Ph 4904 3340	9.30am – 8.00pm					9.30am – 1.00pm
STOCKTON LIBRARY	King Street	Ph 4920 1137	CLOSED	9.30am – 12.30pm 1.30pm – 5.00pm	9.30am – 12.30pm	9.30am – 12.30pm 1.30pm – 5.00pm	CLOSED	9.30am – 1.00pm
WALLSEND LIBRARY	Bunn Street	Ph 4985 6680	9.30am – 8.00pm	9.30am – 8.00pm	9.30am – 8.00pm	9.30am – 8.00pm	9.30am – 8.00pm	9.30am – 2.00pm

Associated Libraries

			MON	TUE	WED	THU	FRI	SAT
DUNOGG LIBRARY	Mackay Street	Ph 4992 1819	CLOSED	10.30am – 12.30pm 1.30pm – 5.30pm	1.30pm – 5.30pm	10.30am – 12.30pm 1.30pm – 5.30pm	1.30pm – 5.30pm	9.30am – 12noon
MOBILE LIBRARY	Sturgeon Street Raymond Terrace	Ph 4980 0111	Visit www.portstephens.nsw.gov.au for current timetable.					
RAYMOND TERRACE LIBRARY	Sturgeon Street	Ph 4980 0111	9.00am – 6.00pm	9.00am – 6.00pm	9.00am – 6.00pm	9.00am – 8.00pm	9.00am – 6.00pm	9.00am – 12noon
TOMAREE LIBRARY	Town Centre Circuit Salamander Bay	Ph 4982 0670	9.00am – 6.00pm	9.00am – 6.00pm	9.00am – 6.00pm	9.00am – 8.00pm	9.00am – 6.00pm	9.00am – 12noon

Your Library Online

Use the QR code to download the **Newcastle Region Library App**.

Website	www.newcastle.nsw.gov.au/Library
Email	Library@ncc.nsw.gov.au
Smart device	Newcastle Region Library App (Download from The App Store or Google Play). Or use the QR code to download





Activities are run for children of all ages throughout the year



Connect



EXHIBITIONS

The Library hosts a range of exhibitions including;

- Travelling exhibitions,
- Exhibitions by groups of local artists,
- Items from our extensive rare book and photographic collection.

Exhibitions are held in the Lovett Gallery, Level 2, Newcastle War Memorial Cultural Centre in Newcastle, and Wallsend District Library Multi-function Room.



CHILDREN'S PROGRAMS

The Library aims to encourage and promote a love of reading.

Designed to offer support for education and research, your library also provides a welcoming environment for children. Activities are run for children of all ages throughout the year.

www.newcastle.nsw.gov.au/library

Access for children

Parent / legal guardians are responsible for monitoring access to the internet by their children (under the age of 18) including sites, their subject matter and content. Parents / guardians must ensure that their children's use of the Library's internet facilities accords with the Library's Internet policy.

COMMUNITY PROGRAMS

The Library offers a range of public programs including internet and technology sessions, writing workshops, author visits and forums.

HOME LIBRARY SERVICE

A free service is available to all members in the Newcastle area who find it difficult to get to the Library due to frailty, sickness, disability or immobility. Deliveries are made once a month.

BOOK CLUBS

Did you know that we host a range of book clubs?

If you enjoy reading and discussing books, we have a range of book clubs you can join.

Start a book club! Free Book Club Kits are available for loan.

Kits contain multiple copies of a title and questions to get you started.

Digital Services

PC & INTERNET ACCESS

PC and internet access, with Wifi, is available free-of-charge at all Newcastle Region Library branches.

Free Wifi is available at all branches during library hours (excluding Lambton).

Library Members will enjoy the benefit of unlimited session times and can download up to 3 GB of data. Visitor access will enable a 1 hour session time and download limit of 500MB.

CIVIC DIGEST

Civic Digest is an Australian-first contemporary library, cafe and bar at Civic Theatre Newcastle. Cutting edge library technology is combined with quality

food and beverage service to create an ambient and creative space for culture consumers to meet.

Open from 7.30am Monday to Saturday. 375 Hunter St, Newcastle (corner of Wheeler Place and Hunter St).

E-BOOKS AND E-AUDIO

eBooks and eAudio are free for library members to download.

Our growing eCollection includes eBooks, electronic audiobooks, downloadable music, magazines, movies, graphic novels, and children's eBooks.

For information on device compatibility, downloading and to view our extensive eCollections visit the Library's website.





Wallsend District Library's Multi-function room. For hiring details call 4974 5303.

LIBRARY MEMBERSHIP TERMS AND CONDITIONS

By becoming a member of the Newcastle Region Library you agree to comply with the Conditions of Use – Library Membership, as amended by Council from time to time.

1. Members must comply with the conditions of the Copyright Act 1968.
2. Members agree to take good care of all library materials borrowed and will reimburse Council for the cost of any damage to these materials.
3. Members must at all times obey the lawful direction of library staff.
4. Parents and guardians are responsible for their children's selections and use of library materials and services, including access to the internet.
5. Members are required to advise library staff as soon as possible of any changes in membership details or loss of library card.
6. Members agree to immediately pay to Council relevant fees and charges associated with the use of library facilities, materials and services as determined by Council.

The Conditions of Use – Library Membership are subject to change without notice.

